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NEW QUESTION: 1

Who should be defined as the owner of a risk?

- A. The person who documented the risk in the risk register.
- B. The person who identified the risk in the initial requirements analysis.
- C. The person best placed to take the necessary counter-measures to the risk.
- D. The person responsible for defining the probability of the risk.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 2

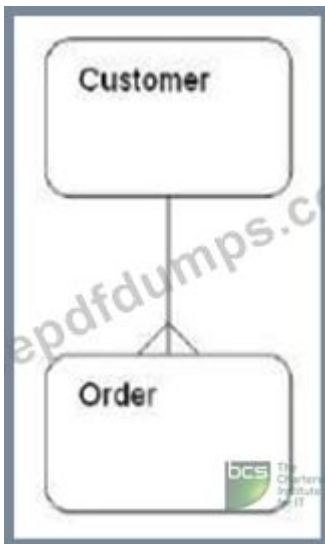
A business case for a project claims that the new system will provide managers with more time to think creatively about strategic issues. What would this be classified as in a cost-benefit analysis?

- A. A tangible benefit.
- B. An intangible cost.
- C. An intangible benefit.
- D. A tangible cost.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 3

The entity relationship model below shows the relationship between Customer and Order. Which of the following business rules is correct?



- A. An order need not be placed by a customer.
- B. A customer may never place an order.
- C. A customer may place many orders.
- D. An order may be placed by many customers.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 4

Which of the following actions could sustain business change?

- A. Establish clear benefits for selected, powerful stakeholders.
- B. Ensure that improved staff performance is not rewarded.
- C. Retain the previous system and its associated processes.
- D. Develop the coaching skills of selected staff members.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 5

What are business case development, subject matter expertise and procurement all examples of?

- A. Behavioural skill competencies required by business analysts.
- B. Technique competencies required by business analysts.
- C. Personal knowledge competencies required by business analysts.
- D. Business knowledge competencies required by business analysts.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 6

A system must hold the price of every product sold by the company. Which of the following is the price likely to be?

- A. An entity.
- B. A use case.
- C. An object.

D. An attribute.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 7

Which of the following may be used as a basis for scripting acceptance tests?

- A. Mind maps,
- B. Scenario analysis.
- C. Context diagrams.
- D. Stepwise refinement.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 8

One of Porter's five forces explicitly considers industry competitors. Which of the following is the Key Focus' of this force?

- A. The market share of known Competitors.
- B. A Competitor's external marketing campaign.
- C. The products offered by Competitors.
- D. Rivalry among existing Competitors.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 9

What is stage 0 (zero) of the concerns-based adoption model?

- A. Awareness.
- B. Initial change.
- C. Shock.
- D. Defininition.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 10

In which of the following business analysis areas does the traditional systems analyst role primarily operate?

- A. Defining the needs of the business.
- B. Specifying IT system requirements.
- C. Quantifying costs and benefits.
- D. Implementing business changes.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 11

An analyst is defining the requirements for an online booking system and wishes to show the business managers the look and feel of the system in order to elicit usability requirements. What investigation technique should the analyst use?

- A. Interviewing.
- B. Workshops.
- C. Prototyping.
- D. Ethnographic study

Answer: [\(SHOW ANSWER\)](#)

NEW QUESTION: 12

Which of the following techniques can be used to pull together the results of an analysis of the external and internal business environment of an organisation?

- A. SWOT analysis.
- B. Resource audit.
- C. Balanced business scorecard.
- D. Five-forces model.

Answer: A [\(LEAVE A REPLY\)](#)

NEW QUESTION: 13

Business rules define how actions are to be performed. Under which of the following headings are business rules considered?

- A. Statutory and internal policies.
- B. Negotiable and non-negotiable limitations.
- C. Constraints and operational guidance.
- D. Explicit or implicit management statements,

Answer: [\(SHOW ANSWER\)](#)

NEW QUESTION: 14

Which of the following is a perceived advantage of using workshops to investigate requirements?

- A. It reduces speed and productivity of the project.
- B. It obtains buy-in and acceptance for the project,
- C. It is time-consuming to arrange and organise.
- D. It focuses on a narrow view of the area under investigation.

Answer: B [\(LEAVE A REPLY\)](#)

NEW QUESTION: 15

Business analysis bridges the gap between which two disciplines?

- A. IT Systems Analysis and Acceptance Testing.
- B. Strategic Analysis and IT Systems Analysis.
- C. Business Case Definition and Requirements Analysis.
- D. Requirements Analysis and IT Systems Development.

Answer: A [\(LEAVE A REPLY\)](#)

NEW QUESTION: 16

The term CATWOE provides a framework for defining and analysing business perspectives. In a project, which letter of CATWOE should be first understood by the business analyst?

- A. The Customer.
- B. The Actor.
- C. The Weltanschauung or world-view.
- D. The Owner.

Answer: C ([LEAVE A REPLY](#))

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NEW QUESTION: 17

What is the first stage of the waterfall systems development lifecycle?

