

CompTIA.220-1001.v2022-10-31.q111

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NEW QUESTION: 1

Joe, a technician. Is trying to locate a specific network cable termination In a network closet. The cables are tangled and in knots. Joe Is able to access one end of the cable, but he cannot follow the cable through to the termination point. Which of the following tools should Joe use to locate the terminated cable end?

- A. A tone generator
- B. A multimeter
- C. A loopback plug
- D. A cable tester

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 2

A technician has noticed that when at company headquarters the laptop connection to the Internet is more responsive than when using the company-provided phone as a hotspot. The technician updated the drivers on the WiFi NIC without resolution and then verified the configuration on the WiFi was correct.

Which of the following configurations could cause the decreased performance?

- A. SSID is not found.
- B. The connection is throttled.
- C. It is out of range.
- D. There is a low RFID signal.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 3

\ A technician deploys a new laptop to Ann. a user, who travels frequently and uses a Bluetooth mouse. Ann reports that while typing on the keyboard, the mouse pointer randomly moves around

and selects things she did not intentionally click on. Which of the following should the technician check NEXT to resolve this issue?

- A. Uninstall the mouse driver and let the OS reinstall.
- B. Delete the Bluetooth pairing and repair the external mouse.
- C. Ensure the trackpad firmware is updated to the latest version.
- D. Configure the trackpad to turn off when the external mouse is in use.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 4

A technician is setting up a VM for use in testing software deployments. The VM is offline, but the hypervisor is not.

Which of the following settings should the technician change to resolve this issue?

- A. Virtual storage
- B. Virtual security
- C. Virtual switch
- D. Virtual CPU
- E. Virtual RAM

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 5

A customer, Ann, has requested two custom PCs, one to be used for gaming and the other to be used as a virtualization workstation for her business.

The gaming PC should support the latest games and gaming peripherals.

The virtualization workstation should be able to host several production virtual machines as part of Ann's home business.

INSTRUCTIONS

Use the tabs at the top to switch between the PCs.

Objects should be placed on the appropriate slot/display areas and can only be used once.

All slot/display areas should be filled.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.



Answer:



NEW QUESTION: 6

Which of the following BEST describes the purpose of an IPv4 subnet mask?

- A. It allows the ability, when needed, to bridge subnets.
- B. It defines where network and host bits exist
- C. It is used to find the default gateway on a LAN
- D. It gives users the ability to send and receive data.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 7

A technician recently replaced a power supply in a user's PC. Since then, the PC powers off immediately and provides no feedback when the user launches certain applications. This occurs consistently after reboots.

Which of the following is the MOST likely cause of the issue?

- A. A faulty electrical outlet
- B. Insufficient wattage
- C. Faulty RAM
- D. A damaged connector

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 8

A computer has a static address configured and is able to connect to resources on the same VLAN but is unable to access resources on other VLANs Which of the following should be configured to allow this communication?

- A. Hub
- B. Access point
- C. Bridge
- D. Router
- E. Repeater

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 9

Which of the following are considered input devices? (Select THREE).

- A. Barcode scanner

B. Headphones

C. Speakers

D. Projector

E. Mouse

F. Microphone

G. Printer

Answer: A,E,F ([LEAVE A REPLY](#))

NEW QUESTION: 10

Laura, a customer, has instructed you to configure her home office wireless access point.

She plans to use the wireless network for finances and has requested that the network be setup with the highest encryption possible.

Additionally, Laura knows that her neighbors have wireless networks and wants to ensure that her network is not being interfered with by the other networks.

She requests that the default settings be changed to the following.

Wireless Name: HomeWiFi

Shared Key: CompTIA

Router Password: Secure\$1

Finally, Laura wants to ensure that only her laptop and Smartphone can connect to the network.

Laptop: IP Address 192.168.1.100

Hardware Address: 00:0A:BF:03:C4:54

Smartphone: IP Address 192.168.1.101

Hardware Address: 09:2C:D0:22:3F:11

INSTRUCTIONS

Configure Laura's wireless network using the network adapter window.

If at any time you would like to bring back the initial state of the situation, please click the Reset All button.

Laura's Wireless Configuration

WIRELESS SETUP

NETWORK FILTER

ADMINISTRATOR TOOLS

Wireless Network Settings

Enable Wireless: ☒

Wireless Network Name:

HomeWiFi

(Also called the SSID)

Wireless Channel:

1

Disable SSID Broadcast: ☐

802.11g Only Mode: ☐

Wireless Security Mode

Security Mode:

Enable WPA2 Wireless Security (enhanced)

WPA2

Passphrase:

CompTIA

Confirmed Passphrase:

CompTIA

Laura's House



Wireless Network Name: Default
Security Mode: Open
Wireless Channel: 11



Wireless Network Name: MyWi
Security Mode: WEP
Wireless Channel: 11



Wireless Network Name: Pat'sWiFi
Security Mode: WEP
Wireless Channel: 11

Laura's Wireless Configuration

WIRELESS SETUP

NETWORK FILTER

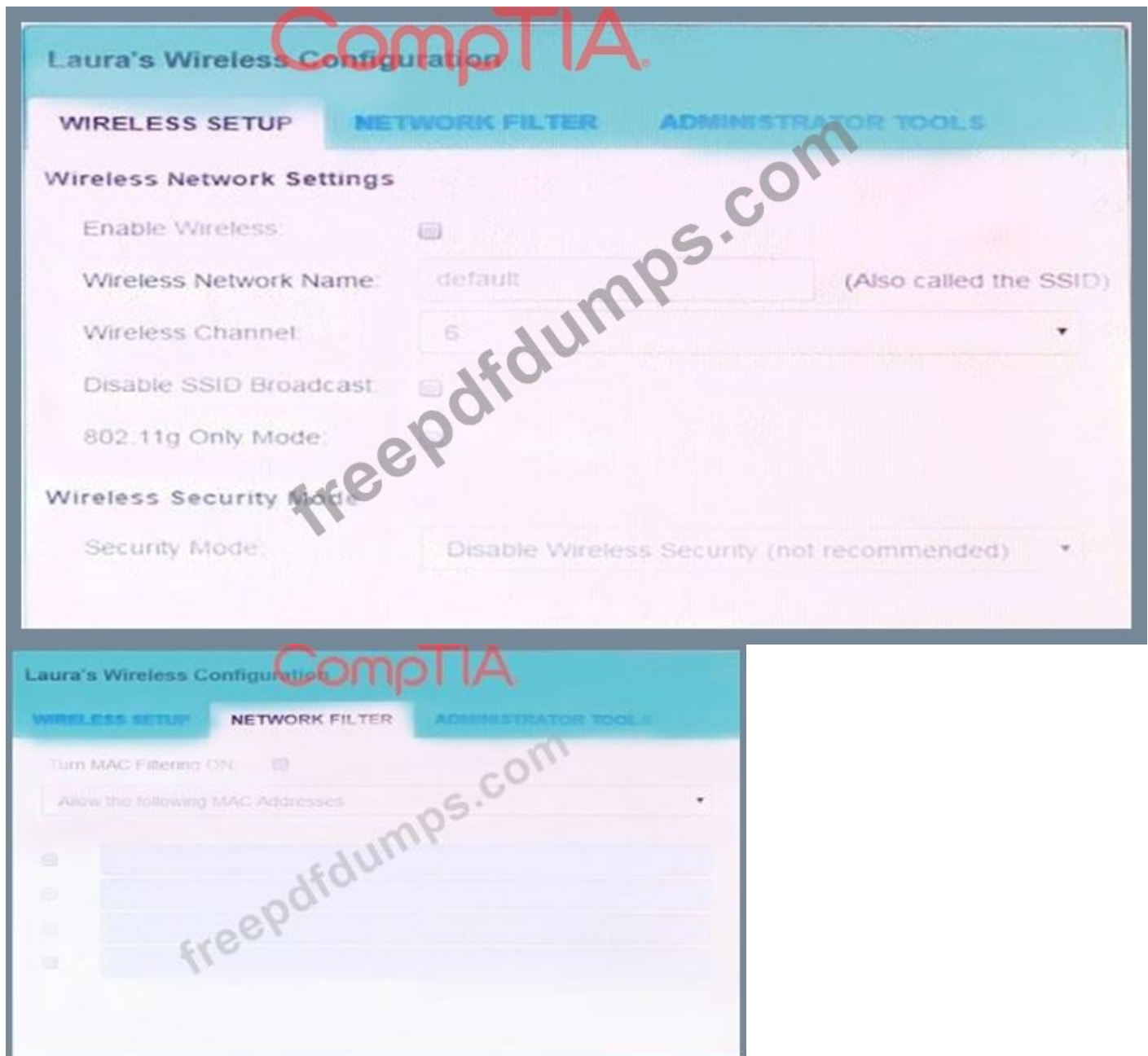
ADMINISTRATOR TOOLS

Please enter the same password into both boxes for confirmation

Password:

Verify Password:

CompTIA



Answer:

See the explanation below

Explanation

solution as

Wireless Configuration

Wireless Setup | Network Filter | Administrator Tools

WIRELESS NETWORK SETTINGS:

Enable Wireless: ☒

Wireless Network Name: HomeWiFi (Also called the SSID)

Wireless Channel: 1

Disable SSID Broadcast: ☐

802.11g Only Mode: ☐

WIRELESS SECURITY MODE:

Security Mode: Enable WPA2 Wireless Security (enhanced)

WPA2:

Passphrase: CompTIA

Confirmed Passphrase: CompTIA

Save Settings

Wireless Configuration

Wireless Setup | Network Filter | Administrator Tools

☒ Turn MAC Filtering ON

Allow the following MAC Addresses

	MAC Address
☒	00:0A:BF:03:C4:54
☒	09:2C:D0:22:3F:11
☐	
☐	

Save Settings



The image shows a 'Wireless Configuration' window with three tabs: 'Wireless Setup', 'Network Filter', and 'Administrator Tools'. The 'Administrator Tools' tab is active, displaying the 'ADMIN PASSWORD' section. A message states: 'Please enter the same password into both boxes for confirmation.' Below this, there are two input fields. The first is labeled 'Password:' and contains the text 'Secure\$1'. The second is labeled 'Verify Password:' and also contains 'Secure\$1'. A large diagonal watermark 'freepdfdumps.com' is visible across the center. A red 'CompTIA' logo is in the bottom left. A yellow 'Save Settings' button is in the bottom right.

