

Avaya.72201X.v2023-06-28.q39

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NEW QUESTION: 1

When one entity is marked as down on the Session Manager dashboard, which two of the following troubleshooting tools can be used to investigate the problem?

- A. List trace station on Avaya Aura Communication Manager
- B. the replication page in Avaya Aura System Manager
- C. traceSM on the Command Line Interface of Avaya Aura Session Manager
- D. Avaya Aura Session Manager Entity Link Connection Status page in Avaya Aura System Manager
- E. Wireshark on the network switch
- F. statapp on the Command Line Interface of Avaya Aura Session Manager

Answer: (SHOW ANSWER)

NEW QUESTION: 2

Where can you access Product Change Notifications (PCNs), Documentation, Knowledge-based articles, and make Parts/Service requests?

- A. pids.avaya.com
- B. avaya-learnintj.com
- C. avaya.com
- D. support.avaya.com
- E. support.avaya.org

Answer: (SHOW ANSWER)

NEW QUESTION: 3

What is the primary benefit of a Virtual (Intervening) Network Region in Avaya Aura Communication Manager?

- A. To optimize the quality of audio and video between endpoints in different Network Regions.
- B. To simplify bandwidth management between Network Regions connected via a WAN

- C. To allow one Network Region to temporarily use bandwidth allocated to another Network Region if it runs out of bandwidth
- D. To allow Inter-Gateway Alternate Routing (IGAR)
- E. To provide temporary overflow bandwidth when the direct allocation of bandwidth between connected Network Regions is not available

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 4

How can an inactive SM100 be reset?

- A. Run the reboot SM100 command from RHEL Command Line Interface of Avaya Aura System Manager (SMGR).
- B. Run the resetSM100 command from RHEL Command Line Interface of Avaya Aura Session Manager (SM)
- C. Click the 'Reset' button on the Security Module Status page in Avaya Aura System Manager (SMGR).
- D. Restart Services on the Avaya Session Border Controller for Enterprise (SBCE).
- E. Click the repair button on the Replication page with the affected Avaya Aura Session Manager (SM) selected.
- F. Use the SMGR web interface to reset the SM100 by navigating to Services > Security > Security Module.

Answer: F ([LEAVE A REPLY](#))

NEW QUESTION: 5

In which four ways can you verify the Avaya Aura Communication Manager (CM) license status? (Choose four.)

- A. Using the CM System Administration Terminal, run the status license command.
- B. Using the CM Linux console interface, run the statuslicense command.
- C. Using the CM Linux console interface, run the license list command.
- D. Using the CM System Administration Terminal, run the test license command.
- E. Using the CM System Administration Terminal, run the license list command.
- F. Using the System Manager Web GUI, access the CM element > alarms menu.
- G. Using the CM System Administration Interface, access the WebLM > status license menu.
- H. Using the System Manager Web GUI, access the CM element > license menu.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 6

When an Avaya SIP Telephone (AST) makes a call to another AST on the same Avaya Aura Communication Manager (CM), which of the following statements is true about the use of SIP trunk?

- A. It is not used at all.
- B. It is used just during call establishment and clear down only.

- C. It is used only when the media path is established.
- D. It is used for the entire duration of the call.
- E. It is used up to the point where calls are shuffled to establish a direct media path.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 7

A customer called Avaya Support stating that shortly after some maintenance work was done, they cannot make or receive calls. Which command in Avaya Aura Communication Manager (CM) can the administrator execute to determine if the H.248 Gateways were placed in a maintenance busy state?

- A. Status media-gateways
- B. Status health
- C. Status maintenance busy
- D. Trace trunk x
- E. Status signaling group x

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 8

Which three statements are true regarding Avaya Aura 7.x? (Choose three.)

- A. Avaya Aura Session Manager (SM) performs SIP Session Management and Bandwidth Management.
- B. Avaya Aura Messaging provides unified messaging for email, voicemail, and fax messages.
- C. Avaya Aura Communication Manager (CM) performs Collaboration Services.
- D. System Manager (SMGR) frequently sends heartbeats to SIP Entities.
- E. The database in Avaya Aura Media Server (AAMS) is periodically synchronized with System Manager (SMGR).
- F. Presence Services in Avaya Aura 7 are hosted as an Avaya Breeze snap-in.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 9

When viewing the Avaya Aura System Manager (SMGR) alarms, which alarm information is particularly useful for finding more information in the available documentation?

