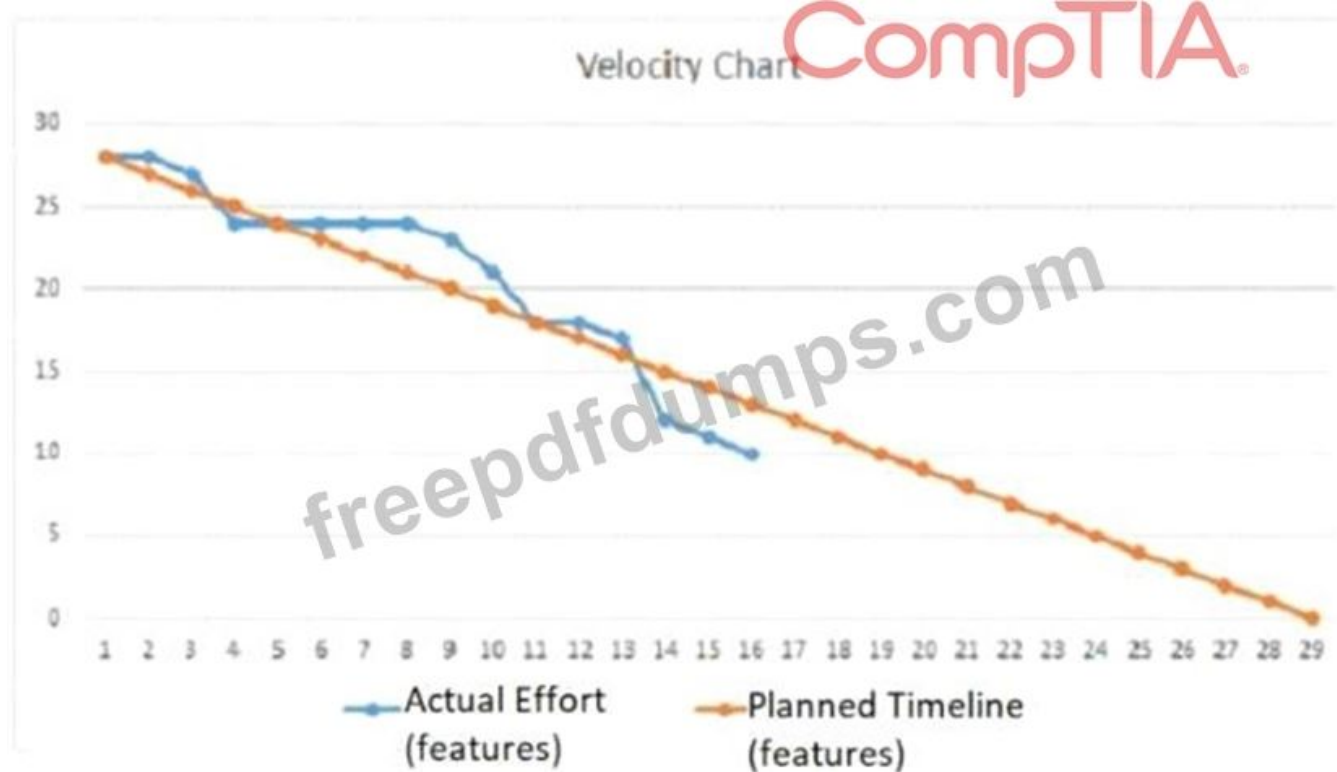


CompTIA.PK0-005.v2024-12-26.q252

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NEW QUESTION: 1

Which of the following can a project manager infer from the following velocity chart?



- A. The project is on schedule.
- B. The project is ahead of schedule.
- C. The project is behind schedule.
- D. The project is at risk.

Answer: C (LEAVE A REPLY)

The velocity chart typically shows the amount of work completed over time. If the "Actual Effort" line is

below the "Planned Timeline," it indicates that the project is not progressing as fast as planned, hence it is behind schedule. This is inferred by comparing the actual work completed against what was scheduled.

References = The answer is based on standard project management practices and the typical interpretation of velocity charts in project management. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources.

NEW QUESTION: 2

A PM learns about some communication issues with different stakeholders and team members. Which of the following should the PM do NEXT?

- A. Escalate the communication issues.
- B. Implement a communication platform.
- C. Review the communication plan.
- D. Talk with the head of the PMO.

Answer: C (LEAVE A REPLY)

The project manager should review the communication plan after learning about some communication issues with different stakeholders and team members. A communication plan is a document that defines and documents the communication goals, strategies, methods, channels, frequency, roles, and responsibilities for a project. A communication plan can help to facilitate effective and timely communication among all stakeholders involved in a project and avoid confusion, misunderstanding, or conflicts.

NEW QUESTION: 3

Which of the following would be the most helpful in providing customers with an application accessible via a web browser?

- A. IaaS
- B. SaaS
- C. PaaS
- D. XaaS

Answer: B (LEAVE A REPLY)

SaaS (Software as a Service) provides customers with access to applications over the internet, typically through a web browser. This cloud model allows users to access software without managing the underlying infrastructure. This aligns with CompTIA Project+ guidance on cloud service models for project delivery.

NEW QUESTION: 4

Several months after a project has ended, a project team member is still charging time to the project and is unable to charge time to new projects. Which of the following did the project manager neglect to do?

- A. Remove the team member's access.
- B. Release the project resources.
- C. Collect the stakeholders' feedback.
- D. Have the closeout report approved.

Answer: B (LEAVE A REPLY)

Releasing the project resources is the process of formally ending the involvement of the project team members and other resources in the project. It also involves updating the resource availability and performance records, and providing feedback and recognition to the resources. Releasing the project resources is an important part of the project closure phase, and it helps to avoid unnecessary costs and conflicts. If the project manager neglects to release the project resources, the team members may still charge time to the project and be unable to work on new projects¹².

NEW QUESTION: 5

A project team is working remotely from different locations across the country. As part of a lessons-learned exercise, the project manager would like to identify the level of engagement among project team members. Which of the following would be the best tool for the project manager to use?

- A. Whiteboard
- B. Real-time survey
- C. Meeting chat
- D. Email

Answer: B (LEAVE A REPLY)

NEW QUESTION: 6

During the testing phase of a project, the regression test fails due to a specific item that is disrupting the entire system. Which of the following documents should the project manager use to identify who requested this item?

- A. Issue log
- B. Risk register

C. Defect log

D. Traceability matrix

Answer: D (LEAVE A REPLY)

A traceability matrix is a document that maps the requirements of a project to the deliverables, test cases, and changes that are produced to meet those requirements. It helps the project manager to track the origin, status, and impact of each requirement throughout the project life cycle. A traceability matrix can also identify who requested or approved each requirement. Therefore, the project manager can use the traceability matrix to identify who requested the specific item that caused the regression test to fail.

NEW QUESTION: 7

A project manager prefers to have immediate contact with team members because it allows for faster response times and more interactive discussions. Which of the following communication methods should the project manager use?

A. Synchronous

B. Informal

C. Asynchronous

D. Formal

Answer: A (LEAVE A REPLY)

The project manager should use synchronous communication methods if they prefer to have immediate contact with team members. Synchronous communication is a type of communication that occurs in real time and allows for faster response times and more interactive discussions. Examples of synchronous communication methods include phone calls, video conferences, instant messaging, and face-to-face meetings. Synchronous communication can help to build rapport, clarify doubts, and resolve issues quickly among team members. Synchronous communication should be used when the project manager prefers to have immediate contact with team members. Synchronous communication allows for real-time interaction and feedback, enabling faster response times and more interactive discussions. References: CompTIA Project+ Study Guide Section 3.1.3

NEW QUESTION: 8

An organization was fined due to an audit finding that revealed a third-party vendor was able to see secured project information in a recently implemented system. Which of the following was the cause of this situation?

- A. The ticket system provided access by default without any approval.
- B. The project manager did not perform proper project planning.
- C. The system is lacking proper access controls.
- D. Sensitive data was incorrectly classified during the audit process.

Answer: C (LEAVE A REPLY)

The system is lacking proper access controls if a third-party vendor was able to see secured project information in a recently implemented system that resulted in a fine for the organization. Access controls are security mechanisms that regulate who or what can view, use, or modify data or resources in a system or network. Access controls typically involve authentication and authorization processes that verify the identity and permissions of users or devices before granting them access. Access controls can help to protect data confidentiality, integrity, and availability and prevent unauthorized access, misuse, or theft¹²

NEW QUESTION: 9

A project sponsor is struggling to provide the latest project status information on a weekly executive call. Which of the following should be reviewed?

- A. Meeting cadence
- B. Gap analysis
- C. Dashboard
- D. Adoption training

Answer: (SHOW ANSWER)

A dashboard is a visual tool that displays key project metrics and indicators in a single view¹². A dashboard can help a project sponsor to provide the latest project status information on a weekly executive call by showing the project progress, budget, schedule, risks, issues, and milestones in a clear and concise way³⁴. A dashboard can also facilitate communication, collaboration, and decision making among project stakeholders⁵⁶. A dashboard should be reviewed and updated regularly to reflect the current state of the

project7. References = CompTIA Project+ Certification Study Guide8, CompTIA Project+ Certification Exam Objectives9, Write a Project Status Report in 8 Steps + Template [2023] * Asana6, Project Status Reports: 9 Easy Steps & Examples [+ Template]7, How To Write a Project Status Report (Definition and Steps)8, How to Write a Project Status Report [Template Included] - Toggl9, What Is a Project Status? Definition and Key Terms - Indeed10

NEW QUESTION: 10

Which of the following tools is best to use for storing lessons learned?

- A. Whiteboard
- B. Wiki knowledge base
- C. Content management system
- D. Workflow platform

Answer: B (LEAVE A REPLY)

A wiki knowledge base is a collaborative online platform that allows users to create, edit, and share information about a specific topic or domain¹. A wiki knowledge base is best to use for storing lessons learned because it enables easy access, retrieval, and update of the lessons learned by project teams and stakeholders². A wiki knowledge base can also support keyword search, version control, and linking of related documents³. A wiki knowledge base is different from a whiteboard, which is a physical or digital board that can be used for brainstorming, sketching, or presenting ideas; a content management system, which is a software application that allows users to create, manage, and publish digital content; and a workflow platform, which is a software tool that automates and streamlines business processes⁴. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 14: Closing the Project, page 403; Capturing Lessons Learned in Project Management [2023] * Asana, Different types of lessons learned sessions and Lessons Learned Process in Project Management sections; Project Management Lessons Learned | Smartsheet, What Are Lessons Learned in Project Management? and Lessons Learned Process in Project Management sections; How to Do Lessons Learned in Project Management, Store and Retrieve sections.

NEW QUESTION: 11

A principle states 80% of the issues are the result of 20% of the causes. Which of the following types of diagrams is based on this principle?

- A. Pareto
- B. Scatter
- C. Network
- D. Fishbone

Answer: A (LEAVE A REPLY)

The Pareto Principle, or the 80/20 rule, is often represented by a Pareto chart, which is used to prioritize issues by showing the most significant factors. CompTIA Project+ recommends Pareto analysis as a valuable tool for quality control and decision-making.

NEW QUESTION: 12

A project manager reports that the implementation of a new system is on track to be completed under budget and ahead of the schedule. A stakeholder then asks the manager to add mobile device functionality. Which of the following should the project manager do in response to the request?

- A. Decline because it is not included in the project scope.
- B. Assess the impact of the request and create a change request
- C. Create new functional and non-functional requirements for mobile devices.
- D. Revise the baseline of the project plan by adding the new requirements.

Answer: B (LEAVE A REPLY)

Explanation

Assess the impact of the request and create a change request. The project manager should assess the impact of the request and create a change request in response to the stakeholder asking to add mobile device functionality to a project that is on track to be completed under budget and ahead of schedule. A change request is a document that formally proposes and records a modification or addition to some aspect of a project, such as scope, schedule, cost, quality, or resources. A change request can help to communicate and justify the need and rationale for the change and its implications on the project objectives and deliverables. A change request also helps to initiate the change control process, which involves reviewing, approving, implementing, and monitoring the change¹²

NEW QUESTION: 13

A company is implementing a new radar system from July to September. The project manager knows these months are the peak hurricane season for this region. Which of the following should the project manager develop to mitigate the risk to the project?

- A. Data plan
- B. Contingency plan
- C. Rollback plan
- D. Recovery plan

Answer: B (LEAVE A REPLY)

A contingency plan is a risk mitigation strategy that involves preparing alternative courses of action in case the original plan fails or encounters unexpected problems. A contingency plan can help reduce the impact of

negative risks and ensure the project continuity and success. In this case, the project manager should develop a contingency plan to mitigate the risk of hurricanes affecting the implementation of the new radar system. For example, the contingency plan could include backup resources, alternative locations, emergency procedures, and communication channels in case of a hurricane. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 7: Risk Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 7: Risk Management

NEW QUESTION: 14

Which of the following is a reason to use a SOW on a project?

- A.** To find out the contact information for the vendors
- B.** To review the list of stakeholders
- C.** To ensure the team stays within the scope of the contract
- D.** To give explicit instruction on how to execute the work

Answer: C (LEAVE A REPLY)

A statement of work (SOW) is a formal document that defines the entire scope of work involved for a vendor and clarifies deliverables, costs, and timeline¹. It serves as a contractual agreement between a vendor and a client, providing a comprehensive description of the work to be performed². A reason to use a SOW on a project is to ensure the team stays within the scope of the contract, as it outlines what the team will and won't do on a project, saving from painful client negotiations and protecting the timeline and the bottom line³. Reference = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 3: Initiating Projects Part 1, page 63; What Is a Statement of Work? Definition & Examples, Introduction and What Is a Statement of Work (SOW) In Project Management? sections; Statement Of Work Ultimate Guide: Simple Definition & Template, Introduction and What is a Statement of Work? sections; What Is a Statement of Work (SOW)? - Coursera, Introduction section.

NEW QUESTION: 15

While working in a collaborative, online brainstorming session, team members send private messages to the facilitator about challenges understanding others when they are speaking due to accents and background noises. Which of the following should the facilitator do to overcome the challenges?

- A.** Instruct the team members to set their speakers to maximum volume and mute their microphones.
- B.** Require everyone to turn on their cameras and use the same background filter.
- C.** Encourage the use of the chat and use plain language when speaking.

D. Allow one person to speak at a time after receiving acknowledgment from the facilitator.

Answer: C (LEAVE A REPLY)

Using the chat and plain language can help overcome the communication barriers caused by accents and

background noises. Chat allows team members to write down their ideas and questions, which can be easier to

understand than spoken words. Plain language reduces the ambiguity and complexity of the messages, making

them more clear and concise. These techniques can also enhance the participation and engagement of the team

members, as they can express their thoughts and opinions more comfortably and confidently.

References =

CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4: Communication and Change

Management, p. 97-98.

NEW QUESTION: 16

As a result of lessons learned, a project manager convenes a meeting to understand the poor quality of the project documentation. During the meeting, project team members provide insights from their perspectives and discussions with group members. Which of the following is the project team doing?

- A. Executing the approved contingency plan
- B. Constructing an Ishikawa diagram to determine the root cause
- C. Using a Pareto chart to prioritize the different causes
- D. Engaging the senior management team in regard to the issue

Answer: B (LEAVE A REPLY)

An Ishikawa diagram, also known as a fishbone diagram, is a tool used to identify and analyze the root causes of a particular problem. CompTIA Project+ references this tool as essential for quality management and problem-solving.

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NEW QUESTION: 17

The project team determines that software installation can only begin after the desktops have been installed and can be powered on. Which of the following dependencies does this represent?

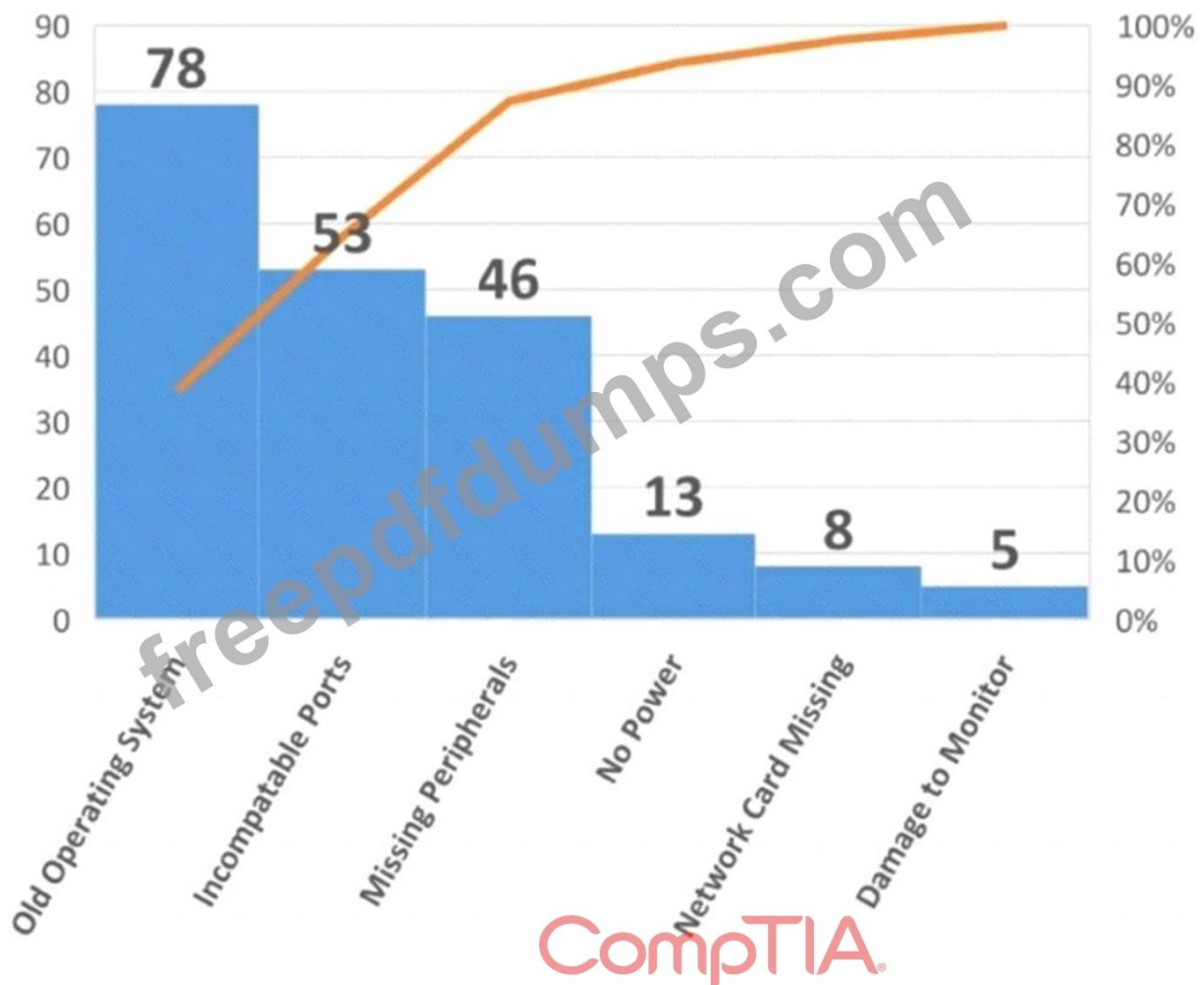
- A. External
- B. Internal
- C. Mandatory
- D. Discretionary

Answer: C (LEAVE A REPLY)

The dependency between software installation and desktop installation is a mandatory dependency. A mandatory dependency is a type of dependency that is inherent in the nature or logic of the work and cannot be avoided or changed. It is also known as a hard dependency or a hard logic dependency. A mandatory dependency means that one task must be completed before another task can start or finish. For example, software installation can only start after desktop installation is finished. The dependency between desktop installation and software installation represents a mandatory dependency. A mandatory dependency is a type of task dependency that is inherent in the nature of the work being performed. In this case, software installation cannot begin until desktops are installed and powered on, and therefore, the dependency is mandatory. Reference: CompTIA Project+ Study Guide, Chapter 3: Project Integration Management, Objective 3.1: Identify the project management processes and the interactions between them.

NEW QUESTION: 18

A project team was instructed to refurbish old desktops. The following provides the details of the issues observed:



Which of the following issues should be addressed FIRST?

- A. Replace missing peripherals because this process can be easy and less costly.
- B. An old operating system issue has the most amount of occurrences.
- C. Damage to the monitor has the highest percentage.
- D. Address each issue as discovered to avoid rework.

Answer: (SHOW ANSWER)

The project manager should address the issue of damage to the monitor first because it has the highest percentage (40%) among the issues observed. This means that it is the most frequent and severe issue that affects the quality and functionality of the refurbished desktops. Addressing this issue first can help to improve customer satisfaction, reduce rework, and avoid waste1

NEW QUESTION: 19

A PM is working on a strategy to store records. Which of the following elements must be included in this plan?

(Select TWO)

- A. Data management
- B. Issue management
- C. Work breakdown structure
- D. Document management
- E. Communication management
- F. Risk management

Answer: A,D (LEAVE A REPLY)

A strategy to store records must include data management and document management as two essential

elements. Data management is the process of ensuring that the data collected, stored, and used by the project is

accurate, complete, consistent, secure, and accessible. Data management helps to maintain the quality and

integrity of the project data and supports the analysis and reporting of the project outcomes¹, p. 4

Document management is the process of creating, organizing, storing, retrieving, and disposing of project

documents in a systematic and controlled way. Document management helps to ensure that the project

documents are available, reliable, usable, and authentic throughout the project life cycle and beyond. Document management also helps to comply with the legal, regulatory, and organizational

requirements for records retention and disposition², p. 3

NEW QUESTION: 20

A project manager buys an extended warranty for a set of servers. Which of the following risk management

strategies is the manager using?

- A. Transfer
- B. Avoid
- C. Accept
- D. Mitigate

Answer: A (LEAVE A REPLY)

Transfer is a risk management strategy that involves shifting the responsibility or impact of a risk to a third

party, such as an insurance company, a vendor, or a contractor¹. By buying an extended warranty for a set of

servers, the project manager is transferring the risk of server failure or malfunction to the warranty provider,

who will cover the cost of repair or replacement in case of a risk event. This way, the project manager reduces

the exposure and liability of the project to the risk, while still retaining some level of accountability and

oversight². References = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 8: Planning Projects

Part 4, page 245; 4 Risk Management Strategies for Successful Project Execution, Risk transferring

section; How to Manage Project Risk: A 5-Step Guide, Risk treatment section.

NEW QUESTION: 21

Two project team members are assigned to set up new work areas and are disagreeing about the placement of hardware and peripherals at the end users' desks. The requirements do not specify where to place the items, just what is needed in each space. Which of the following should the project manager do to resolve the conflict?

- A.** Send out a survey to the potential end users to gather information about the best functional setup for work productivity.
- B.** Provide clear instructions based on personal preference and aesthetics for setup of the work areas.
- C.** Explain to team members that the placement of the items is not too important, as long as everything is connected and working.
- D.** Facilitate a meeting between team members to review the pros and cons of the different configurations so as to encourage an amicable solution.

Answer: D (LEAVE A REPLY)

This answer is based on the best practice of conflict resolution in project management, which is to use a collaborative or problem-solving approach that seeks a win-win outcome for all parties involved¹². By facilitating a meeting, the project manager can help the team members communicate effectively, understand each other's perspectives, and find a mutually acceptable solution that meets the project requirements. This way, the project manager can also maintain team morale and cohesion, and avoid imposing a decision that may cause resentment or dissatisfaction among the team members³. References = CompTIA Project+ Certification Study Guide⁴, CompTIA Project+ Certification Exam Objectives⁵, How Do You Handle Conflict in Project Management?¹, 7 Strategies for Conflict Resolution in Project Management², The Conflict Resolution Skills Every Project Manager Needs³

NEW QUESTION: 22

A project team needs a tool to store information that is captured throughout the life cycle of a project. The

information should be stored in a centralized location that is easily accessible to all stakeholders and will

provide search functionality. Which of the following tools should be used?

- A.** Secure folder
- B.** Real-time, multiauthoring editing software

C. Digital whiteboard

D. Wiki knowledge base

Answer: D (LEAVE A REPLY)

A wiki knowledge base is a tool that allows the project team to store, organize, and share information that is

captured throughout the life cycle of a project. A wiki knowledge base is stored in a centralized location that is

easily accessible to all stakeholders via a web browser. A wiki knowledge base also provides search

functionality that enables the users to find the information they need quickly and easily. A wiki knowledge

base can help the project team to document the project requirements, scope, schedule, budget, quality, risks,

issues, lessons learned, and best practices.

A wiki knowledge base is different from a secure folder, which is a tool that protects the files and folders from

unauthorized access or modification. A secure folder may not be easily accessible to all stakeholders, and may

not provide search functionality or collaboration features. A wiki knowledge base is also different from a

real-time, multiauthoring editing software, which is a tool that allows the project team to create and edit

documents simultaneously and synchronously. A real-time, multiauthoring editing software may not be

suitable for storing large amounts of information, and may not provide the same level of organization and

structure as a wiki knowledge base. A wiki knowledge base is also different from a digital whiteboard, which

is a tool that allows the project team to brainstorm, visualize, and communicate ideas. A digital whiteboard is

not designed for storing information, and may not provide the same level of search functionality or security as

a wiki knowledge base. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter

3: Project Communications Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter

3: Project Communications Management²; The 15 best collaboration tools for productive teams³

NEW QUESTION: 23

Which of the following is a typical characteristic of Scrum?

A. Large teams

- B. Low-risk scope
- C. Self-organized team
- D. Well-defined scope

Answer: (SHOW ANSWER)

A self-organized team is a typical characteristic of Scrum, which is an agile framework for managing complex projects. A self-organized team is a group of motivated and skilled individuals who have the autonomy and authority to make decisions and collaborate on how to deliver the project goals. A self-organized team does not rely on a manager or a leader to assign tasks, monitor progress, or resolve issues. Instead, a self-organized team uses Scrum events, such as daily stand-ups, sprint planning, sprint review, and sprint retrospective, to coordinate their work, communicate with each other, and inspect and adapt their process and product¹²³. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 2: Project Methodologies, p. 55; Scrum Characteristics - Scrumiversity; What is Scrum? | Scrum.org; Characteristics of a Great Scrum Team | Scrum.org

NEW QUESTION: 24

A project manager realizes that a project will not be completed on time due to resource constraints. Which of the following actions should the project manager take NEXT?

- A. Trigger the contingency plan and communicate with the stakeholders.
- B. Work with the functional managers to create a work-around.
- C. Submit a change request to the change control board.
- D. Transfer the risk by hiring a new vendor who was successful on a previous project.
- E. Set up an escalation meeting with the sponsor.

Answer: C (LEAVE A REPLY)

Submit a change request to the change control board. The project manager should submit a change request to the change control board (CCB) if they realize that the project will not be completed on time due to resource constraints. A change request is a formal proposal to modify any aspect of the project, such as scope, schedule, cost, quality, or resources. A change request must be submitted to the CCB, which is a group of stakeholders who are authorized to review and approve changes. Submitting a change request can help to document the impact of the resource constraints on the project and seek approval for any corrective actions or preventive actions¹²

NEW QUESTION: 25

A project manager queries stakeholders to identify the right communication channel to be used during the project life cycle. After reviewing the responses, the project manager reports that 70% of the stakeholders prefer email communication, and the rest prefer face-to-face communication. The project manager should update the stakeholder register with:

- A. the preferred sponsor's communication channel.
- B. the preferred project manager's communication channel.
- C. the preferred reported communication channel.
- D. email communication as the preferred communication channel.

Answer: C (LEAVE A REPLY)

This answer is based on the best practice of stakeholder management, which is to identify and document the communication preferences of each stakeholder or stakeholder group¹². The project manager should update the stakeholder register with the information gathered from the stakeholder analysis, which includes the preferred communication channel for each stakeholder³. The preferred reported communication channel reflects the majority preference of the stakeholders, as well as the minority preference of the face-to-face communicators. The project manager should use this information to plan and execute effective communication throughout the project life cycle⁴. References = CompTIA Project+ Certification Study Guide⁵, CompTIA Project + Certification Exam Objectives⁶, Stakeholder Register in Project Management¹, What is a Stakeholder Register?², How to Develop a Stakeholder Register³

NEW QUESTION: 26

Which of the following activities are important parts of the closing phase? (Select two).

- A. Releasing resources
- B. Locking risks
- C. Updating stakeholder register
- D. Closing contracts
- E. Completing the work breakdown structure
- F. Negotiating the next project

Answer: (SHOW ANSWER)

These are two of the key activities in the closing phase, as they involve finalizing the use of resources and resolving any remaining risks that may affect the project performance or quality. Reference = CompTIA Project+ Study Guide¹, Chapter 12: Closing Phase Activities

NEW QUESTION: 27

During a gate review meeting, the deliverable was rejected by the customer.

INSTRUCTIONS

Review the dashboard.

* Part 1: Drag and drop each task, placing them in the correct order based on the project change control process.

* Part 2: Select the proper document(s) to be updated.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

Part 1:

Change Control Process		Drag and Drop
1	<input type="text"/>	Perform a demonstration.
2	<input type="text"/>	Define new requirements and record changes.
3	<input type="text"/>	Update and test the deliverable.
4	<input type="text"/>	Consult the RACI matrix.
5	Select the appropriate document(s) to update.	Assess the schedule, risk, and cost.
6	<input type="text"/>	Obtain a sign off.
7	<input type="text"/>	Make an announcement on the company portal.
8	<input type="text"/>	

Part 2:

Question Options

Select the appropriate document(s) to update.

- Risk register
- Schedule
- Statement of work
- Organizational chart
- Change log
- Issues log
- WBS dictionary

Answer:

See the Explanation for the solution.

Explanation:

Part 1:

Change Control Process:

Consult the RACI matrix.

Define new requirements and record changes.

Assess the schedule, risk, and cost.

Perform a demonstration.

Obtain a sign off.

Update and test the deliverable.

Make an announcement on the company portal.

The change control process is a sequence of steps that helps to manage and document any changes or

modifications to a project scope, schedule, cost, quality, or resources. The change control process typically

involves the following steps:

Consult the RACI matrix. A RACI matrix is a tool that defines and clarifies the roles and responsibilities

of each team member for each task or activity in a project. RACI stands for responsible, accountable,

consulted, and informed. Consulting the RACI matrix can help to identify who needs to be involved or

informed about the change request and how to communicate with them.

Define new requirements and record changes. The new requirements and changes are the details of what

needs to be modified or added to the project deliverables or objectives based on the customer feedback

or request. Defining and recording the new requirements and changes can help to communicate and

justify the need and rationale for the change and its implications on the project scope and quality.

Assess the schedule, risk, and cost. The schedule, risk, and cost are the aspects of the project that may be

affected by the change request. Assessing the schedule, risk, and cost can help to determine the impact

and feasibility of the change and identify any possible alternatives or corrective actions to minimize or

avoid its negative effects.

Perform a demonstration. A demonstration is a presentation or show of how the modified or updated

deliverable works or meets the customer expectations or requirements. Performing a demonstration can

help to validate and verify that the change request has been implemented correctly and effectively and to

obtain feedback or approval from the customer or stakeholders.

Obtain a sign off. A sign off is a formal acceptance and approval of the change request and its deliverables from the customer or stakeholders. Obtaining a sign off can help to confirm that the change

request has been completed successfully and satisfactorily and to close the change control process.

Update and test the deliverable. The deliverable is the product or service that is produced or provided by

the project. Updating and testing the deliverable can help to ensure that it meets the quality standards

and criteria and that it works as expected after implementing the change request.

Make an announcement on the company portal. The company portal is a platform or channel that allows

internal communication and collaboration among employees within an organization. Making an announcement on the company portal can help to inform and update other team members or departments

about the change request and its outcomes and to share any lessons learned or best practices from the

change control process.

Part2:

Risk register: A risk register is a document that identifies, analyzes, and records the potential risks or

uncertainties that may affect a project. Updating the risk register can help to capture any new or modified risks that may arise from the change request and to plan and implement appropriate risk responses.

Schedule: A schedule is a document that shows the planned start and end dates, durations, dependencies, and progress of each task or activity in a project. Updating the schedule can help to reflect

any changes or adjustments to the project timeline or milestones that may result from the change request

and to monitor and control the project performance and delivery.

Statement of work: A statement of work (SOW) is a document that defines the scope, deliverables,

schedule, and terms and conditions of a project or contract. Updating the SOW can help to document

any changes or additions to the project scope or deliverables that may be requested or agreed upon by

the customer or stakeholders and to ensure alignment and agreement on what needs to be done and how

it will be done.

Change log: A change log is a document that tracks and records any changes or modifications that are

made to the project scope, schedule, cost, quality, or resources during a project. Updating the change log

can help to document the change request, approval, implementation, and impact of each change and

ensure traceability and transparency.

NEW QUESTION: 28

A risk management team for a software project decided to outsource the development of a specific portion of a system due to a lack of internal resources. Which of the following risk responses does this demonstrate?

- A. Avoid
- B. Transfer
- C. Accept
- D. Share

Answer: ([SHOW ANSWER](#))

Outsourcing the development of a system component due to a lack of internal resources is a risk response strategy known as 'transfer.' This approach shifts the risk to a third party who will now be responsible for managing that portion of the project. It is commonly used when an organization does not have the expertise or capacity to handle specific risks internally.

Reference = The answer is based on standard project management practices and the typical use of risk response strategies in the field. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources.

NEW QUESTION: 29

A project manager distributes minutes after each project meeting. However, the project manager is having difficulties hosting the meetings and documenting the discussions simultaneously.

Which of the following should the project manager do in order to be most efficient?

- A. Assign a scribe to take notes.
- B. Record the meeting and transcribe the notes later.
- C. Instruct each team member to take notes.
- D. Get a facilitator for the meetings.

Answer: A ([LEAVE A REPLY](#))

Assigning a scribe allows the project manager to focus on hosting and facilitating the meeting effectively without being distracted by note-taking. This approach is consistent with best practices in meeting management and aligns with CompTIA Project+ guidelines, which emphasize the importance of efficient meeting roles and responsibilities.

NEW QUESTION: 30

Which of the following provides the best justification for undertaking a project?

- A. Scope statement
- B. Business case
- C. Sponsor request
- D. Project charter

Answer: B (LEAVE A REPLY)

A business case provides justification for undertaking a project, programme or portfolio. It evaluates the benefit, cost and risk of alternative options and provides a rationale for the preferred solution. A business case is essential for demonstrating the value of the project and securing the approval and funding from the governance. A business case is different from a scope statement, which defines the project boundaries and deliverables; a sponsor request, which initiates the project idea and seeks support; and a project charter, which authorizes the project and assigns the project manager. Reference = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 3: Initiating Projects; What is business case? | APM

NEW QUESTION: 31

A PM learns about some communication issues with different stakeholders and team members. Which of the following should the PM do NEXT?