Wireless Configuration

Wireless Setup Network Filter Administrator Tools

ADMIN PASSWORD

Please enter the same password into both boxes for confirmation.

Password:

Verify Password:

Save Settings

NEW QUESTION: 11

Drag each mobile technology to the description of its use. Some answers will not be used.

Description	Wireless technology
Devices use haptic confirmation for sharing data wirelessly.	NFC
Devices are paired using a code for sharing data wirelessly.	Hotspot
Devices are placed in close proximity within line of sight for sharing data wirelessly.	IR
Devices are connected via a wire for sharing data or connectivity.	Tethering
	Bluetooth
	Cellular
	Lightning

Answer:

Description	Wireless technology
NFC	NFC
Bluetooth	Hotspot
IR	IR
Tethering	Tethering
	Bluetooth
	Cellular
	Lightning

NEW QUESTION: 12

A company is concerned about the security of sensitive data on a laptop a user frequently takes off-site. Which of the following enables hardware encryption to secure user data?

- A. Hibernation mode
- B. Trusted Platform Module

- C. Screen-saver lock
- D. BIOS password

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 13

A customer has the LCD display in a laptop replaced. After the repair, the customer notices the laptop is showing a weaker WiFi signal than before the display was replaced.

Which of the following BEST explains the lower WiFi signal?

- A. The new LCD panel is causing interference.
- B. The radio antennas are damaged.
- C. The digitizer is calibrated improperly.
- D. The antenna is too close to the screen's power inverter.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 14

Drag each mobile technology to the description of its use. Some answers will not be used.

Description	Wireless technology
Devices use haptic confirmation for sharing data wirelessly.	NFC
Devices are paired using a code for sharing data wirelessly.	Hotspot
Devices are placed in close proximity within line of sight for sharing data wirelessly.	IR
Devices are connected via a wire for sharing data or connectivity.	Tethering
	Bluetooth
	Cellular
	Lightning

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Answer:

Explanation

- 1 - IR
- 2 - Bluetooth
- 3 - NFC
- 4 - Tethering

NEW QUESTION: 15

Which of the following ports do Apple iOS devices use for charging and data transfer?

- A. USB-C
- B. Qi wireless
- C. Thunderbolt
- D. Lightning

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 16

Which of the following connectors is commonly known as serial?

- A. RJ11
- B. BNC
- C. RS-232
- D. RG-6

Answer: C ([LEAVE A REPLY](#))

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NEW QUESTION: 17

A user purchased a processor to upgrade a computer. After the installation. the computer no longer boots, but everything appears to be installed correctly. Which of the following should the user have done prior to installing the new processor? (Select TWO).

- A. Run a Windows Update.
- B. Check for BIOS updates.
- C. Disable Secure Boot.
- D. Reinstall the operating system.
- E. Verify the power requirements of the new CPU.
- F. Purchase a high-efficiency cooling system.

Answer: C,E ([LEAVE A REPLY](#))

NEW QUESTION: 18

A user's laptop is making a loud clicking noise, and the battery life is shorter than expected. Which of the following storage options would a technician MOST likely install to address the user's issues?

- A. SATA SSD
- B. MicroSD

C. 15,000rpm HDD

D. SAS SSD

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 19

The network administrator has changed the IP address of ComputerA from 192.168.1.20 to 10.10.10.20 and now jane, a user, is unable to connect to file shares on ComputerA from ComputerB using the computer name.

INSTRUCTIONS

Using the available tools, resolve the connectivity issues.

After troubleshooting the issue, verify a successful connection.

If at any time you would like to bring back the initial state of the simulation? please click the Reset All button.



Reply from 10.10.10.10.30: bytes=32 time=13ms TTL=52
Reply from 10.10.10.10.30: bytes=32 time=13ms TTL=52

Ping statistics for 10.10.10.10:

Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
Minimum = 13ms, Maximum = 13ms, Average = 13ms

c:\> ?

% Invalid input detected, query help for valid commands.

c:\> help

ipconfig
nslookup
ping
tracert

help

c:\> nslookup

% Invalid input detected, query help for valid commands.

c:\> nslookup

% Invalid input detected, query help for valid commands.

c:\> help

ipconfig
nslookup
ping
tracert
help

c:\>

--- Welcome to Computer B ---

c:\>

```

-----
c:\> ipconfig

Windows IP Configuration

Ethernet adapter Ethernet:

    Connection-specific DNS Suffix . . . . . : local.net
    IPv4 Address . . . . . : 10.10.10.30
    Subnet Mask . . . . . : 255.255.255.0
    Default Gateway . . . . . : 10.10.10.1

c:\> ping 10.10.10.20

Pinging 10.10.10.20 with 32 bytes of data:
Reply from 10.10.10.20: bytes=32 time=13ms TTL=52
Reply from 10.10.10.20: bytes=32 time=13ms TTL=52
Reply from 10.10.10.20: bytes=32 time=13ms TTL=52
Reply from 10.10.10.20: bytes=32 time=13ms TTL=52

Ping statistics for 10.10.10.20:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 13ms, Maximum = 13ms, Average = 13ms

c:\> nslookup
% Invalid input detected, query help for valid commands.
c:\>
computerB

```

Answer:

We need to flush the DNS to have the new IP address assigned to the same computer name.
Use the ipconfig/flushdns command.

NEW QUESTION: 20

A workstation needs to operate at less than 30% utilization while running several virtual desktops. As a technician is preparing to build the workstation, which of the following will ensure the requirements are met? (Select TWO).

- A. Multicore
- B. CPU architecture
- C. Single-core
- D. Liquid cooling compatibility
- E. Overclock capability
- F. Hyperthreading

Answer: A,F (LEAVE A REPLY)

NEW QUESTION: 21

Which of the following connector types would MOST likely be used to charge a laptop computer?

- A. eSATA
- B. RJ45
- C. USB-C
- D. Lightning

Answer: [\(SHOW ANSWER\)](#)

NEW QUESTION: 22

After a technician installs hardware and turns on a system the PC does not complete POST and only displays a black screen Which of the following should the technician try FIRST to fix the issue?

- A. Flash the BIOS
- B. Reimage the system
- C. Change the boot order
- D. Reseat the memory

Answer: A [\(LEAVE A REPLY\)](#)

NEW QUESTION: 23

A user receives a replacement modem/router combination device from an ISP and plugs it in. A laptop connected to the router via WiFi receives an address in the 192.168.0.x range but is unable to access the Internet. Which of the following would MOST likely resolve the problem?

- A. Update the password on the wireless connection.
- B. Register the new cable modem MAC address with the ISP.
- C. Change the laptop from a wireless to a wired connection.
- D. Upgrade the network drivers on the laptop.

Answer: C [\(LEAVE A REPLY\)](#)

NEW QUESTION: 24

A user reports that printing on heavy cardstock paper results in the image smearing if touched. When printing on plain paper, the problem does not occur.

Which of the following would be the NEXT troubleshooting step to perform?

- A. Replace the toner cartridge.
- B. Change the paper feed rate.
- C. Clean the transfer roller.
- D. Increase the fuser temperature.

Answer: D [\(LEAVE A REPLY\)](#)

NEW QUESTION: 25

A technician is servicing a laptop that cannot keep an IP address. When the laptop receives an IP address, it releases it and cycles through repeatedly. The technician has replaced the cable,

plugged into a known good network jack, and successfully connected a different laptop. Which of the following tools should the technician use NEXT?

- A. Loopback plug
- B. Tone generator
- C. Cable tester
- D. Multimeter

Answer: [\(SHOW ANSWER\)](#)

NEW QUESTION: 26

An end user is building a small home media server. The user wants to be able to add and remove hard drives without powering down the server.

Which of the following should be enabled to allow for this?

- A. NVMe
- B. UEFI
- C. ATAPI
- D. AHCI

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 27

An employee's mobile device no longer charges, and the employee believes the battery is bad. A technician tests the mobile device and finds it will charge on a wireless charging pad but not when it is

connected to a charging cable. Other devices charge without issue when the cable is used. Which of the

following should the technician perform FIRST to resolve the issue?

- A. Replace the mobile device's battery
- B. Clean out the charging port on the device
- C. Send the device for service and give the employee a loaner
- D. Issue a new charging cable to the employee

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 28

Static addressing was replaced with dynamic addressing during network maintenance. Following the maintenance, multiple users began reporting connectivity issues. A technician sees the following when checking the address assignments on a user's workstation:

IP address 169.254.1.2

The technician attempts to run commands that will force the PC to request a new IP address, but the technician receives the same address. Which of the following should the technician do NEXT?

- A. Check the DHCP server to ensure the scope is large enough for all users.
- B. Run the command `ipconfig /flushdns` to force the PC to use the DNS server for its next request.

- C. Replace the network cable from the PC to the wall jack.
- D. Switch the PC to the wireless network to get the users back to work.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 29

A user is unable to print to a printer on the network. When a technician runs the ping command, the technician receives a response. However, the hostname is not correct when the technician runs the nslookup command. Which of the following BEST describes the issue the technician is seeing?

- A. A missing subnet mask
- B. An IP address conflict
- C. An incorrect default gateway
- D. A DHCP timeout

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 30

Ann, a user, needs to attend several day-long conferences and wants to ensure her mobile device will

have enough power for these events. She is concerned about wall outlet availability at the conferences

and needs to continuously use her device for important updates.

Which of the following should a technician recommend to BEST accommodate Ann's needs?

- A. Wireless charging pad
- B. Built-in battery case
- C. Airplane mode
- D. Extra charging cords

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 31

A customer wants to upgrade a PC's internal storage to have more room to store backups, photos, and videos. The new storage should be large enough to avoid expanding again next year.

Which of the following BEST meets these needs?

- A. 3TB HDD
- B. 50GB NAS
- C. 512GB SSD
- D. 500TB SAN

Answer: A ([LEAVE A REPLY](#))

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NEW QUESTION: 32

A user purchases a wireless printer and sets it up in an office. The user installs all necessary software for the printer on the computer and connects the printer to the guest wireless network. However, when the user attempts to print to the printer, nothing happens. Which of the following will resolve the issue?

