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NEW QUESTION: 1

What are the steps necessary to trace SIP messages going through the Avaya Session Border Controller for Enterprise (SBCE)?

- A.** Login to the EMS using port SSH 222, issue the sudo su command, and then execute the traceSBC command.
- B.** Login to the EMS using a web browser, then access Device specific settings > Troubleshooting > Tracing, and click on Start traceSBC.
- C.** Login to the active Avaya Session Border Controller for Enterprise (SBCE) using SSH port 22, issue the su ?root command, and then execute the traceSBC command.
- D.** Login to the active Avaya Session Border Controller for Enterprise (SBCE) using SSH port 222, issue the sudo su command, and then execute the traceSBC command.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 2

Incoming SIP Trunking calls from Service Provider to Session Manager are failing because Avaya Session Border Controller for Enterprise (SBCE) is not sending a domain name in the TO, FROM and REQUEST headers.

What needs to be changed in SBCE to make this happen?

- A.** In SBCE GUI, navigate to Device Specific Settings > Endpoint Flows > Server Flows. Edit the Session Manager flow to change the End Point Policy Group to default-low.
- B.** In SBCE GUI, navigate to Global Profiles > Server Configuration. Edit the Session Manager server entry to set "Overwrite Domain Name".
- C.** In SBCE GUI, navigate to Global Profiles > Routing. Edit the Session Manager Routing Profile to link to a URI Group, which has the To, From and Request Headers and Replace Action set to Overwrite with domain name.
- D.** In SBCE GUI, navigate to Global Profiles > Topology Hiding. Edit the SessionManager_TH to change the To, From and Request Headers Replace Action, to Overwrite with domain name.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 3

Callers hear a fast busy when they dial into Avaya AuraMessaging (AAM) to retrieve their voicemail messages. After troubleshooting you discover that someone has left trunks in busy-out state on AAM.

How would you restore the trunks to in-service status?

- A. SSH to AAM, and execute the release trunks all command.
- B. Using AAM web GUI access Administration > Messaging > Diagnostics > Network Connection, and then click on the Release All Trunks button.
- C. SSH to AAM, and execute the release trunk command.
- D. Using AAM web GUI access Administration > Messaging > Telephony Diagnostics > Release, type 'all' in the Equipment Number field, and then click on the Release button.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 4

Which three Application Programming Interfaces (APIs) does Application Enablement Services (AES) support? (Choose three.)

- A. Telephony Web Services
- B. Media Capabilities API (MCAPI)
- C. Device Storage API (DSAPI)
- D. Java Telephony API (JTAPI)
- E. Telephony Server API (TSAPI)

Answer: A,D,E ([LEAVE A REPLY](#))

NEW QUESTION: 5

Considering the message flow to an Avaya Aura Contract Centre (AACC) Agent Desktop, which protocol is used to communicate between AACC, CCT, and the Agent Desktop PC?

- A. TSAPI
- B. SIP
- C. WCF
- D. CSTA

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 6

A Maintenance Engineer logs onto the Command Line Interface (CLI) of Avaya Aura Messaging (AAM) and issues thevmstatcommand.

What information will the display present?

- A. status information about the virtual machine
- B. information about the volatile memory
- C. statistical information about voicemail boxes

D. count of mailbox password violation attempts

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 7



Refer to the exhibit.

In the Cluster Administration screen of a PresenceServices cluster, when you try to change the cluster state to Accept New Service, you receive the error:

Servers that are not in License Restricted mode assigned to the cluster are below the Minimum number of required servers.

You check that a server has been administered under Engagement Development Platform > Server Administration which shows green check under License Mode, and a System State of Denying.

Which action needs to be taken to solve this problem?

- A. Under Engagement Development Platform > Server Administration, select the server and change the System State to Accept New Service, then return to the Cluster Administration screen and set the cluster to Accept New Service.
- B. Edit the cluster to change the cluster profile from Core Platform to General Purpose.
- C. Edit the Cluster, access the Servers tab, and assign the server to the cluster; then set the cluster to Accept New Service.
- D. Obtain and install an Avaya Breeze™ license on webLM with more instances of Avaya Breeze™ nodes.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 8

Which three standards does the Avaya AuraApplication Enablement Services (AES) support? (Choose three.)

- A. Media Stream Reservation Protocol (MSRP)
- B. Java Telephony API (JTAPI)

- C. Computer Supported Telecommunications Applications (CSTA)
- D. Far End Camera Control (FECC)
- E. Telephony Server API (TSAPI)

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 9

A customer called is stating they cannot place WebRTC calls. You discover that Avaya Breeze T™ has not been configured to allow Cross-origin Resource Sharing (CORS).

How would you allow cross-origin resource sharing for all?

A. Use Avaya Aura System Manager (SMGR) web GUI to access the Inventory > Manage Elements.

Edit

the Avaya Breeze™ element, and check the box Allow Cross-origin Resource Sharing.

B. Use Avaya Aura System Manager (SMGR) web GUI to access the Breeze > Configuration > Attributes, then select the webRTC attributes and check the box Allow Cross-origin Resource Sharing.

C. Use SSH to Avaya Breeze™ and edit the /etc/config.properties file.

D. Use Avaya Aura System Manager (SMGR) web GUI to access Breeze > Configuration > HTTP Security > HTTP CORS tab, then check the box Allow Cross-origin Resource Sharing for all.

Answer: **D** ([LEAVE A REPLY](#))

NEW QUESTION: 10

Which three statements about Avaya Breeze™ with WebRTC Snap-in are true? (Choose three.)

