

Microsoft.MS-740.v2023-06-13.q39

Exam Code:	MS-740
Exam Name:	Troubleshooting Microsoft Teams
Certification Provider:	Microsoft
Free Question Number:	39
Version:	v2023-06-13
# of views:	760
# of Questions views:	390
https://www.freepdfdumps.com/Microsoft.MS-740.v2023-06-13.q39.html	

NEW QUESTION: 1

An organization's users work with third-party apps in Microsoft Teams.

New employees are not able to find and install third-party apps.

You need to resolve the issue.

What should you do?

- A.** In the Org-wide app settings section of the Teams admin center, enable Allow third-party apps.
- B.** Assign an app permission policy that allows third-party apps.
- C.** In the Org-wide app settings section of the Teams admin center, enable Allow interaction with custom apps.

Answer: ([SHOW ANSWER](#))

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies>

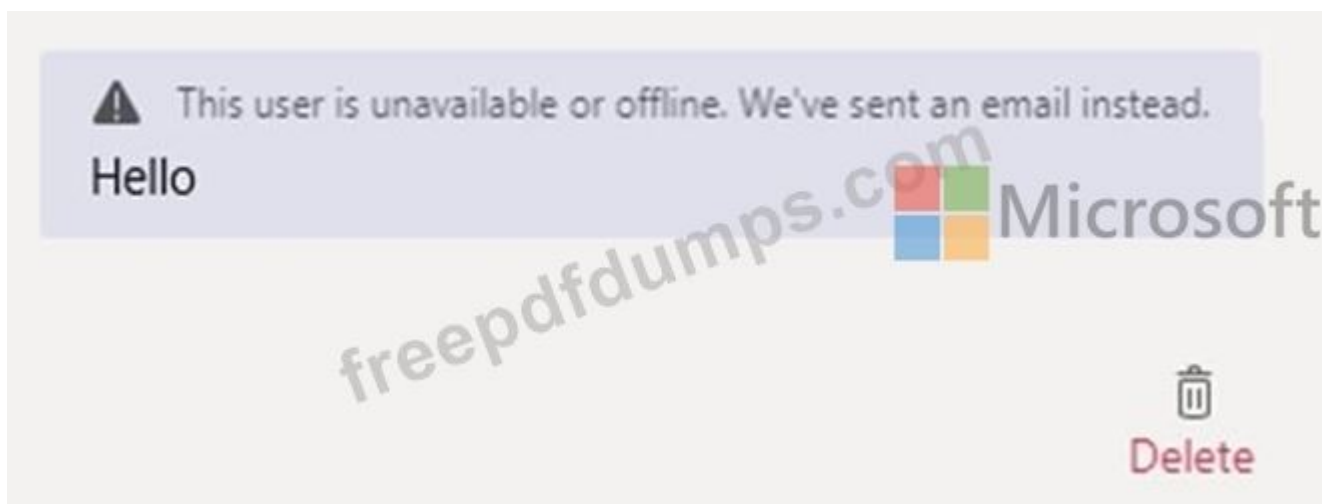
NEW QUESTION: 2

UserA works at CompanyA and UserB works at CompanyB. CompanyA configures Microsoft Teams to use Islands mode. CompanyB configures Teams to use TeamsOnly mode. UserA sends a Teams message to UserB.

UserB receives the message. The following notification displays:

Due to org policy changes, some chat and calling features are no longer available. [Continue your conversation here.](#)

UserB selects the Continue your conversation here link. The following message displays in the new chat window:



You need to provide a solution so that the two users can successfully communicate with each other.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Ask UserA to use Skype for Business to chat with UserB.
- B. Ask UserA to change their coexistence mode to TeamsOnly.
- C. Add UserB domain to the allowed list.
- D. Ask UserB to sign out and sign in to Teams.
- E. Ask UserB to use Skype for Business to chat with UserA.

Answer: ([SHOW ANSWER](#))

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interopability>

NEW QUESTION: 3

A company has a Microsoft 365 subscription. The company implements a new security policy that has the following requirements:

Guest users from specific domains must be allowed to collaborate by using Microsoft Teams.

Guest users must be prevented from inviting other guests.

You need to recommend a solution to meet the security policy requirements.

What should you recommend?

A. Run the following PowerShell cmdlets:

```
New-AzureADPolicy | Set-AzureADPolicy
```

B. From the Microsoft Teams admin center, modify external collaboration settings.

C. From Azure Active Directory, modify external collaboration settings.

D. From the Microsoft Teams admin center, modify the Communicate with Skype users option.

Answer: C ([LEAVE A REPLY](#))

Reference:

<https://www.thatlazyadmin.com/2019/07/09/how-to-prevent-microsoft-teams-guest-users-from-inviting-guests/>

NEW QUESTION: 4

A company uses Microsoft Teams. A user reports that they are unable to sign in to Teams. The user is able to reproduce the issue on multiple devices. The user provides you with the following screenshot that shows the error message.

Use the drop-down menus to select the answer choice that answers each question based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Which logs should you investigate for more information about the error?