- A. Connect the printer to the company wireless network.
- B. Ensure the user's computer is set to DHCP.
- C. Configure the printer to use the Internet printing protocol.
- D. Set up the user's computer to act as a print server.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 33

A technician is setting up a laptop and projector for a presentation. When plugging in the projector, it mirrors the desktop screen from the laptop, but everything appears distorted and compressed.

Which of the following should the technician do to correct the appearance of the image on the projector?

- A. Replace the video cable.
- B. Adjust the keystone settings on the projector.
- C. Change the scaling options.
- D. Update the laptop graphics driver.
- E. Utilize a USB VGA graphics adapter.
- F. Change the desktop resolution.

Answer: F ([LEAVE A REPLY](#))

NEW QUESTION: 34

A technician is installing a pair of 7.2K rpm hard drives into a NAS unit. Which of the following will provide the HIGHEST levels of performance for the setup?

- A. RAID 5
- B. RAID 10
- C. RAID 0
- D. RAID 1

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 35

An analyst asks a technician to recommend a solution for a customer in the software development industry, where the customer can test a variety of OS's running the various applications that the customer produces.

The customer wants to minimize the investment in hardware.

Which of the following solutions should the technician recommended to BEST meet the customer's requirement?

- A. Purchase a number of low-cost devices, installing the required Oss and applications on each one. Use separate machines for each testing environment.
- B. Purchase a high-end system meeting the hardware requirements for all of the individual Oss and applications. Configure a VM for each testing environment.
- C. Purchase one computer and create images for each computer configuration and OS. Re-image the machine for each testing environment.
- D. Purchase a number of computers, installing a VM on each one. Configure each VM with an OS for the testing environment.

Answer: B ([LEAVE A REPLY](#))

Explanation

NEW QUESTION: 36

A technician is trying to identify the reason why a user, who has a static IP address, is unable to browse the Internet. the technician runs the ipconfig command and gets the following:

```
IPv4 address      192.168.0.52
Subnet mask       255.255.255.0
Default gateway   192.168.0.1
```

The technician then runs the tracert 8,8,8,8 command and gets the following:

```
tracing route to 8.8.8.8
0. 4ms 5ms 4ms 192.168.0.10
1. * * * Request Timed Out
2. * * * Request Timed Out
3. * * * Request Timed Out
4. * * * Request Timed Out
5. * * * Request Timed Out
```

Which of the following is the MOST likely issues he user is having?

- A. The user has an APIPA IP address configured
- B. The wrong subnet mask is configured
- C. There is a problem with a network router
- D. There is a problem with a network switch.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 37

A technician wants to build a computer with the largest possible motherboard size for maximum expandability. Which of the following form factors would BEST enable this requirement?

- A. ITX
- B. mITX
- C. mATX
- D. ATX

Answer: D ([LEAVE A REPLY](#))

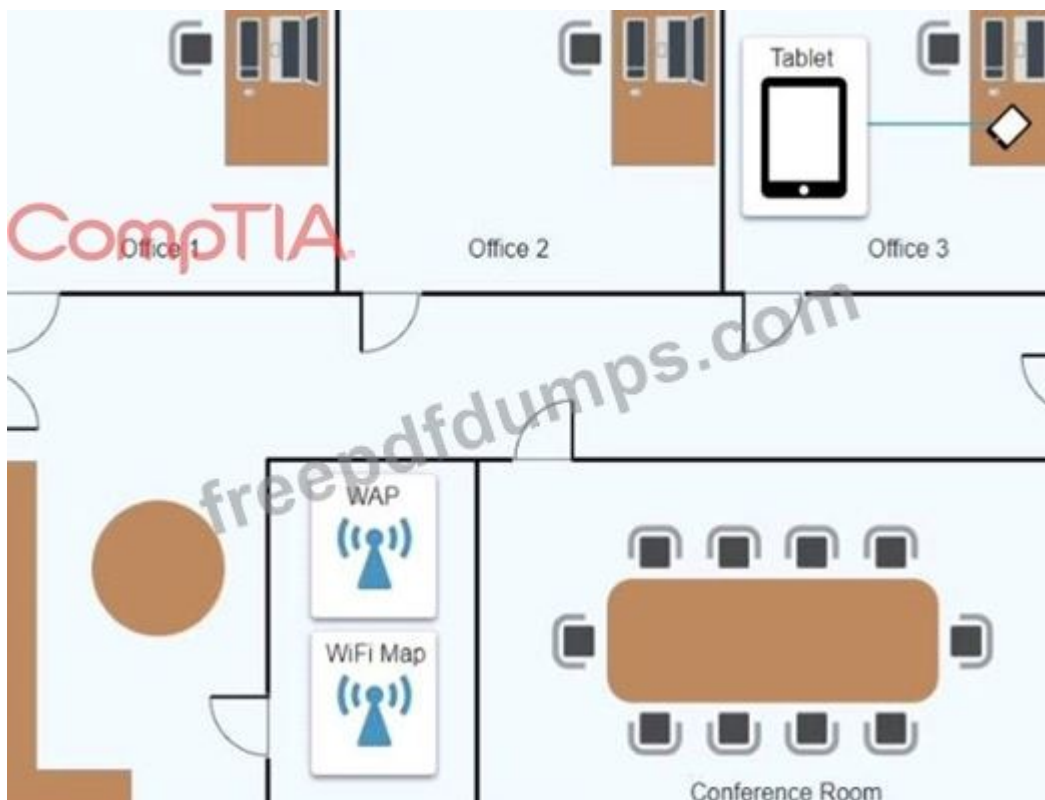
NEW QUESTION: 38

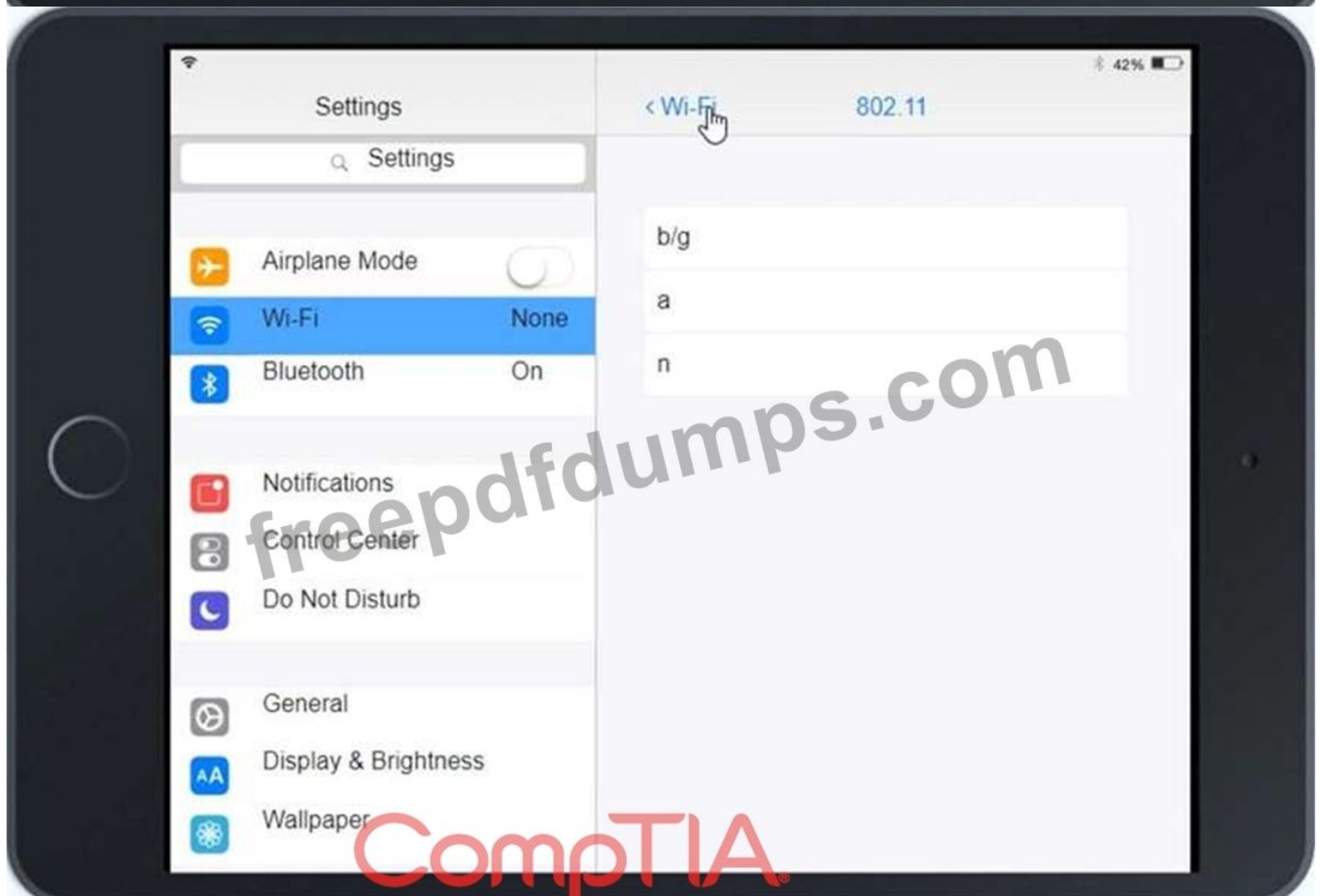
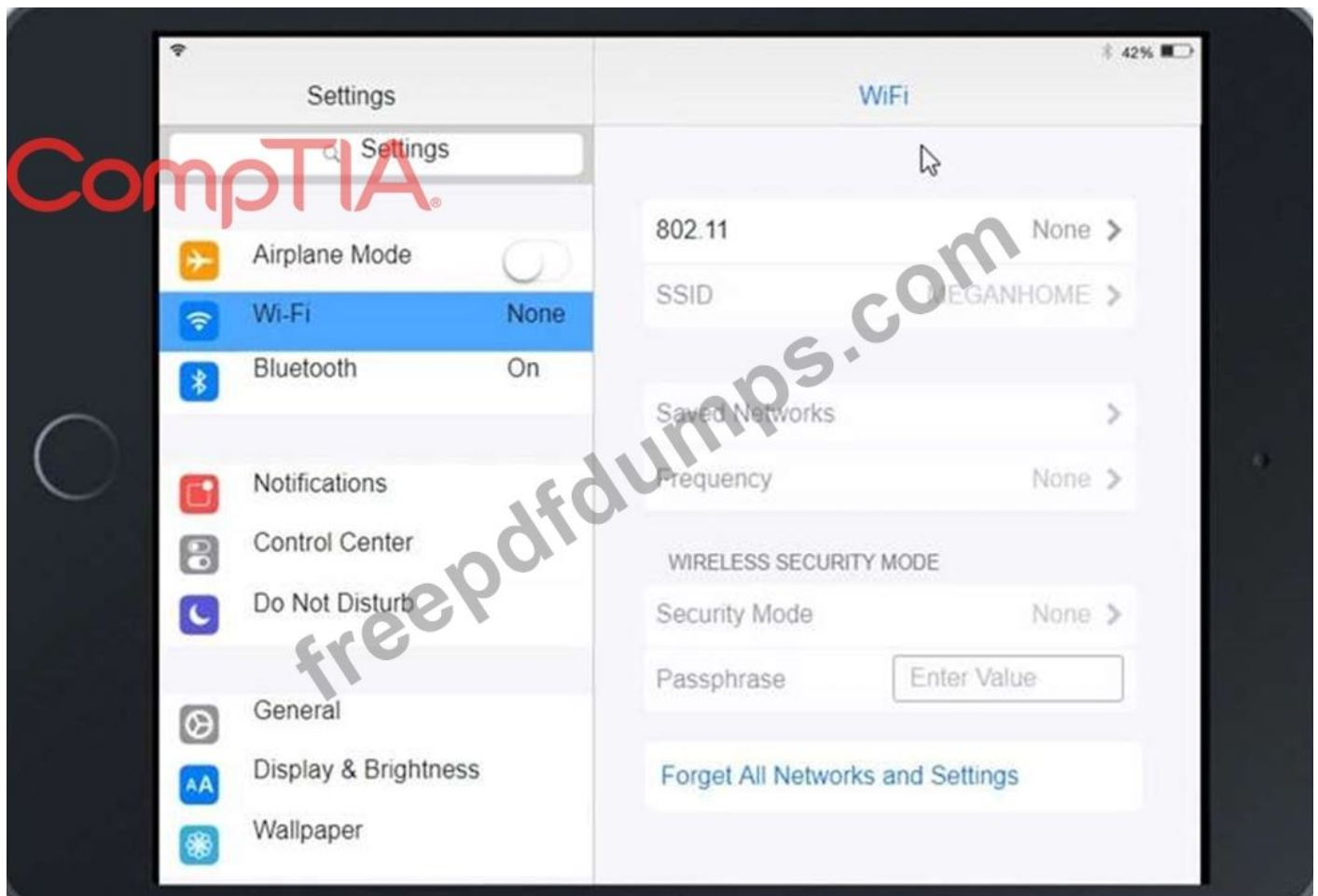
Megan, the CEO, is unable to connect to the company's network on her company-issued enterprise tablet when in the office, however, it works perfectly from home. All the corporate laptops are connected to the wireless network without issue. She has asked you for assistance in getting the device online.

