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NEW QUESTION: 1

A small regional utility closes a customer rewards program and transitions it to operations. The executive sponsor and program manager are concerned about the impact on benefits realization. The program manager assures the executive sponsor that any corrective actions will be included in the next phase.

What should the program manager do to ensure a successful transition?

- A.** Ensure that all program documents, including lessons learned are archived in the knowledge repository
- B.** Ask the program's business analyst to collect all project information and create a report
- C.** Ask each project manager to consolidate and file all program documentation in the corporate archives
- D.** Obtain all project managers' contact information, and then have them reassigned back to their functional managers

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 2

CORRECT TEXT

A program manager joins a team during its preparation phase.

What should the program manager do to obtain formal sponsor approval to begin the benefits delivery phase?

- A.** Define a high-level program roadmap of milestones and schedules supported by a preliminary estimate
- B.** Identify and document the anticipated program benefits in the benefits management plan.

C. Write the program charter, including the program mission statement and stakeholder engagement plan

D. Develop the program management plan based on the organization's strategic plan

Answer: B (LEAVE A REPLY)

NEW QUESTION: 3

Which two of the following apply during a project's close out process? (Choose two.)

A. Create schedule for completion of punch list.

B. Begin testing of installed infrastructure.

C. Evaluate the surroundings of the project and report back to the communications distribution professional of these findings.

D. Hire legal council for representation.

E. Communicate discrepancies to responsible parties.

Answer: A,E (LEAVE A REPLY)

NEW QUESTION: 4

A component project manager escalates an issue regarding a key stakeholder to the program manager. The key stakeholder does not respond to emails or phone calls and the project manager believes this key stakeholder is exhibiting a negative attitude toward the work. The key stakeholder has a significant influence over the component project which could impact other components if delays occur. The program manager's attempts to reach the stakeholder via email also fail.

What should the program manager do next?

A. Escalate the issue to the program governance board as delays will impact the program

B. Update the program risk register to reflect a realized risk and execute the documented risk response

C. Attempt to call the key stakeholder, if unsuccessful, visit their office to identify potential risks

D. Escalate the issue to the stakeholder's supervisor.

Answer: C (LEAVE A REPLY)

NEW QUESTION: 5

Which of the following terms is often used to describe two parallel paths that have identical conductive terminations to two separate grounding reference points?

A. Resistive loop

B. Ground loop

C. Inductive loop

D. Conductive loop

E. Capacitive loop

Answer: B (LEAVE A REPLY)

NEW QUESTION: 6

To increase its presence and promote its products and services in new markets, a company begins to implement its new business strategy. The company's CEO endorses a new program to promote and support this strategy. However, before the program is formally initiated, this strategy must be aligned with the organization's strategic goals and objectives.

What should the program manager develop first?

- A. Program resource management plan
- B. Program's risk threshold
- C. Program risk and issue governance forum
- D. Program risk management plan

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 7

A component is scheduled to close at the end of the week.

What should the program manager verify prior to allowing the component to close?

- A. The component has released resources to meet program objectives
- B. The component has met the benefits realization criteria to meet program objectives
- C. The component has met the quality requirements to meet program objectives
- D. The component has met the schedule requirements to meet program objectives

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 8

66-style connecting blocks (certain designs) can support up to what category of transmission performance?

- A. Category 5
- B. Category 3
- C. Category 5e
- D. Category 6A
- E. Category 6

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 9

For the MAXIMUM flexibility of a cabling system in a hierarchical star topology, ALL backbone cables and links to FR's should be terminated at the

- A. HC (FD).
- B. IC (BD).
- C. MC (CD)
- D. TR

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 10

An organization must accelerate a product to market. The program manager completes the preliminary program slaps and holds a kick-off meeting Project managers submit their preliminary schedules for review

What should the program manager do next?

- A.** Work with the project managers to refine the project schedules and deliverables to align with the program milestones
- B.** Revise the project schedules to meet the program schedule and communicate to stakeholders
- C.** Integrate the project schedules into the program schedule and report the revised delivery date to the project managers
- D.** Assign resources lo the schedule and report the revised delivery date to the project managers

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 11

To accommodate telephone, data, CATV, security and multimedia, a MINIMUM of _____ strands of optical fiber auxiliary disconnect outlet (ADO) cable should be provided.

- A.** Eight
- B.** Six
- C.** Two
- D.** Five
- E.** Four

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 12

A program manager for an electronic gaming manufacturer is managing a new virtual reality program. An international trade agreement in the final stages of renegotiation will reduce supply-chain costs and delivery intervals A materials supplier informs the program manager that when this agreement is finalized, it will shorten the products delivery time. What should the program manager update first?

- A.** Benefits register
- B.** Risk register
- C.** Procurement management plan
- D.** Benefits management plan

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 13

A new program manager joins a multi-year program that has been underway for almost a year. During interviews, several stakeholders state that they do not understand how the program will help the organization

At the next stakeholder meeting, what should the program manager present to address their concerns?

- A. Business case and program roadmap
- B. Program charter
- C. Expected program benefits management plan
- D. Program scope assessment results

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 14

What is the PRIMARY reason for considering a physical ring topology for connecting outlying buildings?

- A. It provides a redundant cable path for disaster recovery.
- B. It is an easier physical design to install.
- C. It is the most compelling design for any network requirement.
- D. It is the most cost effective design for a campus network.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 15

Which of the following is a common application for exothermic welding of earthing (grounding) and bonding conductors?

- A. Bonding to structural steel
- B. Cable to cable connections
- C. Locations requiring monthly maintenance
- D. Connections made to the TBB

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 16

The options for termination of an unshielded twisted pair cable for a video surveillance camera at the camera end are an 8-pin 8 conductor outlet and

- A. 75 ohm balun
- B. 8-pin 8-contact plug.
- C. biscuit jack
- D. shielded RJ-45 connector
- E. 50 ohm balun

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 17

A program has been established and preparation is complete. Component projects are planned as a part of which of the following?

- A. Program formulation
- B. Program definition phase
- C. Program delivery phase
- D. Program planning

Answer: D (LEAVE A REPLY)

NEW QUESTION: 18

A regional finance program is impacted by a new currency regulation issued by a country in the region. The new regulation requires changes to the financial statements of that country's branches by the end of the fiscal year. Failing to comply with the regulation may result in fines and/or closure of the branches. A branch general manager immediately meets with the program manager to select and secure a local fiscal expert to support the regulation as these types of resources are in high demand. There is a high risk that the changes will not be completed on time if the resource is not secured.

What should the program manager do to address the risk?

- A. Generate a delivery incentive contract with the selected fiscal expert to ensure on-time delivery of the revised financial statements
- B. Assess the risk, incorporate it in the program's risk management plan, and meet with the steering committee
- C. Create fine and closure scenarios to assess the impact on the program and create a contingency plan
- D. Build a coalition with local companies that can influence the government to renegotiate the imposed deadline

Answer: B (LEAVE A REPLY)

NEW QUESTION: 19

Based on the estimated work area size, what is the MAXIMUM number of work areas that a telecommunications enclosure shall serve?

- A. 40
- B. 20

C. 32

D. 26

E. 36

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 20

Close out documentation is initially discussed in which of the following meetings?

A. Kickoff Meeting

B. Prime Contractor and Subcontractor Meetings

C. Weekly Progress Meetings

D. Vendor Meeting

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 21

Which of the following is TRUE for tele communications spaces?

A. Maintain a minimum (3.28 ft) clearance between equipment and plumbing fixtures such as mop sinks

B. Relative humidity shall be maintained at 40% ± 5%.

C. Plumbing piping not related to the support of the space should not pass through the space.

D. Close proximity to water service is desired so consider locating the ER in the pipe chase.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 22

How does a portfolio's collection of work differ from that of a program's collection of work?

A. Components may be independent

B. Benefits are achieved only when managed collectively

C. Outcomes are time bound

D. Outcomes are interdependent

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 23

After new private equity owners acquire an enterprise, they want to improve its value by reducing costs. A new program will restructure the enterprise, including an aging headquarters campus where the main data center is housed. A strategic component project presents significant risk to organizational objectives due to its complexity and dependencies on external parties. After a series of board meetings, the enterprise's investment committee approves a budget to implement this component project, which will move the old data center from the aging headquarters campus into a new colocation facility. Implementation of this component project may now begin, but is already one month

behind schedule. The program manager now perceives significantly more risk to the larger program

due to this delay.

What should the program manager do to address this risk with the program sponsor and governance board?