A. WebRTC and Presence Services Snap-ins can co-reside on a General Purpose Cluster.

B. The WebRTC Snap-in will validate the authorization token created and encrypted by the web server.

C. WebRTC uses the Avaya Aura Media Server (AAMS) to convert WebRTC media to SIP media.

D. The web browser uses the "Cluster IP Address" to reach an Avaya Breeze™ node when making a WebRTC call.

E. WebRTC uses a STUN/TURN server to relay WebRTC media from the public network through to the Avaya Aura Media Server (AAMS).

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 11

A technician is trying to access the Avaya Aura Media Server (AAMS) after receiving a troubleshooting ticket. After failing to enter the system using different web browsers, the technician realizes the incorrect URL was used.

Which URL must be used to access the AAMS web page?

A. http://<AAMS FQDN or IP address>:443/admin

B. http://SMGR FQDN or IP address:8443/aams

C. https://AAMS FQDN or IP address:8443/emlogin

D. http://<AAMS FQDN or IP address>/em

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 12

Which tracing tools that help to debug WebRTC protocols are available on the Avaya Breeze™ platform?

A. traceTURN, traceSTUN, and traceHTTP

B. traceSTUN, traceTURN, and traceCE

C. traceHTTP and traceCE

D. traceWEB and traceSM

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 13

After Avaya Aura Messaging (AAM) answers a call Avaya Aura Communication Manager (CM) will initiate a shuffle of the media path if possible to establish a direct media path between the IP endpoint and AAM.

Which SIP message is sent by Avaya Aura Communication Manager (CM) to AAM to initiate the shuffle?

A. Info

B. Cancel

C. Re-Invite

D. Refer

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 14

A customer reported issues with Avaya Contact Recorder (ACR), and calls are not being recorded. The AES Alarm Viewer displays the Invalid Password error. You have retyped the password in Switch Connections on the Application Enablement Services (AES) web interface. Where on Avaya Aura Communication Manager (CM) do you also need to retype the password to match?

A. in the IP Node Names screen

B. in the IP Services screen

C. in the CTI Link screen

D. in the ASAI Link screen

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 15

Under which condition is a Business Partner/Avaya Tier 2 not required to escalate to Avaya Tier 3?

A. when the customer issue is not service affecting

- B. when the issue is a common one resolved through an upgrade
- C. when the Business Partner/Avaya Tier 2 have isolated issue and found a resolution
- D. when the issue for the customer is intermittent

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 16

You need to make a traceSBC in order to find a SIP trunk issue.

After logging into the Session Border Controller (SBC) as user ipcs, in which two valid ways can you issue the traceSBC command? (Choose two.)

- A. sudo traceSBC
- B. traceSBC -now
- C. su sroot, then enter <sroot password> and finally enter traceSBC -now
- D. su root, then enter <root password> and finally enter traceSBC
- E. traceSBC -trunk

Answer: A,D ([LEAVE A REPLY](#))

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NEW QUESTION: 17

A customer reports that they cannot place calls to the Public Network using the SIP Service Provider after a technician had finished fixing an issue in the Session Border Controller (SBC).

Within Avaya SBC, in which three places do you check the configuration of the SIP Trunks?

(Choose three.)

- A. Signaling Interfaces
- B. PPM Services
- C. Routine Configuration
- D. Media Interface
- E. Server Configuration

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 18

Where can an administrator go to validate the Breeze/WebRTC cluster is synchronized to Avaya Aura System Manager (SMGR)?

- A. the Replication menu in WebRTC web interface

- B. the Duplication menu in SMGR web interface
- C. the Replication menu in SMGR web interface
- D. the Synchronization menu in Breeze web interface

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 19

A customer reports that Instant Messaging (IM) and Presence are not working for one or two users.

Which statement describes how to check whether IM and Presence have been enabled for the affected users?

- A. On the Avaya Aura System Manager (SMGR) web interface, navigate to Elements > Avaya Breeze > Service Management, and click on List Presence Users.
- B. Use an SSH client to connect to the Avaya Breeze CLI, and run the display user xxxx command, where xxxx is the user's extension.
- C. On the Avaya Aura System Manager (SMGR) web interface, navigate to Users > Users Management > Manage Users > Communication Profile. Verify that the Presence Profile is enabled, and that the correct IM Gateway SIP Entity is selected.
- D. On the Avaya Aura System Manager (SMGR) web interface, navigate to User Management > Manage Users > More Actions > Presence Users. Verify that the Presence Profile is enabled, and that the correct Managed Element is selected.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 20

A customer reports that remote worker users cannot see their feature buttons. Their Avaya Session Border Controller for Enterprise (SBCE) was recently damaged and replaced due to a lightning strike. After doing some troubleshooting, support was able to see that PPM was misconfigured in the SBCE. Which tool was used, and which symptoms were visible that pointed to this issue?

- A. List trace; PPM requests were going to Avaya AuraSession Manager instead of the PPM server
- B. traceSBC with PPM debugging enabled; PPM requests were seen to be going to the Utility Server instead of Session Manager
- C. traceHTTP; all HTTP requests were going to SBCE instead of Avaya AuraCommunication Manager
- D. traceSM; SIP requests were going to Avaya AuraSession Manager instead of SBCE

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 21

A customer reported that the users using Avaya Spaces Calling extension have issues in dialing out.

To check the connectivity of Avaya Aura Web Gateway (AAWG) with the Avaya Aura Session Manager (SM) and Avaya Aura Media Server (AAMS), which log on the AAWG to would you verify.

