

## Cisco.300-810.v2023-02-07.q52

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### NEW QUESTION: 1

Refer to the exhibit.

Refer to the exhibit. An administrator is configuring a Cisco Unity Express call handler. One of the options will transfer calls off-system to Cisco UCME. The administrator wants the transfer to finish while the transfer target is ringing. Which transfer-mode command completes the configuration?

- A. Wind bye-also
- B. blind refer
- C. semi-attended
- D. attended

**Answer:** ([SHOW ANSWER](#))

### NEW QUESTION: 2

Drag and drop the steps for SAML SSO authentication from the left into the order on the right.

**Answer:**

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/12\\_5\\_1/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ss0-deployment-guide-12_5/cucm_b_saml-ss0-deployment-guide-12_5_chapter_01.html)

### NEW QUESTION: 3

Which Cisco Unified Connections Manager service is required for users to control their desk phones using Cisco Jabber?

- A. Cisco CTIManager
- B. Cisco Presence Engine
- C. Cisco Serviceability Reporter
- D. Cisco CTL Provider

**Answer:** A ([LEAVE A REPLY](#))

### NEW QUESTION: 4

Refer to the exhibit.

Refer to the exhibit Users complain that the message waiting light on the IP phone does not light up when receiving a new voicemail With which codec must the engineer configure a dial peer on Cisco UCME for MW1 traffic to resolve this issue?

- A. G.711ulaw
- B. G.711alaw
- C. G.729r8
- D. G.729ar8

**Answer: A ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 5**

AN administrator must configure a federation between company A and company B using the SIP/simple protocol. What are the configuration items that are available?

- A. no encryption; Instant Messaging, Presence, and VoIP support
- B. port 5222; TLS encryption; Instant Messaging, Presence, and VoIP support
- C. Port 5061; TLS encryption; Instant Messaging, Presence, and VoIP support
- D. no encryption; Instant Messaging support

**Answer: ([SHOW ANSWER](#))**

#### **NEW QUESTION: 6**

An engineer is configuring SAML SSO for a Cisco Unified Communications Manager. After completing all required steps, the engineer wants to verify the status. Which CLI command provides the status of SAML SSO?

- A. utils sso status
- B. show sso status
- C. utils saml status
- D. show saml status

**Answer: A ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 7**

An engineer must configure open SIP Federation on cisco IM and presence using cisco Expressways with the additional requirement not to allow a specific list of domains and allow all other domains that are not specified. How is this additional requirement met?

- A. Add each allowed domain as a SIP Federated domain.
- B. Add a static route for each blocked domain and keep the "Block Route" checkbox checked.
- C. Configure default static routes for each blocked domain with an invalid next-hop IP address.
- D. Block the specified SIP domains on the Expressway

**Answer: A ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 8**

Refer to the exhibit.

An administrator is troubleshooting an issue with XMPP Federation between two. eight-node IM and Presence clusters. After looking at the logs, the administrator finds this message and must publish one or more DNS SRV records containing one or more addresses of the IM and Presence node(s). How many nodes must be selected to publish?

- A. 1
- B. 20
- C. 10
- D. 5

Answer: [\(SHOW ANSWER\)](#)

#### NEW QUESTION: 9

A user encounters a problem while checking voicemail, set up in a Cisco UCME and Cisco Unity Express integration. The user reports that when calling the office number from a mobile phone, the call goes to voicemail, but it is then routed to the main menu rather than the voicemail box. The user can check voicemail from an office phone without any issues How is this issue fixed?

- A. Configure a primary E.164 number for the user.
- B. Set "Login without PIN" to 'No" for the user.
- C. Assign the user to the correct user group.
- D. Add the user to Cisco Unity Express.

Answer: **D** [\(LEAVE A REPLY\)](#)

#### NEW QUESTION: 10

A collaboration engineer is troubleshooting Apple push notification Issues and calls Cisco TAC for assistance. The Cisco TAC Engineer indicates that diagnostic information has not been received for the cluster. Which action resolves this issue?