- A.** Share the concerns with the program sponsor to confirm understanding of the new development Next, update the program budget, implementation plan, and risk management plan for governance board approval
- B.** Update the component project's risk register, issue log, implementation plan, and risk management plan next, meet with the program sponsor to revise the program budget. Implementation plan, and risk management plan for governance board approval
- C.** Update the program budget, and task the component project manager with implementing the plan next, submit a change order for approval to apply more resources to reduce the larger program's risk profile
- D.** Revise the program budget and Implement the component project by managing It closely to recover the month-long delay Next, update the component's project and risk management plans for governance board approval

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 24

A program includes the development and shipping of 12 million product units over the next year. However, one program supplier has a history of overestimating its planned volume, which puts the product launch at risk

What should the program manager do to monitor and control the supplier?

- A.** Review proposal evaluation criteria, risk analyses, and mitigation strategies
- B.** Examine performance reports, audits, and inspections
- C.** Seek stakeholder approval of program procurement management activities
- D.** Use expert judgment and update the program procurement plan

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 25

A program manager is working with the sponsor, stakeholders, and steering committee to formulate a program's benefits sustainment and transition plan

What should the program manager do to create this plan?

- A.** Update the benefits management plan, and provide a copy to the organization responsible for measuring the sustainment period
- B.** Identify key measures to compare expected benefits in the benefits management plan with actual performance once benefits sustainment and program transition starts
- C.** Interview stakeholders and revise the benefits management plan to provide new insight into the program's execution and benefits sustainment period

D. Assign creation of the benefits sustainment plan to the organization responsible for monitoring and controlling the sustainment period

Answer: B (LEAVE A REPLY)

NEW QUESTION: 26

A program manager is concerned because several change requests in a component project are causing delays to the program's work package milestones. There are insufficient skilled resources within the component project to complete both the change requests and the milestone tasks.

What should the program manager do next to address this risk?

A. Add the lack of skilled resources to facilitate the large number of change requests to the issue log

B. Prioritize which resources are critical to the project based on an impact analysis of the critical change requests and update the program roadmap.

C. Mandate that no component project change requests will be processed until overdue milestones have been completed and update the risk register to reflect this

D. Prioritize which change requests are critical to the project based on an impact analysis, resource only critical change requests until overdue milestones are achieved, and update the risk register

Answer: D (LEAVE A REPLY)

NEW QUESTION: 27

During program execution, a program manager receives feedback from an executive sponsor (that some program stakeholders may not understand the intended benefits of the program).

Which will provide the greatest value to clarify stakeholder perceptions?

A. Redistributing the benefits management plan

B. Redistributing the program charter

C. Updating the stakeholder communications requirements

D. Performing a stakeholder analysis

Answer: C (LEAVE A REPLY)

NEW QUESTION: 28

One interior TTY must be provided at locations defined as public accommodations with _____ or more pay telephones.

A. Two

B. Four

C. Eight

D. Six

E. One

Answer: B (LEAVE A REPLY)

NEW QUESTION: 29

A program manager is appointed to manage a new program. The organization's leadership has specified a list of benefits (that the program should deliver and has requested that the program manager determine when incremental benefits can be realized.

What should the program manager do first?

- A. Develop the component project schedules
- B. Develop the program roadmap
- C. Develop the benefits sustainment plan
- D. Develop the program management plan

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 30

An IT-related program has a critical team in a region experiencing a crisis. Due to uncertainty about the region's changing environment a company's senior leadership asks the program manager to decrease dependencies on the critical team that should the program manager do to mitigate the Impacts of this request?

- A. Revisit the program management plan to clearly identify how decreasing critical team dependencies will impact component projects
- B. Level resources, and empower the critical team to complete its work before regional instability impacts its efforts
- C. Meet with the steering committee to request assistance and influence in obtaining additional resources
- D. Update the procurement management plan, and begin the request for proposal (RFP) process to replace the critical team by staff augmentation

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 31

Telecommunications cabling (e.g., voice, data, video, security, audio, control) can be damaged during the construction phases of rough-in, drywall installation, and during the siding of the exterior. For these reasons, telecommunications cabling shall be acceptance tested. Acceptance testing includes visual examination and verification of all cabling and qualification of copper cabling for data cabling or certification of copper or optical fiber cabling for data cabling.

Verification testing is generally performed in which two of the following steps? (Choose two.)

- A. Post the acceptance of the construction contract once the Project Manager has approved this phase
- B. Prior to the installation of the cable tray system for spurs, points that would or could damage the cable infrastructure
- C. Post the implementation of the construction

- D. During the trim-out stage of the cabling after painting
- E. Prior to the installation of insulation and drywall

Answer: D,E ([LEAVE A REPLY](#))

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NEW QUESTION: 32

For a backbone distribution system serving a usable floor space of 8,920 m² (96,000 ft²), the MINIMUM slot area to be used for this back bone is

- A. 0.048 m² (72 in²)
- B. 0.056 m² (84 in²)
- C. 0.040 m² (60 in²)
- D. 0.064 m² (96 in²)

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 33

When planning a telecommunication termination area, what is the estimated space needed to terminate 144 strands of optical fiber?

- A. 10972.82 mm² (432 a)
- B. 6350.01 mm² (250 in²)
- C. 14376.43 mm² (566 in²)
- D. 7315.21 mm² (288 in²)
- E. 8890.01 mm² (350 in²)

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 34

A program manager building the world's largest cruise ship is resolving the conflict between the two main sponsors who cannot agree on the number of food and beverage outlets to have onboard.

What should the program manager do?

- A. Work with the core program team to conduct a market analysis and make the decision based on the best return on investment
- B. Engage the program stakeholders present the market analysis and findings to facilitate the decision on the best option

C. Finalize the business case and market analysis with the cote program team and present the findings to the chief executive officer for approval

D. Arrange a meeting with both sponsors and the steering committee to present the market analysis and work through the conflict

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 35

An R&D group director approves a major program's charter although the director has a high level of understanding of the program's scope (hoy are unsure of how the program manager can be successful in delivering the program's commitments

What should the program manager do to align stakeholders with planning and monitoring the program's progress?

A. Create a communications management plan, and establish reporting formats

B. Establish high-level program milestones

C. Generate a supplier management plan to identify external stakeholders

D. Develop an accountability matrix, and assign program roles and responsibilities

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 36

Which two of the following are ADVANTAGES of aerial pathways? (Select two options.)

A. Affect the aesthetic appearance of the property

B. Quick to install

C. Readily accessible for maintenance

D. Has a low initial installation cost

E. Economical over a long life

Answer: B,C ([LEAVE A REPLY](#))

NEW QUESTION: 37

The MINIMUM required for backbone floor to floor pathways is five (5) sleeves each being 103 mm (four trade size) in diameter What increase in usable floor space should another 103 mm (four trade size) sleeve be added?

A. =929 m2 (10,001 ft2)

B. =4645 m2 (50,001 ft2)

C. =1858m2 (20,001 ft2)

D. =3716 m2 (40,001 ft2)

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 38

A program completes all component projects and all identified benefits are being delivered However, the program sponsor is concerned that long-term benefits may not meet organizational performance parameters

To ensure the realization of long-term benefits what should the program manager use?

- A. Benefits transition plan
- B. Benefits register
- C. Benefits sustainment plan
- D. Benefits management plan

Answer: (SHOW ANSWER)

NEW QUESTION: 39

In a program's definition phase a program manager in country A is assigned to expand a restaurant chain into country B. communications management plan zThe program manager creates the program team by identifying the required protect management resources

Which of the following represents an initial step needed to evaluate available resources that are aligned with me program's needs"

- A. Identifying program resource requirements
- B. Creating a program resource management plan
- C. Obtaining resource availability information from the functional managers
- D. Completing an assessment of skills and competencies

Answer: A (LEAVE A REPLY)

NEW QUESTION: 40

The program manager has a global program with live component projects. The program sponsor wants the management plans, processes/procedures and technology to be uniform across the program. The requirements will create issues and result in increased costs. The program sponsor is new and has imposed these new requirements six months into a three-year program.

What should the program manager do next?

- A. Respond to the program sponsor if the program sponsor asks about It a second time
- B. Discuss the proposed changes with the stakeholders and project managers, and give the program sponsor Die best option
- C. Accept what the program sponsor requires and implement the changes
- D. Present the risks and benefits of the changes to the program sponsor

Answer: D (LEAVE A REPLY)

NEW QUESTION: 41

A company's marketing department Tails an internal compliance audit. To comply with the auditor's remediation plan the legal department mandates that a content management system (CMS) be implemented After initiating the program for CMS implementation the program manager discovers that the marketing department has already preselected which CMS technology will be implemented.