- A. CSA.log (/opt/ Avaya/CallSignallingAgent//logs/CSA/CSA.log)
- B. tomcat_start.log (/opt/Avaya/CallSignallingAgent//logs/tomcat_start.log)
- C. asm.log (/var/log/Avaya/CallSignallingAgent/asm.log)
- D. aawg.log (/opt/Avaya/CallSignallingAgent//logs/aawg.log)

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 22

image1

Refer to the exhibit.

You are verifying the Avaya Presence Services configuration in the Avaya Aura System Manager (SMGR) web interface.

Which menu option would you select to verify the installed Presence Services snap-in?

- A. Cluster Administration > Snap-ins
- B. Configuration > Services > Snap-ins
- C. Server Administration > Install Snap-in
- D. Service Management > Services

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 23

The Entity Monitoring column on the Session Manager Dashboard shows two figures per line.

How should these two figures be interpreted?

- A. the first number indicates the total number of links monitored, the second number indicates the number of links down
- B. the first number indicates the number of unmonitored links, the second number indicates the total number of monitored links
- C. the first number indicates the number of links down, the second number indicates the total number of links monitored
- D. the first number indicates the number of retries, the second number indicates the total number of links monitored

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 24

You are troubleshooting an IM and Presence issue. You run the statapp command and discover that some processes are down on the Avaya Breeze server that is hosting Avaya Presence Services.

Assuming you have regular admin access to Avaya applications, how can the application processes be restarted?

- A. Use an SSH client to connect to the Avaya Breeze, and execute the restart all command.

- B.** Use an SSH client to connect to the Avaya Breeze and execute the service ps restart command.
- C.** Set the Avaya Breeze server to Accept New Service on the Avaya Aura System Manager (SM) web interface.
- D.** Use an SSH client to connect to the Avaya Breeze CLI, and execute the service presence restart command.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 25

Incoming SIP Trunking calls from Service Provider to Session Manager are failing because Avaya Session Border Controller for Enterprise (SBCE) is not sending a domain name in the TO, FROM and REQUEST headers.

What needs to be changed in SBCE to make this happen?

- A.** In Avaya Session Border Controller for Enterprise (SBCE) GUI, navigate to Global Profiles > Server Configuration > Edit the Session Manager server entry to set "Overwrite Domain Name."
- B.** In SBCE GUI, navigate to Device Specific Settings > Endpoint Flows > Server Flows. Edit the Session Manager flow to change the End Point Policy Group to default-low.
- C.** In SBCE GUI, navigate to Global Profiles > Routing. Edit the Session Manager Routing Profile to link to a URI Group, which has the To, From and Request Headers and Replace Action set to Overwrite with domain name.
- D.** In SBCE GUI, navigate to Global Profiles > Topology Hiding. Edit the SessionManager_TH to change the To, From and Request Headers Replace Action, to Overwrite with domain name.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 26

Which two statements about the Avaya Session Border Controller for Enterprise (ASBCE) are true? (Choose two.)

- A.** Split-Horizon DNS is recommended to allow endpoints to seamlessly register with ASBCE when outside of the Enterprise network and register directly with Avaya Aura Session Manager (SM) when connected to the corporate Wi-Fi network.
- B.** Remote Worker and SIP Trunking can use the same IP addresses assigned to each ASBCE Network Interface (A1/B1).
- C.** When Web browsing to the Element Management System (EMS) web interface, HTTPS must be used as opposed to HTTP.
- D.** When a customer requires support of both SIP Trunking and Remote Worker, each service will always require a separate ASBCE.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 27

Which tool has an option to debug the TLS handshake between the server and the client?

- A.** SIP Trace Config and SIP Trace Viewer

- B. List trace tac 701
- C. traceSM
- D. List trace tac 701/tls

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 28

In Avaya Aura 7 the Avaya Session Border Controller for Enterprise (SBCE) license is installed on a System Manager (SMGR) WebLM server. The EMS points to the WebLM server using a URL. What is the correct syntax of the URL where 135.xxx.xxx.xxx. is the IP address of the SMGR WebLM server?

- A. https://135.xx.xxx.xx:8080/LicenseServer
- B. https://135.xx.xxx.xx/WebLM
- C. https://135.xx.xxx.xx:52233/WebLM/LicenseServer
- D. https://135.xx.xxx.xx:8443/WebLM/LicenseServer

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 29

What are two valid Avaya Aura Messaging (AAM) Measurement Report types? (Choose two.)

- A. Load
- B. Disk Usage
- C. Feature
- D. Users
- E. Occupancy

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 30

A customer called in stating they cannot place WebRTC calls. You discover that when the WebRTC snap-in sends an Invite to Avaya Aura Media Server (AAMS), Avaya Breeze™ is not sending the correct information in the Request URI to match a regular expression in Session Manager.

Where do you configure the Media Server URI (ce-msml@avaya.com) that Avaya Breeze™ will send to AAMS via Avaya Aura Session Manager (SM)?

- A. Use SSH to Avaya Breeze™ and edit the "/etc/config.properties" file.
- B. Use Avaya Aura System Manager web GUI to access the Inventory > Manage Elements, and then edit the Avaya Breeze™ element.
- C. Use Avaya Aura System Manager web GUI to access the Engagement Development Platform > Configuration > Attributes.
- D. Use Avaya Aura System Manager web GUI to access the Engagement Development Platform > Configuration > Avaya Aura Media Server.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 31

Which method can be used to verify the Client and TSAPI services have been administered correctly?