- A. Escalate the communication issues.
- B. Implement a communication platform.
- C. Review the communication plan.
- D. Talk with the head of the PMO.

Answer: C (LEAVE A REPLY)

Explanation

The project manager should review the communication plan after learning about some communication issues with different stakeholders and team members. A communication plan is a document that defines and documents the communication goals, strategies, methods, channels, frequency, roles, and responsibilities for a project. A communication plan can help to facilitate effective and timely communication among all stakeholders involved in a project and avoid confusion, misunderstanding, or conflicts.

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NEW QUESTION: 32

Project team members are leaving the company due to a stressful work environment. The project manager needs to capture this concern about potentially losing team members again. Which of the following logs should the project manager use?

- A. Risk
- B. Change
- C. Defect
- D. Issue

Answer: ([SHOW ANSWER](#))

A risk log or risk register is used to document potential risks to the project, including the loss of team members due to high stress. CompTIA Project+ recommends this log as a tool for identifying and managing risks throughout the project lifecycle.

NEW QUESTION: 33

Which of the following should be the PRIMARY basis for establishing metrics that measure the effectiveness of an information security program?

- A. Residual risk
- B. Regulatory requirements
- C. Risk tolerance
- D. Control objectives

Answer: ([SHOW ANSWER](#))

Control objectives are the desired outcomes or goals of implementing security controls to mitigate risks and protect information assets. Control objectives should be the primary basis for establishing metrics that measure the effectiveness of an information security program, as they align with the business objectives, requirements, and expectations of the organization and its stakeholders. Metrics based on control objectives can help to evaluate the performance, efficiency, and maturity of the security program, and to identify gaps, issues, and areas for improvement. The other options are not correct because:

Residual risk is the remaining risk after applying security controls. Residual risk is not a basis for establishing metrics, but rather a result of measuring the effectiveness of security controls.

Residual risk should be monitored and reported, but it does not define the desired outcomes or goals of the security program.

Regulatory requirements are the external standards, laws, and regulations that the organization must comply with to avoid legal or financial penalties. Regulatory requirements are not a basis for establishing metrics, but rather a constraint or a driver for the security program. Metrics based on regulatory requirements can help to demonstrate compliance, but they may not reflect the actual effectiveness or efficiency of the security program.

Risk tolerance is the level of risk that the organization is willing to accept or bear. Risk tolerance is not a basis for establishing metrics, but rather a factor or an input for the security program.

Metrics based on risk tolerance can help to prioritize and allocate resources, but they may not measure the actual outcomes or goals of the security program. References = Key Performance Indicators for Security Governance, Part 1; 14 Cybersecurity Metrics + KPIs You Must Track in

2023; KPIs in Information Security: The 10 Most Important Security Metrics; Why metrics are crucial to proving cybersecurity programs' value; Implementing and Maintaining Security Program Metrics

NEW QUESTION: 34

A project team is working remotely from different locations across the country. As part of a lessons-learned exercise, the project manager would like to identify the level of engagement among project team members. Which of the following would be the best tool for the project manager to use?

- A. Meeting chat
- B. Email
- C. Real-time survey
- D. Whiteboard

Answer: C (LEAVE A REPLY)

A real-time survey is a tool that allows the project manager to collect feedback from the project team members in an interactive and timely manner. A real-time survey can measure the level of engagement, satisfaction, motivation, and performance of the team members, as well as identify any issues, challenges, or opportunities for improvement. A real-time survey can also increase the participation and collaboration of the team members, as they can see the results and comments of their peers instantly. A real-time survey is more effective than a meeting chat, an email, or a whiteboard, as it can reach a larger and more diverse audience, provide more structured and quantitative data, and avoid distractions and interruptions. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Project Closure, p. 367; The 9 best online survey apps in 2023 | Zapier

NEW QUESTION: 35

A project team participates in a brainstorming session to define the guidance, direction, and approach for monitoring established procedures for developed products. Which of the following plans is the team creating?

- A. Project transition
- B. Project management
- C. Project communications
- D. Project quality assurance

Answer: D (LEAVE A REPLY)

Project quality assurance is the process of ensuring that the project meets the quality standards and requirements defined by the stakeholders and the organization. It involves planning, implementing, and monitoring quality activities throughout the project life cycle. Project quality assurance is different from project quality control, which is the process of inspecting and testing the project deliverables and outputs to identify and correct defects. Project quality assurance is also different from project transition, which is the process of transferring the project deliverables and outputs to the end users or customers. Project management is the application of knowledge,

skills, tools, and techniques to project activities to meet the project objectives. Project communications is the process of planning, creating, distributing, and managing information among the project stakeholders. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 8: Quality Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 8: Quality Management²

NEW QUESTION: 36

Which of the following BEST identifies the intent and purpose of a project closeout report?

- A. To provide documentation of lessons learned
- B. To document variances from the initial project baseline
- C. To validate that a project has been successfully completed
- D. To release resources and terminate all access rights

Answer: C (LEAVE A REPLY)

Explanation

To validate that a project has been successfully completed. The intent and purpose of a project closeout report is to validate that a project has been successfully completed and to summarize the goals, objectives, and outcomes of the project, as well as the lessons learned and the feedback from stakeholders. A project closeout report is a document that is submitted at the end of a project to officially conclude it and release the resources and contracts involved. It is useful for evaluating the project's success and improving the performance of future projects¹²

NEW QUESTION: 37

A project team wants to compare two potential vendors' costs and risks for completing project tasks. Which of the following visualizations will best facilitate this analysis?

- A. Scatter diagram
- B. Decision tree
- C. Pareto chart
- D. Histogram

Answer: B (LEAVE A REPLY)

A decision tree helps in evaluating various choices and their potential outcomes, making it suitable for comparing vendors based on costs and risks. This aligns with CompTIA Project+ methodologies for decision-making tools and analysis.

NEW QUESTION: 38

Halfway through a project, the sponsor states that the project is taking too long to complete. Which of the following should the project manager consult?

- A. Gantt chart
- B. Maintenance window schedule
- C. Functional requirements
- D. Test results

Answer: A (LEAVE A REPLY)

Explanation

The project manager should consult a Gantt chart after the sponsor states that the project is taking too long to complete. A Gantt chart is a graphical tool that shows the schedule of a project, including the start and end dates, durations, dependencies, milestones, and progress of each task or activity. A Gantt chart can help to monitor and control the project timeline and identify any delays, variances, or issues that may affect the project completion.

NEW QUESTION: 39

Which of the following pieces of data are examples of PII?

- A. Medical record and test result values
- B. IP address and email address
- C. Name and year of birth
- D. X-ray and blood type

Answer: (SHOW ANSWER)

PII stands for personally identifiable information, which is any data that can be used to identify a specific individual. Examples of PII include name, address, phone number, email address, social security number, passport number, driver's license number, etc. IP address and email address are both PII because they can be used to trace the identity and location of a person. Medical record and test result values, name and year of birth, and x-ray and blood type are not PII by themselves, but they can become PII if they are combined with other data that can link them to a specific individual. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Project Security, page 331. CompTIA Project+ Certification Exam Objectives, Domain 4: Project Security, Objective 4.1: Given a scenario, apply security best practices to a project, Sub-objective: Identify and classify PII.

NEW QUESTION: 40

While managing a project, a PM is assigned to work on a second project. The second project becomes more complex and monopolizes the PM's time. The PM learns that a similarly time-consuming project was executed previously in the organization. Which of the following actions should the PM take?

- A. Perform a root cause analysis.
- B. Organize a stakeholder meeting
- C. Escalate the issue to the CCB
- D. Contact the PMO for assistance.

Answer: (SHOW ANSWER)

Explanation

The project manager should contact the project management office (PMO) for assistance after learning that a similarly time-consuming project was executed previously in the organization. A PMO is a department or group within an organization that provides centralized guidance, governance, standards, best practices, resources, and oversight for project management activities. A PMO can help the project manager by providing access to historical

data, lessons learned, templates, tools, methodologies, and expertise from previous projects that can be useful for planning and executing the current project.

NEW QUESTION: 41

Which of the following offers administrators more direct control over operating systems?

- A. Infrastructure as a service
- B. Software as a service
- C. Functions as a service
- D. Platform as a service

Answer: A ([LEAVE A REPLY](#))

Explanation

Infrastructure as a service (IaaS) offers administrators more direct control over operating systems than other cloud service models. IaaS is a type of cloud computing service that provides virtualized computing resources such as servers, storage, network, and operating systems over the internet. IaaS allows users to rent or lease infrastructure resources on demand and pay only for what they use. IaaS gives users more flexibility and control over their infrastructure resources and enables them to configure, manage, and customize their operating systems according to their needs and preferences

NEW QUESTION: 42

A company is creating a new technology. The company is concerned that the project details could be compromised if a cloud service is used, and another company could launch the technology before the current projected delivery. Which of the following can the company do to minimize this risk?

- A. Use an on-premises project management scheduling tool.
- B. Limit access to members of the project team.
- C. Mandate overtime to get the project completed sooner.
- D. Ensure all team members have signed a non-disclosure agreement.

Answer: ([SHOW ANSWER](#))

Limiting access to members of the project team is a way to minimize the risk of compromising the project details if a cloud service is used. This means that only authorized and trusted individuals can access, view, modify, or share the project information stored in the cloud. Limiting access can prevent unauthorized access, data leakage, cyberattacks, or espionage from external parties who might want to steal or sabotage the new technology. Limiting access can also reduce the risk of human error, negligence, or misconduct from internal parties who might accidentally or intentionally expose or misuse the project information¹²³. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4:

Project Communications, p. 143; Cloud Security Risks and How to Mitigate Them | Cloud Academy; Cloud Security: How to Secure Your Data in the Cloud | Kaspersky; Cloud Security: Best Practices for Securing Cloud Computing | Cloud Security Alliance

NEW QUESTION: 43

A project team is defining operational training, discussing a go-live date, and describing the operational

handoff. Which of the following best describes what the team is developing?

- A. The project closeout report
- B. A handover to operations
- C. Phase-gate review documentation
- D. A transition plan

Answer: D (LEAVE A REPLY)

A transition plan is a document that outlines how the project deliverables will be transferred to the operations

team or the end users, and how the project team will disengage from the project. It typically includes details

such as operational training, go-live date, support arrangements, roles and responsibilities, and acceptance

criteria. A transition plan is different from a project closeout report, which summarizes the project performance, lessons learned, and final status. A handover to operations is a process of transferring the project

deliverables to the operations team, but it is not a document. A phase-gate review documentation is a set of

documents that are used to evaluate the project progress and readiness to move to the next phase, but it is not

related to the operational handoff. References = CompTIA Project+ PK0-005 Certification Study Guide,

Chapter 14: Closing the Project, p. 409-410; [CompTIA Project+ Certification Exam Objectives], Domain 4:

Project Closure, Objective 4.1: Compare and contrast various project closure activities.

NEW QUESTION: 44

A lessons-learned meeting took more than two hours and ended without defining a standardized process. The project manager decides to move forward without allowing changes to the existing process. Which of the following techniques is the project manager using?

- A. Forcing
- B. Avoiding
- C. Compromising
- D. Smoothing

Answer: (SHOW ANSWER)

Forcing is a conflict resolution technique where the project manager makes a decision unilaterally, without seeking consensus. According to CompTIA Project+, forcing may be used when time is critical, and decisions need to be made promptly.

NEW QUESTION: 45

A project manager receives an escalation from an external group reporting that an expected deliverable should have been available some time ago. After analysis, the project team realizes the deliverable was provided on time. Which of the following should the project manager do next?

- A. Request a change control ticket.
- B. Review the schedule plan.
- C. Refine the project documentation.
- D. Revise the communication plan.

Answer: D (LEAVE A REPLY)

When a project manager receives an escalation about a deliverable that was actually provided on time, it indicates a communication issue. The next step should be to revise the communication plan to ensure that all stakeholders are properly informed about project progress and deliverables in the future. This helps to prevent misunderstandings and ensures that everyone has the correct information.

References = CompTIA Project+ Certification Study Guide (PK0-005)

NEW QUESTION: 46

A company is creating a new technology. The company is concerned that the project details could be compromised if a cloud service is used, and another company could launch the technology before the current projected delivery. Which of the following can the company do to minimize this risk?

- A. Use an on-premises project management scheduling tool.
- B. Limit access to members of the project team.
- C. Mandate overtime to get the project completed sooner.
- D. Ensure all team members have signed a non-disclosure agreement.

Answer: B (LEAVE A REPLY)

Limiting access to members of the project team is a way to minimize the risk of compromising the project details if a cloud service is used. This means that only authorized and trusted individuals can access, view, modify, or share the project information stored in the cloud. Limiting access can prevent unauthorized access, data leakage, cyberattacks, or espionage from external parties who might want to steal or sabotage the new technology. Limiting access can also reduce the risk of human error, negligence, or misconduct from internal parties who might accidentally or intentionally expose or misuse the project information¹²³. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4: Project Communications, p. 143; Cloud Security Risks and How to Mitigate Them | Cloud Academy; Cloud Security: How to Secure Your Data in the Cloud | Kaspersky; Cloud Security: Best Practices for Securing Cloud Computing | Cloud Security Alliance

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NEW QUESTION: 47

A contractor attended a project meeting that was exclusively for company employees. Which of the following

actions should the PM take?

- A. Escalate to vendor management.
- B. Consult the request for proposal.
- C. Review the meeting cadence.
- D. Reinforce the rules of engagement.

Answer: (SHOW ANSWER)

The rules of engagement are the guidelines and expectations that define the relationship between the contractor

and the company. They may include topics such as communication, confidentiality, access, security,

performance, and compliance. The project manager should reinforce the rules of engagement with the

contractor to ensure that they understand and respect the boundaries and protocols of the company. This will

help to avoid any potential conflicts, misunderstandings, or breaches of contract. References = CompTIA

Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 7: Project Stakeholder Management, p. 239;

Contractor Rules of Engagement - Cox Enterprises, p. 1; Legal Considerations for Engaging Contractors |

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NEW QUESTION: 48

Defects associated with project deliverables have been reported. The project team needs to find the cause of

the defects. Which of the following tools should the project team use to find the cause?

- A. Kanban board
- B. Pareto chart
- C. Ishikawa diagram
- D. Decision tree

Answer: C (LEAVE A REPLY)

An Ishikawa diagram is a tool that the project team should use to find the cause of the defects associated with project deliverables. An Ishikawa diagram, also known as a fishbone diagram or a cause-and-effect diagram, is a graphical tool that shows the possible causes of a problem or effect using a fishbone-like structure. An Ishikawa diagram can help to identify and analyze the root causes of defects or issues and find solutions to prevent or eliminate them.

NEW QUESTION: 49

A sponsor prefers to communicate with the team using email, phone calls, conversations in the hallway, and impromptu meetings. Which of the following types of communication is the sponsor using?

- A. Informal communication
- B. Formal communication
- C. Synchronous communication
- D. Asynchronous communication

Answer: (SHOW ANSWER)

Informal communication is a type of communication that is casual, spontaneous, and unstructured. It does not follow any predefined rules, protocols, or formats. Examples of informal communication include email, phone calls, conversations in the hallway, and impromptu meetings¹². The sponsor is using informal communication to communicate with the team, as these methods are convenient, flexible, and personal. However, informal communication may also have some drawbacks, such as lack of documentation, inconsistency, and potential for misunderstanding³. Therefore, the sponsor should also use formal communication when necessary, such as for official reports, contracts, and presentations⁴.

NEW QUESTION: 50

A project manager is receiving reports of the actual project expenditures and, based on this information, is making adjustments to the budget. In which of the following phases does this occur?

- A. Planning
- B. Closure
- C. Initiation
- D. Execution

Answer: (SHOW ANSWER)

The execution phase is when the project manager and the team execute the project plan, deliver the project

outputs, and monitor and control the project performance. This includes tracking and managing the project budget, scope, schedule, quality, and risks. Making adjustments to the budget based on the actual project expenditures is part of the monitoring and controlling process in the execution phase. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Executing and Closing Projects, p. 263.

NEW QUESTION: 51

Which of the following can be used to determine whether a sample product is within an acceptable range?

- A. Scatter diagram
- B. Velocity chart
- C. Control chart
- D. Fishbone diagram

Answer: C (LEAVE A REPLY)

A control chart is a graphical tool that displays the variation of a process over time and compares it to predetermined control limits. It can be used to determine whether a sample product is within an acceptable range by checking if the sample values fall within the upper and lower control limits, which indicate the expected variation of the process. If the sample values are outside the control limits or show a non-random pattern, it indicates that the process is out of control and there may be some assignable causes of variation that need to be investigated and corrected. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 8: Quality Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 8: Quality Management²

NEW QUESTION: 52

A fix that was not submitted to the CCB for approval was applied to an application. Although the change did not have negative consequences, the sponsors expressed concern to the project manager. Which of the following should the project manager do first to prevent this situation from reoccurring?

- A. Meet with the team and highlight the importance of change management.
- B. Roll back the process and submit a change request.
- C. Document the event as a lesson learned.

D. Remove the team member who bypassed the CCB process.

Answer: ([SHOW ANSWER](#))

Meeting with the team to emphasize the importance of following change management procedures is the best approach to prevent future unauthorized changes. CompTIA Project+ highlights the importance of adhering to formal change control processes to ensure project alignment and accountability.

NEW QUESTION: 53

One of the key steps in controlling changes to software is obtaining approval. Which of the following

statements best describes the reason for this key objective?

- A. To send the appropriate customer notifications
- B. To avoid a negative impact on other software functionalities
- C. To ensure adequate resources are in place to implement the change
- D. To confirm that the software is a business priority

Answer: B ([LEAVE A REPLY](#))

Obtaining approval for changes to software is crucial to ensure that the changes do not negatively impact other

functionalities of the software. Approval processes typically involve a review that assesses the potential

impacts of the change, which helps in mitigating risks associated with the change.

References = The answer is based on standard project management practices and the typical use of change

control processes in software development. For detailed information, please refer to the CompTIA Project+

Study Guide and other official CompTIA resources.

NEW QUESTION: 54

After a release, the project sponsor received an escalation from an executive about the extension of the

downtime after the scheduled window. Which of the following should be added to the issue log?

- A. Continuous integration
- B. Rollback plan
- C. Customer notification
- D. Automated testing

Answer: C ([LEAVE A REPLY](#))

Customer notification should be added to the issue log after receiving an escalation from an executive about

the extension of the downtime after the scheduled window. Customer notification is a communication activity

that informs the customers about any issues or changes that may affect their satisfaction or expectations.

Customer notification can help to maintain trust, transparency, and goodwill with the customers and prevent any negative impacts on their business operations or experience.

NEW QUESTION: 55

Given the following network diagram:

Which of the following is the critical path?

- A. A-C-G-K-M
- B. A-B-D-I-L-M
- C. A-B-E-J-L-M
- D. A-B-F-L-M

Answer: (SHOW ANSWER)

The critical path is the sequence of tasks that determines the minimum project duration. It is the longest path through the network diagram and has the least amount of slack or float. Based on the provided network diagram, the critical path is A-C-G-K-M, which has the longest total duration when adding up the individual task durations. Reference = The concept of the critical path is covered in the CompTIA Project+ Certification Study Guide¹. For more detailed information on how to calculate and identify the critical path in project management, you can refer to the study guide and other project management resources².

NEW QUESTION: 56

Which of the following cloud models can be used to speed up the development of a service that integrates with the operating system and accelerates the delivery of a software project?

- A. SaaS
- B. IaaS
- C. DaaS
- D. PaaS

Answer: D (LEAVE A REPLY)

PaaS (Platform as a Service) provides a platform allowing developers to build and deploy applications quickly. It offers development tools and integrations with the operating system, which speeds up development and delivery. This model is highlighted in CompTIA Project+ as ideal for software development environments.

NEW QUESTION: 57

A company that is implementing an updated version of its main product hired a new project manager to lead the project. Prior to the start of the project, the sponsor asked the project manager to prepare a report on the defects found in the previous project to avoid a decrease in production. The report shows that the two main defects are related to cosmetic and physical

damage to the product. Which of the following charts would BEST prioritize which defects to address?

- A. Pareto
- B. Run
- C. Control
- D. Histogram

Answer: A (LEAVE A REPLY)

Explanation

The project manager should use a Pareto chart to prioritize which defects to address for the product. A Pareto chart is a type of bar chart that shows the frequency or impact of different causes of problems or defects. It also shows a cumulative line that represents the percentage of the total frequency or impact. A Pareto chart can help to prioritize the causes that have the most significant effect on the quality of the product and apply the 80/20 rule, which states that 80% of the problems are caused by 20% of the causes.

NEW QUESTION: 58

After months of recruiting, a team finally found the right candidate for a very specific coding language assignment. Due to this delay, the team has a tight timeline without any float. A day before the candidate is scheduled to join the team, the project manager realizes the candidate has a non-compete agreement from the previous employer. Which of the following should the project manager do?

- A. Withdraw the offer to the candidate and raise this as a risk.
- B. Ignore a potential lawsuit since this is a critical project.
- C. Use a third-party company for the contract to legally avoid responsibility.
- D. Have a meeting with the project sponsor to discuss the situation.

Answer: D (LEAVE A REPLY)

The project manager should inform the project sponsor about the issue and seek their guidance and support.

The project sponsor is the person who provides the resources and authority for the project, and who can help resolve any conflicts or problems that may arise. The project manager should not withdraw the offer, ignore the lawsuit, or use a third-party company without consulting the project sponsor first, as these actions may have legal, ethical, or financial implications for the project and the organization¹².

NEW QUESTION: 59

A project team is working remotely from different locations across the country. As part of a lessons-learned exercise, the project manager would like to identify the level of engagement

among project team members. Which of the following would be the best tool for the project manager to use?

- A. Meeting chat
- B. Email
- C. Real-time survey
- D. Whiteboard

Answer: (SHOW ANSWER)

A real-time survey is a tool that allows the project manager to collect feedback from the project team members in an interactive and timely manner. A real-time survey can measure the level of engagement, satisfaction, motivation, and performance of the team members, as well as identify any issues, challenges, or opportunities for improvement. A real-time survey can also increase the participation and collaboration of the team members, as they can see the results and comments of their peers instantly. A real-time survey is more effective than a meeting chat, an email, or a whiteboard, as it can reach a larger and more diverse audience, provide more structured and quantitative data, and avoid distractions and interruptions. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Project Closure, p. 367; The 9 best online survey apps in 2023 | Zapier

NEW QUESTION: 60

A project manager reports that the implementation of a new system is on track to be completed under budget and ahead of the schedule. A stakeholder then asks the manager to add mobile device functionality. Which of the following should the project manager do in response to the request?

- A. Revise the baseline of the project plan by adding the new requirements.
- B. Assess the impact of the request and create a change request
- C. Create new functional and non-functional requirements for mobile devices.
- D. Decline because it is not included in the project scope.

Answer: B (LEAVE A REPLY)

Assess the impact of the request and create a change request. The project manager should assess the impact of the request and create a change request in response to the stakeholder asking to add mobile device functionality to a project that is on track to be completed under budget and ahead of schedule. A change request is a document that formally proposes and records a modification or addition to some aspect of a project, such as scope, schedule, cost, quality, or resources. A change request can help to communicate and justify the need and rationale for the change and its implications on the project objectives and deliverables. A change request also helps to initiate the change control process, which involves reviewing, approving, implementing, and monitoring the change¹²

NEW QUESTION: 61

After determining the appropriate maintenance window, which of the following should occur NEXT in the

operational infrastructure change process?

- A. Implement the change.
- B. Approve the test plan.
- C. Notify customers.
- D. Develop a rollback plan.

Answer: D (LEAVE A REPLY)

The project manager should develop a rollback plan next after determining the appropriate maintenance

window in the operational infrastructure change process. A rollback plan is a contingency plan that describes

how to revert to the previous state of the system or infrastructure in case of a failure or disruption during the

change implementation. A rollback plan can help to minimize the impact and risk of the change and ensure

business continuity and stability.

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NEW QUESTION: 62

A PM wants to add a chart to the monthly status report to show major accomplishments for key events. Which of the following is the best chart to use?

- A. Milestone
- B. Gantt
- C. Burndown
- D. PERT

Answer: A (LEAVE A REPLY)

A milestone chart is the best chart to use to show major accomplishments for key events, because it displays the important deliverables or outcomes of a project along a timeline¹². A milestone chart can provide a high-level overview of the project progress and achievements, without showing the details of each task or activity³⁴. A milestone chart can also help communicate the project status and expectations to the stakeholders, and identify any potential risks or delays that may affect the project completion⁵⁶. References = CompTIA Project+ Certification Study Guide⁷, CompTIA Project+ Certification Exam Objectives⁸, What is a

Milestone Chart?1, How to Create a Milestone Chart in Excel in 3 Steps2, Milestone Chart: The Easiest Way to Track Project Milestones3, How to Use Milestones in Project Management4

NEW QUESTION: 63

Which of the following BEST describes how an organization should coordinate management of multiple related projects?

- A. Apply the SDLC process.
- B. Establish a program.
- C. Consult the CCB.
- D. Use different frameworks

Answer: (SHOW ANSWER)

The BEST way to coordinate management of multiple related projects is to establish a program. A program is a group of related projects that are managed together to achieve specific strategic business objectives. References: CompTIA Project+ Study Guide Section 2.2.1 The organization should establish a program to coordinate management of multiple related projects. A program is a group of related projects, subprograms, and program activities that are managed in a coordinated way to obtain benefits and control not available from managing them individually. A program can help to align multiple projects with strategic goals, optimize resources and risks, and deliver value to stakeholders.

NEW QUESTION: 64

A project team is working on a document to precisely describe the success criteria that should be fulfilled by a product. Which of the following documents is the team preparing?

- A. Project scope
- B. Quality plan
- C. Contract obligations
- D. Work breakdown structure

Answer: A (LEAVE A REPLY)

The project scope is the document that defines and describes the project objectives, deliverables, requirements, boundaries, assumptions, and constraints. It also includes the success criteria that should be fulfilled by the product or service to meet the stakeholder expectations and the business case. The success criteria are the measurable standards that indicate whether the project has achieved its intended results. The other options are not correct because:

A quality plan is the document that defines and describes the quality standards, policies, procedures, tools, and techniques that will be applied to the project to ensure that the deliverables meet the requirements and the success criteria.

Contract obligations are the terms and conditions that bind the parties involved in a contractual agreement, such as the project manager, the customer, the sponsor, and the vendor. Contract obligations specify the roles, responsibilities, deliverables, payments, and penalties of each party. A work breakdown structure (WBS) is a graphical representation of the project scope that breaks down the deliverables into smaller and manageable components. A WBS shows the hierarchy

and relationship of the project elements, but does not include the success criteria. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 6: Planning Projects, Part 2 (Scope, Quality, and Risk), pages 175-179; CompTIA Project+ Certification Exam Objectives, Domain 2: Project Planning, Objective 2.1: Given a scenario, create a project charter and project management plan.

NEW QUESTION: 65

A project manager, who finished a project some time ago, keeps receiving questions from another project manager who is currently leading a similar project. Which of the following is the most likely cause of this situation?

- A. The retrospective session feedback was not communicated properly.
- B. The project resources were released ahead of time.
- C. The documentation was not archived as per the PMO standards.
- D. The validation of deliverables is running behind schedule.

Answer: C (LEAVE A REPLY)

Archiving project documentation is an important process to ensure that the project information is stored, retrieved, and updated in a consistent and efficient manner¹. It also helps to meet legal requirements, enable long-term analysis, and support new projects and team members¹. If the documentation was not archived as per the PMO standards, it would be difficult for the current project manager to find the relevant documents and learn from the previous project. This would cause the current project manager to keep asking questions to the previous project manager, who may not have all the answers or may not be available. Therefore, the most likely cause of this situation is that the documentation was not archived as per the PMO standards. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 14: Closing the Project, page 403; How to Archive a Completed Project: A Guide for PMOs, Introduction and Benefits sections.

NEW QUESTION: 66

A PM received feedback from the project sponsor that the resources involved in the project are unsure of their daily activities. Which of the following is the MOST effective step for the PM to take to ensure clarity within the team?

- A. Create a list of tasks and share it with the team.
- B. Resend the scope of work to the team.
- C. Review the Gantt chart weekly with the team.
- D. Have the project sponsor meet with the team.

Answer: (SHOW ANSWER)

Reviewing the Gantt chart weekly with the team would be the most effective step for the project manager to take to ensure clarity within the team after receiving feedback from the project sponsor that the resources involved in the project are unsure of their daily activities. A Gantt chart is a graphical tool that shows the schedule of a project, including the start and end dates, durations, dependencies, milestones, and progress of each task or activity. Reviewing the Gantt

chart weekly with the team can help to clarify their roles and responsibilities, assign tasks and deadlines, track and report their status and performance, identify and resolve any issues or risks, and keep them aligned and engaged with the project goals.VVVVVVVVVVVVVV

NEW QUESTION: 67

Which of the following factors would be impacted the most by requirements for a project to implement an air quality control system at a coal plant?

- A. Social
- B. Regulatory
- C. Environmental
- D. Governmental

Answer: (SHOW ANSWER)

The environmental factor would be impacted the most by requirements for a project to implement an air quality control system at a coal plant. This is because coal combustion produces various air pollutants, such as particulate matter (PM), sulfur dioxide (SO₂), nitrogen oxides (NO_x), carbon dioxide (CO₂), and mercury, that can harm human health and the environment¹². An air quality control system can reduce the emissions of these pollutants by using different technologies, such as low NO_x burners, flue gas desulfurization, electrostatic precipitators, and carbon capture and storage²³. However, these technologies also have environmental impacts, such as water consumption, waste generation, energy consumption, and greenhouse gas emissions⁴. Therefore, the project manager should consider the environmental factor in terms of the project scope, objectives, constraints, risks, and stakeholders, and evaluate the trade-offs and benefits of different air quality control options⁵. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 3: Project Scope Management, p. 97; Update on air pollution control strategies for coal-fired power plants; AQCS Air Quality Control Systems; NO_x control for high-ash coal-fired power plants in India; Coal Dust Control

NEW QUESTION: 68

After determining the appropriate maintenance window, which of the following should occur NEXT in the operational infrastructure change process?

- A. Implement the change.
- B. Approve the test plan.
- C. Notify customers.
- D. Develop a rollback plan.

Answer: (SHOW ANSWER)

The project manager should develop a rollback plan next after determining the appropriate maintenance window in the operational infrastructure change process. A rollback plan is a contingency plan that describes how to revert to the previous state of the system or infrastructure in case of a failure or disruption during the change implementation. A rollback plan can help to minimize the impact and risk of the change and ensure business continuity and stability.

NEW QUESTION: 69

While working with a contractor, the project manager identified a communication conflict. The contractor did not agree that there was an issue. Which of the following should the project manager and contractor review?

- A. Scope of work
- B. Request for proposal
- C. Vendor rules of engagement
- D. Project schedule

Answer: C (LEAVE A REPLY)

The project manager and contractor should review the vendor rules of engagement, which are the guidelines and expectations for the communication and interaction between the project team and the contractor. The vendor rules of engagement can help to prevent or resolve communication conflicts by clarifying the roles and responsibilities, the frequency and mode of communication, the escalation process, the feedback mechanism, and the performance evaluation criteria of the contractor. The vendor rules of engagement are usually part of the contract or the procurement management plan.

The vendor rules of engagement are different from the scope of work, which is the document that describes the work to be performed, the deliverables to be provided, and the acceptance criteria to be met by the contractor. The vendor rules of engagement are also different from the request for proposal, which is the document that solicits proposals from potential contractors by specifying the project requirements, evaluation criteria, and contract terms. The vendor rules of engagement are also different from the project schedule, which is the tool that displays the planned start and finish dates, durations, dependencies, and resources of the project activities and tasks.

Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 12:

Procurement Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 12: Procurement Management²; Vendor Rules of Engagement³

NEW QUESTION: 70

A project is moving into the user acceptance testing phase. Several resources will be needed to execute

different steps in the testing plan. Which of the following would be the best tool to allow the resources to

remain at their desks and only react when needed?

- A. Ticketing system
- B. Videoconference
- C. Simple messaging system
- D. Corporate social media

Answer: A (LEAVE A REPLY)

A ticketing system is a tool that allows the project manager to assign, track, and manage tasks for the testing

phase. A ticketing system can help the resources to remain at their desks and only react when needed, because they can receive notifications, updates, and feedback on their tickets through email or other channels. A ticketing system can also help the project manager to monitor the progress, quality, and issues of the testing phase, and to generate reports and metrics. A ticketing system is different from a videoconference, which is a tool that allows the project team to communicate and collaborate in real time through audio and video. A videoconference is not suitable for allowing the resources to remain at their desks and only react when needed, because it requires their active participation and attention. A ticketing system is also different from a simple messaging system, which is a tool that allows the project team to exchange text messages and files. A simple messaging system is not effective for assigning, tracking, and managing tasks for the testing phase, because it lacks the features and functions of a ticketing system, such as prioritization, categorization, status, and history. A ticketing system is also different from a corporate social media, which is a tool that allows the project team to share information and ideas through online platforms. A corporate social media is not appropriate for allowing the resources to remain at their desks and only react when needed, because it may not be secure, reliable, or professional for the testing phase. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Project Execution¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 10: Project Execution²; The 15 best collaboration tools for productive teams³

NEW QUESTION: 71

A PM is meeting with the project team to identify the baseline go-live date, the operational training, and the handoff procedures. Which of the following phases is the project team performing?

- A. Initiation
- B. Closing
- C. Execution
- D. Planning

Answer: B (LEAVE A REPLY)

The closing phase is when the project manager and the team finalize the project, deliver the outcomes to the customer, obtain formal acceptance, conduct lessons learned, and hand over the project to the operations team.

Identifying the baseline go-live date, the operational training, and the handoff procedures are part of the

closing activities that ensure a smooth transition and closure of the project. References = CompTIA Project+

Study Guide: Exam PK0-005, 3rd Edition, Chapter 14: Closing Projects, p. 333-334.

NEW QUESTION: 72

For an upcoming project kickoff, a PM is looking for a way to illustrate roles for major project activities.

Which of the following would be the MOST useful option?

- A. Resource plan
- B. Organizational chart
- C. Project charter
- D. RACI chart

Answer: D (LEAVE A REPLY)

Explanation

A RACI chart would be the most useful option for the project manager to illustrate roles for major project activities for an upcoming project kickoff. A RACI chart is a visual representation of a RACI matrix that shows who is responsible, accountable, consulted, and informed for each task or activity in a project using a table format. A RACI chart can help to communicate and document the roles and expectations of each team member and stakeholder for the project and ensure alignment and agreement.