What should the program manager do to ensure the success of the program?

- A.** Host a kick-off meeting, request preliminary requirements from the marketing department, conduct a design session present the steering committee with a solution that meets the requirements: and meet with interested vendors
- B.** Meet with the vice president of purchasing to discuss the risks associated with preselecting a solution before the requirements have been gathered
- C.** Initiate the program and begin a formal request for proposal (RFP) to validate the chosen solution and gain the confidence of the legal department
- D.** Ask a senior marketing executive to act as the program sponsor and participate on the steering committee: require steering committee representation from the IT legal, and other key departments, validate that the chosen solution meets the requirements

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 42

Which type of protection for electrical power stations provide isolation against a rise in potential of station ground and also provide drainage protection against longitudinally-induced voltages?

- A.** Neutralizing transformers
- B.** Unit-type neutralizing transformers
- C.** Isolating transformers
- D.** Mutual drainage reactors
- E.** 2-winding neutralizing transformers

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 43

The program manager completed the program's benefits analysis and planning activities. What will this ensure for the program?

- A.** A transition plan to facilitate the ongoing realization of benefits
- B.** A plan to monitor performance due to operational, financial, and benefits changes
- C.** Information necessary to establish key benefit performance indicators
- D.** A benefits management plan to guide the work through the remainder of the program

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 44

A global enterprise resource planning (ERP) program's scope includes designing and building a global template. Plans include a pilot implementation project to validate the template, to be followed by several rollout projects. During the build of the global template, a new government regulation mandates implementation of a goods and services tax (GST).

What should the program manager update?

- A.** Program communications management plan
- B.** Stakeholder engagement plan

- C. Benefits transition plan
- D. Benefits management plan

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 45

A two-year program is coming to an end. Many of the initial governance board members have moved from their current posts or left the company. Several new members have joined but have a shod association with the program, which changes the board's expectations and focus. During the final phase gate review, some board members are uncertain of their roles and expectations in the process.

How should the program manager handle this situation?

- A. Present the final program status, costs, and schedule reports
- B. Prepare a program change request utilizing new board member input
- C. Review the strategic plan and benefits management plan with the board
- D. Review the final program outcome with the program sponsor

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 46

A voice over IP network that converges voice capabilities with softphones. Video communications, instant messaging is referred to as

- A. unified fabric architecture
- B. mesh communications services
- C. Ethernet network communications
- D. converged communications
- E. unified communications.

Answer: E ([LEAVE A REPLY](#))

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NEW QUESTION: 47

An ICT distribution designer is designing a backbone cabling network that is specified for a campus network including several links approaching 2000 m (6562 ft) and data rates of 100 Gb/s

What optical fiber type(s) should be used?

- A. Both OS1 and OS2 fiber
- B. Both OS2 and OM3 fiber
- C. OM4 fiber
- D. OM3 fiber

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 48

Near the completion of a transformation program, the operations manager is concerned that their department failed to be notified in advance of the new service being transitioned into operations. They claim that their department did not approve this service and is now unprepared and untrained to support the transformation.

What should the program manager have done first to prevent this?

- A. Drafted a training plan with assistance from the program management office (PMO) or human resource department before transitioning it to operations
- B. Added the operations manager as a key stakeholder
- C. Ensured there was a communications management plan that included the transition to operations
- D. Created a transition plan during the planning phase for the impacted operational area

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 49

A utility company manages its capital improvement projects (CIP) using engineers, project managers, and program managers. A new sponsor from the utility company assesses the CIP and decides to reorganize it into a program. They invite seven companies to discuss their approach to monitor and control the program and its constituent projects.

Where should the program manager incorporate this input?

- A. Program risk management plan
- B. Program management plan
- C. Vendor management matrix
- D. Stakeholder register

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 50

An unforeseen geopolitical risk impacts a program to establish a company's operations abroad. Stakeholders now want to establish a risk response team to define a mitigation plan. Ultimately what appeared to be a significant risk resulted in a negligible risk.

What should the program manager recommend to stakeholders for future similar situations?

- A. Review the risk severity matrix
- B. Establish an on-call risk response team
- C. Seek an expert opinion

D. Accept the risk

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 51

Before working on equipment, what is the FINAL step in the lockout/tagout (LOTO) procedure?

- A. Confirm all unnecessary items have been removed from the area.
- B. Train workers to perform the LOTO process.
- C. Apply appropriate tags both locally and remotely.
- D. Confirm the device is de-energized by proving it will not run when started.
- E. Verify the equipment controls are in the proper operating position.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 52

Company A acquires company B. which leads to a two-year program to integrate the processes and systems Company B uses a different project management process, and the company's staff is unhappy about the acquisition As a result company B's project team fails to provide status and cost data in a format that conforms to the program standards.

What should the program manager do first?

- A. Remind the project manager of the relevant program standards
- B. Work with the reports provided to extract the required information
- C. Change the program standards, aligning them with the project standards
- D. Inform the stakeholders of this Issue as soon as possible

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 53

A 3 trade size conduit is sized at

- A. 91 mm (3 1/2 in)
- B. 78 mm (3 in)
- C. 129 mm (5 in)
- D. 103 mm (4 in)

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 54

A program manager needs to establish direction and identity the essential aspects of a program. In addition, they must ensure that the context and framework of the program are properly defined assessed and documented

Which document will be created to support this activity?

- A. Program resource management plan
- B. Program scope statement
- C. Program management plan

D. Program master schedule

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 55

Which two of the following components are included in a backbone distribution system (BDS)? (Choose two.)

A. Work area outlets

B. Equipment rooms

C. Equipment Cord

D. Telecommunications enclosures

E. Horizontal Cable

Answer: B,D ([LEAVE A REPLY](#))

NEW QUESTION: 56

A program manager for the construction of an international event venue that will impact the local community needs to determine the best approach for communications. One of the conditions of the program is that after the event takes place a park will be built for the community's use.

What should the program manager do to ensure community support?

A. Negotiate the program scope with community representatives

B. Ensure community representatives are part of the steering committee

C. Review the scope with the program sponsor and community representatives

D. Organize an advocacy group and facilitate community engagement

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 57

A municipal agency manages a city's water and wastewater infrastructure. A regulation requires the replacement of sewer lines throughout the city at a cost of US\$2 billion over 30 years

The city has been managing this program with various program teams, and has a project controls office in place to track projects separate from the program management team. A program manager is hired to standardize all deliverables from component projects under the program.

What should the program manager do next?

A. Develop a program management framework

B. Create a program performance analysis report

C. Generate a program charter

D. Establish a program management office (PMO)

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 58

A program is near completion and the benefits will be delivered shortly. The program manager prepares to initiate program closeout activities to release the program resources. Before initiating closeout and releasing the resources, what should the program manager do?

- A. Prepare performance evaluations for all program personnel
- B. Review the benefits management plan with the program sponsor
- C. Obtain approval from the sponsor to close the program
- D. Prepare performance evaluations for all project personnel

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 59

Which service is NOT typical of Grade 1?

- A. Data
- B. Multimedia
- C. Telephone
- D. Television

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 60

Rolling objects create what type of load on an access flooring system?

- A. Dynamic
- B. Physical
- C. Static
- D. Impact
- E. Virtual

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 61

An ICT distribution designer is reviewing design documents with the owner to gain approval for an ER design.

Which of the following information about the site shall be included?

- A. Designer requirements
- B. Access and/or service provider requirements
- C. Sustainability requirements
- D. Suitability requirements

Answer: ([SHOW ANSWER](#)**)**

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NEW QUESTION: 62

Which of the following is the CORRECT calculation to determine equipment heat load resulting from its power (W) consumption?

- A. $W \times 1.732$
- B. $W \times 3.412$
- C. $W \times 2.235$
- D. $W \times 1.414$

Answer: (SHOW ANSWER)

NEW QUESTION: 63

A project is assigned to a qualified project manager by the program manager. The client rejects the project manager due to a lack of proper qualifications to manage such a project. What should the program manager do next?

- A. Review the skill requirements of the project.
- B. Apply the competence assessment techniques to resolve the issue.
- C. Reassess the project manager's credentials.
- D. Assign a different project manager.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 64

What is a simplified cone of protection for lightning strikes as it pertains to a structure (building, pole, etc.)?

