

## Cisco.300-810.v2021-10-01.q133

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<a href="https://www.freepdfdumps.com/Cisco.300-810.v2021-10-01.q133.html">https://www.freepdfdumps.com/Cisco.300-810.v2021-10-01.q133.html</a>	

### NEW QUESTION: 1

Which type of SRV record provides the location of Cisco Expressway-E?

- A. \_cuplogin.\_tcp.example.com
- B. \_cisco-uds.\_tcp.example.com
- C. \_collab-edge.\_tls.example.com
- D. \_http.\_tcp.example.com

Answer: C ([LEAVE A REPLY](#))

### NEW QUESTION: 2

An engineer is configuring a Jabber client installation switch for a phone system using Cisco UCM as the registration server, with a softphone control address of 10.0.1.200. and configuration files received from 10.11.20.201 after all previous configurations are cleared. Drag and drop the snippets from the bottom of the image onto the blanks in the image to complete this configuration. Not all options are used.

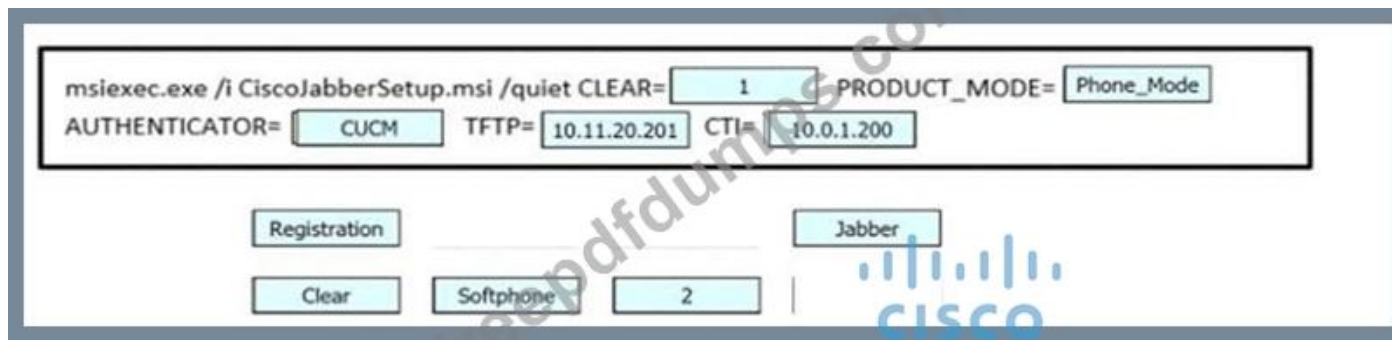
msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR= [ ] PRODUCT\_MODE= [ ]  
AUTHENTICATOR= [ ] TFTP= [ ] CTI= [ ]

10.11.20.201 Registration Phone\_Mode 1 Jabber  
10.0.1.200 Clear Softphone 2 CUCM

Answer:

msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR= 1 PRODUCT\_MODE= Phone\_Mode  
AUTHENTICATOR= CUCM TFTP= 10.11.20.201 CTI= 10.0.1.200

10.11.20.201 Registration Phone\_Mode 1 Jabber  
10.0.1.200 Clear Softphone 2 CUCM



### NEW QUESTION: 3

Refer to the exhibit.

High Availability			
<input checked="" type="checkbox"/> Enable High Availability			
Monitored Server	Assigned Users	Active Users	Server State
IMPPub.CiscoLiveUS.net	4	0	Failed Over
IMPSub.CiscoLiveUS.net	0	0	Running in Backup Mode

A customer reports that after a network failure, all of the Cisco Jabber clients are not switched back to their home nodes. An engineer determines that the primary Cisco IM&P server is in Failed Over state. Which two actions should be performed to bring the system back to operational state and to prevent future occurrences?

(Choose two.)

- A. Confirm that both IM&P servers are configured in the Presence Redundancy Group configuration pane.
- B. Advise all users to re-login to their Jabber clients.
- C. Perform a restart of the IM&P primary server to force fallback.
- D. Set the Automatic Failover parameter in the Server Recovery Manager Service Parameters to the value True.
- E. Click the Fallback button in the Server Action pane.

**Answer:** ([SHOW ANSWER](#))

### NEW QUESTION: 4

The persistent chat feature is configured in a Cisco Jabber deployment that is running Cisco Unified IM and Presence 11.5 SU6 Desktop clients are working but mobile clients are not displaying persistent chats. Which configuration is necessary to enable the Jabber persistent chat feature on mobile devices?

- A. add the <Persistent\_Chat\_Enable>true</Persistent\_Chat\_Enabled> line to the Jabber configuration rule that is used by mobile devices
- B. while logged into IM and Presence server Administration, go to 'Messaging', then Settings", and check the checkbox for the 'Enable persistent chat for mobile" field
- C. add "Enable\_Persistent\_Chat" in the "Cisco Support Field" on the Jabber for mobile device configuration page on Cisco UCM
- D. add the <Persistent\_Chat\_Mobile\_Enabled>>false</Persistent\_Chat\_Mobile\_Enabled> line to the Jabber configuration file that is used by all Jabber devices

**Answer:** ([SHOW ANSWER](#))

**NEW QUESTION: 5**

Refer to the exhibit.

## Discovery

Discovery Outcome	<b>Failure: FAILED_UCM90_CONNECTION</b>
Domain Controller	<b>The specified domain either does not exist or could not be contacted.</b>
Edge Domain	ccnp.cisco.com
Edge Required	No
Edge Visibility	Not Visible
Excluded Services	None
FTPS	OFF
Internal Visibility	Visible
Services Domain	ccnp.cisco.com
Services Domain Source	Email Address from UserInput
Voice Services Domain	ccnp.cisco.com

## WebEx

CAS lookup	<b>FAILURE: HTTP_CONNECTION_FAILED</b>
CAS lookup url	<a href="https://logiop.webexconnect.com/cas/FederatedSSO?org=corp.cisco.com">https://logiop.webexconnect.com/cas/FederatedSSO?org=corp.cisco.com</a>

## DNS Records

_cisco-uds._tcp.ccnp.cisco.com.	cucm1.ccnp.cisco.com
_collab-edge._tls.ccnp.cisco.com	<b>Domain does not exist</b>

### \_cisco-uds Properties

Service Location (SRV)

Security

Domain: ccnp.cisco.com

Service: \_cisco-uds

Protocol: \_tcp

Priority: 15

Weight: 0

Port number: 8433

Host offering this service:

cucm1.ccnp.cisco.com

Users connected to the internal network report a "Cannot communicate with the server" error while trying to log in to Cisco Jabber using auto service discovery. The Jabber diagnostics and the SRV record configuration are as shown in the exhibit. The host cucm1.ccnp.cisco.com is correctly resolved by the user desktops with the Cisco Unified Communications Manager IP address. Why is the user not able to log in?

- A. SRV protocol is not set up correctly. It should be \_tls instead of \_tcp.
- B. Marking weight as 0 on the SRV record makes it inactive, so Jabber cannot discover the Cisco Unified CM.
- C. The port specified on the SRV record is wrong.
- D. The domain ccnp.cisco.com does not exist on the DNS server.

**Answer: D (LEAVE A REPLY)**

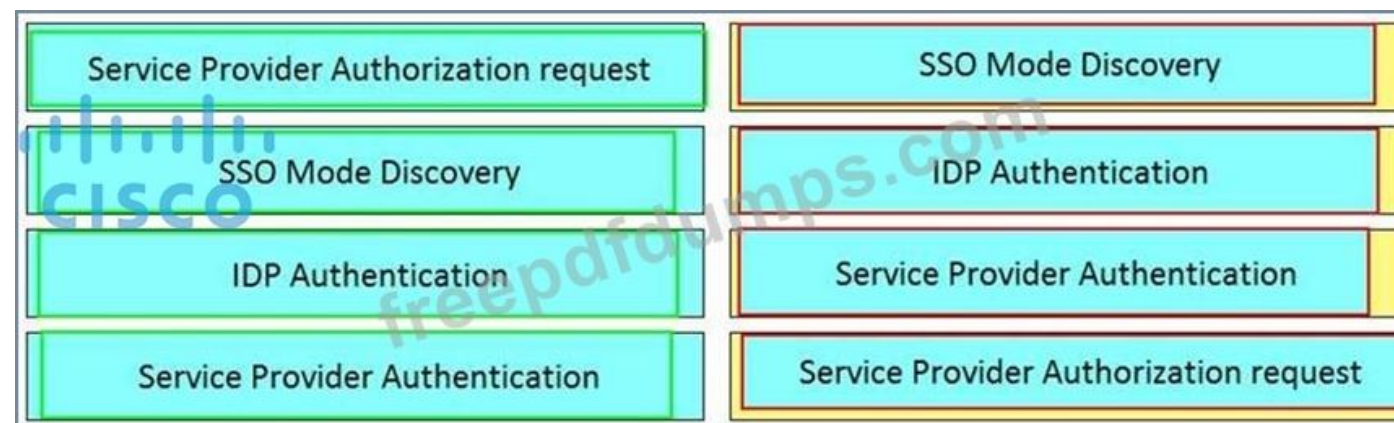
Explanation/Reference: <https://community.cisco.com/t5/collaboration-voice-and-video/jabber-client-login-and-login-issues/ta-p/3143446>

**NEW QUESTION: 6**

Drag and drop the events for an on-premises Jabber SAML SSO flow from the left into the correct order on the right.



**Answer:**



**NEW QUESTION: 7**

Refer to the exhibit.

**Voice Mail Port Information**

Voice Mail Pilot Number: 4000

Calling Search Space: < None >

Description: Default

Make this the default Voice Mail Pilot for the system

---

**Hunt Pilot Configuration**

Save

Status: Ready

**Pattern Definition**

Hunt Pilot\*: 4000

Route Partition: INTERNAL\_PT

Description: Hunt pilot for CUC

---

**Call Forward and Call Pickup Settings**

	Voice Mail	Destination	Calling Search Space
Calling Search Space Activation Policy			Use System Default
Forward All	<input checked="" type="checkbox"/>	4000	< None >

Cisco Unity Connection and Cisco Unified Communications Manager are integrated by using SCCP. The Voice Mail Ports are registered. Users report that calls fail when forwarded to voicemail. Which is a cause of the issue?

- A. The CSS on the Voice Mail Pilot is missing partitions for user phones.
- B. The Voice Mail Pilot is not configured with a CSS that contains the INTERNAL\_PT.
- C. The call forward and call pickup settings do not have a CSS on Forward All.
- D. The Voice Mail Port partition on the CSS of the phone is missing.

**Answer:** ([SHOW ANSWER](#))

**NEW QUESTION: 8**

Digital networking is configured between two Cisco Unity Connection clusters using an HTTPS connection. Which two objects are replicated between these two clusters? (Choose two.)

- A. partitions and search spaces
- B. user greetings
- C. user templates and user greetings
- D. call handlers
- E. users and their corresponding mailboxes

**Answer:** ([SHOW ANSWER](#))

Explanation/Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/connection/10x/https\\_networking/guide/10xcuchttpsnetx/10xcuchttpsnet010.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/https_networking/guide/10xcuchttpsnetx/10xcuchttpsnet010.html)

**NEW QUESTION: 9**

An engineer is configuring Cisco Unified IM and Presence on-premises SIP Federation. Assuming the DNS SRV configuration is correct, what should the engineer configure next to resolve this issue?

- A. A static route that points to the internal interface of the external domain.
- B. A static route that points to the external interface of the external domain.
- C. A static route on the external domain points to the external interface.
- D. A dynamic route on the external domain that points to the internal interface.

**Answer: B (LEAVE A REPLY)**

Reference:

[interdomain\\_federation/12\\_5\\_1/cup0\\_b\\_interdomain-federation-1251su3/cup0\\_b\\_interdomain-federation-1251su3\\_chapter\\_01.html](#)

## NEW QUESTION: 10

Refer to the exhibit.

```
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - About to verify the certificate.
[csf.cert.win32] [csf::cert::Win32CertVerifier:loadCertificateChain] - Certificate chain status 0x28
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifySslPolicy] - Ignoring errors due to Invalid CN
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyPolicies] - SSL Policy status 0x2148204809
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyPolicies] - Basic Constraints Policy status 0x8
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyCertificate] - Certificate validation response is 'invalid'
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - Result of platform cert verification: [UNTRUSTED_ROOT]
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentity] - About to check for an Identity Match.
[csf.cert.xmpp] [csf::cert::XmppCertVerifier:checkIdentifier] - Verifying XMPP Identity 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verifyXmpp] - Xmpp match was not found for: 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verify] - Match for 'example.com' found in dnsNames index: 1
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentifiers] - Verification of identity succeeded. Matched identifier : 'example.com'
[csf.diagnostics] [CSFDiagnostics::DiagnosticsImpl:AddRecord] - Add record task enqueued: example.com
[csf.common.PolicySet] [csf::common:PolicySet:getPolicy] - Successfully found Policy with nature IGNORE_INVALID_CERT_CONDITION
[IGNORE_REVOCATION_INFO_UNAVAILABLE_ERRORS]
[csf.cert.] [csf::cert::BaseCertVerifier:applyIgnoreInvalidCertConditionPolicy] - About to enforce ignore invalid cert condition policy.
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::removeIgnoredStatuses] - No statuses have been removed from the verification status.
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::enforce] - Policy enforced
[csf.cert.] [csf::cert::BaseCertVerifier:verifyCertificateAsync] - Certificate initially verified, result: FAILURE
[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNfield] - size of Subject CN field : 16
[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNfield] - Subject CN field : impa.example.com
[csf.common.PolicySet] [csf::common:PolicySet:getPolicy] - Successfully found Policy with nature INVALID_CERT_MANAGEMENT [PROMPT_USER]
```

Users report that they are prompted to accept server certificates when they initially run Cisco Jabber. An engineer removes these prompts to prevent confusion. Which statement about this scenario is true?

- A. The behavior is a security breach because certificates are considered untrusted and as not coming from Cisco Collaboration servers.
- B. Nothing can be done to resolve this issue because certificates must be accepted by each Jabber user, per Cisco policy.
- C. These certificates are self-signed certificates, so they must be added manually to the user OS certificate stores.
- D. Presentation of the certificates can be disabled by setting up Cisco IM&P servers into nonsecure mode.

**Answer: C (LEAVE A REPLY)**

## NEW QUESTION: 11

When Cisco IM and Presence is configured to use automatic fallback, how long does the Server Recovery Manager service wait for a failed service/server to remain active before an automatic fallback is initiated?

- A. 10 minutes
- B. 20 minutes
- C. 30 minutes
- D. 1 hour

**Answer: C (LEAVE A REPLY)**

### NEW QUESTION: 12

Refer to the exhibit.



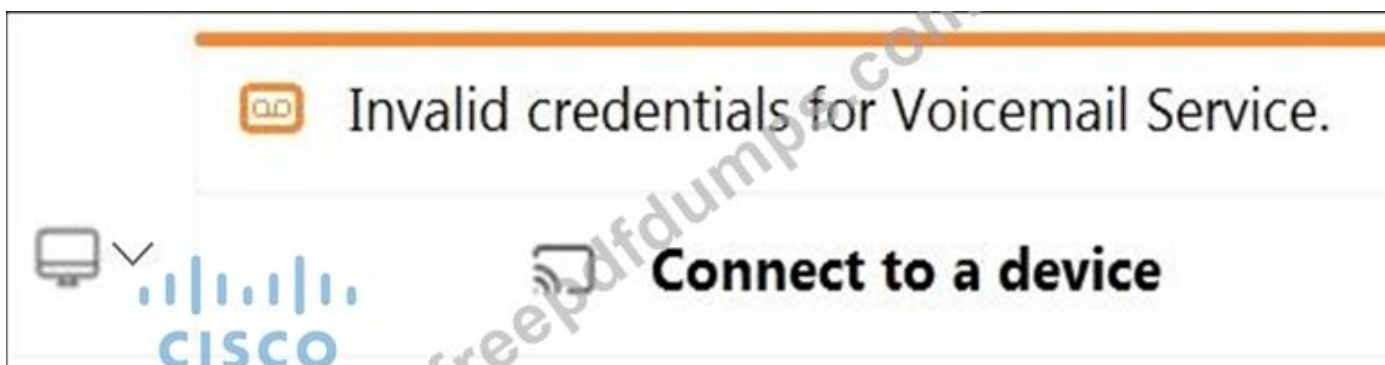
Users report that they cannot see the Chat Rooms icon on their Cisco Jabber clients. This feature works without issue in the lab. An engineer reviews the Cisco IM&P and Jabber configuration and finds that the jabber-config.xml file is configured properly to support this feature. Which activity should be performed on the IM&P server to resolve this issue?

- A. Activate Cisco XCP Connection Manager in Cisco Unified Serviceability > Tools > Service Activation.
- B. Restart XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Control Center - Network Services.
- C. Activate XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Service Activation.
- D. Restart Cisco XCP Message Archiver in Cisco Unified Serviceability > Tools > Control Center - Feature Services.

**Answer: C** ([LEAVE A REPLY](#))

### NEW QUESTION: 13

Refer to the exhibit.



A Jabber user is unable to access voicemail. During troubleshooting, an administrator captures this screenshot. What are the two ways to resolve this issue? (Choose two.)

- A. Ask the user to click on the "Connect to a device" button and use the correct username and password.
- B. Ensure the user is not locally created on Cisco Unity Connection with a password expiring separately from the password that is used for Jabber.
- C. Make sure the Jabber service profile created in Cisco UCM contains Unity Connection UC service with a voicemail server configured.

D. Ask an administrator to create an account for this user in Cisco Unity Connection but remove the Unity Connection UC service from the Cisco UCM Jabber service profile.

**Answer: A,B (LEAVE A REPLY)**

Check if "OAuth with Refresh Login Flow" is enabled on Cisco Unity Connection but disabled in Cisco UCM.

#### NEW QUESTION: 14

Refer to the exhibit.

```
--Log snippet--

2018-12-27 11:02:05, 430 INFO [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(343)] [csf.dns]
[csf::dns::DnsUtils::executeSRVRecordQuery] - About to make DNS SRV record query
'_cisco-uds._tcp.example.com.'
2018-12-27 11:02:05, 430 WARN [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(52)] [csf.dns]
[csf::dns::mapFromWindowsDNSResult] - *-----* DNS query _cisco-
uds._tcp.example.com. has failed: DNS name does not exist.
(9003).
2018-12-27 11:02:05, 430 INFO [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(343)] [csf.dns]
[csf::dns::DnsUtils::executeSRVRecordQuery] - About to make DNS SRV record query
'_cuplogin._tcp.example.com.'
2018-12-27 11:02:05, 435 WARN [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(52)] [csf.dns]
[csf::dns::mapFromWindowsDNSResult] - *-----* DNS query
_cuplogin._tcp.example.com. has failed: DNS name does not exist.
(9003).
```

Troubleshooting an internal Jabber login issue and you see this logging snippet from the Jabber PRT file. You already checked that the Jabber client has a connection to the correct DNS server. Which DNS record is missing for service discovery of Cisco Unified Communications Manager for the login process to proceed further?