- A. Temporarily disable push notifications so that Cisco UCM can generate the diagnostics log files.
- B. Enable "Send encrypted PII to the Cisco Cloud for troubleshooting" on the Cisco Cloud Onboarding Configuration page.
- C. Enable "Send Troubleshooting Information to the Cisco Cloud" on the Cisco Cloud Onboarding Configuration page.
- D. Temporarily enable manual downloads of log files from the Cisco Cloud Onboarding page on Cisco UCM.

Answer: **C** [\(LEAVE A REPLY\)](#)

#### NEW QUESTION: 11

The external database used for the persistent chat feature has been running out of space, and users are having issues with persistent chat rooms and messages. which external database tool must be used in the cisco IM and presence server to fix this issue?

- A. Cleanup Utility
- B. FreeSpace Utility
- C. Merge Utility
- D. High Availability Utility

Answer: **A** [\(LEAVE A REPLY\)](#)

#### NEW QUESTION: 12

Refer to the exhibit.

Users connected to the internal network report a "Cannot communicate with the server" error while trying to log in to Cisco Jabber using auto service discovery. The Jabber diagnostics and the SRV record configuration are as shown in the exhibit. The host cucm1.ccnp.cisco.com is correctly resolved by the user desktops with the Cisco Unified Communications Manager IP address. Why is the user not able to log in?

- A. SRV protocol is not set up correctly. It should be \_tls instead of \_tcp.

- B. Marking weight as 0 on the SRV record makes it inactive, so Jabber cannot discover the Cisco Unified CM.
- C. The port specified on the SRV record is wrong.
- D. The domain ccnp.cisco.com does not exist on the DNS server.

**Answer: C (LEAVE A REPLY)**

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/Windows/9\\_7/CJAB\\_BK\\_C606D8A9\\_00\\_cisco-jabber-dns-configuration-guide/CJAB\\_BK\\_C606D8A9\\_00\\_cisco-jabber-dns-configuration-guide\\_chapter\\_010.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/Windows/9_7/CJAB_BK_C606D8A9_00_cisco-jabber-dns-configuration-guide/CJAB_BK_C606D8A9_00_cisco-jabber-dns-configuration-guide_chapter_010.html)

#### **NEW QUESTION: 13**

Drag and drop the events for an on-premises Jabber SAML SSO flow from the left into the correct order on the right.

**Answer:**

#### **NEW QUESTION: 14**

Cisco Unity connection ports on cisco UCM are not registering. An engineer receives a packet capture of the link between the two servers to troubleshoot. In which port will this problem be resolved?

- A. TCP 2427
- B. TCP 2000
- C. TCP 5060
- D. TCP 1720

**Answer: B (LEAVE A REPLY)**

#### **NEW QUESTION: 15**

Which Cisco IM and Presence service must be activated and running for IM Presence to successfully integrate with Cisco Unified Communications Manager?

- A. Cisco DHCP Monitor Service
- B. Cisco AXL Web Service
- C. Self-Provisioning IVR
- D. Cisco XCP Authentication Service

**Answer: B (LEAVE A REPLY)**

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/im\\_presence/configAdminGuide/12\\_0\\_1/cup0\\_b\\_config-admin-guide-imp-1201/cup0\\_b\\_config-admin-guide-imp-1201\\_chapter\\_0100.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/12_0_1/cup0_b_config-admin-guide-imp-1201/cup0_b_config-admin-guide-imp-1201_chapter_0100.html)

#### **NEW QUESTION: 16**

An end user opened a ticket, stating that though he can log in to Jabber for Windows, and presence and chat works, he cannot place phone calls using the desktop client. You investigate the user and find that no phone device is associated with the user account in Cisco Unified Communications Manager. Which device type must you create for this user to enable calling services from the Jabber for Windows desktop client?