▼
SBC logs
Fiddler logs
Event viewer log
Desktop logs

What should you do to troubleshoot the issue?

▼
Re-add the user's work or school account in Windows settings.
Recreate the registry key HKEY_CURRENT_USER\Software\Microsoft\Windows\CurrentVersion\Run.

Which additional action should you perform?

▼
Disable Active Directory Authentication Library (ADAL).
Delete the contents of the Ngc folder.

Answer:

Which logs should you investigate for more information about the error?

- SBC logs
- Fiddler logs
- Event viewer log
- Desktop logs

What should you do to troubleshoot the issue?

- Re-add the user's work or school account in Windows settings.
- Recreate the registry key HKEY_CURRENT_USER\Software\Microsoft\Windows\CurrentVersion\Run.

Which additional action should you perform?

- Disable Active Directory Authentication Library (ADAL).
- Delete the contents of the Ngc folder.

NEW QUESTION: 5

A company deploys Microsoft Teams by using Microsoft Endpoint Configuration Manager. The Teams app that you installed is more than three months old. You plan to update all user devices to a newer version of the app.

You need to prepare the environment for the new deployment.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Delete the HKEY_CURRENT_USER\Software\Microsoft\Office\Teams\LoggedInOnce registry value.
- B. Delete the HKEY_CURRENT_USER\Software\Microsoft\Office\Teams\NativeWam registry value.
- C. Recursively delete all folders under the parent folder %localappdata\Microsoft\Teams\.
- D. Uninstall the Teams app for every user profile.
- E. Delete the HKEY_CURRENT_USER\Software\Microsoft\Office\Teams\PreventInstallationFromMsi registry value.

Answer: C,D,E (LEAVE A REPLY)

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/msi-deployment>

NEW QUESTION: 6

You need to resolve the issue reported by User5. Which PowerShell command should you run?

- A. Set-CsUserServicesPolicy -Identify "<policy name>" -UcsAlloMed \$False
- B. Set - CsAddressBookConfiguration -identity Site:Redmond -RunTimeOfDay 23:00
- C. Invoke-CsUcsRollback -Identity "<UPN>~

D. Import-ContactList -CSV -CSVData

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 7

A company has a Microsoft Teams environment. The sales department and the support department set up teams with standard channels.

Users from the sales department report that the Files tab in one of the channels is not accessible.

The following message displays:

Item might not exist or is no longer available.

You need to identify and resolve the issue.

What should you do?

A. Revert the renamed folder to the original channel folder name.

B. Recover all the deleted items from the recycle bin of the corresponding Teams site.

C. Create a separate document library with the same name as the channel.

Answer: B ([LEAVE A REPLY](#))

The SharePoint folder name must match the channel name. Renaming the SharePoint folder breaks the link between the channel and the folder.

NEW QUESTION: 8

You are the administrator for an organization.

A user named User1 can communicate with User2 from an external domain by using chat. User1 is not able to add User2 to a team.

You need to ensure that User1 can add User2 to a team.

What should you do?

A. Enable external access.

B. Confirm whether the domain is in the external access allowed list.

C. Ask the administrator of the external domain to add your domain to their Allowed Domain list.

D. Use the Microsoft Teams web app.

E. Enable guest access.

Answer: E ([LEAVE A REPLY](#))

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/communicate-with-users-from-other-organizations#guest-access>

NEW QUESTION: 9

A user works from a remote location and has a LAN connection and a mobile internet connection. Each connection is provided by a different internet service provider.

The user can make and receive calls by using the LAN connection. The user cannot make or receive calls by using the mobile connection.

You need to troubleshoot the issue.

Solution: Determine which calling policies are assigned to the user.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: ([SHOW ANSWER](#))

<https://learn.microsoft.com/en-us/MicrosoftTeams/teams-calling-policy>

NEW QUESTION: 10

User1 shares a Microsoft Word document with User2 during a Microsoft Teams chat session.

User2 is unable to make any changes to the document.

You need to determine the root cause of the issue.

What is the cause?

- A. User2 does not have a Microsoft SharePoint license.
- B. A sensitivity label has been applied to the shared file.
- C. The Microsoft Office package is not activated on User2's device.
- D. User2 has view-only permissions for the document.

Answer: B ([LEAVE A REPLY](#))

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labels?view=o365-worldwide>

NEW QUESTION: 11

A company has Microsoft 365 E5 licenses.

Users report that they cannot access the Power BI app within the Teams app.

You need to resolve the issue.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. In the Teams app store, confirm that the Power BI app is not blocked.
- B. Add Power BI to the custom apps Allowed list.
- C. Ensure that the assigned app setup policy is assigned to the users.
- D. Disable the Conditional Access policy to limit Power BI access in Teams.
- E. Assign an app permission policy to users. Ensure that the policy does not block Power BI.

Answer: A,C,E ([LEAVE A REPLY](#))

Reference:

<https://powerbi.microsoft.com/en-us/blog/guide-to-enabling-your-organization-to-use-power-bi-in-microsoft-teams/>

NEW QUESTION: 12

You need to resolve the issue for the legal department employees.