- A. Status
- B. Severity
- C. M/E Ref Number/SysOID
- D. Event ID
- E. Source IP address
- F. NotificationOID

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 10

What is the name of the packet capturing utility embedded in most Linux Servers, including Avaya Aura Communication Manager (CM)?

- A. tshark
- B. pcap
- C. cshark
- D. wshark
- E. snort

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 11

Which Linux command allows you to view the installed certificates on Avaya Aura Communication Manager (CM)?

- A. viewcerts
- B. displaycertificates
- C. start certmanager -f
- D. show certs
- E. tlscertmanage

Answer: E ([LEAVE A REPLY](#))

NEW QUESTION: 12

What are three purposes of the Shared Bandwidth Management feature introduced in Avaya Aura R7.1?

(Choose three.)

- A. Protect the quality of existing connections by preventing oversubscription
- B. Dynamically adjust the available bandwidth based on network conditions
- C. Provide more DSP resources to the Remote Workers
- D. Better determination of bandwidth usage at any location
- E. Protect the quality of existing connections by allowing oversubscription
- F. Prevent the use of compressed Codecs during video call

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 13

Which Linux command allows you to view the installed certificates on Avaya Aura Communication Manager (CM)?

- A. displaycertificates
- B. viewcerts
- C. show certs
- D. tlscertmanage
- E. start certmanager -f

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 14

What is the reason why the initial REGISTER request from a SIP endpoint is rejected by Avaya Aura Session Manager (SM)?

- A. The initial REGISTER request does not contain authentication details.
- B. The initial REGISTER request is rejected only if the user provided the wrong security code/password.
- C. It must confirm the reliable delivery of this initial REGISTER request.
- D. System manager needs time to look-up the Communication Address in its database.
- E. The initial REGISTER request contains an invalid contact header.

Answer: (SHOW ANSWER)

Explanation

Source: <https://downloads.avaya.com/css/P8/documents/100175557>

NEW QUESTION: 15

When a 96xx telephone with SIP firmware boots up, it goes through a number of steps. These steps include:

Phone Registration.

Download PPM.

Obtain IP Address and Utility Server address from DHCP Server.

Check if firmware upgrade is required and download 46xxsettings.txt file.

Send Subscribe (avaya-cm-feature-status) to Avaya Aura Communication Manager (CM) via Avaya Aura Session Manager (SM).

What is the correct sequence of these steps?

- A. 3, 1, 5, 1, 2
- B. 3, 5, 1, 2, 4
- C. 3, 4, 2, 1, 5
- D. 3, 4, 1, 5, 2
- E. 4, 3, 1, 2, 5
- F. 5, 3, 1, 2, 4

Answer: D (LEAVE A REPLY)

Explanation

Source: <https://downloads.avaya.com/css/P8/documents/100182495>

NEW QUESTION: 16

How can you obtain a list of Avaya Aura Communication Manager (CM) alarms that have been raised today, including previous alarms that are no longer active using CM SAT?

- A. Execute the display alarms previous command and hit F3.
- B. Execute the display alarms command, then change the 'Historical ?' field from N to Y and hit F3.
- C. Execute the display alarms command, then change the 'Resolved ?' field from N to Y and then hit F3.

- D. Execute the display alarms active command and hit F3.
- E. Execute the display alarms command, then change the 'Previous ?' field from N to Y and hit F3.

Answer: E ([LEAVE A REPLY](#))

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NEW QUESTION: 17

After implementation, the Avaya Aura Session Manager (SM) replication status is Not Polling, and both replica nodes are not reachable. The network connectivity has been verified, although Avaya Aura System Manager (SMGR) cannot connect to SM, but can connect to other network components. Based on an analysis of what is working and not working, where should the administrator try to isolate the issue?

- A. Network switch configuration
- B. Avaya Aura Session Manager (SM)
- C. Avaya Aura System Manager (SMGR)
- D. Avaya Aura Communication Manager (CM)
- E. Avaya Aura Utility Server (US)

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 18

A customer reports that several Remote Worker new hires were trying to call co-workers in the office, but noticed their feature buttons were not working. After running a SIP trace, the administrator did not see any PPM Responses coming from Avaya Aura Session Manager (SM). After looking at how the call flow is supposed to go, the administrator looked at the SIP communication profile and saw that CM had not been administered as a sequenced application. If CM had been added to the endpoint's SIP Communication Profile as a Sequenced Application, which step was missing in the call flow?