INSTRUCTIONS

Review the network diagrams and device configurations to determine the cause of the problem and resolve any discovered issues.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.





Settings

Site

Wireless Networks

Networks

Guest Control

Admins

User Groups

VOIP

Controller

Cloud Access

Maintenance

Wireless Networks

SSID	Frequency	Security	Passphrase
CORP	2.4Ghz/5Ghz	WPA2	Corpsecure1
BYOD	5 Ghz	WPA-PSK	TotallySecure1

Create New Wireless Network

Office 1

Office 2

Office 3

WAP

WiFi Map

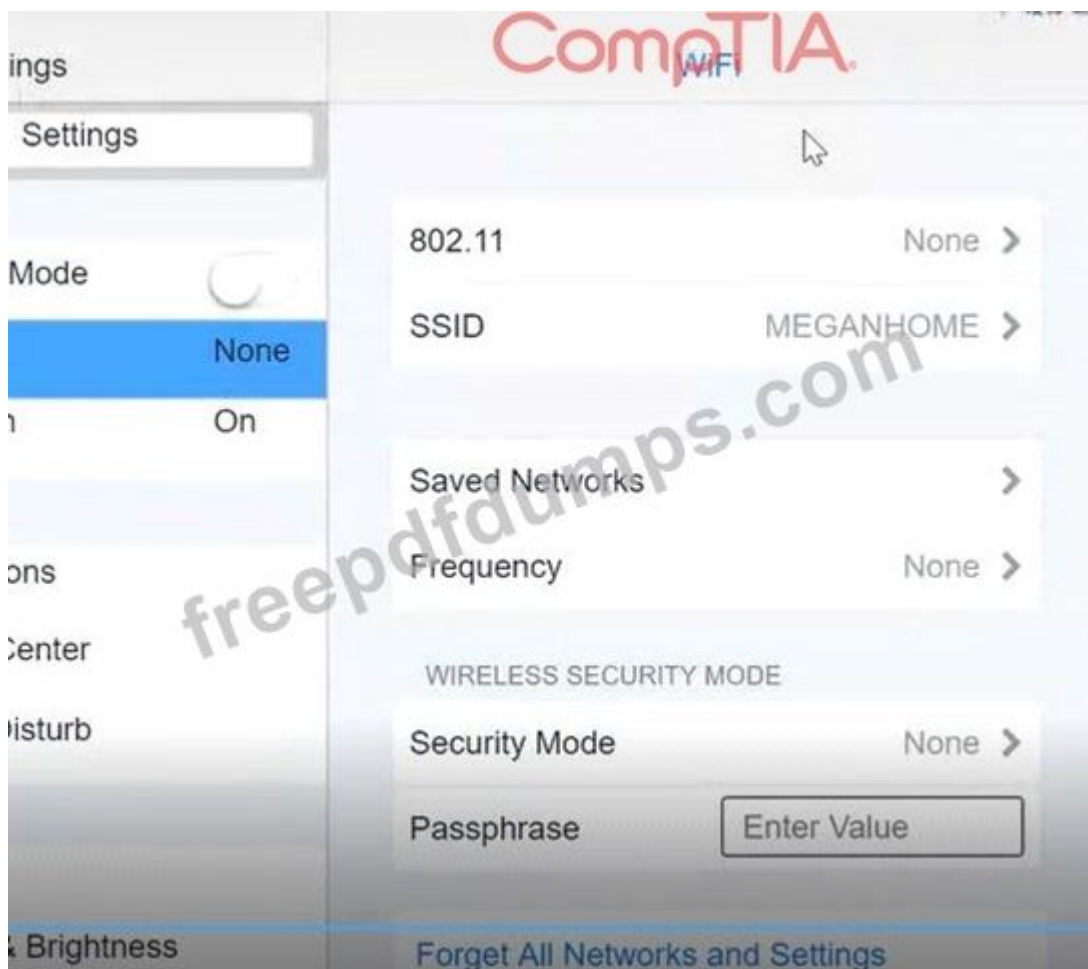
Heat Map

2.4 Ghz

5 Ghz

Conference Room

Answer:
Click on Tablet Office 3



Click on 802.11 and Select a



Click on SSID and select CORP



At Wireless Security Mode, Click on Security Mode



Select the WPA2



Megan needs to connect to the CORP SSID, using 2.4GHZ. The selected security method chose should be WPA2, and the password should be set to Corpsecure1.



NEW QUESTION: 39

A technician upgraded the memory on a server from two 8GB sticks to eight 32GB. The server memory is now at full capacity per the user guide. When the technician powers on the system,

only 128 GB of memory is recognized by the OS and the BIOS. The technician decides to upgrade to the latest version of the firmware on the system, which does not help. Next, the technician installs the memory in sets of 64GB at a time. Each individual set of 64GB is fully recognized by the server.

Which of the following will not allow the server to recognize all of the memory installed at the same time?

- A. The server needs DDR4 memory, and DDR3 is installed.
- B. The server is overheating when all of the memory is installed.
- C. The memory has too many ECC errors and is shutting down
- D. The power supply is not supplying enough power for the memory.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 40

Which of the following server types should be used to process outside authentication requests?

- A. Proxy
- B. Web
- C. DNS
- D. RADIUS

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 41

A user having difficulty using a personal all-in-one printer. When the user scans a single-page document in flatbed mode, the scan appears correctly; however, when using the printer's document feeder, the scan has a vertical line going across the page. Which of the following should a technician perform FIRST to resolve this issue?

- A. Clean the separation pad.
- B. Replace The printer's ADF
- C. Install a pickup roller replacement kit.
- D. Use a microfiber cloth to clean the glass.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 42

Which of the following cloud computing concepts provides the ability to scale services as needed to accommodate changes?

- A. Resource pooling
- B. Rapid elasticity
- C. Measured service
- D. On demand

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 43

A technician received a call that the network printer was printing garbled text. The technician printed a test page from several users' workstations and received the same result. The technician then ran a diagnostic on the printer, and everything passed. After uninstalling the printer from a user's workstation and then reinstalling it, the printer is now working properly. Which of the following was the cause of this issue?

- A. The print server spooler file was corrupt
- B. The font was changed by the user in the printing preferences.
- C. There were several print jobs hung in the queue
- D. Drivers on the users' workstations were out of date
- E. The toner level in the printer was extremely low.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 44

A client requests several new computers for its newest location, which will be used by guests to check in upon arrival and fill out contact information. Which of the following configurations would BEST fit this customer's needs?

- A. CAD workstation
- B. Virtualized host computer
- C. Touch-screen kiosk
- D. Thick client

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 45

Joe, a user, reports that airplane mode is enabled on his smartphone when he is flying. Joe wants to be able to use the airline's Internet service without disabling airplane mode. Which of the following can Joe perform to achieve this goal?