What should you do?

- A. Set external sharing to Anyone.
- B. Grant the org-wide Teams Member group permissions to the parent site of the Team.

- C. Grant the org-wide Teams Member group unique permission to the document library.
- D. Set external sharing to Only people in your organization

Answer: C (LEAVE A REPLY)

NEW QUESTION: 13

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A user works from a remote location and has a LAN connection and a mobile internet connection. Each connection is provided by a different internet service provider.

The user can make and receive calls by using the LAN connection. The user cannot make or receive calls by using the mobile connection.

You need to determine the cause of the issue.

Solution: Call Analytics, determine whether a voice call from the user was registered and review relevant call statistics.

Does the solution meet the goal?

- A. No
- B. Yes

Answer: A (LEAVE A REPLY)

NEW QUESTION: 14

A company uses Microsoft Teams.

You need to configure email channel settings for the company.

Where should you perform each task? To answer, drag the appropriate locations to the correct requirement. Each location may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Locations	Task	Location
<div style="border: 1px solid gray; padding: 2px; margin-bottom: 5px;">Team admin center</div> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 5px;">Channel settings</div> <div style="border: 1px solid gray; padding: 2px;">Microsoft 365 admin center</div>	Enable channel emails for members only. Whitelist specific domains for all teams. Enable channel emails for all teams	<div style="border: 1px solid gray; padding: 5px; margin-bottom: 5px;">Location</div> <div style="border: 1px solid gray; padding: 5px; margin-bottom: 5px;">Location</div> <div style="border: 1px solid gray; padding: 5px;">Location</div>

Answer:

Locations	Task	Location
Team admin center	Enable channel emails for members only.	Channel settings
Channel settings	Whitelist specific domains for all teams.	Team admin center
Microsoft 365 admin center	Enable channel emails for all teams	Team admin center

Reference:

<https://support.microsoft.com/en-gb/office/manage-who-can-send-email-to-a-channel-in-teams-4f1a1224-e71b-45de-8f68-8e08f7874fa9>

<https://docs.microsoft.com/en-us/microsoftteams/enable-features-office-365>

NEW QUESTION: 15

A company uses Microsoft Teams.

You receive reports from users that they are unable to perform specific actions as guests.

You need to determine which actions can be performed by guest users and which actions can be performed by Teams users in the organization.

Which configuration should you use to validate each failed action? To answer, drag the appropriate roles to the correct actions. Each role may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Roles	Answer Area								
Users	<table border="1"> <thead> <tr> <th>Action</th> <th>Role</th> </tr> </thead> <tbody> <tr> <td>Leave the organization</td> <td></td> </tr> <tr> <td>Upload files to private chat</td> <td></td> </tr> <tr> <td>Edit Teams</td> <td></td> </tr> </tbody> </table>	Action	Role	Leave the organization		Upload files to private chat		Edit Teams	
Action		Role							
Leave the organization									
Upload files to private chat									
Edit Teams									
Guests									

Answer:

Roles	Answer Area								
Users	<table border="1"> <thead> <tr> <th>Action</th> <th>Role</th> </tr> </thead> <tbody> <tr> <td>Leave the organization</td> <td>Guests</td> </tr> <tr> <td>Upload files to private chat</td> <td>Users</td> </tr> <tr> <td>Edit Teams</td> <td>Users</td> </tr> </tbody> </table>	Action	Role	Leave the organization	Guests	Upload files to private chat	Users	Edit Teams	Users
Action		Role							
Leave the organization		Guests							
Upload files to private chat	Users								
Edit Teams	Users								
Guests									

NEW QUESTION: 16

You manage the Microsoft Teams environment for a tenant.

Users report authentication issues. In the Azure AD admin center, you view many sign in error codes.

You need to manually reset Seamless Single Sign-on (SSO).

Which five actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Ensure the devices are connected to the corporate network.	
Disable Seamless SSO for each Active Directory forest where you have set up the SSO feature.	
Get the list of Active Directory forests on which Seamless SSO has been enabled.	
Enable the Seamless SSO in your tenant.	
Import the Seamless SSO PowerShell module.	
Ensure the devices are Azure AD joined.	
Enable Seamless SSO for each Active Directory forest.	
Ensure that the Azure AD URL (https://autologon/microsoftazuread-ss0.com) is part of the user's Intranet zone settings.	

Answer:

Answer Area
Import the Seamless SSO PowerShell Module
Get the list of Active Directory forests on which...
Disable Seamless Sso for each Active Directory...
Enable Seamless SSO for each Active Directory forest.
Enable the Seamless SSO in your tenant.

- 1 - Import the Seamless SSO PowerShell Module
- 2 - Get the list of Active Directory forests on which...
- 3 - Disable Seamless Sso for each Active Directory...
- 4 - Enable Seamless SSO for each Active Directory forest.
- 5 - Enable the Seamless SSO in your tenant.