- A. The TSAPI test is call initiated within the Utilities > Diagnostics > AE ServiceTSAPI Test menu.
- B. The TSAPI test is call initialed from within Avaya AuraCommunication Manager (CM) command line using the test TSAPI interface command.
- C. The TSAPI test is call initiated from CTI endpoints using SIP telephones.
- D. The TSAPI test is call initiated within the TSAPI web interface > TSAPI Monitoring Tool menu.

Answer: A (LEAVE A REPLY)

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NEW QUESTION: 32

Right after an Avaya Breeze™ installation, the customer called in stating WebRTC calls are not working.

Where can the administrator go to verify that the Avaya Breeze™ server was configured to Accept Service?

- A. Avaya Aura System Manager web GUI, and navigate to Breeze Dashboard.
- B. Avaya Aura System Manager command line, run thestatus servicecommand.
- C. Avaya Breeze™ web GUI, and navigate to Avaya Breeze™ Dashboard.
- D. Avaya Breeze™ command line, and run thestatus servicecommand.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 33

You have received a trouble ticket in which Branch Session Manager (BSM) is not working with the Avaya Aura Communication Manager (CM) Survivable Remote Server (LSP). You want to verify if correct BSM Security Module IP Address is configured on the LSP server.

Which statement about the steps to check BSM Security Module IP Address configuration on the LSP is true?

- A. Log in to the System Management Interface (SMI) of the Main Avaya Aura Communication Manager (CM) Server. Navigate to Administration > Server (Maintenance). In Server Configuration > Server Role, scroll down to Optional BSM IP Address section and verify the BSM SIP Entity IP Address.

B. Log into the System Management Interface (SMI) of the LSP. Navigate to Administration > Server (Maintenance). In Server Configuration > Server Role, scroll down to Optional BSM IP Address section and verify the BSM SIP Entity IP Address.

C. On Avaya Aura System Manager (SMGR) web interface, navigate to Elements > Communication Manager > Element Cut-Through. Select the Avaya Aura Communication Manager (CM) and execute the display lsp XXXX command, where XXXX is the Survivable Processor node-name. On the first page verify the BSM SIP Entity IP Address.

D. On Avaya Aura System Manager (SMGR) web interface, navigate to Elements > Communication Manager > Element Cut-Through. Select the Avaya Aura Communication Manager (CM) and run the display survivable-processor XXXX command, where XXXX is the Survivable Processor node- name. On the first page verify the BSM SIP Entity IP Address.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 34

In Avaya Aura7 the Avaya Session Border Controller for Enterprise (SBCE) license is installed on an external WebLM server and the EMS points to the WebLM server using a URL. What is the correct syntax of that URL where 135.60.232.41 is the IP address of the WebLM server?

- A.** https://135.60.232.41:8080/LicenseServer
- B.** https://135.60.232.41:52233/WebLM/LicenseServer
- C.** https://135.60.232.41:8443/WebLM/LicenseServer
- D.** https://135.60.232.41/WebLM

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 35

In which three modes can you use the command traceSBC in Avaya Session Border Controller? (Choose three.)

- A.** Non real-time mode
- B.** Summary-time mode
- C.** Real-time mode
- D.** Automatic mode
- E.** Ladder mode

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 36

You are creating a SIP Entity for Avaya AuraEngagement Development Platform ?EDP / Avaya BreezeTM.

What do you have to enter in the field labeled FQDN or IP Address?

- A.** the Management IP-Address or FQDN of the Avaya BreezeTM platform.
- B.** the IP-Address or FQDN of general Purpose Cluster
- C.** the IP-Address or FQDN of Core Platform Cluster
- D.** the SM100 IP-address or FQDN of the Avaya BreezeTM platform

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 37

A customer reports that they cannot place WebRTC calls. You discover there is a problem with communication between Avaya Breeze™ and the Avaya Aura Media Server (AAMS).

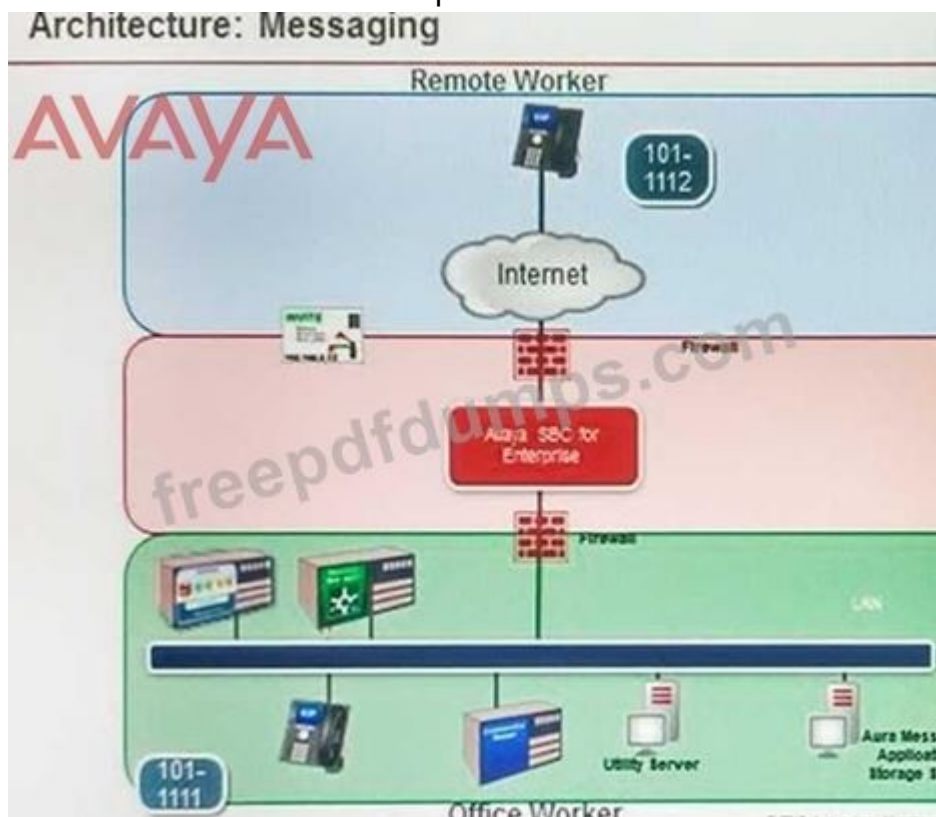
Where in Avaya Breeze™ do you set/check the User ID for Restful TLS authentication?