- A. Pair the smartphone with an LTE hotspot.
- B. Set up tethering to a personal laptop.
- C. Install the airline's official mobile application.
- D. Enable WiFi after enabling airplane mode.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 46

A technician is trying to identify the reason why a user, who has a static IP address, is unable to browse the Internet. The technician runs the `ipconfig` command and gets the following:

```
IPv4 address      192.168.0.52
Subnet mask       255.255.255.0
Default gateway   192.168.0.1
```

The technician then runs the `tracert 8.8.8.8` command and gets the following:

```

Tracing route to 8.8.8.8
0. 4ms 5ms 4ms 192.168.0.10
1. * * * Request Timed Out
2. * * * Request Timed Out
3. * * * Request Timed Out
4. * * * Request Timed Out
5. * * * Request Timed Out

```

Which of the following is the MOST likely issues he user is having?

- A. The wrong subnet mask is configured
- B. The user has an APIPA IP address configured
- C. There is a problem with a network router
- D. There is a problem with a network switch.

Answer: A ([LEAVE A REPLY](#))

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NEW QUESTION: 47

SIMULATION

You need to configure your mobile device to send and receive electronic messages from your company.

You must use the company's WLAN as all e-mail services are on default non-secure ports.

The company's WLAN is broadcasting across the company for easier access.

Users must authenticate to the server with the same credentials in order to send and receive email.

Authentication should be enforced in the settings of the mobile device using the following parameters:

Username: tech@techies.com

Password: P@\$\$w0rd

Outgoing server: mail.techies.com

Incoming server: pop3.techies.com

Company SSID: Techies

Security Key: CA:FE:33:71:00

INSTRUCTIONS:

Update the mobile device's parameters to fit the criteria and support the strongest encryption available.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.





📶 9:41 AM 100%

< Back Mail Save >

Username/Email

Password

INCOMING SERVER

Protocol POP3 >

Security None

Server Address

Port

OUTGOING SERVER

Protocol POP3

Security None >

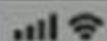
Server Address

Port

Requires Login >

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CompTIA



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Mail

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Username/Email

Password

INCOMING SERVER

Protocol

POP3 >

Security

None >

Server Address

Incoming Server Protocol

IMAP

POP3

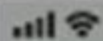
SMTP

None

Port

Cancel

CompTIA



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Mail

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CompTIA

Username/Email

Password

INCOMING SERVER

Protocol

POP3 >

Security

None >

Server Address

Port

Incoming Server Security

SSL

TLS

None

Port

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INCOMING SERVER

Protocol

POP3 [>](#)

Security

None [>](#)

Server Address

Outgoing Server Protocol

IMAP

POP3

SMTP

None

Port

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Username/Email

Password

INCOMING SERVER

Protocol POP3 >

Security None >

Server Address

Port

Outgoing Server Security

SSL

TLS

None

Port

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Answer:

For the WiFi setup, do the following:

1. Enable 802.11 b/g Radio
2. Choose the Techies SSID, enter the CA:FE:33:71:00 security Key.
3. Choose the "Same as Incoming Server" option below.



For Email setup, choose the following:



NEW QUESTION: 48

A technician has been asked to fix a problem with a projector. The projector lamp turns off for brief periods during a demonstration. After the technician replaced the lamp, the problem continued with an added message that appears just before the lamp turns off. Which of the following MOST likely need to be performed?

(Choose two.)

- A. Change the video resolution
- B. Reset the lamp life counter
- C. Replace the cooling fan
- D. Update the laptop video driver
- E. Install a higher lumen lamp
- F. Adjust the brightness

Answer: B,C ([LEAVE A REPLY](#))

NEW QUESTION: 49

Drag each mobile technology to the description of its use. Some answers will not be used.

Description	Wireless technology
Devices use haptic confirmation for sharing data wirelessly.	NFC
Devices are paired using a code for sharing data wirelessly.	Hotspot
Devices are placed in close proximity within line of sight for sharing data wirelessly.	IR
Devices are connected via a wire for sharing data or connectivity.	Tethering
	Bluetooth
	Cellular
	Lightning

Answer:

Description	Wireless technology
IR	NFC
Bluetooth	Hotspot
NFC	IR
Tethering	Tethering
	Bluetooth
	Cellular
	Lightning

NEW QUESTION: 50

A user printed several documents to a shared network copier and noticed that they have very faint color density. A technician investigates the issue and verifies that the printer had a maintenance kit installed recently. Which of the following next steps will MOST likely resolve the issue? (Select two.)

- A. Replace the fuser module
- B. Clean the paper tray rollers
- C. Adjust the printer settings
- D. Replace the toner cartridges
- E. Replace the developer
- F. Empty the waste toner bottlers

Answer: B,D ([LEAVE A REPLY](#))

NEW QUESTION: 51

A technician is upgrading a user's smartphone and wants to move all of the applications and contact information quickly to the new device.

Which of the following connection types would work BEST to do this?

- A. OTG
- B. NFC
- C. IR
- D. Bluetooth

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 52

Which of the following describes the network type that is created when connecting a Bluetooth headset to a cell phone?

- A. MAN
- B. LAN
- C. WAN
- D. PAN

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 53

Several company users are frequently forgetting passwords for their mobile devices and applications. Which of the following should the systems administrator do to reduce the number of help desk tickets submitted?

- A. Remove complex password requirements.
- B. Configure biometric authentication.
- C. Implement single sign-on.
- D. Enable multifactor authentication.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 54

A small office needs full WiFi coverage of its entire work floor, and the IT staff is aware a single broadcasting device will not be sufficient. Which of the following types of hardware would BEST meet the requirement?

- A. Managed switches
- B. Firewalls
- C. Access points
- D. Cloud-based network controllers

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 55

A user is connected to a docking station with an optical drive and is trying to back up personal files to removable media, but is encountering write errors. Which of the following is MOST likely cause of the errors?

- A. The files are encrypted
- B. The disk has already been finalized
- C. The files are not compatible with the type of disk used
- D. There is a corrupt file on the hard drive

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 56

A technician needs to implement a test server with RAID using four hard drives. The only requirement is the server must have the maximum amount of storage possible. Which of the following RAID levels should a technician configure on the server to meet the requirement?

- A. 5
- B. 0
- C. 1
- D. 10

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 57

A user sets up a cable modem at home and connects the modem to the ISP at the cable company. Which of the following network types does this connection describe?

- A. LAN
- B. PAN
- C. WAN
- D. MAN

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 58

Which of the following connectors would be found on an ATX power supply?

- A. DB9
- B. eSATA
- C. Molex
- D. BNC

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 59

A network administrator receives a ticket following a power outage that states the wireless network is down. The administrator discovers the SSID is broadcasting, but data is not being transmitted. Which of the following should the network administrator do FIRST?

- A. Restart the access point.
- B. Change the access point's frequency.
- C. Reset the access point to default.
- D. Replace the access point's patch cable.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 60

Ann, an end user, has a tablet she uses for clients to sign documents. Ann charges the tablet after each use.

One day, she notices the tablet will no longer power on. Which of the following should a technician do FIRST to troubleshoot this issue?

- A. Perform a reset of the tablet.
- B. Replace the tablet.
- C. Try a different charger.
- D. Insert a new battery.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 61

A librarian wants to set up a basic Windows PC in a room at the local library for public use. The librarian wants users to be able to browse the Internet but not make any changes to the PC. Which of the following settings would be MOST appropriate for this PC?

- A. Restricted account
- B. Administrator account
- C. Standard account
- D. Guest account
- E. Root account

Answer: ([SHOW ANSWER](#)**)**

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NEW QUESTION: 62

A technician is setting up a server to provide access to the LAN and Internet. Which of the following server roles would accomplish this task? (Choose three.)

- A. File server
- B. Web server
- C. DNS server
- D. SQL server
- E. Proxy server
- F. DHCP server
- G. Email server
- H. Print server

Answer: C,E,F ([LEAVE A REPLY](#))

NEW QUESTION: 63

You need to configure your mobile device to send and receive electronic messages from your company.

You must use the company's WLAN as all e-mail services are on default non-secure ports.

The company's WLAN is broadcasting across the company for easier access. Both incoming and outgoing servers require login credentials.

Use the following parameters:

- * Email address tech@techies.com
- * Password P@SSwOrd
- * Pop techies.com Port 110 Security: None
- * IMAP techies.com Port 993 Security SSL
- * smtp.techies.com Port 465 Security: TLS
- * Company SSID Techies
- * Security WPA2
- * Passphrase P@SSwOrd
- * SSID is not broadcasted

INSTRUCTIONS:

Update the mobile device's parameters to fit the criteria.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.



