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NEW QUESTION: 1

Which communication structure should be established for managing information between various groups of stakeholders in the organization?

- A. Internal Communication
- B. External Communication

Answer: A (LEAVE A REPLY)

NEW QUESTION: 2

Which strategy supports the recovery needs of each critical product and service?

- A. Consolidation of recovery resources
- B. Process continuity responses
- C. Strategy option evaluation and selection

Answer: C (LEAVE A REPLY)

NEW QUESTION: 3

Which step of PDCA Cycle is associated with preparing the Statement of Applicability (SOA)?

- A. Do
- B. Check
- C. Act
- D. Plan

Answer: D (LEAVE A REPLY)

NEW QUESTION: 4

Which three (3) levels are Management activities of Incident Management Structure (IMS) ? (Choose three)

- A. Strategic

- B. Executional
- C. Operational
- D. Continual
- E. Tactical

Answer: A,C,E ([LEAVE A REPLY](#))

NEW QUESTION: 5

Business continuity is the capability of an organization to react to disruptions.

What should the Business Continuity Management System (BCMS) be?

- A. A part of the organization's IT Management system
- B. A part of the organization overall management system
- C. Always managed by an external service provider
- D. A part of the organization overall management system

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 6

Which of the following includes guidelines, procedures and physical control systems?

- A. Corporate Structure
- B. Corporate Income
- C. Corporate Defences
- D. Corporate Processes

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 7

Which three types of personal interview, which differs in terms of the structure, purpose and depth of information to be elicited? (Choose two)

- A. Fully structured interview
- B. Semi-structured interview
- C. Unstructured interview
- D. Organized interview

Answer: A,B,C ([LEAVE A REPLY](#))

NEW QUESTION: 8

Which step clarifies the requirements with business leads?

- A. Compile
- B. Clarify and confirm
- C. Commit
- D. Check

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 9

Which phase determines potential issues pertaining to the management of the BCMS?

- A. Plan
- B. Act
- C. Check
- D. Do

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 10

_____ is an integrated set of processes and tools that an organization uses to develop its strategy, transform it into actions.

- A. Life Cycle Process System
- B. Corporate Management System
- C. Management System
- D. Enterprise Management System

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 11

The purpose of risk management for business continuity is to find out what problems an organization may face.

How should the level of risk for an organization be determined?

- A. Combining acceptable and tolerable events
- B. Combining profitability and analysis of events
- C. Combining importance and acceptance of events
- D. Combining consequence and likelihood of events

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 12

Which of the following ensures that the programme and its components remain in line with the organisation's overall strategy?

- A. Maintenance
- B. Process
- C. Functionality
- D. Dependency

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 13

The knowledge of BCM and its methodology relates to Technical expertise.

- A. True
- B. False

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 14

Which function(s) provide support to the critical functions?

- A. Supporting functions
- B. Procedural functions

Answer: A (LEAVE A REPLY)

NEW QUESTION: 15

Which review uncover's vulnerability and exposure of the organizational activities to specific types or risk?

- A. Crisis Assessment
- B. Risk Assessment
- C. Critical Assessment
- D. Continuity Assessment

Answer: B (LEAVE A REPLY)

NEW QUESTION: 16

Which of the following refers to a specific task products or outcomes that are required in order to complete the project?

- A. Deliverables
- B. Task
- C. Function
- D. Timescale

Answer: A (LEAVE A REPLY)

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NEW QUESTION: 17

Which BCMS process analyzes the adequacy of the business continuity capability using defined targets and performance indicators?

- A. Development and Management
- B. Performance Evaluation
- C. Policy Formulation
- D. Management Review

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 18

Corporate Services and Information Technology are the functions that provide a range of physical and technological infrastructure services to all other functions.

- A. False
- B. True

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 19

How should the top management demonstrate its commitment to the BCMS?

- A. appoint a business continuity manager
- B. conduct effective management reviews of the BCMS
- C. hire external expertise regarding BCM
- D. ensure that BCM objectives are aligned to the strategic goals of the business

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 20

Which type of interview employ verbal questioning as its principal technique of data collection?

- A. Private interview
- B. Personal interview

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 21

The Do phase in PDCA cycle consists of of operation

- A. True
- B. False

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 22

Which objective(s) are about shaping the attitudes, behaviours and skills of individuals?

- A. Stakeholder-oriented
- B. Process-oriented
- C. Performance-oriented
- D. People-oriented

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 23

Which type of review can often used as a secondary method to support other forms of information collection methods?

- A. Private review
- B. Visionary review
- C. Documentary review
- D. Personal review

Answer: C (LEAVE A REPLY)

NEW QUESTION: 24

Adopting the BCMS optimizes the organization's business continuity capability.

- A. False
- B. True

Answer: B (LEAVE A REPLY)

NEW QUESTION: 25

Which system / standard brings together all existing standards and a collection of good practices to develop a universal approach to Business Continuity Management (BMS)?

- A. ISO 27001
- B. ISO 22400
- C. ISO 9008
- D. ISO 22301

Answer: D (LEAVE A REPLY)

NEW QUESTION: 26

The actions of the media and press have a profound impact on the long-term performance, or in some cases.

- A. False
- B. True

Answer: B (LEAVE A REPLY)

NEW QUESTION: 27

Which of the following engages staff and external stakeholders in all aspects of the BCMS?

- A. Management
- B. Communication
- C. Analysis
- D. Coordination

Answer: B (LEAVE A REPLY)

NEW QUESTION: 28

Which two dependencies are validated by Business Impact Analysis? (Choose two)

- A. Static Dependencies
- B. Dynamic Dependencies

C. Internal Dependencies

D. External Dependencies

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 29

The outgoing commitment from executive management helps to embed a positive business continuity culture within the organization.

A. False

B. True

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 30

Which activities are exposed to innumerable threats that have the potential to compromise the achievement of corporate goals?

A. Procedural

B. Formal

C. Organizational

D. Structural

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 31

Which step in PDCA Cycle validates improvements?

A. Act

B. Plan

C. Do

D. Check

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 32

Who generally operates in the same market?

A. Stakeholder

- B. Competitor
- C. Supplier
- D. Customer

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 33

Which role is associated with specialist services offered by third parties?

- A. People
- B. Reputation
- C. Stakeholders
- D. Suppliers

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 34

Which of the following approach identifies potential threats to an organisation and impacts to business operations?

- A. Business Continuity Management
- B. Six Sigma Approach
- C. ISMS Security Process
- D. Business Process Management

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 35

Leadership prepares the organization before and during an incident.

- A. True
- B. False

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 36

Which process preserves the organisation's shareholder value and long-term reputation?

- A. Verbal Communication
- B. Time Communication
- C. Techno Communication
- D. Crisis Communication

Answer: D ([LEAVE A REPLY](#))

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