- A. Cisco Unified Personal Communicator
- B. Cisco Jabber for Tablet
- C. Cisco Unified Client Services Framework
- D. third-party SIP device (advanced)

**Answer: C (LEAVE A REPLY)**

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/11\\_5/CJAB\\_BK\\_D00D8CBD\\_00\\_deployment-installation-guide-cisco-jabber115/CJAB\\_BK\\_D00D8CBD\\_00\\_deployment-installation-guide-cisco-jabber115\\_chapter\\_01000.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_5/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115_chapter_01000.html)

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**NEW QUESTION: 17**

Which HTTP response code does Cisco UCM use to redirect a client to the identity provider for authentication?

- A. 300
- B. 302
- C. 301
- D. 304

**Answer: (SHOW ANSWER)**

**NEW QUESTION: 18**

An organization has two Cisco IM and Presence clusters: one in the Americas and one in EMEAR. Both clusters connect via an intercluster peer. Each Cisco IM and Presence cluster has four nodes logically divided into two subclusters with high availability enabled with its local peers. When the Cisco IM and Presence publisher node in the Americas fails, to where are the users failed over?

- A. Cisco IM and Presence subscriber in the Americas, in the same logical group with IM and Presence publisher
- B. Cisco IM and Presence subscriber in the Americas, in the different logical group
- C. Cisco IM and Presence subscriber in EMEAR. in the same logical group with IM and Presence publisher
- D. Cisco IM and Presence publisher in EMEAR. in the different logical group

**Answer: (SHOW ANSWER)**

**NEW QUESTION: 19**

What are two Cisco Jabber 12.6 on-premises deployment types that can be run on a Windows-enabled PC? (Choose two.)

- A. multicloud-based
- B. cloud-based
- C. Contact Center Agent
- D. IM-only
- E. Full UC

**Answer: D,E (LEAVE A REPLY)**

**NEW QUESTION: 20**

Refer to the exhibit.

Which action allows a remote Cisco Jabber user utilizing Mobile and Remote Access to automatically log in to a Cisco Unity Connection voicemail box via OAuth?

- A. Add CUCM under System Settings > Authz Servers in Cisco Unity Connection.
- B. Add CUCM under System Settings > Authz Servers in Cisco Expressway-C.
- C. Add CUCM under System Settings > Authz Servers in Cisco Unity.
- D. Add CUCM under System Settings > Authz Servers in Cisco Expressway-E.

**Answer: A (LEAVE A REPLY)**

#### **NEW QUESTION: 21**

A user complains that incoming calls are being forwarded to another extension before being transferred to voicemail. The user expects calls to be transferred to their voicemail faster if they do not answer the phone. The administrator is managing calls with the supervised transfer option on a Cisco Unity Connection call handler. What should the administrator change to resolve this issue?

- A. Release to switch
- B. Rings to wait
- C. No answer ring duration (seconds)
- D. T302 Timer

**Answer: (SHOW ANSWER)**

#### **NEW QUESTION: 22**

Refer to the exhibit.

Calls that are not answered by the user are for the location. If the user at extension 11112222 does not have a voice mailbox, which rule is utilized when Cisco Unity Communication receives the forwarded call?

- A. NewYork\_AA
- B. Attempt Sign In
- C. Arizona\_AA
- D. Opening\_Greeting

**Answer: C (LEAVE A REPLY)**

"When Unity Connection receives a call, it first determines if it is a direct or forwarded call based on the call information that is sent by the phone system, and then applies the applicable call routing table. If the call information matches all of the conditions for the first rule, the call is routed as specified in the rule. If any of the conditions specified in the first rule are not met, the call information is then compared to the conditions of the second rule, and so on, until a rule is found that matches all the characteristics of the call."

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/connection/10x/administration/guide/10xcucsagx/10xcucsag080.html#pgfId-1129913](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/administration/guide/10xcucsagx/10xcucsag080.html#pgfId-1129913)

#### **NEW QUESTION: 23**

Which function of the Cisco IM and Presence high availability solution is true?