NEW QUESTION: 73

Which of the following would be the NEXT document a project manager should update once the need to procure goods and/or services is identified?

- A. Memorandum of understanding
- B. Request for information
- C. Statement of work
- D. Non-disclosure agreement

Answer: (SHOW ANSWER)

The statement of work (SOW) would be the next document that a project manager should update once the need to procure goods and/or services is identified. A SOW is a document that defines the scope, deliverables, schedule, and terms and conditions of a project or contract. A SOW typically includes information such as purpose, scope of work, location of work, period of performance, deliverables schedule, applicable standards, acceptance criteria, special requirements, and payment schedule. A SOW can help to establish a common understanding and

agreement between the client and the service provider on what needs to be done and how it will be done.

NEW QUESTION: 74

A company is creating a new technology. The company is concerned that the project details could be compromised if a cloud service is used, and another company could launch the technology before the current projected delivery. Which of the following can the company do to minimize this risk?

- A. Use an on-premises project management scheduling tool.
- B. Limit access to members of the project team.
- C. Mandate overtime to get the project completed sooner.
- D. Ensure all team members have signed a non-disclosure agreement.

Answer: B (LEAVE A REPLY)

Limiting access to members of the project team is a way to minimize the risk of compromising the project

details if a cloud service is used. This means that only authorized and trusted individuals can access, view,

modify, or share the project information stored in the cloud. Limiting access can prevent unauthorized access,

data leakage, cyberattacks, or espionage from external parties who might want to steal or sabotage the new

technology. Limiting access can also reduce the risk of human error, negligence, or misconduct from internal

parties who might accidentally or intentionally expose or misuse the project

information¹²³. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4:

Project Communications, p. 143; Cloud Security Risks and How to Mitigate Them | Cloud Academy; Cloud

Security: How to Secure Your Data in the Cloud | Kaspersky; Cloud Security: Best Practices for Securing

Cloud Computing | Cloud Security Alliance

NEW QUESTION: 75

An IT infrastructure change request needs to be implemented in the production environment.

Which of the

following elements are the most important prerequisites? (Select two).

- A. Rollback plans
- B. Project management plan
- C. Deployment plan
- D. Asset management plan

E. Communication plan

F. Resource management plan

Answer: A,C (LEAVE A REPLY)

A rollback plan is a contingency plan that describes how to revert the system to its previous state in case the

change fails or causes problems. A rollback plan is important to minimize the impact of a failed change and

ensure the system's availability and functionality¹².

A deployment plan is a document that outlines the steps and procedures for implementing the change in the

production environment. A deployment plan is important to ensure the change is executed smoothly,

efficiently, and securely, and that the system meets the expected performance and quality standards³⁴.

NEW QUESTION: 76

A system was implemented, and testing was successfully completed. Which of the following should the project manager do NEXT?

A. Validate against the scope statement and ask for sign-off.

B. Run a control chart to ensure the quality of the deliverables.

C. Review the risk register and close up residual risks.

D. Start the training and handoff for the operations team.

Answer: (SHOW ANSWER)

Explanation

The project manager should validate against the scope statement and ask for sign-off after a system was implemented and testing was successfully completed. The scope statement is a document that defines and documents the project scope, objectives, deliverables, requirements, assumptions, and constraints. The scope statement can help to establish a common understanding and agreement between the project manager and the stakeholders on what the project aims to achieve and deliver. Validating against the scope statement means checking whether the project deliverables meet the agreed-upon scope criteria and quality standards. Asking for sign-off means requesting formal acceptance and approval of the project deliverables from the stakeholders.

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NEW QUESTION: 77

A project manager will conduct a release on the third Friday of the month. The project manager has notified users that the application will be unavailable for eight hours. Hence, users need to save any information in advance. Which of the following is the project manager most likely conducting?

- A. Validation checks
- B. Application deployment
- C. Rollback plans
- D. Maintenance window schedules

Answer: ([SHOW ANSWER](#))

Application deployment typically involves making a software application available for use, often involving downtime or unavailability of the application. The description of the project manager notifying users about the application being unavailable for a certain period aligns with standard practices during deployment phases. The other options, such as rollback plans, validation checks, and maintenance window schedules, although important, do not directly indicate the action of making an application available for use, as described in the scenario.

NEW QUESTION: 78

A project team selected a random sample of patient accounts for testing the deliverable. The data was masked since it contained patient names. Which of the following describes this type of data?

- A. Confidential information
- B. Protected health information
- C. Personally identifiable information
- D. Security clearance

Answer: C ([LEAVE A REPLY](#))

Personally identifiable information (PII) is any data that can be used to identify, contact, or locate a specific individual, either alone or combined with other sources. PII includes information such as name, address, phone number, email address, social security number, etc. Patient names are examples of PII, and therefore the data that contains them should be masked or anonymized to protect the privacy and security of the patients.

Confidential information, protected health information, and security clearance are not types of data, but rather categories or levels of data sensitivity that may require different degrees of protection or access control.

References = CompTIA Project+ Study Guide, Chapter 3: Project Planning, Section 3.4: Data Privacy and Security, p. 121; Patient Data: Types, Uses & Hospital Patient Databases; What is Patient Data and Why Is It Important?; Chapter 1 - Registrar Playbook

NEW QUESTION: 79

Given the following velocity chart:



Which of the following updates on the project status should the Scrum master provide to the senior management team?

- A. The project utilized all of its available reserve.
- B. The project has scope creep.
- C. The project deviated from the critical path.
- D. The project is trending ahead of schedule.

Answer: (SHOW ANSWER)

A velocity chart is a tool used in agile project management to track the progress and performance of a project team over time. It shows the number of features or user stories completed in each iteration or sprint. The planned timeline line represents the expected or ideal velocity, while the actual effort line shows the actual or achieved velocity. By comparing the two lines, the Scrum master can identify any gaps, trends, or issues in the project delivery.

Based on the image, the most likely update that the Scrum master can provide to the senior management team is D.

The project is trending ahead of schedule. This is because the actual effort line is above the planned timeline line for most of the time, indicating that the project team is completing more features than expected in each sprint. This means that the project is ahead of schedule and has a positive velocity variance.

NEW QUESTION: 80

Although a project was successfully released into production a month ago, a project manager continues to receive project-related work. Which of the following is the reason for this issue?

- A. The project manager did not release the resources.
- B. The project is in the verification testing phase.

C. The project manager did not complete the project closure phase.

D. The project manager did not remove access.

Answer: (SHOW ANSWER)

If a project manager continues to receive project-related work after the project has been released into production, it suggests that the project closure phase was not completed properly. The project closure phase involves several activities, including ensuring that all project deliverables are accepted, documenting the lessons learned, releasing project resources, and formally closing the project. If these activities are not completed, the project can remain 'open' in a sense, leading to continued work and inquiries.

Reference = The answer is based on standard project management practices and the importance of the project closure phase as described in project management literature. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources. Specific references to the closure phase can be found in the CompTIA Project+ PK0-005 Cert Guide¹ and the CompTIA Project+ Certification Exam Objectives².

NEW QUESTION: 81

Which of the following should be the PRIMARY basis for establishing metrics that measure the effectiveness of an information security program?

A. Residual risk

B. Regulatory requirements

C. Risk tolerance

D. Control objectives

Answer: D (LEAVE A REPLY)

Control objectives are the desired outcomes or goals of implementing security controls to mitigate risks and protect information assets. Control objectives should be the primary basis for establishing metrics that measure the effectiveness of an information security program, as they align with the business objectives, requirements, and expectations of the organization and its stakeholders. Metrics based on control objectives can help to evaluate the performance, efficiency, and maturity of the security program, and to identify gaps, issues, and areas for improvement. The other options are not correct because:

* Residual risk is the remaining risk after applying security controls. Residual risk is not a basis for establishing metrics, but rather a result of measuring the effectiveness of security controls.

Residual risk should be monitored and reported, but it does not define the desired outcomes or goals of the security program.

* Regulatory requirements are the external standards, laws, and regulations that the organization must

* comply with to avoid legal or financial penalties. Regulatory requirements are not a basis for establishing metrics, but rather a constraint or a driver for the security program. Metrics based on regulatory requirements can help to demonstrate compliance, but they may not reflect the actual effectiveness or efficiency of the security program.

* Risk tolerance is the level of risk that the organization is willing to accept or bear. Risk tolerance is not a basis for establishing metrics, but rather a factor or an input for the security program. Metrics based on risk tolerance can help to prioritize and allocate resources, but they may not measure the actual outcomes or goals of the security program. References = Key Performance Indicators for Security Governance, Part 1; 14 Cybersecurity Metrics + KPIs You Must Track in 2023; KPIs in Information Security: The 10 Most Important Security Metrics; Why metrics are crucial to proving cybersecurity programs' value; Implementing and Maintaining Security Program Metrics

NEW QUESTION: 82

During a brainstorming meeting, a project manager identifies multiple techniques that will help the project team ensure confidence and alignment with the project scope and goals. Which of the following plans is the project manager creating?

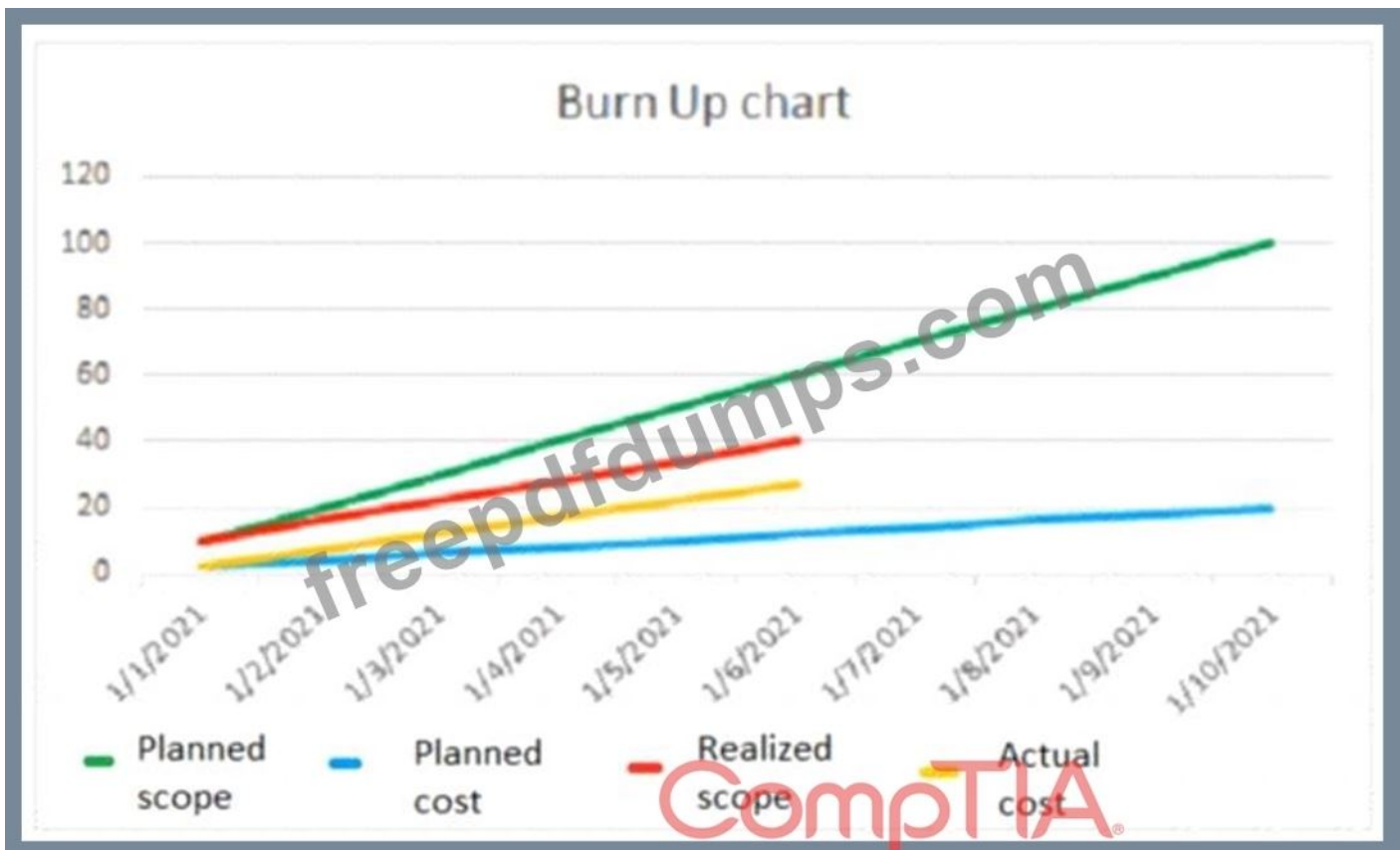
- A. Procurement
- B. Communication
- C. Quality assurance
- D. Risk

Answer: C (LEAVE A REPLY)

The project manager is creating a quality assurance plan when identifying multiple techniques that will help the project team ensure confidence and alignment with the project scope and goals during a brainstorming meeting. A quality assurance plan is a plan that defines and documents the standards, criteria, methods, activities, and tools for ensuring and verifying that the quality requirements and expectations of a project are met. A quality assurance plan can help to improve the quality of the project processes and deliverables and prevent or reduce defects or errors.

NEW QUESTION: 83

A project sponsor asked the PM to provide a summary of the current financial status. The PM uses the following burn up chart for the analysis:



Based on the chart, which of the following is the current status of the project?

- A. Behind schedule and over budget
- B. Behind schedule and under budget
- C. Ahead of schedule and over budget
- D. Ahead of schedule and under budget

Answer: A (LEAVE A REPLY)

The project manager can use the burn up chart to analyze the current status of the project based on its scope (value delivered), budget (cost), and schedule (time). A burn up chart is a graphical tool that shows how much work has been completed (burned up) versus how much work remains (scope) over time. It also shows how much budget has been spent (burned up) versus how much budget remains (budget) over time. A burn up chart can help to monitor and control the project progress and performance and identify any variances or deviations from the plan. The chart given shows that both scope and budget lines are above their respective target lines at any given time point. This means that less work has been completed than planned (scope variance) and more money has been spent than planned (budget variance) at any given time point. Therefore, the project is behind schedule and over budget.

NEW QUESTION: 84

Which of the following factors would be impacted the most by requirements for a project to implement an air quality control system at a coal plant?

- A. Social
- B. Regulatory

C. Environmental

D. Governmental

Answer: (SHOW ANSWER)

The environmental factor would be impacted the most by requirements for a project to implement an air

quality control system at a coal plant. This is because coal combustion produces various air pollutants, such as

particulate matter (PM), sulfur dioxide (SO₂), nitrogen oxides (NO_x), carbon dioxide (CO₂), and mercury,

that can harm human health and the environment¹². An air quality control system can reduce the emissions of

these pollutants by using different technologies, such as low NO_x burners, flue gas desulfurization,

electrostatic precipitators, and carbon capture and storage²³. However, these technologies also have

environmental impacts, such as water consumption, waste generation, energy consumption, and greenhouse

gas emissions⁴. Therefore, the project manager should consider the environmental factor in terms of the

project scope, objectives, constraints, risks, and stakeholders, and evaluate the trade-offs and benefits of

different air quality control options⁵. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd

Edition, Chapter 3: Project Scope Management, p. 97; Update on air pollution control strategies for coal-fired

power plants; AQCS Air Quality Control Systems; NO_x control for high-ash coal-fired power plants in India;

Coal Dust Control

NEW QUESTION: 85

A project manager has been assigned to a new project. During the planning phase, the project manager needs to get an understanding of the purpose of the project. Which of the following should the project manager do?

A. Collate the lessons learned.

B. Perform a gap analysis.

C. Review existing artifacts.

D. Conduct a retrospective.

Answer: C (LEAVE A REPLY)

The project manager should review existing artifacts to get an understanding of the purpose of the project. Existing artifacts are documents or records that provide information about the project background, context, scope, objectives, requirements, stakeholders, and deliverables. They may

include documents such as project proposal, project charter, business case, feasibility study, statement of work (SOW), or contract. Reviewing existing artifacts can help to clarify the project vision and expectations and provide a basis for planning and executing the project.

NEW QUESTION: 86

Which of the following is the main reason for documenting artifacts?

- A. To provide a record of the project's progress and achievements for future reference
- B. To show stakeholders that the project is on track and progressing as planned
- C. To help team members be aware of roles and responsibilities
- D. To ensure that the project team understands the importance of the project to the organization

Answer: A (LEAVE A REPLY)

Documenting artifacts is the main reason for creating and maintaining project documents that relate to the management of the project, not the project deliverables. Artifacts are used to define, support, and align the project work to the project requirements and business goals. They also serve as a source of information and evidence for future projects, audits, reviews, and lessons learned¹. Documenting artifacts helps to capture the project's history, performance, outcomes, and best practices, which can be useful for organizational learning and improvement². Reference = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 14: Closing the Project, page 403; Project Artifacts and How to Use Them - Rebel's Guide to Project Management, Introduction and What are project artifacts in project management? sections; Project Management Artifacts: Definition, Types, and Phases, Introduction and What are project artifacts in project management? sections.

NEW QUESTION: 87

Which of the following statements best represents a network issue?

- A. The development team on the fourth floor is unable to access servers and email services.
- B. Cell phones served by a specific telecom company are getting a "no service" message.
- C. A user cannot connect to Wi-Fi because of a wrong ID or password.
- D. A user is receiving an automatic reply message saying that an email address does not exist.

Answer: A (LEAVE A REPLY)

Network issues often prevent users from accessing essential resources like servers and email services. The development team's inability to access these services suggests a network issue, consistent with CompTIA Project+ knowledge of IT infrastructure management.

NEW QUESTION: 88

During a kickoff call, a project was rejected by the legal department due to the risk of violating new

legislation. Which of the following was applied?

- A. Awareness of the local environment
- B. Awareness of the brand value
- C. Awareness of the resource constraints

D. Awareness of the company's mission

Answer: A ([LEAVE A REPLY](#))

Awareness of the local environment refers to the understanding of the external factors that may affect the project, such as legal, regulatory, social, cultural, economic, and environmental aspects¹. In this case, the legal department applied this awareness to identify the potential risk of violating new legislation and rejected the project accordingly. This shows that the legal department was concerned about the compliance and reputation of the organization and the project in the local context. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 1: Project Management Concepts, page 17; Incorporating environmentalism into project management, Abstract and Definition of Terms sections.

NEW QUESTION: 89

After a product is released for production, a tester performs a test to ensure its basic functionality is working as expected. Which of the following is the tester performing?

- A. Smoke test
- B. Regression test
- C. Stress test
- D. Penetration test

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 90

Which of the following tools is best to use when conducting project meetings across time zones?

- A. Text
- B. Calendaring tools
- C. Videoconference
- D. Email

Answer: C ([LEAVE A REPLY](#))

Videoconference is the best tool to use when conducting project meetings across time zones, as it allows real-time communication, visual cues, screen sharing, and collaboration among the participants. Videoconference can also help build rapport and trust among the team members, and reduce the risk of misunderstandings or miscommunication. Videoconference tools such as Zoom, Skype, or Google Meet can also accommodate different time zones by showing the local time of each participant and allowing them to schedule meetings in advance¹².

NEW QUESTION: 91

Which of the following metrics BE ST measures the alignment of the information security program to operational objectives?

- A. Percentage of controls with identified business owners
- B. Percentage of risk investments with defined business cases
- C. Ratio of control cost to operational budget
- D. Senior management satisfaction scores related to the security program

Answer: B (LEAVE A REPLY)

The percentage of risk investments with defined business cases is a metric that measures how well the information security program aligns with the operational objectives of the organization. It indicates how many of the security-related investments are justified by a clear analysis of the expected benefits, costs, and risks, and how they support the business goals and priorities. This metric can help the organization optimize its security spending, demonstrate the value of security to the stakeholders, and align the security strategy with the business strategy¹. Reference = Performance Measurement Guide for Information Security, Section 3.2.3, page 16; Key Performance Indicators for Security Governance, Part 1, Section 3, page 3.

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NEW QUESTION: 92

How does data discovery assist with data classification'?

- A. It shows where specific data is stored
- B. It automatically classifies data by keywords
- C. It helps to identify the data owner
- D. It provides assurance of data integrity

Answer: (SHOW ANSWER)

Data discovery is the process of finding and analyzing data across an organization's data sources, such as databases, files, cloud services, and applications¹². Data discovery can assist with data classification, which is the process of assigning labels and categories to data based on its sensitivity, value, and risk³⁴. By showing where specific data is stored, data discovery can help to:
Identify the location and scope of sensitive data, such as personal, financial, or health information, that

may require special protection or compliance measures⁵⁶.

Evaluate the data quality, accuracy, and relevance for different purposes and users⁷⁸.

Optimize the data storage, access, and governance policies and practices⁹¹⁰.

References = CompTIA Project+ Certification Study Guide, CompTIA Project+ Certification Exam

Objectives, What is Data Discovery and Classification?¹, Data Discovery and Classification:

Working Hand in

Hand², Why Data Discovery and Classification are Important³, Data Discovery & Classification⁴,

Data

Discovery and Classification: The First Step to Data Security⁵, Data Discovery and Classification:

A Key

Component of Data Protection⁶, Data Discovery and Classification: The Foundation of Data

Quality⁷, Data

Discovery and Classification: The Key to Data Governance⁸, Data Discovery and Classification:

The Essential

Step to Data Optimization⁹, Data Discovery and Classification: The Best Practice for Data

Management¹⁰

NEW QUESTION: 93

A project manager needs to update the project sponsor and senior stakeholders about the progress of a project. Which of the following tools will the project manager MOST likely use?

- A. Dashboard
- B. Gantt chart
- C. Work breakdown structure
- D. Requirements Traceability Matrix

Answer: A (LEAVE A REPLY)

A dashboard is a tool that the project manager will most likely use to update the project sponsor and senior stakeholders about the progress of a project. A dashboard is a graphical tool that displays key performance indicators (KPIs), metrics, and data related to a project using charts, graphs, tables, or other visual elements. A dashboard can help to provide a quick and easy overview of the project status and performance and highlight any issues or risks that need attention.

NEW QUESTION: 94

A PM is meeting with the project team to identify the baseline go-live date, the operational training, and the handoff procedures. Which of the following phases is the project team performing?

- A. Initiation
- B. Closing
- C. Execution
- D. Planning

Answer: B (LEAVE A REPLY)

The closing phase is when the project manager and the team finalize the project, deliver the outcomes to the customer, obtain formal acceptance, conduct lessons learned, and hand over the project to the operations team.

Identifying the baseline go-live date, the operational training, and the handoff procedures are part of the closing activities that ensure a smooth transition and closure of the project. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 14: Closing Projects, p. 333-334.

NEW QUESTION: 95

Which of the following software programs would be best to use to store information related to business transactions?

- A. Record management system
- B. Customer relationship management
- C. Enterprise resource planning
- D. Content management system

Answer: C (LEAVE A REPLY)

Enterprise resource planning (ERP) software is a type of software that integrates various business functions

and processes, such as accounting, finance, inventory, sales, purchasing, human resources, and more. ERP

software helps businesses store, organize, and manage information related to business transactions, such as

invoices, payments, orders, receipts, and reports. ERP software also provides real-time data analysis,

reporting, and forecasting capabilities¹².

NEW QUESTION: 96

Someone claiming to be from a tax agency sent an email to a team member asking for access to the project repository. Which of the following BEST describes this scenario?

- A. Social engineering
- B. Phishing
- C. Spoofing
- D. Hacking

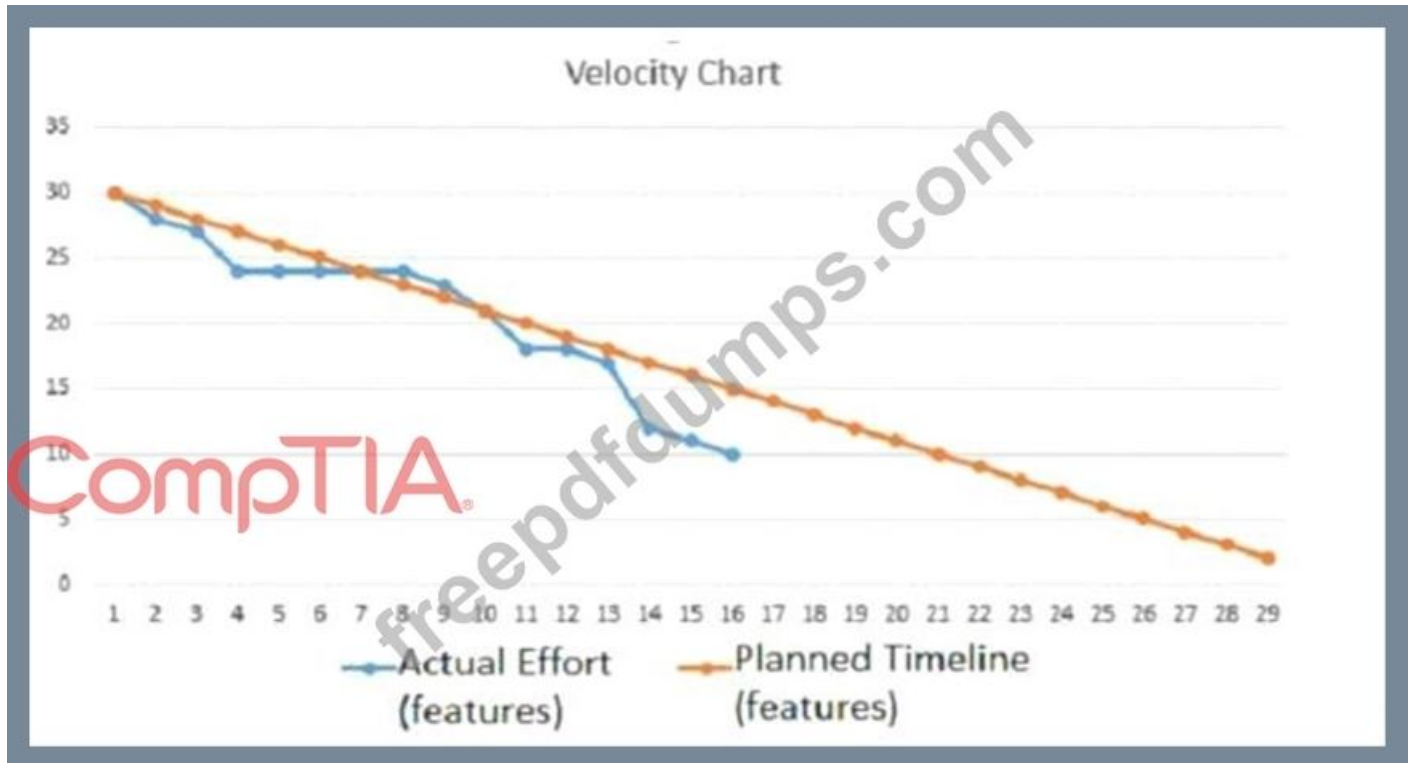
Answer: (SHOW ANSWER)

Explanation

Phishing is a scenario where someone claiming to be from a legitimate organization sends an email or other message to a target person asking for sensitive information or access to a system or account. Phishing is a type of cyberattack that aims to trick the target into revealing personal or financial data or installing malware on their device. Phishing can compromise the security and privacy of the target and expose them to identity theft, fraud, or other malicious activities.

NEW QUESTION: 97

Given the following velocity chart:



Which of the following updates on the project status should the Scrum master provide to the senior management team?

- A. The project utilized all of its available reserve.
- B. The project has scope creep.
- C. The project deviated from the critical path.
- D. The project is trending ahead of schedule.

Answer: D (LEAVE A REPLY)

A velocity chart is a tool used in agile project management to track the progress and performance of a project team over time. It shows the number of features or user stories completed in each iteration or sprint. The planned timeline line represents the expected or ideal velocity, while the actual effort line shows the actual or achieved velocity. By comparing the two lines, the Scrum master can identify any gaps, trends, or issues in the project delivery.

Based on the image, the most likely update that the Scrum master can provide to the senior management team is D. The project is trending ahead of schedule. This is because the actual effort line is above the planned timeline line for most of the time, indicating that the project team is completing more features than expected in each sprint. This means that the project is ahead of schedule and has a positive velocity variance.

NEW QUESTION: 98

A global franchise requests that a company provide a solution to unify its operation worldwide. Additionally, the company would like the solution to provide operation reports in real time without

asking the country franchise manager for these reports. Which of the following cloud models would the company suggest to the global franchise?

- A. IaaS
- B. XaaS
- C. PaaS
- D. SaaS

Answer: D (LEAVE A REPLY)

SaaS, or software as a service, is a cloud model that provides on-demand access to ready-to-use, cloud-hosted application software. SaaS is the best solution for the global franchise, because it can unify its operation worldwide by using the same software platform across different locations and devices. Additionally, SaaS can provide operation reports in real time without asking the country franchise manager for these reports, because the cloud service provider manages the data collection, analysis, and presentation in the cloud. SaaS also offers the benefits of scalability, reliability, security, and cost-effectiveness for the global franchise.

SaaS is different from IaaS, or infrastructure as a service, which provides on-demand access to cloud-hosted computing infrastructure, such as servers, storage, and networking. IaaS is not suitable for the global franchise, because it requires the franchise to manage and maintain its own software applications and data on the cloud infrastructure. IaaS also does not provide operation reports in real time, unless the franchise develops its own reporting tools and processes. SaaS is also different from XaaS, or anything as a service, which is a generic term that encompasses various types of cloud services, such as IaaS, PaaS, SaaS, and others. XaaS is not a specific cloud model that the company can suggest to the global franchise, but rather a broad category of cloud offerings. SaaS is also different from PaaS, or platform as a service, which provides on-demand access to a complete, ready-to-use, cloud-hosted platform for developing, running, maintaining, and managing applications. PaaS is not ideal for the global franchise, because it requires the franchise to develop and deploy its own software applications on the cloud platform, which may be more complex and time-consuming than using a ready-made SaaS solution.

Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 5: Project Scope Management1; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 5: Project Scope Management2; IaaS vs. PaaS vs. SaaS3

NEW QUESTION: 99

During the execution phase, user accepted testing failed; nonetheless, the vendor PM is insisting that the program manager approve the invoice for this phase. Which of the following actions should the Program manager take?

- A. Escalate the issue with the project sponsor and ask for assistance in managing the situation.
- B. Work with the vendor to achieve a compromise that benefits everyone.
- C. Approve the invoice to avoid damaging the relationship with the vendor.
- D. Schedule a call with the vendor PM and vendor executive to review the statement of work.

Answer: (SHOW ANSWER)

The program manager should schedule a call with the vendor PM and vendor executive to review the statement of work (SOW), which is a document that defines the scope, deliverables, timeline, quality, and payment terms of the project. The program manager should clarify the expectations and criteria for user acceptance testing (UAT), which is a process of verifying that the system meets the user's requirements and expectations. The program manager should also discuss the reasons for the UAT failure and the corrective actions needed to resolve the issues. The program manager should not approve the invoice until the UAT is successfully completed, as this would compromise the quality and value of the project. The program manager should also not escalate the issue or work on a compromise without first reviewing the SOW and communicating with the vendor¹².

NEW QUESTION: 100

A project is running over budget, and due to new legislation in the country, the company needs to release all its contractors on the project or hire them as full-time employees. Which of the following should the PM do next to comply with the new legislation?

- A. Use only full-time employees even if the project is delayed.
- B. Hire all team members to avoid any delay in the project.
- C. Close the contract and pay the contractors cash for the remainder of the project.
- D. Look for an overseas vendor to finalize the project work.

Answer: A (LEAVE A REPLY)

In response to new legislation requiring the release of contractors or their conversion to full-time employees, the project manager should prioritize compliance with the law. This may involve using only full-time employees, even if it results in project delays. The focus should be on legal compliance and the ethical treatment of workers, rather than solely on project timelines.

Reference = The answer is based on standard project management practices and the typical response to changes in legislation affecting project staffing. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources.

NEW QUESTION: 101

A PM is working on a strategy to store records. Which of the following elements must be included in this plan?

(Select TWO)

- A. Data management
- B. Issue management
- C. Work breakdown structure
- D. Document management
- E. Communication management
- F. Risk management

Answer: (SHOW ANSWER)

A strategy to store records must include data management and document management as two essential elements. Data management is the process of ensuring that the data collected, stored,

and used by the project is accurate, complete, consistent, secure, and accessible. Data management helps to maintain the quality and integrity of the project data and supports the analysis and reporting of the project outcomes¹, p. 4 Document management is the process of creating, organizing, storing, retrieving, and disposing of project documents in a systematic and controlled way. Document management helps to ensure that the project documents are available, reliable, usable, and authentic throughout the project life cycle and beyond. Document management also helps to comply with the legal, regulatory, and organizational requirements for records retention and disposition², p. 3

NEW QUESTION: 102

During a staff meeting, a project manager voices a concern about the client billing rate for a particular engineer. Which of the following documents would the project manager need in order to find this information?

- A. SLA
- B. TOR
- C. SOW
- D. NDA

Answer: C (LEAVE A REPLY)

In order to find the client billing rate for a particular engineer, the project manager would need to refer to the SOW (Statement of Work). The SOW is a document that outlines the work to be performed, the timeframe for completion, and the cost of the project. It also includes information about the resources involved in the project and their billing rates. References: CompTIA Project+ Study Guide Section 2.2.

The project manager would need a statement of work (SOW) to find information about the client billing rate for a particular engineer. A SOW is a document that defines the scope of work for a project or contract. It usually includes information such as deliverables, milestones, timeline, costs, payment terms, quality standards, and acceptance criteria. A SOW can help to specify what services or products will be provided by whom, when, where, how, and for how much.

NEW QUESTION: 103

A PM is responsible for implementing a new customer relationship management system and has learned that the sales organization is reluctant to utilize the new system. The organization's reluctance could jeopardize the success of the project. Which of the following steps should be taken to understand the adoption issues and gain organizational acceptance of the initiative? (Select TWO).

- A. Train users on the proper use of the system.
- B. Escalate the issue to the CCB
- C. Hold sessions to understand user challenges.
- D. Track system usage and report user activity.
- E. Log the issue in the project risk register.
- F. Create a memorandum of acceptable use.

Answer: (SHOW ANSWER)

Explanation

The project manager should hold sessions to understand user challenges and track system usage and report user activity. These steps will help the project manager to identify the root causes of the adoption issues and monitor the progress of the system utilization. They will also help to communicate with the sales organization and provide feedback and support

NEW QUESTION: 104

How does data discovery assist with data classification'?

- A. It shows where specific data is stored
- B. It automatically classifies data by keywords
- C. It helps to identify the data owner
- D. It provides assurance of data integrity

Answer: (SHOW ANSWER)

Data discovery is the process of finding and analyzing data across an organization's data sources, such as databases, files, cloud services, and applications¹². Data discovery can assist with data classification, which is the process of assigning labels and categories to data based on its sensitivity, value, and risk³⁴. By showing where specific data is stored, data discovery can help to:

Identify the location and scope of sensitive data, such as personal, financial, or health information, that may require special protection or compliance measures⁵⁶.