- A. SRV record \_cisco-uds.\_tcp.example.com
- B. SRV record \_cuplogin.\_tcp.example.com
- C. A record \_cuplogin.\_tcp.example.com
- D. A record \_cisco-uds.\_tcp.example.com

**Answer: B (LEAVE A REPLY)**

#### NEW QUESTION: 15

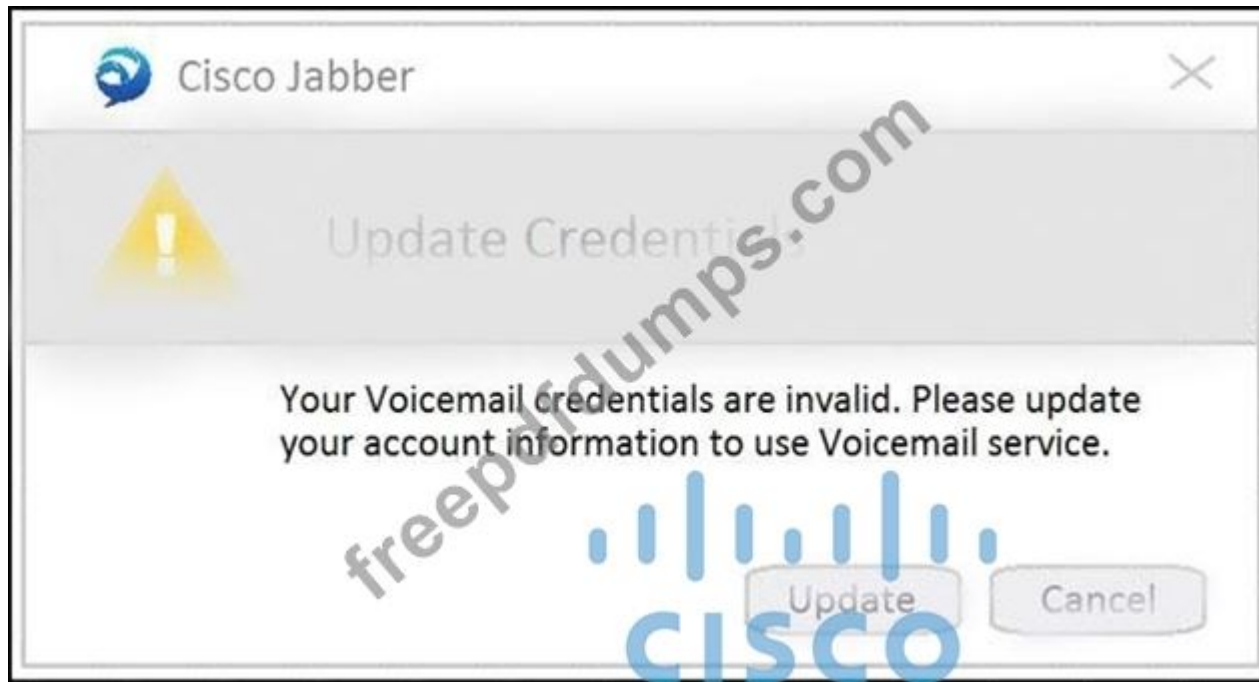
A Cisco Unified IM and Presence version 11 .5.1 on-premises deployment of instant messaging with a capacity of 50,000 users includes the multiple device messaging feature. Each of the 30,000 users has 3 Jabber clients. The customer reports that messages are not being received on all 3 clients. What should the administrator do to resolve this issue?

- A. Increase capacity to 90.000 + to match the number of Jabber clients.
- B. Increase capacity to 30.000 users to match the number of Jabber clients.
- C. Increase capacity to 72.000 users to service all Jabber clients.
- D. Increase capacity to 60.000 users to service all Jabber clients.

Answer: ([SHOW ANSWER](#))

#### NEW QUESTION: 16

Refer to the exhibit.



Which action allows a remote Cisco Jabber user utilizing Mobile and Remote Access to automatically log in to a Cisco Unity Connection voicemail box via OAuth?

- A. Add CUCM under System Settings > Authz Servers in Cisco Expressway-E.
- B. Add CUCM under System Settings > Authz Servers in Cisco Unity.
- C. Add CUCM under System Settings > Authz Servers in Cisco Expressway-C.
- D. Add CUCM under System Settings > Authz Servers in Cisco Unity Connection.

Answer: D ([LEAVE A REPLY](#))

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#### NEW QUESTION: 17

Which two command line arguments can you specify when installing Cisco Jabber for windows? (Choose two.)

- A. CISCO\_UDS\_DOMAIN
- B. TFTP\_ADDRESS

- C. VOICEMAIL\_SERVER\_ADDRESS
- D. SERVICES\_DOMAIN
- E. TFTP

**Answer: D,E ([LEAVE A REPLY](#))**

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/11\\_0/CJAB\\_BK\\_D657A25F\\_00\\_deployment-installation-guide-jabber-110/CJAB\\_BK\\_D657A25F\\_00\\_deployment-installation-guide-jabber-110\\_chapter\\_01100.html#JABW\\_RF\\_CE43EF4C\\_00](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_0/CJAB_BK_D657A25F_00_deployment-installation-guide-jabber-110/CJAB_BK_D657A25F_00_deployment-installation-guide-jabber-110_chapter_01100.html#JABW_RF_CE43EF4C_00)

#### **NEW QUESTION: 18**

Which statement describes a role of AXL communications in the BLF Plug-in Service of the Cisco Unified Attendant Console?

- A. The AXL communications allow registered attendants to log in to Cisco Unified Communications Manager and receive calls.
- B. The AXL communications enable Device Resolution Manager to resolve the device statuses of operator and system devices.
- C. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco Unified Attendant Console versions match.
- D. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco Unified CM versions.

**Answer: D ([LEAVE A REPLY](#))**

Explanation/Reference: [https://www.cisco.com/c/dam/en/us/td/docs/voice\\_ip\\_comm/cucmac/cuaca/12\\_0\\_4/design\\_guides/CUACA\\_DG\\_120401.pdf](https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/cucmac/cuaca/12_0_4/design_guides/CUACA_DG_120401.pdf)

#### **NEW QUESTION: 19**

AN administrator must configure a federation between company A and company B using the SIP/simple protocol. What are the configuration items that are available?

- A. Port 5061; TLS encryption; Instant Messaging, Presence, and VoIP support
- B. no encryption; Instant Messaging support
- C. port 5222; TLS encryption; Instant Messaging, Presence, and VoIP support
- D. no encryption; Instant Messaging, Presence, and VoIP support

**Answer: A ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 20**

An administrator is configuring digital networking between Cisco Unity Connection clusters. What are two requirements for the configuration? {Choose two.} end-user credentials

- A. system administrator credentials
- B. IP address/FQDN of LDAP server
- C. IP address/FQDN of Cisco UCM servers
- D. IP address/FQDN of the Cisco Unity Connection servers

**Answer: ([SHOW ANSWER](#))**

#### **NEW QUESTION: 21**

Refer to the exhibit.

```

[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - About to verify the certificate.
[csf.cert.win32] [csf::cert::Win32CertVerifier:loadCertificateChain] - Certificate Chain status 0x20
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifySslPolicy] - Ignoring errors due to Invalid CN
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyPolicies] - SSL Policy status 0x2148204809
[csf.cert.win32] [csf::cert::win32CertVerifier:verifyPolicies] - Basic Constraints Policy status 0x0
[csf.cert.win32] [csf::cert::win32CertVerifier:verifyCertificate] - Certificate validation response is 'invalid'
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - Result of platform cert verification: [UNTRUSTED_ROOT]
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentity] - About to check for an Identity Match.
[csf.cert.xmpp] [csf::cert::XmppCertVerifier:checkIdentifier] - Verifying XMPP Identity 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verifyXmpp] - Xmpp match was not found for: 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verify] - Match for 'example.com' found in dnsNames index: 1
[csf.cert.] [csf::cert::BaseCertVerifier::checkIdentifiers] - Verification of identity succeeded. Matched identifier : 'example.com'
[csf.diagnostics] [CSFDiagnostics::DiagnosticsImpl::AddRecord] - Add record task enqueued: example.com
[csf.common.PolicySet] [csf::common:PolicySet::getPolicy] - Successfully found Policy with nature IGNORE_INVALID_CERT_CONDITION
[IGNORE_REVOCATION_INFO_UNAVAILABLE_ERRORS]
[csf.cert.] [csf::cert::BaseCertVerifier::applyIgnoreInvalidCertConditionPolicy] - About to enforce ignore invalid cert condition policy.
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::removeIgnoredStatuses] - No statuses have been removed from the verification status.
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::enforce] - Policy enforced
[csf.cert.] [csf::cert::BaseCertVerifier:verifyCertificateAsync] - Certificate initially verified, result: FAILURE
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[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNfield] - Subject CN field : impa.example.com
[csf.common.PolicySet] [csf::common:PolicySet::getPolicy] - Successfully found Policy with nature INVALID_CERT_MANAGEMENT [PROMPT_USER]

```

Users report that they are prompted to accept server certificates when they initially run Cisco Jabber. An engineer removes these prompts to prevent confusion. Which statement about this scenario is true?

- A. Presentation of the certificates can be disabled by setting up Cisco IM and Presence servers into nonsecure mode.
- B. Nothing can be done to resolve this issue because certificates must be accepted by each Jabber user, per Cisco policy.
- C. These certificates are self-signed certificates, so they must be added manually to the user OS certificate stores.
- D. The behavior is a security breach because certificates are considered untrusted and as not coming from Cisco Collaboration servers.

**Answer: (SHOW ANSWER)**

Explanation/Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/116637-trouble-jabber-00.html>

#### NEW QUESTION: 22

An engineer needs to configure individual call handler greetings on Cisco Unity Connection so that a single greeting can override all other greetings set by users during a holiday period. Which type of greeting should be configured to accomplish this goal?

- A. internal
- B. holiday
- C. alternate
- D. closed

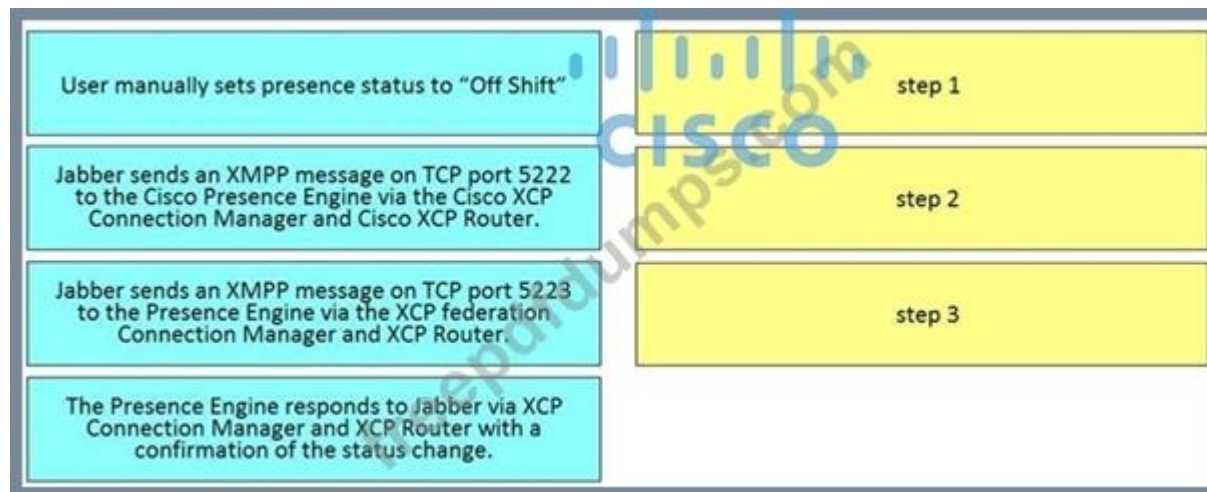
**Answer: B (LEAVE A REPLY)**

Reference:

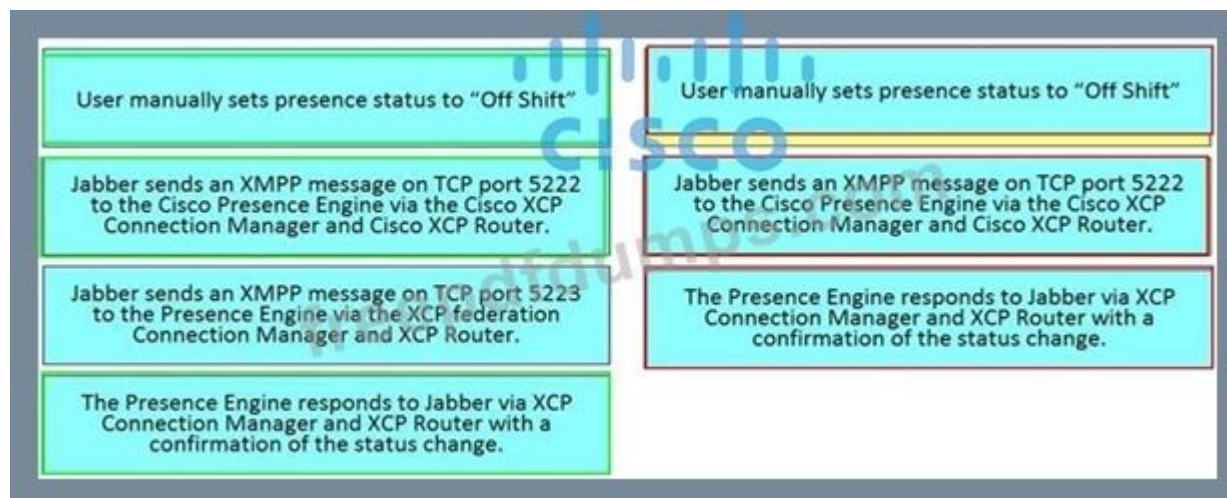
[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/connection/10x/administration/guide/10xcucsagx/10xcucsag080.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/administration/guide/10xcucsagx/10xcucsag080.html)

#### NEW QUESTION: 23

Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.



**Answer:**



**NEW QUESTION: 24**

Which description of an IdP server is true?

- A. authenticates user credentials
- B. provides user authorization
- C. is an authentication request that is generated by a Cisco Unified Communications application
- D. consists of pieces of security information that are transferred to the service provider for user authentication

**Answer: A (LEAVE A REPLY)**

SSO uses Security Assertion Markup Language (SAML) to exchange authentication details between an Identity Provider (IdP) and a service provider. The identity provider authenticates user credentials and issues SAML assertions, which are pieces of security information transferred from the identity provider to the service provider for user authentication. Each assertion is an XML document that contains trusted statements about a subject including, for example, username and privileges. SAML assertions are usually digitally signed to ensure their authenticity.

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cust\\_contact/contact\\_center/crs/express\\_11\\_6\\_2/features/guide/uccx\\_b\\_features-guide-1162/uccx\\_b\\_features-guide-1162\\_chapter\\_010.html#concept\\_D4C0DDEE975FE5C9416479AB5D778237](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cust_contact/contact_center/crs/express_11_6_2/features/guide/uccx_b_features-guide-1162/uccx_b_features-guide-1162_chapter_010.html#concept_D4C0DDEE975FE5C9416479AB5D778237)

**NEW QUESTION: 25**

Which SAML component defines the content of data transferred from an IdP to a service provider?

- A. protocol
- B. assertion
- C. binding
- D. profiles

**Answer: B (LEAVE A REPLY)**

Reference:

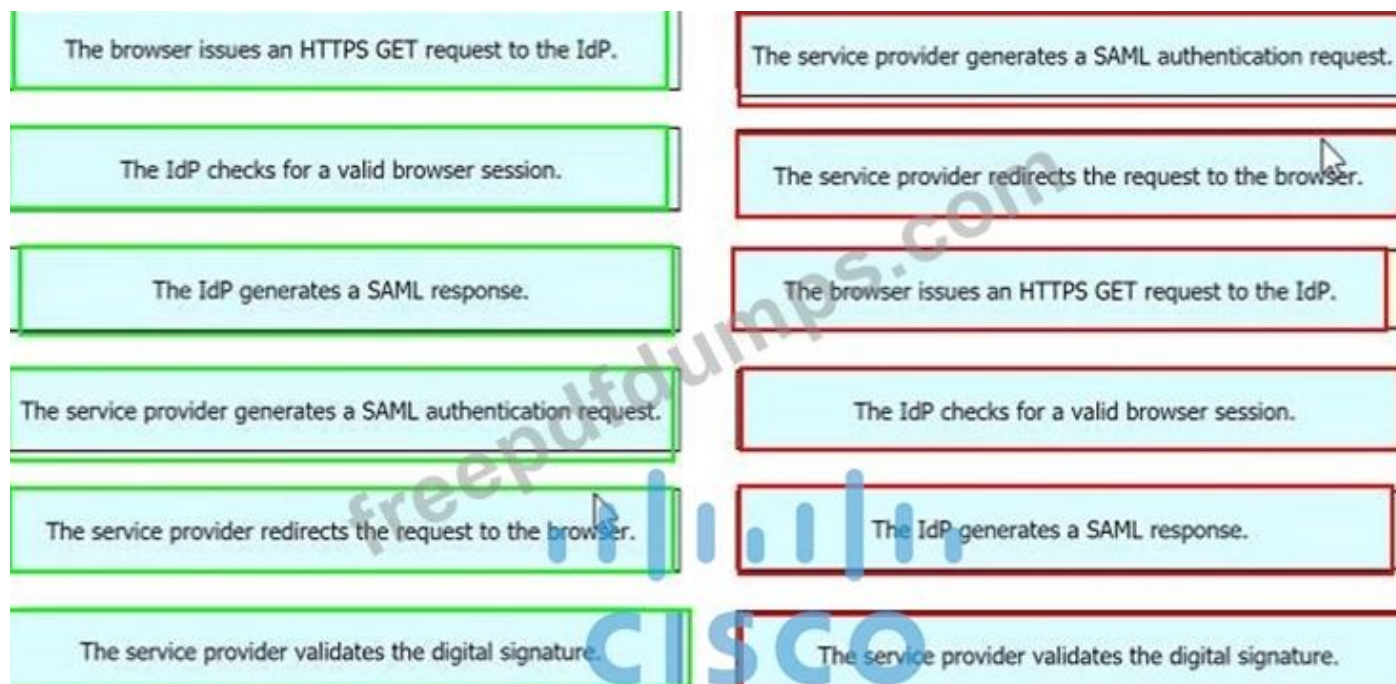
[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/11\\_0\\_1/CUCM\\_BK\\_SF9D0502\\_00\\_saml-sso-deployment-guide-1101/CUCM\\_BK\\_SF9D0502\\_00\\_saml-sso-deployment-guide-11\\_chapter\\_01.html#:~:text=SAML%20Components,-A%20SAML%20SSO&text=SAML%20Assertion%3A%20It%20defines%20the,levels%20of%20access%2Dcontrol%20decisions.](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/11_0_1/CUCM_BK_SF9D0502_00_saml-sso-deployment-guide-1101/CUCM_BK_SF9D0502_00_saml-sso-deployment-guide-11_chapter_01.html#:~:text=SAML%20Components,-A%20SAML%20SSO&text=SAML%20Assertion%3A%20It%20defines%20the,levels%20of%20access%2Dcontrol%20decisions.)