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/hybrid/tshoot-connect-ss0>

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NEW QUESTION: 17

A company uses Direct Routing.

Users report that they are not able to dial out to specific numbers. You have been provided with the tenant's dial plan that has the following normalization rule:

* Pattern: A0?(\d{7})\$

* Translation: +1250S1

The administrator is unsure if the normalization rule is causing this issue and needs help understanding it. You need to provide the administrator with the correct normalization of two dialed telephone numbers.

You need to provide the administrator with the correct normalization of two dialed telephone numbers. What should you identify? To answer, select the appropriate translated numbers in the dialog box in the answer area.

NOTE: Each correct selection is worth one point.

ANSWER AREA

The screenshot shows a Microsoft interface with a 'Dialing' dialog box. The 'Dialing' field contains '051305144' and the 'Translated numbers' list contains '+125051305144', '51305144', '051305144', '+12501305144', and '+125051305144'. The 'Dialing' field contains '05125085' and the 'Translated numbers' list contains '+125005125085', '5125085', '05125085', '+12505125085', and '+125005125085'.

Answer:



NEW QUESTION: 18

You manage the Microsoft Teams environment for a company. You configure direct routing telephony.

A user reports that the dial pad does not appear in their Teams app.

You need to resolve the issue. You assign the user a phone system license.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Statement	Value
Configure the OnlineVoiceRoutingPolicy.	<div style="border: 1px solid black; padding: 2px;"> <div style="background-color: #808080; color: white; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">Null</div> <div style="padding: 2px;">Non-null value</div> </div>
Ensure the user is homed.	<div style="border: 1px solid black; padding: 2px;"> <div style="background-color: #808080; color: white; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">On-premises</div> <div style="padding: 2px;">Online</div> </div>
Ensure that the HostingProvider parameter uses the following value	<div style="border: 1px solid black; padding: 2px;"> <div style="background-color: #808080; color: white; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">A value that starts with sipfed.online.</div> <div style="padding: 2px;">A value that does not start with sipfed.online.</div> </div>
Ensure that the user's effective TeamsCallingPolicy includes the following parameter and value.	<div style="border: 1px solid black; padding: 2px;"> <div style="background-color: #808080; color: white; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">AllowCallForwardingtoUser set to true.</div> <div style="padding: 2px;">AllowPrivateCalling set to true.</div> <div style="padding: 2px;">AllowWebSPTNCalling set to true.</div> <div style="padding: 2px;">AllowCallForwardingtoPhone set to true.</div> </div>

Answer:

Statement	Value
Configure the OnlineVoiceRoutingPolicy.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #444; color: white; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">Null</div> <div style="border: 2px solid red; padding: 2px;">Non-null value</div> </div>
Ensure the user is homed.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #444; color: white; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">On-premises</div> <div style="border: 2px solid red; padding: 2px;">Online</div> </div>
Ensure that the HostingProvider parameter uses the following value	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #444; color: white; padding: 2px; text-align: right;">▼</div> <div style="border: 2px solid red; padding: 2px;">A value that starts with sipfed.online.</div> <div style="padding: 2px;">A value that does not start with sipfed.online.</div> </div>
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Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-voice-routing-policies>

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-enable-users>

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

NEW QUESTION: 19

You manage the Microsoft Teams environment for a company. A user tries to sign in to the Teams web client. The following error message displays:



CONTOSO demo

User: user1@contoso.com
Microsoft

You can't get there from here

This application contains sensitive information and can only be accessed from:

- Devices or client applications that meet Contoso management compliance policy.

You need to be signed in to Microsoft Edge with the work or school account shown above. To sign in, click on your account image. [Learn More](#)

[Sign out and sign in with a different account](#)

[More details](#)

Use the drop-down menus to select the answer choice that answers each question based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Answer Area

What is the cause of the error?

Multi-factor authentication for the user has failed.
The web-based application access is blocked by a Conditional Access policy.
The Teams web-based application will not correctly sign in if Teams is not allowed as a trusted site.
The user is trying to sign in to a new device. Windows Information Protection tool blocked the user from signing in.

What should you use to investigate the issue?

Azure Active Directory.
Windows Event Viewer.
Windows Information Protection.

Which action should you perform so that the user can sign in?

Clear user's browser cache.
Advise user to sign in by using the desktop app.
Advise user to enroll the device with Microsoft Intune.
Advise the user to sign in by using a different account.
Add <https://login.microsoftonline.com> and https://*.teams.microsoft.com URLs as trusted sites.

Answer:

Answer Area

What is the cause of the error?

Multi-factor authentication for the user has failed.
The web-based application access is blocked by a Conditional Access policy.
The Teams web-based application will not correctly sign in if Teams is not allowed as a trusted site.
The user is trying to sign in to a new device. Windows Information Protection tool blocked the user from signing in.

What should you use to investigate the issue?

Azure Active Directory.
Windows Event Viewer.
Windows Information Protection.



Which action should you perform so that the user can sign in?

Clear user's browser cache.
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Advise user to enroll the device with Microsoft Intune.
Advise the user to sign in by using a different account.
Add https://login.microsoftonline.com and https://*.teams.microsoft.com URLs as trusted sites.