- A. When an event takes place, the end user sessions are not moved from the failed server to the backup.
- B. When a high availability event takes place, the end user sessions are moved from the failed server to the backup.
- C. When the server has been restored, the server automatically fails back.
- D. When the server has been restored to a normal state, user sessions remain on the backup server.

**Answer: B (LEAVE A REPLY)**

**NEW QUESTION: 24**

Refer to the exhibit.

Refer to the exhibit A collaboration engineer is troubleshooting a Cisco Jabber for Windows client issue. The end user is reporting that they cannot control the desk phone from the Cisco Jabber client Which action must the engineer take to resolve this issue?

- A. Add the "Allow control of the device from the CTI" option under the client services profile configuration page
- B. Associate the User with the desk phone under the user configuration page on Cisco UCM
- C. Add the "Allow control of the device from the CTI" option under the desk phone configuration page
- D. Select "Primary Line" under the user configuration page on Cisco UCM

**Answer:** [\(SHOW ANSWER\)](#)

**NEW QUESTION: 25**

Refer to the exhibit.

Refer to the exhibit. An engineer assists a user who reports that the voicemail notifications show correctly on the desk phone are not available in the jabber client. Which action resolves this issue?

- A. Ensure that the voicemail server is listed in the user's CTI profile
- B. Configure the voicemail profile on the user's service profile
- C. Set the voicemail profile on the user's line on the CSF device.
- D. Reset the Jabber client and have the user sign in again

**Answer:** [\(SHOW ANSWER\)](#)

**NEW QUESTION: 26**

Refer to the exhibit.

The associated directory number is configured with Call Forward All to voicemail in Cisco UCM. When users call the directory number they hear the opening greeting. Which action should be taken to correct this issue?

- A. Modify the Call Forward All to the voicemail pilot.
- B. Modify the rule to a Forward Routing Rule.
- C. Modify the Calling Number to 3005.
- D. Modify the Dialed Number condition from "Equals" to "In".

**Answer: B** [\(LEAVE A REPLY\)](#)

**NEW QUESTION: 27**

Which description of an IdP server is true?

- A. authenticates user credentials
- B. provides user authorization
- C. is an authentication request that is generated by a Cisco Unified Communications application
- D. consists of pieces of security information that are transferred to the service provider for user authentication

**Answer: A** [\(LEAVE A REPLY\)](#)

SSO uses Security Assertion Markup Language (SAML) to exchange authentication details between an Identity Provider (IdP) and a service provider. The identity provider authenticates user credentials and issues SAML assertions, which are pieces of security information transferred from the identity provider to the service provider for user authentication. Each assertion is an XML document that contains

trusted statements about a subject including, for example, username and privileges. SAML assertions are usually digitally signed to ensure their authenticity.

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cust\\_contact/contact\\_center/crs/express\\_11\\_6\\_2/features/guide/uccx\\_b\\_features-guide-1162/uccx\\_b\\_features-guide-1162\\_chapter\\_010.html#concept\\_D4C0DDEE975FE5C9416479AB5D778237](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cust_contact/contact_center/crs/express_11_6_2/features/guide/uccx_b_features-guide-1162/uccx_b_features-guide-1162_chapter_010.html#concept_D4C0DDEE975FE5C9416479AB5D778237)

**NEW QUESTION: 28**

Which DNS record is used for on-premises service by Jabber clients?

- A. \_collab-edge.\_tcp.<domain> SRV record
- B. <ftp server FQDN> A record
- C. \_cisco-uds.\_tcp.<domain> SRV record
- D. \_cisco-uds.\_tls.<domain> SRV record

**Answer: C ([LEAVE A REPLY](#))**

**NEW QUESTION: 29**

Which operating system is supported for smart card-based authentication on Jabber and Cisco UCM platforms?

- A. Mac OS
- B. Chrome OS
- C. Linux
- D. Windows

**Answer: ([SHOW ANSWER](#))**

**NEW QUESTION: 30**

Refer to the exhibit.

Refer to the exhibit A collaboration engineer is troubleshooting an issue where a user is reporting that instant messages are not reaching the intended recipient The engineer is unable to see the full instant message in the trace file In which trace in the transaction must the engineer resolve this issue?