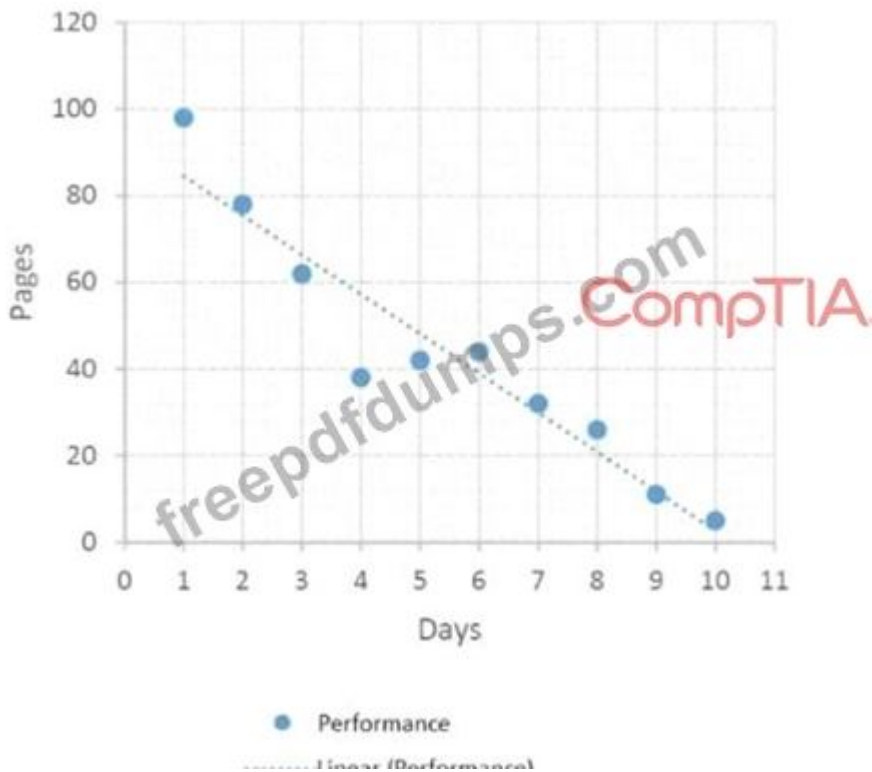
Evaluate the data quality, accuracy, and relevance for different purposes and users⁷⁸.

Optimize the data storage, access, and governance policies and practices⁹¹⁰.

References = CompTIA Project+ Certification Study Guide, CompTIA Project+ Certification Exam Objectives, What is Data Discovery and Classification?¹, Data Discovery and Classification: Working Hand in Hand², Why Data Discovery and Classification are Important³, Data Discovery & Classification⁴, Data Discovery and Classification: The First Step to Data Security⁵, Data Discovery and Classification: A Key Component of Data Protection⁶, Data Discovery and Classification: The Foundation of Data Quality⁷, Data Discovery and Classification: The Key to Data Governance⁸, Data Discovery and Classification: The Essential Step to Data Optimization⁹, Data Discovery and Classification: The Best Practice for Data Management¹⁰

NEW QUESTION: 105

A project team member wrote a user guide over the past ten days. Given the following scatter diagram.



Which of the following can be formally conducted?

- A. The team member prioritized other tasks over the completion of this task
- B. The team member had performance issues over time.
- C. There is a negative correlation with time and output
- D. This is a display of units of outstanding work to predict completion

Answer: C (LEAVE A REPLY)

The scatter diagram shows a clear negative correlation between time (days) and output (pages), meaning as time progresses, the number of pages completed decreases. This is evident from the downward trend of the plotted points on the graph. References = CompTIA Project+ Certification Study Guide, Chapter 3: Project Execution, page 130; CompTIA Project+ Certification Exam Objectives, Domain 3.0: Project Execution, Objective 3.3: Analyze project performance by using appropriate tools and techniques, Sub-objective 3.3.2:

Given a scenario, interpret the results of data analysis using appropriate tools and techniques,

Knowledge of:

Scatter diagrams.

NEW QUESTION: 106

During a staff meeting, a project manager voices a concern about the client billing rate for a particular

engineer. Which of the following documents would the project manager need in order to find this information?

- A. SLA
- B. TOR
- C. SOW
- D. NDA

Answer: C (LEAVE A REPLY)

In order to find the client billing rate for a particular engineer, the project manager would need to refer to the SOW (Statement of Work). The SOW is a document that outlines the work to be performed, the timeframe for completion, and the cost of the project. It also includes information about the resources involved in the project and their billing rates. References: CompTIA Project+ Study Guide Section 2.2. The project manager would need a statement of work (SOW) to find information about the client billing rate for a particular engineer. A SOW is a document that defines the scope of work for a project or contract. It usually includes information such as deliverables, milestones, timeline, costs, payment terms, quality standards, and acceptance criteria. A SOW can help to specify what services or products will be provided by whom, when, where, how, and for how much.

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NEW QUESTION: 107

As a result of an approved change, the project manager updates the project plan with the newest project end date. Which of the following change control processes should the project manager complete NEXT?

- A. Document the request in the change control log.
- B. Communicate the change deployment.
- C. Conduct an impact assessment.
- D. Implement the change.

Answer: B (LEAVE A REPLY)

The project manager should communicate the change deployment next after updating the project plan with the newest project end date as a result of an approved change. Communicating the change deployment involves informing all relevant parties about when and how the change will be implemented and what are the expected outcomes and benefits. Communicating the change

deployment can help to ensure alignment, readiness, and support for the change and avoid any confusion or resistance.

NEW QUESTION: 108

A PM is working on the preliminary scope statement and identifies that this project has the same approach as another project that was completed last year. Which of the following actions would the PM most likely perform?

- A. Call the previous PM for advice on risks and issues.
- B. Ask the project sponsor to provide previous final project report results.
- C. Complete the project charter using the other PM's subject matter expertise.
- D. Use existing artifacts and accommodate based on the current project success criteria.

Answer: D (LEAVE A REPLY)

This answer is based on the best practice of using historical information and lessons learned from previous projects to improve the planning and execution of current projects¹². By using existing artifacts, such as scope statements, project plans, risk registers, and change logs, the PM can leverage the knowledge and experience of the previous PM and avoid repeating the same mistakes or oversights. However, the PM should also accommodate the artifacts based on the current project success criteria, which may differ from the previous project in terms of scope, schedule, budget, quality, or stakeholder expectations³⁴. The PM should not rely solely on the previous PM's advice, the project sponsor's report, or the project charter, as these sources may not provide enough detail or accuracy for the current project's scope statement. References = CompTIA Project+ Certification Study Guide⁵, CompTIA Project+ Certification Exam Objectives⁶, How to Use Historical Information in Project Management¹, How to Use Lessons Learned to Improve Project Management², How to Define Project Success Criteria³, How to Use Existing Artifacts in Project Management⁴

NEW QUESTION: 109

A project implementation partner and the project manager disagree about completed requirements. The project manager shows the project requirements as 70% complete. The implementation partner validates that all requirements were completed. Which of the following would clarify what the project implementation partner was contractually expected to complete?

- A. SOW
- B. RFI
- C. RFQ
- D. WBS

Answer: A (LEAVE A REPLY)

The statement of work (SOW) would clarify what the project implementation partner was contractually expected to complete after disagreeing with the project manager about completed requirements. A SOW is a document that defines the scope, deliverables, schedule, and terms and conditions of a project or contract. A SOW typically includes information such as purpose, scope of work, location of work, period of performance, deliverables schedule, applicable

standards, acceptance criteria, special requirements, and payment schedule. A SOW can help to establish a common understanding and agreement between the client and the service provider on what needs to be done and how it will be done.

NEW QUESTION: 110

A project manager has been informed that the delivery of required IT equipment will be delayed. Which of the following is the FIRST step the project manager should take?

- A. Make an impact assessment.
- B. Prepare a new purchase order.
- C. Select a new vendor.
- D. Create a risk register.

Answer: A (LEAVE A REPLY)

The project manager should make an impact assessment after being informed that the delivery of required IT equipment will be delayed. An impact assessment is a process of analyzing and evaluating how a change or an issue may affect the scope, schedule, cost, quality, or risks of a project. An impact assessment can help to determine the severity and implications of the delay on the project objectives and deliverables and identify any possible alternatives or corrective actions to minimize or avoid its negative effects.

NEW QUESTION: 111

Two project team members are assigned to set up new work areas and are disagreeing about the placement of hardware and peripherals at the end users' desks. The requirements do not specify where to place the items, just what is needed in each space. Which of the following should the project manager do to resolve the conflict?

- A. Send out a survey to the potential end users to gather information about the best functional setup for work productivity.
- B. Provide clear instructions based on personal preference and aesthetics for setup of the work areas.
- C. Explain to team members that the placement of the items is not too important, as long as everything is connected and working.
- D. Facilitate a meeting between team members to review the pros and cons of the different configurations so as to encourage an amicable solution.

Answer: (SHOW ANSWER)

This answer is based on the best practice of conflict resolution in project management, which is to use a collaborative or problem-solving approach that seeks a win-win outcome for all parties involved¹². By facilitating a meeting, the project manager can help the team members communicate effectively, understand each other's perspectives, and find a mutually acceptable solution that meets the project requirements. This way, the project manager can also maintain team morale and cohesion, and avoid imposing a decision that may cause resentment or dissatisfaction among the team members³. Reference = CompTIA Project+ Certification Study Guide⁴, CompTIA Project+ Certification Exam Objectives⁵, How Do You Handle Conflict in

Project Management?1, 7 Strategies for Conflict Resolution in Project Management2, The Conflict Resolution Skills Every Project Manager Needs3

NEW QUESTION: 112

Which of the following is a consideration when determining a project's ESG factors?

- A. Project management methodology
- B. IT infrastructure security
- C. Proper accounting practices
- D. Corporate values compliance

Answer: D (LEAVE A REPLY)

Corporate values compliance is a consideration when determining a project's ESG factors, because it reflects

how a project aligns with the ethical standards and social responsibility of the organization.

Corporate values

compliance can help to enhance the reputation, trust, and loyalty of the organization among its stakeholders, as

well as to avoid legal or regulatory issues that may arise from violating the values. Corporate values

compliance can also influence the project scope, objectives, deliverables, and stakeholders, as well as the

project management methodology, processes, and practices.

The other options are not directly related to ESG factors. Project management methodology is the approach or

framework that guides how a project is planned, executed, monitored, and controlled. IT infrastructure security

is the protection of the hardware, software, network, and data components of a project from unauthorized

access, use, modification, or destruction. Proper accounting practices are the rules and standards that govern

how financial transactions and statements are recorded, reported, and audited for a project.

References =

CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 5: Project Scope Management1;

CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 5: Project Scope Management2; What Is

Environmental, Social, and Governance (ESG) Investing

NEW QUESTION: 113

A PM received feedback from the project sponsor that the resources involved in the project are unsure of their daily activities. Which of the following is the MOST effective step for the PM to take to ensure clarity within the team?

- A. Create a list of tasks and share it with the team.
- B. Resend the scope of work to the team.
- C. Review the Gantt chart weekly with the team.
- D. Have the project sponsor meet with the team.

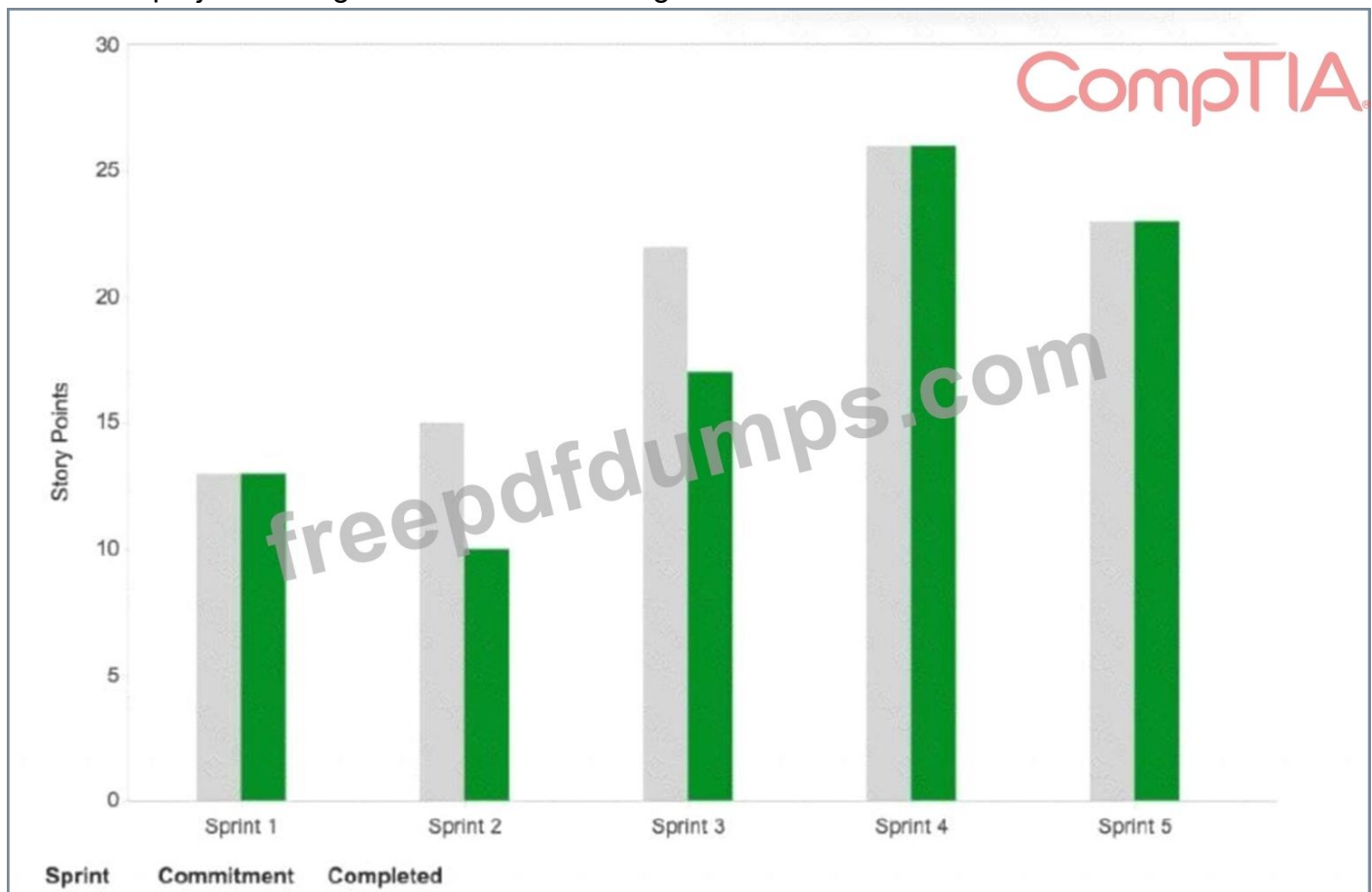
Answer: C (LEAVE A REPLY)

Explanation

Reviewing the Gantt chart weekly with the team would be the most effective step for the project manager to take to ensure clarity within the team after receiving feedback from the project sponsor that the resources involved in the project are unsure of their daily activities. A Gantt chart is a graphical tool that shows the schedule of a project, including the start and end dates, durations, dependencies, milestones, and progress of each task or activity. Reviewing the Gantt chart weekly with the team can help to clarify their roles and responsibilities, assign tasks and deadlines, track and report their status and performance, identify and resolve any issues or risks, and keep them aligned and engaged with the project goals.

NEW QUESTION: 114

A project manager is monitoring team performance by comparing committed versus completed work. The project manager creates the following:



Sprint	Commitment	Completed
Sprint 1	13	13
Sprint 2	15	10
Sprint 3	22	17
Sprint 4	26	26
Sprint 5	23	23

Which of the following most likely represents the number of items in the backlog?

- A. 23
- B. 5
- C. 10
- D. 15

Answer: A (LEAVE A REPLY)

The number of items in the backlog can be determined by looking at the "Commitment" column for each sprint in the provided chart. For Sprint 5, there is a commitment of completing 23 items, which is the highest among all sprints. This indicates that there are at least 23 items in the backlog to be worked on. This is consistent with the concept of agile project management, which allows for changes and additions to the project scope based on customer feedback and changing requirements. References = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 14: Agile Project Management, page 321. CompTIA Project+ Cert Guide:

NEW QUESTION: 115

Which of the following would be considered operational security?

- A. Background screening
- B. Mobile device compliance
- C. Multifactor authentication
- D. Facility access

Answer: D (LEAVE A REPLY)

NEW QUESTION: 116

A project manager is assigned an initiative in a highly regulated industry that requires employees to safeguard certain pieces of PII. Which of the following is the best approach for the project manager to keep the information confidential?

- A. Encryption
- B. Multifactor authentication
- C. Quality assurance
- D. Password protection

Answer: A (LEAVE A REPLY)

Encryption is the process of transforming data into an unreadable format that can only be accessed by authorized parties who have the decryption key. Encryption is the best approach for

the project manager to keep the PII confidential, as it protects the data from unauthorized access during storage and transmission¹².

NEW QUESTION: 117

Which of the following would be best to utilize when managing communications for project teams across multiple time zones?

- A. Business collaboration tool
- B. Email
- C. Virtual meetings
- D. Enterprise CMS

Answer: A (LEAVE A REPLY)

A business collaboration tool is a software that enables teams to communicate, share, and create together

online. A business collaboration tool can help project teams across multiple time zones to overcome the

challenges of distance, time differences, and cultural diversity. A business collaboration tool can provide

features such as instant messaging, video conferencing, file sharing, document editing, project management,

and more. A business collaboration tool can also integrate with other applications and platforms that the

project team uses. A business collaboration tool can improve the efficiency, productivity, and quality of the

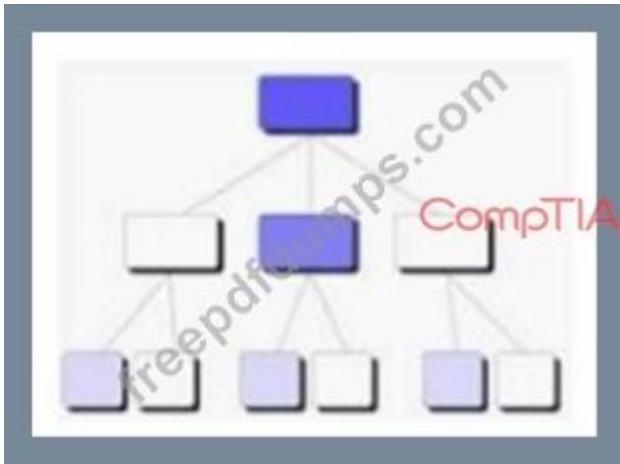
project team's work¹². References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter

4: Project Communications, p. 137; The 15 best collaboration tools for productive teams - Workable; 17 Best

Business Collaboration Tools for Teams - Venngage

NEW QUESTION: 118

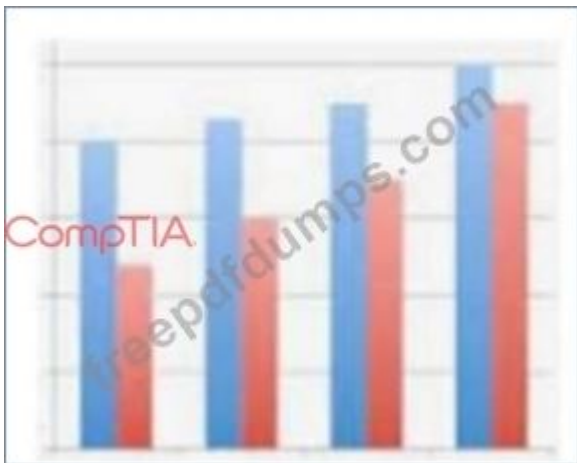
During the execution phase of a project, the project team faced an unexpected website downtime. The project manager held a brainstorming session and the team identified causes and effects for the problem. Now the project team needs to analyze and determine whether the particular cause and effect are related by using one of the following charts. Which of the following should the team use?



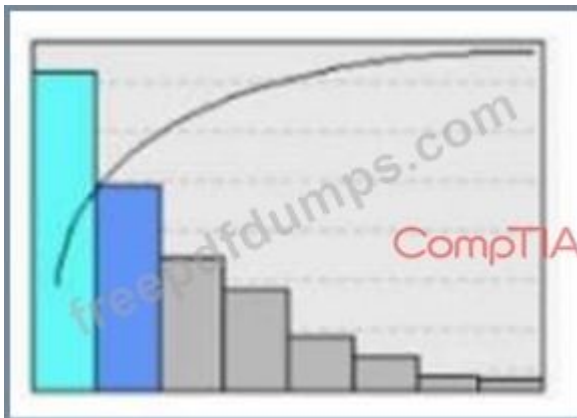
A.



B.



C.



D.

Answer: A (LEAVE A REPLY)

Option A shows a cause and effect diagram, also known as a fishbone diagram or an Ishikawa diagram¹. This is a tool that helps to identify and analyze the root causes of a problem by displaying the possible causes and effects in a graphical format². A cause and effect diagram can help the project team to determine whether the particular cause and effect are related by using a

systematic and logical approach, such as asking "why" questions or using the 5 Whys technique³⁴. A cause and effect diagram is better than the other options because:

Option B shows a Gantt chart, which is a tool that helps to plan and track the tasks, dependencies, durations, and resources of a project along a timeline⁵. A Gantt chart does not focus on the causes and effects of a problem, but rather on the sequence and progress of the project activities.

Option C shows a pie chart, which is a tool that helps to compare and visualize the proportions of different categories or segments of data⁶. A pie chart does not show the relationships between the causes and effects of a problem, but rather the distribution of the data values.

Option D shows a scatter plot, which is a tool that helps to examine the correlation or association between two variables or sets of data⁷. A scatter plot does not show the causes and effects of a problem, but rather the pattern or trend of the data points.

Reference = CompTIA Project+ Certification Study Guide⁸, CompTIA Project+ Certification Exam Objectives⁹, Cause and Effect Diagrams for PMP¹, Cause and Effect Analysis: Using Fishbone Diagram and 5 Whys², How to Create a Cause and Effect Diagram³, How to Use Cause and Effect Analysis to Solve Business Problems⁴, What is a Gantt Chart?⁵, What is a Pie Chart?⁶, What is a Scatter Plot?⁷

NEW QUESTION: 119

Which of the following software programs would be best to use to store information related to business transactions?

- A. Record management system
- B. Customer relationship management
- C. Enterprise resource planning
- D. Content management system

Answer: C (LEAVE A REPLY)

Enterprise resource planning (ERP) software is a type of software that integrates various business functions and processes, such as accounting, finance, inventory, sales, purchasing, human resources, and more. ERP software helps businesses store, organize, and manage information related to business transactions, such as invoices, payments, orders, receipts, and reports. ERP software also provides real-time data analysis, reporting, and forecasting capabilities¹².

NEW QUESTION: 120

Which of the following requires the MOST availability from the business team?

- A. SDLC
- B. Scrum
- C. PRINCE2
- D. Waterfall

Answer: (SHOW ANSWER)

Explanation

Scrum requires the most availability from the business team among the given options. Scrum is a popular agile framework that organizes work into short iterations called sprints, usually lasting one to four weeks. Scrum emphasizes collaboration between teams, customers, and stakeholders and encourages open communication and transparency throughout the project lifecycle. Scrum requires frequent involvement and feedback from the business team through activities such as product backlog refinement, sprint planning, sprint review, sprint retrospective, and daily scrum meetings.

NEW QUESTION: 121

Which of the following is a typical characteristic of Scrum?

- A. Large teams
- B. Low-risk scope
- C. Self-organized team
- D. Well-defined scope

Answer: C (LEAVE A REPLY)

A self-organized team is a typical characteristic of Scrum, which is an agile framework for managing complex

projects. A self-organized team is a group of motivated and skilled individuals who have the autonomy and

authority to make decisions and collaborate on how to deliver the project goals. A self-organized team does

not rely on a manager or a leader to assign tasks, monitor progress, or resolve issues. Instead, a self-organized

team uses Scrum events, such as daily stand-ups, sprint planning, sprint review, and sprint retrospective, to

coordinate their work, communicate with each other, and inspect and adapt their process and product¹²³.

References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 2: Project Methodologies, p. 55; Scrum Characteristics - Scrumiversity; What is Scrum? | Scrum.org;

Characteristics of a

Great Scrum Team | Scrum.org

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NEW QUESTION: 122

During the project initiation phase, a project team has been identified. Which of the following is the NEXT

step for the project manager?

- A. Determine budget constraints.
- B. Validate the business case.
- C. Update the project charter.
- D. Create a project schedule

Answer: C (LEAVE A REPLY)

Update the project charter. Updating the project charter would be the next step for the project manager after identifying the project team during the project initiation phase. A project charter is a document that formally authorizes a project and defines its purpose, scope, objectives, deliverables, milestones, roles and responsibilities, assumptions, constraints, risks, budget, and timeline. A project charter can help to align the expectations and interests of all stakeholders involved in a project and provide direction and guidance for planning and executing the project.

NEW QUESTION: 123

A project team member wrote a user guide over the past ten days. Given the following scatter diagram.



Which of the following can be formally conducted?

- A. The team member prioritized other tasks over the completion of this task

- B. The learn member had performance issues over time.
- C. There is a negative correlation with time and output
- D. This is a display of units of outstanding work to predict completion

Answer: (SHOW ANSWER)

The scatter diagram shows a clear negative correlation between time (days) and output (pages), meaning as time progresses, the number of pages completed decreases. This is evident from the downward trend of the plotted points on the graph. Reference = CompTIA Project+ Certification Study Guide, Chapter 3: Project Execution, page 130; CompTIA Project+ Certification Exam Objectives, Domain 3.0: Project Execution, Objective 3.3: Analyze project performance by using appropriate tools and techniques, Sub-objective 3.3.2: Given a scenario, interpret the results of data analysis using appropriate tools and techniques, Knowledge of: Scatter diagrams.

NEW QUESTION: 124

In a functional organization, a project has been completed successfully. Which of the following actions would the project manager MOST likely perform?

- A. Assemble a new project with existing resources.
- B. Obtain the final report from release management.
- C. Notify the functional manager that resources are released.
- D. Allocate resources in a different project

Answer: C (LEAVE A REPLY)

Explanation

The project manager should notify the functional manager that resources are released after completing a project successfully in a functional organization. A functional organization is a type of organizational structure where employees are grouped by their functions or specialties, such as finance, marketing, or engineering. In a functional organization, the functional manager has more authority and control over the resources than the project manager. Therefore, the project manager should inform the functional manager when the resources are no longer needed for the project and can be reassigned to other tasks or projects.

NEW QUESTION: 125

A development team, which is working on a software project demonstrates software functionality 10 project

stakeholder a week before the implementation date. Several stakeholders comment that the software does not

meet the communicated expectations. Which of the following tools should the project manager use to validate the functionality?

- A. Requirements Traceability Matrix
- B. Detect log
- C. Project status report
- D. Work breakdown structure

E. Signed project charter

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 126

A critical business initiative introduced new processes and technology to the organization. Which of the following approaches should be used to ensure the deliverables are increasingly adopted and leveraged by the organization over time?

A. Management directives to use the new system

B. New user kickoff meeting

C. Monthly feedback and training sessions

D. Creation of a social news forum

Answer: ([SHOW ANSWER](#))

Monthly feedback and training sessions are the best approach to ensure that the deliverables of a critical business initiative are increasingly adopted and leveraged by the organization over time. Feedback and training sessions are communication and learning activities that provide information and guidance on how to use and benefit from the new processes and technology introduced by the initiative. Feedback and training sessions can help to increase awareness, understanding, acceptance, and adoption of the deliverables among the organization's employees and stakeholders. They can also help to identify and address any issues or challenges that may arise during the implementation and transition phases.

NEW QUESTION: 127

A project manager is receiving reports of the actual project expenditures and, based on this information, is making adjustments to the budget. In which of the following phases does this occur?

A. Planning

B. Closure

C. Initiation

D. Execution

Answer: ([SHOW ANSWER](#))

The execution phase is when the project manager and the team execute the project plan, deliver the project outputs, and monitor and control the project performance. This includes tracking and managing the project budget, scope, schedule, quality, and risks. Making adjustments to the budget based on the actual project expenditures is part of the monitoring and controlling process in the execution phase. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Executing and Closing Projects, p. 263.

NEW QUESTION: 128

While working in a collaborative, online brainstorming session, team members send private messages to the facilitator about challenges understanding others when they are speaking due to

accents and background noises. Which of the following should the facilitator do to overcome the challenges?

- A. Instruct the team members to set their speakers to maximum volume and mute their microphones.
- B. Require everyone to turn on their cameras and use the same background filter.
- C. Encourage the use of the chat and use plain language when speaking.
- D. Allow one person to speak at a time after receiving acknowledgment from the facilitator.

Answer: C (LEAVE A REPLY)

Using the chat and plain language can help overcome the communication barriers caused by accents and background noises. Chat allows team members to write down their ideas and questions, which can be easier to understand than spoken words. Plain language reduces the ambiguity and complexity of the messages, making them more clear and concise. These techniques can also enhance the participation and engagement of the team members, as they can express their thoughts and opinions more comfortably and confidently. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4: Communication and Change Management, p. 97-98.

NEW QUESTION: 129

While in the closing phase of a project, the project manager gathers feedback from stakeholders. Which of the following best describes a benefit of this feedback?

- A. It highlights the performance issues of the project manager and team members.
- B. It lets the project manager know which stakeholders are allies for future projects.
- C. It helps the project manager create a more structured lessons-learned session.
- D. It identifies the stakeholders' real opinions about the project.

Answer: C (LEAVE A REPLY)

Gathering feedback from stakeholders in the closing phase of a project is a valuable activity that can help the project manager create a more structured lessons-learned session. A lessons-learned session is a meeting where the project team and stakeholders review the project outcomes, successes, failures, and best practices, and document the lessons learned for future reference and improvement. Feedback from stakeholders can provide useful insights, perspectives, and suggestions on how the project was managed, what went well, what went wrong, and what can be done better next time. Feedback from stakeholders can also help the project manager identify the gaps, issues, and risks that occurred during the project, and how they were resolved or mitigated. By collecting and analyzing feedback from stakeholders, the project manager can create a more

comprehensive and structured lessons-learned report that can benefit the organization and the project

management profession¹².

The other options are not the best descriptions of the benefit of feedback from stakeholders.

While feedback

from stakeholders may highlight the performance issues of the project manager and team members (option A),

or identify the stakeholders' real opinions about the project (option D), these are not the primary purposes or

benefits of feedback. Feedback from stakeholders is not meant to evaluate or judge the project manager or

team members, but to learn from the project experience and improve the project management processes and

practices. Similarly, feedback from stakeholders is not meant to reveal their personal feelings or preferences

about the project, but to assess the project results and deliverables against the project objectives and

requirements. Feedback from stakeholders may also let the project manager know which stakeholders are

allies for future projects (option B), but this is not a direct or significant benefit of feedback.

Feedback from

stakeholders is not intended to build or maintain relationships with stakeholders, but to solicit their input and

feedback on the project performance and outcomes. While having allies among stakeholders may be helpful

for future projects, this is not the main goal or benefit of feedback from stakeholders¹

NEW QUESTION: 130

The high-level technical requirements for a new application state that the application should be suitable to support enterprise-level client-server solutions. Which of the following meets these requirements?

A. Data warehouse

B. SQL database

C. Multitier architecture

D. Content management system

Answer: C (LEAVE A REPLY)

Explanation

Multitier architecture is a type of software architecture that is suitable to support enterprise-level client-server solutions. Multitier architecture divides an application into logical layers or tiers that are distributed among different servers or machines. Each tier performs a specific function or role and communicates with other tiers through well-defined interfaces. Multitier architecture can

provide benefits such as scalability, performance, security, maintainability, and reusability for complex and large-scale applications.

NEW QUESTION: 131

A key stakeholder recommends to a senior developer that a new feature be added. The new feature is not part of the current requirement documentation. Which of the following is MOST likely happening?

- A. Scope creep
- B. Collecting requirements
- C. Decision-making
- D. Project change

Answer: (SHOW ANSWER)

Scope creep is most likely happening when a key stakeholder recommends to a senior developer that a new feature be added that is not part of the current requirement documentation. Scope creep is a term that refers to the uncontrolled expansion or change of a project's scope beyond its original boundaries or objectives. Scope creep can happen due to various reasons, such as changing customer demands, unclear or incomplete requirements, poor communication, lack of change control, or stakeholder interference. Scope creep can have negative impacts on a project, such as delays, cost overruns, quality issues, or reduced customer satisfaction¹²

NEW QUESTION: 132

A project sponsor requires a system that is capable of providing integrated management of all the business's core functions. Which of the following systems is the project sponsor describing?

- A. CMS
- B. CRM
- C. EDRMS
- D. ERP

Answer: (SHOW ANSWER)

ERP (Enterprise Resource Planning) systems are designed to integrate and manage all core functions of a business, such as finance, HR, and supply chain management. This aligns with CompTIA Project+ guidelines on selecting appropriate systems for organizational needs.

NEW QUESTION: 133

During quality analysis, different team members are identifying multiple constraints. Which of the following tools should the project manager adopt first to help track and prioritize a resolution?

- A. Issue log
- B. Defect log
- C. Risk register
- D. Change log

Answer: A (LEAVE A REPLY)

An issue log is a tool that records and tracks any issues that arise during the project. It helps the project manager to identify, prioritize, assign, monitor, and resolve the issues in a timely manner. An issue log can also include information such as the issue description, impact, status, owner, and resolution date¹. An issue log is different from a defect log, which records and tracks the defects or errors in the project deliverables. A risk register is a tool that records and tracks the potential risks that may affect the project objectives. A change log is a tool that records and tracks the changes that are made to the project scope, schedule, budget, or quality².

NEW QUESTION: 134

A project manager was not part of a contract negotiation. The project manager is concerned that stakeholders will expect the project to achieve deliverables requested in the RFP. Which of the following documents should the project manager produce FIRST to start communication about the boundaries of the project?

- A. Milestone chart
- B. Work breakdown structure
- C. Project charter
- D. Detailed scope statement

Answer: C (LEAVE A REPLY)

Explanation

The project manager should produce a project charter first to start communication about the boundaries of the project. A project charter is a document that formally authorizes a project and defines its high-level scope, objectives, assumptions, constraints, stakeholders, roles and responsibilities, and key deliverables. A project charter can help to communicate the project vision and expectations to all stakeholders and provide a basis for future project decisions²³

NEW QUESTION: 135

A project is executed to migrate all data to a single system following the merger of two companies. The team validates that system performance will not be impacted. Which of the following did the team perform?