Which action should you perform so that the user can sign in?

Clear user's browser cache.
Advise user to sign in by using the desktop app.
Advise user to enroll the device with Microsoft Intune.
Advise the user to sign in by using a different account.
Add https://login.microsoftonline.com and https://*.teams.microsoft.com URLs as trusted sites.

NEW QUESTION: 20

An organization has E5 licenses without audio conferencing.

When a user sends a chat message from the Microsoft Teams desktop app the messages are not delivered to recipients. When the user sends a chat message by using the Teams mobile app the messages are delivered.

You need to resolve the issue.

Which three actions should you perform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Clear the Teams app local cache and the Windows credentials cache.
- B. Update the Teams desktop app to the latest version.
- C. Sign out of Teams and the sign back in to Teams.
- D. Deactivate and reactivate the user's Teams license.

Answer: A,B,C ([LEAVE A REPLY](#))

NEW QUESTION: 21

A company uses Microsoft Teams.

A user reports that they are unable to start recording a meeting.

You need to investigate the issue by reviewing the appropriate information.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Question	Response
Where should you obtain the logs?	<ul style="list-style-type: none">From the meeting organizer and the userFrom the meeting organizer onlyFrom the user onlyFrom the meeting organizer and the user
Which PowerShell cmdlet should you run?	<ul style="list-style-type: none">Get-CsTeamsMeetingPolicy -identity <UPN of the user experiencing the issue>Get-CsTeamsMeetingPolicy flGet-CsTeamsMeetingPolicy -identity globalGet-CsTeamsMeetingPolicy -identity <UPN of the user experiencing the issue>

Answer:

Answer Area

Question	Response
Where should you obtain the logs?	<ul style="list-style-type: none">From the meeting organizer and the userFrom the meeting organizer onlyFrom the user onlyFrom the meeting organizer and the user
Which PowerShell cmdlet should you run?	<ul style="list-style-type: none">Get-CsTeamsMeetingPolicy -identity <UPN of the user experiencing the issue>Get-CsTeamsMeetingPolicy flGet-CsTeamsMeetingPolicy -identity globalGet-CsTeamsMeetingPolicy -identity <UPN of the user experiencing the issue>

NEW QUESTION: 22

A company implements Microsoft Teams.

You need to recommend channel types so that the company can implement specific capabilities

Which channel type should you recommend? To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

 **Capability**
Create a separate SharePoint site.

Ensure that a channel is not included in the copy when

Can host channel meetings.

Can add members automatically.

Type

Standard
Private
Standard

Standard
Private
Standard

Private
Private
Standard

Standard
Private
Standard

Answer:

Answer Area

Capability

Create a separate SharePoint site.

Ensure that a channel is not included in the copy when

Can host channel meetings.

Can add members automatically.

Type

Standard
Private
Standard

Standard
Private
Standard

Private
Private
Standard

Standard
Private
Standard



NEW QUESTION: 23

A school implements Microsoft Teams.

Teachers report that they cannot schedule Teams live events.

You need to investigate and troubleshoot the issue.

You run `Get-MsolUser -UserPrincipalName Teacher1@contoso.com | Format-List DisplayName,Licenses` and review the results as shown in the Licenses exhibit.

```
DisplayName : Teacher1
Licenses    : {Contoso:STANDARDWOFFPACK-FACULTY}
```

This is output for Powershell results for Teacher1

You review the Microsoft Teams debug logs that you collect from the teacher's device as shown in the Debug logs exhibit.

BroadcastScheduling - allowBroadcastScheduling policy is set to true

BroadcastScheduling - isFreemium: false

BroadcastScheduling - user region is emea, isQuickStartEnabledInRegion is true, isBYOEEEnabledInRegion is true



You review the meeting policy settings as shown in the Meeting policy exhibit.

General

These are the general settings for meeting policies. [Learn more](#)

Allow Meet now in channels Off

Allow the Outlook add-in Off

Allow channel meeting scheduling Off

Allow scheduling private meetings Off



For each of the following statements, select Yes if the statement is true. Otherwise, select No.

Statement	Yes	No
Is the licensing sufficient for the teachers to schedule live events?	<input type="radio"/>	<input type="radio"/>
Is a network trace needed to troubleshoot the issue?	<input type="radio"/>	<input type="radio"/>
Does the teacher's policy allow for the creation of live events?	<input type="radio"/>	<input type="radio"/>

Answer:

Statement	Yes	No
Is the licensing sufficient for the teachers to schedule live events?	<input type="radio"/>	<input checked="" type="radio"/>
Is a network trace needed to troubleshoot the issue?	<input type="radio"/>	<input checked="" type="radio"/>
Does the teacher's policy allow for the creation of live events?	<input checked="" type="radio"/>	<input type="radio"/>

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/enterprise-users/licensing-service-plan-reference>

<https://docs.microsoft.com/en-us/microsoftteams/teams-live-events/plan-for-teams-live-events>

Topic 1, Fabrikam

To start the case study

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. When you are ready to answer a question, click the Question button to return to the question.