### NEW QUESTION: 26

Drag and drop the steps of the SAML SSO process from the left into the order on the right.

The browser issues an HTTPS GET request to the IdP.	step 1
The IdP checks for a valid browser session.	step 2
The IdP generates a SAML response.	step 3
The service provider generates a SAML authentication request.	step 4
The service provider redirects the request to the browser.	step 5
The service provider validates the digital signature.	step 6

**Answer:**



#### NEW QUESTION: 27

A collaboration engineer restored a failed primary node of an active/standby IM and presence subcluster with the server Recovery manager set to defaults. The engineer notices that the user is still assigned to the secondary server. Which action resolves this issue?

- A. Restart the services on the primary server
- B. Select the Fallback button under Presence Redundancy Group Configuration
- C. Modify the DNS SRV records to point back to the primary server
- D. Wait for 30 minutes for automatic fallback to occur

Answer: D ([LEAVE A REPLY](#))

#### NEW QUESTION: 28

Refer to the exhibit.



Which action allows a remote Cisco Jabber user utilizing Mobile and Remote Access to automatically log in to a Cisco Unity Connection voicemail box via OAuth?

- A. Add CUCM under System Settings > Authz Servers in Cisco Unity.
- B. Add CUCM under System Settings > Authz Servers in Cisco Expressway-C.
- C. Add CUCM under System Settings > Authz Servers in Cisco Unity Connection.
- D. Add CUCM under System Settings > Authz Servers in Cisco Expressway-E.

Answer: ([SHOW ANSWER](#))

#### NEW QUESTION: 29

Which two Cisco Unity Connection logs are used to troubleshoot issues with Message Waiting Indicators? (Choose two.)

- A. Connection Mailbox Sync
- B. Connection Message Transfer Agent
- C. Connection IMAP Server
- D. Connection Notifier
- E. Connection Conversation Manager

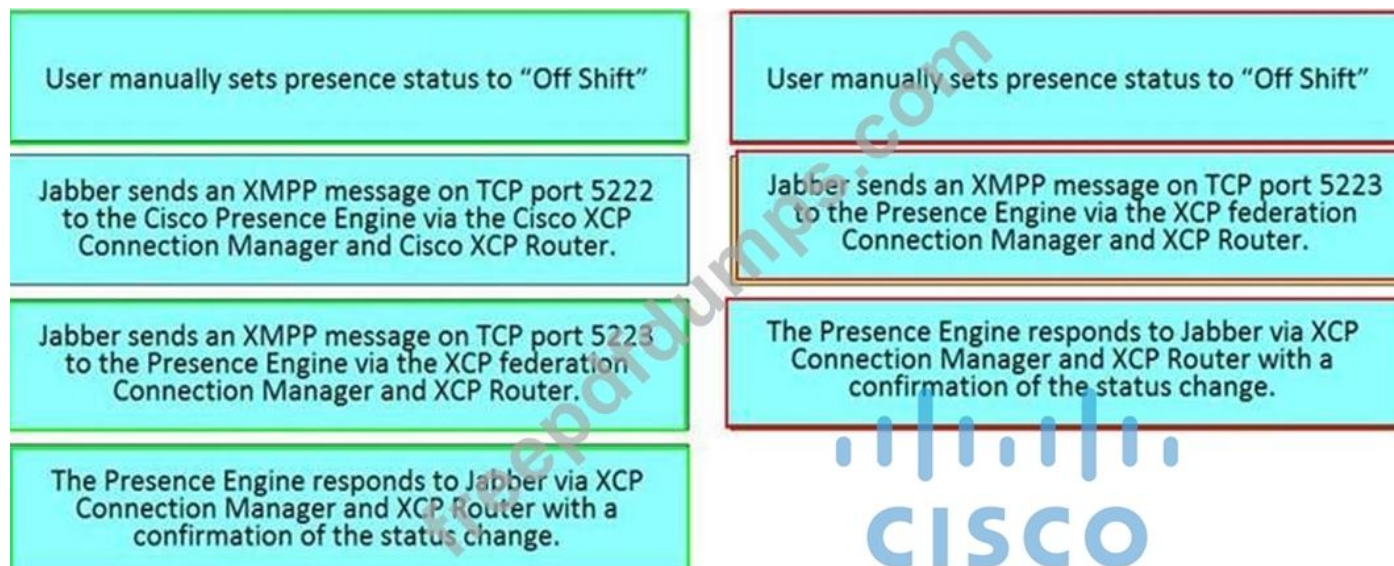
Answer: ([SHOW ANSWER](#))

#### NEW QUESTION: 30

Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.

User manually sets presence status to "Off Shift"	step 1
Jabber sends an XMPP message on TCP port 5222 to the Cisco Presence Engine via the Cisco XCP Connection Manager and Cisco XCP Router.	step 2
Jabber sends an XMPP message on TCP port 5223 to the Presence Engine via the XCP federation Connection Manager and XCP Router.	step 3
The Presence Engine responds to Jabber via XCP Connection Manager and XCP Router with a confirmation of the status change.	

Answer:



### NEW QUESTION: 31

Which step is the first for web-based single sign-on login?

- A. Authenticate.
- B. Redirect to IdP to get authenticated.
- C. Present authentication assertion.
- D. Request access to protected service.

**Answer: D (LEAVE A REPLY)**

Explanation

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### NEW QUESTION: 32

When implementing dialing behavior in Cisco Unity Connection, which feature prevents calls to long-distance or international phone numbers?

- A. restriction tables
- B. partitions
- C. calling search spaces
- D. inbox profiles

**Answer: (SHOW ANSWER)**

### NEW QUESTION: 33

An engineer must configure open SIP Federation on cisco IM and presence using cisco Expressways with the additional requirement not to allow a specific list of domains and allow all other domains that are not specified. How is this additional requirement met?

- A. Block the specified SIP domains on the Expressway
- B. Add each allowed domain as a SIP Federated domain.
- C. Add a static route for each blocked domain and keep the "Block Route" checkbox checked.
- D. Configure default static routes for each blocked domain with an invalid next-hop IP address.

Answer: B (LEAVE A REPLY)

#### NEW QUESTION: 34

An engineer is configuring a Jabber client installation switch for a phone system using Cisco UCM as the registration server, with a softphone control address of 10.0.1.200. and configuration files received from 10.11.20.201 after all previous configurations are cleared. Drag and drop the snippets from the bottom of the image onto the blanks in the image to complete this configuration.

msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR=  PRODUCT\_MODE=   
 AUTHENTICATOR=  TFTP=  CTI=

10.11.20.201    Registration    Phone\_Mode    1    Jabber  
 10.0.1.200    Clear    Softphone    2    CUCM

Answer:

msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR= 1 PRODUCT\_MODE= Phone\_Mode  
 AUTHENTICATOR= CUCM TFTP= 10.11.20.201 CTI= 10.0.1.200

10.11.20.201    Registration    Phone\_Mode    1    Jabber  
 10.0.1.200    Clear    Softphone    2    CUCM

#### NEW QUESTION: 35

Refer to the exhibit.



Which statement is true?

- A. Each Cisco IM&P subcluster must have the same number of nodes.
- B. IM&P nodes in each subcluster must be configured from the same OVA template.

C. The administrator must add one node to each subcluster for high availability.

D. If the IM&P node in sub-cluster-1 goes down, then users assigned to it are randomly split between the two remaining subclusters.

Answer: ([SHOW ANSWER](#))

### NEW QUESTION: 36

Refer to the exhibit.

The screenshot shows the configuration page for a Voice Mail Pilot in Cisco Unified Communications Manager. The page is divided into several sections:

- Voice Mail Pilot Information:** Voice Mail Pilot Number is 4000, Calling Search Space is <None>, and Description is Default. The checkbox "Make this the default Voice Mail Pilot for the system" is checked.
- Hunt Pilot Configuration:** The Status is Ready.
- Pattern Definition:** Hunt Pilot\* is 4000, Route Partition is INTERNAL\_PT, and Description is Hunt pilot for CUC.
- Call Forward and Call Pickup Settings:** The Calling Search Space Activation Policy is Use System Default. The Forward All checkbox is checked, and the Destination is 4000 and Calling Search Space is <None>.

Cisco Unity Connection and Cisco Unified Communications Manager are integrated by using SCCP. The Voice Mail Ports are registered. Users report that calls fail when forwarded to voicemail. Which is a cause of the issue?

A. The CSS on the Voice Mail Pilot is missing partitions for user phones.

B. The call forward and call pickup settings do not have a CSS on Forward All.

C. The Voice Mail Port partition on the CSS of the phone is missing.

D. The Voice Mail Pilot is not configured with a CSS that contains the INTERNAL\_PT.

Answer: A ([LEAVE A REPLY](#))

### NEW QUESTION: 37

An engineer is configuring SAML SSO for a Cisco Unified Communications Manager. After completing all required steps, the engineer wants to verify the status. Which CLI command provides the status of SAML SSO?

A. `utils sso status`

B. `show sso status`

C. `show saml status`

D. `utils saml status`

Answer: A ([LEAVE A REPLY](#))

Reference:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-callmanager/213293-troubleshoot-sso-in-cucm.html>

### NEW QUESTION: 38

Refer to the exhibit.

```
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - About to verify the certificate.
[csf.cert.win32] [csf::cert::Win32CertVerifier:loadCertificateChain] - Certificate chain status 0x28
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifySslPolicy] - Ignoring errors due to Invalid CN
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyPolicies] - SSL Policy status 0x2148204809
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyPolicies] - Basic Constraints Policy status 0x0
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyCertificate] - Certificate validation response is 'invalid'
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - Result of platform cert verification: [UNTRUSTED_ROOT]
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentity] - About to check for an Identity Match.
[csf.cert.xmpp] [csf::cert::XmppCertVerifier:checkIdentifier] - Verifying XMPP Identity 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verifyXmpp] - Xmpp match was not found for: 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verify] - Match for 'example.com' found in dnsNames index: 1
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentifiers] - Verification of identity succeeded. Matched identifier : 'example.com'
[csf.diagnostics] [CSFDiagnostics::DiagnosticsImpl:AddRecord] - Add record task enqueued: example.com
[csf.common.PolicySet] [csf::common:PolicySet:getPolicy] - Successfully found Policy with nature IGNORE_INVALID_CERT_CONDITION
[IGNORE_REVOCATION_INFO_UNAVAILABLE_ERRORS]
[csf.cert.] [csf::cert::BaseCertVerifier::applyIgnoreInvalidCertConditionPolicy] - About to enforce ignore invalid cert condition policy.
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::removeIgnoredStatuses] - No statuses have been removed from the verification status.
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::enforce] - Policy enforced
[csf.cert.] [csf::cert::BaseCertVerifier:verifyCertificateAsync] - Certificate initially verified, result: FAILURE
[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNfield] - size of Subject CN field : 16
[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNfield] - Subject CN field : impa.example.com
[csf.common.PolicySet] [csf::common:PolicySet:getPolicy] - Successfully found Policy with nature INVALID_CERT_MANAGEMENT [PROMPT_USER]
```

Users report that they are prompted to accept server certificates when they initially run Cisco Jabber. An engineer removes these prompts to prevent confusion. Which statement about this scenario is true?

- A. The behavior is a security breach because certificates are considered untrusted and as not coming from Cisco Collaboration servers.
- B. These certificates are self-signed certificates, so they must be added manually to the user OS certificate stores.
- C. Presentation of the certificates can be disabled by setting up Cisco IM&P servers into nonsecure mode.
- D. Nothing can be done to resolve this issue because certificates must be accepted by each Jabber user, per Cisco policy.

**Answer: B** ([LEAVE A REPLY](#))

### NEW QUESTION: 39

After integrating Cisco Unity Express with Cisco Unified Communications Manager Express, users report that the system does not respond to their digit presses. Which two configuration snippets resolve this issue?

(Choose two.)

- A. dial-peer voice 6800 voip  
destination-pattern 5...  
session protocol sipv2  
session target ipv4:10.3.6.127  
dtmf-relay sip-notify  
codec g711ulaw
- B. dial-peer voice 6800 voip  
destination-pattern 5...  
session protocol sipv2  
session target ipv4:10.3.6.127  
dtmf-relay sip-notify  
codec g729r8

**C.** dial-peer voice 6800 voip  
destination-pattern 5...  
session protocol sipv2  
session target ipv4:10.3.6.127  
dtmf-relay rtp-nte  
codec g711ulaw

**D.** dial-peer voice 6800 voip  
destination-pattern 5...  
session protocol sipv2  
session target ipv4:10.3.6.127  
dtmf-relay sip-kpml  
codec g729r8

**E.** dial-peer voice 6800 voip  
destination-pattern 5...  
session protocol sipv2  
session target ipv4:10.3.6.127  
dtmf-relay sip-kpml  
codec g711ulaw

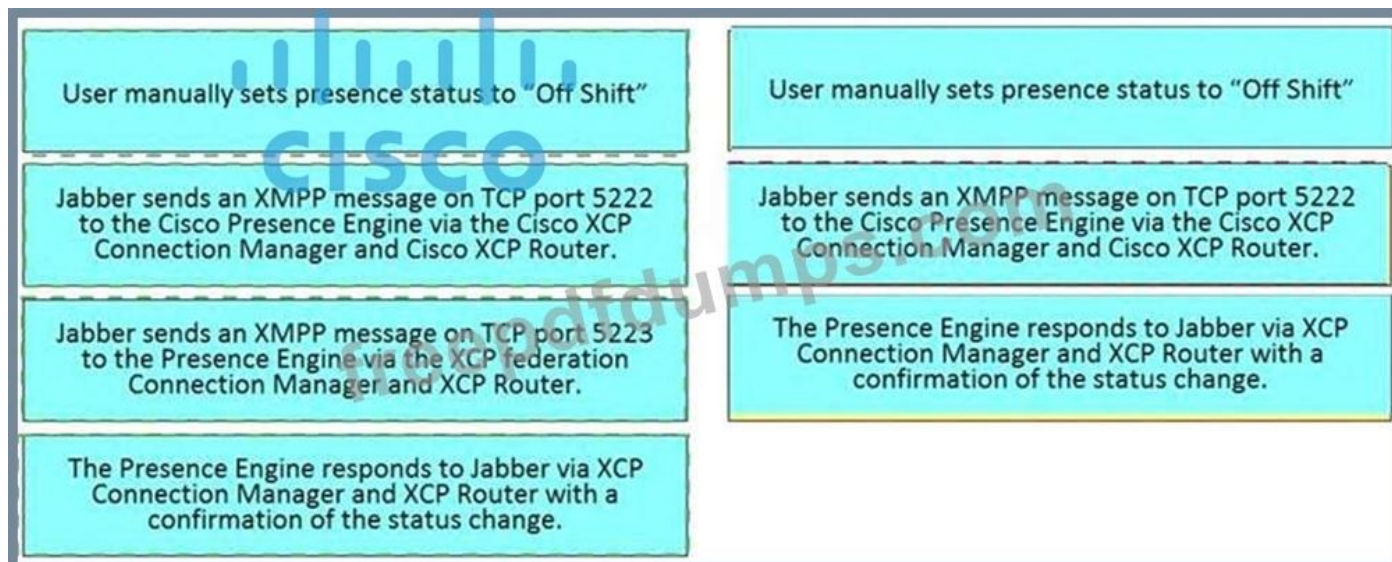
**Answer: A,C (LEAVE A REPLY)**

#### NEW QUESTION: 40

Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.

User manually sets presence status to "Off Shift"	step 1
Jabber sends an XMPP message on TCP port 5222 to the Cisco Presence Engine via the Cisco XCP Connection Manager and Cisco XCP Router.	step 2
Jabber sends an XMPP message on TCP port 5223 to the Presence Engine via the XCP federation Connection Manager and XCP Router.	step 3
The Presence Engine responds to Jabber via XCP Connection Manager and XCP Router with a confirmation of the status change.	