- A. Client Profile Agent
- B. Presence Engine
- C. XCP Connection Manager
- D. XCP Router

**Answer: ([SHOW ANSWER](#))**

**NEW QUESTION: 31**

Refer to the exhibit.

Refer to the exhibit. A Cisco Jabber for windows users Is reporting an Issue with phone control. Which action will resolve this issue?

- A. Uncheck "logged into hunt group" on the user's CSF device.
- B. Change the privacy setting on the CSF device to "Off".
- C. Create a device profile for the phone.
- D. Add the standard CCM end users and standard CTI enabled permission groups for the user.

**Answer: ([SHOW ANSWER](#))**

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**NEW QUESTION: 32**

An engineer is configuring DNS for service discovery in a jabber deployment for On-premises Clients. Which snippet will complete the SRV record name \_tcp.example.com?

- A. \_xmpp. server
- B. \_cisco\_uds
- C. \_collab\_edge
- D. \_xmpp-client

**Answer:** (SHOW ANSWER)

**NEW QUESTION: 33**

Which two protocols does the Cisco IM Presence service use to federate with external domains? (Choose two.)

- A. XMPP
- B. SIP
- C. SCCP
- D. SMPP
- E. SNMP

**Answer:** A,B (LEAVE A REPLY)

**NEW QUESTION: 34**

Which Cisco Unified Communications Manager menu path is used to configure Cisco IM and Presence Server High Availability?

- A. System > Presence Redundancy Groups
- B. System > Server
- C. System > LDAP > LDAP Directory
- D. System > Geolocation Configuration

**Answer:** A (LEAVE A REPLY)

**NEW QUESTION: 35**

Refer to the exhibit.

Troubleshooting an internal Jabber login issue and you see this logging snippet from the Jabber PRT file. You already checked that the Jabber client has a connection to the correct DNS server. Which DNS record is missing for service discovery of Cisco Unified Communications Manager for the login process to proceed further?

- A. SRV record \_cuplogin.\_tcp.example.com
- B. A record \_cuplogin.\_tcp.example.com

- C. SRV record \_cisco-uds.\_tcp.example.com
- D. A record for the Cisco Unified Communications Manager

**Answer: C (LEAVE A REPLY)**

#### **NEW QUESTION: 36**

Which two child elements can be in an XMPP message stanza? (Choose two.)

- A. <server/>
- B. <error/>
- C. <client/>
- D. <body/>
- E. <subject/>

**Answer: D,E (LEAVE A REPLY)**

As described under extended namespaces, a message stanza MAY contain any properly-namespaced child element.

In accordance with the default namespace declaration, by default a message stanza is qualified by the 'jabber:client' or 'jabber:server' namespace, which defines certain allowable children of message stanzas. If the message stanza is of type "error", it MUST include an <error/> child; for details, see [XMPP-CORE]. Otherwise, the message stanza MAY contain any of the following child elements without an explicit namespace declaration:

<subject/>  
<body/>  
<thread/>

#### **NEW QUESTION: 37**

Refer to the exhibit.

A customer reports that after a network failure, all of the Cisco Jabber clients are not switched back to their home nodes. An engineer determines that the primary Cisco IM&P server is in Failed Over state. Which two actions should be performed to bring the system back to operational state and to prevent future occurrences? (Choose two.)

- A. Advise all users to re-login to their Jabber clients.
- B. Set the Automatic Failover parameter in the Server Recovery Manager Service Parameters to the value True.
- C. Confirm that both IM&P servers are configured in the Presence Redundancy Group configuration pane.
- D. Perform a restart of the IM&P primary server to force fallback.
- E. Click the Fallback button in the Server Action pane.

**Answer: C,E (LEAVE A REPLY)**

#### **NEW QUESTION: 38**

Which two SSO features are true? (Choose two.)