- A. A base radius equal to the height of the structure.
- B. 50% of the height of the structure in any direction.
- C. 43 m (140 ft).
- D. A base diameter equal to the height of the structure.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 65

Smaller buildings with a serving area larger than 1000 ft² and less than 5000 ft² may be served by:

- A. self-contained cabinets.
- B. shallow rooms.
- C. wall cabinets.
- D. enclosed cabinets.

Answer: C (LEAVE A REPLY)

NEW QUESTION: 66

In a design type Scope of Work (SoW) the ICT distribution designer is responsible for providing

- A. specific products and materials
- B. stakeholder requirements
- C. a safety plan
- D. a user needs analysis

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 67

Which two of the following types of metallic conduit REQUIRE threaded couplings? (Select two options.)

- A. Flexible metal conduit (FMC)
- B. Intermediate metal conduit (IMC)
- C. Electrical metallic tubing (EMT)
- D. Rigid metal conduit (RMC)
- E. Aluminum metal conduit (AMC)

Answer: B,D ([LEAVE A REPLY](#))

NEW QUESTION: 68

A program sponsor is concerned about the status of high-priority risks and budget variances.

The program manager should refer to which of the following?

- A. Program management plan
- B. Program management information system (PMIS)
- C. Program performance report
- D. Program status dashboard

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 69

A software development program will launch iterative versions of new software called Alpha over two years. Following that, a program will be released to the program team and developers to create new software called Beta. While the program manager prepares the program closure plan for Alpha, the program sponsor expresses concern about its support after program closure.

What should the program manager do as part of Alpha's program closure plan?

- A. Execute the transition plan and include knowledge transfer to transition Alpha support to operations
- B. Keep the Alpha program open until support is no longer required, then execute program closure

- C. Adjust Alpha's exit criteria to ensure its support is included in the Beta program
- D. Document the program closure procedure to ensure that resources are released from Alpha to develop Beta

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 70

A global communications company's cloud-based platform will host its video network using both on - and off-shore learns. The program management office (PMO) assigns a program manager with little experience executing global initiatives.

What should the program manager do to resolve competing resource needs within components that could impact the entire program's overall delivery date?

- A. Improve communications between the project managers to gain efficiencies in resource assignments
- B. Revisit assignments on a weekly basis to manually level resources thereby limiting burn-out and preventing underutilization
- C. Require project managers to perform resource levelling in their schedules to automatically take into account availability and dependencies for key resources.
- D. Optimize integration of the component projects by working with the project managers to align resource skill sets and availability to the program

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 71

A multiyear program is ready to conclude. It has achieved all business objectives and is delivering its intended benefits. However the program sponsor is not willing to sign the formal program closure acceptance document and the program continues to incur operational costs.

What should the program manager do next?

- A. Ask key stakeholders to influence the program sponsor
- B. Direct component project managers to archive all relevant project documents
- C. Ask the finance department to increase the program budget
- D. Escalate the issue to the program governance board

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 72

A program is completed and the expected benefits are realized Before executing the transition and closing of the program, what should the program manager do?

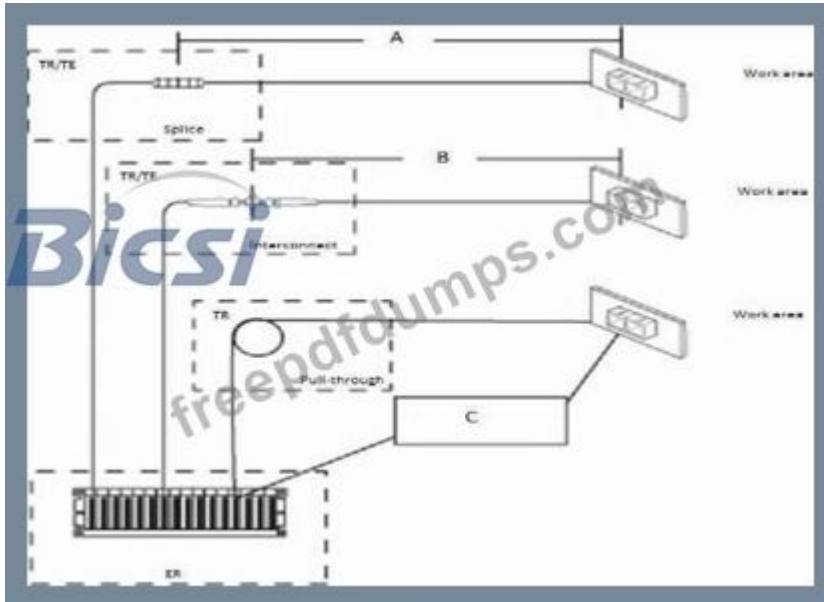
- A. Create a final program report.
- B. Perform administrative and program management information system (PMIS) closure activities.
- C. Obtain approval from the program governance board to initiate program closure activities

D. Archive documents and lessons learned

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 73

What is the MAXIMUM recommended length for A in the image below?



A. 100 m (320 ft)

B. 90 m (295 ft)

C. 70 m (230 ft)

D. 300 m (985 ft)

E. 150 m (495 ft)

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 74

Which type of scheduling chart utilizes predecessor and successor relationships when identifying tasks?

A. PERT

B. Gantt

C. Milestone

D. Calendar

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 75

The program director of a four-year program, estimated to require 600,000 person-days effort, notices that team morale has decreased over the last three months. The program is at a critical stage with 70% completion through the last phase. A number of defects are found that result in teams working additional hours. The program director requests that the program management office (PMO) gather metrics to monitor the situation

Which of the following metrics should the PMO capture on a monthly basis?

- A. Absenteeism rate staff turnover and leave liability
- B. Absenteeism rate staff turnover quantity of defects, total hours worked average number of FTEs
- C. Amount of hours spent on rework of software coding retesting, and on non-rework activities
- D. Billable hours charged to the program, non-billable hours charged to the program, quantity of defects per full-time equivalent (FTE)

Answer: B (LEAVE A REPLY)

NEW QUESTION: 76

When designing horizontal pathways, the ICT distribution designer should consider the design's ability to (Select two options.)

- A. handle at least 3 different cabling media types.
- B. accommodate cabling changes
- C. handle only the day one needs as the future is unknown.
- D. minimize occupant disruption when horizontal pathways are accessed.
- E. accommodate at least 50 percent future growth

Answer: B,D (LEAVE A REPLY)

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NEW QUESTION: 77

Which of the following serves as a guiding principle for a program manager when preparing a program work breakdown structure?

- A. Decompose the program work based upon available resources
- B. Decompose the program to the work package level
- C. Decompose the program to the architecture baseline level
- D. Decompose the program at a level sufficient to achieve control

Answer: D (LEAVE A REPLY)

NEW QUESTION: 78

An ICT distribution designer is representing a client during a project execution. What is the designer's role in the Vendor and Contractor Coordination?

- A.** If specific questions arise regarding coordination of the installation with structural, architectural, and site conditions and work between trades, submit RFIs to the GC with appropriate documentation to demonstrate the concern along with the proposed installation.
- B.** Oversee the sequence of the work and ensure that the job proceeds as anticipated in accordance with the project execution schedule
- C.** Holds two critical meetings to begin the project and allow all parties to introduce themselves. The first meeting usually is conducted with the owner and design team, and the second meeting is with the field personnel and subcontractors
- D.** Synchronizes the daily activities of all trades through daily or weekly meetings (depending on project size, complexity, or criticality) with individual trade PMs. Fore people, supervisors and designers as necessary

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 79

A program manager is identifying and verifying risks as outlined in the risk management plan. The results will be recorded in which of the following?

- A.** Risk response planning
- B.** Risk register
- C.** Risk mitigation strategy
- D.** Risk monitoring and control

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 80

At the beginning of the second year of a five-year strategic cycle, the program management team attends a checkpoint session to review the state of the company's strategy. During the previous year, the company needed to comply with new government regulations that impacted this strategy.