**Answer:**

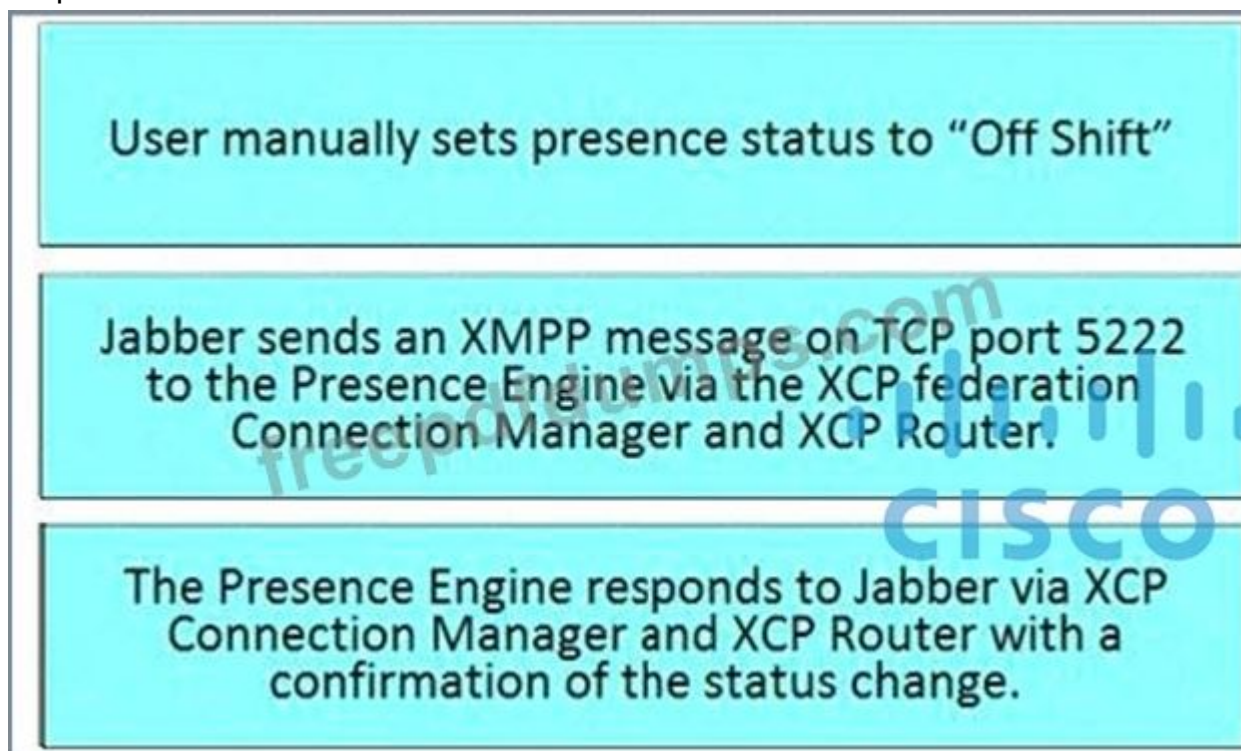


Explanation

Step 1 - A

Step 2 - B

Step 3 - D



#### NEW QUESTION: 41

Refer to the exhibit.

High Availability				
High Availability				
Monitored Node	Assigned Users	Active Users	Node State	Node Reason
10.48.53.57	1	3	Running in Backup Mode	Critical Service Down
10.48.53.58	2	0	Failed Over with Critical Services not Running	Critical Service Down

An engineer is troubleshooting operational performance in the network. Which action should be taken to restore high availability in this subcluster?

- A. Go to "Presence User Assignment" on the Cisco UCM Administration page and select "rebalance users" for all users.
- B. Start all critical services on both nodes and select "rebalance users" in the "Presence User Assignment".
- C. Go to "Presence Redundancy Group Configuration" on the Cisco UCM Administration page and select the Fallback button.
- D. Start all critical services on the second node, and select the Fallback button in the "Presence Redundancy Group Configuration".

Answer: D ([LEAVE A REPLY](#))

**NEW QUESTION: 42**

Drag and drop the events for an on-premises Jabber SAML SSO flow from the left into the correct order on the right.

Service Provider Authorization request	Step 1
SSO Mode Discovery	Step 2
IDP Authentication	Step 3
Service Provider Authentication	Step 4

Answer:

Service Provider Authorization request	SSO Mode Discovery
SSO Mode Discovery	IDP Authentication
IDP Authentication	Service Provider Authentication
Service Provider Authentication	Service Provider Authorization request

SSO Mode Discovery
IDP Authentication
Service Provider Authentication
Service Provider Authorization request

### NEW QUESTION: 43

In Digital Network Cisco Unity Connection clusters, each site transmits and receives messages for the recipients based on which protocol?

- A. IMAP
- B. SMTP
- C. SIP
- D. SCCP

**Answer: B (LEAVE A REPLY)**

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/connection/10x/networking/guide/10xcucnetx/10xcucnet010.html#:~:text=Intersite%20messages%20are%20transmitted%20and,synchronization%20over%20the%20intersite%20link.](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/networking/guide/10xcucnetx/10xcucnet010.html#:~:text=Intersite%20messages%20are%20transmitted%20and,synchronization%20over%20the%20intersite%20link.)

### NEW QUESTION: 44

Refer to the exhibit.

The screenshot shows the configuration for a Voice Mail Port in Cisco Unity Connection. The 'Voice Mail Port Information' section includes fields for 'Voice Mail Pilot Number' (4000), 'Calling Search Space' (<None>), and 'Description' (Default). A checkbox 'Make this the default Voice Mail Pilot for the system' is checked. The 'Hunt Pilot Configuration' section shows 'Status' as Ready. Under 'Pattern Definition', 'Hunt Pilot\*' is 4000, 'Route Partition' is INTERNAL\_PT, and 'Description' is Hunt pilot for CUC. Under 'Call Forward and Call Pickup Settings', 'Calling Search Space Activation Policy' is Use System Default. The 'Forward All' section has a checked checkbox, 'or', the number 4000, and a dropdown menu set to <None>.

Cisco Unity Connection and Cisco Unified Communications Manager are integrated by using SCCP. The Voice Mail Ports are registered. Users report that calls fail when forwarded to voicemail. Which is a cause of the issue?

- A. The Voice Mail Port partition on the CSS of the phone is missing.
- B. The Voice Mail Pilot is not configured with a CSS that contains the INTERNAL\_PT.
- C. The call forward and call pickup settings do not have a CSS on Forward All.
- D. The CSS on the Voice Mail Pilot is missing partitions for user phones.

**Answer: C (LEAVE A REPLY)**

**NEW QUESTION: 45**

What are two authentication mechanisms for identity provider authentication? (Choose two.)

- A. Kerberos
- B. PKI/CAC
- C. ACS
- D. UID
- E. Password only

Answer: ([SHOW ANSWER](#))

**NEW QUESTION: 46**

Refer to the exhibit.

```
2014-11-07 09:39:53, 855 ERROR [0X00000298] [ice\TelephonyAdapterPhoneDevice.cpp(178)] [TelephonyAdppter]
[TelephonyAdapter::selectDeviceImpl] - switchMode to device [SEP84802D7698D6] failed with error
[eDeviceRegCouldNotOpenDevice]
```

Which end-user option can resolve this issue?

- A. Standard CTI Allow Control of Phones Supporting Rollover Mode
- B. Standard CTI Reception of SRTP Key Material
- C. Standard CTI Allow Call Monitoring
- D. Standard CTI Allow Calling Number Modification

Answer: A ([LEAVE A REPLY](#))

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**NEW QUESTION: 47**

incorrect options

Refer to the exhibit.

```

ccn subsystem sip
 gateway address "172.16.1.254"
 mwi sip unsolicited
end subsystem
!
interface Integrated-Service-Engine1/0
 ip unnumbered Vlan2
 service-module ip address 172.16.1.253 255.255.255.0
 no shut
!
Interface Vlan2
 description "Voice VLAN"
 ip address 172.16.1.254.255.255.0
 no shut
!
sip-ua
 mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp
!

```

A collaboration engineer has integrated Cisco Unity Express with Cisco Unified Communications Manager Express and is experimenting with the MWI feature. With the current configuration, no MWI change occurs when leaving new messages or after playing new messages. Which two changes are needed to correct the configuration? (Choose two.)

- A.** ccn subsystem sip  
mwi sub-notify
- B.** sip-ua  
no mwi-server  
mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport tcp notify
- C.** ccn subsystem sip  
mwi envelop-info
- D.** sip-ua  
no mwi-server  
mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp unsolicited
- E.** ccn subsystem sip  
mwi sip outcall
- F.** sip-ua  
no mwi-server  
mwi-server ipv4:172.16.1.254 expires 3600 port 5060 transport udp

Answer: C,F ([LEAVE A REPLY](#))

**NEW QUESTION: 48**

Refer to the exhibit.

Direct Routing Rules in Descending Order of Precedence					
	Display Name	Status	Dialed Number	Calling Number	Phone System
<input type="checkbox"/>	<a href="#">NewYork_AA</a>	Active	11112222		
<input type="checkbox"/>	<a href="#">Attempt Sign In</a>	Active			
<input type="checkbox"/>	<a href="#">Chicago_AA</a>	Active	22221111		
<input type="checkbox"/>	<a href="#">Opening Greeting</a>	Active			

Forwarded Routing Rules in Descending Order of Precedence					
	Display Name	Status	Dialed Number	Calling Number	Forwarding Station
<input type="checkbox"/>	<a href="#">Attempt Forward</a>	Active			
<input type="checkbox"/>	<a href="#">Dallas AA</a>	Active	2222		
<input type="checkbox"/>	<a href="#">Arizona AA</a>	Active	11112222		
<input type="checkbox"/>	<a href="#">Opening Greeting</a>	Active			

Calls that are not answered by the user are for the location. If the user at extension 11112222 does not have a voice mailbox, which rule is utilized when Cisco Unity Communication receives the forwarded call?

- A. Arizona\_AA
- B. Attempt Sign In
- C. NewYork\_AA
- D. Opening\_Greeting

Answer: A ([LEAVE A REPLY](#))

**NEW QUESTION: 49**

Refer to the exhibit.



Persistent Chat is configured in the Cisco IM and Presence server using PostgreSQL as the back-end database. Users report that the Chat Rooms icon is missing from their Cisco Jabber clients. Which action should the administrator take to resolve this issue?

- A. Start the Cisco XCP Message Archiver.
- B. Restart the Cisco XCP Directory Service
- C. Start the Cisco XCP Text Conference Manager.
- D. Restart the Cisco XCP XMPP Federation Connection Manager.

**Answer:** (SHOW ANSWER)

#### NEW QUESTION: 50

Which step is the first for web-based single sign-on login?

- A. Authenticate.
- B. Present authentication assertion.
- C. Redirect to IdP to get authenticated.
- D. Request access to protected service.

**Answer:** D (LEAVE A REPLY)

#### NEW QUESTION: 51

Refer to the exhibit.

```
Response:
HTTP/1.1 400 Bad Request
Strict-Transport-Security: max-age=31536000
X-Frame-Options: DENY
X-Content-Type-Options: nosniff
Set-Cookie: JSESSIONID=1233ADC137E591GE144792F38123AB09; Patch=/idb/; Secure; HttpOnly
TrackingID: FOS_d0ac0d7b-f4e4-4d83-ba27-d4252e310b88
Cache-Control: no-store
Date: Mon, 06 Jan 2018 10:30:00 GMT
Accept-Ranges: bytes
Server:
Vary: Accept-Charset, Accept-Encoding, Accept-Language, Accept
Access-Control-Allow-Credentials: true
Access-Control-Allow-Headers: Accept, Authorization, Content-Type, TrackingID
Access-Control-Allow-Methods: POST, PUT, PATCH, HEAD, GET, TRACE, CONNECT, OPTIONS, DELETE
Pragma: no-cache
Content-Type: application/json; charset=UTF-8
Connection: close
Content-Length: 176

{"error_description": "The refresh token provided is expired, revoked, malformed, or invalid.", "error": "invalid_request", "tracking_ID": "FOS_a12b123c-d123-e123-a127-b420be310188"}
```

Apple Push Notification integration is configured in a Cisco Unified IM and Presence deployment and has been working property. Administrators now report the error "Push notification settings cannot be configured. 400 Bad Request." in the GUI, and HTTP logs are displaying the errors that are shown in the exhibit. Which action solves this issue?

- A. Fix the network connectivity to Apple iCloud.
- B. Reboot the IM and Presence cluster.
- C. Change the HTTP proxy settings to remove errors in request syntax.
- D. Update Refresh Token Manually.

**Answer: (SHOW ANSWER)**

Explanation/Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/push\\_notifications/cucm\\_b\\_push-notifications-deployment-guide.pdf](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/push_notifications/cucm_b_push-notifications-deployment-guide.pdf)

#### NEW QUESTION: 52

Which dial-peer configuration routes calls from SIP-based phones on Cisco Unified Communications Manager Express to Cisco Unity Express?

- A. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec ilbc
- B. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g711alaw
- C. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g729r6
- D. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g711ulaw

**Answer: (SHOW ANSWER)**

#### NEW QUESTION: 53

Refer to the exhibit.

Direct Routing Rules In Descending Order of Precedence					
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					
<input type="checkbox"/>	Display Name	Status	Dialed Number	Calling Number	Phone System
<input type="checkbox"/>	<a href="#">NewYork_AA</a>	Active	11112222		
<input type="checkbox"/>	<a href="#">Attempt Sign In</a>	Active			
<input type="checkbox"/>	<a href="#">Chicago_AA</a>	Active	22221111		
<input type="checkbox"/>	<a href="#">Opening Greeting</a>	Active			
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					
Forwarded Routing Rules In Descending Order of Precedence					
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					
<input type="checkbox"/>	Display Name	Status	Dialed Number	Calling Number	Forwarding Station
<input type="checkbox"/>	<a href="#">Attempt Forward</a>	Active			
<input type="checkbox"/>	<a href="#">Dallas_AA</a>	Active	2222		
<input type="checkbox"/>	<a href="#">Arizona_AA</a>	Active	11112222		
<input type="checkbox"/>	<a href="#">Opening Greeting</a>	Active			
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					

Calls that are not answered by the user are for the location. If the user at extension 11112222 does not have a voice mailbox, which rule is utilized when Cisco Unity Communication receives the forwarded call?

- A. NewYork\_AA
- B. Arizona\_AA
- C. Opening\_Greeting
- D. Attempt Sign In

**Answer: (SHOW ANSWER)**

**NEW QUESTION: 54**

Refer to the exhibit.

```

ccn subsystem sip
 gateway address "172.16.1.254"
 mwi sip unsolicited
end subsystem
!
interface Integrated-Service-Engine1/0
 ip unnumbered Vlan2
 service-module ip address 172.16.1.253.255.255.0
 no shut
!
Interface Vlan2
 description "Voice VLAN"
 ip address 172.16.1.254.255.255.0
 no shut
!
sip-ua
 mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp
!

```

A collaboration engineer has integrated Cisco Unity Express with Cisco Unified Communications Manager Express and is experimenting with the MWI feature. With the current configuration, no MWI change occurs when leaving new messages or after playing new messages. Which two changes are needed to correct the configuration? (Choose two.)

- A. ccn subsystem sip mwi sip outcall
- B. sip-ua no mwi-server mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp unsolicited
- C. sip-ua no mwi-server mwi-server ipv4:172.16.1.254 expires 3600 port 5060 transport udp
- D. sip-ua no mwi-server mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport tcp notify
- E. ccn subsystem sip mwi envelop-info
- F. ccn subsystem sip mwi sub-notify

**Answer: C,E (LEAVE A REPLY)**

#### NEW QUESTION: 55

In the integration of Cisco Unity Connection using SIP, which SIP trunk security profile option is required for MWI to work correctly?

- A. Accept out-of-dialog refer
- B. Accept replaces header
- C. Accept unsolicited notification
- D. Accept presence subscription

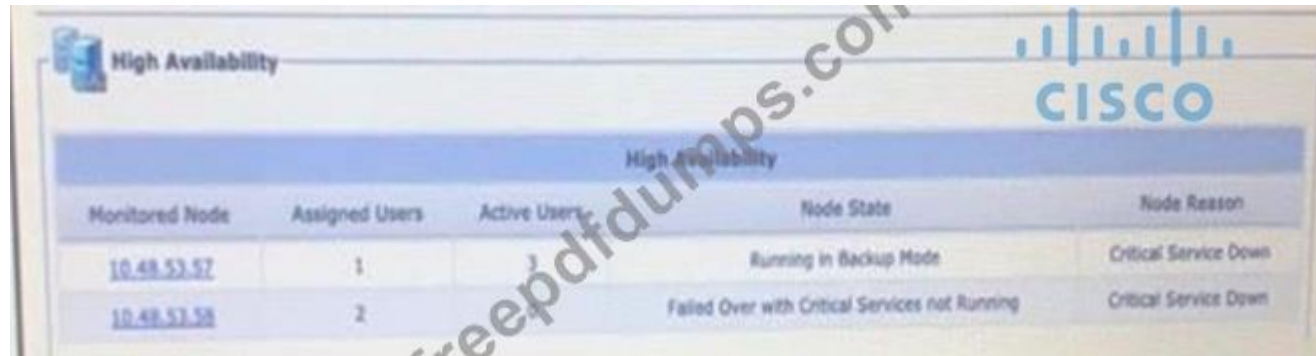
**Answer: C (LEAVE A REPLY)**

Reference:

<https://community.cisco.com/t5/collaboration-voice-and-video/understanding-troubleshooting-mwi-on-unity-connection/ta-p/3162948>

**NEW QUESTION: 56**

Refer to Exhibit.



The screenshot shows a Cisco High Availability monitoring interface. It features a table with the following columns: Monitored Node, Assigned Users, Active Users, Node State, and Node Reason. The table contains two rows of data. The first row shows a node with IP 10.48.53.57, 1 assigned user, and is in 'Running in Backup Mode' with the reason 'Critical Service Down'. The second row shows a node with IP 10.48.53.58, 2 assigned users, and is in 'Failed Over with Critical Services not Running' with the reason 'Critical Service Down'. The Cisco logo is visible in the top right corner of the interface.

Monitored Node	Assigned Users	Active Users	Node State	Node Reason
10.48.53.57	1		Running in Backup Mode	Critical Service Down
10.48.53.58	2		Failed Over with Critical Services not Running	Critical Service Down

An engineer is troubleshooting operation performance in the network. Which account should be taken to restore high availability in the sub cluster?

- A. Go to "Presence User Agreement" on the Cisco UCM Administration page and select "rebalance users" for all users.
- B. Go to "Presence Redundancy Group Configuration" on the Cisco UCM Administration page and select the Fallback button.
- C. Start all critical services on both nodes and select "rebalance users" in the "Presence User Assignment"
- D. Start all critical services on the second node, and select the Fallback button in the "Presence Redundancy Group Configuration"

**Answer: D (LEAVE A REPLY)**

**NEW QUESTION: 57**

Which two steps are needed to configure high availability in Cisco IM and presence? (choose two.)

- A. Select the enable high availability checkbox and save the configuration change
- B. Configure the CUP AXL user.
- C. Configure CUP administrator
- D. Assign the subscriber to the redundancy group
- E. Enable the Failover Check box

**Answer: A,D (LEAVE A REPLY)**

**NEW QUESTION: 58**

What are two Cisco Jabber 12.6 on-premises deployment types that can be run on a Windows-enabled PC? (Choose two.)

- A. IM-only
- B. multicloud-based
- C. Full UC
- D. Contact Center Agent
- E. cloud-based

**Answer: A,C (LEAVE A REPLY)**

**NEW QUESTION: 59**

Drag and drop the events for an on-premises Jabber SAML SSO flow from the left into the correct order on the right.

Service Provider Authorization request	Step 1
SSO Mode Discovery	Step 2
IDP Authentication	Step 3
Service Provider Authentication	Step 4

**Answer:**



**NEW QUESTION: 60**

Which dial-peer configuration routes calls from SIP-based phones on Cisco Unified Communications Manager Express to Cisco Unity Express?