- A. Use the System Manager (SMGR) web GUI to access Breeze > Cluster Administration > General > Cluster Attributes
- B. Use the System Manager (SMGR) web GUI to access Breeze > Server Administration > Dashboard
- C. Use the System Manager (SMGR) web GUI to access Breeze > Configuration > Avaya Aura Media Server
- D. Use the System Manager (SMGR) web GUI to access Breeze > Configuration > Attributes

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 38

Refer to the exhibit. Avaya Tier 3 support receives a case escalated by Tier 2 where the customer cannot receive incoming calls, but can make calls out successfully. The trace shows that the incoming calls arrive at the Avaya Session Border Controller for Enterprise (SBCE) but fail to get routed into the customer enterprise network.



Based on this information, what is and is not working?

- A. The local area network, Avaya Aura Communication Manager, and Avaya Aura Session Manager are working. SBCE is partially working, but routing may be incorrect.

B. The local area network, Avaya AuraCommunication Manager, and Avaya AuraSession Manager are working. The public network is not working.

C. The local area network, Avaya AuraCommunication Manager, and Avaya AuraSession Manager are working. SBCE is not working.

D. The local area network and Avaya AuraSession Manager are working. Avaya Aura Communication Manager is not working.

Answer: A (LEAVE A REPLY)

Communication Manager is working because can make calls out successfully, SBCE is partially working * Notice that the FROM header is an IP address instead of a domain name = avava.com. CM needs to see domain name. IP address to domain conversion is performed by Topology Hiding.

NEW QUESTION: 39

What is the way to check the version of Presence Services snap-in installed on the Avaya Breeze™ platform?

A. Using Avaya Aura System Manager (SMGR) Navigate to Elements > Engagement Development Platform

> Server Administration, and read the Version displayed.

B. Using PuTTY SSH to the Avaya Breeze™ platform, login as cust, then execute theswversion - PresenceServicescommand.

C. Using PuTTY SSH to the Avaya Breeze™ platform, login as cust, then execute theswversioncommand.

D. Using Avaya Aura System Manager (SMGR) Navigate to Elements > Engagement Development Platform

> Server Management, and read the Version displayed.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 40

Which statement about Instant Message (IM) and Presence delivery to a SIP Remote Worker is true?

A. Presence notifications and IMs are sent to Remote Worker via Avaya Aura Session Manager (SM) and Avaya Session Border Controller for Enterprise (ASBCE).

B. IMs are sent to a Remote Worker via Avaya Aura Session Manager (SM) and Avaya Session Border Controller for Enterprise (ASBCE), and Presence notifications are relayed to Remote Worker via ASBCE, but without passing through SM.

C. Presence and IMs are delivered to Remote Workers without passing through Avaya Aura Session Manager (SM).

D. Presence notifications are sent to Remote Worker via Avaya Aura Session Manager (SM) and Avaya Session Border Controller for Enterprise (ASBCE), and IMs are relayed to Remote Worker via ASBCE, but without passing through SM.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 41

Which signaling protocol is used for connecting Application Enablement Services (AES) with Avaya Aura Communication Manager (CM)?

- A. ASAI
- B. REST
- C. SIP
- D. CTI

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 42

Which method can be used to verify that TSAPI services and the CTI user have been administered correctly in Application Enablement Services (AES)?

- A. Initiate the TSAPI test call by logging into the two SIP endpoints using configured CTI users' credentials.
- B. Initiate the TSAPI test call for TSAPI Monitoring > Tests in the TSAPI web interface.
- C. Initiate the TSAPI test call from Utilities > Diagnostics > AE Service > TSAPI Test in the AES web interface.
- D. Initiate the TSAPI test call by entering test tsapi link from Elements > Communication Manager > Element Cut-Through in the System Manager web interface.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 43

Which three standards does the Avaya Aura Application Enablement Services (AES) support? (Choose three.)

- A. Java Telephony API (JTAPI)
- B. Media Stream Reservation Protocol (MSRP)
- C. Far End Camera Control (FECC)
- D. Computer Supported Telecommunications Applications (CSTA)
- E. Telephony Server API (TSAPI)

Answer: A,D,E ([LEAVE A REPLY](#))

NEW QUESTION: 44

A customer reports that Instant Messaging (IM) and Presence are not working for one or two users. Where would you go to check that IM and Presence have been enabled for the affected users?