- A. Regression testing
- B. Smoke testing
- C. Stress testing
- D. Automation testing

Answer: C (LEAVE A REPLY)

Stress testing is a type of performance testing that evaluates how a system behaves under extreme load

conditions, such as high volume of data, concurrent users, or transactions¹². Stress testing can help to identify

the system's breaking point, bottlenecks, and resource limitations, and to ensure that the system can recover

from failures and maintain its functionality³⁴. In this case, the team performed stress testing to validate that system performance will not be impacted by migrating all data to a single system following the merger of two companies. This implies that the team simulated a high amount of data transfer and processing, and measured the system's response time, throughput, availability, and reliability under such load. Stress testing is better than the other options because: Regression testing is a type of functional testing that verifies that a system's existing features and functionality are not affected by a change or an update⁵⁶. Regression testing does not focus on system performance or load conditions, but rather on system correctness and quality. Smoke testing is a type of functional testing that checks the basic functionality and stability of a system before performing more detailed and comprehensive testing⁷⁸. Smoke testing does not measure system performance or load conditions, but rather ensures that the system is ready for further testing. Automation testing is a technique of using software tools or scripts to execute test cases and compare the actual results with the expected results⁹¹⁰. Automation testing is not a specific type of testing, but rather a way of performing testing. Automation testing can be applied to various types of testing, including stress testing, regression testing, and smoke testing.

References = CompTIA Project+ Certification Study Guide, CompTIA Project+ Certification Exam Objectives, What is Stress Testing?¹, Stress Testing: A Complete Guide², What is Regression Testing?³, Regression Testing: A Complete Guide⁴, What is Smoke Testing?⁵, Smoke Testing: A Complete Guide⁶, What is Automation Testing?⁷, Automation Testing: A Complete Guide⁸

NEW QUESTION: 136

Which of the following would be MOST beneficial to do before a call to ensure all meeting items are addressed and the correct participants attend?

- A. Assign action items to attendees.
- B. Distribute an agenda.
- C. Email the minutes from the previous meeting.
- D. Schedule a convenient time.

Answer: (SHOW ANSWER)

The project manager should distribute an agenda before a call to ensure all meeting items are addressed and the correct participants attend. An agenda is a document that outlines the purpose, topics, and objectives of a meeting. It also includes information such as date, time, duration, location, attendees, and roles. Distributing an agenda can help to prepare the participants for the meeting, set clear expectations, and facilitate a productive and focused discussion¹²

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https://www.actual4test.com/PK0-005_examcollection.html (385 Q&As Dumps, **30%OFF**
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NEW QUESTION: 137

During a sponsor meeting, a PM is assigned to manage a new external project for an IT consultant. The sponsor wants the PM to establish an agreement regarding the exchange of money between both parties.

Which of the following documents would the PM most likely create?

- A. Business requirement
- B. Client statement of work
- C. Formal contract
- D. Project charter

Answer: (SHOW ANSWER)

A formal contract is a legal document that defines the terms and conditions of the agreement between the project parties, such as the scope, schedule, budget, quality, deliverables, roles and responsibilities, payment methods, and dispute resolution mechanisms. A formal contract is essential for external projects, especially when there is an exchange of money involved, to protect the interests and rights of both parties and to ensure mutual understanding and compliance. A formal contract is different from a business requirement, which is a statement of the needs and expectations of the customer or stakeholder for the project outcome. A formal contract is also different from a client statement of work, which is a document that describes the work to be

performed, the deliverables to be provided, and the acceptance criteria to be met by the project vendor or contractor. A formal contract is also different from a project charter, which is a document that authorizes the project and provides the high-level information about the project objectives, scope, stakeholders, and project manager. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4: Project Integration Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 4: Project Integration Management²; 11 Essential Documents To Use as a Project Manager³

NEW QUESTION: 138

During the stabilization phase for recently deployed software, an end user reports a bug that is compromising data integrity. Which of the following tools will the project manager MOST likely use?

- A. Issue log
- B. Defect log
- C. Change log
- D. Task board

Answer: B (LEAVE A REPLY)

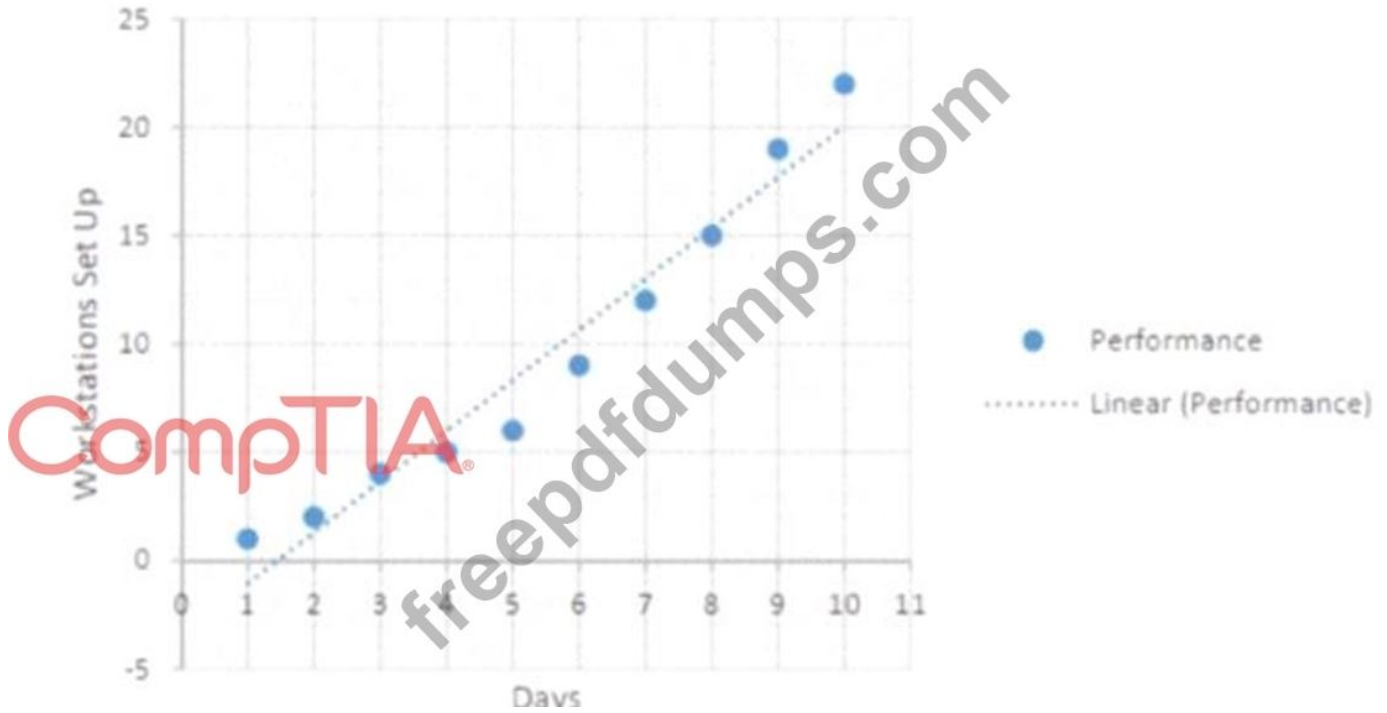
Explanation

During the stabilization phase of recently deployed software, the project manager will most likely use a defect log to track and manage reported bugs. A defect log is a document that contains information about the defects or issues identified during testing or after the deployment of software. It includes the severity of the defect, the steps to reproduce the problem, and the actions taken to resolve the defect. References: CompTIA Project+ Study Guide Section 4.1. The project manager will most likely use a defect log during the stabilization phase for recently deployed software to record a bug that is compromising data integrity. A defect log is a tool that tracks and documents any errors or flaws found in a software product or system during testing or operation. It usually includes information such as defect ID, description, severity, priority, status, resolution, and responsible person. A defect log can help to monitor and manage the quality of the software product or system and ensure that all defects are identified and resolved before delivery or release.

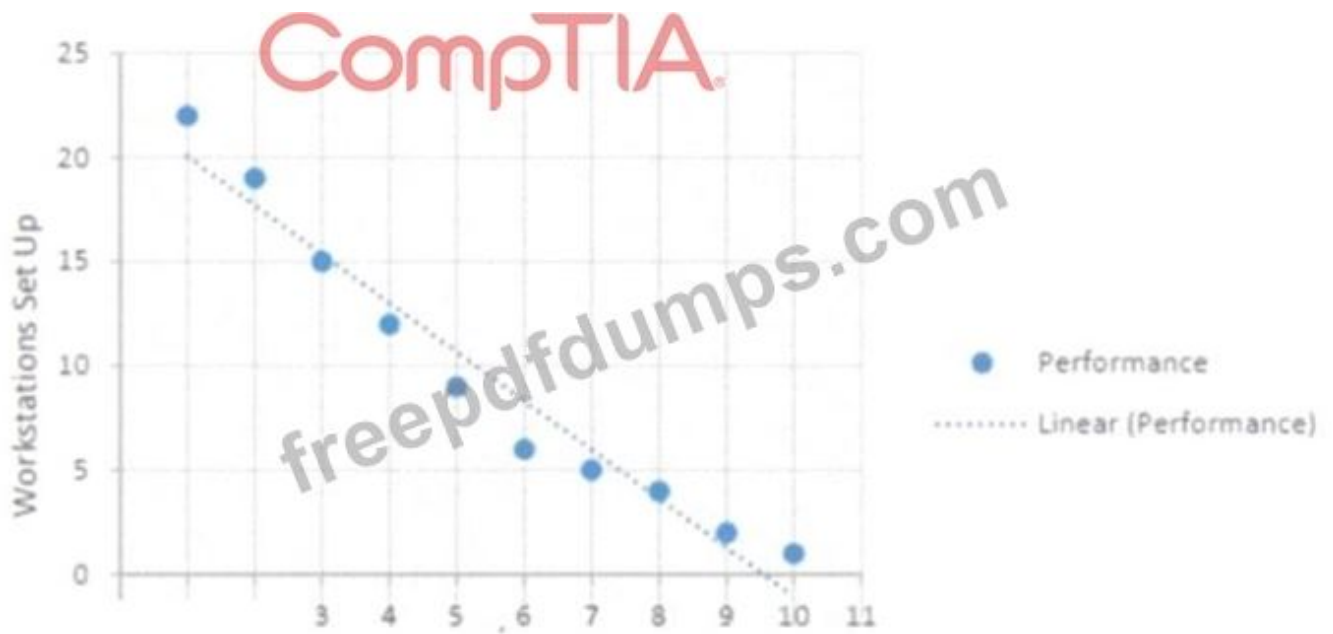
NEW QUESTION: 139

An IT intern was assigned to set up workstations as part of a project. The IT intern was very careful to do the task well and initially referred to notes while performing the task. By the end of the two-week rotation, the IT intern no longer needed the notes and completed more set-ups in less time. Which of the following MOST likely represents the observed relationship in this scenario?

A.

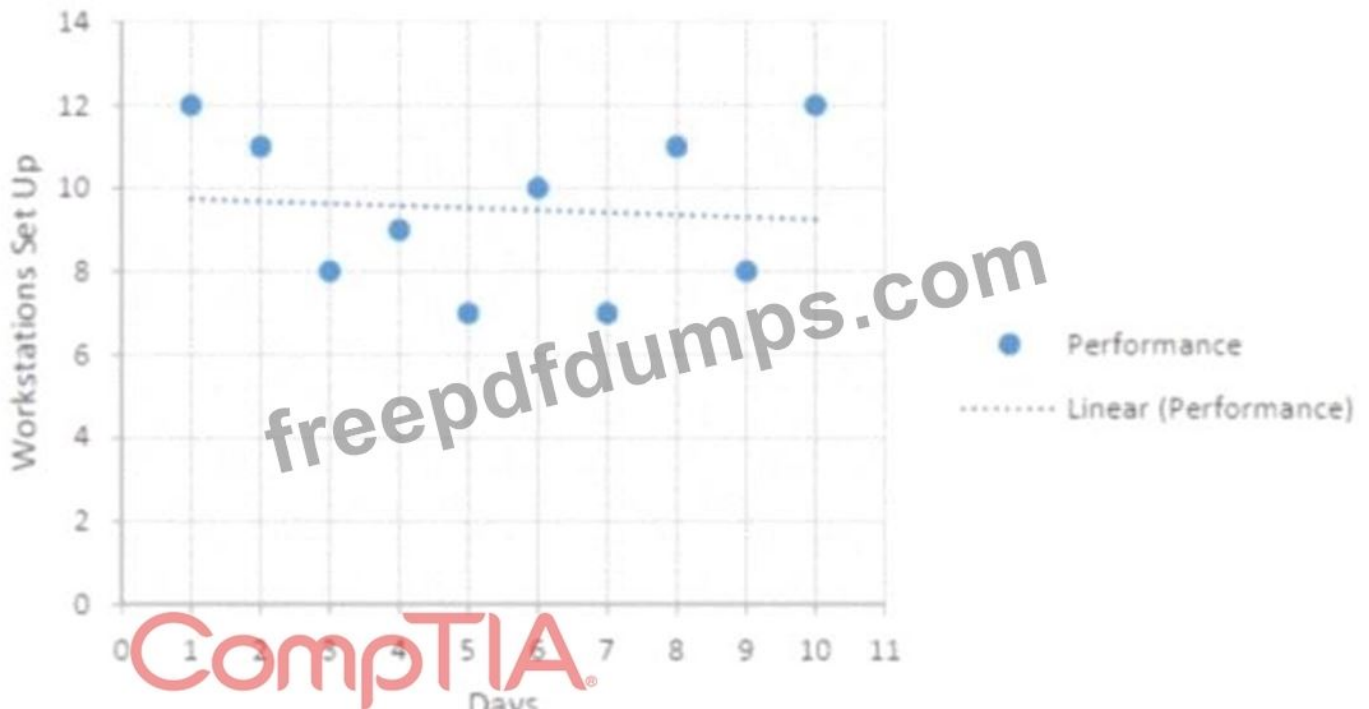


B.





C.
D).



Answer: C ([LEAVE A REPLY](#))

Option C shows a graph that most likely represents the observed relationship in this scenario. The graph shows a learning curve, which is a graphical representation of the relationship between a learner's performance on a task and the number of attempts or time required to complete the task. The learning curve theory proposes that a learner's efficiency in a task improves over time the more the learner performs the task. In this case, the IT intern was able to complete more set-ups in less time as they gained more experience and proficiency over the two-week rotation¹²

NEW QUESTION: 140

Which of the following tools should a project manager use to assess the activities performed, work effort applied, and the productivity of a project?

- A. Project status report
- B. Project evaluation review
- C. Project management software
- D. Requirements traceability matrix

Answer: B (LEAVE A REPLY)

A project evaluation review is a tool that helps a project manager assess the activities performed, work effort

applied, and the productivity of a project. It involves collecting and analyzing data on the project's performance, outcomes, and impacts. It also provides feedback and recommendations for improvement and

learning. A project evaluation review can be done at different stages of the project life cycle, such as during or

after completion. References = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 14: Project

Evaluation and Assessment; CompTIA Project+ Certification Exam Objectives, Domain 4: Project Closure,

Objective 4.1: Conduct project closure activities.

NEW QUESTION: 141

Two stakeholders, who have a history of animosity toward one another, are in disagreement during a project.

The project's timeline depends on the stakeholders accomplishing their tasks. Which of the following conflict resolution methods would be best to utilize?

- A. Smoothing
- B. Confronting
- C. Forcing
- D. Compromising

Answer: B (LEAVE A REPLY)

Confronting, also known as problem-solving or collaborating, is a method of conflict resolution that involves addressing the root cause of the conflict and finding a mutually beneficial solution that satisfies both parties.

Confronting is the most effective method when the stakes are high and the relationship is important, as it can lead to increased trust, respect, and cooperation. Confronting requires open communication, active listening, empathy, and creativity from both parties. Confronting is the best method to use in this scenario, as it can help the stakeholders overcome their personal animosity, focus on their common goals, and work together to complete their tasks on time¹². References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 7: Project Stakeholder Management, p. 246; What is Conflict Resolution, and How Does It Work?

NEW QUESTION: 142

During the project initiation phase, a project team has been identified. Which of the following is the NEXT step for the project manager?

- A. Update the project charter.
- B. Determine budget constraints.
- C. Create a project schedule
- D. Validate the business case.

Answer: (SHOW ANSWER)

Explanation

Update the project charter. Updating the project charter would be the next step for the project manager after identifying the project team during the project initiation phase. A project charter is a document that formally authorizes a project and defines its purpose, scope, objectives, deliverables, milestones, roles and responsibilities, assumptions, constraints, risks, budget, and timeline. A project charter can help to align the expectations and interests of all stakeholders involved in a project and provide direction and guidance for planning and executing the project.

NEW QUESTION: 143

The quarterly financial report displays losses from a project even though the project was completed successfully several weeks ago. Which of the following actions should the project manager perform next?

- A. Remove access.
- B. Complete the project sign-off.
- C. Release the resources.
- D. Outline the lessons learned.

Answer: (SHOW ANSWER)

The project sign-off is the formal acceptance of the project deliverables by the client, stakeholder, or customer.

It also marks the closure of the project and the release of the final payment. If the project sign-off is not completed, the project may still incur costs and liabilities, which can explain the losses in the financial report.

Therefore, the project manager should complete the project sign-off as soon as possible to avoid further losses¹².

NEW QUESTION: 144

A few weeks before a project is scheduled to be completed, the client asks to add a new feature to the product that is being developed. The project manager analyzes the project schedule and determines the feature can be implemented quite easily without affecting the completion date. Which of the following should the project manager do first?

- A. Escalate the change to the CCB.
- B. Review the requested change.
- C. Document the change recommendations.
- D. Validate the implementation of the requested change.

Answer: B (LEAVE A REPLY)

The project manager should review the requested change first to assess its impact, feasibility, and alignment with the project objectives and scope. Reviewing the change will help the project manager to determine if the change is necessary, beneficial, and acceptable to the stakeholders. The project manager should also consider the risks, costs, and quality implications of the change before proceeding to the next steps of the change management process¹²³. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 9: Project Change Management, p. 323; 5 Steps in the Change Management Process | HBS Online; 8 Steps for an Effective Change Management Process - Smartsheet

NEW QUESTION: 145

A company needs to have structured cabling installed in one of its buildings. Which of the following would be the best document for the company to use to obtain and compare information on cabling services and costs from various vendors?

- A. RFB
- B. RFQ
- C. RFI
- D. RFP

Answer: D (LEAVE A REPLY)

A request for proposal (RFP) is the best document for the company to use in this scenario, because it is the most detailed and personalized type of request document. An RFP allows the company to specify the project scope, requirements, deliverables, evaluation criteria, and budget for the structured cabling installation, and to solicit proposals from various vendors that can meet those needs. An RFP also enables the company to compare the vendors based on their qualifications, experience, methodology, and pricing, and to select the best one for the project. An RFP is more suitable than an RFB, RFQ, or RFI, because those documents are less comprehensive and more generic, and they do not provide enough information for the company to make an informed decision. Reference = CompTIA Project+ Study Guide: Exam PK0-005, Third Edition, Chapter 5: Initiating the Project, page 1131; RFI, RFP, RFQ: Understanding the Differences²; Data Center Structured Cabling RFP Template³

NEW QUESTION: 146

A project sponsor is struggling to provide the latest project status information on a weekly executive call. Which of the following should be reviewed?

- A. Meeting cadence
- B. Gap analysis
- C. Dashboard
- D. Adoption training

Answer: C (LEAVE A REPLY)

A dashboard is a visual tool that displays key project metrics and indicators in a single view¹². A dashboard can help a project sponsor to provide the latest project status information on a weekly

executive call by showing the project progress, budget, schedule, risks, issues, and milestones in a clear and concise way³⁴. A dashboard can also facilitate communication, collaboration, and decision making among project stakeholders⁵⁶. A dashboard should be reviewed and updated regularly to reflect the current state of the project⁷. Reference = CompTIA Project+ Certification Study Guide⁸, CompTIA Project+ Certification Exam Objectives⁹, Write a Project Status Report in 8 Steps + Template [2023] * Asana⁶, Project Status Reports: 9 Easy Steps & Examples [+ Template]⁷, How To Write a Project Status Report (Definition and Steps)⁸, How to Write a Project Status Report [Template Included] - Toggl⁹, What Is a Project Status? Definition and Key Terms - Indeed¹⁰

NEW QUESTION: 147

A project manager is starting a new project for an international supplier. Which of the following is the first step the project manager should take to initiate the project?

- A. Identify project risks and plans to address them.
- B. Identify business needs and product descriptions.
- C. Create a work breakdown structure for the project.
- D. Create a work schedule for the project team to follow.

Answer: B (LEAVE A REPLY)

Identifying business needs and product descriptions is a crucial first step in project initiation, as it defines the project's purpose and scope. This step is in line with CompTIA Project+ practices for understanding and documenting project requirements.

NEW QUESTION: 148

Given the following velocity chart:



Which of the following updates on the project status should the Scrum master provide to the senior management team?

- A. The project utilized all of its available reserve.
- B. The project has scope creep.
- C. The project deviated from the critical path.
- D. The project is trending ahead of schedule.

Answer: ([SHOW ANSWER](#))

A velocity chart is a tool used in agile project management to track the progress and performance of a project

team over time. It shows the number of features or user stories completed in each iteration or sprint. The

planned timeline line represents the expected or ideal velocity, while the actual effort line shows the actual or

achieved velocity. By comparing the two lines, the Scrum master can identify any gaps, trends, or issues in the project delivery.

Based on the image, the most likely update that the Scrum master can provide to the senior management team

is D. The project is trending ahead of schedule. This is because the actual effort line is above the planned

timeline line for most of the time, indicating that the project team is completing more features than expected in

each sprint. This means that the project is ahead of schedule and has a positive velocity variance.

NEW QUESTION: 149

During timeline creation, the project manager is unsure if the development team can complete coding before new servers are installed in the IT department. Which of the following should the project manager do to increase project certainty?

- A. Hold a new backlog prioritization meeting.
- B. Add milestones to check the project's progress.
- C. Adjust the task relationship to complete coding in advance.
- D. Apply contingency buffers to the critical path.

Answer: D ([LEAVE A REPLY](#))

Adding contingency buffers to the critical path is a method to account for potential delays, increasing project certainty. This technique is part of risk management and schedule management, as recommended by CompTIA Project+.

NEW QUESTION: 150

Which of the following activities would force a team to remove a new package and leave the previous one during a smoke test?

- A. Rollback plan
- B. Downtime stage
- C. Maintenance window

D. Validation checks

Answer: A (LEAVE A REPLY)

A rollback plan is used when an issue is identified during testing or implementation. It allows the team to revert to the previous state, removing the new package. This aligns with CompTIA Project + guidance on implementing fallback strategies for risk management.

NEW QUESTION: 151

By developing a project schedule, a PM has already validated the constraints, outlined the duration of the tasks

and the phases, and confirmed the proper sequence and flow of the project. Which of the following activities

still needs to be performed to complete the schedule?

A. Allocate resources.

B. Determine the project budget

C. Develop a communication plan.

D. Establish baselines.

Answer: D (LEAVE A REPLY)

The next step after defining tasks, durations, resources, and costs is to establish baselines. A baseline is an

approved version of a project plan that serves as a reference point for measuring progress and performance

throughout the project lifecycle. A baseline typically includes scope, schedule, cost, quality, and risk

parameters. Establishing baselines involves presenting the project plan to key stakeholders and obtaining their

formal agreement on the project objectives and deliverables. Baseline approval can help to establish clear

expectations, avoid scope creep, and facilitate change control during project execution³⁴

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NEW QUESTION: 152

During a kickoff call, a project was rejected by the legal department due to the risk of violating new legislation. Which of the following was applied?

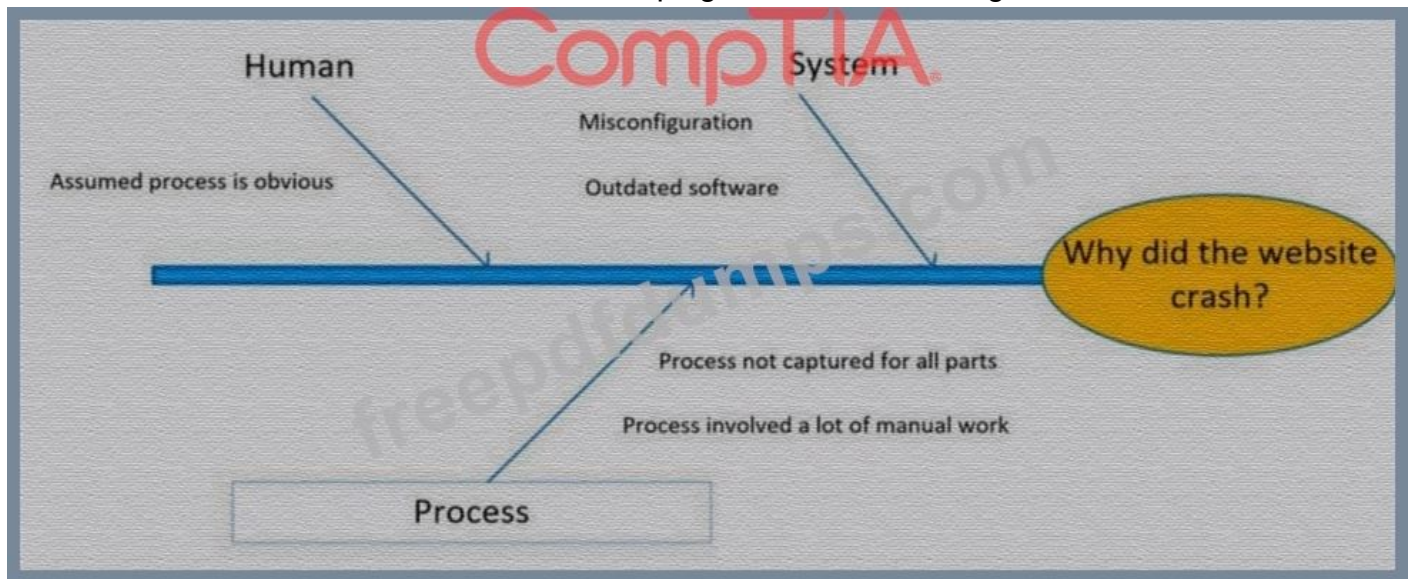
- A. Awareness of the local environment
- B. Awareness of the brand value
- C. Awareness of the resource constraints
- D. Awareness of the company's mission

Answer: (SHOW ANSWER)

Awareness of the local environment refers to the understanding of the external factors that may affect the project, such as legal, regulatory, social, cultural, economic, and environmental aspects¹. In this case, the legal department applied this awareness to identify the potential risk of violating new legislation and rejected the project accordingly. This shows that the legal department was concerned about the compliance and reputation of the organization and the project in the local context. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 1: Project Management Concepts, page 17; Incorporating environmentalism into project management, Abstract and Definition of Terms sections.

NEW QUESTION: 153

During a brainstorming session, a project team is elaborating on what caused the unexpected crash of the website that the team was developing. Given the following:



Which of the following was the initial cause of the issue?

- A. Inadequate memory
- B. Incorrect configuration
- C. Lack of infrastructure
- D. Inadequate instructions

Answer: B (LEAVE A REPLY)

Incorrect configuration was the initial cause of the issue that caused the unexpected crash of the website that the team was developing. The diagram given is an example of a fishbone diagram or a cause-and-effect diagram that shows the possible causes of a problem or effect. The diagram has four main categories: people, process, technology, and environment. Each category has subcategories that list specific factors that may contribute to the problem or effect. The diagram

shows that incorrect configuration under technology was marked as an initial cause of website crash.

NEW QUESTION: 154

One of the key steps in controlling changes to software is obtaining approval. Which of the following statements best describes the reason for this key objective?

- A. To send the appropriate customer notifications
- B. To avoid a negative impact on other software functionalities
- C. To ensure adequate resources are in place to implement the change
- D. To confirm that the software is a business priority

Answer: B (LEAVE A REPLY)

Obtaining approval for changes to software is crucial to ensure that the changes do not negatively impact other functionalities of the software. Approval processes typically involve a review that assesses the potential impacts of the change, which helps in mitigating risks associated with the change.

Reference = The answer is based on standard project management practices and the typical use of change control processes in software development. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources.

NEW QUESTION: 155

A project team gathers weekly to review its progress. Which of the following is the project manager MOST likely to have prepared to ensure team members who are absent remain informed about assignments?

- A. Status report
- B. Project plan
- C. Change log
- D. Meeting minutes

Answer: D (LEAVE A REPLY)

Explanation

Meeting minutes should be prepared to ensure team members who are absent remain informed about assignments. Meeting minutes document what was discussed, decisions made, and assignments given during a meeting, providing a record of the team's progress and ensuring absent members are up-to-date. References:

CompTIA Project+ Study Guide Section 4.2.2

The project manager should prepare meeting minutes to ensure team members who are absent remain informed about assignments. Meeting minutes are a written record of what was discussed and decided in a meeting. They usually include information such as attendees, agenda items, action items, decisions made, issues raised, and deadlines assigned. Meeting minutes can help to communicate important information to team members who could not attend the meeting and provide a reference for future follow-up.

NEW QUESTION: 156

During the project initiation phase, a project manager needs to construct a project schedule and show the project dependencies. Which of the following should the project manager use for this task?

- A. Waterfall method
- B. Simulation method
- C. Precedence diagramming method
- D. Cost ratio analysis

Answer: C (LEAVE A REPLY)

The Precedence Diagramming Method (PDM) is used to visually represent tasks, dependencies, and sequencing in a project schedule. This technique is consistent with CompTIA Project+ guidelines for planning and managing project timelines.

NEW QUESTION: 157

A new junior PM who has ownership of a project does not understand how to manage conflicts involving multiple personalities. Which of the following is the best order of the stages the PM should follow to nurture the team to high performance?

- A. Forming, storming, performing, norming, adjourning
- B. Forming, performing, storming, norming, adjourning
- C. Forming, norming, storming, performing, adjourning
- D. Forming, storming, norming, performing, adjourning

Answer: D (LEAVE A REPLY)

This is the correct order of the stages of team development according to Tuckman's model¹²³. The forming stage is where team members first meet and get acquainted. The storming stage is where team members experience conflicts and disagreements. The norming stage is where team members resolve their differences and establish norms and rules. The performing stage is where team members work together effectively and efficiently. The adjourning stage is where team members complete the project and celebrate their achievements. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 6: Project Team Management, p. 197; The 5 Stages of Team Development (Including Examples) | Upwork; The 5 Stages of Team Development - Teamwork; Using the Stages of Team Development | MIT Human Resources

NEW QUESTION: 158

Two developers are discussing the design solution for a particular feature. The meeting is taking longer than expected, and the parties have been unable to reach an agreement. The project manager decides to take a break and continue the meeting on another day. Which of the following techniques is the project manager using?

- A. Avoiding
- B. Smoothing
- C. Forcing
- D. Compromising

Answer: A (LEAVE A REPLY)

Avoiding is a conflict resolution technique that involves postponing or withdrawing from a conflict situation.

The project manager is using this technique by taking a break and continuing the meeting on another day,

hoping that the conflict will resolve itself or become less important over time. This technique may be

appropriate when the conflict is trivial, the potential damage is greater than the benefits, or more information

is needed before making a decision. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd

Edition, Chapter 10: Executing and Closing Projects, page 287; [CompTIA Project+ Certification Exam

Objectives], Domain 3: Project Execution, Objective 3.2: Given a scenario, apply appropriate conflict

resolution techniques.

NEW QUESTION: 159

A project team member recalls a specific chat with another member that contained key information related to a previous project, which no one else on the project team is aware of.

Which of the following best describes what was needed to address this concern?

- A. Integrity
- B. Security
- C. Archival
- D. Lessons learned

Answer: (SHOW ANSWER)

Archival involves preserving project records and communications so that they are accessible for future reference. This helps ensure important information is not lost over time, consistent with best practices in project documentation as per CompTIA Project+.

NEW QUESTION: 160

A project manager and team are reviewing a task that is supposed to take nine days to complete and cost \$3,000. There is a 20% chance that an associated risk related to changing requirements could occur, resulting in rework that would add an additional five days and \$1,000 in costs. Which of the following represents the total amount that should be budgeted for the task?

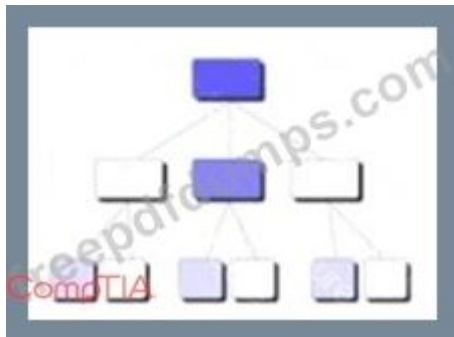
- A. 9 days and \$3,000
- B. 10 days and \$3,200
- C. 12 days and \$3,800
- D. 14 days and \$4,000

Answer: B (LEAVE A REPLY)

The total amount that should be budgeted for the task is calculated by adding the expected value of the risk to the original estimate. The expected value of the risk is the product of the probability and the impact of the risk. In this case, the expected value of the risk is $0.2 \times (5 \text{ days and } \$1,000) = 1 \text{ day and } \200 . Therefore, the total amount that should be budgeted for the task is $9 \text{ days and } \$3,000 + 1 \text{ day and } \$200 = 10 \text{ days and } \$3,200$.

NEW QUESTION: 161

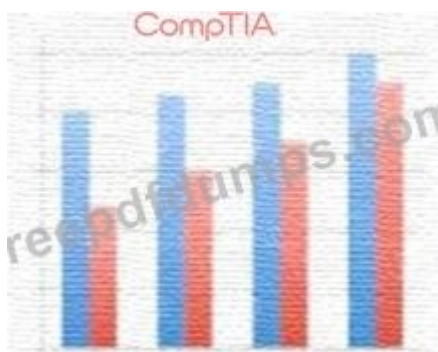
During the execution phase of a project, the project team faced an unexpected website downtime. The project manager held a brainstorming session and the team identified causes and effects for the problem. Now the project team needs to analyze and determine whether the particular cause and effect are related by using one of the following charts. Which of the following should the team use?



A.



B.



C.



D.