- A.** dial-peer voice 7000 voip  
destination-pattern 7000  
session protocol sipv2  
session target ipv4: 10.3.6.127  
codec g711alaw
- B.** dial-peer voice 7000 voip  
destination-pattern 7000  
session protocol sipv2  
session target ipv4: 10.3.6.127

codec g729r6

**C.** dial-peer voice 7000 voip

destination-pattern 7000

session protocol sipv2

session target ipv4: 10.3.6.127

codec g711ulaw

**D.** dial-peer voice 7000 voip

destination-pattern 7000

session protocol sipv2

session target ipv4: 10.3.6.127

codec ilbc

**Answer: C** ([LEAVE A REPLY](#))

### NEW QUESTION: 61

Refer to the exhibit.

Direct Routing Rules In Descending Order of Precedence					
	Display Name	Status	Dialed Number	Calling Number	Phone System
<input type="checkbox"/>	NewYork_AA	Active	11112222		
<input type="checkbox"/>	Attempt Sign In	Active			
<input type="checkbox"/>	Chicago_AA	Active	22221111		
<input type="checkbox"/>	Opening Greeting	Active			

Forwarded Routing Rules In Descending Order of Precedence					
	Display Name	Status	Dialed Number	Calling Number	Forwarding Station
<input type="checkbox"/>	Attempt Forward	Active			
<input type="checkbox"/>	Dallas AA	Active	2222		
<input type="checkbox"/>	Arizona AA	Active	11112222		
<input type="checkbox"/>	Opening Greeting	Active			

Calls that are not answered by the user are for the location. If the user at extension 11112222 does not have a voice mailbox, which rule is utilized when Cisco Unity Communication receives the forwarded call?

**A.** Opening\_Greeting

**B.** Attempt Sign In

**C.** Arizona\_AA

**D.** NewYork\_AA

**Answer: C (LEAVE A REPLY)**

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**NEW QUESTION: 62**

An engineer is working on a cisco unity Express system and notices that users that exist on the integrated cisco UCME are missing from Cisco Unity Express. Which two actions using the GUI resolve this discrepancy? (Choose two)

- A. Use the Synchronize task under the User ID field.
- B. Add the missing users manually to Cisco Unity Express
- C. Use the Synchronize Information under Administration
- D. Use the Synchronize System under MWI
- E. Import the users using a CSV file.

**Answer: B,D (LEAVE A REPLY)**

**NEW QUESTION: 63**

Refer to the exhibit.

---Log snippet---

```
2018-12-27 11:02:05, 430 INFO [0x0000015c]
[re\dnsutils\win32\win32DnsUtils.cpp(343)] [csf.dns]
[csf::dns::DnsUtils::executeSRVRecordQuery] - About to make DNS SRV record query
'_cisco-uds._tcp.example.com.'
2018-12-27 11:02:05, 430 WARN [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(52)] [csf.dns]
[csf::dns::mapFromWindowsDNSResult] - *-----* DNS query _cisco-
uds._tcp.example.com. has failed: DNS name does not exist.
(9003).
2018-12-27 11:02:05, 430 INFO [0x0000015c]
[re\dnsutils\win32\win32DnsUtils.cpp(343)] [csf.dns]
[csf::dns::DnsUtils::executeSRVRecordQuery] - About to make DNS SRV record query
'_cuplogin._tcp.example.com.'
2018-12-27 11:02:05, 435 WARN [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(52)] [csf.dns]
[csf::dns::mapFromWindowsDNSResult] - *-----* DNS query
_cuplogin._tcp.example.com. has failed: DNS name does not exist.
(9003).
```

Troubleshooting an internal Jabber login issue and you see this logging snippet from the Jabber PRT file. You already checked that the Jabber client has a connection to the correct DNS server. Which DNS record is missing for service discovery of Cisco Unified Communications Manager for the login process to proceed further?

- A. A record for the Cisco Unified Communications Manager
- B. SRV record `_cuplogin._tcp.example.com`
- C. A record `_cuplogin._tcp.example.com`
- D. SRV record `_cisco-uds._tcp.example.com`

**Answer: D** ([LEAVE A REPLY](#))

#### NEW QUESTION: 64

What is the maximum number of Cisco Unity Connection locations connected in a HTTPS network?

- A. 10
- B. 200
- C. 25
- D. 50

**Answer: C** ([LEAVE A REPLY](#))

#### NEW QUESTION: 65

Which service must be activated on Cisco Unity Connection to utilize LDAP synchronization?

- A. Cisco Tomcat

B. Cisco RIS Data Collector

C. Cisco DirSync

D. Cisco Sync Agent

Answer: C ([LEAVE A REPLY](#))

### NEW QUESTION: 66

Refer to the exhibit.

```
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - About to verify the certificate
[csf.cert.win32] [csf::cert::Win32CertVerifier:loadCertificateChain] - Certificate Chain status 0x20
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifySslPolicy] - Ignoring errors due to Invalid CN
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyPolicies] - SSL Policy status 0x2148204809
[csf.cert.win32] [csf::cert::win32CertVerifier:verifyPolicies] - Basic Constraints Policy status 0x0
[csf.cert.win32] [csf::cert::win32CertVerifier:verifyCertificate] - Certificate validation response is 'invalid'
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - Result of platform cert verification: [UNTRUSTED_ROOT]
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentity] - About to check for an Identity Match.
[csf.cert.xmpp] [csf::cert::XmppCertVerifier:checkIdentifier] - Verifying XMPP Identity 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verifyXmpp] - Xmpp match was not found for: 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verify] - Match for 'example.com' found in dnsNames index: 1
[csf.cert.] [csf::cert::BaseCertVerifier::checkIdentifiers] - Verification of identity succeeded. Matched identifier : 'example.com'
[csf.diagnostics] [CSFDiagnostics::DiagnosticsImpl::AddRecord] - Add record task enqueued: example.com
[csf.common.PolicySet] [csf::common:PolicySet::getPolicy] - Successfully found Policy with nature IGNORE_INVALID_CERT_CONDITION
[IGNORE_REVOCATION_INFO_UNAVAILABLE_ERRORS]
[csf.cert.] [csf::cert::BaseCertVerifier::applyIgnoreInvalidCertConditionPolicy] - About to enforce ignore invalid cert condition policy.
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::removeIgnoredStatuses] - No statuses have been removed from the verification status.
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::enforce] - Policy enforced
[csf.cert.] [csf::cert::BaseCertVerifier::verifyCertificateAsync] - Certificate initially verified, result: FAILURE
[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNField] - size of Subject CN field : 16
[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNField] - Subject CN field : impa.example.com
[csf.common.PolicySet] [csf::common:PolicySet::getPolicy] - Successfully found Policy with nature INVALID_CERT_MANAGEMENT [PROMPT_USER]
```

Users report that they are prompted to accept server certificates when they initially run Cisco Jabber. An engineer removes these prompts to prevent confusion. Which statement about this scenario is true?

A. Nothing can be done to resolve this issue because certificates must be accepted by each Jabber user, per Cisco policy.

B. These certificates are self-signed certificates, so they must be added manually to the user OS certificate stores.

C. Presentation of the certificates can be disabled by setting up Cisco IM&P servers into nonsecure mode.

D. The behavior is a security breach because certificates are considered untrusted and as not coming from Cisco Collaboration servers.

Answer: B ([LEAVE A REPLY](#))

### NEW QUESTION: 67

Refer to the exhibit.

Monitored Node	Assigned Users	Active Users	Node State	Node Reason
10.48.53.57	1	0	Running in Backup Mode	Critical Service Down
10.48.53.58	0	0	Failed Over with Critical Services not Running	Critical Service Down

An organization is moving from on-premise Exchange to Microsoft Office 365 for email and calendaring. The administrator would like to maintain meeting presence functionality in Jabber clients connected to Cisco IM and Presence after this move. Office 365 certificates must be installed to accomplish this. Which two trust stores should these certificates be uploaded to on Cisco IM and Presence? (Choose two.)

- A. tomcat-trust
- B. xmpp-trust
- C. cup-xmpp- trust
- D. xmpp-fed-trust
- E. cup-trust

Answer: A,D ([LEAVE A REPLY](#))

**NEW QUESTION: 68**

Drag and drop the events for an on-premises Jabber SAML SSO flow from the left into the correct order on the right.

Service Provider Authorization request	Step 1
SSO Mode Discovery	Step 2
IDP Authentication	Step 3
Service Provider Authentication	Step 4

Answer:

Service Provider Authorization request	SSO Mode Discovery
SSO Mode Discovery	IDP Authentication
IDP Authentication	Service Provider Authentication
Service Provider Authentication	Service Provider Authorization request

**NEW QUESTION: 69**

Fraudulent calls are being made from Cisco Unity Connection. Which action prevents the calls from reaching the PSTN using SCCP integration?

- A. Change the configuration of the routing rule.
- B. Change the CSS of the voicemail port.
- C. Remove values from restriction table.
- D. Change the Rerouting CSS on the trunk to Cisco Unity Connection.

Answer: B ([LEAVE A REPLY](#))

**NEW QUESTION: 70**

Which two child elements can be in an XMPP message stanza? (Choose two.)

- A. <server/>
- B. <error/>
- C. <client/>

D. <body/>

E. <subject/>

**Answer: (SHOW ANSWER)**

Explanation/Reference:

#### **NEW QUESTION: 71**

Which SAML component defines the content of data transferred from an IdP to a service provider?

A. assertion

B. protocol

C. profiles

D. binding

**Answer: (SHOW ANSWER)**

Explanation/Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/11\\_0\\_1/CUCM\\_BK\\_SF9D0502\\_00\\_saml-ss0-deployment-guide-1101/CUCM\\_BK\\_SF9D0502\\_00\\_saml-ss0-deployment-guide-11\\_chapter\\_01.html#:~:text=SAML%20Components,-A%20SAML%20SSO&text=SAML%20Assertion%3A%20It%20defines%20the,levels%20of%20access%2Dcontrol%20decisions.](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/11_0_1/CUCM_BK_SF9D0502_00_saml-ss0-deployment-guide-1101/CUCM_BK_SF9D0502_00_saml-ss0-deployment-guide-11_chapter_01.html#:~:text=SAML%20Components,-A%20SAML%20SSO&text=SAML%20Assertion%3A%20It%20defines%20the,levels%20of%20access%2Dcontrol%20decisions.)

#### **NEW QUESTION: 72**

Which two protocols does the Cisco IM Presence service use to federate with external domains? (Choose two.)

A. XMPP

B. SNMP

C. SIP

D. SCCP

E. SMPP

**Answer: A,C (LEAVE A REPLY)**

Reference:

[https://www.cisco.com/c/dam/en/us/td/docs/voice\\_ip\\_comm/cucm/im\\_presence/interdomain\\_federation/11\\_5\\_1/cup0\\_b\\_interdomain-federation-guide-imp-115.pdf](https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/cucm/im_presence/interdomain_federation/11_5_1/cup0_b_interdomain-federation-guide-imp-115.pdf)

#### **NEW QUESTION: 73**

How is automatic fallback enabled on a Cisco IM and Presence server?

A. In IM and Presence Service Parameter Configuration > Cisco Server Recovery Manager, change the Failover parameter to True.

B. In Communications Manager Service Parameter Configuration > Cisco Server Recovery Manager, change the Enable Automatic Fallback parameter to True.

C. Automatic fallback is enabled by default.

D. In the Presence Redundancy Group Configuration > Cisco Unified Communications Manager, check the Enable Automatic Fallback parameter.

**Answer: B (LEAVE A REPLY)**

Reference:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

#### NEW QUESTION: 74

Secure XMPP communication is required for XMPP federation with external domains and the Cisco IM and Presence. Which certificate is used for XMPP interdomain federation when connecting to an externally federated domain?

- A. cup
- B. cup-xmpp
- C. cup-xmpp-s2s
- D. Tomcat


**Answer: B (LEAVE A REPLY)**

Reference:

[https://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/config\\_guide/X8-2/XMPP-Federation-with-Cisco-VCS-and-IM-and-Presence-Service.pdf](https://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/config_guide/X8-2/XMPP-Federation-with-Cisco-VCS-and-IM-and-Presence-Service.pdf)

#### NEW QUESTION: 75

Refer to the exhibit.



Monitored Server	Assigned Users	Active Users	Server State
IMPPub.CiscoLiveUS.net	4	0	Initializing
IMPSub.CiscoLiveUS.net	0	0	Initializing

After configuration of the Cisco IM&P cluster in high-availability mode, both IM&P servers remain in the initializing state. Which two actions ensure normal operations of this IM&P high-availability cluster? (Choose two.)

- A. Verify that the Cisco XCP SIP Federation Connection Manager service is running.
- B. Ensure that an equal number of users are assigned to each IM&P server.
- C. Restart the Server Recovery Manager service in Cisco Unified Serviceability - Network Services on both IM&P servers.
- D. Clear the Enable High Availability check box in the Presence Redundancy Group configuration.
- E. Confirm that Cisco Presence Engine, Cisco XCP Router, and Cisco DB services are up and running on both IM&P servers.

**Answer: B,C (LEAVE A REPLY)**

#### NEW QUESTION: 76

SAML SSO is enabled in Cisco Unified Communications Manager. What happens when a browser-based client attempts to access a protected resource on a service provider?

- A. The browser follows the redirect and issues an HTTPS GET request to the IdP.
- B. The IdP checks for a valid browser session.
- C. The service provider generates a SAML authentication request.
- D. The SAML request is maintained as a query parameter in the GET request.

**Answer: C (LEAVE A REPLY)**

Explanation/Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/12\\_5\\_1/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ss0-deployment-guide-12_5/cucm_b_saml-ss0-deployment-guide-12_5_chapter_01.html)

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#### **NEW QUESTION: 77**

An organization is moving from on-premise Exchange to Microsoft Office 365 for email and calendaring. The administrator would like to maintain meeting presence functionality in Jabber clients connected to Cisco IM and Presence after this move. Office 365 certificates must be installed to accomplish this. Which two trust stores should these certificates be uploaded to on Cisco IM and Presence?

(Choose two.)

- A. cup-xmpp-trust
- B. xmpp-fed-trust
- C. xmpp-trust
- D. tomcat-trust
- E. cup-trust

**Answer: (SHOW ANSWER)**

Explanation/Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/im\\_presence/configAdminGuide/11\\_5\\_1/cup0\\_b\\_config-and-admin-guide-1151su5/cup0\\_b\\_imp-system-configuration-1151su5\\_chapter\\_01010.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/11_5_1/cup0_b_config-and-admin-guide-1151su5/cup0_b_imp-system-configuration-1151su5_chapter_01010.html)

#### **NEW QUESTION: 78**

Which function of the Cisco IM and Presence high availability solution is true?

- A. When the server has been restored to a normal state, user sessions remain on the backup server.
- B. When an event takes place, the end user sessions are not moved from the failed server to the backup.
- C. When the server has been restored, the server automatically fails back.
- D. When a high availability event takes place, the end user sessions are moved from the failed server to the backup.

**Answer: (SHOW ANSWER)**

Reference:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

#### **NEW QUESTION: 79**

Refer to the exhibit.

**Voice Mail Port Information**

Voice Mail Pilot Number: 4000

Calling Search Space: <None>

Description: Default

Make this the default Voice Mail Pilot for the system.

**Hunt Pilot Configuration**

Status: Ready

**Pattern Definition**

Hunt Pilot\*: 4000

Route Partition: INTERNAL\_PT

Description: Hunt pilot for CUC

**Call Forward and Call Pickup Settings**

Calling Search Space Activation Policy: Use System Default

Forward All:  or 4000

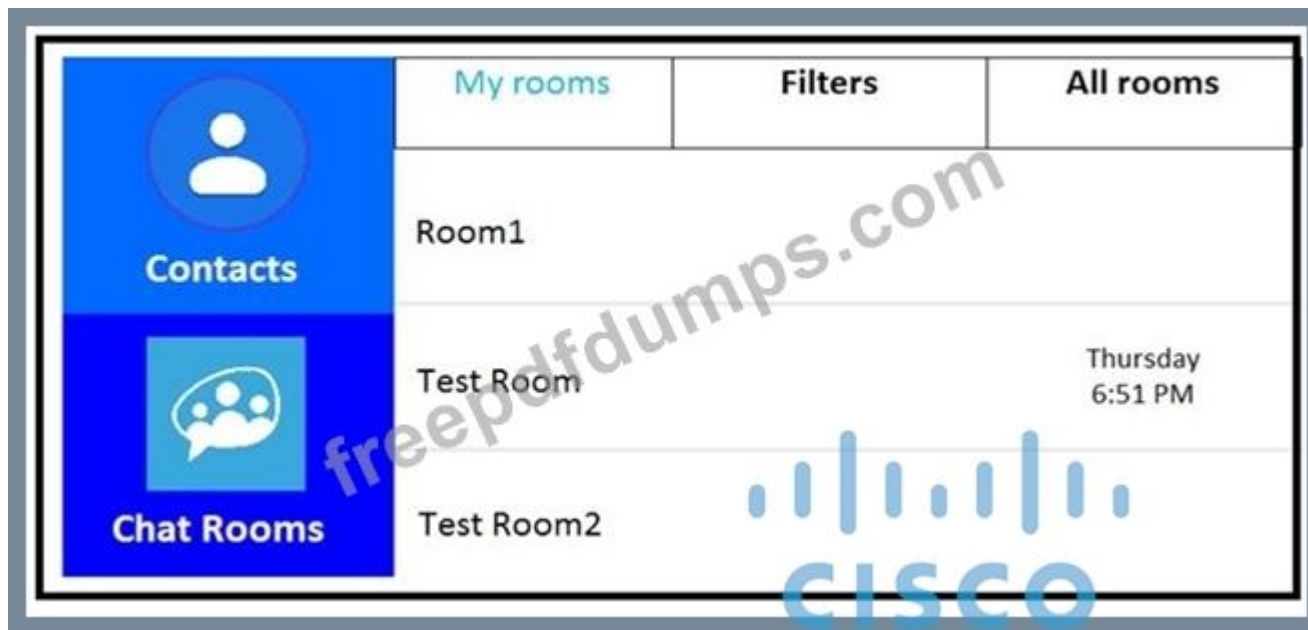
Cisco Unity Connection and Cisco Unified Communications Manager are integrated by using SCCP. The Voice Mail Ports are registered. Users report that calls fail when forwarded to voicemail. Which is a cause of the issue?