Background

Fabrikam, Inc. Ltd. is a pharmaceutical company with offices in the USA, UK, and Australia. The company has the following departments:

IT

Sales

Human resources (HR)

Research and development (R&D)

Technical support

Legal department

You join the company as a Microsoft Teams administrator.

Current environment

Active Directory

The network contains an on-premises Active Directory domain. All user accounts are assigned to departmental organizational units (OUs).

Microsoft 365

You assign all employees a Microsoft Office 365 E3 license. Fabrikam has recently migrated from Skype for Business server to Microsoft Teams.

Network environment

The company uses a combination of IPv4 and IPv6 addresses.

Calling

The company plans to use a Session Border Controller (SBC) connected to Phone System Direct Routing for their telephony solution. The company registers the SBC domain name, sip.contoso.com, in as tenant domain.

Requirements

Emergency calling

You must configure a tenant trusted IP list for emergency address locations.

Security

Sales interns must not have the ability to share files in one-on-one chats. Teams and channels must meet following compliance requirements:

You must create the following groups for teams and channels: Team Owners, Team Members and Team Visitors.

The Team Visitors group is for internal UserX that does not have access to the Private channels chats, but does have access to SharePoint sites for auditing the files within the private channels. Channels for the different departments must not inherit permissions from the parent sites.

Permissions for each channel must be unique.

ProjectNextGenApp

The R&D team has a private channel named ProjectNextGenApp. The members of the channel need to collaborate on files with an external user, but they do not want the external user to be able to read and send messages in the channel.

Legal department

You must ensure that users in the legal department can view the files uploaded by owners within one channel or access SharePoint.

Issues

CEO

The company's CEO reports that they do not receive notifications for chat messages in the desktop version of Microsoft Teams.

AdministratorA

AdministratorA is configuring Direct Routing. The administrator runs following PowerShell command to pair the SBC to the tenant or add the SBC from the Teams admin center.

```
PS C:\Windows\system32> New-CsOnlinePSTNGateway -Fqdn sbc.Fabrikam.com -MediaBypass $false -SipSignallingPort 5061 -MaxConcurrentSessions 10 -Enabled $true
```

The following error message displays:

```

Cannot use domain " sbc.fabrikam.com" as it was not configured for this tenant.
+ CategoryInfo          : InvalidArgument:(Fqdn=sbc.fabrikam...diaBypass=False:Trunkconfig) [New-
CSONlinePSTNGateway],
    ArgumentException
+ FullyQualifiedErrorId : CustomValidationFailed,
Microsoft.Rtc.Management.Internal.NewCSONlinePSTNGatewayCmdlet
+ PSComputerName        : admin3a.online.lync.com

```

Human resources manager

The human resources manager is unable to access the files in a Private channel named StaffRecruiters. He gets an error message when they select the Files tab that the Item does not exist or no longer available.

Audit team

Users who are part of the audit team report that they were unable to access the Files tab of a channel in the team. The following error message displays when they attempt to access files:



User1

User1 reports high CPU usage while using the Teams application and would like to know more on how Teams uses resources.

Name	Status	42 % CPU	90 % Memory	4 % Disk	6 % Network
> Microsoft Teams (6)		33.1%	1,617.7 MB	1,1 MB/s	0 Mbps
> Google Chrome (29)		2.7%	1,322.5 MB	0,1 MB/s	1.7 Mbps

User2

User2 reports that automatic updates for the Teams client are not working.

User3

User3 reports that they are not able to download a file that was shared with them in a one-to-one chat within the Files tab. The following error message displays:

"This item might not exist or is no longer available."

User4

User4 reports that the following message displays when they navigate to the SharePoint Site for the private channel:

"Access denied"

User5

User5 has multiple groups and contacts but none of the groups or users appear in the Teams app. The Contact List Provider for User5 is listed as Unified Contact Store (UCS).

User6

User6 reports that they are not able to download a file that was shared with them in a one-to-one chat within the Files tab and receives the follow error message:

"This item might not exist or is no longer available."

Emergency calling

Users report that the Teams app does not display an emergency address in the calls section of client settings. No emergency address is listed when placing a call. You collect Teams debug logs from a user. A representative section of the log is shown below:

```
callingService: [setLocationInfo] set with [locationInfoType=1] [content=
{"endpointNetwork":"Unknown","networkSiteId":null,"enableLocationBasedRouting":false,
"siteAddress":null,"subnetId":null}][context=locationResponse][mediaOptimization]
```

Reports

Users within the company report poor quality when they make Teams calls and dial telephone numbers. You must generate the following reports to troubleshoot the issues:

Report1: Show Public Switched Telephone Network (PSTN) calls for the last 28 days.

Report2: Compare usage and quality across users.

NEW QUESTION: 24

You support a Microsoft Teams environment for a company. A member of a private channel reports that when they try to view files in the Files tab. the following message displays:



You need to recommend a solution to resolve the issue.