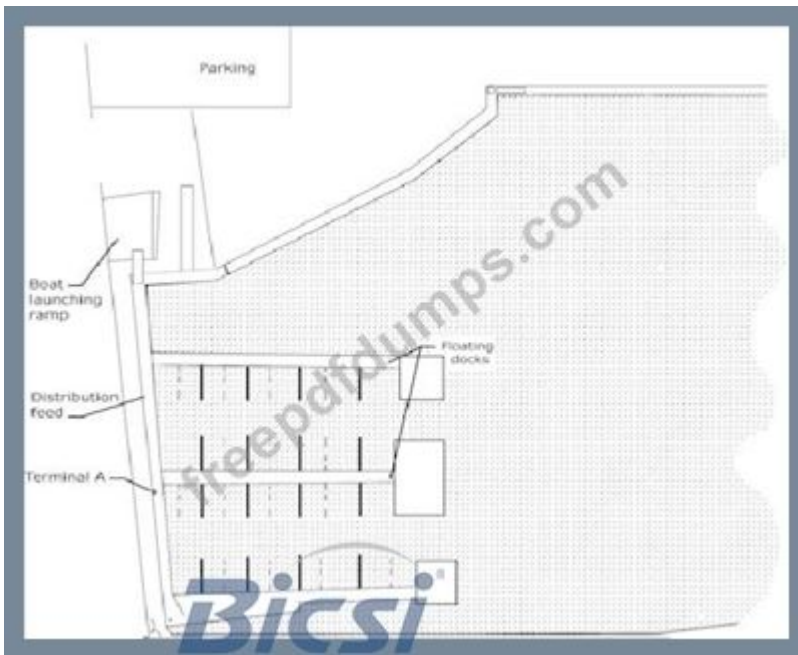
Based on this information, what should the program manager do?

- A.** Obtain stakeholder approval to stop or postpone programs that fail to comply with the new regulations, and modify the program roadmap
- B.** Review resource capacity and capability, program priorities, and inter dependencies, and create a change request to modify the program roadmap to ensure strategic alignment
- C.** Update the program management, benefits management and risk management plans, and modify priorities and inter dependencies
- D.** Meet with stakeholders, and modify the program roadmap to comply with the new regulations and ensure strategic alignment

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 81

Exhibit:



In this future marina layout, assuming that there are fewer than 10 slips being cabled, what would be the pre-cabling guideline to follow for terminal A?

- A.** Installed one or two pair cables from the boat slips to a distribution terminal on the closest point of land.
- B.** Place distribution cable onto the dock and terminate in a suitable cabinet or enclosure. Install service drop to each boat slip.
- C.** Pre-cable each boat slip during construction.
- D.** For security, each install should be terminated in the patch panel/cross-connect at the dockmaster or marina office.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 82

The chief executive officer reminds a program manager that a program must deliver a 30% reduction in customer complaints by the end of the year. Where is this expectation documented?

- A.** Program quality standards
- B.** Customer management plan
- C.** Benefits management plan
- D.** Benefits sustainment plan

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 83

During the last steering committee meeting, a program manager presented the benefits register to the program governance board. Since the intended benefits of the program were realized the program manager was asked to transition the program into operations. At this stage, what is expected during the post-review session organized by the program manager?

- A. Benefits register updates
- B. Feedback and lessons learned
- C. Earned value (EV) report
- D. Customer sign-off

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 84

A company wants to perform a preliminary stakeholder analysis to assess a new program's support.

What should the program manager develop?

- A. Stakeholder strengths weaknesses, opportunities and threats (SWOT) analysis
- B. Responsible accountable consult and inform (RACI) matrix stakeholder list, and escalation process
- C. Program communications management plan and the stakeholder charter
- D. Stakeholder engagement plan, stakeholder register, and stakeholder map

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 85

What should a program manager do to ensure that the program meets the organization's strategic goals?

- A. Manage the program delivery phase
- B. Assess the program reports
- C. Analyze the benefits management plan
- D. Engage the program steering committee

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 86

Which of the following options BEST describes Request for Quote (RFQ)?

- A. Usually provides more detail involved with selecting the material, equipment, and components required during implementation (e.g. make, model, performance specifications)
- B. An invitation for the design professionals (e.g., architect, engineer, consultant) or contractors to submit a proposal for services
- C. Can be submitted by the contractor in response to a field order or as an uninitiated request for a change in scope
- D. Used to obtain a formal response to the contract documents

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 87

A commercial office building floor has a usable floor space of 1858 m² (20,000 ft²).

What is the MINIMUM number of 103 mm (4 trade size) conduits that shall be required to interconnect the telecommunications rooms on this floor?

- A. 0
- B. 2
- C. 3
- D. 1

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 88

A program will generate revenue for several years after it ends. The program manager and the operations manager, who are accountable for managing the benefits after program closure, are in disagreement. The operations manager is concerned that information necessary for managing the processes and benefits after program closure will be unavailable. The program manager expresses that managing the benefits after program closure is not within the scope and must be managed through the scope management plan.

What should the program sponsor do?

- A. Direct the operations manager to allocate a resource to the program to ensure that knowledge transfer and process development occur before closure
- B. Direct the program manager to assess the impact of this change and follow the established change management process
- C. Direct the operations manager to allocate the necessary resources to establish proper plans for accepting the benefits and processes after program closure.
- D. Direct the program manager to develop the necessary plans to ensure benefits can be transitioned and sustained after program closure.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 89

After meeting with the program sponsor and stakeholders, the program manager is asked by the sponsor to accelerate the program to replace two legacy financial systems. The legacy systems are at risk of premature failure.

What should the program manager do next?

- A. Identify the parts of the program that need to be accelerated and, if it is cost effective and increases benefits realization, implement the change
- B. Create several "what-if" scenarios of alternatives to present to the program sponsor
- C. Accelerate the projects and components of the program that replace the two legacy systems
- D. Analyze the impact of accelerating the program, and present the pros and cons to the program sponsor

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 90

What is the OPTIMAL time in the construction process for ICT submittals to be reviewed by the ICT distribution designer?

- A. Before the contract is awarded
- B. After the contract is awarded and before project close out
- C. As part of the contract bid process to prevent project delays
- D. At the beginning of the close out process

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 91

A client hired an ICT distribution designer who is designing some additional capacity for a customer owned aerial outside plant.

Which of the following would be a PRIMARY consideration?

- A. Sufficient space exists to install additional guying if required.
- B. Utility coordination with public utilities verifies minimum inductive interference.
- C. That all of the poles on the path are at least Class 3.
- D. Clearances will still be adequate with the added equipment.

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 92

When designing cable tray pathways under an access floor, what is the MINIMUM free space that should exist between the top of the cable tray side rails and the underside of the stringers?

- A. 51 mm (2 in)
- B. 71 mm (3 in)
- C. 25 mm (1 in)
- D. 101.60 mm (4 in)

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 93

A sponsor decides that the business environment is unfavorable for continuation of a program.

The sponsor asks that the program be closed.

What items should be completed as part of the program's final report?

- A. Knowledge transition, successes and failures, and reason(s) for program closure
- B. Financial and performance assessments, successes and failures, and reason(s) for program closure
- C. Lessons learned, successes and failures, and financial and performance assessments
- D. Final updates to the benefits register, successes and failures, and resource disposition

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 94

A request for proposal (RFP) yields a bid with a better delivery schedule and a lower cost, but originates from a vendor not on the prequalified vendor list. During the final review of the RFPs the program manager is informed that the new bidder is a relative of the project manager. Although the bid meets all company policies, the program manager is concerned about a conflict of interest.

What should the program manager do?

- A. Advise the sponsor of a possible conflict of interest prior to awarding the bid
- B. Select the best bid from the prequalified vendor list
- C. Accept the bid from the new vendor and document the decision.
- D. Add the new vendor to the prequalified list and replace the project manager

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 95

For a cost estimate, an ICT distribution designer should produce a document listing each task with a cost placed beside them. The type of document used is a

- A. database
- B. SoW.
- C. spare ad sheet
- D. worksheet

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 96

In a PTP network using optical fiber, the _____ is responsible for media conversions from the optical fiber to the balanced twisted pair network within the residence.

- A. OS
- B. OLT
- C. OLTS
- D. ONU
- E. ONT

Answer: E ([LEAVE A REPLY](#))

NEW QUESTION: 97**CORRECT TEXT**

A program experiences issues during execution. The stakeholders are concerned and the program manager feels pressure to act on these issues.

What tool should be used to trigger a planned response when receiving lower than expected results'?

- A. Key performance indicators
- B. Communications management plan
- C. Benefits management plan
- D. Ishikawa diagram

Answer: [\(SHOW ANSWER\)](#)

NEW QUESTION: 98

During program execution, how does a program manager ensure that benefits are being realized in accordance with program governance*?

- A. By updating the benefits register
- B. By conducting benefits analysis and planning
- C. By reviewing the benefits management plan
- D. By reviewing the program business case

Answer: [A \(LEAVE A REPLY\)](#)

NEW QUESTION: 99

What is the MAXIMUM length of continuous conduit allowed before a pull point or pull box needs to be installed?