- A. PPM is downloaded to the Remote Worker telephone from CM.
- B. PPM is downloaded to the Remote Worker telephone from Avaya Aura Session Manager (SM) via Avaya Session Border Controller for Enterprise (SBCE).
- C. None of the above.
- D. PPM is downloaded to the Remote Worker telephone from Avaya Aura System Manager (SMGR).

E. PPM is downloaded to Avaya Aura Session Manager (SM) from CM.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 19

In which five states can an Avaya Aura System Manager (SMGR) Alarm exist? (Choose five.)

- A. Acknowledged
- B. Active
- C. Ignored
- D. Raised
- E. Closed
- F. Pending
- G. Resolved
- H. Cleared

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 20

What are the three types of certificates used in the Avaya Aura server?

- A. Root or a Certificate Authority (CA) certificate and Server Identity certificates
- B. Root or a Certificate Authority (CA) and SIP default certificates
- C. Site Root certificates and Security certificates
- D. Backup server and default certificates
- E. Intermediate certificates and Domain certificates

Answer: A ([LEAVE A REPLY](#))

Explanation

Source: <https://downloads.avaya.com/css/P8/documents/100181346>

NEW QUESTION: 21

What do SIP messages captured using the traceSM with "a=showSM" option display as opposed to a regular SIP trace?

- A. The message flow details from the SM100 to Avaya Aura Communication Manager (CM)
- B. The message flow details from the SM100 to the SIP registrar
- C. The message flow details from SM100 to the PPM servlet
- D. The message flow details from the SM100 to the Avaya Aura Session Manager (SM) Call Processing element
- E. The message flow details from the network to the SIP container

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 22

How can you show that a session is actually reaching the Avaya Aura Media Server (AAMS)?

- A. Use the command 'show sessions' on the Media Server CLI.
- B. From SSH, go to the AAMS and issue the list active sessions current. command.

C. In AAMS Element Manager select Monitoring > Active Sessions.

D. From Avaya Aura System Manager (SMGR) home page, click on the Media Server, and click on the link: list active sessions.

E. In AAMS Element Manager, Select System Status > Element Status > More Actions > display active sessions.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 23

A customer called Avaya Support after their telecom administrator was unable to add 50 new telephones for new hires. Avaya Support determined that the number of telephones exceeded the capacity the system could support. Which pre-implementation step was omitted?

A. Accessing support.avaya.com to verify customer systems compatibility.

B. Ensuring that the hardware meets the requirements.

C. Providing accurate licensing specifications.

D. Testing all third-party equipment and software.

E. Verifying that the version installed is compatible with existing versions.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 24

Where are Avaya Aura Communication Manager (CM) translation files stored?

A. /etc/home/defty

B. /craft/home/xlations

C. /usr/local/cm/translations

D. /var/home/cm/translations

E. /var/home/Avaya/xln/

F. /var/home/ftp/pub

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 25

What information is associated with System manager alarms? (Choose four.)

A. Severity

B. SIP Domain

C. Time Stamp

D. Alarm Description

E. Service Affecting Y/N

F. Affected Component

G. Event ID

Answer: A,C,E,G ([LEAVE A REPLY](#))

NEW QUESTION: 26

When comparing two Remote Worker SIP clients, one is an Avaya Communicator soft client and the other is a

96X1SIP hardphone, which statement is true?

- A. Avaya Communicator registers with CM via SBCE whereas the 96X1SIP telephone registers with SM via SBCE.
- B. Avaya Communicator registers with SM via SBCE whereas the 96X1SIP telephone registers with CM via SBCE.
- C. Both Avaya Communicator and 96X1SIP clients register with SM via SBCE and receive their SIP Controller List by PPM download.
- D. If required, Avaya Communicator and 96X1SIP clients will automatically upgrade themselves from software stored on the SBCE.
- E. The Avaya Communicator receives its SIP Controller List via 46xxsettings.txt file download, whereas the 96x1 receives its SIP Controller List by PPM download.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 27

A customer has added a CS1000 SIP Entity and Entity Link using TLS port 5061, but users are unable to call any Avaya Aura users that are connected via the same Avaya Aura Session Manager (SM). Which two of the following traces or logs are most relevant to debugging this problem and should be included in the trouble ticket raised with Tier 3 support?