- A. The CSS on the Voice Mail Pilot is missing partitions for user phones.
- B. The call forward and call pickup settings do not have a CSS on Forward All.
- C. The Voice Mail Port partition on the CSS of the phone is missing.
- D. The Voice Mail Pilot is not configured with a CSS that contains the INTERNAL\_PT.

**Answer: B (LEAVE A REPLY)**

**NEW QUESTION: 80**

Refer to the exhibit.



Users report that they cannot see the Chat Rooms icon on their Cisco Jabber clients. This feature works without issue in the lab. An engineer reviews the Cisco IM&P and Jabber configuration and finds that the jabber-config.xml file is configured properly to support this feature. Which activity should be performed on the IM&P server to resolve this issue?

- A. Activate XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Service Activation.
- B. Restart XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Control Center - Network Services.
- C. Restart Cisco XCP Message Archiver in Cisco Unified Serviceability > Tools > Control Center - Feature Services.
- D. Activate Cisco XCP Connection Manager in Cisco Unified Serviceability > Tools > Service Activation.

**Answer: A** ([LEAVE A REPLY](#))

#### NEW QUESTION: 81

Refer to Exhibit.



An engineer is troubleshooting operation performance in the network. Which account should be taken to restore high availability in the sub cluster?

- A. Start all critical services on the second node, and select the Fallback button in the "Presence Redundancy Group Configuration"
- B. Go to "Presence User Agreement" on the Cisco UCM Administration page and select "rebalance users" for all users.
- C. Start all critical services on both nodes and select "rebalance users" in the "Presence User Assignment"
- D. Go to "Presence Redundancy Group Configuration" on the Cisco UCM Administration page and select the Fallback button.

**Answer: (SHOW ANSWER)**

#### NEW QUESTION: 82

Refer to the exhibit.



Users report that they cannot see the Chat Rooms icon on their Cisco Jabber clients. This feature works without issue in the lab. An engineer reviews the Cisco IM and Presence and Jabber configuration and finds that the jabber-config.xml file is configured properly to support this feature. Which activity should be performed on the IM and Presence server to resolve this issue?

- A. Activate Cisco XCP Connection Manager in Cisco Unified Serviceability > Tools > Service Activation.
- B. Restart Cisco XCP Message Archiver in Cisco Unified Serviceability > Tools > Control Center - Feature Services.
- C. Restart XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Control Center - Network Services.
- D. Activate XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Service Activation.

**Answer: D (LEAVE A REPLY)**

Explanation/Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/118684-probsol-chat-00.html>

### NEW QUESTION: 83

Refer to the exhibit.



Persistent Chat is configured in the Cisco IM and Presence server using PostgreSQL as the back-end database.

Users report that the Chat Rooms icon is missing from their Cisco Jabber clients. Which action should the administrator take to resolve this issue?

- A. Start the Cisco XCP Message Archiver.
- B. Restart the Cisco XCP Directory Service
- C. Restart the Cisco XCP XMPP Federation Connection Manager.
- D. Start the Cisco XCP Text Conference Manager.

Answer: D ([LEAVE A REPLY](#))

#### NEW QUESTION: 84

Refer to the exhibit.

```
ccn subsystem sip
 gateway address "172.16.1.254"
 mwi sip unsolicited
end subsystem
!
interface Integrated-Service-Engine1/0
 ip unnumbered Vlan2
 service-module ip address 172.16.1.253 255.255.255.0
 no shut
!
Interface Vlan2
 description "Voice VLAN"
 ip address 172.16.1.254.255.255.0
 no shut
!
sip-ua
 mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp
!
```

A collaboration engineer has integrated Cisco Unity Express with Cisco Unified Communications Manager Express and is experimenting with the MWI feature. With the current configuration, no MWI change occurs when leaving new messages or after playing new messages. Which two changes are needed to correct the configuration? (Choose two.)

- A. ccn subsystem sip  
mwi sub-notify
- B. sip-ua  
no mwi-server  
mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp unsolicited
- C. ccn subsystem sip  
mwi sip outcall

D. sip-ua

no mwi-server

mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport tcp notify

E. ccn subsystem sip

mwi envelop-info

F. sip-ua

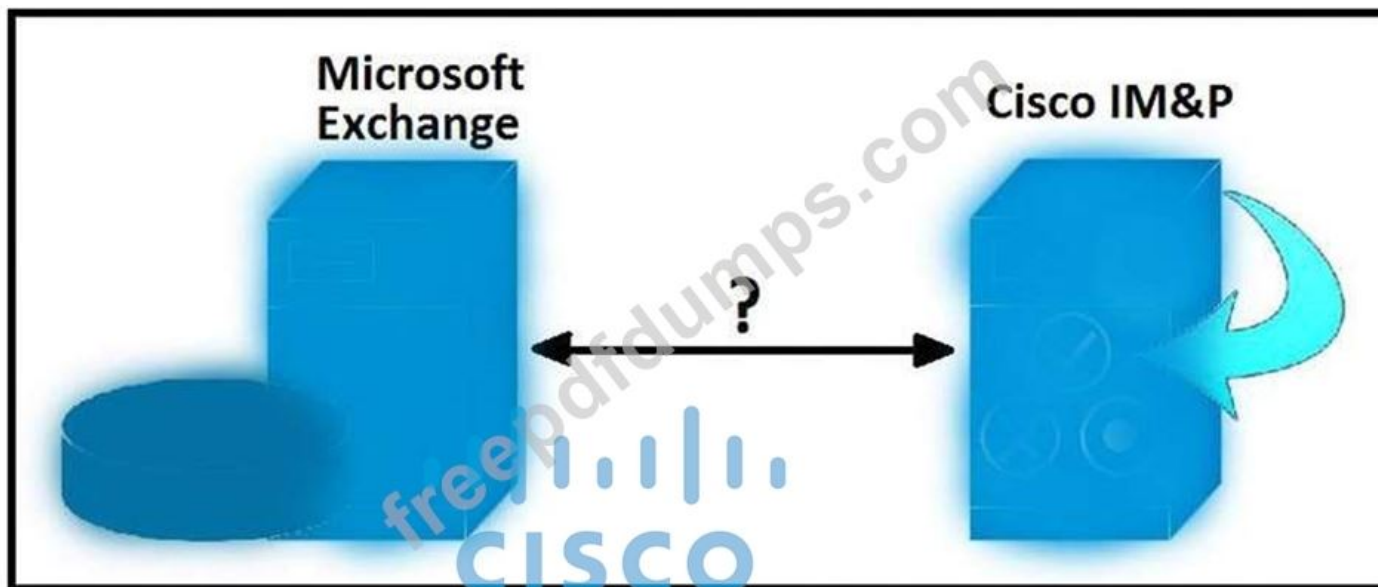
no mwi-server

mwi-server ipv4:172.16.1.254 expires 3600 port 5060 transport udp

**Answer:** ([SHOW ANSWER](#))

#### NEW QUESTION: 85

Refer to the exhibit.



Which protocol is used for communication between Cisco IM and Presence and Microsoft Exchange Server?

A. EWS

B. POP3

C. XMPP

D. IMAP

**Answer:** ([SHOW ANSWER](#))

#### NEW QUESTION: 86

Drag and drop the steps of the SAML SSO process from the left into the order on the right.

The browser issues an HTTPS GET request to the IdP.

The IdP checks for a valid browser session.

The IdP generates a SAML response.

The service provider generates a SAML authentication request.

The service provider redirects the request to the browser.

The service provider validates the digital signature.

step 1

step 2

step 3

step 4

step 5

step 6

**Answer:**

The browser issues an HTTPS GET request to the IdP.

The IdP checks for a valid browser session.

The IdP generates a SAML response.

The service provider generates a SAML authentication request.

The service provider redirects the request to the browser.

The service provider validates the digital signature.

The service provider generates a SAML authentication request.

The service provider redirects the request to the browser.

The browser issues an HTTPS GET request to the IdP.

The IdP checks for a valid browser session.

The IdP generates a SAML response.

The service provider validates the digital signature.

The service provider generates a SAML authentication request.

The service provider redirects the request to the browser.

The browser issues an HTTPS GET request to the IdP.

The IdP checks for a valid browser session.

The IdP generates a SAML response.

The service provider validates the digital signature.

**NEW QUESTION: 87**

Refer to the exhibit.

```
2014-11-07 09:39:53, 855 ERROR [0X00000298] [ice\TelephonyAdapterPhoneDevice.cpp(178)] [TelephonyAdppter]
[TelephonyAdapter::selectDeviceImpl] - switchMode to device [SEP84802D7698D6] failed with error
[eDeviceRegCouldNotOpenDevice]
```



Which end-user option can resolve this issue?

- A. Standard CTI Allow Calling Number Modification
- B. Standard CTI Allow Call Monitoring
- C. Standard CTI Reception of SRTP Key Material
- D. Standard CTI Allow Control of Phones Supporting Rollover Mode

**Answer: D (LEAVE A REPLY)**

**NEW QUESTION: 88**

Which two Cisco Unity Connection logs are used to troubleshoot issues with Message Waiting Indicators?

(Choose two.)

- A. Connection Notifier
- B. Connection Message Transfer Agent
- C. Connection Mailbox Sync
- D. Connection Conversation Manager
- E. Connection IMAP Server

**Answer: A,D (LEAVE A REPLY)**

**NEW QUESTION: 89**

Which two SSO features are true? (Choose two.)

- A. allows Jabber to use LDAP directory services for contact imports
- B. allows LDAP user import on Cisco Unified Communications Manager
- C. improves productivity by reducing time spent re-entering credentials for the same identity
- D. transfers the authentication from the system that hosts the applications to a third-party system
- E. reduces costs by decreasing the number of help calls that are made for voicemail PIN resets

**Answer: C,D (LEAVE A REPLY)**

Explanation/Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/)

[SAML\\_SSO\\_deployment\\_guide/11\\_0\\_1/CUCM\\_BK\\_SF9D0502\\_00\\_saml-sso-deployment-guide-1101/CUCM\\_BK\\_SF9D0502\\_00\\_saml-sso-deployment-guide-11\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/11_0_1/CUCM_BK_SF9D0502_00_saml-sso-deployment-guide-1101/CUCM_BK_SF9D0502_00_saml-sso-deployment-guide-11_chapter_01.html)

**NEW QUESTION: 90**

An engineer is configuring a customer's environment for Jabber user over mobile and remote access. The customer's internal domain.

Which Jabber parameter defines the external service discovery domain statistically?

- A. voice services domain
- B. exclude services
- C. services domain

D. UPN discovery enabled

Answer: C ([LEAVE A REPLY](#))

#### NEW QUESTION: 91

An engineer is configuring a Cisco Voicemail Organization. How many links will be configured between two Cisco Unity Connection clusters?

A. two

B. three

C. one

D. four

Answer: C ([LEAVE A REPLY](#))

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#### NEW QUESTION: 92

An administrator is configuring Cisco Jabber 12.8 to work with Cisco UCM and Cisco IM and Presence 12.5 using an encrypted SIP profile. Which record should be configured for Jabber to work when logging into the corporate network with the domain "domain.com"?

A. DNS SRV query \_cisco-uds.\_tcp.domain.com

B. DNS SRV query \_cisco-uds.\_tls.domain.com

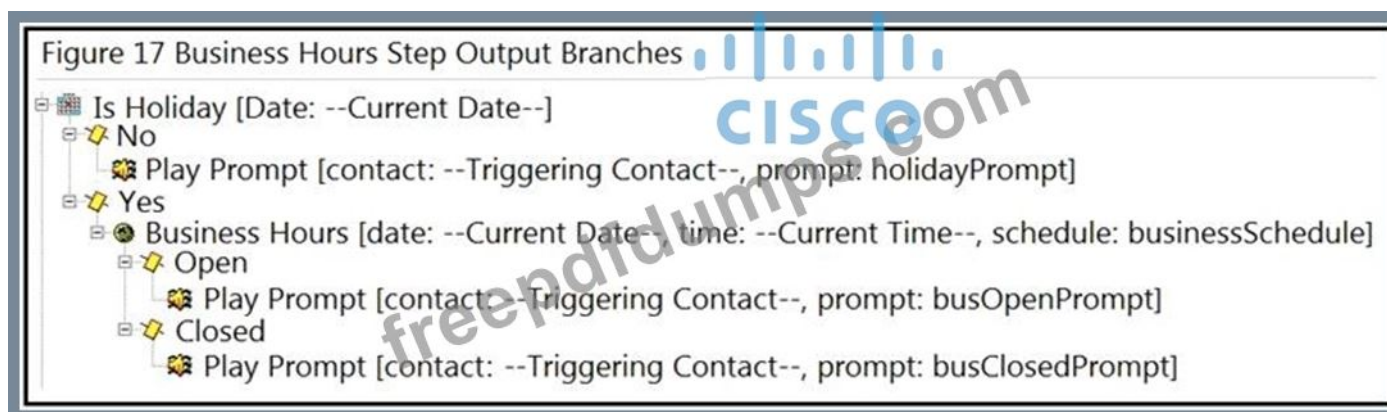
C. DNS SRV query \_sip.\_tcp.domain.com

D. DNS SRV query \_sip.\_tls.domain.com

Answer: A ([LEAVE A REPLY](#))

#### NEW QUESTION: 93

Refer to the exhibit.



An administrator is configuring the auto-attendant script for a Cisco Unity Express integration to Cisco UCME and wants to play the "busOpenPrompt" wave file when it is not a holiday. How should the script be configured to accomplish this goal?

- A. Check the Business Hours only if the "Is Holiday" prompt returns a "Yes".
- B. Check the Business Hours only if the "Is Holiday" prompt returns a "No".
- C. Swap the Open and Closed branches in the script.
- D. Swap the "busOpenPrompt" with "busClosedPrompt".

**Answer: B (LEAVE A REPLY)**

**NEW QUESTION: 94**

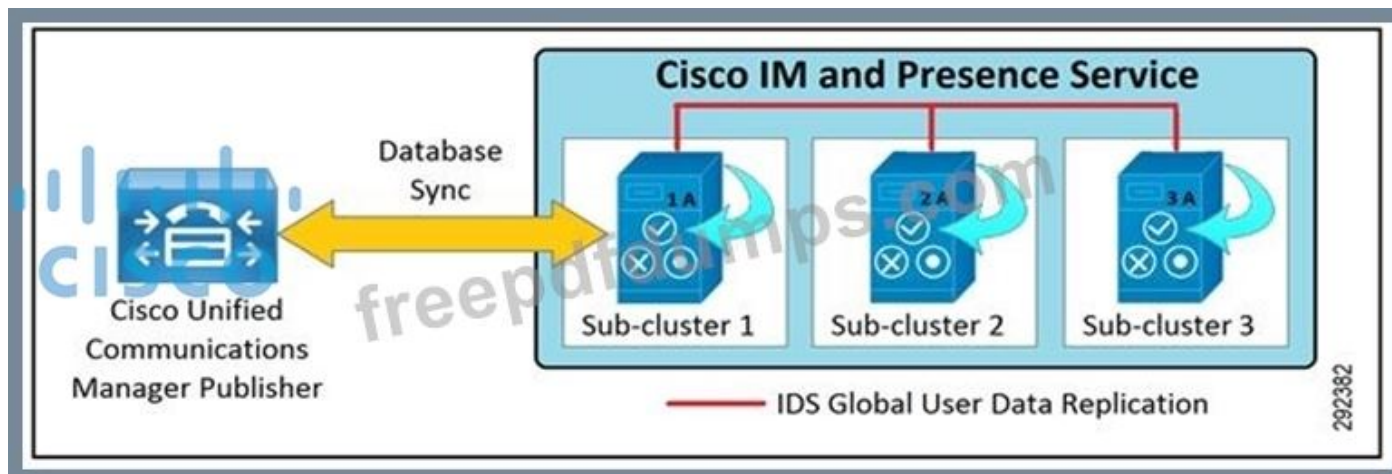
Which Cisco Unified Communications Manager menu path is used to configure Cisco IM and Presence Server High Availability?

- A. System > Presence Redundancy Groups
- B. System > Server
- C. System > LDAP > LDAP Directory
- D. System > Geolocation Configuration

**Answer: (SHOW ANSWER)**

**NEW QUESTION: 95**

Refer to the exhibit.



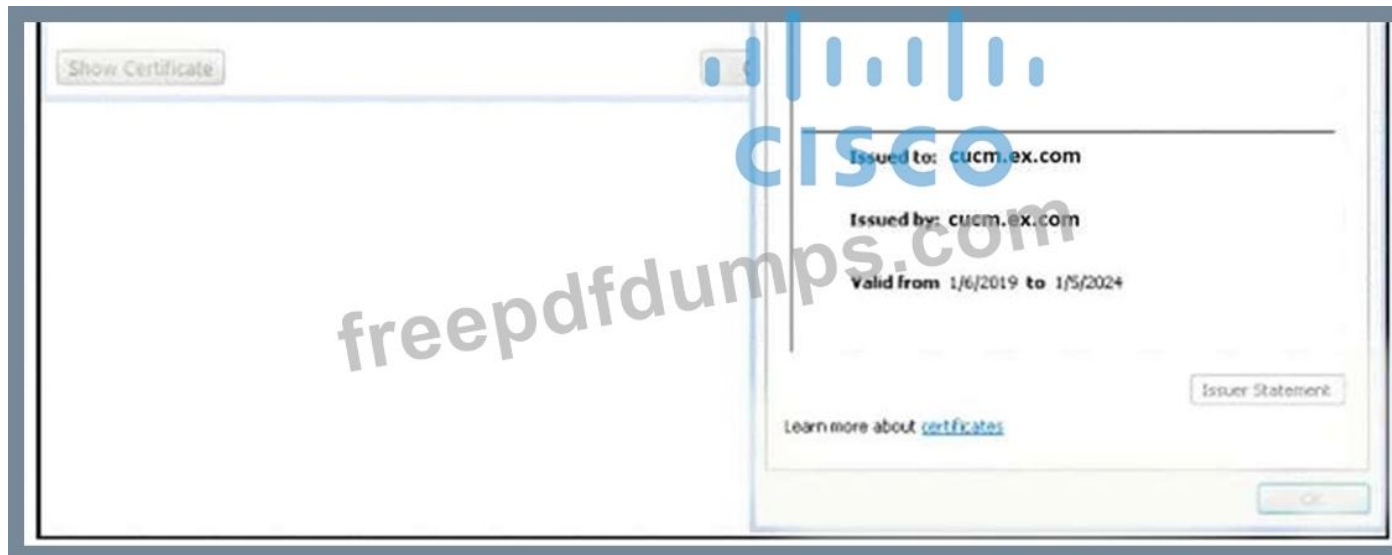
Which statement is true?