- A. improves productivity by reducing time spent re-entering credentials for the same identity
- B. transfers the authentication from the system that hosts the applications to a third-party system
- C. allows LDAP user import on Cisco Unified Communications Manager
- D. reduces costs by decreasing the number of help calls that are made for voicemail PIN resets
- E. allows Jabber to use LDAP directory services for contact imports

**Answer: A,B (LEAVE A REPLY)**

**NEW QUESTION: 39**

A collaboration engineer is installing Jabber for Windows via the CLI Which two authentication command line arguments ensure that the client authenticates to a Cisco UCM server? (Choose two.)

- A. CUP\_ADDRESS=10.10.10.98
- B. EXCLUDED\_SERVICES=Webex
- C. CTI=10.10.10.97
- D. CCMCIP=10.10.10.99
- E. REGISTRATION\_SERVER=CUCM

**Answer: A,E (LEAVE A REPLY)**

**NEW QUESTION: 40**

A collaboration engineer restored a failed primary node of an active/standby IM and presence subcluster with the server Recovery manager set to defaults. The engineer notices that the user is still assigned to the secondary server. Which action resolves this issue?

- A. Select the Fallback button under Presence Redundancy Group Configuration
- B. Modify the DNS SRV records to point back to the primary server
- C. Restart the services on the primary server
- D. Wait for 30 minutes for automatic fallback to occur

**Answer: D (LEAVE A REPLY)**

**NEW QUESTION: 41**

Refer to the exhibit.

Which end-user option can resolve this issue?

- A. Standard CTI Reception of SRTP Key Material
- B. Standard CTI Allow Calling Number Modification
- C. Standard CTI Allow Control of Phones Supporting Rollover Mode
- D. Standard CTI Allow Call Monitoring

**Answer: (SHOW ANSWER)**

<https://community.cisco.com/t5/collaboration-applications/jabber-for-windows-cannot-control-8841-desk-phone/td-p/2569503>

**NEW QUESTION: 42**

A collaboration engineer configured high availability for Cisco IM and Presence service The engineer wants to ensure that client failovers do not disrupt other users on the secondary node What must the engineer configure to accomplish this goal?

- A. "Maximum database requests to allow" on the XCP Router service
- B. "CUPC 8.5 And Higher - Re-Login Limits" on the Server Recovery Manager service
- C. "EWS Status Frequency" on the Presence Engine service
- D. "Maximum Requests Per Child" on the SIP Proxy service

**Answer: B (LEAVE A REPLY)**

**NEW QUESTION: 43**

Refer to the exhibit.

Persistent Chat is configured in the Cisco IM and Presence server using PostgreSQL as the back-end database. Users report that the Chat Rooms icon is missing from their Cisco Jabber clients. Which action should the administrator take to resolve this issue?

- A. Start the Cisco XCP Text Conference Manager.
- B. Start the Cisco XCP Message Archiver.
- C. Restart the Cisco XCP XMPP Federation Connection Manager.
- D. Restart the Cisco XCP Directory Service

**Answer: A ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 44**

Which dial-peer configuration routes calls from SIP-based phones on Cisco Unified Communications Manager Express to Cisco Unity Express?

- A. dial-peer voice 7000 voip  
destination-pattern 7000  
session protocol sipv2  
session target ipv4: 10.3.6.127  
codec ilbc
- B. dial-peer voice 7000 voip  
destination-pattern 7000  
session protocol sipv2  
session target ipv4: 10.3.6.127  
codec g711ulaw
- C. dial-peer voice 7000 voip  
destination-pattern 7000  
session protocol sipv2  
session target ipv4: 10.3.6.127  
codec g729r6
- D. dial-peer voice 7000 voip  
destination-pattern 7000  
session protocol sipv2  
session target ipv4: 10.3.6.127  
codec g711alaw

**Answer: ([SHOW ANSWER](#))**

#### **NEW QUESTION: 45**

An engineer needs to configure calendar integration between Microsoft Exchange and a Cisco IM and Presence server. The engineer created the resource mailboxes and now needs to add impersonation. Which command accomplishes this task using the Exchange Management Shell from Microsoft Exchange?