- A. 30.50 m (100 ft)
- B. 45.70 m (150 ft)
- C. 22.90 m (75 ft)
- D. 15.20 m (50 ft)

Answer: [A \(LEAVE A REPLY\)](#)

NEW QUESTION: 100

When sizing an underground entrance facility, what is the MINIMUM amount of 103 metric designator conduits (4 trade size) that should be specified by the ICT distribution design?

- A. 2 Conduits
- B. 6 Conduits
- C. 3 Conduits
- D. 4 Conduits

Answer: [C \(LEAVE A REPLY\)](#)

NEW QUESTION: 101

A project's installation start involves a Kickoff Meeting and the General Contractor's Coordination Meeting.

As part of the designer's responsibilities, which two of the following are key elements of the Kick-off Meeting? (Select two options.)

- A. Payment procedures
- B. RFI process
- C. Project start and completion dates
- D. Punch List process
- E. Project submittal approval process

Answer: B,E ([LEAVE A REPLY](#))

NEW QUESTION: 102

When designing for horizontal pathways in an environment that requires fire-stopping for penetrating a rated wall, what is the MAXIMUM fill ratio for telecommunications cabling in a cable tray?

- A. 20 percent
- B. There is no fill ratio for cable tray
- C. 40 percent
- D. 50 percent

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 103

You have just finished a design calling for 15 telecommunications outlets. You received word that the owner has increased his requirements by 40%.

What size commercial DD (distribution device) is required to accommodate the increase?

- A. 1346 mm (53 in)
- B. 660 mm (26 in)
- C. 1015 mm (40 in)
- D. 1676 mm (66 in)

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 104

What is the MINIMUM lighting requirement for telecommunications spaces?

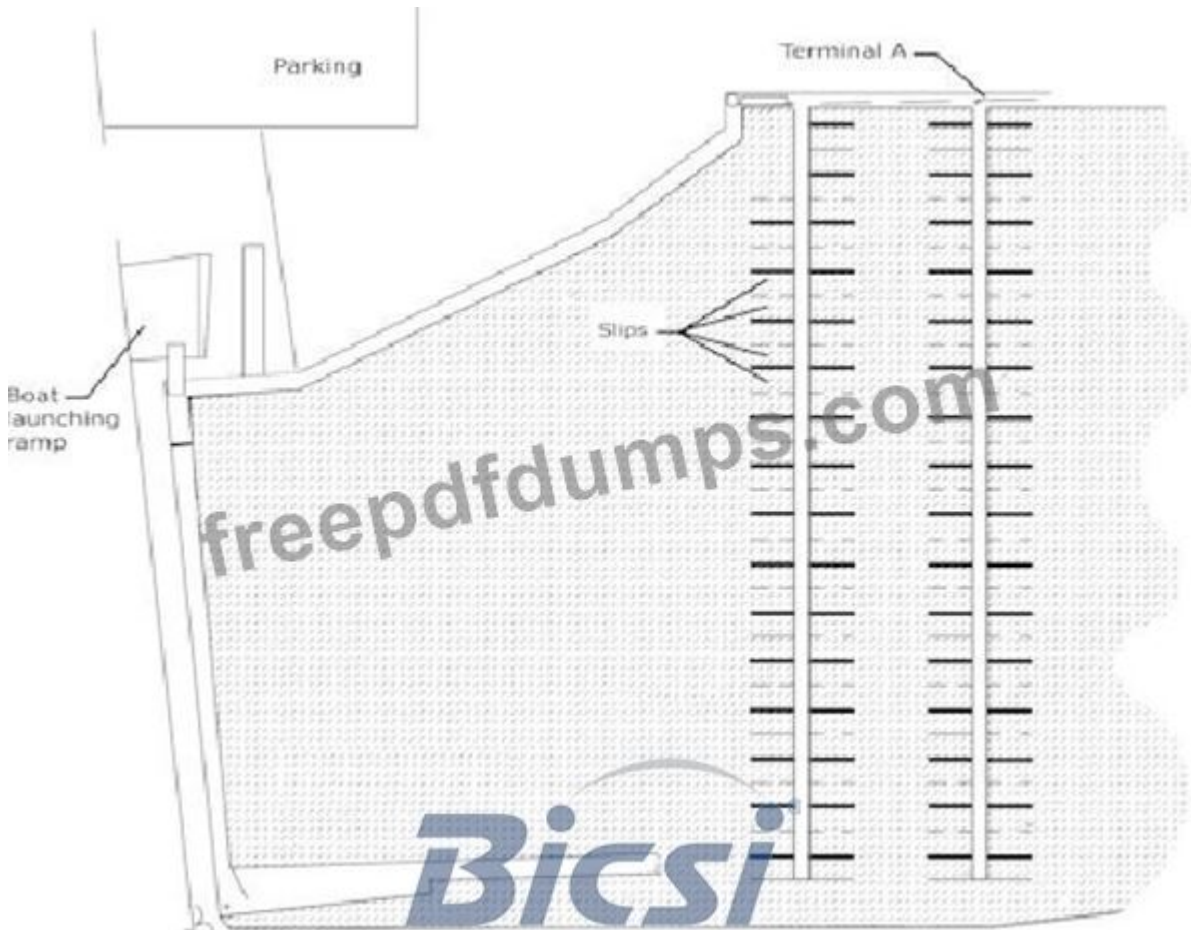
- A. 500 lux (46 foot-candles) of lighting in the horizontal plane and 200 lux (18.6 foot-candles) of lighting in the vertical plane measured at 1 meter (3.28 feet) above the finished floor
- B. 500 lux (46 foot-candles) of lighting in the horizontal plane and 500 lux (46 foot-candles) of lighting in the vertical plane measured at 1 meter (3.28 feet) above the finished floor
- C. 50 lux (4.6 foot-candles) of lighting in the horizontal plane and 20 lux (1.9 foot-candles) of lighting in the vertical plane measured at 1 meter (3.28 feet) above the finished floor

D. 200 lux (18.6 foot-candles) of lighting in the horizontal plane and 500 lux (46 foot-candles) of lighting in the vertical plane measured at 1 meter (3.28 feet) above the finished floor

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 105

Exhibit:



In this future marina layout, what would be the pre-cabling guideline to follow for the terminal A?

- A.** For security, each run should be terminated in the patch panel/ cross-connect at the dockmaster or marina office.
- B.** Place distribution cable onto the dock and terminate in a suitable cabinet or enclosure. Run service drop to each boat slip.
- C.** Pre-cable each boat slip during construction.
- D.** Provide one or two pair cables from the boat slips to a distribution terminal on the closest point of land.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 106

ICT project installation issues that require coordination with mechanical, electrical and/or other "trades" can be BEST accomplished by

- A. texting or calling the General/Prime Contractor
- B. issuing an RFI to the General/Prime Contractor
- C. coordinating with the job site supervisors
- D. issuing a Change Order

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 107

A company CEO meets with key customers to learn how they can be better served. After discovering that some executive team members disagree with each other, the CEO asks the program management office (PMO) to develop a program to better serve key customers based on their strategic importance to the company's long-term goals. What should the program manager do to establish and successfully manage the program's direction?

- A. Identify a list of projects, and then assign them suitable project managers
- B. Create a program strategy to obtain the required funding from the portfolio decision team
- C. Conduct stakeholder interviews to address their concerns and expectations
- D. Develop and foster relationships with stakeholders to improve communication

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 108

After an organization initiates a strategic program, several project managers express interest in joining the program team. The program manager's supervisor recommends a list of project managers to be part of the team.

What should the program manager do to select the project managers?

- A. Accept the recommendation of the program manager's supervisor
- B. Ask interested project managers for their CV or resume and conduct interviews
- C. Complete a skill set inventory and select the most suitable resource(s)
- D. Contact the human resource manager for project managers' availability

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 109

In which of the following design phases does the ICT distribution designer perform coordination with stakeholders and other disciplines (e.g.. mechanical, architectural, electrical) to ensure that the design is constructive and that any conflicts are resolved early in the process?

- A. Construction Document (CD)
- B. Concept Design
- C. Design Development (DD)
- D. Schematic Design (SD)

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 110

The ICT distribution designer is hired to design a Telecommunications Room on the third floor of a building. The size of the floor is 20 m by 26 m (92 x 85 ft).

What is to be the MINIMUM size of the TR?

- A. Shallow Room, no minimum room size
- B. =3 m (10 ft) by = 2.40 m (8 ft)
- C. =3 m (10 ft) by =2.74 m (9 ft)
- D. =3 m (10 ft) by =3.40 m (11 ft)

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 111

A program manager takes over a global program from another program manager. Upon arriving on-site, the program manager immediately sees that stakeholders are upset because of a lack of updates and communications about the program.