- A. "tshark -i eth1 -w <capturefilename>" on SM
- B. the latest /var/log/ecs logfile on Avaya Aura Communication Manager
- C. the ppm.log in /var/log/Avaya/jboss/SessionManager on SM
- D. "list trace tac xxx", where xxx is the TAC of the trunk group between Avaya Aura Communication Manager and SM
- E. traceSM with TLS handshaking enabled on SM
- F. System Event Log (SEL) on the CS1000

Answer: A,E ([LEAVE A REPLY](#))

NEW QUESTION: 28

In the context of the 8D Troubleshooting Methodology, what Discipline is associated with the decision to temporarily use TCP in place of TLS?

- A. Discipline 3 - Develop Interim Containment Actions
- B. Discipline 2 - Describe the Problem
- C. Discipline 4 - Determine Root Cause
- D. Discipline 1 - Establish the Team
- E. Discipline 5 - Choose and Verify Corrective Actions

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 29

Who is primarily responsible for completing Discipline 4 - Determining Root Cause, of the 8D Troubleshooting Methodology?

- A. Avaya Tier 3
- B. Avaya Tier 4
- C. The customer
- D. Avaya Tier 1
- E. Avaya Tier 2

Answer: E ([LEAVE A REPLY](#))

NEW QUESTION: 30

Which three statements regarding the core architecture in the Avaya Aura 7 solution are true? (Choose three.)

- A. Avaya Aura Media Server (AAMS) connects directly to Avaya Aura Session Manager (SM) using SIP.
- B. SIP User Agents can register to both Avaya Aura Session Manager (SM) and Avaya Aura Communication Manager (CM).
- C. SIP trunks can be configured on both Avaya Aura Session Manager (SM) and Avaya Aura Communication Manager (CM).
- D. Avaya Aura Session Manager (SM) is responsible for routing calls between SIP User Agents.
- E. Avaya Aura Media Server (AAMS) can connect to Avaya Aura Communication Manager (CM) without routing via Avaya Aura Session Manager (SM).

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 31

A company's remote workers were unable to make calls to their office co-workers, and the SIP trace showed that no PPM Responses were coming from Avaya Aura Communication Manager (CM). However, the administrator discovered that CM had not been administered as a sequenced application in the endpoint's SIP Communication Profile. If CM had been added to the SIP Communication Profile as a sequenced application, which step would have been missing in the call flow?

- A. PPM is downloaded to Avaya Aura System Manager (SMGR) from CM.
- B. PPM is downloaded to the Remote Worker telephone from CM.
- C. PPM is downloaded to Avaya Aura Session Manager (SM) from CM.
- D. PPM is downloaded to the Remote Worker telephone from Avaya Aura System Manager (SMGR).
- E. PPM is downloaded to the Remote Worker telephone from Avaya Aura Session Manager (SM) via Avaya Session Border Controller for Enterprise (SBCE).

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 32

What is the correct statement about Interfaces and IP addresses on an Avaya Session Border Controller for Enterprise (SBCE) used for SIP-Trunking and Remote Worker services?

- A. SIP-Trunking and Remote Worker services must use different IP addresses configured on separate interfaces.
- B. SIP-Trunking and Remote Worker services can share the same IP address on the same interface.
- C. Only one IP-address should be configured for both SIP-Trunking and Remote Worker services.
- D. SBCE should not be used for both SIP-Trunking and Remote Worker services simultaneously.
- E. None of the above.

Answer: B (LEAVE A REPLY)