Which two recommendations can the member perform to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Set access permissions for the document library.
- B. Remove and re-add the member to the channel.
- C. Unassign and re-assign the user SharePoint license.
- D. Create a SharePoint address for the user.

Answer: B,D (LEAVE A REPLY)

NEW QUESTION: 25

You own a team that has three standard channels.

The team has been deleted.

You need to locate the files from all three channels.

Where should you navigate to locate the files?

- A. The tenant's SharePoint home page recycle bin.
- B. The SharePoint site's second stage recycle bin.
- C. The SharePoint site document library.
- D. The SharePoint site's first stage recycle bin.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 26

A company uses Microsoft Teams. Policies are assigned to users.

Users cannot record or use captions in Microsoft Teams meetings, but they can record 1:1 calls. Users must be able to record and use captions in meetings, but they should not be able to record 1:1 calls.

You need to troubleshoot the assigned policies.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

The screenshot shows a PowerShell command completion interface with three dropdown menus. The first dropdown is for the command name, with options: Set-CsTeamsMeetingPolicy, Set-CsTeamsCallingPolicy, Grant-CsCloudMeetingPolicy, and Grant-CsTeamsCallingPolicy. The second dropdown is for the identity, with options: -identity "PolicyOne", -identity "Policy", and -identity "PolicyTwo". The third dropdown is for the value, with options: AllowCloudRecording, AllowCloudRecordingForCalls, AllowMeetNow, and ChannelRecordingDownload. A fourth dropdown is for the value, with options: RecordingStorageMode, AllowTranscription, LiveStreamingMode, LiveCaptionsEnabledType, and RecordingStorageMode. A fifth dropdown is for the value, with options: AllowCloudRecording, AllowCloudRecordingForCalls, AllowMeetNow, and ChannelRecordingDownload. A sixth dropdown is for the value, with options: AllowCloudRecording, AllowCloudRecordingForCalls, AllowMeetNow, and ChannelRecordingDownload.

Answer:

The screenshot shows the same PowerShell command completion interface as above, but with red boxes highlighting the correct selections. The correct selections are: Set-CsTeamsMeetingPolicy, -identity "Policy", AllowCloudRecording, AllowCloudRecording, AllowCloudRecording, and RecordingStorageMode.

NEW QUESTION: 27

You are a Microsoft Teams administrator for a company. The company uses active calling plans and dynamic emergency calling.

One of the company's offices is moving to a new physical location.

You need to use the Teams admin center to update the emergency address for the new office location.

What should you do?

- A. From Emergency Addresses, edit the current address.
- B. From Emergency Addresses, delete the current address and create a new location with the new address.
- C. From Network and Locations, edit the current address.
- D. From Network and Locations, delete the current address and create a new location with the new address.

Answer: B ([LEAVE A REPLY](#))

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/add-change-remove-emergency-location-organization>

NEW QUESTION: 28

You need to resolve the emergency address issue.

What should you do?

- A. Add only the IPv6 public relay IP address to the trusted IP address list for the tenant.
- B. Add only the IPv4 public relay IP address to the trusted IP address list for the tenant.
- C. Add the IPv4 and IPv6 public relay addresses to the trusted IP address list for the tenant.
- D. Route HTTPS traffic to Microsoft Teams by using a proxy and the proxy IP address.

Answer: (SHOW ANSWER)

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/configure-dynamic-emergency-calling>

NEW QUESTION: 29

A company uses Microsoft Teams.

Users report that pinned apps disappear if they sign out of Teams.

You need to troubleshoot the issue.

Which policy should you check?

- A. App setup
- B. App permission
- C. Manage apps
- D. Conditional access

Answer: (SHOW ANSWER)

NEW QUESTION: 30

You need to configure the system to meet the requirements for guest users.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Create and assign a calling policy for guest users.
- B. Edit the guest access policy to disable calls.
- C. Edit the guest access policy to disable chat.
- D. Create and assign a messaging policy for guest users.

Answer: A,C (LEAVE A REPLY)

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-calling-policy>

NEW QUESTION: 31

You are administering a Microsoft Teams environment for a company.

A producer deletes a live event from a Teams calendar. The producer must access the recording, attendee engagement report, and Q&A report for the live event.

You need to retrieve the resources for the producer.

Where should you look for the resources?

- A. Microsoft Stream
- B. Teams admin center
- C. OneDrive for Business
- D. Microsoft 365 admin center

Answer: D ([LEAVE A REPLY](#))

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NEW QUESTION: 32

A company uses Microsoft Teams.

Users report that pinned apps disappear if they sign out of Teams.

You need to troubleshoot the issue.

Which policy should you check?

- A. App permission
- B. Manage apps
- C. Conditional access
- D. App setup

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 33

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A user works from a remote location and has a LAN connection and a mobile internet connection. Each connection is provided by a different internet service provider.

The user can make and receive calls by using the LAN connection. The user cannot make or receive calls by using the mobile connection.

You need to determine the cause of the issue.