What should the program manager do first?

- A. Review the program governance plan and communication log
- B. Notify the executive sponsor and update the program issue log
- C. Review the stakeholder engagement plan and stakeholder matrix
- D. Review the program communications management plan and stakeholder register

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 112

A program manager initiates a new global program to create a higher level of protection for a company's intellectual property. The company exhibits a relaxed culture and environment and is intolerant of processes to the point of being considered process-adverse. However, the company's culture is tolerant of long-term program activities, and provided there is continuous progress on improving the protection of its intellectual property. Expectations for rapid progress are low.

What should the program manager do next?

- A. Provide detailed information to the most influential program sponsors and stakeholders

- B.** Ensure that the component stakeholders have the appropriate level of communications required to meet their needs
- C.** Tailor program sponsor and stakeholder engagement and communications activities to meet the company's expectations.
- D.** Insist on maintaining a set of tightly controlled stakeholder register and engagement plan documents to meet expectations

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 113

The number of emerging risks increases in a component project and the program manager tails behind in reviewing) and approving the plans. This Impacts the component project manager's ability to effectively address the risks.

In this situation, what should the program manager change about the risk management plan?

- A.** Increase flexibility with risks that require a risk response
- B.** Assign the resolution of project-level risks to the component project manager
- C.** Include risk escalation policies and procedures in the risk response plan
- D.** Allow the component project manager to delegate risk management responsibilities

Answer: **C** ([LEAVE A REPLY](#))

NEW QUESTION: 114

In a budding with one join room for serving as the FR and EF and four dedicated TRs on the same floor a total of _____ 103 mm (4 trade size) conduits should be installed to interconnect the backbone pathways to the ER.

- A.** 4
- B.** 16
- C.** 20
- D.** 8

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 115

Exhibit:



What does this international symbol stands for?

- A. Public telephone
- B. Public telephone with access to high-speed internet connection
- C. Public internet station
- D. Teletypewriter/text telephone
- E. Public telephone with a shelfette

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 116

Status information, including program and component status, cost information, risk analysis and other relevant information, is provided in which of the following?

- A. Program performance report
- B. Communications log updates
- C. Communications management plan
- D. Information gathering and retrieval system

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 117

A program is midway through the program delivery phase when a key stakeholder asks if the program is meeting its defined objectives.

How should the program manager demonstrate the program's progress"?

- A. Define the key performance indicators (KPIs) for the program's outcome
- B. Invite the key stakeholder to review the program charter and the program objectives
- C. Maintain the benefits register and provide it to the key stakeholder
- D. Provide additional program performance reports to the key stakeholder

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 118

During the program execution stage the component project manager responsible for testing estimates that budgeted hours may exceed 200 hours.

What should the program manager do?

- A.** Communicate to the program sponsor regarding the additional estimated cost and request a change order
- B.** Determine which component protects have excess capacity and rebalance those resources to the project that needs additional hours
- C.** Talk with the project manager and find ways to reduce hours in another part of the project
- D.** Request that the project manager make the team members work additional hours and not bill the protect

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 119

When designing a video communications network, which type of video communication link is two-person videoconferencing?

- A.** PTP unidirectional
- B.** Unidirectional
- C.** PTP bidirectional
- D.** Point-to-multipoint bidirectional
- E.** Point-to-multipoint unidirectional

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 120

A program receives initial approval from the selection committee to proceed with the program development.

What should the program manager do next"?

- A.** Continue to develop the high-level program road map
- B.** Complete the program setup to establish a firm foundation of support and approval for the program
- C.** Define the program architecture and assign the benefits realization to the component projects.
- D.** Analyze lessons learned and historical information to validate the programs expected outcomes

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 121

An organization is embarking on a new program aligned with its strategic objectives. The new program has a High level of risk due to the rapidly changing technical landscape in which the organization operates. The organization has mature program management capabilities, as measured by its resources, intellectual assets, and management processes.

Given the organization's history of delivering successful programs, what should the program manager do as part of the planning process?

- A.** Interview the program managers and stakeholders of previous programs to learn from their experiences.
- B.** Consult the repository developed as part of the organization's knowledge management initiative to capture best practices and lessons learned
- C.** Hire independent industry specialists and subject matter experts (SMEs) to provide additional information about market trends and uncertainties in the external environment
- D.** Review the organization's strategic objectives risk tolerance and compliance processes, which may provide knowledge about past programs

Answer: B ([LEAVE A REPLY](#))

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NEW QUESTION: 122

The project manager of project A develops a communications management plan. The project manager of project B is new and is uncertain how to develop appropriate communications for the company's staff

What should the program manager do to ensure communications on the component projects are consistent?

- A.** Rework the communications management plans for all projects to be consistent
- B.** Request a more experienced project manager to work on project 6
- C.** Direct all projects to use project A's communications management plan as a template
- D.** Create a program communications management plan across all component projects

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 123

In specifying labels and pruned tags that meet Underwriters Laboratories (UL) 969 Standard, marking and labeling systems are provided following the listed metrics. Which two of the following are REQUIRED for the UL standard? (Select two options.)

- A.** Visual inspection
- B.** Durability test
- C.** Thickness test
- D.** Texture test
- E.** Adhesion test

Answer: A,E ([LEAVE A REPLY](#))

NEW QUESTION: 124

A program manager is concerned that a program will be unable to achieve its intended benefits.

How should the program manager handle this concern?

- A.** Meet with the component project managers to reallocate resources within the program
- B.** Meet with the program stakeholders to determine if a reduction in program scope is acceptable
- C.** Meet with the program management office (PMO) to review critical program success factors.
- D.** Meet with the component project managers to perform risk analysis

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 125

A program manager learns that their company's organizational strategy has changed. This change impacts one component project of a program, misaligning it with both the program objectives and the new organizational strategy. This component project, however, is already 90 percent complete.

What should the program manager do next?

- A.** Recommend that the component project manager complete work activity to deliver benefits to the organization
- B.** Assess the impact of closure on other component projects, and generate a recommendation for submission to the program governance board
- C.** Immediately submit a component project closure request to the program sponsor so that resources can be reallocated to strategically aligned component projects.
- D.** Update the benefits management plan to reflect the impact of the change on the program and its intended benefits

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 126

In which phase of the project design would an ICT distribution designer be expected to prepare preliminary cost estimates?

- A.** PD
- B.** DD
- C.** SD
- D.** CD

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 127

Program manager B leaves the program and program manager A takes over the program responsibilities. Program manager A wants to ensure that all expected benefits of the program are realized.

What is used to assess the program cost/benefit justification?

- A. Program scope statement
- B. Program business case
- C. Program charter
- D. Benefits management plan

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 128

What actions are taken in the process of developing and maintaining a program risk register?

- A. Assign ownership of risks with appropriate responsibilities, document agreed-upon response strategies, and identify residual risks.
- B. Assign ownership of risks with appropriate responsibilities, document agreed-upon response strategies and identify the root cause of potential risks
- C. Assign ownership of risks with appropriate responsibilities, document agreed-upon response strategies and provide the foundation for the risk management plan
- D. Assign ownership of risks with appropriate responsibilities, document agreed-upon response strategies, and proactively manage program issues

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 129

Stakeholders ask the program manager to assess reasons for the project's delay and provide a report also, the program manager must identify steps to be taken to ensure the program will finish on time and within budget

The program manager distributes information in accordance with which of the following?

- A. Schedule management plan
- B. Communications management plan
- C. Program governance charter
- D. Stakeholder engagement plan

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 130

Company A recently signed a contract with a strategic business partner, Company B, to jointly roll out a new technology. Company B is excited about the joint marketing opportunity. Company A's component Quality Assurance team has expressed concerns to you, the program manager, that the product is being rolled out prematurely and has identified potential issues with backend support systems. QA, however, assures you that a manual work around is possible, but not ideal. Company B requests an enhancement to the

new product. In a meeting with Company B, you determine that additional funding will be required and resources allocated and scheduled

What is your MOST appropriate next step?

- A. Use the available management reserve
- B. Secure funding from another project that was cancelled
- C. Use an integrated change control process
- D. Advise Company B that funding and resources are not available

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 131

What's the RECOMMENDED twisted pair cable slack length to be left at the work area outlet location to enable the possibility of future changes in the Horizontal Cabling System?