- A. Use Avaya Aura System Manager (SMGR) web GUI to access User Management > Manage Users > More Actions > Presence Users. Ensure that the presence profile is enabled and that the right presence server is selected.

B. Use System Manager (SMGR) web GUI to access User > Users Management > Manage Users > Communication Profile. Ensure that the presence profile is enabled and that the right presence server is selected.

C. Use SSH to Avaya Breeze TM and run "display user xxxx" where xxxx is the station number.

D. Use Avaya Aura System Manager (SMGR) web GUI to access the Engagement Development Platform > Service Management click on List Presence Users.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 45

A customer reports that during the outage of their main data center, few AST (CM-SIP) users are unable to register to the Branch Session Manager (BSM).

How will you check that the correct Survivability Server has been assigned to the affected users?

A. On the Avaya Aura System Manager (SMGR) web interface, navigate to Users > User Management > Manage Users. Verify that in the CM Endpoint Profile, the correct Survivability Server is assigned.

B. On the System Management Interface (SMI) of the Main Avaya Aura Communication Manager (CM), navigate to Administration > Server (Maintenance), and check in the Security > Administrator Accounts.

C. On the Avaya Aura Communication Manager (CM) SAT, run the display user XXXX command, where XXXX is the user's extension. Verify on the first page, that the correct Survivability Server is assigned.

D. On the Avaya Aura System Manager (SMGR) web interface, navigate to Users > User Management > Manage Users. Verify that in the Avaya Aura Session Manager (SM) Profile, the correct Survivability Server is assigned.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 46

You are using Avaya Aura Web Gateway (AAWG) for the WebRTC calling. Intermittently WebRTC calling is not working. Technician has asked you to collect the last two rotated log files.

Which two options can be used to collect the logs? (Choose two.)

A. Login to the AAWG web interface and navigate to Logs Management. In the Collect Logs section, enter the number 2 in Number of rotated log files to collect and click Collect.

B. Use SSH client to connect to the AAWG and run the app collectLogs collect -n 2 command.

C. Login to the Avaya Aura System Manager (SMGR) web interface and navigate to Elements > Web Gateway. Click on Collect Logs.

D. Use SSH client to connect to the AAWG and run the ce collectLogs collect -n 2 command.

Answer: A,B (LEAVE A REPLY)

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NEW QUESTION: 47

A Network Administrator of a company has been made aware of a problem with the telephone system, and contacts a few colleagues who have dealt with similar problems in the past. Which Discipline in 8D Methodology describes the action of the Network Administrator?

- A. D2
- B. D3
- C. D4
- D. D1

Answer: C (LEAVE A REPLY)

NEW QUESTION: 48

A customer reports that their Avaya Aura Communication Manager (CM) enabled SIP telephones (AST) can only see the effect of their telephone being Call Forwarded after they log off and log on again. Also stopping the call forward feature does not show until their endpoint is logged off and logged on again.

What is the cause of the problem?

- A. An entry is missing in the private-numbering System Administration Terminal (SAT) form.
- B. The Call Forwarding feature has not been assigned to a button.
- C. Data Privacy is enabled in the station's Class of Service.
- D. A coverage path has not been setup.

Answer: C (LEAVE A REPLY)

NEW QUESTION: 49

A customer reports that none of their users can IM or see each other's presence. After troubleshooting you discover that default gateway of the Avaya Breeze TM SM100 has the wrong IP Address in the configuration.

Where would you go to correct this problem?

- A. Use Avaya AuraSystem Manager web GUI to update the SIP Entity screen.
- B. Use SSH to Avaya Breeze TM, and use the route command to correct the routing table.
- C. Use SSH to Avaya Breeze TM, and run SMnetSetup.
- D. Use Avaya AuraSystem Manager web GUI to access the Breeze<; Server Administration, and edit the Server Instance.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 50

You are troubleshooting a TLS link down message between Avaya Aura Session Manager (SM) and Avaya Session Border Controller for Enterprise (SBCE). Tracing on SM and SBCE reveals a Fatal Error Unknown CA message being sent by SBCE when it receives the Server Identity certificate from SM.

To solve this problem, which two actions need to be completed? (Choose two.)

- A. Export the SBCE identity certificate, and import it into SM.
- B. Add Certificate Authority certificate into the TLS profile Peer Verification List.
- C. Install the Certificate Authority certificate that signed SBCE identity certificate into SM.
- D. Install the Certificate Authority certificate that signed SM identity certificate into SBCE.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 51

Which statement about RTP media stream and Avaya Session Border Controller for Enterprise (SBCE) is true?

- A. An RTP media stream will transcode the codec as it flows the SBCE.
- B. An RTP media stream will only flow through the SBCE if it is encrypted.
- C. An RTP media stream will typically flow through the SBCE.
- D. An RTP media stream will always bypass an SBCE.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 52

Which Avaya Session Border Controller for Enterprise (ASBCE) tool provides an option to debug the TLS handshake between the server and the client?

- A. tracesbc
- B. traceHTTP
- C. traceTLS
- D. trace - tls

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 53

To trace SIP messages in real time going through the Avaya Session Border Controller for Enterprise (ASBCE) HA, which steps are necessary?

- A. Login to the EMS web interface, switch to the SBC Device menu, navigate to Monitoring & Logging > Trace, and click on Start.
- B. Login to the active SBC device's CLI using SSH port 22 and execute the tracesbc command.
- C. Login to the EMS CLI using port SSH 22 and execute the tracesbc command.
- D. Login to the EMS CLI using Telnet Port 23, and execute the tracesbc command.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 54

Which three protocols assist the WebRTC functionality to overcome the Network Address Translations (NAT) challenges? (Choose three.)