LTE 9:39



Settings



WiFi and Networks



Mail



CompTIA

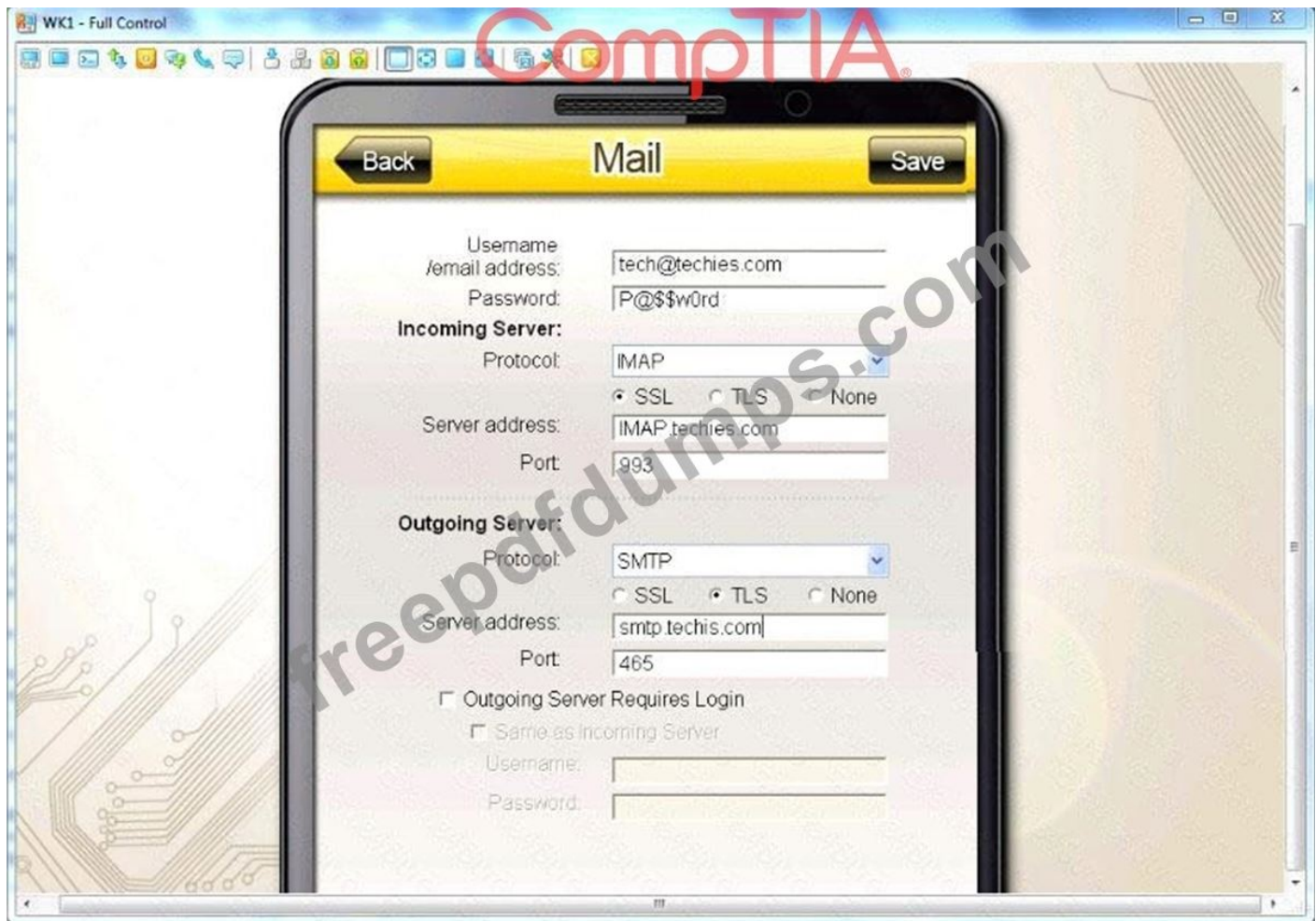
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Answer:

See explanation below





NEW QUESTION: 64

Joe, a user, recently installed a new mouse for his laptop. Joe no longer uses a mouse pad because his office desk has a glass top. Joe notices that when he is at the office, the cursor moves on the screen when he does not move the mouse; however, it works fine when he is traveling. Which of the following is MOST likely cause?

- A. Bluetooth is disabled
- B. The mouse is faulty
- C. The device drivers are outdated
- D. The surface is too reflective

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 65

A technician wants the number of virtual machines hosting a web application in the public cloud environment to scale based on real-time traffic on the website. Which of the following should the technician configure?

- A. Rapid elasticity
- B. High availability
- C. Resource pooling
- D. Measured service

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 66

After upgrading a smartphone's OS, Joe, a user, reports the smartphone no longer connects to his automobile automatically when near it. Joe restarts the smartphone, but the problem persists. Which of the following should a technician do NEXT to restore the previous functionality?

- A. Reenable the smartphone's Bluetooth radio.
- B. Enable airplane mode and then disable airplane mode.
- C. Perform a rollback of the smartphone's OS.
- D. Connect the smartphone to the automobile via USB.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 67

A technician receives a cellular from a manager. The technician is instructed to download a service manual directly from the Internet to a laptop. However, there is no WiFi signal or wired Ethernet. Which of the following would be the MOST appropriate connections for the technician to use?

- A. VPN
- B. Bluetooth
- C. NFC
- D. Hotspot

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 68

A user's-screen tablet is having issues the screen orientation frequently being incorrect. Which of the following is MOST likely causing the issue?

- A. The screen rotation is locked
- B. The digitizer is malfunctioning
- C. The tablet needs a new inverter
- D. The tablet needs a new screen protector.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 69

Which of the following ports are used for secure sessions? (Select two.)

- A. 25
- B. 80
- C. 23
- D. 110
- E. 22
- F. 443

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 70

Which of the following would enable an IP address to be translated into common language format?

- A. MAPI
- B. DNS
- C. NAT
- D. APIPA

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 71

A technician is setting up a new SOHO router for a home user. The user has a media server to be accessible from the Internet while the user is traveling.

Which of the following should the technician configure to allow access to the server from the Internet?

- A. Port forwarding
- B. NAT
- C. QoS
- D. MAC filtering

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 72**SIMULATION**

The network administrator has changed the IP address of ComputerA from 192.168.1.20 to 10.10.10.20 and now Jane, a user, is unable to connect to file shares on ComputerA from ComputerB using the computer name.

INSTRUCTIONS

Using the available tools, resolve the connectivity issues.

After troubleshooting the issue, verify a successful connection.

If at any time you would like to bring back the initial state of the simulation? please click the Reset All button.



- A. Need to flush the DNS cache on Computer B:



The image shows two side-by-side Windows command prompt windows. The left window, titled 'ComputerA', shows the output of the 'ipconfig' command, displaying network configuration for the Ethernet adapter Local Area Connection, including IPv4 Address (10.10.10.20), Subnet Mask (255.255.255.0), and Default Gateway (10.10.10.1). The right window, titled 'ComputerB', shows the output of the 'ipconfig /flushdns' command, indicating that the DNS Resolver Cache was successfully flushed. Below this, the 'ifconfig' command is entered, resulting in an 'Invalid input detected' error. Finally, the 'ipconfig' command is entered again, but its output is not visible. A large red 'CompTIA' watermark is centered over the top of the windows, and a diagonal 'freepdfdumps.com' watermark is overlaid across the bottom half of the image.

```
ComputerA
C:\>ipconfig

Windows IP Configuration

Ethernet adapter Local Area Connection:

    Connection-specific DNS Suffix.:local.net
    IPv4 Address. . . . . :10.10.10.20
    Subnet Mask . . . . . :255.255.255.0
    Default Gateway. . . . . :10.10.10.1

C:\>_

ComputerB
C:\>ipconfig /flushdns

Windows IP Configuration

Successfully flushed the DNS Resolver Cache.

C:\>ifconfig
    & Invalid input detected.

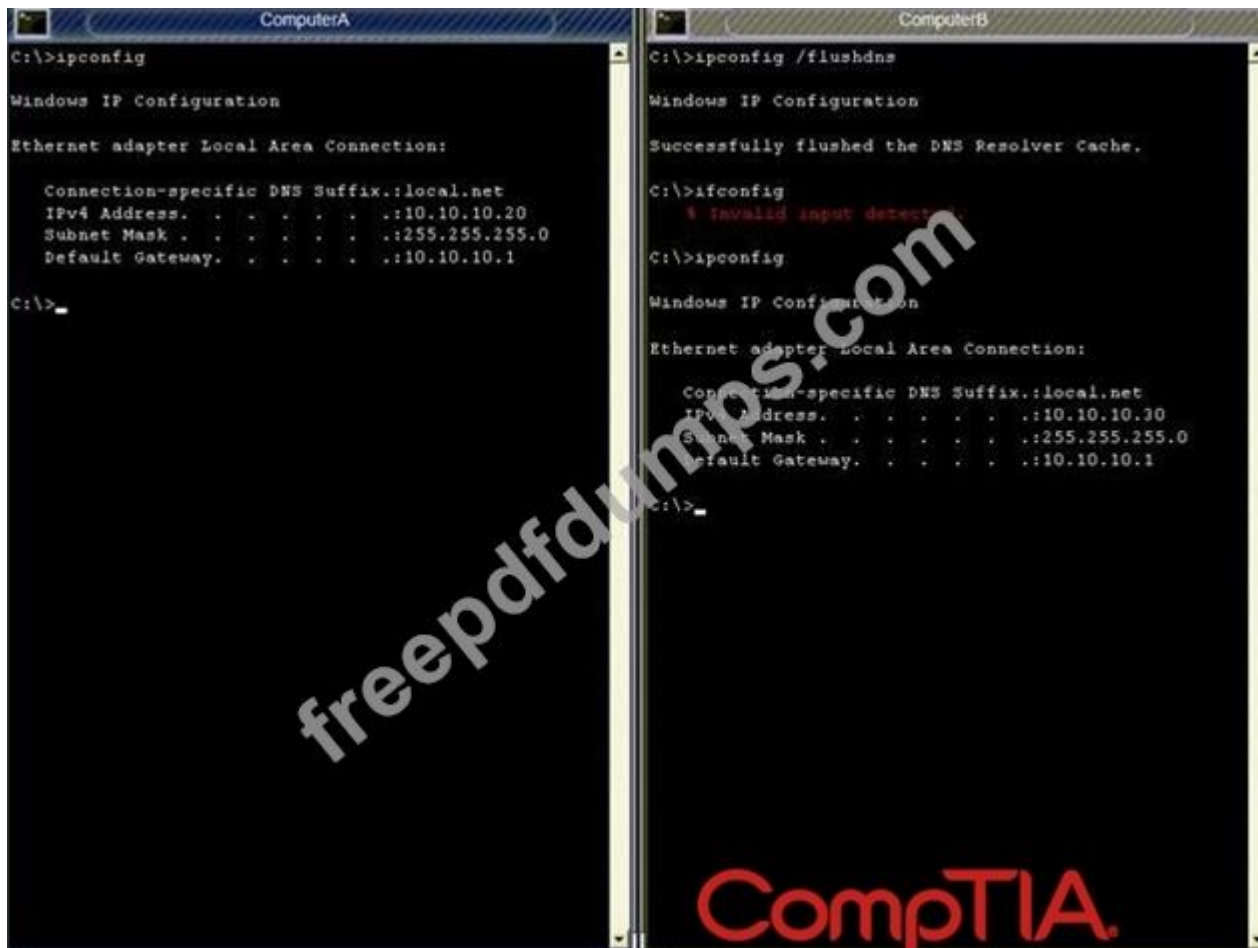
C:\>ipconfig

Windows IP Configuration

C:\>_
```

Type in ipconfig/flushdns

B. Need to flush the DNS cache on Computer B:



Type in ipconfig/flushdns

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 73

You need to configure your mobile device to send and receive electronic messages from your company.