- A. If the IM&P node in sub-cluster-1 goes down, then users assigned to it are randomly split between the two remaining subclusters.
- B. IM&P nodes in each subcluster must be configured from the same OVA template.
- C. The administrator must add one node to each subcluster for high availability.
- D. Each Cisco IM&P subcluster must have the same number of nodes.

**Answer: C (LEAVE A REPLY)**

**NEW QUESTION: 96**

Refer to the exhibit.



When troubleshooting an internal Jabber login problem, there is a pop-up about a certificate error, and then the login fails. The FQDN of Cisco UCM is cucm.ex.com, and the FQDN of the IM and Presence Server is imp.ex.com. Which two actions should be taken to fix this issue? (Choose two.)

- A. Sign the Cisco UCM CallManager certificate with a trusted certificate authority.
- B. Sign the Cisco Unified IM and Presence server certificate with a trusted certificate authority.
- C. Import the Cisco UCM CallManager certificate into the Trusted Certificate Authorities on the PC running Jabber.
- D. Import the certificate of cucm.ex.com into the Trusted Certificate Authorities on the PC running Jabber.
- E. Sign the Cisco UCM tomcat certificate with a trusted certificate authority.

**Answer:** ([SHOW ANSWER](#))

#### **NEW QUESTION: 97**

An engineer must configure a test user mailbox in a newly deployed Cisco Unity Express module. Which console command set reflects the correct configuration in this scenario?

A.

```
username testuser create
username testuser pin 12345
username testuser phonenumber 4001
voicemail mailbox owner testuser
```

B.


```
username testuser pin 12345
username testuser phonenumber 4001
voicemail mailbox owner testuser
```

C.

```
username testuser phonenumber 4001
username testuser pin 12345
voicemail mailbox owner testuser
```

D.

```
username testuser create
username testuser pin 12345
username testuser phonenumber 4001 testuser@labdomain.com
voicemail mailbox create testuser
```



A. Option A

B. Option C

C. Option D

D. Option B

**Answer: A ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 98**

When Cisco IM and Presence is configured to use automatic fallback, how long does the Server Recovery Manager service wait for a failed service/server to remain active before an automatic fallback is initiated?

A. 10 minutes

B. 20 minutes

C. 30 minutes

D. 1 hour

**Answer: ([SHOW ANSWER](#))**

Reference:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

**NEW QUESTION: 99**

Cisco Unity connection ports on cisco UCM are not registering. An engineer receives a packet capture of the link between the two servers to troubleshoot. In which port will this problem be resolved?

- A. TCP 1720
- B. TCP 5060
- C. TCP 2000
- D. TCP 2427

**Answer: C** ([LEAVE A REPLY](#))

**NEW QUESTION: 100**

When trying to send a call out of Cisco Unity Connection, what happens when enabling the transfer to an alternate contact number, located under caller input?

- A. The restriction table is checked when an administrator changes the extension number via the Cisco Unity Connection admin page.
- B. The restriction table is not checked when an administrator changes the extension number via the Cisco Unity Connection admin page.
- C. The restriction table is not checked when a user changes the extension number via a TUI conversation.
- D. The restriction table is not checked when a user changes extension number via the Cisco Unity Connection Cisco PCA page.

**Answer: B** ([LEAVE A REPLY](#))

Explanation/Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unity-connection/117559-probsol-transferfailure-00.html>

**NEW QUESTION: 101**

Refer to the exhibit.

Cisco Jabber Diagnostics

Cisco Jabber  
Version 11.9.3 (60004)

## CISCO

### Discovery

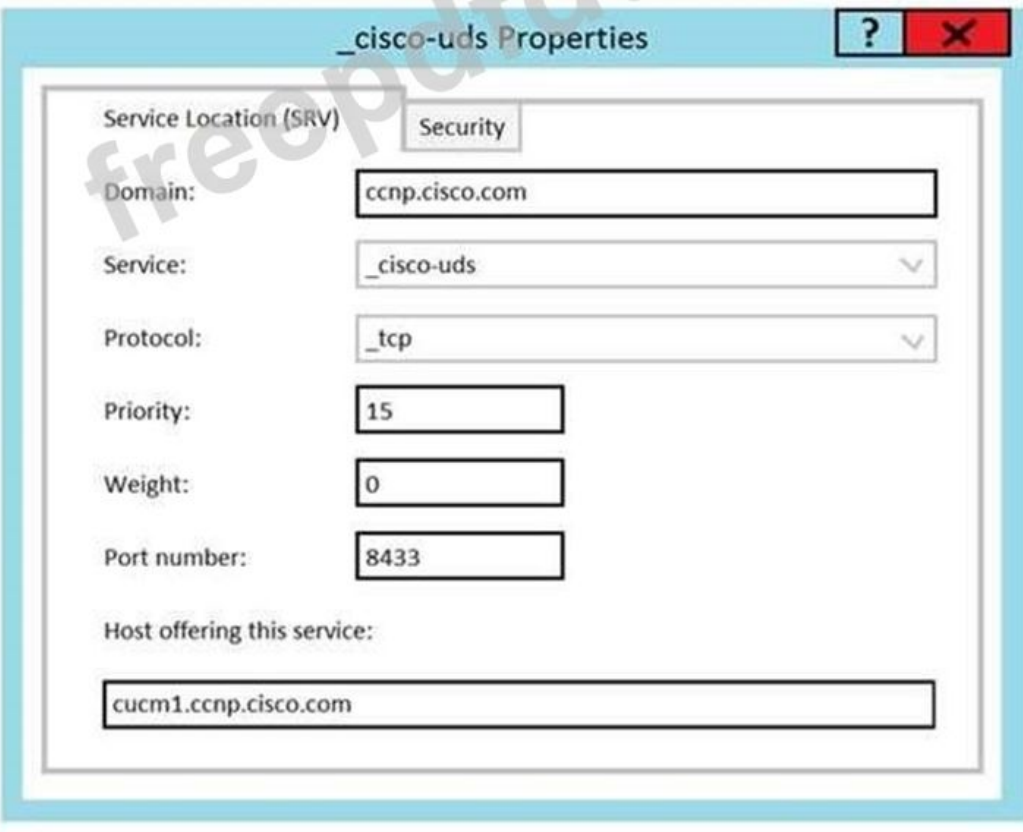
Discovery Outcome	<b>Failure: FAILED_UCM90_CONNECTION</b>
Domain Controller	<b>The specified domain either does not exist or could not be contacted.</b>
Edge Domain	ccnp.cisco.com
Edge Required	No
Edge Visibility	Not Visible
Excluded Services	None
FIPS	OFF
Internal Visibility	Visible
Services Domain	ccnp.cisco.com
Services Domain Source	Email Address from UserInput
Voice Services Domain	ccnp.cisco.com

### WebEx

CAS lookup	<b>FAILURE: HTTP_CONNECTION_FAILED</b>
CAS lookup url	<a href="https://login.webexconnect.com/cas/FederatedSSO?org=corp.cisco.com">https://login.webexconnect.com/cas/FederatedSSO?org=corp.cisco.com</a>

### DNS Records

_cisco-uds._tcp.ccnp.cisco.com.	cucm1.ccnp.cisco.com
_collab-edge._tls.ccnp.cisco.com	<b>Domain does not exist</b>



The screenshot shows the '\_cisco-uds Properties' dialog box with the following configuration:

- Service Location (SRV): Security
- Domain: ccnp.cisco.com
- Service: \_cisco-uds
- Protocol: \_tcp
- Priority: 15
- Weight: 0
- Port number: 8433
- Host offering this service: cucm1.ccnp.cisco.com

Users connected to the internal network report a "Cannot communicate with the server" error while trying to log in to Cisco Jabber using auto service discovery. The Jabber diagnostics and the SRV record configuration are as shown in the exhibit. The host

cucm1.ccnp.cisco.com is correctly resolved by the user desktops with the Cisco Unified Communications Manager IP address. Why is the user not able to log in?

- A. SRV protocol is not set up correctly. It should be \_tls instead of \_tcp.
- B. Marking weight as 0 on the SRV record makes it inactive, so Jabber cannot discover the Cisco Unified CM.
- C. The port specified on the SRV record is wrong.
- D. The domain ccnp.cisco.com does not exist on the DNS server.

**Answer:** (SHOW ANSWER)

Explanation/Reference: <https://community.cisco.com/t5/collaboration-voice-and-video/jabber-client-login-and-login-issues/ta-p/3143446>

### NEW QUESTION: 102

An engineer is configuring a Jabber client installation switch for a phone system using Cisco UCM as the registration server, with a softphone control address of 10.0.1.200. and configuration files received from 10.11.20.201 after all previous configurations are cleared. Drag and drop the snippets from the bottom of the image onto the blanks in the image to complete this configuration. Not all options are used.

The image shows a command prompt window for Cisco Jabber Setup. The command is: `msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR= [ ] PRODUCT_MODE= [ ] AUTHENTICATOR= [ ] TFTP= [ ] CTI= [ ]`. Below the command prompt are several snippets to be dragged into the blanks:

- 10.11.20.201 | Registration | Phone\_Mode | 1 | Jabber
- 10.0.1.200 | Clear | Softphone | 2 | CUCM

**Answer:**

The image shows the completed command prompt with the following values filled in: `msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR= 1 PRODUCT_MODE= Phone_Mode AUTHENTICATOR= CUCM TFTP= 10.11.20.201 CTI= 10.0.1.200`. The snippets below are also filled in:

- 10.11.20.201 | Registration | Phone\_Mode | 1 | Jabber
- 10.0.1.200 | Clear | Softphone | 2 | CUCM

### NEW QUESTION: 103

Refer to the exhibit.

The image shows a Cisco error message in a terminal window:

```
Users with Duplicate User IDs
-----
User ID : user3
Node Name
cucm-imp-1
cucm-imp-2
```

Which two steps resolve the "Users with Duplicate User IDs" message? (Choose two.)

- A. Rename the User ID value for one user if different users on different clusters have the same User ID assigned.
- B. Unassign a user from one of the clusters when the same user is assigned to two different clusters.
- C. Rename the directory URI value for one of the users to ensure that there is no duplication.
- D. Delete the user ID for the duplicate user ID.
- E. Assign the duplicate user to the secondary Cisco IM and Presence node.

**Answer: A,B ([LEAVE A REPLY](#))**

**NEW QUESTION: 104**

Which authentication method allows a user to log in to an SSO-enabled Cisco Unified Communications application by utilizing a Microsoft Windows login, thereby not requiring any credentials to be entered?

- A. form-based
- B. OAuth
- C. Kerberos
- D. Smart Card

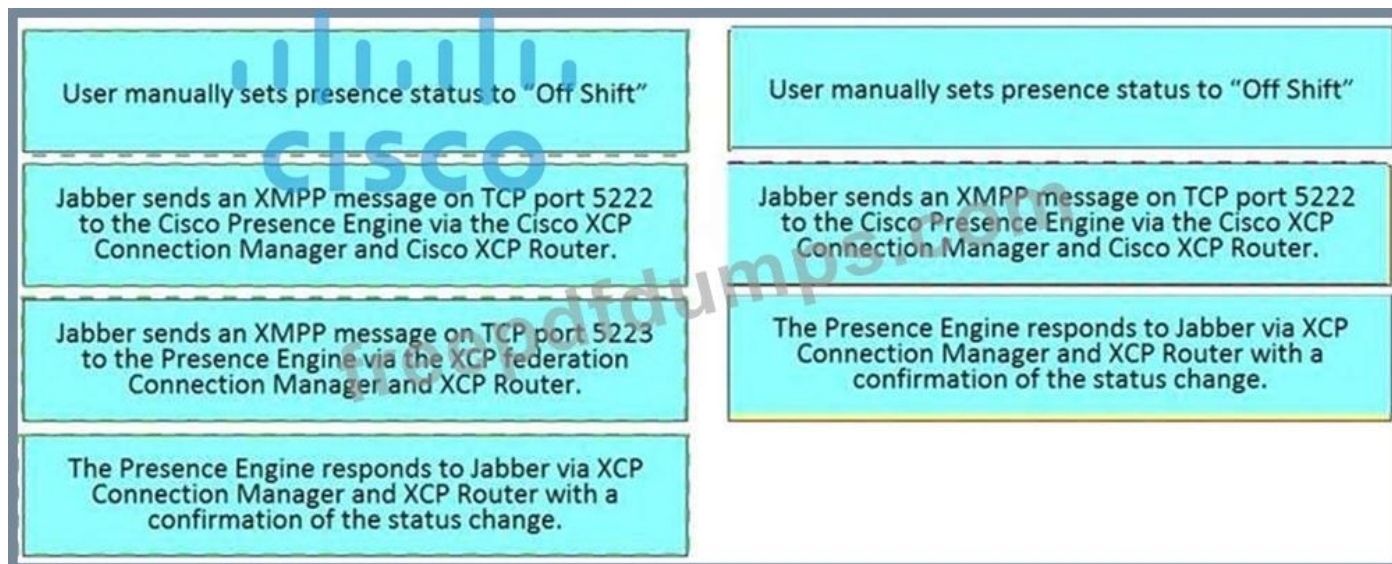
**Answer: ([SHOW ANSWER](#))**

**NEW QUESTION: 105**

Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.

User manually sets presence status to "Off Shift"	step 1
Jabber sends an XMPP message on TCP port 5222 to the Cisco Presence Engine via the Cisco XCP Connection Manager and Cisco XCP Router.	step 2
Jabber sends an XMPP message on TCP port 5223 to the Presence Engine via the XCP federation Connection Manager and XCP Router.	step 3
The Presence Engine responds to Jabber via XCP Connection Manager and XCP Router with a confirmation of the status change.	

**Answer:**

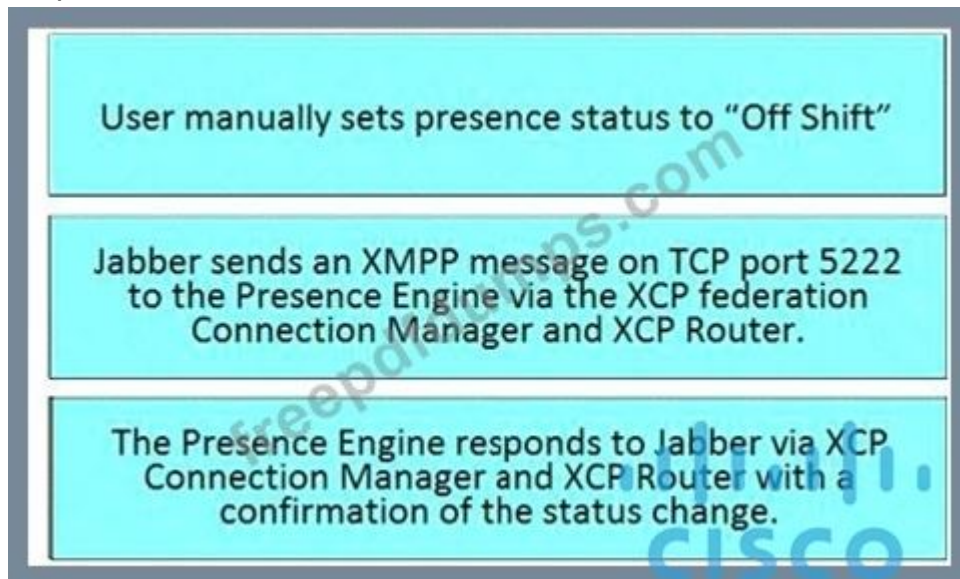


Explanation

Step 1 - A

Step 2 - B

Step 3 - D



#### NEW QUESTION: 106

What prevents toll fraud on voicemail ports?

- A. IP address trusted list on the PSTN gateway
- B. CSS
- C. Block OffNet to OffNet Transfer service parameter
- D. FAC

**Answer: B (LEAVE A REPLY)**

Explanation/Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unity-connection/119337-technote-cuc-00.html>

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#### NEW QUESTION: 107

To redirect calls from the phone extension for user A to the voicemail greeting, which call routing rule should be used in Cisco Unity Connection?

- A. Attempt Forward forwarded routing rule
- B. Opening Greeting direct routing rule
- C. Attempt Sign-In direct routing rule
- D. Opening Greeting forwarded routing rule

Answer: ([SHOW ANSWER](#))

Reference:

<https://community.cisco.com/t5/collaboration-voice-and-video/unity-connection-call-routing-logic/ta-p/3162560>

#### NEW QUESTION: 108

Refer to the exhibit.

High Availability				
Monitored Node	Assigned Users	Active Users	Node State	Node Reason
10.48.53.57	1	3	Running in Backup Mode	Critical Service Down
10.48.53.58	0	0	Failed Over with Critical Services not Running	Critical Service Down

An organization is moving from on-premise Exchange to Microsoft Office 365 for email and calendaring. The administrator would like to maintain meeting presence functionality in Jabber clients connected to Cisco IM and Presence after this move. Office 365 certificates must be installed to accomplish this. Which two trust stores should these certificates be uploaded to on Cisco IM and Presence?

(Choose two.)

- A. tomcat-trust
- B. xmpp-fed-trust
- C. cup-trust
- D. xmpp-trust
- E. cup-xmpp-trust

Answer: ([SHOW ANSWER](#))

#### NEW QUESTION: 109

A Cisco Unified IM and Presence version 11.5.1 on-premises deployment of instant messaging with a capacity of 50,000 users includes the multiple device messaging feature. Each of the 30,000 users has 3 Jabber clients. The customer reports that messages are not being received on all 3 clients. What should the administrator do to resolve this issue?

- A. Increase capacity to 60,000 users to service all Jabber clients.

- B. Increase capacity to 72,000 users to service all Jabber clients.
- C. Increase capacity to 90,000+ to match the number of Jabber clients.
- D. Increase capacity to 30,000 users to match the number of Jabber clients.

**Answer: D (LEAVE A REPLY)**

#### NEW QUESTION: 110

Refer to the exhibit.

Monitored Node	Assigned Users	Active Users	Node State	Node Reason
10.48.53.57	1	3	Running in Backup Mode	Critical Service Down
10.48.53.58	0	0	Failed Over with Critical Services not Running	Critical Service Down

An organization is moving from on-premise Exchange to Microsoft Office 365 for email and calendaring. The administrator would like to maintain meeting presence functionality in Jabber clients connected to Cisco IM and Presence after this move. Office 365 certificates must be installed to accomplish this. Which two trust stores should these certificates be uploaded to on Cisco IM and Presence?

(Choose two.)