Answer: A (LEAVE A REPLY)

Option A shows a cause and effect diagram, also known as a fishbone diagram or an Ishikawa diagram¹. This is a tool that helps to identify and analyze the root causes of a problem by displaying the possible causes and effects in a graphical format². A cause and effect diagram can help the project team to determine whether the particular cause and effect are related by using a systematic and logical approach, such as asking "why" questions or using the 5 Whys technique^{3,4}. A cause and effect diagram is better than the other options because:

Option B shows a Gantt chart, which is a tool that helps to plan and track the tasks, dependencies, durations, and resources of a project along a timeline⁵. A Gantt chart does not focus on the causes and effects of a problem, but rather on the sequence and progress of the project activities.

Option C shows a pie chart, which is a tool that helps to compare and visualize the proportions of different categories or segments of data⁶. A pie chart does not show the relationships between the causes and effects of a problem, but rather the distribution of the data values.

Option D shows a scatter plot, which is a tool that helps to examine the correlation or association between two variables or sets of data⁷. A scatter plot does not show the causes and effects of a problem, but rather the pattern or trend of the data points.

References = CompTIA Project+ Certification Study Guide⁸, CompTIA Project+ Certification Exam Objectives⁹, Cause and Effect Diagrams for PMP¹, Cause and Effect Analysis: Using Fishbone Diagram and

5 Whys², How to Create a Cause and Effect Diagram³, How to Use Cause and Effect Analysis to Solve Business Problems⁴, What is a Gantt Chart?⁵, What is a Pie Chart?⁶, What is a Scatter Plot?⁷

NEW QUESTION: 162

Which of the following BEST illustrates how team members with different roles should interact on the team?

- A. SOW
- B. WBS
- C. RACI
- D. PERT

Answer: C (LEAVE A REPLY)

RACI is a tool that best illustrates how team members with different roles should interact on the team. RACI is

an acronym that stands for responsible, accountable, consulted, and informed. RACI is a type of responsibility

assignment matrix (RAM) that defines and clarifies the roles and responsibilities of each team member for

each task or activity in a project. RACI can help to improve communication, collaboration, and accountability

among team members and avoid confusion, duplication, or conflicts³

NEW QUESTION: 163

During the execution phase of a project, team members have been constantly disagreeing about the tasks they have been assigned. Which of the following is most likely the reason they are disagreeing?

- A. Some work packages are missing from the WBS.
- B. Information is missing from the RACI matrix.
- C. New knowledge bases were introduced.
- D. Team touch points are missing.

Answer: B (LEAVE A REPLY)

A RACI matrix clarifies roles and responsibilities for tasks, reducing confusion and disagreements among team members. Missing or incomplete information in the RACI matrix could lead to disputes, as it is a key tool for accountability in project management per CompTIA Project+.

NEW QUESTION: 164

An institution wants to implement software solutions to help manage the internal flow for formally responding in writing to citizens' complaints. Which of the following solutions would be BEST?

- A. Enterprise resource planning and end user applications
- B. Electronic document and record management systems
- C. Customer relationship management and databases
- D. Content management and financial systems

Answer: B (LEAVE A REPLY)

Electronic document and record management systems would be the best software solutions to help an institution manage the internal flow for formally responding in writing to citizens' complaints. Electronic document and record management systems are software systems that

help organizations create, store, organize, manage, track, and distribute electronic documents and records. Electronic document and record management systems can help to improve efficiency, productivity, collaboration, compliance, and security of document and record management processes and workflows³

NEW QUESTION: 165

Which of the following pieces of data are examples of PII?

- A. Medical record and test result values
- B. IP address and email address
- C. Name and year of birth
- D. X-ray and blood type

Answer: (SHOW ANSWER)

PII stands for personally identifiable information, which is any data that can be used to identify a specific individual. Examples of PII include name, address, phone number, email address, social security number, passport number, driver's license number, etc. IP address and email address are both PII because they can be used to trace the identity and location of a person. Medical record and test result values, name and year of birth, and x-ray and blood type are not PII by themselves, but they can become PII if they are combined with other data that can link them to a specific individual. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Project Security, page 331. CompTIA Project+ Certification Exam Objectives, Domain 4: Project Security, Objective 4.1: Given a scenario, apply security best practices to a project, Sub-objective: Identify and classify PII.

NEW QUESTION: 166

During a sponsor meeting, a PM is assigned to manage a new external project for an IT consultant. The sponsor wants the PM to establish an agreement regarding the exchange of money between both parties. Which of the following documents would the PM most likely create?

- A. Business requirement
- B. Client statement of work
- C. Formal contract
- D. Project charter

Answer: C (LEAVE A REPLY)

A formal contract is a legal document that defines the terms and conditions of the agreement between the project parties, such as the scope, schedule, budget, quality, deliverables, roles and responsibilities, payment methods, and dispute resolution mechanisms. A formal contract is essential for external projects, especially when there is an exchange of money involved, to protect the interests and rights of both parties and to ensure mutual understanding and compliance. A formal contract is different from a business requirement, which is a statement of the needs and expectations of the customer or stakeholder for the project outcome. A formal contract is also different from a client statement of work, which is a document that describes the work to be performed, the deliverables to be provided, and the acceptance criteria to be met by the project

vendor or contractor. A formal contract is also different from a project charter, which is a document that authorizes the project and provides the high-level information about the project objectives, scope, stakeholders, and project manager. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4: Project Integration Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 4: Project Integration Management²; 11 Essential Documents To Use as a Project Manager³

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NEW QUESTION: 167

Which of the following items must be protected as PII? (Select TWO).

- A. Home address
- B. Work phone number
- C. Time zone
- D. Date of birth
- E. Blood type
- F. Job title

Answer: A,D (LEAVE A REPLY)

NEW QUESTION: 168

A risk management team for a software project decided to outsource the development of a specific portion of a system due to a lack of internal resources. Which of the following risk responses does this demonstrate?

- A. Avoid
- B. Transfer
- C. Accept
- D. Share

Answer: (SHOW ANSWER)

Outsourcing the development of a system component due to a lack of internal resources is a risk response strategy known as 'transfer.' This approach shifts the risk to a third party who will now be responsible for managing that portion of the project. It is commonly used when an organization does not have the expertise or capacity to handle specific risks internally.

References = The answer is based on standard project management practices and the typical use of risk response strategies in the field. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources.

NEW QUESTION: 169

After new capabilities were deployed in a system, issues with preexisting capabilities were reported. Which of the following testing cycles should be used to prevent this issue?

- A. Performance testing
- B. User acceptance testing
- C. Stress testing
- D. Unit testing

Answer: (SHOW ANSWER)

Unit testing is a testing technique that verifies the functionality and quality of individual units or components of software, such as modules, classes, functions, etc. Unit testing can help prevent issues with preexisting capabilities by detecting and fixing errors at an early stage of development, before they affect the integration and system testing. Unit testing can also ensure that new capabilities do not break or interfere with the existing ones, by checking the compatibility and dependencies of the units. Unit testing can be performed by developers using tools and frameworks that automate the process and generate reports.

References =

CompTIA Project+ PK0-005 Certification Study Guide, Chapter 10: Project Quality Management; CompTIA

Project+ Certification Exam Objectives, Domain 3: Project Execution, Objective 3.2: Execute quality management activities.

NEW QUESTION: 170

Which of the following would be best to utilize when managing communications for project teams across multiple time zones?

- A. Business collaboration tool
- B. Email
- C. Virtual meetings
- D. Enterprise CMS

Answer: A (LEAVE A REPLY)

A business collaboration tool is a software that enables teams to communicate, share, and create together online. A business collaboration tool can help project teams across multiple time zones

to overcome the challenges of distance, time differences, and cultural diversity. A business collaboration tool can provide features such as instant messaging, video conferencing, file sharing, document editing, project management, and more. A business collaboration tool can also integrate with other applications and platforms that the project team uses. A business collaboration tool can improve the efficiency, productivity, and quality of the project team's work¹². References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4: Project Communications, p. 137; The 15 best collaboration tools for productive teams - Workable; 17 Best Business Collaboration Tools for Teams - Venngage

NEW QUESTION: 171

Which of the following requires the MOST availability from the business team?

- A. SDLC
- B. Scrum
- C. PRINCE2
- D. Waterfall

Answer: B (LEAVE A REPLY)

Scrum requires the most availability from the business team among the given options. Scrum is a popular agile framework that organizes work into short iterations called sprints, usually lasting one to four weeks. Scrum emphasizes collaboration between teams, customers, and stakeholders and encourages open communication and transparency throughout the project lifecycle. Scrum requires frequent involvement and feedback from the business team through activities such as product backlog refinement, sprint planning, sprint review, sprint retrospective, and daily scrum meetings.

NEW QUESTION: 172

A developer recommends modifying an existing portion of code that is not part of the scope and is causing low performance on the current solution. Which of the following actions should the project manager most likely take?

- A. Ask a developer to create a change request.
- B. Do nothing because recommendation is scope creep.
- C. Ask a developer to implement the recommendation.
- D. Communicate the change status.

Answer: A (LEAVE A REPLY)

The project manager should ask the developer to create a change request, which is a formal document that describes the proposed change, its benefits, costs, risks, and impacts on the project scope, schedule, budget, and quality. A change request is the first step in the change control process, which involves evaluating, approving, or rejecting changes to the project baselines. The project manager should not do nothing, because ignoring the recommendation could result in poor performance and customer dissatisfaction. The project manager should not ask the developer to implement the recommendation without following the change control process, because that could cause scope creep, which is the uncontrolled expansion of the

project scope without proper authorization or adjustment of the project resources and objectives. The project manager should not communicate the change status before the change request is submitted and approved, because that could create confusion and false expectations among the project stakeholders. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4: Project Integration Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 4: Project Integration Management²; What is a Change Request and How to Manage It³

NEW QUESTION: 173

As a part of a project, structured cabling activities have been outsourced to another company. The agreement is that work will take six weeks to complete and will be performed at different locations. Which of the following should the project manager do? (Select two).

- A. Purchase the materials.
- B. Assign the resources.
- C. Accept delays in the work.
- D. Approve the deliverables.
- E. Monitor the performance.
- F. Negotiate with the vendors.

Answer: D,E (LEAVE A REPLY)

The project manager should approve the deliverables and monitor the performance of the outsourced structured cabling activities. These are the responsibilities of the project manager when dealing with external vendors or contractors, as they ensure that the quality standards, scope, schedule, and budget are met according to the contract terms and the project plan. The project manager should also communicate regularly with the vendor and provide feedback and guidance as needed. The other options are not correct because:

Purchasing the materials is not the responsibility of the project manager, but the vendor who is performing the structured cabling activities. The project manager should only verify that the materials are suitable and available for the project.

Assigning the resources is not the responsibility of the project manager, but the vendor who is performing the structured cabling activities. The project manager should only ensure that the vendor has the adequate and qualified resources to complete the work.

Accepting delays in the work is not a good practice for the project manager, as it can negatively affect the project schedule, scope, and quality. The project manager should proactively identify and manage the risks and issues that may cause delays, and implement contingency plans or corrective actions if necessary.

Negotiating with the vendors is not a task that the project manager should do during the execution of the structured cabling activities, as it should have been done during the planning and procurement phases of the project. The project manager should only adhere to the contract terms and conditions that have been agreed upon with the vendor, and only renegotiate if there are significant changes or disputes that require it. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 8:

Planning Projects, Part 4 (Procurement and Communication), pages 243-260; CompTIA Project+ Certification Exam Objectives, Domain 2: Project Planning, Objective 2.5: Given a scenario, plan procurement for a project; Domain 3: Project Execution, Objective 3.2: Given a scenario, execute and monitor project tasks using traditional methodologies.

NEW QUESTION: 174

Two team members have a minor disagreement on how a task should be performed. The project manager plans to meet with the team members to discuss the matter. Which of the following techniques should the project manager use to emphasize the areas of agreement and downplay the opposing views?

- A. Compromising
- B. Forcing
- C. Smoothing
- D. Collaborating

Answer: C (LEAVE A REPLY)

Smoothing is a conflict resolution technique that involves minimizing or ignoring the differences between the parties and focusing on the common interests or goals¹. It is often used when the conflict is not very important or when there is a need to maintain harmony and relationships². By using smoothing, the project manager can reduce the tension and stress caused by the disagreement and encourage the team members to cooperate and work together. Smoothing is different from compromising, which involves finding a middle ground or a trade-off that partially satisfies both parties; forcing, which involves imposing one's own solution or decision on the other party; and collaborating, which involves finding a win-win solution that fully satisfies both parties³. Reference = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 10: Executing Projects Part 1, page 297; A Quick Guide to Resource Smoothing: Definition, Benefits, and Process, Conflict Resolution Techniques section; Resource Smoothing: How To Use In Project Management | Hive, Smoothing section.

NEW QUESTION: 175

A team member identifies a critical issue in production. Which of the following should the project manager apply?

- A. Compliance check
- B. Release plan
- C. Rollback plan
- D. Validation check

Answer: C (LEAVE A REPLY)

A rollback plan, also known as a backout plan, is a strategy designed to reverse changes made during a project in case of failure or undesired results¹. A rollback plan is a form of risk response that allows the project to

restore the previous state and minimize the impact of the issue. A rollback plan is usually created during the planning phase and implemented during the execution or closing phase of the project. The other options are not correct because:

A compliance check is a process that ensures that the project meets the relevant standards, regulations, and requirements. A compliance check is not a risk response, but rather a quality control or assurance activity.

A release plan is a document that outlines the scope, schedule, and resources for delivering a product or service to the customer. A release plan is not a risk response, but rather a communication or scope management tool.

A validation check is a process that verifies that the project deliverables meet the customer's needs and expectations. A validation check is not a risk response, but rather a quality control or assurance activity. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Executing and Closing Projects, page 314; CompTIA Project+ Certification Exam Objectives, Domain 3: Project Execution, Objective 3.2: Given a scenario, execute and monitor project tasks using traditional methodologies; Backout Plan - DevX

NEW QUESTION: 176

Following the approval of a change by the CCB, which of the following should a project manager consider next when deploying a new networking device into an existing production environment?

- A. Maintenance window
- B. Risk assessment
- C. Operational security
- D. Validation check

Answer: A (LEAVE A REPLY)

A maintenance window is a predefined period of time during which planned changes or updates can be performed on a system or network with minimal impact on the users or business operations¹. A project manager should consider the maintenance window next when deploying a new networking device into an existing production environment, as it will help to reduce the risk of downtime, disruption, or errors. A

maintenance window should be scheduled in advance, communicated to the stakeholders, and aligned with the change management plan2.

NEW QUESTION: 177

While working in a collaborative, online brainstorming session, team members send private messages to the facilitator about challenges understanding others when they are speaking due to accents and background noises. Which of the following should the facilitator do to overcome the challenges?

- A. Encourage the use of the chat and use plain language when speaking.
- B. Require everyone to turn on their cameras and use the same background filter.
- C. Instruct the team members to set their speakers to maximum volume and mute their microphones.
- D. Allow one person to speak at a time after receiving acknowledgment from the facilitator.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 178

A team is working on a project that has different stages, such as initiation, planning, execution, and closure. Which of the following is this an example of?

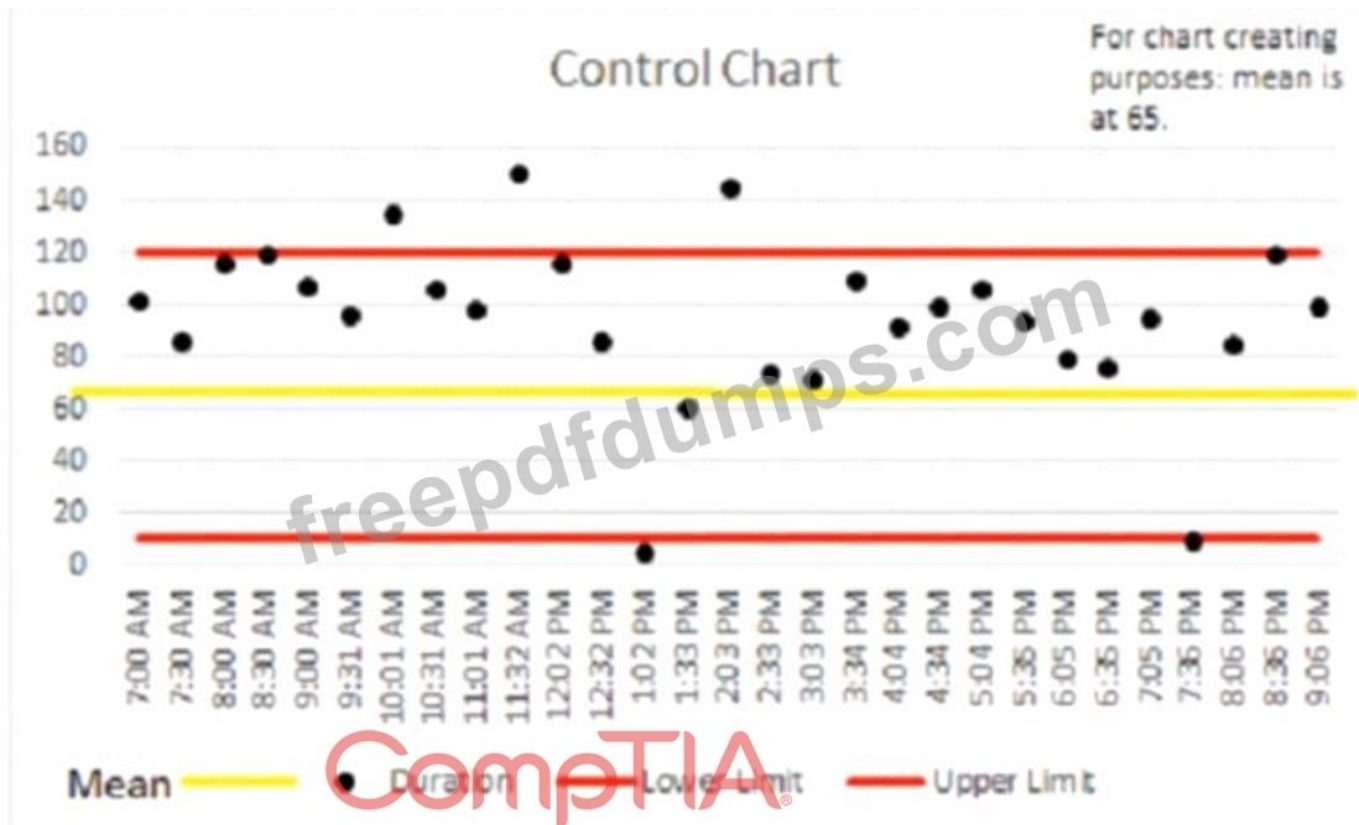
- A. Agile
- B. Waterfall
- C. Standard
- D. Hybrid

Answer: B (LEAVE A REPLY)

The waterfall methodology is a project management framework that follows a linear and sequential process, where each stage of the project must be completed before moving on to the next one. The stages of the waterfall model are initiation, planning, execution, and closure, as described in the question12.

NEW QUESTION: 179

A project team evaluated the performance of a new reporting system and the quantity of queries to be processed during predetermined time stamps.



Which of the following is the current status of the process?

- A. Based on the rule of seven, the process is under control
- B. The amount of data is insufficient to determine if quality is low.
- C. The process is out of control and should be revised.
- D. The goal should be adjusted since most of the data points are close to the lower limit.

Answer: C (LEAVE A REPLY)

The process is out of control and should be revised. The project manager can use the rule of seven to determine the status of the process based on the control chart. The rule of seven states that if seven or more consecutive measurements fall on one side of the mean that there's an assignable cause that needs investigation. In this case, the last seven data points are all below the mean, which indicates that the process is out of control and in need of adjustment¹²

NEW QUESTION: 180

A critical business initiative introduced new processes and technology to the organization. Which of the following approaches should be used to ensure the deliverables are increasingly adopted and leveraged by the organization over time?

- A. Creation of a social news forum
- B. Management directives to use the new system
- C. New user kickoff meeting
- D. Monthly feedback and training sessions

Answer: D (LEAVE A REPLY)

Monthly feedback and training sessions are the best approach to ensure that the deliverables of a critical business initiative are increasingly adopted and leveraged by the organization over time. Feedback and training sessions are communication and learning activities that provide

information and guidance on how to use and benefit from the new processes and technology introduced by the initiative. Feedback and training sessions can help to increase awareness, understanding, acceptance, and adoption of the deliverables among the organization's employees and stakeholders. They can also help to identify and address any issues or challenges that may arise during the implementation and transition phases.

NEW QUESTION: 181

During a code implementation, a senior developer and junior tester are discussing the testing scenarios that were performed. A major malfunction resulted in an inoperative product condition. As a result, the team was forced to work until midnight to restore operations. Which of the following should the PM have generated FIRST to alleviate the impact of this issue prior to deployment?

- A. A risk impact
- B. A risk budget
- C. A contingency plan
- D. A change request

Answer: C (LEAVE A REPLY)

The project manager should have generated a contingency plan first to alleviate the impact of this issue prior to deployment where a major malfunction resulted in an inoperative product condition during a code implementation. A contingency plan is a plan that outlines alternative courses of action or strategies to deal with potential problems or risks that may occur during a project. A contingency plan can help to prevent or minimize the negative impacts of unforeseen events or issues on the project objectives and deliverables and ensure business continuity and stability.

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NEW QUESTION: 182

An existing application that is highly utilized by clients is moving to a new release. Which of the following environments contains this application?

- A. Development
- B. Production
- C. Testing
- D. QA

Answer: B (LEAVE A REPLY)

This is where an existing application that is highly utilized by clients is moving to a new release, as it involves deploying and operating it in a live environment. Reference = CompTIA Project+ Study Guide1, Chapter 4: Project Environments

NEW QUESTION: 183

Which of the following is a test that is done on an existing system to ensure the previous functionality still works after a change has been made?

- A. Smoke testing
- B. Regression testing
- C. Unit testing
- D. User acceptance testing

Answer: B (LEAVE A REPLY)

Regression testing is a type of testing that is done on an existing system to ensure that the previous functionality still works after a change has been made. Regression testing is a process of retesting or verifying that a software system or application still performs as expected after it has been modified or updated with new features, bug fixes, patches, etc. Regression testing can help to detect any errors or defects that may have been introduced by the change and ensure that no functionality has been broken or degraded.

NEW QUESTION: 184

A visual that displays team progress was created for stand-up meetings. Which of the following BEST describes what is being represented on the visual?

- A. Decision board
- B. Whiteboard
- C. Task board
- D. Dashboard

Answer: (SHOW ANSWER)

A task board is a visual tool that displays team progress for stand-up meetings. A task board usually consists of columns that represent different stages or statuses of tasks, such as to do, in progress, done, or blocked.

Each task is represented by a card or sticky note that can be moved across the columns as the task progresses.

A task board can help to facilitate communication, collaboration, and transparency among team members and stakeholders. It can also help to track and manage work flow, prioritize tasks, identify bottlenecks, and resolve issues3

NEW QUESTION: 185

A project manager prefers to have immediate contact with team members because it allows for faster response times and more interactive discussions. Which of the following communication methods should the project manager use?

- A. Synchronous
- B. Informal
- C. Asynchronous
- D. Formal

Answer: ([SHOW ANSWER](#))

The project manager should use synchronous communication methods if they prefer to have immediate contact with team members. Synchronous communication is a type of communication that occurs in real time and allows for faster response times and more interactive discussions. Examples of synchronous communication methods include phone calls, video conferences, instant messaging, and face-to-face meetings. Synchronous communication can help to build rapport, clarify doubts, and resolve issues quickly among team members.

Synchronous communication should be used when the project manager prefers to have immediate contact with team members. Synchronous communication allows for real-time interaction and feedback, enabling faster response times and more interactive discussions.

Reference: CompTIA Project+ Study Guide Section 3.1.3

NEW QUESTION: 186

A project team was instructed to refurbish old desktops. The following provides the details of the issues observed:



Which of the following issues should be addressed FIRST?

- A. Replace missing peripherals because this process can be easy and less costly.
- B. An old operating system issue has the most amount of occurrences.
- C. Damage to the monitor has the highest percentage.
- D. Address each issue as discovered to avoid rework.

Answer: C (LEAVE A REPLY)

The project manager should address the issue of damage to the monitor first because it has the highest percentage (40%) among the issues observed. This means that it is the most frequent and severe issue that affects the quality and functionality of the refurbished desktops. Addressing this issue first can help to improve customer satisfaction, reduce rework, and avoid waste1

NEW QUESTION: 187

Which of the following offers administrators more direct control over operating systems?

- A. Infrastructure as a service
- B. Platform as a service
- C. Software as a service
- D. Functions as a service

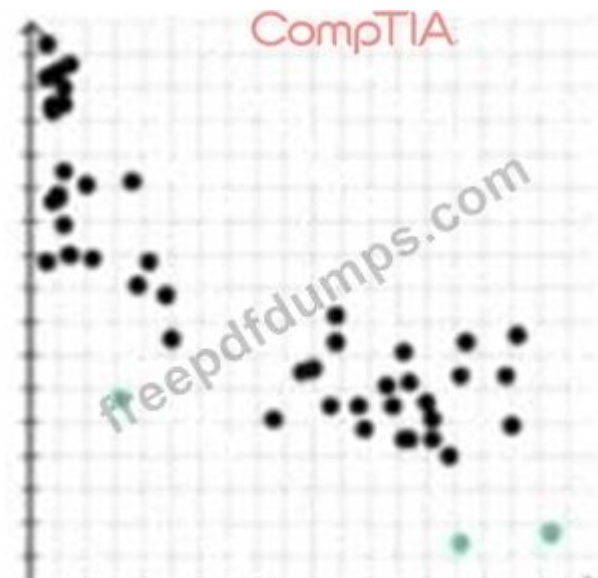
Answer: (SHOW ANSWER)

Explanation

Infrastructure as a service (IaaS) offers administrators more direct control over operating systems than other cloud service models. IaaS is a type of cloud computing service that provides virtualized computing resources such as servers, storage, network, and operating systems over the internet. IaaS allows users to rent or lease infrastructure resources on demand and pay only for what they use. IaaS gives users more flexibility and control over their infrastructure resources and enables them to configure, manage, and customize their operating systems according to their needs and preferences

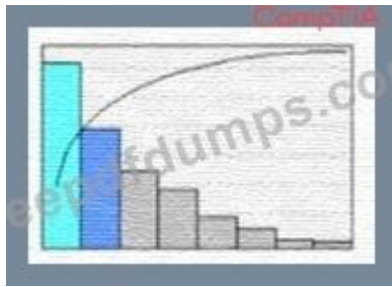
NEW QUESTION: 188

During the execution phase of a project, the project team faced an unexpected website downtime. The project manager held a brainstorming session and the team identified causes and effects for the problem. Now the project team needs to analyze and determine whether the particular cause and effect are related by using one of the following charts. Which of the following should the team use?





C.



D.

Answer: A (LEAVE A REPLY)

Option A shows a cause and effect diagram, also known as a fishbone diagram or an Ishikawa diagram¹. This is a tool that helps to identify and analyze the root causes of a problem by displaying the possible causes and effects in a graphical format². A cause and effect diagram can help the project team to determine whether the particular cause and effect are related by using a systematic and logical approach, such as asking "why" questions or using the 5 Whys technique^{3,4}. A cause and effect diagram is better than the other options because:

Option B shows a Gantt chart, which is a tool that helps to plan and track the tasks, dependencies, durations, and resources of a project along a timeline⁵. A Gantt chart does not focus on the causes and effects of a problem, but rather on the sequence and progress of the project activities.

Option C shows a pie chart, which is a tool that helps to compare and visualize the proportions of different categories or segments of data⁶. A pie chart does not show the relationships between the causes and effects of a problem, but rather the distribution of the data values.

Option D shows a scatter plot, which is a tool that helps to examine the correlation or association between two variables or sets of data⁷. A scatter plot does not show the causes and effects of a problem, but rather the pattern or trend of the data points.

References = CompTIA Project+ Certification Study Guide⁸, CompTIA Project+ Certification Exam Objectives⁹, Cause and Effect Diagrams for PMP¹, Cause and Effect Analysis: Using Fishbone Diagram and

5 Whys², How to Create a Cause and Effect Diagram³, How to Use Cause and Effect Analysis to Solve Business Problems⁴, What is a Gantt Chart?⁵, What is a Pie Chart?⁶, What is a Scatter Plot?⁷

NEW QUESTION: 189

A developer focused on a single story during an entire sprint. The story was underestimated and, therefore, was not completed. Which of the following steps should the Scrum team take next?

- A. Assign more resources to complete similar stories in the future.
- B. Break the stories into workable items that can be completed within one sprint.
- C. Extend the sprint duration when required with the approval of the product owner.
- D. Release the current progress into production and carry over the rest of the code for the next sprint.

Answer: B (LEAVE A REPLY)

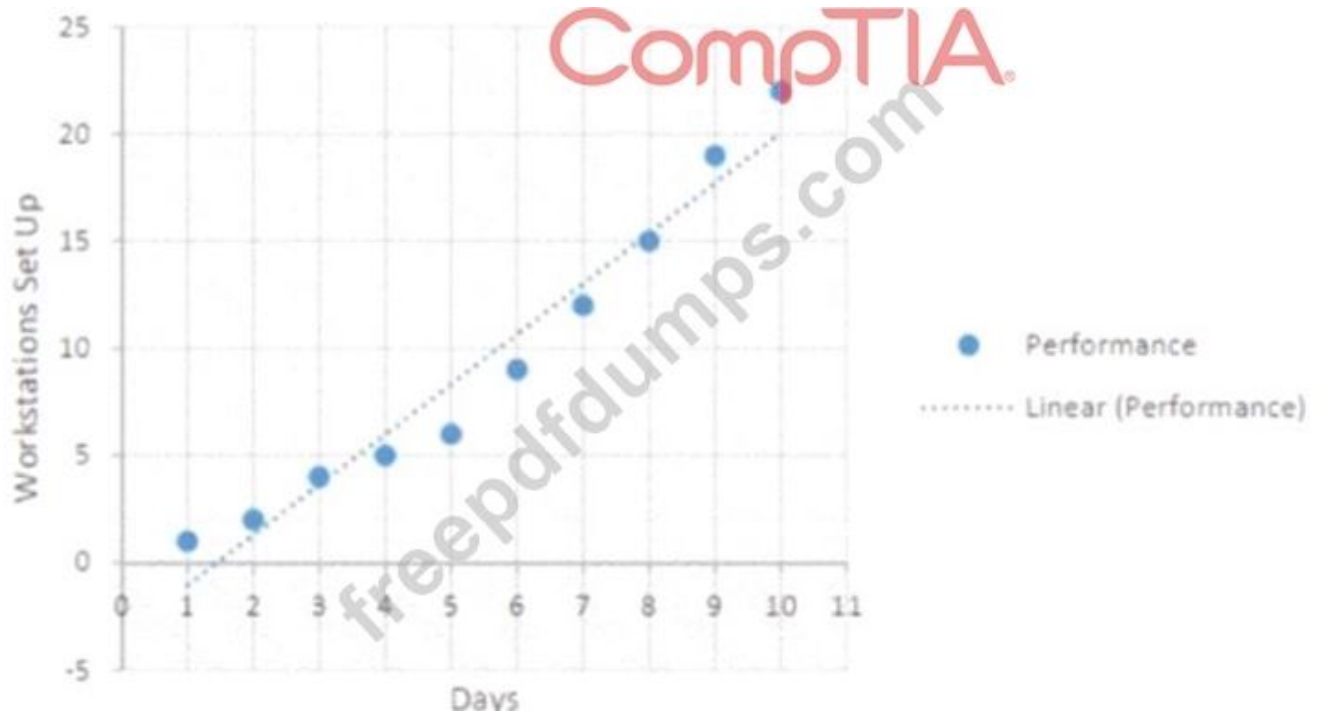
The Scrum team should break the stories into workable items that can be completed within one sprint, which is a time-boxed period of 7 to 30 days, during which the team delivers a potentially releasable product increment. Breaking the stories into smaller and more manageable items can help the team to estimate them more accurately, plan them more effectively, and deliver them more reliably. Breaking the stories also aligns with the agile principle of delivering working software frequently and satisfying the customer through early and continuous delivery of valuable software.

The other options are not the best steps for the Scrum team to take next. Assigning more resources to complete similar stories in the future may not solve the problem of underestimation, and may introduce additional complexity and communication overhead. Extending the sprint duration when required with the approval of the product owner may compromise the consistency and predictability of the Scrum process, and may delay the feedback and validation from the stakeholders. Releasing the current progress into production and carrying over the rest of the code for the next sprint may result in an incomplete or unstable product increment, and may violate the definition of done, which is a shared understanding of the quality criteria that the product increment must meet. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 5: Project Scope Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 5: Project Scope Management²; The 3 Scrum Roles and Responsibilities Explained³; Implementation of Scrum - 7 Steps for an Effective Process⁴

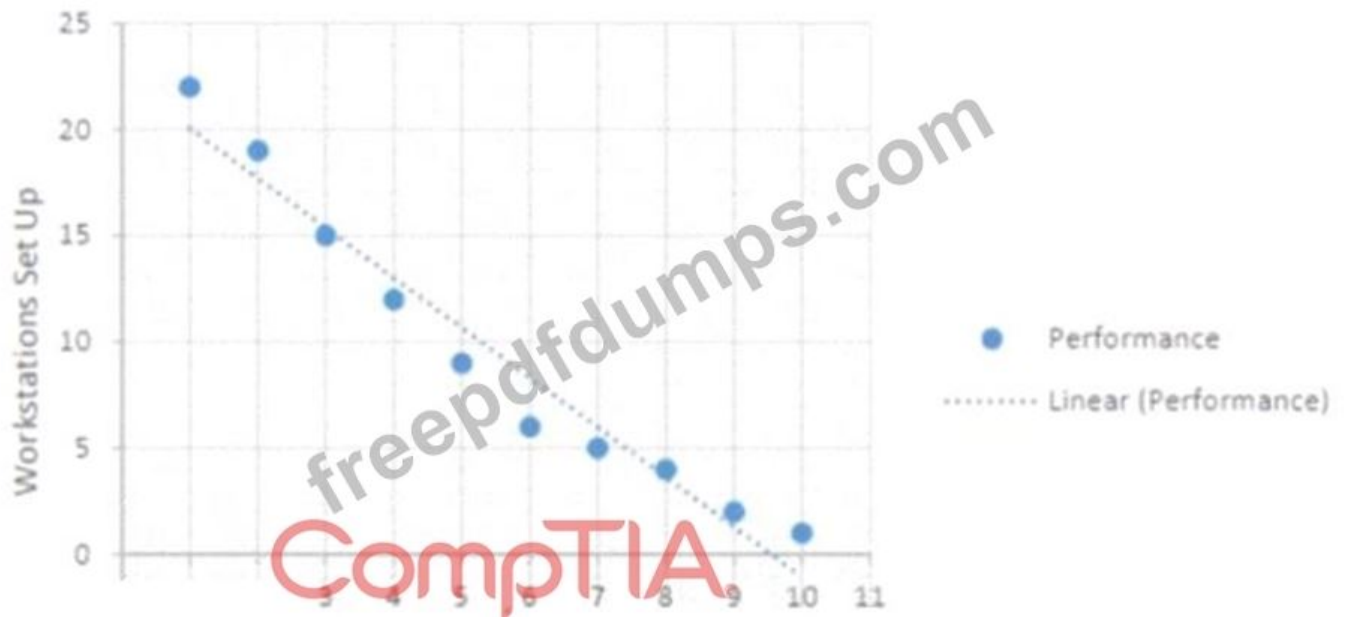
NEW QUESTION: 190

An IT intern was assigned to set up workstations as part of a project. The IT intern was very careful to do the task well and initially referred to notes while performing the task. By the end of the two-week rotation, the IT intern no longer needed the notes and completed more set-ups in less time. Which of the following MOST likely represents the observed relationship in this scenario?