- A. TURN
- B. STUN
- C. SRTCP
- D. HTTPS
- E. ICE

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 55

You are troubleshooting a Call Park and Page issue and want to enable the finest logging level of logging for Call Park and Page snap-in.

To enable the finest logging, which command would you run on the Avaya Breeze Server?

- A. ce dlogon FINEST CPNP
- B. ce dlogon FINEST CallParkNPage
- C. ce dlogon CallParkNPage
- D. ce dlogon CallParkANDPage

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 56

When a customer calls voicemail to retrieve their messages they hear "Hello, to access your mailbox..." instead of the users named followed by "please enter your password...".

After troubleshooting you discover that the Caller ID is not being sent correctly, therefore Avaya Aura Messaging (AAM) is not able to identify the correct mailbox associated with the station number calling into AAM.

How can this problem be fixed?

- A. Using AAM web GUI access Administration > Messaging > Telephone Integration, write a caller ID modification rule to correct the incoming CLID format.
- B. In Session Manager, configure a DigitConversionAdapter with 'fromto=true' to update the 'Form' header as well as the P-asserted-identity, and link it to the AAM SIP Entity.
- C. Having identified the trunk group from Avaya Aura Communication Manager (CM) to AMM is public, change public-unknown-numbering 0 SAT form, to send the correct CLID.
- D. Change clid-numbering 0 SAT form to send the correct CLID.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 57

To log on the one-X?Communicator to Avaya AuraPresence Services server, what do you enter in the IM and Presence / Server field of the one-X?Communicator?

- A. the management IP-Address of FQDN of Avaya BreezeTM server
- B. the management IP-Address of FQDN of Avaya AuraSession Manager (SM)

C. the SM100 IP-Address or FQDN of Avaya Aura Session Manager (SM)

D. the SM100 IP-Address or FQDN of Avaya Breeze™ server

Answer: C ([LEAVE A REPLY](#))

The SIP one-X Communicator needs to be configured to use a specific protocol and port when registering to Session Manager. Enter the IP address of the Session Manager virtual SM-100 card for Session Manager SIP Element.

NEW QUESTION: 58

What are three start options you can choose from when tracing messages on the CLI in Avaya Session Border Controller for Enterprise (ASBCE)? (Choose three.)

A. HTTP/WEBRTC

B. XMPP

C. AMS WEBUA

D. PPM

E. SDP

Answer: A,C,D ([LEAVE A REPLY](#))

NEW QUESTION: 59

You are troubleshooting file synchronization issue on the Avaya Aura Communication Manager (CM) Survivable Remote Server (LSP).

Which logs will be helpful in finding out the status of file synchronization?

A. PPM logs on the Branch Session Manager (BSM)

B. Replication Data logs on the Avaya Aura System Manager (SMGR)

C. Avaya Aura Communication Manager (CM) file synchronizations logs on the Main CM Server

D. PPM logs on the Core Avaya Aura Session Manager (SM)

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 60

In Avaya Aura 7, how are calls typically routed from Avaya Aura Communication Manager (CM) to Avaya Aura Messaging (AAM)?

A. Using a direct H323 trunk group between CM and AAM.

B. Using SIP via Avaya Aura Session Manager (SM), a dial pattern or regular expression forwards the call to AAM.

C. Using a direct SIP trunk group between CM and AAM.

D. Using SIP via Avaya Aura Session Manager (SM), AAM is built as a user with a Communication Profile and registry routing forwards the calls to AAM.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 61



Refer to the exhibit.

In the Cluster Administration screen of a PresenceServices cluster, when you try to change the cluster state to Accept New Service, you receive the error:

Servers that are not in License Restricted mode assigned to the cluster are below the Minimum number of required servers.

You check that a server has been administered under Breeze > Server Administration which shows green check under License Mode, and a System State of Denying.

Which action needs to be taken to solve this problem?

- A. Edit the cluster to change the cluster profile from Core Platform to General Purpose.
- B. Edit the Cluster, access the Servers tab, and assign the server to the cluster; then set the cluster to Accept New Service.
- C. Obtain and install an Avaya Breeze™ license on webLM with more instances of Avaya Breeze™ nodes.
- D. Under Avaya Breeze > Server Administration, select the server and change the System State to Accept New Service, then return to the Cluster Administration screen and set the cluster to Accept New Service.

Answer: D (LEAVE A REPLY)

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NEW QUESTION: 62

What are the steps necessary to trace SIP messages going through the Avaya Session Border Controller for Enterprise (SBCE)?

- A. Login to the EMS using a web browser, then access Device specific settings > Troubleshooting > Tracing, and click on Start traceSBC.
- B. Login to the active Avaya Session Border Controller for Enterprise (SBCE) using SSH port 222, issue the `sudo su` command, and then execute the `traceSBC` command.
- C. Login to the active Avaya Session Border Controller for Enterprise (SBCE) using SSH port 22, issue the `su - root` command, and then execute the `traceSBC` command.
- D. Login to the EMS using port SSH 222, issue the `sudo su` command, and then execute the `traceSBC` command.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 63

You are troubleshooting a falling Call Park and Page call and suspect a REST signaling issue between Avaya Breeze server and Avaya Aura Media Server (AAMS).

Which log would help in finding the cause of this problem?