- A. Analysis.
- B. Feasibility Study.
- C. Strategic Vision.
- D. Plan.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 18

It has been suggested that five clerical posts can be abolished when a new computer system is implemented.

Under which category of costs or benefits will this be recorded?

- A. Tangible benefits.
- B. Intangible costs.
- C. Tangible costs.
- D. Intangible benefits.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 19

Which of the following represents the total cash flows of an investment, over a period of time, adjusted to reflect the time value of money?

- A. The Net Present Value.

- B. The Return on Investment.
- C. The Internal Rate of Return.
- D. The Time to Payback.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 20

In which of the following categories would return on investment be considered when assessing the feasibility of a project?

- A. Technical feasibility.
- B. Financial feasibility.
- C. Operational feasibility.
- D. Business feasibility.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 21

Which of the following BEST describes an ethnographic study?

- A. A study where the analyst spends an extended period of time in the target environment.
- B. A study which ensures that the needs of a wide range of ethnic groups are considered.
- C. A study which uses prototype graphical screens to demonstrate a user requirement.
- D. A study of users in their workplace undertaking representative simulated scenarios.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 22

Which investigation technique is supported by use case' descriptions?

- A. Interviewing.
- B. Document Analysis.
- C. Scenario Analysis.
- D. Questionnaires.

Answer: C (LEAVE A REPLY)

NEW QUESTION: 23

The table below shows the costs and savings associated with a project. In which of the following years does the project break even?

	Year1	Year2	Year3	Year4	Year5
Software purchase cost	45000				
Software maintenance cost	5000	5000	5000	5000	5000
Staff savings	8000	8000	8000	8000	8000
Other savings	7000	7000	7000	7000	7000

- A. Year 4.
- B. Year 3.
- C. The project does not break even.
- D. Year 5.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 24

Which of the following only includes explicit corporate knowledge?

- A. Skills, values, communities of practice.
- B. Style guides, procedures, processes.
- C. Job descriptions, tasks, targets.
- D. Culture, norms, historical data.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 25

Which stage of the requirements engineering process precedes requirements validation?

- A. Requirements documentation.
- B. Requirements management.
- C. Requirements elicitation.
- D. Requirements analysis.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 26

What type of model is a 'Business Activity Model' (BAM)?

- A. Dynamic
- B. Logical
- C. Conceptual
- D. Physical

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 27

A business analyst has identified that one of the use cases on a use case diagram contains a large amount of optional processing. This optional processing is so large that he has decided to remove it to a separate use case which can be called by the original use case if required. How should the original use case be linked to the new use case?

- A. By a broken, arrowed line stereotyped with the word <<uses>>.
- B. By a solid line with no arrowhead or stereotype.
- C. By a broken, arrowed line stereotyped with the word <<extend>>.
- D. By a broken, arrowed line stereotyped with the word <<include>>.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 28

Who is the target of the value proposition?

- A. The5upplier,
- B. The Competitor.

C. The Customer.

D. The sponsor.

Answer: (SHOW ANSWER)

NEW QUESTION: 29

When undertaking a CATWOE' analysis, which sequence should the first four letters be considered in?

A. T, A, W, C

B. W, T, C, A

C. T, W, C, A

D. W, C, T, A

Answer: B (LEAVE A REPLY)

NEW QUESTION: 30

Which of the following statements about a BAM is correct?

A. The BAM is concerned with where activities are carried out.

B. The BAM is an AS-IS model of the real world.

C. The BAM is concerned with who carries out the activities.

D. There will be one BAM for each business perspective.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 31

A batch program runs every night to raise invoices. The next day these invoices are posted out to customers by a clerk. Customers pay the invoices with cheques. The cheques are then banked by a clerk. In this scenario, which of the following represents a business event?

A. Clerk sends invoices to customers.

B. System prints invoices.

C. Customer's cheque is received.

D. Clerk banks the cheque.

Answer: C (LEAVE A REPLY)

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NEW QUESTION: 32

A business analyst wishes to show that a company wants to store information about different types of product.

Some attributes are common to every product (for example; product name) but other attributes only apply to certain product types. For example, product material only applies to accessory products. Which of the following constructs could the business analyst use to represent this on a class model?

- A. A generalisation structure.
- B. An <<extend>> structure.
- C. A many-to-many multiplicity.
- D. An association class.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 33

Which stage of the Requirements Engineering process is concerned with tracking requirements from inception to implementation?

- A. Requirements documentation
- B. Requirements analysis.
- C. Requirements validation.
- D. Requirements management

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 34

The term 'happy day' is often used in the context of which of the following investigation techniques?

- A. Scenarios.
- B. Document analysis.
- C. Protocol analysis.
- D. Activity Sampling.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 35

When running workshops it is useful to have someone with a role that includes specific responsibility for keeping attendees focused on achieving the objective of the workshop. Which of the following terms describes this role?