- A. Option B
- B. Option A
- C. Option C
- D. Option D

**Answer: D (LEAVE A REPLY)**

**NEW QUESTION: 46**

An administrator is configuring call handlers in Cisco Unity Connection. The administrator must ensure that internal extensions are restricted so that callers must go through the company operator to reach employees, and so that callers hear an error message if they attempt to dial extensions directly. Which setting is configured to accomplish this task?

- A. Transfer Rules
- B. Message Settings
- C. Greetings
- D. Caller Input

**Answer: D (LEAVE A REPLY)**

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**NEW QUESTION: 47**

Which statement about SIP federation between Cisco Unified Communications IM and Presence and Microsoft Skype for Business is true?

- A. The role of SIP Proxy service is to process the XMPP packet in from Jabber and convert it to SIP.
- B. TLS is optional.
- C. Use of directory URI as an IM addressing scheme is not supported.
- D. Add the federated user as a contact in Jabber to view its presence status.

**Answer: D (LEAVE A REPLY)**

**NEW QUESTION: 48**

Users report that they are unable to check voicemail. and an engineer discovers that the voicemail system is not routing calls between Cisco Unity Connection and Cisco UCM via SCCP Which action should be taken to resolve this issue?

- A. Verify OPTIONS Ping in the SIP trunk profile.
- B. Verify voicemail SIP trunk in the route list.
- C. Verify Calling Search Space in the Directory Number setting.
- D. Verify registration of the CTI ports.

**Answer: C (LEAVE A REPLY)**

**NEW QUESTION: 49**

Users on Cisco.com experience issues while using Cisco Jabber, and the error 'Cannot communicate with the server' appears. An engineer checks the logs for the Jabber client and discovers the error "LERR\_JABBER\_AUTH <17>: Authentication error with server e.g. resource bind, TLS, create a session or SASL error. What should be checked to resolve this issue?

- A. if the LDAP server is reachable and if port 443 is open

- B. if the cup-xmpp certificates are valid and if port 5222 is open
- C. if the LDAP server is reachable and if port 5222 is open
- D. if cup-xmpp certificates are valid and if port 8443 is open

**Answer:** ([SHOW ANSWER](#))

#### **NEW QUESTION: 50**

Refer to Exhibit.

An engineer is troubleshooting operation performance in the network. Which account should be taken to restore high availability in the sub cluster?

- A. Start all critical services on both nodes and select "rebalance users" in the "Presence User Assignment"
- B. Start all critical services on the second node, and select the Fallback button in the "Presence Redundancy Group Configuration"
- C. Go to "Presence Redundancy Group Configuration" on the Cisco UCM Administration page and select the Fallback button.
- D. Go to "Presence User Agreement" on the Cisco UCM Administration page and select "rebalance users" for all users.

**Answer:** ([SHOW ANSWER](#))

#### **NEW QUESTION: 51**

Drag and drop the steps of the SAML SSO process from the left into the order on the right.

**Answer:**

#### **NEW QUESTION: 52**

Refer to the exhibit.

An organization is moving from on-premise Exchange to Microsoft Office 365 for email and calendaring. The administrator would like to maintain meeting presence functionality in Jabber clients connected to Cisco IM and Presence after this move. Office 365 certificates must be installed to accomplish this. Which two trust stores should these certificates be uploaded to on Cisco IM and Presence? (Choose two.)

- A. cup-xmpp- trust
- B. xmpp-fed-trust
- C. cup-trust
- D. tomcat-trust
- E. xmpp-trust

**Answer:** ([SHOW ANSWER](#))

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/im\\_presence/configAdminGuide/11\\_5\\_1/cup0\\_b\\_config-and-admin-guide-1151su5/cup0\\_b\\_imp-system-configuration-1151su5\\_chapter\\_01010.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/11_5_1/cup0_b_config-and-admin-guide-1151su5/cup0_b_imp-system-configuration-1151su5_chapter_01010.html)

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