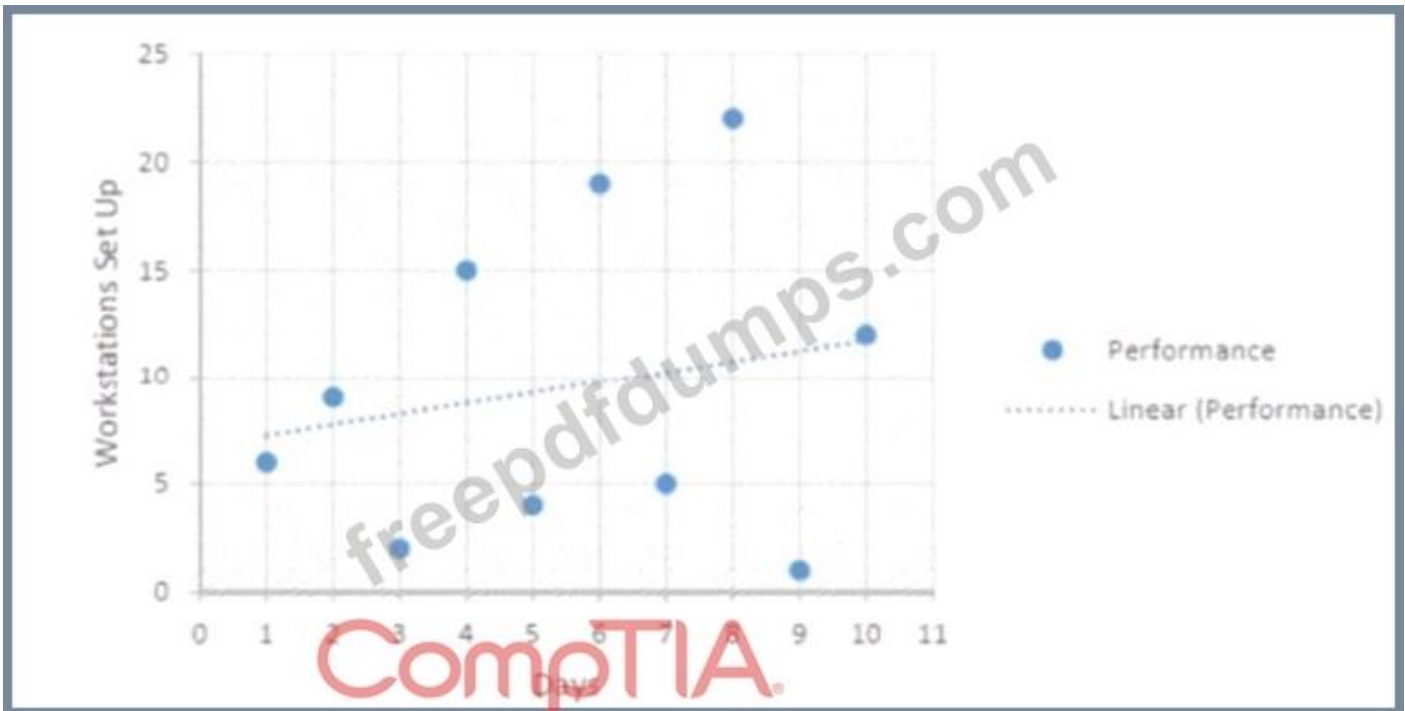
A.



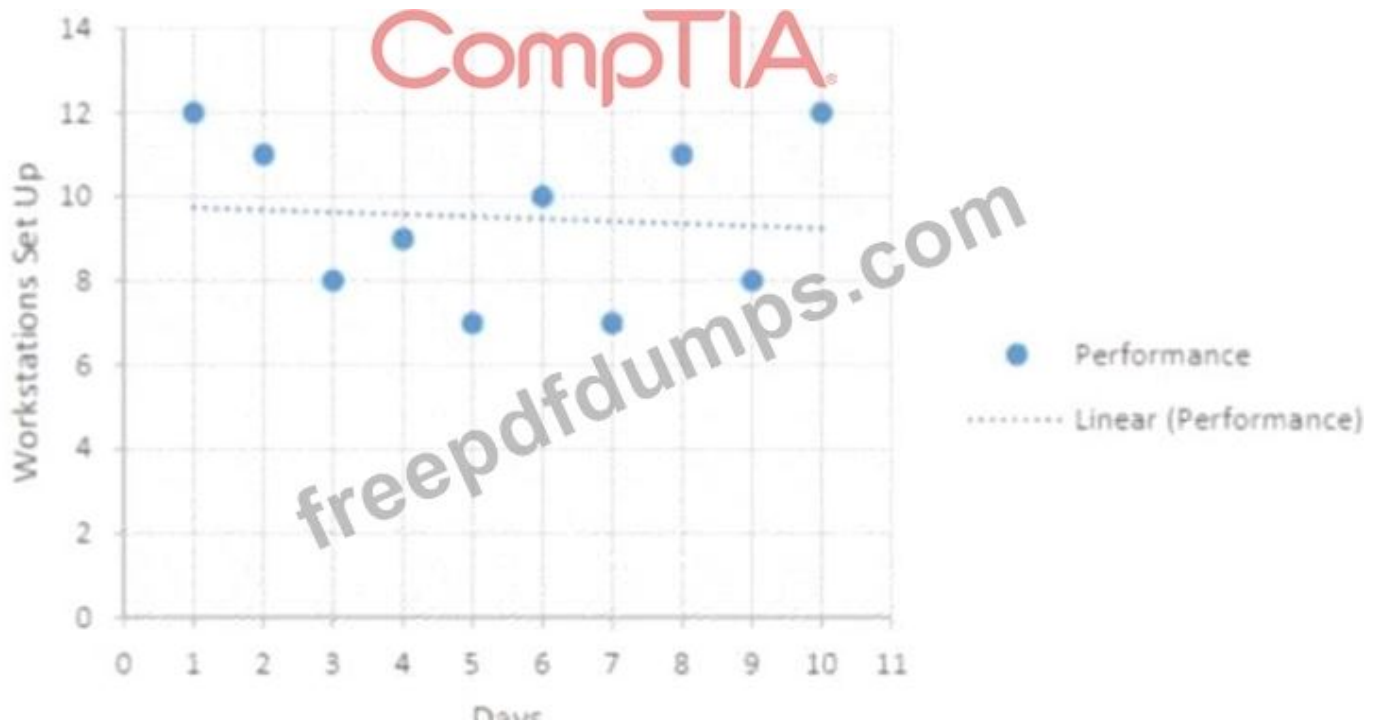
B.



C.



D.



Answer: C (LEAVE A REPLY)

Option C shows a graph that most likely represents the observed relationship in this scenario. The graph shows a learning curve, which is a graphical representation of the relationship between a learner's performance on a task and the number of attempts or time required to complete the task. The learning curve theory proposes that a learner's efficiency in a task improves over time the more the learner performs the task. In this case, the IT intern was able to complete more set-ups in less time as they gained more experience and proficiency over the two-week rotation¹²

NEW QUESTION: 191

While developing a project charter, a PM discovers that some of the legal requirements have not been addressed during the project concept preparation, which could result in significant financial penalties against the organization. The PM knows that implementation of appropriate changes is costly and will exceed the budget and scope of the project. Which of the following should the PM do FIRST?

- A. Escalate the finding to the change control board.
- B. Add a risk to the risk register for validation.
- C. Consult the RACI matrix to identify ownership of the risk.
- D. Have a meeting with the project sponsor and main stakeholders.

Answer: D (LEAVE A REPLY)

Explanation

The project manager should have a meeting with the project sponsor and main stakeholders first after discovering that some of the legal requirements have not been addressed during the project concept preparation. The project sponsor and main stakeholders are the key decision-makers and influencers of the project. They have the authority and responsibility to approve or reject any changes to the project scope, budget, or schedule. Having a meeting with them can help to communicate the issue, assess the impact, explore alternatives, and seek guidance on how to proceed with the project³⁴

NEW QUESTION: 192

When creating a project schedule, a project manager adds activities with zero duration. Which of the following describes these types of activities?

- A. Critical paths
- B. Resources
- C. Milestones
- D. Work breakdown structures

Answer: C (LEAVE A REPLY)

Milestones are activities with zero duration that are added to a project schedule by a project manager.

Milestones are significant events or achievements in a project that mark the completion of a phase, deliverable, or task. Milestones can help to track and measure the progress and performance of a project and communicate it to stakeholders.

NEW QUESTION: 193

A project team gathers weekly to review its progress. Which of the following is the project manager MOST likely to have prepared to ensure team members who are absent remain informed about assignments?

- A. Status report
- B. Project plan
- C. Change log
- D. Meeting minutes

Answer: D (LEAVE A REPLY)

Meeting minutes should be prepared to ensure team members who are absent remain informed about assignments. Meeting minutes document what was discussed, decisions made, and assignments given during a meeting, providing a record of the team's progress and ensuring absent members are up-to-date. Reference: CompTIA Project+ Study Guide Section 4.2.2 The project manager should prepare meeting minutes to ensure team members who are absent remain informed about assignments. Meeting minutes are a written record of what was discussed and decided in a meeting. They usually include information such as attendees, agenda items, action items, decisions made, issues raised, and deadlines assigned. Meeting minutes can help to communicate important information to team members who could not attend the meeting and provide a reference for future follow-up.

NEW QUESTION: 194

A program manager is reviewing the project portfolio and prioritizing each project based on the company's strategic plan. Which of the following should be considered in this evaluation? (Select TWO).

- A. Company vision
- B. Global environment
- C. Brand value
- D. Mission statement
- E. Portfolio budget
- F. Local legislation

Answer: A,D (LEAVE A REPLY)

Company vision and mission statement should be considered in the evaluation of the project portfolio based on the company's strategic plan. Company vision is a statement that describes the long-term aspirations and desired future state of the organization. Company mission statement is a statement that defines the core purpose and values of the organization and how it serves its customers and stakeholders. These statements provide direction and guidance for the strategic planning and decision making of the organization. They also help to align the project portfolio with the organizational goals and objectives and ensure that the projects and programs in the portfolio deliver value and benefits to the organization¹²

NEW QUESTION: 195

A project manager is currently meeting with a vendor who completed the project work. All invoices associated with the project have been paid. Which of the following best describes the project manager's objective for the vendor meeting?

- A. Reassigning resources
- B. Removing access
- C. Closing contracts
- D. Evaluating the project

Answer: (SHOW ANSWER)

Closing contracts involves finalizing any remaining contractual obligations and formally closing out the relationship with the vendor. CompTIA Project+ emphasizes this as part of the project closure phase to ensure all legal and financial aspects are complete.

NEW QUESTION: 196

During a complex, multiyear project, a PM must discern which project tasks overlap so resources can be allocated appropriately. Which of the following is best for determining this information?

- A. PERT chart
- B. Milestone chart
- C. Gantt chart
- D. Budget burndown chart

Answer: (SHOW ANSWER)

A Gantt chart is a visual tool used in project management to represent the timing of tasks required to complete a project. It is particularly useful for showing the start and finish dates of elements of a project, dependencies between tasks, and the current schedule status. This makes it an ideal choice for a project manager to discern overlapping tasks and allocate resources efficiently.

References = CompTIA Project+ Certification Study Guide (PK0-005)

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NEW QUESTION: 197

Two project team members are assigned to set up new work areas and are disagreeing about the placement of

hardware and peripherals at the end users' desks. The requirements do not specify where to place the items,

just what is needed in each space. Which of the following should the project manager do to resolve the conflict?

- A.** Send out a survey to the potential end users to gather information about the best functional setup for work productivity.
- B.** Provide clear instructions based on personal preference and aesthetics for setup of the work areas.
- C.** Explain to team members that the placement of the items is not too important, as long as everything is connected and working.
- D.** Facilitate a meeting between team members to review the pros and cons of the different configurations so as to encourage an amicable solution.

Answer: D (LEAVE A REPLY)

This answer is based on the best practice of conflict resolution in project management, which is to use a collaborative or problem-solving approach that seeks a win-win outcome for all parties involved¹². By facilitating a meeting, the project manager can help the team members communicate effectively, understand each other's perspectives, and find a mutually acceptable solution that meets the project requirements. This way, the project manager can also maintain team morale and cohesion, and avoid imposing a decision that may cause resentment or dissatisfaction among the team members³. References = CompTIA Project+ Certification Study Guide⁴, CompTIA Project+ Certification Exam Objectives⁵, How Do You Handle Conflict in Project Management?¹, 7 Strategies for Conflict Resolution in Project Management², The Conflict Resolution Skills Every Project Manager Needs³

NEW QUESTION: 198

A project manager reports that the implementation of a new system is on track to be completed under budget and ahead of the schedule. A stakeholder then asks the manager to add mobile device functionality. Which of the following should the project manager do in response to the request?

- A.** Decline because it is not included in the project scope.
- B.** Assess the impact of the request and create a change request
- C.** Create new functional and non-functional requirements for mobile devices.
- D.** Revise the baseline of the project plan by adding the new requirements.

Answer: B (LEAVE A REPLY)

Assess the impact of the request and create a change request. The project manager should assess the impact of the request and create a change request in response to the stakeholder asking to add mobile device functionality to a project that is on track to be completed under budget and ahead of schedule. A change request is a document that formally proposes and records a modification or addition to some aspect of a project, such as scope, schedule, cost, quality, or resources. A change request can help to communicate and justify the need and rationale for the change and its implications on the project objectives and deliverables. A change request also helps to initiate the change control process, which involves reviewing, approving, implementing, and monitoring the change¹²

NEW QUESTION: 199

An institution wants to implement software solutions to help manage the internal flow for formally responding in writing to citizens' complaints. Which of the following solutions would be BEST?

- A. Enterprise resource planning and end user applications
- B. Electronic document and record management systems
- C. Customer relationship management and databases
- D. Content management and financial systems

Answer: B (LEAVE A REPLY)

Electronic document and record management systems would be the best software solutions to help an institution manage the internal flow for formally responding in writing to citizens' complaints. Electronic document and record management systems are software systems that help organizations create, store, organize, manage, track, and distribute electronic documents and records. Electronic document and record management systems can help to improve efficiency, productivity, collaboration, compliance, and security of document and record management processes and workflows³

NEW QUESTION: 200

Which of the following would most likely take place when a team reviews the backlog and presents the status of each task?

- A. Sprint retrospective

- B. Sprint review
- C. Sprint planning
- D. Daily Scrum

Answer: B (LEAVE A REPLY)

A Sprint Review involves reviewing the completed backlog items and presenting the work to stakeholders. This aligns with CompTIA Project+ agile practices, where a Sprint Review focuses on completed tasks and feedback.

NEW QUESTION: 201

Which of the following tools is best to use when conducting project meetings across time zones?

- A. Text
- B. Calendaring tools
- C. Videoconference
- D. Email

Answer: C (LEAVE A REPLY)

Videoconference is the best tool to use when conducting project meetings across time zones, as it allows real-time communication, visual cues, screen sharing, and collaboration among the participants.

Videoconference can also help build rapport and trust among the team members, and reduce the risk of misunderstandings or miscommunication. Videoconference tools such as Zoom, Skype, or Google Meet can also accommodate different time zones by showing the local time of each participant and allowing them to schedule meetings in advance¹².

NEW QUESTION: 202

During a quality analysis review, the causes of several issues have been highlighted. Which of the following should the project manager use to identify the MOST important causes?

- A. Ishikawa diagram
- B. Scatter diagram
- C. Pareto chart
- D. Decision tree

Answer: C (LEAVE A REPLY)

The Pareto chart should be used to identify the most important causes of issues during a quality analysis review. The Pareto chart is a graphical representation of the frequency and impact of different causes, helping to identify the most common and impactful causes. References: CompTIA Project+ Study Guide Section 3.3.3

NEW QUESTION: 203

To gather requirements from stakeholders, the project manager sits down with them and allows them to

discuss freely. Which a following technique is the project manager utilizing?

- A. Process moving

- B. Brainstorming
- C. Interview
- D. Focus group

Answer: D (LEAVE A REPLY)

A focus group is a technique that involves bringing together a group of stakeholders and facilitating a discussion to elicit their opinions, needs, and expectations about the project. This technique can help to gather requirements from stakeholders in an interactive and collaborative way¹, p. 67

NEW QUESTION: 204

Which of the following best represents the project impact to a company's brand value?

- A. The project is compliant with local and state laws and becomes the standard for new projects.
- B. The project promotes new initiatives to expand its benefit to other communities.
- C. The project exceeds the sales quota for the third quarter and raises the bar for next periods. The project meets the expected milestones and finishes on time and within budget.

Answer: B (LEAVE A REPLY)

the brand of a project should deliver the message about its value and goals, and a proper brand helps the project get the necessary support and increases loyalty. The project that promotes new initiatives to expand its benefit to other communities is the one that best represents the project impact to a company's brand value, as it shows the company's vision, cause, and reputation.

NEW QUESTION: 205

A project team gathers weekly to review its progress. Which of the following is the project manager MOST likely to have prepared to ensure team members who are absent remain informed about assignments?

- A. Status report
- B. Project plan
- C. Change log
- D. Meeting minutes

Answer: D (LEAVE A REPLY)

Meeting minutes should be prepared to ensure team members who are absent remain informed about assignments. Meeting minutes document what was discussed, decisions made, and assignments given during a meeting, providing a record of the team's progress and ensuring absent members are up-to-date.
References:

CompTIA Project+ Study Guide Section 4.2.2

The project manager should prepare meeting minutes to ensure team members who are absent remain

informed about assignments. Meeting minutes are a written record of what was discussed and decided in a

meeting. They usually include information such as attendees, agenda items, action items, decisions made,

issues raised, and deadlines assigned. Meeting minutes can help to communicate important information to

team members who could not attend the meeting and provide a reference for future follow-up.

NEW QUESTION: 206

A PM wants to provide a visual representation of how a project is organized into tasks and how the tasks relate to each other. Which of the following can the PM use?

- A. Milestone chart
- B. Gantt chart
- C. PERT chart
- D. WBS

Answer: (SHOW ANSWER)

A gantt chart is a visual representation of a project timeline that shows the tasks, durations, dependencies, and resources of a project in a horizontal bar chart format. A gantt chart can help a project manager to plan, monitor, and control the project progress, scope, and quality. A gantt chart is different from a milestone chart, which only shows the key events or deliverables of a project without the details of the tasks. A gantt chart is also different from a PERT chart, which is a network diagram that shows the logical relationships and sequence of tasks in a project. A gantt chart is also different from a WBS, which is a hierarchical breakdown of the project scope into smaller and manageable components. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 6: Schedule Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 6: Schedule Management²; What Is a Gantt Chart? 7 Examples for Project Management³; 3 types of visual project management: Timelines, calendars, and boards (with examples)⁴

NEW QUESTION: 207

A project manager is in the closing phase of an IT asset refresh project that involves the disposal of several computers. The project sponsor notified the project manager that the company recently received a penalty as a result of disposing of some computers improperly. Which of the following should have been considered during initial planning to prevent this situation?

- A. ESG
- B. PHI
- C. PII
- D. ROI

Answer: A (LEAVE A REPLY)

The project manager should have considered environmental, social, and governance (ESG) factors during initial planning to prevent the situation of receiving a penalty for disposing of some computers improperly. ESG factors are criteria that measure the sustainability and ethical impact of an organization's activities. They include aspects such as environmental protection, social responsibility, human rights, diversity, and corporate governance. Considering ESG factors can help to reduce risks, improve reputation, and enhance performance of an organization¹²

NEW QUESTION: 208

Which of the following pieces of data are examples of PII?

- A. Medical record and test result values
- B. IP address and email address
- C. Name and year of birth
- D. X-ray and blood type

Answer: B (LEAVE A REPLY)

PII stands for personally identifiable information, which is any data that can be used to identify a specific individual. Examples of PII include name, address, phone number, email address, social security number, passport number, driver's license number, etc. IP address and email address are both PII because they can be used to trace the identity and location of a person. Medical record and test result values, name and year of birth, and x-ray and blood type are not PII by themselves, but they can become PII if they are combined with other data that can link them to a specific individual. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Project Security, page 331. CompTIA Project+ Certification Exam Objectives, Domain 4: Project Security, Objective 4.1: Given a scenario, apply security best practices to a project, Sub-objective: Identify and classify PII.

NEW QUESTION: 209

Which of the following BEST describes how an organization should coordinate management of multiple related projects?

- A. Apply the SDLC process.
- B. Establish a program.
- C. Consult the CCB.
- D. Use different frameworks

Answer: B (LEAVE A REPLY)

The BEST way to coordinate management of multiple related projects is to establish a program. A program is a group of related projects that are managed together to achieve specific strategic business objectives. Reference: CompTIA Project+ Study Guide Section 2.2.1 The organization should establish a program to coordinate management of multiple related projects. A program is a group of related projects, subprograms, and program activities that are managed in a coordinated way to obtain benefits and control not available from managing them individually. A program can help to align multiple projects with strategic goals, optimize resources and risks, and deliver value to stakeholders.

NEW QUESTION: 210

A project manager queries stakeholders to identify the right communication channel to be used during the project life cycle. After reviewing the responses, the project manager reports that 70% of the stakeholders prefer email communication, and the rest prefer face-to-face communication. The project manager should update the stakeholder register with:

- A. the preferred sponsor's communication channel.
- B. the preferred project manager's communication channel.
- C. the preferred reported communication channel.
- D. email communication as the preferred communication channel.

Answer: C (LEAVE A REPLY)

This answer is based on the best practice of stakeholder management, which is to identify and document the communication preferences of each stakeholder or stakeholder group¹². The project manager should update the stakeholder register with the information gathered from the stakeholder analysis, which includes the preferred communication channel for each stakeholder³. The preferred reported communication channel reflects the majority preference of the stakeholders, as well as the minority preference of the face-to-face communicators. The project manager should use this information to plan and execute effective communication throughout the project life cycle⁴. References = CompTIA Project+ Certification Study Guide⁵, CompTIA Project+ Certification Exam Objectives⁶, Stakeholder Register in Project Management¹, What is a Stakeholder Register?², How to Develop a Stakeholder Register³

NEW QUESTION: 211

An opportunity emerged in the middle of a project life cycle. Which of the following is the BEST action for the project manager to take?

- A. Exploit the risk.
- B. Accept the risk.
- C. Avoid the risk.
- D. Transfer the risk.

Answer: A (LEAVE A REPLY)

The project manager should exploit the risk after an opportunity emerged in the middle of a project life cycle.

Exploit is a risk response strategy that aims to increase the probability and/or impact of a positive risk or

opportunity. Exploit can involve actions such as allocating more resources, changing the scope or schedule, or

adding more features or benefits to the project deliverables. Exploit can help to ensure that the opportunity is

realized and that the project gains more value or advantage from it3

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NEW QUESTION: 212

Given the following velocity chart:



Which of the following updates on the project status should the Scrum master provide to the senior management team?

- A. The project utilized all of its available reserve.
- B. The project has scope creep.
- C. The project deviated from the critical path.
- D. The project is trending ahead of schedule.

Answer: D (LEAVE A REPLY)

A velocity chart is a tool used in agile project management to track the progress and performance of a project team over time. It shows the number of features or user stories completed in each iteration or sprint. The planned timeline line represents the expected or ideal velocity, while the actual effort line shows the actual or achieved velocity. By comparing the two lines, the Scrum master can identify any gaps, trends, or issues in the project delivery.

Based on the image, the most likely update that the Scrum master can provide to the senior management team is D. The project is trending ahead of schedule. This is because the actual effort line is above the planned timeline line for most of the time, indicating that the project team is completing more features than expected in each sprint. This means that the project is ahead of schedule and has a positive velocity variance.

NEW QUESTION: 213

Halfway through a project, the sponsor states that the project is taking too long to complete.

Which of the

following should the project manager consult?

- A. Gantt chart
- B. Maintenance window schedule
- C. Functional requirements

D. Test results

Answer: A (LEAVE A REPLY)

The project manager should consult a Gantt chart after the sponsor states that the project is taking too long to complete. A Gantt chart is a graphical tool that shows the schedule of a project, including the start and end dates, durations, dependencies, milestones, and progress of each task or activity. A Gantt chart can help to monitor and control the project timeline and identify any delays, variances, or issues that may affect the project completion.

NEW QUESTION: 214

Which of the following activities are performed during the closing phase? (Select three).

- A. Requesting project charter sign-off
- B. Recognizing project team efforts and rewarding team members
- C. Working with the financial team to obtain return of investment
- D. Revoking resource credentials from the system
- E. Updating the risk register with new findings
- F. Informing the functional manager about the release of resources
- G. Monitoring project team performance

Answer: B,D,F (LEAVE A REPLY)

The closing phase of a project involves finalizing all project activities, delivering the project deliverables, releasing the project resources, and closing out the project accounts. Some of the activities that are performed during this phase are:

*Recognizing project team efforts and rewarding team members. This is an important activity to acknowledge the contributions of the project team, celebrate the project success, and motivate the team members for future projects. Recognition and rewards can be given in various forms, such as certificates, bonuses, gifts, or feedback.

*Revoking resource credentials from the system. This is a security measure to ensure that the project resources, such as staff, contractors, vendors, or consultants, do not have access to the project systems, data, or assets after the project is completed. Revoking credentials can prevent unauthorized access, data breaches, or misuse of project resources.

*Informing the functional manager about the release of resources. This is a communication activity to notify the functional manager, who is responsible for the allocation and management of resources, that the project resources are no longer needed and can be reassigned to other projects or tasks. Informing the functional manager can help to optimize the resource utilization, avoid resource conflicts, and plan for future resource needs.

References = CompTIA Project+ PK0-005 Certification

NEW QUESTION: 215

A PM wants to provide a visual representation of how a project is organized into tasks and how the tasks relate

to each other. Which of the following can the PM use?

- A. Milestone chart
- B. Gantt chart
- C. PERT chart
- D. WBS

Answer: B (LEAVE A REPLY)

A gantt chart is a visual representation of a project timeline that shows the tasks, durations, dependencies, and

resources of a project in a horizontal bar chart format. A gantt chart can help a project manager to plan,

monitor, and control the project progress, scope, and quality. A gantt chart is different from a milestone chart,

which only shows the key events or deliverables of a project without the details of the tasks. A gantt chart is

also different from a PERT chart, which is a network diagram that shows the logical relationships and

sequence of tasks in a project. A gantt chart is also different from a WBS, which is a hierarchical breakdown

of the project scope into smaller and manageable components. References = CompTIA Project+ Study Guide:

Exam PK0-005, 3rd Edition, Chapter 6: Schedule Management¹; CompTIA Project+ Certification Study

Guide, 3rd Edition, Chapter 6: Schedule Management²; What Is a Gantt Chart? 7 Examples for Project

Management³; 3 types of visual project management: Timelines, calendars, and boards (with examples)⁴

NEW QUESTION: 216

Which of the following provides the best justification for undertaking a project?

- A. Scope statement
- B. Business case
- C. Sponsor request
- D. Project charter

Answer: (SHOW ANSWER)

A business case provides justification for undertaking a project, programme or portfolio. It evaluates the benefit, cost and risk of alternative options and provides a rationale for the preferred solution. A business case is essential for demonstrating the value of the project and securing the approval and funding from the governance. A business case is different from a scope statement, which defines the project boundaries and deliverables; a sponsor request,

which initiates the project idea and seeks support; and a project charter, which authorizes the project and assigns the project manager. References = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 3: Initiating Projects; What is business case? | APM

NEW QUESTION: 217

A PM is working with stakeholders in the discovery phase and comparing the cost of the project to the cost savings the project will produce when it is complete. The output of this exercise will produce the:

- A. ROI.
- B. SOW.
- C. RFI.
- D. RPR

Answer: A (LEAVE A REPLY)

The output of this exercise where the project manager is comparing the cost of the project to the cost savings the project will produce when it is complete will produce the return on investment (ROI). ROI is a financial metric that measures the profitability or efficiency of an investment by comparing its benefits or returns to its costs. ROI can help to evaluate the value or worth of a project and support decision making and prioritization.

ROI is calculated by dividing the net benefits (benefits minus costs) by the total costs and multiplying by 100 to get a percentage.

NEW QUESTION: 218

Which of the following criteria would favor using the agile methodology to manage an upcoming project?

- A. Strong projectized organization
- B. Medium risk
- C. Lack of resources
- D. Multiple undefined tasks

Answer: D (LEAVE A REPLY)

Multiple undefined tasks would favor using the agile methodology to manage an upcoming project. Agile methodology is a project management framework that breaks projects down into several dynamic phases, commonly known as sprints. Agile methodology is an iterative and adaptive approach that allows teams to respond to changing requirements and customer feedback quickly and effectively. Agile methodology is suitable for projects that have multiple undefined tasks, as it enables teams to prioritize and deliver the most valuable features first, and refine and improve them over time based on user input and testing¹²

NEW QUESTION: 219

A project manager sent equipment to a global project team for testing purposes. Only 70% of the project team

received the equipment for testing. Which of the following considerations is impacting the rest of the team?

- A. Quality assurance
- B. Organizational branding restrictions
- C. State privacy acts
- D. Country legal regulations

Answer: D (LEAVE A REPLY)

Country legal regulations. Country legal regulations are impacting the rest of the team that did not receive the

equipment for testing. Country legal regulations are rules and laws that govern how businesses operate in

different countries. They may include aspects such as customs, tariffs, taxes, import and export restrictions,

data protection, intellectual property rights, and environmental standards. Country legal regulations can affect

the delivery and use of equipment for a global project team and may require compliance with different

procedures and documentation³

NEW QUESTION: 220

A project implementation partner and the project manager disagree about completed requirements. The project manager shows the project requirements as 70% complete. The implementation partner validates that all requirements were completed. Which of the following would clarify what the project implementation partner was contractually expected to complete?

- A. SOW
- B. RFI
- C. RFQ
- D. WBS

Answer: A (LEAVE A REPLY)

Explanation

The statement of work (SOW) would clarify what the project implementation partner was contractually expected to complete after disagreeing with the project manager about completed requirements. A SOW is a document that defines the scope, deliverables, schedule, and terms and conditions of a project or contract. A SOW typically includes information such as purpose, scope of work, location of work, period of performance, deliverables schedule, applicable standards, acceptance criteria, special requirements, and payment schedule.

A SOW can help to establish a common understanding and agreement between the client and the service provider on what needs to be done and how it will be done.

NEW QUESTION: 221

A key stakeholder recommends to a senior developer that a new feature be added. The new feature is not part of the current requirement documentation. Which of the following is MOST likely happening?

- A. Scope creep
- B. Decision-making
- C. Collecting requirements
- D. Project change

Answer: A (LEAVE A REPLY)

Scope creep is most likely happening when a key stakeholder recommends to a senior developer that a new feature be added that is not part of the current requirement documentation. Scope creep is a term that refers to the uncontrolled expansion or change of a project's scope beyond its original boundaries or objectives. Scope creep can happen due to various reasons, such as changing customer demands, unclear or incomplete requirements, poor communication, lack of change control, or stakeholder interference. Scope creep can have negative impacts on a project, such as delays, cost overruns, quality issues, or reduced customer satisfaction¹²

NEW QUESTION: 222

During the project execution phase, Ann, a project manager, received an email from the project sponsor asking for an additional work package to be added to the project scope due to new legislation.

INSTRUCTIONS


Review the email with the latest updates sent by the project sponsor and respond in the following order:

1. Select the best tool for tracking the server migration progress.
2. Select the new critical path.
3. Select the correct number of engineers required for the server migration phase.