- A. `rest.log (/var/log/Avaya/sm/rest.log)`
- B. `asm.log (/var/log/Avaya/sm/asm.log)`
- C. `cpnp.log (/var/log/Avaya/sm/cpnp.log)`
- D. `breeze.log (/var/log/Avaya/sm/breeze.log)`

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 64

In which way can you check the version of Presence Services snap-in installed on the Avaya Breeze™ platform?

- A. Use Avaya Aura System Manager and navigate to Elements > Breeze > Server Administration, and read the version displayed.
- B. Use puTTY SSH to the Avaya Breeze™ platform, login as cust, then execute the `swversion - PresenceServices` command.
- C. Use Avaya Aura System Manager and navigate to Elements > Breeze > Service Management > Services, and read the version displayed.
- D. Use puTTY SSH to the Avaya Breeze™ platform, login as cust, then execute the `swversion` command.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 65

On which port does the Application Enablement Services (AES) R8.0 listen to the incoming TSAPI connections, unless the port is disabled by the administrator?

- A. 5678
- B. 9998
- C. 450
- D. 1050

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 66

After you finish the Avaya Breeze™ installation you notice that the host name is incorrect. How can you change the hostname in Avaya Breeze™?

- A. Using System Manager (SMGR), navigate to Breeze > Server Administration
- B. Using SSH client login to the Breeze server and run the command CEnetSetup
- C. Using System Manager (SMGR), navigate to Elements > Routing > SIP Entity
- D. Using SSH client login to the SMGR server and run the command CEnetSetup

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 67

Which statement about Remote Workers on Avaya Session Border Controller for Enterprise (SBCE) is true?

- A. With SBCE, Remote Workers have to come to the office to get new firmware on their phones.
- B. With SBCE, Remote Workers have less telephone features available compared to Office Workers.
- C. With SBCE, Remote Workers must use a different dial plan to Office Workers.
- D. With SBCE, Remote Workers no longer need to use Virtual Private Network (VPN).

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 68

A customer reports that they cannot place calls to the Public Network using the SIP Service Provider after a technician had finished fixing an issue in the Session Border Controller (SBC). Within Avaya SBC, in which three places do you check the configuration of the SIP Trunks? (Choose three.)

- A. PPM Services
- B. Server Configuration
- C. Media Interface
- D. Signaling Interfaces
- E. Routine Configuration

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 69

A customer called is stating they cannot place WebRTC calls. You discover that Avaya Breeze TTM has not been configured to allow Cross-origin Resource Sharing (CORS). How would you allow cross-origin resource sharing for all?

- A. Use Avaya AuraSystem Manager (SMGR) web GUI to access the Breeze>; Configuration>; Attributes, then select the webRTC attributes and check the box Allow Cross-origin Resource Sharing.

B. Use Avaya AuraSystem Manager (SMGR) web GUI to access the Inventory>; Manage Elements. Edit the Avaya Breeze TM element, and check the box Allow Cross-origin Resource Sharing.

C. Use SSH to Avaya Breeze TM and edit the /etc/config.properties file.

D. Use Avaya AuraSystem Manager (SMGR) web GUI to access Breeze>; Configuration>; HTTP Security > HTTP CORS tab, the check the box Allow Cross-origin Resource Sharing for all.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 70

A technician is trying to access the Avaya Aura Media Server (AAMS) after receiving a troubleshooting ticket. After failing to enter the system using different web browsers, the technician realizes the incorrect URL was being used.

Which URL must be used to access the AAMS web page?

A. https: AAMS FQDN or IP address:8443/emlogin

B. http: AAMS FQDN or IP address:8443/emlogin

C. https: SMGR FQDN or IP address:8443/emlogin

D. https: AAMS FQDN or IP address:443/emlogin

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 71

Which two statements describe the 8D Troubleshooting Methodology? (Choose two.)

A. It is eight steps that define how to escalate third-party integration issues.

B. It is eight steps that ensure a faster time to resolution.

C. It is eight steps that guarantee a thorough analysis of a failure, containment actions, full resolution, and prevention for the future.

D. It is eight steps that guarantee a logical way to isolate an issue.

E. It is eight steps used to guarantee systems are operational after an implementation.

Answer: C,D ([LEAVE A REPLY](#))

NEW QUESTION: 72

A customer called in stating that none of their users can IM or see each other's Presence. After troubleshooting you discover that default gateway of the Avaya Breeze™ SM100 has the wrong IP Address in the configuration.

Where would you go to correct this problem?

A. Use SSH to Avaya Breeze™, and run SMnetSetup.

B. Use SSH to Avaya Breeze™, and use theroutecommand to correct the routing table.

C. Use Avaya Aura System Manager web GUI to access the Engagement Development Platform < Server Administration, and edit the Server Instance.

D. Use Avaya Aura System Manager web GUI to update the SIP Entity screen.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 73

When enabling Remote Workers for the Avaya One-X Communicator to access the IM functionality of Avaya Presence Services on Avaya Breeze, which additional configuration step is required on the Avaya Session Border Controller for Enterprise (ASBCE)?

- A. XMPP Relay
- B. XMPP Mapping Profile
- C. Reverse Proxy for Avaya Breeze
- D. Server Flow for Avaya Breeze

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 74

When enabling Remote Worker telephones to access a Public Directory, which additional configuration item needs to be configured on the Avaya Session Border Controller for Enterprise (SBCE)?

- A. an LDAP End Point Policy Group
- B. a reverse proxy for LDAP
- C. an application relay for LDAP
- D. an LDAP Server Flow

Answer: A ([LEAVE A REPLY](#))

Explanation

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