Solution: Use the Skype for Business Network Assessment tool to determine if the user has access to all Microsoft Teams URLs and IPs.

Does the solution meet the goal?

A. No

B. Yes

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 34

You need to set up the calling environment for the sales and support departments.

Which setup paths should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Option	Value
Primary number configuration	<input type="checkbox"/> Call queue <input type="checkbox"/> Auto attendant <input type="checkbox"/> Regular number
Secondary number configuration	<input type="checkbox"/> Call queue <input type="checkbox"/> Auto attendant <input type="checkbox"/> Regular number
Routing method for the support department	<input type="checkbox"/> Longest idle <input type="checkbox"/> Round robin <input type="checkbox"/> Serial routing <input type="checkbox"/> Attendant routing



Answer:

Option	Value
Primary number configuration	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #808080; color: white; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">Call queue</div> <div style="border: 2px solid red; padding: 2px;">Auto attendant</div> <div style="padding: 2px;">Regular number</div> </div>
Secondary number configuration	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #808080; color: white; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">Call queue</div> <div style="border: 2px solid red; padding: 2px;">Auto attendant</div> <div style="padding: 2px;">Regular number</div> </div>
Routing method for the support department	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #808080; color: white; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">Longest idle</div> <div style="border: 2px solid red; padding: 2px;">Round robin</div> <div style="padding: 2px;">Serial routing</div> <div style="padding: 2px;">Attendant routing</div> </div>

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

NEW QUESTION: 35

You are managing the Teams environment for a tenant with Microsoft Cloud App Security (MCAS) enabled. All users of the tenant can share and download files via Microsoft Teams person-to-person (P2P) private chat.

User1 can share files but when trying to download files shared by colleagues, the notification The files didn't download. appears in the bottom right corner of the screen.

You need to determine the cause of this issue.

What is the cause of this issue?

- A. User1 has a Microsoft Information Protection policy in place.
- B. User1 has a Conditional Access session policy in place.
- C. User1 has a communication compliance policy in place.
- D. User1 has a data loss prevention (DLP) policy in place.

Answer: (SHOW ANSWER)

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/information-protection?view=o365-worldwide>

NEW QUESTION: 36

You need to provide the correct statements to User1.

Which two statements are correct? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. No matter how much memory is available, Teams will not pass the 1.5 GB threshold
- B. The Microsoft Teams web and desktop apps use memory in very different ways from each other.
- C. The more memory the machine Teams is running has, the more memory Teams will use.
- D. When other apps or services require system memory, Microsoft Teams could give up some to provide to the others.

Answer: C,D (LEAVE A REPLY)

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-memory-usage-perf>

NEW QUESTION: 37

You manage the Microsoft Teams environment for a company.

The company has federation configured only for the human resources (HR) department, and only with Vendor A.

User1, who is part of the HR department, cannot communicate with VendorA.

You need to troubleshoot why User1 cannot communicate with VendorA.

What should you do?

- A. Ensure that federated access is enabled in the external access policy for the user.
- B. Ensure the user is added as a guest in the VendorA tenant.
- C. Ensure that federated access is enabled in the external user communication policy for the user.
- D. Ensure the target domain for VendorA is listed in the Allowed Domains list.
- E. Ensure the tenant is enabled for federation.

Answer: A (LEAVE A REPLY)

Reference:

<https://docs.microsoft.com/en-us/skypeforbusiness/set-up-policies-in-your-organization/create-custom-external-access-policies>

NEW QUESTION: 38

You manage the Microsoft Teams environment for a company.

You need to configure the system to ensure that users can view data from an external app within a Teams channel.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Enable interaction with custom apps for the company's tenant.	
Navigate to the channel where you want to share content from the external app.	
Select Apps and create an incoming webhook.	
Enable third-party apps for the company's tenant.	
Use the unique URL for the channel to post messages.	
Select the appropriate team and then select Manage team.	
Select Connectors and select a webhook.	

Answer:

Answer Area

Enable interaction with custom apps for the company's tenant.

Navigate to the channel where you want to share content from the external app.

Select Connectors and select a webhook.

Use the Unique URL for the channel to post messages.

- 1 - Enable interaction with custom apps for the company's tenant.
- 2 - Navigate to the channel where you want to share content from the external app.
- 3 - Select Connectors and select a webhook.
- 4 - Use the Unique URL for the channel to post messages.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/platform/webhooks-and-connectors/how-to/add-incoming-webhook>

NEW QUESTION: 39

A company assigns Microsoft 365 E3 licenses to all users. The company configures a Conditional Access policy.

UserA initiates a one-to-one Microsoft Teams chat with UserB. UserA reports that they cannot share files with UserB. All other users within the company can share files in one-to-one chats.

You need to resolve the issue.

What should you do?

- A. Check permissions and sign in access for UserA's OneDrive account.
- B. Assign UserA a Microsoft 365 E5 license to replace the E3 license.
- C. Disable and re-enable the SharePoint online license assigned to UserA.
- D. Turn off the Conditional Access policy for UserA.

Answer: ([SHOW ANSWER](#))

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