- A. = 5m (16 40 ft)
- B. =0.152 m (0.5 ft)
- C. =1 m (3 ft)
- D. =0.3 m (1 ft)

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 132

An ICT distribution designer is reviewing a client's site information (spaces and pathways) to determine network technology and equipment selection. This is referred to as a _____ design process

- A. functional
- B. top-down
- C. logical network
- D. bottom-up

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 133

A program in a matrix organization includes subprojects for specific required technologies. The program manager assembles a team of project managers to lead each of the component projects. Each component project requires unique technical skills and expertise. To ensure that there are no budget overruns, the program manager leverages the existing time reporting process.

What is a critical component of the Program Schedule Management Process?

- A. Activity or component start and finish dates, as well as intermediate milestones
- B. A list of all the projects that team members are working on
- C. Time management training programs for all team members, as well as the project managers
- D. Skill levels of the various project team members, as well as the project managers

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 134

In preparation for the development and submission of the program master schedule to a client, the program manager meets with (he component project manager and master program scheduler to discuss the work breakdown structure (WBS) During the meeting, the master scheduler indicates that the master program schedule should include which of the following?

- A. Program activities, component activities, and all other work
- B. Component resources and their activity assignment/responsibility metrics
- C. Program-level activities and integrated component projects
- D. Program benefits and all components protect activities

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 135

The chief executive officer (CEO) informs the program manager that the delivery date for project A must be compressed by two months to accommodate market needs Project A relies upon deliverables from projects B and C.

Which of the following should the program manager do first?

- A. Convene the change board to evaluate the cost benefit of the compression and the impact on the overall program
- B. Review the program resource management plan with the three project managers emphasizing their critical paths and shared critical resources to understand the possibility of accelerating the schedule
- C. Direct the three project managers to crash their projects to allow project A the two months of scheduling needed
- D. Engage the executive sponsor and program board to evaluate the CEO's request and determine if the project manager should act on it

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 136

When preparing an upfront cost estimate, the ICT distribution designer MUST consider which two of the following fees? (Select two options.)

- A. Safety
- B. Taxes
- C. Permits
- D. Inspection
- E. Licensing

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 137

A project's closeout plan will be executed by the project manager (PM) and will be managed and approved by the

- A. contractor
- B. ICT distribution designer
- C. owner
- D. projects installation supervisor

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 138

A program manager is assigned to a large cross-functional program trial includes five different technologies and multiple workstreams.

Some potential stakeholders have conflicting program expectations

What should the program manager do next/?

- A. Update the stakeholder register to document stakeholders' positions relative to the program
- B. Document stakeholder expectations in the program's risk register to determine their influence
- C. Send out satisfaction surveys and document the results in the program's stakeholder engagement plan.
- D. Conduct interviews with key stakeholders, and document the results in the program management plan

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 139

Which requirement does the ICT distribution designer provide to the Mechanical Engineer in charge of the HVAC design for a Telecommunication Space?

- A. Location of the telecommunications own dedicated electrical distribution panel
- B. The heat load (BTU (calories/hour) of all equipment installed within the space
- C. Location and size of condensate drain
- D. The quantity and size of HVAC vents needed for the room

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 140

Open RFI's should be reviewed on a _____ basis.

- A. daily
- B. bi-monthly
- C. bi-weekly
- D. weekly

Answer: [\(SHOW ANSWER\)](#)

NEW QUESTION: 141

A program governance board mandates that phase gate reviews must be held so each component project can be reviewed and individually authorized to proceed to the next phase Tracking and reporting of actual benefits realized is one part of the review What is the other part of the review"?

- A. Demonstrating that other stage gate requirements have been met
- B. Identifying factors Influencing delivery of benefits
- C. Gathering additional stakeholders' requirements
- D. Tracking and reporting on benefits management plan

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 142

An RFQ usually provides more detail than RFP in selecting material such as:

- A. color.
- B. make.
- C. delivery date.
- D. mounting option.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 143

For a cable tray installed within an ER, the RECOMMENDED access headroom is:

- A. 152 mm (6 in).
- B. 254 mm (10 in).
- C. 305 mm (12 in).
- D. 203 mm (8 in).

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 144

Telecommunications systems typically combine multiple digital data streams into one data stream.

What is this process called?

- A. Coarse wave division multiplexing (CWDM)
- B. Coarse wave time division multiplexing (CWTDM)

- C. Time division multiplexing (TDM)
- D. Wave division multiplexing (WDM)

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 145

An organization initiates an innovation program to deliver exceptional performance and benefits. After the program transition plan is in place and the implementation of a benefits sustainment plan starts the program manager discovers the program may be shut down due to lack of funding.

To ensure continued funding for the program, what should the program manager do next?

- A. Complete the benefits sustainment plan and update the benefits register
- B. Review the program business case and the program's strategic alignment and long-term benefits with the program governance board.
- C. Present a revised ROI to the program sponsors based on the remaining investment.
- D. Conduct a cost-benefit analysis to ensure the program sponsors understand the program's long-term benefits

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 146

After taking over a program, a program manager reviews the program's status and discovers that stakeholders do not know how the program is performing in relation to schedule and costs. The program manager establishes earned value (EV) metrics and determines that the program has a budget of US\$2.1 million, is three months into a nine-month timeline, and the planned value (PV) at the three-month point should be US\$320,000. The program has spent US\$350,000 and the EV is US\$340,000

Based on this information, the program manager determines which of the following?

- A. The cost is US\$20,000 under budget
- B. The schedule is US\$30,000 under budget
- C. The cost is US\$20,000 over budget
- D. The schedule is US\$10,000 over budget

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 147

In a transformational program, all projects are on track and delivering their objective.

However stakeholders are hesitant to take on the new processes because performance in the current environment may not be representative of actual performance. Stakeholders fear that the program will fail to provide the service required.

To assure positive performance in the current environment, the program manager should do which of the following?

- A. Ensure the new processes will perform better than the current processes

- B.** Meet with stakeholders to ensure they understand that the expectations for the new processes are superior to the current processes
- C.** Ask the program steering committee to endorse the new processes and current program schedule and deliverables
- D.** Discuss concerns with stakeholders and mitigate them by changing the processes that will be delivered

Answer: D (LEAVE A REPLY)

NEW QUESTION: 148

A program manager recognizes that a successful resource being used in project A could also be used in project B.

What should the program manager do first to leverage the utilization of this resource?

- A.** Prioritize the resource to optimize their use across both projects A and B
- B.** Reassign the resource to project B after project A ends
- C.** Assign project A's resource to project B
- D.** Mitigate risk by leveraging other resources in project A

Answer: A (LEAVE A REPLY)

NEW QUESTION: 149

The program manager takes over a poorly performing program. After a review of the documentation and interviews with the program sponsor, stakeholders and program constituents, the program manager realizes that the program is not aligned with the corporate/organizational goals. The program manager must realign the constituent projects and components to meet the program's needs.

What action should the program manager take to realign the program?

- A.** Discuss the situation with the program sponsor(s) and let the sponsor(s) make the decision as to which projects to accelerate and which to close
- B.** Discuss the situation with the program stakeholders and let them decide which projects to accelerate and which to close
- C.** Assess the program schedule and determine how to maintain all projects and components within the program
- D.** Develop a change request to present to the governance board, accelerate some projects, close some projects and reassign some resources

Answer: D (LEAVE A REPLY)

NEW QUESTION: 150

What is the FIRST step in quality evolution (focused on physical quality) when developing a quality plan?

- A.** Quantitative risk analysis
- B.** Conformance
- C.** Client value

- D. Client satisfaction
- E. Qualitative risk analysis

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 151

What would prevent a program manager from completing program closure once a program has been completed?

- A. Failure to update the financial management plan
- B. Incomplete realization of all program benefits
- C. Failure to obtain program steering committee approval
- D. Failure to update the benefits register

Answer: B ([LEAVE A REPLY](#))

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NEW QUESTION: 152

A company is building a global monitoring network in 40 countries. The program completes the planning phase and a review is conducted of the program components' strategic alignment with the intended program and company goals. The review identifies issues that should be resolved to improve program progress. One of the issues identified is the lack of incorporation of both software and configuration management tools

Which of the following must be addressed?

- A. Program management information system (PMIS)
- B. Program roadmap
- C. Program performance monitoring and controlling
- D. Program delivery management

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 153

A three-year program using vendor contracts, incorporating related projects, and each with specific stakeholders is coming to an end.

What should be completed first to close all appropriate contracts?

- A. Certify contract completion
- B. Assess all contracts to ensure all agreed conditions are met

- C. Conduct a procurement audit to review the procurement process
- D. Review contract management plan for completeness

Answer: B ([LEAVE A REPLY](#))

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