- A. cup-xmpp- trust
- B. xmpp-fed-trust
- C. cup-trust
- D. tomcat-trust
- E. xmpp-trust

**Answer: (SHOW ANSWER)**

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/im\\_presence/configAdminGuide/11\\_5\\_1/cup0\\_b\\_config-and-admin-guide-1151su5/cup0\\_b\\_imp-system-configuration-1151su5\\_chapter\\_01010.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/11_5_1/cup0_b_config-and-admin-guide-1151su5/cup0_b_imp-system-configuration-1151su5_chapter_01010.html)

#### NEW QUESTION: 111

How is automatic fallback enabled on a Cisco IM and Presence server?

- A. In IM and Presence Service Parameter Configuration > Cisco Server Recovery Manager, change the Failover parameter to True.
- B. In Communications Manager Service Parameter Configuration > Cisco Server Recovery Manager, change the Enable Automatic Fallback parameter to True.
- C. Automatic fallback is enabled by default.
- D. In the Presence Redundancy Group Configuration > Cisco Unified Communications Manager, check the Enable Automatic Fallback parameter.

**Answer: B (LEAVE A REPLY)**

Explanation/Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

#### NEW QUESTION: 112

Refer to the exhibit.



Persistent Chat is configured in the Cisco IM and Presence server using PostgreSQL as the back-end database.

Users report that the Chat Rooms icon is missing from their Cisco Jabber clients. Which action should the administrator take to resolve this issue?

- A. Restart the Cisco XCP Directory Service
- B. Restart the Cisco XCP XMPP Federation Connection Manager.
- C. Start the Cisco XCP Text Conference Manager.
- D. Start the Cisco XCP Message Archiver.

**Answer:** ([SHOW ANSWER](#))

#### NEW QUESTION: 113

Drag and drop the steps for SAML SSO authentication from the left into the order on the right.

The client attempts to access a resource.	Step 1
The client sends an authentication request to an IdP.	step 2
The client sends a signed response to the service provider.	step 3
The IdP authenticates the client by using a signed response.	step 4
The service provider redirects the client to the IdP.	step 5

**Answer:**

The client attempts to access a resource.	The client attempts to access a resource.
The client sends an authentication request to an IdP.	The service provider redirects the client to the IdP.
The client sends a signed response to the service provider.	The client sends a signed response to the service provider.
The IdP authenticates the client by using a signed response.	The IdP authenticates the client by using a signed response.
The service provider redirects the client to the IdP.	The client sends an authentication request to an IdP.

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/12\\_5\\_1/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ss0-deployment-guide-12_5/cucm_b_saml-ss0-deployment-guide-12_5_chapter_01.html)

#### NEW QUESTION: 114

Refer to the exhibit.

High Availability			
<input checked="" type="checkbox"/> Enable High Availability			
Monitored Server	Assigned Users	Active Users	Server State
IMPPub.CiscoLiveUS.net	4	0	Initializing
IMPSub.CiscoLiveUS.net	0	0	Initializing

After configuration of the Cisco IM&P cluster in high-availability mode, both IM&P servers remain in the initializing state. Which two actions ensure normal operations of this IM&P high-availability cluster? (Choose two.)

- A. Confirm that Cisco Presence Engine, Cisco XCP Router, and Cisco DB services are up and running on both IM&P servers.
- B. Verify that the Cisco XCP SIP Federation Connection Manager service is running.
- C. Ensure that an equal number of users are assigned to each IM&P server.
- D. Restart the Server Recovery Manager service in Cisco Unified Serviceability - Network Services on both IM&P servers.
- E. Clear the Enable High Availability check box in the Presence Redundancy Group configuration.

**Answer: C,D (LEAVE A REPLY)**

#### NEW QUESTION: 115

Refer to the exhibit.

---Log snippet---

```
2018-12-27 11:02:05, 430 INFO [0x0000015c]
[re\dnsutils\win32\win32DnsUtils.cpp(343)] [csf.dns]
[csf::dns::DnsUtils::executeSRVRecordQuery] – About to make DNS SRV record query
'_cisco-uds._tcp.example.com.'
2018-12-27 11:02:05, 430 WARN [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(52)] [csf.dns]
[csf::dns::mapFromWindowsDNSResult] - *-----* DNS query _cisco-
uds._tcp.example.com. has failed: DNS name does not exist.
(9003).
2018-12-27 11:02:05, 430 INFO [0x0000015c]
[rc\dnsutils\win32\win32DnsUtils.cpp(343)] [csf.dns]
[csf::dns::DnsUtils::executeSRVRecordQuery] – About to make DNS SRV record query
'_cuplogin._tcp.example.com.'
2018-12-27 11:02:05, 435 WARN [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(52)] [csf.dns]
[csf::dns::mapFromWindowsDNSResult] - *-----* DNS query
_cuplogin._tcp.example.com. has failed: DNS name does not exist.
(9003).
```

Troubleshooting an internal Jabber login issue and you see this logging snippet from the Jabber PRT file. You already checked that the Jabber client has a connection to the correct DNS server. Which DNS record is missing for service discovery of Cisco Unified Communications Manager for the login process to proceed further?

- A. SRV record \_cuplogin.\_tcp.example.com
- B. A record \_cuplogin.\_tcp.example.com
- C. SRV record \_cisco-uds.\_tcp.example.com
- D. A record for the Cisco Unified Communications Manager

**Answer: A (LEAVE A REPLY)**

#### NEW QUESTION: 116

Refer to the exhibit.

```
2014-11-07 09:39:53, 855 ERROR [0x00000298] [ice\TelephonyAdapterPhoneDevice.cpp(178)] [TelephonyAdppter]
[TelephonyAdapter::selectDeviceImpl] – switchMode to device [SEP84802D7698D6] failed with error
[eDeviceRegCouldNotOpenDevice]
```

Which end-user option can resolve this issue?

- A. Standard CTI Reception of SRTP Key Material
- B. Standard CTI Allow Call Monitoring
- C. Standard CTI Allow Calling Number Modification
- D. Standard CTI Allow Control of Phones Supporting Rollover Mode

Answer: A ([LEAVE A REPLY](#))

**NEW QUESTION: 117**

In Digital Network Cisco Unity Connection clusters, each site transmits and receives messages for the recipients based on which protocol?

- A. SMTP
- B. IMAP
- C. SIP
- D. SCCP

Answer: A ([LEAVE A REPLY](#))

**NEW QUESTION: 118**

Refer to the exhibit.



Users report that they cannot see the Chat Rooms icon on their Cisco Jabber clients. This feature works without issue in the lab. An engineer reviews the Cisco IM&P and Jabber configuration and finds that the jabber-config.xml file is configured properly to support this feature. Which activity should be performed on the IM&P server to resolve this issue?

- A. Restart XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Control Center - Network Services.
- B. Activate Cisco XCP Connection Manager in Cisco Unified Serviceability > Tools > Service Activation.
- C. Activate XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Service Activation.
- D. Restart Cisco XCP Message Archiver in Cisco Unified Serviceability > Tools > Control Center - Feature Services.

Answer: ([SHOW ANSWER](#))

**NEW QUESTION: 119**

Which two methods does Cisco Jabber use for contact searching in an on-premises deployment model?

(Choose two.)

- A. HTTP
- B. XMPP
- C. LDAP
- D. SIP

E. UDS

Answer: ([SHOW ANSWER](#))

**NEW QUESTION: 120**

Refer to the exhibit. After receiving a new desk phone, the Jabber user can no longer make calls via phone control. The help desk collected the user's Jabber problem report and verified that they the correct Cisco UCM CTI permissions. Which configuration must be changed to correct this issue?

- A. Verify that the user's desk phone device is listed as a controlled device in the Cisco UCM end user configuration
- B. Verify that the desk phone device has Allow Control of Device from CTI enabled.
- C. Verify that the Cisco UCM service profile has Cisco UCM CTI servers configured.
- D. Verify that the device line configuration has Allow Control of Device from CTI enabled.

Answer: B ([LEAVE A REPLY](#))

**NEW QUESTION: 121**

Drag and drop the steps for SAML SSO authentication from the left into the order on the right.

The client attempts to access a resource.	step 1
The client sends an authentication request to an IdP.	step 2
The client sends a signed response to the service provider.	step 3
The IdP authenticates the client by using a signed response.	step 4
The service provider redirects the client to the IdP.	step 5

Answer:

The client attempts to access a resource.	The client attempts to access a resource.
The client sends an authentication request to an IdP.	The service provider redirects the client to the IdP.
The client sends a signed response to the service provider.	The client sends an authentication request to an IdP.
The IdP authenticates the client by using a signed response.	The IdP authenticates the client by using a signed response.
The service provider redirects the client to the IdP.	The client sends a signed response to the service provider.

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/12\\_5\\_1/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ss0-deployment-guide-12_5/cucm_b_saml-ss0-deployment-guide-12_5_chapter_01.html)

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**NEW QUESTION: 122**

Drag and drop the events for an on-premises Jabber SAML SSO flow from the left into the correct order on the right.

Service Provider Authorization request	Step 1
SSO Mode Discovery	Step 2
IDP Authentication	Step 3
Service Provider Authentication	Step 4

**Answer:**

Service Provider Authorization request	SSO Mode Discovery
SSO Mode Discovery	IDP Authentication
IDP Authentication	Service Provider Authentication
Service Provider Authentication	Service Provider Authorization request



**NEW QUESTION: 123**

In Digital Network Cisco Unity Connection clusters, each site transmits and receives messages for the recipients based on which protocol?

- A. SMTP
- B. IMAP
- C. SCCP
- D. SIP

**Answer: A (LEAVE A REPLY)**

Explanation/Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/connection/10x/networking/guide/10xcucnetx/10xcucnet010.html#:~:text=Intersite%20messages%20are%20transmitted%20and,synchronization%20over%20the%20intersite%20link.](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/networking/guide/10xcucnetx/10xcucnet010.html#:~:text=Intersite%20messages%20are%20transmitted%20and,synchronization%20over%20the%20intersite%20link.)

**NEW QUESTION: 124**

A user encounters a problem while checking voicemail, set up in a Cisco UCME and Cisco Unity Express integration. The user reports that when calling the office number from a mobile phone, the call goes to voicemail, but it is then routed to the main menu rather than the voicemail box. The user can check voicemail from an office phone without any issues. How is this issue fixed?

- A. Configure a primary E.164 number for the user.
- B. Set "Login without PIN" to "No" for the user.
- C. Assign the user to the correct user group.
- D. Add the user to Cisco Unity Express.

**Answer: A (LEAVE A REPLY)**

**NEW QUESTION: 125**

Refer to the exhibit.

```
2014-11-07 09:39:53, 855 ERROR [0X00000298] [ice\TelephonyAdapterPhoneDevice.cpp(178)] [TelephonyAdapter]
[TelephonyAdapter::selectDeviceImpl] – switchMode to device [SEP84802D7698D6] failed with error
[eDeviceRegCouldNotOpenDevice]
```

Which end-user option can resolve this issue?

- A. Standard CTI Allow Reception of SRTP Key Material
- B. Standard CTI Allow Control of Phones Supporting Rollover Mode
- C. Standard CTI Allow Call Monitoring
- D. Standard CTI Allow Calling Number Modification

**Answer: A (LEAVE A REPLY)**

#### **NEW QUESTION: 126**

When trying to send a call out of Cisco Unity Connection, what happens when enabling the transfer to an alternate contact number, located under caller input?

- A. The restriction table is checked when an administrator changes the extension number via the Cisco Unity Connection admin page.
- B. The restriction table is not checked when an administrator changes the extension number via the Cisco Unity Connection admin page.
- C. The restriction table is not checked when a user changes the extension number via a TUI conversation.
- D. The restriction table is not checked when a user changes extension number via the Cisco Unity Connection Cisco PCA page.

**Answer: B (LEAVE A REPLY)**

Reference:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unity-connection/117559-probsol-transferfailure-00.html>

#### **NEW QUESTION: 127**

Which SAML 2.0 profile is supported by Cisco UCM, Cisco Unified IM and Presence, and Unity Connection version 10.x and above?

- A. web browser SSO
- B. name identifier management
- C. identity provider discovery
- D. single logout

**Answer: (SHOW ANSWER)**

#### **NEW QUESTION: 128**

An engineer must configure a test user mailbox in a newly deployed Cisco Unity Express module. Which console command set reflects the correct configuration in this scenario?

- A. `username testuser create  
username testuser pin 12345  
username testuser phonenumber 4001  
voicemail mailbox owner testuser`
- B. `username testuser pin 12345  
username testuser phonenumber 4001  
voicemail mailbox owner testuser`
- C. `username testuser phonenumber 4001  
username testuser pin 12345  
voicemail mailbox owner testuser`
- D. `username testuser create  
username testuser pin 12345  
username testuser phonenumber 4001 testuser@labdomain.com  
voicemail mailbox create testuser`

- A. Option C  
B. Option A  
C. Option B  
D. Option D

**Answer: B** ([LEAVE A REPLY](#))

#### NEW QUESTION: 129

What is a step in the SAML SSO process?

- A. The IdP redirects the SAML response to the browser.  
B. The LDAP server extracts the assertion.  
C. The service provider issues an authentication challenge to the browser.  
D. The browser issues an HTTPS POST request to the IdP.

**Answer: (SHOW ANSWER)**

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/12\\_5\\_1/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ss0-deployment-guide-12_5/cucm_b_saml-ss0-deployment-guide-12_5_chapter_01.html)

#### NEW QUESTION: 130

Users report issues while logging in to their voicemail using the Voicemail tab in their Cisco Jabber clients. The issue occurs after users provide valid Cisco Unified Communications credentials, but they receive a failure message. What is the cause of this issue?

- A. The voicemail password is not set for all users.  
B. A proper service profile is not configured on Cisco Unified Communications Manager.  
C. The web application voicemail password is set "User Must Change at Next Sign-in".  
D. The voicemail users are not configured in the Cisco Unity Connection server.

**Answer: B** ([LEAVE A REPLY](#))

**NEW QUESTION: 131**

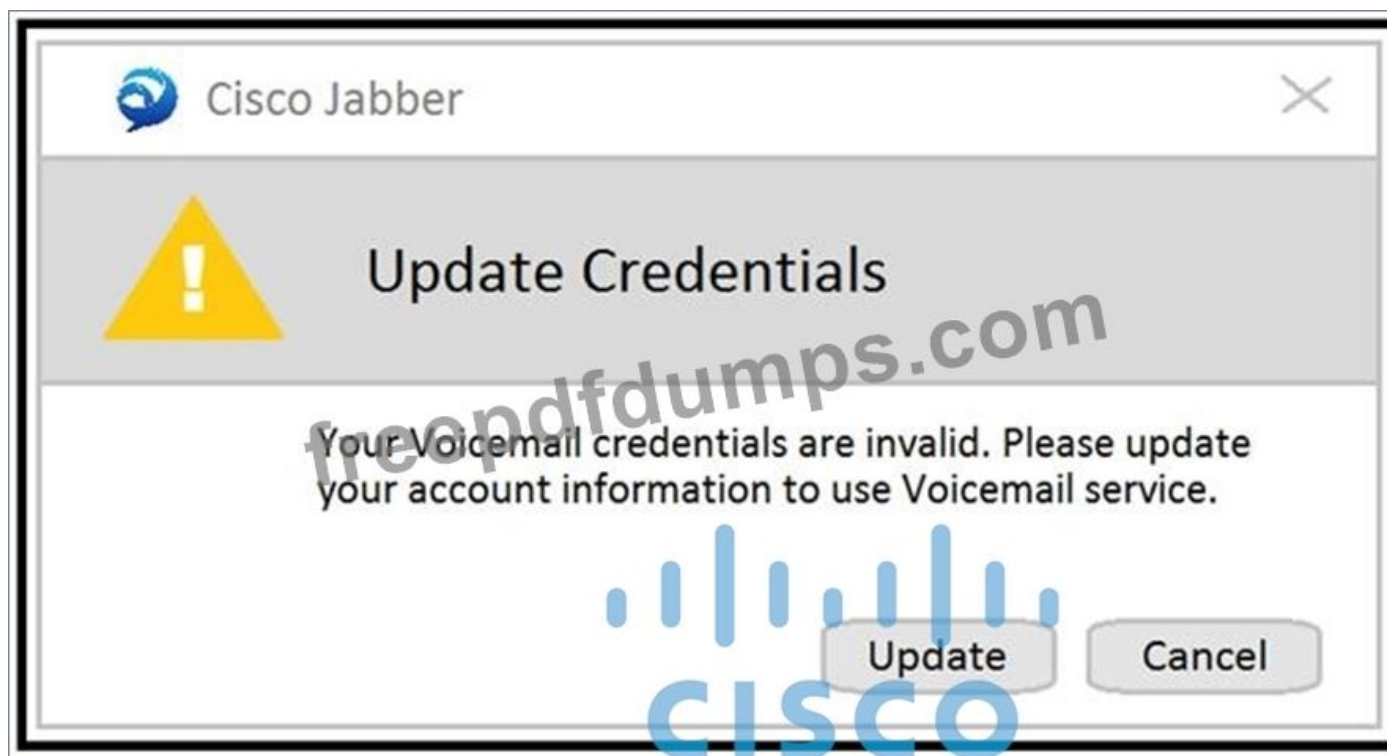
Which SIP request type is used by Cisco Unity Connection to inform Cisco Unified Communications manager that the Message Waiting Indicator must be turned on or off for a specific line?

- A. SUBSCRIBE
- B. NOTIFY
- C. UPDATE
- D. PUBLISH

**Answer: B** ([LEAVE A REPLY](#))

**NEW QUESTION: 132**

Refer to the exhibit.



Which action allows a remote Cisco Jabber user utilizing Mobile and Remote Access to automatically log in to a Cisco Unity Connection voicemail box via OAuth?

- A. Add CUCM under System Settings > Authz Servers in Cisco Expressway-C.
- B. Add CUCM under System Settings > Authz Servers in Cisco Unity.
- C. Add CUCM under System Settings > Authz Servers in Cisco Expressway-E.
- D. Add CUCM under System Settings > Authz Servers in Cisco Unity Connection.

**Answer: D** ([LEAVE A REPLY](#))

**NEW QUESTION: 133**

An administrator is setting up the Cisco Unified IM and Presence on-premises high availability feature and wants the Server Recovery Manager to initiate failover after 90 seconds. However, failover is happening after 60 seconds How is this issue corrected?

- A. Change peer Heartbeat Timeout to 90 seconds.
- B. Change Keep Alive (Heartbeat) Interval to 90 seconds

C. Change keep Alive (Heartbeat) Timeout to 90 seconds.

D. Change critical service delay to 90 seconds.

**Answer: C ([LEAVE A REPLY](#))**

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