You must use the company's WLAN as all e-mail services are on default non-secure ports.

The company's WLAN is broadcasting across the company for easier access. Both incoming and outgoing servers require login credentials.

Use the following parameters:

- * Email address tech@techies.com
- * Password P@SSwOrd
- * Pop techies.com Port 110 Security: None
- * IMAP techies.com Port 993 Security SSL
- * smtp.techies.com Port 465 Security: TLS
- * Company SSID Techies
- * Security WPA2
- * Passphrase P@SSwOrd
- * SSID is not broadcasted

INSTRUCTIONS:

Update the mobile device's parameters to fit the criteria.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.



Answer:

See explanation below





NEW QUESTION: 74

A technician is building a Windows server to meet the specific needs of a user. The user needs to house a replica of a very large SQL database to be able to query the database locally.

Which of the following drive configurations would BEST meet the requirements while providing the maximum amount of performance and storage?

A. OS disk: 512GB 15000rpm HDD

Data disk: 64GB M2

B. OS disk: 128GB M2

Data disk: 4TB 7200rpm HDD

C. OS disk: 256GB 5400rpm HDD

Data disk: 1TB 5400rpm HDD

D18912E1457D5D1DDCB40AB3BF70D5D

D. OS disk: 1TB 7200rpm HDD

Data disk: 128GB 10000rpm HDD

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 75

A thin client in a VDI environment receives the OS by connecting to the network through a number of devices. Which of the following is FIRST in the chain?

A. NIC

- B. VLAN
- C. Switch
- D. Router

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 76

Which of the following channels would commonly be used on an 802.11 wireless network?

- A. 6
- B. 17
- C. 802
- D. 8080

Answer: ([SHOW ANSWER](#)**)**

Explanation/Reference:

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NEW QUESTION: 77

A user has returned to headquarters from a remote office and is unable to connect a laptop to the office wireless network. After verifying that the user's laptop is permitted to connect to the headquarters wireless network, the technician should confirm

- A. if the laptop has an APIPA address.
- B. if proxy server settings are disabled.
- C. if airplane mode is turned off.
- D. if a check for IP conflicts is complete

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 78

A user reports that printing on heavy cardstock paper results in the image smearing if touched. When

printing on plain paper, the problem does not occur.

Which of the following would be the NEXT troubleshooting step to perform?

- A. Replace the toner cartridge.
- B. Increase the fuser temperature.
- C. Clean the transfer roller.

D. Change the paper feed rate.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 79

A technician is setting up a BYOD smartphone to access corporate collaborative resources.

Which of the following will MOST likely be synchronized to the corporate network? (Choose two.)

A. Applications

B. Location data

C. E-books

D. Email

E. Calendar

F. Passwords

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 80

A network technician needs to run a Cat 6 cable to a patch panel in the wiring closet. The cable has already been cut to length and twisted pairs are exposed. Which of the following tools should the technician use to complete the task?

A. A loopback plug

B. A cable stripper

C. A punchdown tool

D. A crimper

E. A multimeter

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 81

A technician is setting up a VM for use in testing software deployments. The VM is offline, but the hypervisor is not.

Which of the following settings should the technician change to resolve this issue?

A. Virtual security

B. Virtual RAM

C. Virtual CPU

D. Virtual storage

E. Virtual switch

Answer: E ([LEAVE A REPLY](#))

NEW QUESTION: 82

A technician is setting up a router at a remote location. The technician must be able to connect to the router through a console router in the event the broadband connection fails. Which of the following Internet connections should be implemented?

A. Dial-up

- B. Fiber
- C. Cable
- D. DSL

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 83

A technician has been called in to troubleshoot a connectivity issue. The user reports an inability to connect to any resources. The technician runs the ipconfig command, and the results show that the media is disconnected. The technician checks the network cable, and it is secure on both ends. The technician tests and verifies the cable is working, and then goes to the wiring closet and verifies the switchport and patch cable both work. However, there are wires pulled out of the patch panel. Which of the following tools should the technician use to BEST resolve the problem?

- A. Wire strippers
- B. Tone generator
- C. Punchdown tool
- D. Crimper

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 84

A customer purchased a device that can perform routing tasks, firewall tasks, deep packet

- A. UTM appliance
- B. Proxy server
- C. IPS appliance
- D. IDS appliance
- E. DHCP server

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 85

A user requests a new laptop battery that will yield a longer run time. The user's current battery has the following information printed on it:

14.8V 6-cell 1800mAh lithium ion battery

Which of the following battery specifications will yield a longer run time but still be compatible with the current laptop?

- A. 19.2V 6-cell 1800mAh lithium ion battery
- B. 14.8V 9-cell 1800mAh lithium ion battery
- C. 14.8V 6-cell 1800mAh nickel cadmium battery
- D. 14.8V 6-cell 2200mAh lithium ion battery

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 86

A developer has configured a new web application on a workstation using client-side

virtualization. Despite working locally on the developer's PC, other users on the network are not able to access the application.

Which of the following network configurations should the virtual machine be configured for to allow other users to access the application?

- A. Bridged networking
- B. Internal networking
- C. NAT networking
- D. Private networking

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 87

A technician wants to set up a virtual machine in a public cloud environment. Which of the following cloud models should the technician use?

- A. SaaS
- B. DBaaS
- C. IaaS
- D. PaaS

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 88

A technician is troubleshooting an issue with a thin client. The thin client powers on successfully, but the operating system never loads. Which of the following will MOST likely fix the issue?

- A. Repair the bootloader.
- B. Reinstall the operating system
- C. Replace the network cable.
- D. Replace the hard drive.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 89

A bank employee contacts the help desk for assistance with setting up a new computer. Which of the following peripherals will the technician MOST likely install alongside the device? (Choose two.)

- A. Magnetic reader
- B. Signature pad
- C. Flatbed scanner
- D. Web camera
- E. External storage drive

Answer: B,D ([LEAVE A REPLY](#))

Explanation/Reference:

NEW QUESTION: 90

SIMULATION

Ann, a local librarian, has had a previously used wireless access point donated to her. She has instructed you to configure this new wireless access point for her public library. Ann plans to allow anyone to connect to the access point without having to ask her for configuration information. Additionally, Ann knows that her neighbors have wireless network and wants to ensure that her network has the least likelihood of interfering with the other networks. Ann has provided you with the following information.

Wireless Name: Library

New Router Password: Secure\$1

INSTRUCTIONS

Instructions: Select the Public Library in the diagram to configure the wireless network. Once the wireless network tabs are configured, select the save button. When you have completed the simulation, please, select the Done button to submit.

Configure Ann's wireless library network using the network adapter window.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.





Wireless Configuration

Wireless Setup

Network Filter

Administrator Tools

WIRELESS NETWORK SETTINGS:

Enable Wireless:

☒

Wireless Network Name:

Marketing

(Also called the SSID)

Wireless Channel:

3

Disable SSID Broadcast:

☒

802.11g Only Mode:

☐

WIRELESS SECURITY MODE:

Security Mode:

Enable WEP Wireless Security (basic)

WEP:

Default WEP Key:

WEP Key 1

WEP Key 1:

CAFE337100

WEP Key 2:

WEP Key 3:

WEP Key 4:

Save Settings



Wireless Configuration

Wireless Setup

Network Filter

Administrator Tools

☒ Turn MAC Filtering ON

Allow the following MAC Addresses ▾

MAC Address

☒ 00:0A:BF:03:C4:54

☒ 09:2C:D0:22:3F:11

☐

☐

Save Settings

Wireless Configuration

Wireless Setup Network Filter Administrator Tools

ADMIN PASSWORD

Please enter the same password into both boxes for confirmation.

Password:

Verify Password:

Save Settings

Answer:

Wireless Distribution Diagram

Instructions: Select the Public Library in the diagram to configure the wireless network.

When you have completed the simulation, please select the Done button to submit.

Wireless Configuration

Wireless Setup Network Filter Administrator Tools

WIRELESS NETWORK SETTINGS:

Enable Wireless: ☒

Wireless Network Name: (Also called the SSID)

Wireless Channel:

Disable SSID Broadcast: ☐

802.11g Only Mode: ☐

WIRELESS SECURITY MODE:

Security Mode:

Save Settings

Wireless Distribution Diagram

Instructions: Select the Public Library in the diagram to configure the wireless network.

When you have completed the simulation, please select the Done button to submit.



The dialog box is titled "Wireless Configuration" and has three tabs: "Wireless Setup", "Network Filter", and "Administrator Tools". The "Network Filter" tab is selected. It contains a checkbox for "Turn MAC Filtering ON" which is unchecked. Below it is a dropdown menu labeled "Allow the following MAC Addresses". Underneath is a section titled "MAC Address" with a list of four entries, each with a checkbox and a text field. The first two entries are "00:0A:BF:03:C4:54" and "09:2C:D0:22:3F:11". The last two entries are empty. A "Save Settings" button is at the bottom right.

MAC Address
☐ 00:0A:BF:03:C4:54
☐ 09:2C:D0:22:3F:11
☐
☐

Wireless Distribution Diagram

Instructions: Select the Public Library in the diagram to configure the wireless network.

When you have completed the simulation, please select the Done button to submit.



The dialog box is titled "Wireless Configuration" and has three tabs: "Wireless Setup", "Network Filter", and "Administrator Tools". The "Administrator Tools" tab is selected. It contains a section titled "ADMIN PASSWORD" with the instruction "Please enter the same password into both boxes for confirmation." Below this are two text input fields: "Password:" and "Verify Password:". Both fields contain the text "Secure\$1". A "Save Settings" button is at the bottom right.

ADMIN PASSWORD

Please enter the same password into both boxes for confirmation.

Password:

Verify Password:

NEW QUESTION: 91

A user is configuring a mobile device to retrieve email from an ISP. In the process of verifying the connection, the user receives a message stating the outbound connection cannot be completed. Which of the following BEST describes the user's connection trouble?

- A. The user needs to connect using SNMP
- B. POP3 needs the SSL state reconfigured.
- C. SMTP port numbers need to be reconfigured
- D. An alternate IMAP server needs to be selected.