If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

View Sponsor Email


Select the Appropriate Tool



Server Migration Engineers



Select the Critical Path



Select the Appropriate Tool:



Chart 1: Gantt Chart

Task	Duration	S1	S2	S3	S4	S5	S6	S7
Task 1	2	█	█					
Task 2	1			█				
Task 3	2			█	█			
Task 4	1					█		
Task 5	1						█	
Task 6	1							█
Server Migration	2		█	█				

Chart 2: Scatter Plot

Chart 3: Process Flow

```

graph LR
    A((Select Server)) --> B[Reset Server]
    B --> C[Deploy Code]
    C --> D[Server Migration]
    D --> E((Validation))
  
```

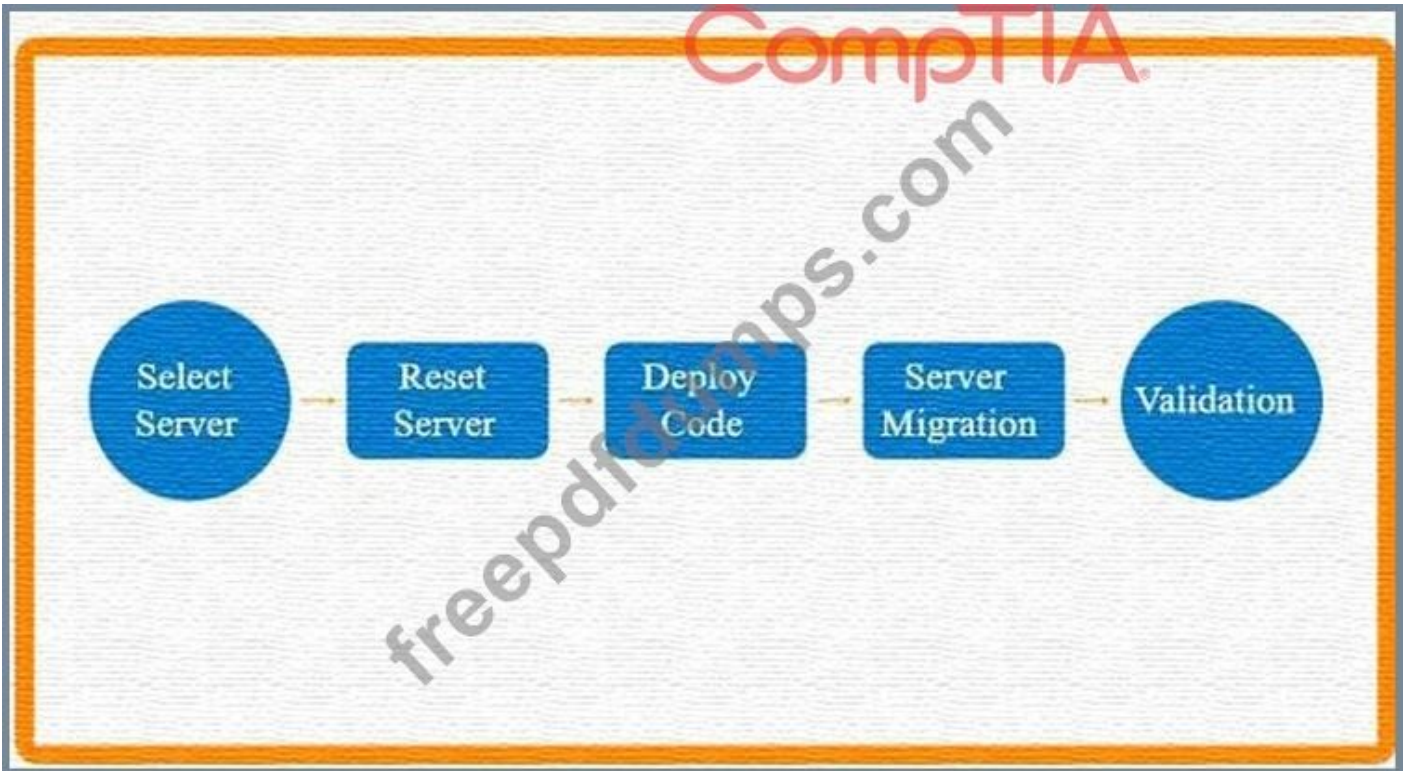
Chart 4: Combined Bar and Line Chart

Category	Occurrence	Impact
1	10	10%
2	8	20%
3	6	40%
4	4	60%
5	2	80%



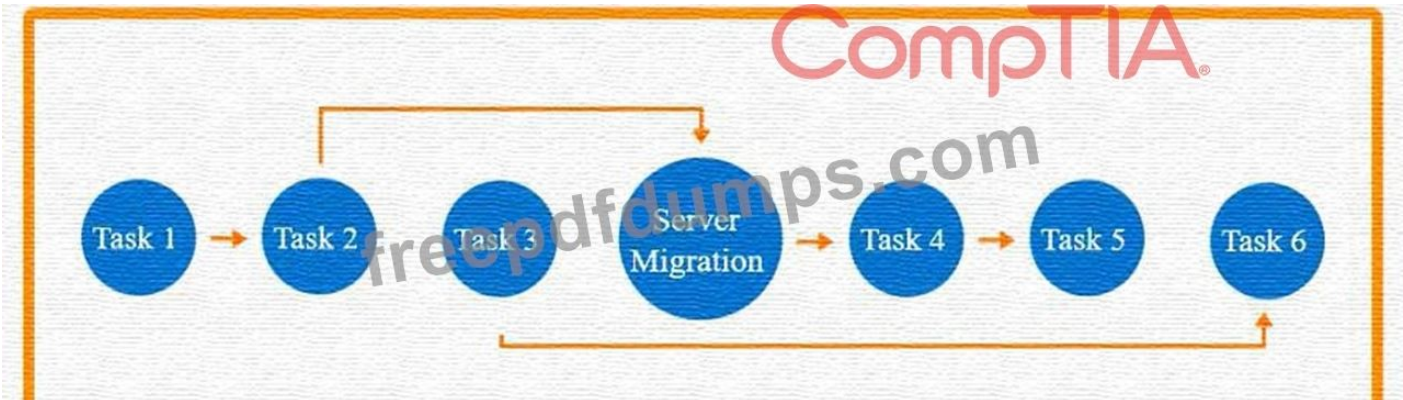
	Duration	3/9	3/10	3/11	3/12	3/13	3/14	3/15
Task 1	2	█	█					
Task 2	1			█				
Task 3	2			█	█			
Task 4	1						█	
Task 5	1							█
Task 6	1							█
Server Migration	2		█	█				



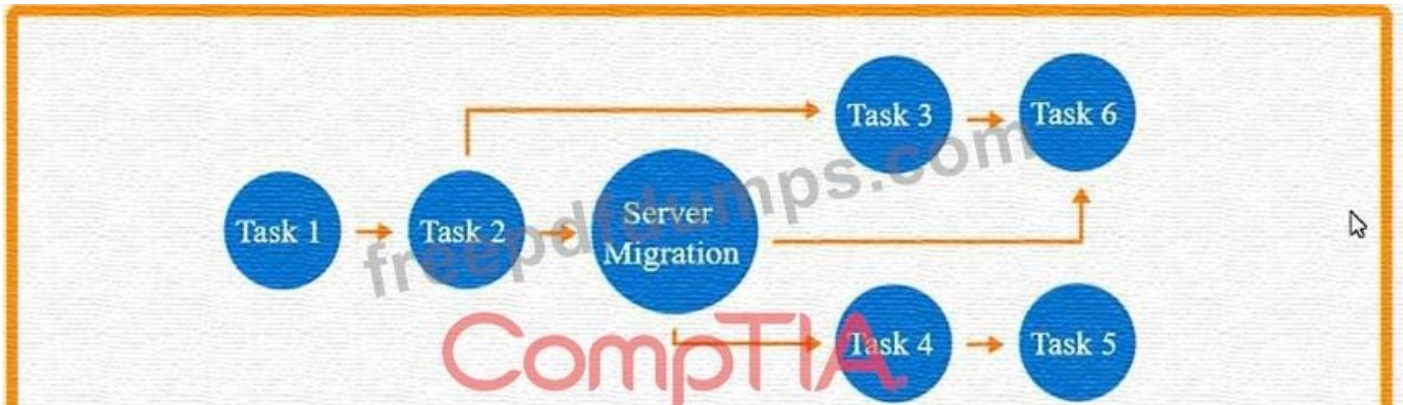


Select the new critical path.

Option A



Option B



Option C



Sponsor Email

From: Projectsponsor@abc.com

To: Ann_pm@abc.com

Sent: Mon 3/8/2021 14:20

Subject: URGENT: Transformation project – Scope change – please read !

Hi Ann,

Due to new legislation in data protection regulation which will impact our "Transformation project", the following updates need to be considered:

- Server migration must be 100% complete prior to the last three tasks of the project.
- Based on a previous estimate, the migration will require 50% more engineers for this phase.
- The progress of the server migration must be monitored.

As the project manager for the "Transformation project", please take the proper actions.

Sorry for the inconvenience of sharing this in the middle of project execution.

Sincerely,

Joe

Project Sponsor

ABC Company, LLC

Projectsponsor@abc.com

555-555-5555

Answer:

See the solution below in explanation.

View Sponsor Email

	Duration	3/9	3/10	3/11	3/12	3/13	3/14	3/15
Task 1	2							
Task 2	1							
Task 3	2							
Task 4	1							
Task 5	1							
Task 6	1							
Server Migration	2							

Server Migration Engineers

Task Flow Diagram:

```

    graph LR
      T1((Task 1)) --> T2((Task 2))
      T2 --> SM((Server Migration))
      SM --> T3((Task 3))
      SM --> T4((Task 4))
      T3 --> T6((Task 6))
      T4 --> T5((Task 5))
  
```

NEW QUESTION: 223

A project manager has been very diligent in maintaining the version control for the documentation of requirements. Which of the following tools is the project manager using?

- A. Multiauthoring software
- B. Word processor
- C. Real-time polling
- D. Conferencing platforms

Answer: A (LEAVE A REPLY)

The project manager is using multiauthoring software to maintain the version control for the documentation of requirements. Multiauthoring software is a type of software that allows multiple users to create, edit, and collaborate on documents simultaneously. It also provides features such as tracking changes, commenting, reviewing, and merging versions. Multiauthoring software can help to improve the quality, accuracy, and consistency of documents and facilitate communication and feedback among stakeholders. Examples of multiauthoring software include Google Docs, Microsoft Word Online, and Confluence34

NEW QUESTION: 224

A project sponsor would like to develop a minimum viable product, but the requirements are not well defined.

Which of the following should the project sponsor use?

- A. Rational Unified Process
- B. Waterfall

C. Agile

D. DevOps

Answer: C (LEAVE A REPLY)

Agile is a methodology that emphasizes iterative and incremental development, customer collaboration, and

responsiveness to change. Agile is suitable for developing a minimum viable product (MVP), which is a

version of a product with just enough features to be usable by early customers who can then provide feedback

for future product development. Agile allows the project sponsor to deliver an MVP quickly and test it with

real users, and then adapt the product based on the feedback and changing requirements. Agile also reduces the

risk of wasting time and resources on a product that does not meet the customer's needs or expectations¹²³.

References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 2: Project Methodologies, p. 55; What is a Minimum Viable Product (MVP)? | Agile Alliance; Minimum Viable Product

(MVP): What is it & Why it Matters - Atlassian

NEW QUESTION: 225

A risk management team for a software project decided to outsource the development of a specific portion of a

system due to a lack of internal resources. Which of the following risk responses does this demonstrate?

A. Avoid

B. Transfer

C. Accept

D. Share

Answer: B (LEAVE A REPLY)

Outsourcing the development of a system component due to a lack of internal resources is a risk response

strategy known as 'transfer.' This approach shifts the risk to a third party who will now be responsible for

managing that portion of the project. It is commonly used when an organization does not have the expertise or

capacity to handle specific risks internally.

References = The answer is based on standard project management practices and the typical use of risk

response strategies in the field. For detailed information, please refer to the CompTIA Project+ Study Guide

and other official CompTIA resources.

NEW QUESTION: 226

Which of the following should occur when implementing an IT infrastructure change that takes risks into consideration?

- A. Approving the change request
- B. Developing a rollback plan
- C. Gathering necessary resources
- D. Defining requirements

Answer: B (LEAVE A REPLY)

When implementing an IT infrastructure change that takes risks into consideration, the project manager should develop a rollback plan. A rollback plan is a contingency plan that outlines the steps that need to be taken in case the change does not work as expected. It includes a plan to roll back the changes and restore the system to

its previous state. References: CompTIA Project+ Study Guide Section 3.3.

The project manager should develop a rollback plan when implementing an IT infrastructure change that takes risks into consideration. A rollback plan is a contingency plan that describes how to revert back to the previous state of the system in case of a failure or disruption during the change implementation. A rollback plan can help to minimize the impact of the change on the system performance and availability and ensure business continuity and data integrity.

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NEW QUESTION: 227

Which of the following aspects are true of agile as compared to waterfall? (Select two).

- A. Agile works through larger integrated teams.
- B. Agile promotes project manager ownership over deliverables.

- C. Agile reinforces the importance of comprehensive documentation.
- D. Agile has more customer involvement throughout development.
- E. Agile is more flexible to allow for changes in scope.
- F. Agile is comprised of well-defined phases.

Answer: D,E (LEAVE A REPLY)

Agile is a project management methodology that emphasizes customer collaboration, feedback, and adaptation throughout the project life cycle. Agile teams work in short iterations, called sprints, and deliver working increments of the product or service to the customer for review and approval. Agile teams can also respond to changing requirements and priorities by adjusting the scope, schedule, or quality of the project¹². Waterfall, on the other hand, is a project management methodology that follows a linear and sequential process, where each phase of the project must be completed before moving on to the next one. Waterfall teams work with a fixed scope, schedule, and quality, and deliver the final product or service to the customer at the end of the project. Waterfall teams have less customer involvement and flexibility during the project development³⁴.

NEW QUESTION: 228

Which of the following best represents the project impact to a company's brand value?

- A. The project is compliant with local and state laws and becomes the standard for new projects.
- B. The project promotes new initiatives to expand its benefit to other communities.
- C. The project exceeds the sales quota for the third quarter and raises the bar for next periods. The project meets the expected milestones and finishes on time and within budget.

Answer: B (LEAVE A REPLY)

the brand of a project should deliver the message about its value and goals, and a proper brand helps the project get the necessary support and increases loyalty. The project that promotes new initiatives to expand its benefit to other communities is the one that best represents the project impact to a company's brand value, as it shows the company's vision, cause, and reputation.

NEW QUESTION: 229

For an upcoming project kickoff, a PM is looking for a way to illustrate roles for major project activities. Which of the following would be the MOST useful option?

- A. Resource plan
- B. Organizational chart
- C. Project charter
- D. RACI chart

Answer: D (LEAVE A REPLY)

A RACI chart would be the most useful option for the project manager to illustrate roles for major project activities for an upcoming project kickoff. A RACI chart is a visual representation of a RACI matrix that shows who is responsible, accountable, consulted, and informed for each task or activity in a project using a table format. A RACI chart can help to communicate and document

the roles and expectations of each team member and stakeholder for the project and ensure alignment and agreement.

NEW QUESTION: 230

While in the closing phase of a project, the project manager gathers feedback from stakeholders. Which of the following best describes a benefit of this feedback?

- A. It highlights the performance issues of the project manager and team members.
- B. It lets the project manager know which stakeholders are allies for future projects.
- C. It helps the project manager create a more structured lessons-learned session.
- D. It identifies the stakeholders' real opinions about the project.

Answer: C (LEAVE A REPLY)

Gathering feedback from stakeholders in the closing phase of a project is a valuable activity that can help the project manager create a more structured lessons-learned session. A lessons-learned session is a meeting where the project team and stakeholders review the project outcomes, successes, failures, and best practices, and document the lessons learned for future reference and improvement. Feedback from stakeholders can provide useful insights, perspectives, and suggestions on how the project was managed, what went well, what went wrong, and what can be done better next time. Feedback from stakeholders can also help the project manager identify the gaps, issues, and risks that occurred during the project, and how they were resolved or mitigated.

By collecting and analyzing feedback from stakeholders, the project manager can create a more comprehensive and structured lessons-learned report that can benefit the organization and the project management profession¹².

The other options are not the best descriptions of the benefit of feedback from stakeholders. While feedback from stakeholders may highlight the performance issues of the project manager and team members (option A), or identify the stakeholders' real opinions about the project (option D), these are not the primary purposes or benefits of feedback. Feedback from stakeholders is not meant to evaluate or judge the project manager or team members, but to learn from the project experience and improve the project management processes and practices. Similarly, feedback from stakeholders is not meant to reveal their personal feelings or preferences about the project, but to assess the project results and deliverables against the project objectives and requirements. Feedback from stakeholders may also let the project manager know which stakeholders are allies for future projects (option B), but this is not a direct or significant benefit of feedback. Feedback from stakeholders is not intended to build or maintain relationships with stakeholders, but to solicit their input and feedback on the project performance and outcomes. While having allies among stakeholders may be helpful for future projects, this is not the main goal or benefit of feedback from stakeholders¹

NEW QUESTION: 231

Which of the following contract types in project procurement has the highest risk for the buyer?

- A. Time and material

- B. Cost-plus
- C. Fixed-price
- D. Unit price

Answer: (SHOW ANSWER)

A cost-plus contract is a type of contract where the buyer agrees to reimburse the seller for the actual costs of the work plus a fee, which can be fixed, percentage, incentive, or award based. This type of contract has the highest risk for the buyer because the buyer has no control over the cost or quantity of the work and the seller has little incentive to control the costs or complete the work efficiently. The seller may inflate the costs or prolong the work to increase the fee. The buyer may end up paying much more than the estimated budget or the market value of the work. Reference = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 9: Project Procurement Management; CompTIA Project+ Certification Exam Objectives, Domain 3: Project Execution, Objective 3.3: Execute procurement activities.

NEW QUESTION: 232

A project sponsor would like to develop a minimum viable product, but the requirements are not well defined.

Which of the following should the project sponsor use?

- A. Rational Unified Process
- B. Waterfall
- C. Agile
- D. DevOps

Answer: (SHOW ANSWER)

Agile is a methodology that emphasizes iterative and incremental development, customer collaboration, and responsiveness to change. Agile is suitable for developing a minimum viable product (MVP), which is a version of a product with just enough features to be usable by early customers who can then provide feedback for future product development. Agile allows the project sponsor to deliver an MVP quickly and test it with real users, and then adapt the product based on the feedback and changing requirements. Agile also reduces the risk of wasting time and resources on a product that does not meet the customer's needs or expectations¹²³.

References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 2: Project Methodologies, p. 55; What is a Minimum Viable Product (MVP)? | Agile Alliance; Minimum Viable Product (MVP): What is it & Why it Matters - Atlassian

NEW QUESTION: 233

Which of the following is a test that is done on an existing system to ensure the previous functionality still works after a change has been made?

- A. Smoke testing
- B. Regression testing
- C. Unit testing
- D. User acceptance testing

Answer: B (LEAVE A REPLY)

Explanation

Regression testing is a type of testing that is done on an existing system to ensure that the previous functionality still works after a change has been made. Regression testing is a process of retesting or verifying that a software system or application still performs as expected after it has been modified or updated with new features, bug fixes, patches, etc. Regression testing can help to detect any errors or defects that may have been introduced by the change and ensure that no functionality has been broken or degraded.

NEW QUESTION: 234

A team is working on a project that has different stages, such as initiation, planning, execution, and closure.

Which of the following is this an example of?

- A. Agile
- B. Waterfall
- C. Standard
- D. Hybrid

Answer: B (LEAVE A REPLY)

The waterfall methodology is a project management framework that follows a linear and sequential process,

where each stage of the project must be completed before moving on to the next one. The stages of the

waterfall model are initiation, planning, execution, and closure, as described in the question12.

NEW QUESTION: 235

During a status meeting for a multisystem program, a program manager learns that some deliverables from

another project are delayed. Which of the following should the program manager do next?

- A. Obtain details from the owner of the project.
- B. Update the critical path for the project.
- C. Apply contingency reserves.
- D. Reestimate epic user stories.

Answer: (SHOW ANSWER)

The program manager should first obtain details from the owner of the project that is causing the delay, such

as the root cause, the impact, the mitigation plan, and the revised timeline. This will help the program manager

to assess the situation, communicate with the stakeholders, and adjust the program schedule accordingly.

Updating the critical path, applying contingency reserves, and reestimating epic user stories are possible

actions that the program manager may take after obtaining the details, depending on the severity and duration

of the delay. However, they are not the immediate next steps, as they require more information and analysis.

References = CompTIA Project+ Study Guide: Exam PK0-005, Third Edition, Chapter 10:

Executing the

Project, page 2431; Dealing with delays - Project Management Institute²

NEW QUESTION: 236

During the planning phase, a PM reviews the SOW from the contractor, grades the full-time equivalents'

resumes, evaluates the titles and salaries, and estimates the number of hours for each milestone by full-time

equivalents. The PM is most likely:

- A. negotiating resources.
- B. assigning resources.
- C. assessing the resource pool.
- D. adding resources to the schedule.

Answer: (SHOW ANSWER)

Assessing the resource pool is the process of identifying and evaluating the availability, skills, and costs of the

resources needed for the project. The PM reviews the SOW from the contractor to understand the scope and

requirements of the project, grades the full-time equivalents' resumes to determine their qualifications and

suitability for the project, evaluates the titles and salaries to estimate the budget and allocation of the

resources, and estimates the number of hours for each milestone by full-time equivalents to plan the schedule

and workload of the project¹².

NEW QUESTION: 237

After determining the appropriate maintenance window, which of the following should occur NEXT in the operational infrastructure change process?

- A. Implement the change.
- B. Approve the test plan.
- C. Notify customers.
- D. Develop a rollback plan.

Answer: (SHOW ANSWER)

Explanation

The project manager should develop a rollback plan next after determining the appropriate maintenance window in the operational infrastructure change process. A rollback plan is a contingency plan that describes how to revert to the previous state of the system or infrastructure in case of a failure or disruption during the change implementation. A rollback plan can help to minimize the impact and risk of the change and ensure business continuity and stability.

NEW QUESTION: 238

A global franchise requests that a company provide a solution to unify its operation worldwide. Additionally, the company would like the solution to provide operation reports in real time without asking the country franchise manager for these reports. Which of the following cloud models would the company suggest to the global franchise?

- A. IaaS
- B. XaaS
- C. PaaS
- D. SaaS

Answer: D (LEAVE A REPLY)

SaaS, or Software as a Service, is a type of cloud computing that provides ready-to-use software applications

over the internet. The software is hosted and managed by the service provider, and the users do not have to

install, update, or maintain it. SaaS is suitable for the global franchise because it can provide a unified solution

that can be accessed from anywhere, anytime, and on any device. SaaS can also provide real-time operation

reports without requiring the intervention of the country franchise managers. SaaS can offer benefits such as

scalability, flexibility, cost-effectiveness, and security for the global franchise¹²³. References = CompTIA

Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4: Project Communications, p. 143; Types of

Cloud Computing - SaaS vs PaaS vs IaaS - AWS; What are the different types of cloud computing? | Google

Cloud; IaaS vs. PaaS vs. SaaS | IBM

NEW QUESTION: 239

During a gate review meeting, the deliverable was rejected by the customer.

INSTRUCTIONS

Review the dashboard.

* Part 1: Drag and drop each task, placing them in the correct order based on the project change control process.

* Part 2: Select the proper document(s) to be updated.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

Part 1:

Change Control Process

Drag and Drop

1 ?

2 ?

3 ?

4 ?

5 Select the appropriate document(s) to be updated

6 ?

7 ?

8 ?

Perform a demonstration.

Define new requirements and record changes.

Update and test the deliverable.

Consult the RACI matrix.

Assess the schedule, risk, and cost.

Obtain a sign off.

Make an announcement on the company portal.

Part 2:

Question Options

Select the appropriate document(s) to update.

Risk register

Schedule

Statement of work

Organizational chart

Change log

Issues log

WBS dictionary

CompTIA

Answer:

See the Explanation for the solution.

Explanation:

Part 1:

Change Control Process:

- * Consult the RACI matrix.
- * Define new requirements and record changes.
- * Assess the schedule, risk, and cost.

- * Perform a demonstration.
- * Obtain a sign off.
- * Update and test the deliverable.
- * Make an announcement on the company portal.

The change control process is a sequence of steps that helps to manage and document any changes or modifications to a project scope, schedule, cost, quality, or resources. The change control process typically involves the following steps:

- * Consult the RACI matrix. A RACI matrix is a tool that defines and clarifies the roles and responsibilities of each team member for each task or activity in a project. RACI stands for responsible, accountable, consulted, and informed. Consulting the RACI matrix can help to identify who needs to be involved or informed about the change request and how to communicate with them.
- * Define new requirements and record changes. The new requirements and changes are the details of what needs to be modified or added to the project deliverables or objectives based on the customer feedback or request. Defining and recording the new requirements and changes can help to communicate and justify the need and rationale for the change and its implications on the project scope and quality.
- * Assess the schedule, risk, and cost. The schedule, risk, and cost are the aspects of the project that may be affected by the change request. Assessing the schedule, risk, and cost can help to determine the impact and feasibility of the change and identify any possible alternatives or corrective actions to minimize or avoid its negative effects.
- * Perform a demonstration. A demonstration is a presentation or show of how the modified or updated deliverable works or meets the customer expectations or requirements. Performing a demonstration can help to validate and verify that the change request has been implemented correctly and effectively and to obtain feedback or approval from the customer or stakeholders.
- * Obtain a sign off. A sign off is a formal acceptance and approval of the change request and its deliverables from the customer or stakeholders. Obtaining a sign off can help to confirm that the change request has been completed successfully and satisfactorily and to close the change control process.
- * Update and test the deliverable. The deliverable is the product or service that is produced or provided by the project. Updating and testing the deliverable can help to ensure that it meets the quality standards and criteria and that it works as expected after implementing the change request.
- * Make an announcement on the company portal. The company portal is a platform or channel that allows internal communication and collaboration among employees within an organization. Making an announcement on the company portal can help to inform and update other team members or departments about the change request and its outcomes and to share any lessons learned or best practices from the change control process.

Part2:

- * Risk register: A risk register is a document that identifies, analyzes, and records the potential risks or

* uncertainties that may affect a project. Updating the risk register can help to capture any new or modified risks that may arise from the change request and to plan and implement appropriate risk responses.

* Schedule: A schedule is a document that shows the planned start and end dates, durations, dependencies, and progress of each task or activity in a project. Updating the schedule can help to reflect any changes or adjustments to the project timeline or milestones that may result from the change request and to monitor and control the project performance and delivery.

* Statement of work: A statement of work (SOW) is a document that defines the scope, deliverables, schedule, and terms and conditions of a project or contract. Updating the SOW can help to document any changes or additions to the project scope or deliverables that may be requested or agreed upon by the customer or stakeholders and to ensure alignment and agreement on what needs to be done and how it will be done.

* Change log: A change log is a document that tracks and records any changes or modifications that are made to the project scope, schedule, cost, quality, or resources during a project. Updating the change log can help to document the change request, approval, implementation, and impact of each change and ensure traceability and transparency.

NEW QUESTION: 240

An software engineer is applying new updates to a program in a sandbox environment. Which of the following risk strategies best describes this practice?

- A. Transfer
- B. Mitigate
- C. Avoid
- D. Accept

Answer: B (LEAVE A REPLY)

Mitigate is a risk strategy that involves taking actions to reduce the probability or impact of a risk. By applying new updates to a program in a sandbox environment, the software engineer is testing the changes before implementing them in the actual system, thus minimizing the chance of errors or failures that could affect the project.

NEW QUESTION: 241

Which of the following is an activity that should be used in the closing phase of a project to support the project triple constraint?

- A. Evaluating the project
- B. Releasing the resources
- C. Closing the contracts
- D. Reconciling the budget

Answer: A (LEAVE A REPLY)

Explanation

Evaluating the project is an activity that should be used in the closing phase of a project to support the project triple constraint. This involves reviewing the project plan, deliverables, and outcomes to ensure they meet the project objectives and requirements. References: CompTIA Project+ Study Guide Section 4.4.4

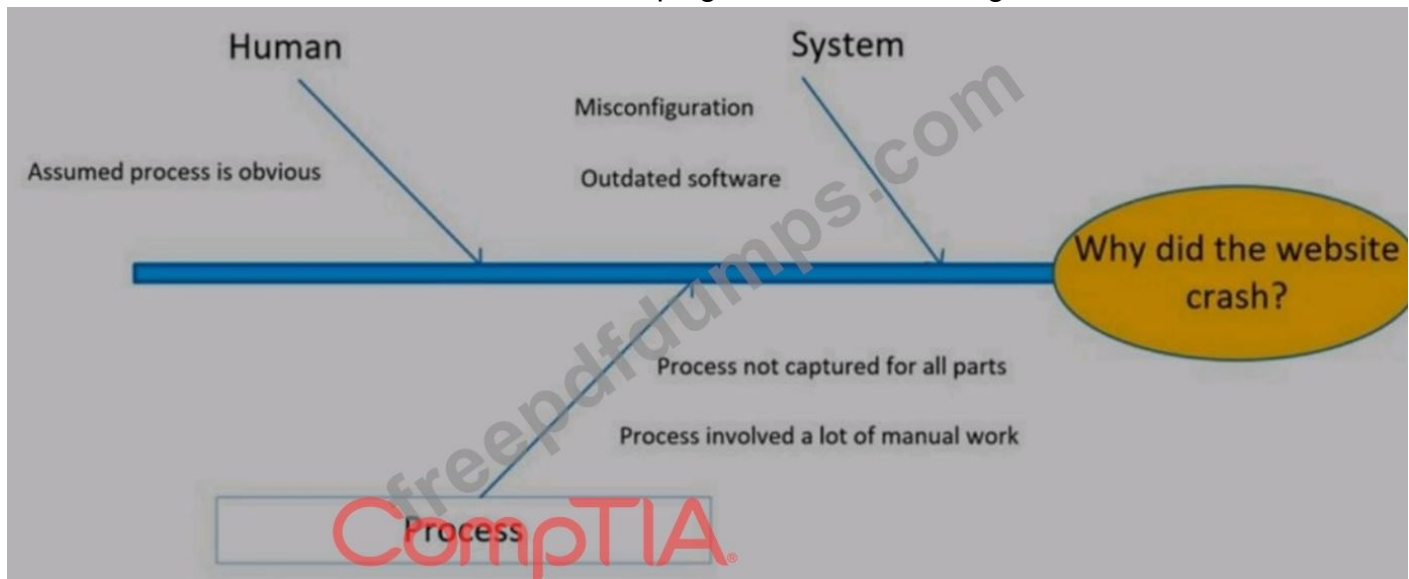
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NEW QUESTION: 242

During a brainstorming session, a project team is elaborating on what caused the unexpected crash of the website that the team was developing. Given the following:



Which of the following was the initial cause of the issue?

- A. Inadequate memory
- B. Incorrect configuration
- C. Lack of infrastructure
- D. Inadequate instructions

Answer: B (LEAVE A REPLY)

Explanation

Incorrect configuration was the initial cause of the issue that caused the unexpected crash of the website that the team was developing. The diagram given is an example of a fishbone diagram or a cause-and-effect diagram that shows the possible causes of a problem or effect. The diagram

has four main categories: people, process, technology, and environment. Each category has subcategories that list specific factors that may contribute to the problem or effect. The diagram shows that incorrect configuration under technology was marked as an initial cause of website crash.

NEW QUESTION: 243

A project sponsor would like to develop a minimum viable product, but the requirements are not well defined. Which of the following should the project sponsor use?

- A. Rational Unified Process
- B. Waterfall
- C. Agile
- D. DevOps

Answer: C (LEAVE A REPLY)

Agile is a methodology that emphasizes iterative and incremental development, customer collaboration, and responsiveness to change. Agile is suitable for developing a minimum viable product (MVP), which is a version of a product with just enough features to be usable by early customers who can then provide feedback for future product development. Agile allows the project sponsor to deliver an MVP quickly and test it with real users, and then adapt the product based on the feedback and changing requirements. Agile also reduces the risk of wasting time and resources on a product that does not meet the customer's needs or expectations¹²³.

Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 2: Project Methodologies, p. 55; What is a Minimum Viable Product (MVP)? | Agile Alliance; Minimum Viable Product (MVP): What is it & Why it Matters - Atlassian

NEW QUESTION: 244

The project team determines that software installation can only begin after the desktops have been installed and can be powered on. Which of the following dependencies does this represent?

- A. Mandatory
- B. External
- C. Discretionary
- D. Internal

Answer: A (LEAVE A REPLY)

The dependency between software installation and desktop installation is a mandatory dependency. A mandatory dependency is a type of dependency that is inherent in the nature or logic of the work and cannot be avoided or changed. It is also known as a hard dependency or a hard logic dependency. A mandatory dependency means that one task must be completed before another task can start or finish. For example, software installation can only start after desktop installation is finished⁵ The dependency between desktop installation and software installation represents a mandatory dependency. A mandatory dependency is a type of task dependency that is inherent in the nature of the work being performed.

In this case, software installation cannot begin until desktops are installed and powered on, and therefore, the dependency is mandatory. References: CompTIA Project+ Study Guide, Chapter 3: Project Integration Management, Objective 3.1: Identify the project management processes and the interactions between them.

NEW QUESTION: 245

A project manager is using an agile methodology to lead the implementation of several features that should be developed concurrently. Which of the following items should the project manager view as a concern?

- A. Each feature will have a different owner.
- B. The majority of the team can only meet on a weekly basis.
- C. The stakeholders have provided a specific deadline to meet.
- D. Each feature has a specific budget allocation.

Answer: C (LEAVE A REPLY)

Agile methodologies emphasize flexibility and iterative progress, so strict deadlines can be a concern. They may limit the team's ability to adapt and respond to change, as emphasized by CompTIA Project+ in agile project management principles.

NEW QUESTION: 246

While developing a project charter, a PM discovers that some of the legal requirements have not been addressed during the project concept preparation, which could result in significant financial penalties against the organization. The PM knows that implementation of appropriate changes is costly and will exceed the budget and scope of the project. Which of the following should the PM do FIRST?

- A. Escalate the finding to the change control board.
- B. Add a risk to the risk register for validation.
- C. Consult the RACI matrix to identify ownership of the risk.
- D. Have a meeting with the project sponsor and main stakeholders.

Answer: D (LEAVE A REPLY)

The project manager should have a meeting with the project sponsor and main stakeholders first after discovering that some of the legal requirements have not been addressed during the project concept preparation. The project sponsor and main stakeholders are the key decision-makers and influencers of the project. They have the authority and responsibility to approve or reject any changes to the project scope, budget, or schedule. Having a meeting with them can help to communicate the issue, assess the impact, explore alternatives, and seek guidance on how to proceed with the project³⁴

NEW QUESTION: 247

Several stakeholders have declined the invitation for the kickoff of a major digital transformation project.

Which of the following actions should the project manager take NEXT?

- A. Escalate directly to the project sponsor
- B. Push the kickoff meeting out by one week
- C. Proceed with the kickoff as planned
- D. Identify replacements for project stakeholders

Answer: A (LEAVE A REPLY)

The project sponsor is the person who provides the authority, funding, and support for the project. The project sponsor can also help to influence and engage the key stakeholders who are essential for the success of the project. If several stakeholders have declined the invitation for the kickoff meeting, which is an important event to establish the vision, scope, and expectations of the project, the project manager should escalate this issue to the project sponsor and seek their assistance to ensure the participation of the stakeholders¹, p. 47

NEW QUESTION: 248

A project manager is in the closing phase of an IT asset refresh project that involves the disposal of several computers. The project sponsor notified the project manager that the company recently received a penalty as a result of disposing of some computers improperly. Which of the following should have been considered during initial planning to prevent this situation?

- A. ESG
- B. PHI
- C. PII
- D. ROI

Answer: A (LEAVE A REPLY)

Explanation

The project manager should have considered environmental, social, and governance (ESG) factors during initial planning to prevent the situation of receiving a penalty for disposing of some computers improperly.

ESG factors are criteria that measure the sustainability and ethical impact of an organization's activities. They include aspects such as environmental protection, social responsibility, human rights, diversity, and corporate governance. Considering ESG factors can help to reduce risks, improve reputation, and enhance performance of an organization¹²

NEW QUESTION: 249

A customer requests some changes to a product, and those changes are approved by the CCB. Which of the following should be changed first?

- A. ROI
- B. KPI
- C. RACI
- D. SOW

Answer: (SHOW ANSWER)

The SOW (statement of work) is a document that defines the scope, deliverables, schedule, and resources of a project. It is a contractual agreement between the buyer and the seller that should

be changed first when there are approved changes to the product. Changing the SOW will ensure that the project expectations and requirements are updated and aligned with the customer's requests. The other options are not documents that need to be changed first, but rather metrics or tools that can be used to measure or manage the project. Reference = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 3: Initiating Projects; CompTIA Project+ Certification Exam Objectives, Domain 2: Project Planning, Objective 2.1: Develop a project scope document.

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