Explanation

Source: <https://support.avaya.com/ext/index?page=content&id=SOLN341386>

NEW QUESTION: 33

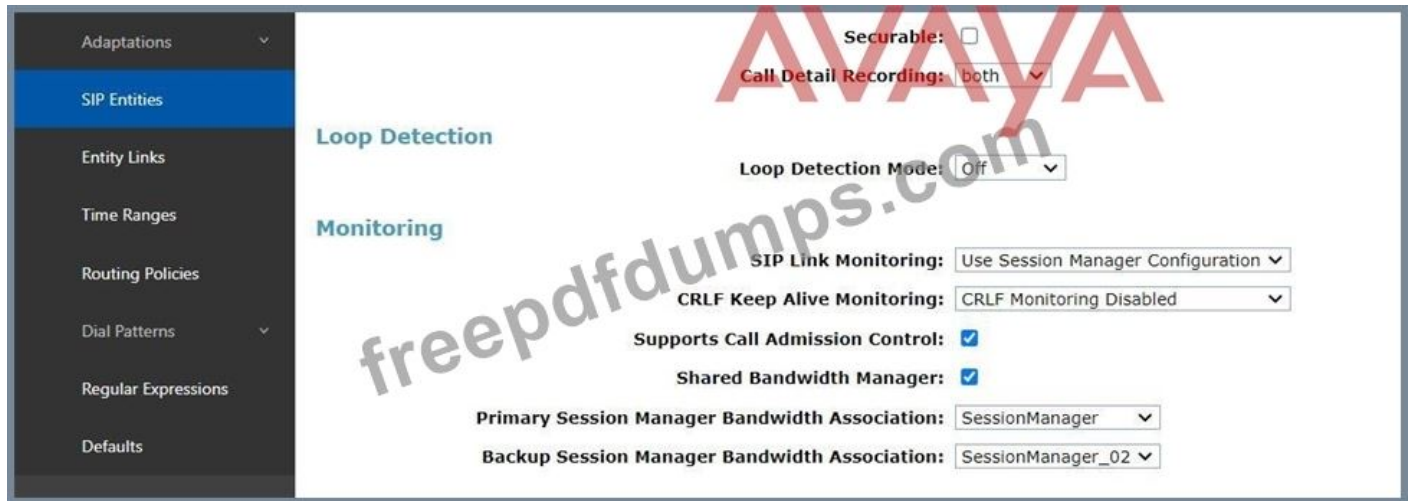
A customer wants to implement CAC Sharing between the Session Manager (SM) in Main office and Communication Manager located in a branch location. What are the steps involved in implementing CAC Sharing?

- A. Configure Network Regions and Network Regions Group in Communication Manager, assign Bandwidth limits to the location, enable Shared Bandwidth Management for CM SIP entity in Session Manager.
- B. Configure Network Regions and Network Regions Group in Communication Manager, assign Bandwidth limits to the Entity Link, enable Shared Bandwidth Management for CM SIP entity in Session Manager.
- C. Configure Network Regions and Network Regions Group in Communication Manager, enable Shared Bandwidth Management, assign Bandwidth limits to the location, enable Shared Bandwidth Management for CM SIP entity in Session Manager.
- D. Configure Network Regions and Shared Bandwidth Management Groups in Communication Manager, assign Bandwidth limits to the location, enable Shared Bandwidth Management for CM SIP entity in Session Manager.
- E. Configure Network Regions and Shared Bandwidth Management Groups in Communication Manager, enable Shared Bandwidth Management, assign Bandwidth limits to the location, enable Shared Bandwidth Management for Network Region SIP entity in Session Manager.

Answer: (SHOW ANSWER)

Explanation

Graphical user interface, text, application Description automatically generated



NEW QUESTION: 34

During installation, the Trust Management Service establishes trust between different entities through the exchange of security certificates. Which three entities does the Trust Management Service establish trust between?

- A. Identity Management
- B. Communication Manager
- C. Certificate Authority
- D. Media Gateway Controller
- E. System Manager
- F. Session Manager

Answer: B,C,F (LEAVE A REPLY)

NEW QUESTION: 35

Which screen in the Avaya Aura Media Server will display the Media Server service status and Operational State?

- A. Server Status
- B. System Manager Dashboard
- C. Cluster Status
- D. Monitoring
- E. Element Status

Answer: E (LEAVE A REPLY)

NEW QUESTION: 36

Which two statements are true regarding Full and Half call model processing in Avaya systems?