Answer: C ([LEAVE A REPLY](#))

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NEW QUESTION: 92

A corporate customer reports a desktop computer will not start properly. The help desk dispatches a technician to resolve the issue. Which of the following is the FIRST thing the technician should do upon arrival?

- A. Ask the customer if there were any recent changes.
- B. Set up a plan of action to resolve the problem.
- C. Document the findings and the technician's actions.
- D. Test a theory to determine the cause of the problem.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 93

A user calls the help desk to report a network printer that will not print. The technician knows this printer is shared from a print server. Which of the following should the technician do FIRST to resolve the issue?

- A. Remap the printer to the user's computer
- B. Open the print queue for that printer and clear any stuck or failed jobs
- C. Reinstall the print driver on the server
- D. Restart the print server and have the user try printing again

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 94

A laser printer feeds multiple pages through at the same time. Some of the pages have poor

image quality, and many of the pages have toner that is easily smeared on the finished page. Which of the following should a technician order to fix the issues with the printer?

- A. Paper tray
- B. Corona wire
- C. Maintenance kit
- D. Toner cartridge

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 95

Several company users are frequently forgetting passwords for their mobile devices and applications.

Which of the following should the systems administrator do to reduce the number of help desk tickets submitted?

- A. Remove complex password requirements.
- B. Enable multifactor authentication.
- C. Configure biometric authentication.
- D. Implement single sign-on.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 96

A customer recently moved a high-end graphics card from a known-working computer to a different

computer. The computer works without issue when viewing email and web pages or when using certain

applications. However, when a game with high-end graphics requirements is opened, the program will run

for a few minutes before the computer shuts down. Which of the following is MOST likely causing the

problem?

- A. Monitor resolution
- B. CPU frequency
- C. Power supply wattage
- D. Video RAM

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 97

Joe a technician is dispatched to troubleshoot a server that will not boot. The server console states no boot device can be found Joe reboots the server with the same result. He then attempts to repair the master boot record and boot sector with no results. Joe realizes the server is set up in a RAID 0 configuration and is certain there is a bad hard drive. Which of the following should

Joe do to get the server to boot right away?

- A. Unplug the defective hard-drive cable and reboot the server
- B. Change the RAID controller configuration from RAID 0 to RAID 5.
- C. Replace the faulty hard drive and restore from server data from backup
- D. Break the mirror and set the good hard drive as the default boot drive

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 98

A user's smartphone has been experiencing performance issues, and it needs to be charged more often. A technician also notices there have been spikes in the smartphone's CPU and memory usage. Which of the following would MOST likely help to improve the performance of the smartphone?

- A. Conditioning the battery
- B. Turning off cellular roaming
- C. Configuring automatic updates
- D. Disabling unnecessary services

Answer: ([SHOW ANSWER](#))

A technician is building out a small retail shop. The owner wants all the cash registers to remote into a server in the back of the shop rather than running an OS locally. Which of the following should the technician install for the registers?

- A. Thin clients
- B. Laptops with docking stations
- C. Portable mobile devices
- D. Touch screen kiosks

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 100

A user notices the system clock is changed every morning. The computer is shut down daily. A technician checks the time zone and finds it is correct, and then checks the BIOS settings and finds the time to be incorrect. Which of the following is MOST likely the problem?

- A. The CMOS pattering does not have a charge.
- B. BIOS time is set to universal time coordinated.
- C. Daylight savings time is not enabled.
- D. The NTP server has gone off line.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 101

Laura, a customer, has instructed you to configure her home office wireless access point. She plans to use the wireless network for finances and has requested that the network be setup with the highest encryption possible.

Additionally, Laura knows that her neighbors have wireless networks and wants to ensure that her network is not being interfered with by the other networks.

She requests that the default settings be changed to the following.

Wireless Name: HomeWiFi

Shared Key: CompTIA

Router Password: Secure\$1

Finally, Laura wants to ensure that only her laptop and Smartphone can connect to the network.

Laptop: IP Address 192.168.1.100

Hardware Address: 00:0A:BF:03:C4:54

Smartphone: IP Address 192.168.1.101

Hardware Address: 09:2C:D0:22:3F:11

INSTRUCTIONS

Configure Laura's wireless network using the network adapter window.

If at any time you would like to bring back the initial state of the situation, please click the Reset All button.

The screenshot displays the 'Laura's Wireless Configuration' window with three tabs: 'WIRELESS SETUP', 'NETWORK FILTER', and 'ADMINISTRATOR TOOLS'. The 'WIRELESS SETUP' tab is active, showing 'Wireless Network Settings'. Under this section, 'Enable Wireless:' is checked. 'Wireless Network Name:' is set to 'HomeWiFi' (noted as also called the SSID). 'Wireless Channel:' is set to '1'. 'Disable SSID Broadcast:' is unchecked, and '802.11g Only Mode:' is also unchecked. The 'Wireless Security Mode' section shows 'Security Mode:' set to 'Enable WPA2 Wireless Security (enhanced)'. Below this, the 'WPA2' section shows 'Passphrase:' and 'Confirmed Passphrase:' both set to 'CompTIA'. A large diagonal watermark 'freepdfdumps.com' is visible across the center of the form.

Laura's House



Wireless Network Name: Default
Security Mode: Open
Wireless Channel: 11

Wireless Network Name: MyWi
Security Mode: WEP
Wireless Channel: 6

Wireless Network Name: PatsWiFi
Security Mode: WEP
Wireless Channel: 11

Laura's Wireless Configuration

WIRELESS SETUP **NETWORK FILTER** **ADMINISTRATOR TOOLS**

Please enter the same password into both boxes for confirmation.

Password:

Verify Password:

Laura's Wireless Configuration

WIRELESS SETUP **NETWORK FILTER** **ADMINISTRATOR TOOLS**

Wireless Network Settings

Enable Wireless: ☒

Wireless Network Name: (Also called the SSID)

Wireless Channel:

Disable SSID Broadcast: ☐

802.11g Only Mode: ☐

Wireless Security Mode

Security Mode:

Wireless Configuration

Wireless SetupNetwork FilterAdministrator Tools

☒ Turn MAC Filtering ON

Allow the following MAC Addresses

MAC Address

☒ 00:0A:BF:03:C4:54

☒ 09:2C:D0:22:3F:11

☐

☐

Save Settings

Wireless Configuration

Wireless SetupNetwork FilterAdministrator Tools

ADMIN PASSWORD

Please enter the same password into both boxes for confirmation.

Password:

Secure\$1

Verify Password:

Secure\$1

Save Settings

NEW QUESTION: 102

Which of the following types of network configurations would a university with a network spread across a large city MOST likely use?

- A. LAN
- B. MAN
- C. WAN
- D. PAN

Answer: [\(SHOW ANSWER\)](#)

NEW QUESTION: 103

As part of a wireless network upgrade, a home user replaced an older 802.11g WAP with one that only works on 802.11ac. Consequently, many network devices can no longer connect. Which of the following is the MOST likely reason?

- A. The old device require a WAP capable of supporting MIMO.
- B. The new WAP uses WPA2, which is not compatible with the 802.11g devices.
- C. The new WAP is not broadcasting its SSID.
- D. 802.11ac only operates on 5GHz, and the user has many 2.4GHz devices.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 104

A user is working on a Windows laptop in a conference room that has connectivity to a large-screen TV. The user attempts to connect to the TV using HDMI and VGA cables, but video does not display on the TV. Which of the following is the MOST likely cause of the issue?

- A. There is a bad composite cable
- B. The screen brightness is set too low
- C. The TV resolution does not match the laptop
- D. Screen mirroring is disabled

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 105

A user is unable to access websites and has reported connectivity issues with pop-ups on the screen. A technician removes malware, and then is able to ping the router and access the websites.

Which of the following NEXT steps should the technician perform in troubleshooting this issue? (Choose two.)

- A. Verify the settings in IPConfig.
- B. Document findings, actions, and outcomes.
- C. Research the problem based on symptoms.
- D. Run a virus scan.
- E. Reboot the device to verify the fix.
- F. Reconnect the device to the network.

Answer: B,C ([LEAVE A REPLY](#))

NEW QUESTION: 106

A technician was called to check an unexpected clicking noise on a desktop that has become more frequent every time a video editing application is loaded.

The system fans have been replaced, but the clicking noise remains.

Diagnostics have been run on the video card.

Which of the following should the technician do FIRST?

- A. Perform a full data backup.
- B. Replace the video card.
- C. Scan the system for viruses.
- D. Do a System Restore.
- E. Replace the hard drive.

Answer: A ([LEAVE A REPLY](#))

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NEW QUESTION: 107

A bank employee contacts the help desk for assistance with setting up a new computer. Which of the following peripherals will the technician MOST likely install alongside the device? (Select TWO)

- A. Magnetic reader
- B. Signature pad
- C. Web camera
- D. External storage drive
- E. Flatbed scanner

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 108

A technician is setting up a printer for a small office that does not have an RJ-45 jack. The users' computers are all in the same workgroup and are connected physically to the same network switch. The technician needs to make sure all users can print to the new printer through the switch. Which of the following should the technician configure?

- A. Print server
- B. Bluetooth printing
- C. Shared printer

D. Cloud printing

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 109

Which of the following types of peripheral devices can be used to authenticate users on a computer system and provide access into a building?

A. OR scanner

B. ADF

C. Number pad

D. Smart card

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 110

An application is not responding on a user's workstation. After doing some research, a technician determines the drive is out of space. Which of the following should the technician do NEXT?

A. Identify files that can be deleted or removed.

B. Run diagnostics and review the system logs

C. Ask the user what happened before the application stopped responding.

D. Implement storage alerts to be notified if it happens again

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 111

A user does not have a mobile data signal or WiFi but wants to transfer a photo from a mobile phone to a laptop for editing. The user is unable to find the laptop from the phone. Which of the following should the user perform on the laptop to complete this task?

A. Enable network discovery in the network settings.

B. Enable File and Printer Sharing in the Network and Sharing Center.

C. Make airplane mode active in the Quick Access settings

D. Make the device discoverable in Bluetooth settings

Answer: ([SHOW ANSWER](#))

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