- A. The facilitator.
- B. The arbitrator.
- C. The scribe.
- D. The stakeholder.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 36

Which of the following statements about change and change management is correct?

- A. The management of change is the sole responsibility of the project manager.
- B. Change management should be considered right from the start of the project.
- C. Social and cultural factors have little influence on the success of implementing changes.
- D. Change management should first be considered in the design stage of the project.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 37

Which stage in the waterfall model is considered as several separate stages in the V model?

- A. Testing.
- B. Development.
- C. Analysis.
- D. Design.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 38

The senior managers of an organisation recognise that they employ knowledgeable, committed staff. Under which category of a SWOT will this be recorded?

- A. Threats.
- B. Strengths.
- C. Opportunities.
- D. Weaknesses,

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 39

What does the M stand for in MoSCoW?

- A. Management.
- B. Mandatory.
- C. Mission.
- D. Must have.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 40

Which of the following statements about outsourcing of systems development is correct?

- A. It has been a significant catalyst in organisations for the development of a business analysis function.
- B. It has meant that it is no longer necessary for analysts to define rigorous, accurate and complete user requirements.

- C. It has meant that the programming of solutions is usually undertaken in countries where labour costs are high.
- D. It has eliminated the need for effective contract management between the customer and the supplier of the outsourcing.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 41

Which of the following stages is immediately after problem-finding in Isaksen and Treffinger's creative problem-solving model?

- A. Solution-finding.
- B. Acceptance-finding.
- C. Data-finding.
- D. Idea-finding.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 42

An analyst investigating a sales system wishes to ask questions about how a customer order form is completed in the current system. What investigation technique is the analyst using?

- A. Document analysis
- B. Activity sampling.
- C. Structured observation.
- D. Protocol analysis.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 43

Which ONE model is used for planning the training the support that people need as they adapt to change?

- A. The Corporate Training Plan.
- B. The Capability Maturity Model.
- C. The Change Control Process Model.
- D. The Concerns-Based Adoption Model.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 44

An analyst has discovered that a company wishes to hold information about departments and employees. A department may have many employees in it, but each employee can, at any one time, only work in one department. There is no requirement to store historical information. However, there are currently eight departments and over one hundred employees. How would this relationship be shown on an Entity Relationship diagram?

- A. As a many-to-many between Department and Employee.

- B. As a one-to-many between Department and Employee.
- C. As (8..100) at the Department end of the relationship.
- D. As a one-to-one between Department and Employee.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 45

The following is a list of statements concerning investigation techniques.

- a. Questionnaires are an effective way of developing rapport with the business users.
- b. Workshops are an effective way of obtaining user buy-in and acceptance.
- c. Protocol analysis involves following a user for a period to find out what they do.
- d. Scenarios can be used as an effective basis for the development of prototypes.

Which of the following is correct?

- A. Statements b and c are incorrect, statements a and d are correct.
- B. Statements a and d are incorrect, statements b and c are correct
- C. Statements a and c are incorrect, statements b and d are correct.
- D. Statements c and d are incorrect, statements a and b are correct.

Answer: (SHOW ANSWER)

NEW QUESTION: 46

Which of the following statement is TRUE about the process view of an organisation?

- A. It focuses on the organisational structure.
- B. It focuses on the customer of the organisation.
- C. It focuses on the functions of an organisation.
- D. It focuses solely on the internal view of the organisation.

Answer: B (LEAVE A REPLY)

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NEW QUESTION: 47

An organisation called Quality Signs' makes display signs for commercial customers.

Which of the following are MOST likely to be the Actors in a CATWOE analysis?

- A. The customers of Quality Signs.
- B. The sign makers of Quality Signs.
- C. The competitors of Quality Signs.

D. The Managing Director of Quality Signs.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 48

The Boston Box may be used to analyse the portfolio of businesses owned by an organisation. Which of the following animals does it use in its term for businesses that have low market share in a market with low growth?

A. Goat.

B. Cow.

C. Cat.

D. Dog.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 49

Every night, at midnight, a system automatically raises invoices for customers that have placed orders that day.

The invoice is sent electronically by email to customers. What is the event that triggers the production of invoices?

A. The batch invoice production job.

B. The receipt of an order from a customer.

C. The email system.

D. Midnight on the system clock.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 50

A use case Place Order must always invoke a related use case Check Credit. How is the association between the two use cases shown?

A. By a broken, arrowed line stereotyped with the word <<e>include>>.

B. By a solid line with no arrowhead or stereotype.

C. By a broken, arrowed line stereotyped with the word <<extend>>.

D. By a broken, arrowed line stereotyped with the word <<include>>.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 51

What is the model of a current business process often called?

A. The AS-IS model.

B. The n-IS model.

C. The IS-IT model.

D. The AS-IF model.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 52

Which of the following models might include the documentation of scenarios?

- A. A business activity model.
- B. A use case model.
- C. A corporate data model.
- D. A class model.

Answer: ([SHOW ANSWER](#))

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