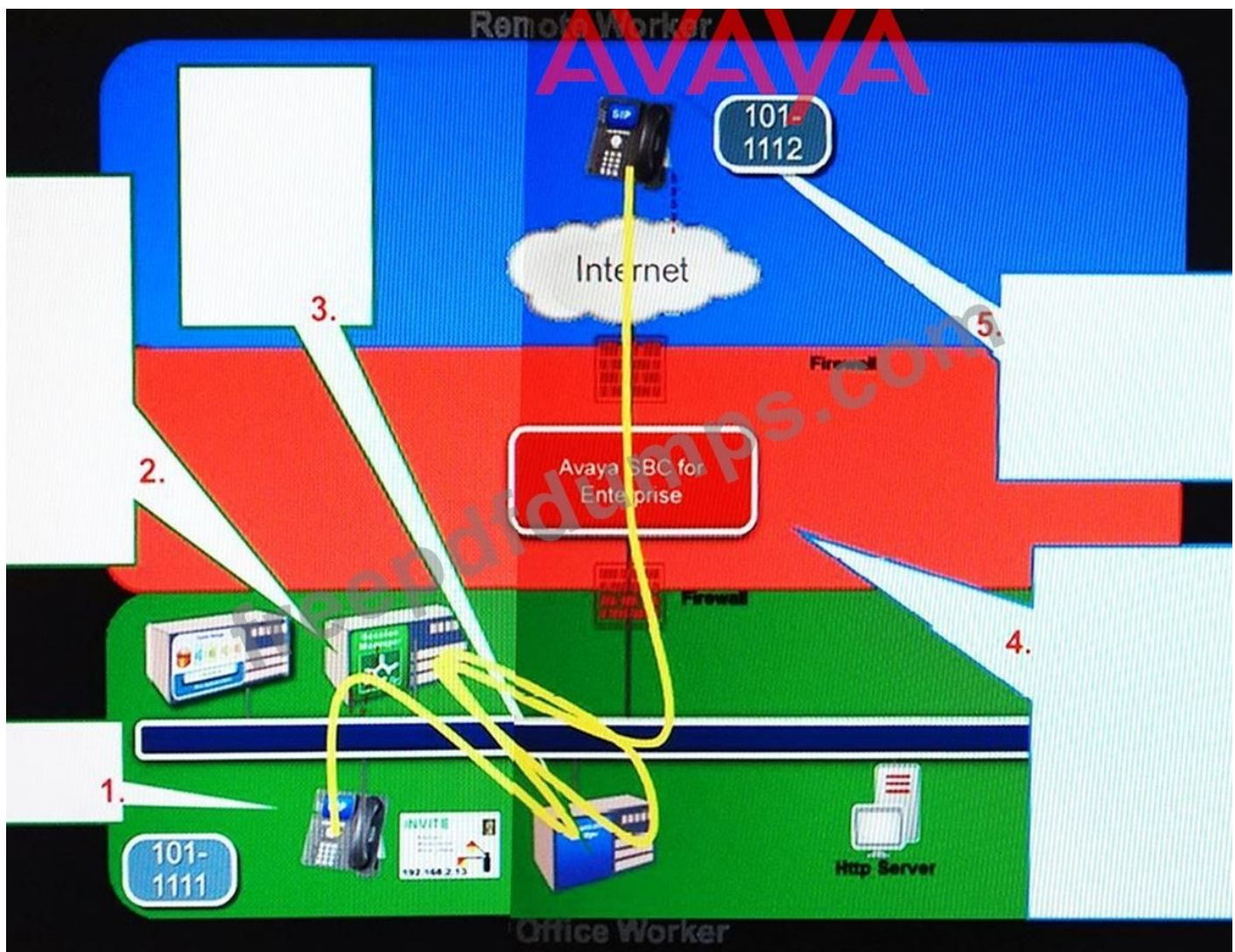
- A. Avaya Aura Session Manager (SM) always performs Half call model processing.

- B. Avaya Aura Communication Manager (CM) configured as a Feature Server performs Full call model processing.
- C. Avaya Aura Communication Manager (CM) configured as an Evolution Server performs Full call model processing.
- D. Avaya Aura System Manager (SMGR) performs Full call model processing.
- E. Avaya Aura Session Manager (SM) always performs Full call model processing.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 37

Refer to the Exhibit.



What are the necessary configurations needed to enable a call between AST 1011111 and Remote Worker AST 1011112? (Choose all that apply.)

- A. Enable NAT traversal in Avaya Aura Session Manager (SM).
- B. Set the Remote Worker AST to register from an IP address equal to the Avaya Session Border Controller for Enterprise (SBCE) Remote Worker Public IP address.
- C. Disable SIP Options in Avaya Session Border Controller for Enterprise (SBCE).
- D. Configure the Remote Worker AST differently from the Office Worker AST in the Avaya Aura System Manager (SMGR) user profiles.

E. Configure a trusted SIP Entity and Entity link for remote workers in Avaya Session Border Controller for Enterprise (SBCE).

Answer: A,B,D,E ([LEAVE A REPLY](#))

NEW QUESTION: 38

What is the function of Avaya Aura Communication Manager in H.323 to SIP routing?

- A. It handles feature processing for both H.323 and SIP endpoints.
- B. It only handles feature processing for H.323 endpoints.
- C. It does not handle any feature processing for either endpoint.
- D. It only handles feature processing for SIP endpoints.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 39

Which critical Avaya Aura Communication Manager (CM) information can be obtained from the ECS log located in the /var/log/ecs directory? (Choose all that apply.)

- A. Capacity and certificate status
- B. A log of system restarts
- C. Denial events
- D. Licensing status
- E. Alarms and errors
- F. Status of System Manager

Answer: B,E ([LEAVE A REPLY](#))

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