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NEW QUESTION: 1

* Add data to the new table.

* Delete an unused area from the site map.

The components must be transported to a different environment.

You need to determine the method required to transport each component.

Which method should you use? To answer, drag the appropriate methods to the correct components. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

NEW QUESTION: 2

You attempt to deactivate several currencies in a Microsoft Dataverse environment.

You are not able to deactivate one of the currencies.

You need to determine why you cannot deactivate the currency.

What is the reason?

- A. You are not the currency record owner.
- B. The currency is used by an active business process.
- C. The currency is the base currency.
- D. The currency is used by another record.

Answer: C ([LEAVE A REPLY](#))

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/org-service/web-service-error-codes>

<https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple-currencies>

NEW QUESTION: 3

You are a Dynamics 365 Customer Service administrator.

You need to configure the following automation for the sales team:

- * Send an email when the status changes on an Opportunity.
- * Text the sales manager when an Opportunity is created.
- * Create a Wunderlist task when an Opportunity is open for 30 days.

Which tool should you use for each requirement? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.

Answer:

NEW QUESTION: 4

You create a canvas app for a sales team. The app has an embedded Power BI tile that shows year-to-date sales. Sales users do not have access to the data source that the tile uses.

Sales team users must be able to see data in the Power BI tile. You must minimize the level of permissions that you grant and minimize administrative overhead.

You need to share another Power BI component to make the data visible.

What should you share?

- A.** The Power BI dataset the tile uses as a data source.
- B.** The Power BI workspace that includes the tile.
- C.** The Power BI dashboard that includes the tile.

Answer: C ([LEAVE A REPLY](#))

Once shared, the PowerApps app will be accessible by all users who have permissions to access the app.

However, in order to make the Power BI content visible to those users, the dashboard where the tile comes from needs to be shared with the user on Power BI. This ensures that Power BI sharing permissions are respected when Power BI content is accessed in an app.

Reference:

<https://powerapps.microsoft.com/en-us/blog/power-bi-tile-in-powerapps/>

NEW QUESTION: 5

You create a canvas app that uses data from a Microsoft SQL Server database.

You use a dataflow to move some of the data from the database to Microsoft Dataverse. Users will filter the data by using the app.

You need to filter data in the dataflow and in the canvas app.

Which tools should you use? To answer, drag the appropriate tools to the correct requirements.

Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Answer:

Explanation

First Box: Power Query

To filter data in a dataflow, you should use Power Query. Power Query is a data connection tool that is part of the Microsoft Power Platform, which allows you to connect to various data sources, transform, and load data into other applications such as Power BI, Excel, and Dataverse. It is a functional, case-sensitive, and data-transformation language that enables you to discover, connect, combine, and refine data sources to meet your business intelligence needs.

Power Query allows you to filter data by using its built-in functions and operators. You can filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using M code, which is the underlying language used by Power Query.

Reference: <https://docs.microsoft.com/en-us/power-query/>

<https://docs.microsoft.com/en-us/power-query/transform/filter-rows-by-condition>

2nd Box: Power Fx

To filter data in a canvas app, you should use Power Fx. Power Fx is a no-code, low-code, and code-based platform that enables you to build custom business logic and automate workflows in your Power Platform apps. It allows you to create custom formulas and expressions in the app using a functional language, which allows you to filter data in the app.

Power Fx can be used to create custom formulas and expressions in the app which can filter data in the app by using its built-in functions and operators. You can filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using Power Fx code.

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/canvas-apps/power-fx-formulas>

NEW QUESTION: 6

You are implementing a model-driven app to support a new line of business.

There are several places where automated business logic must be applied.

You need to determine how to apply the business logic.

Which method should you use? To answer, drag the appropriate methods to the appropriate business logic statements. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-business-rules-recommendations-apply-logic-form>

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/configure-workflow-steps>

<https://carldesouza.com/difference-between-instant-automated-and-scheduled-flows-in-power-automate-and-how-to-change-the-type/>

NEW QUESTION: 7

A company's sales staff wants a simplified way to manage their opportunities in Dynamics 365 Sales without adding custom code.

You need to provide a solution for each requirement.

Which solutions should you provide? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Graphical user interface, text, application, email Description automatically generated

Box 1: Add a Kanban control.

The Kanban view allows your sales team to move opportunities from one stage to another by simply dragging them.

Box 2: Add both controls to the My Opportunities view.

* Kanban views help salespeople to manage their opportunities and activities effectively. Add the Kanban control to the Opportunity and Activity entity so salespeople can use the Kanban views. The Kanban control works only on the Opportunity and Activity entities.

* If you use unified interface, you can display any record in a calendar view via the calendar control.

- Go to Settings->Customization->Customize the System
- Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)
- Click the View tab
- Click "Add Control" and select the calendar control.
- Click the dot for every interface from which you want the calendar control to be available.

Box 3: Use a List view

opportunities in Dynamics 365 Sales

Reference:

<https://docs.microsoft.com/en-us/dynamics365-release-plan/2020wave1/dynamics365-sales/work-opportunities-k>

<https://crmtipoftheday.com/1206/view-any-dynamics-365-record-on-a-calendar/>

<https://fivep.com.au/how-to-get-visibility-and-report-on-an-opportunities-active-current-sales-stage-without-code>

NEW QUESTION: 8

You need to design and create the solution for gathering contact information from guests for marketing purposes.

What should you use? To answer, select the appropriate options In the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

NEW QUESTION: 9

A company has a model-driven app.

The app must meet the following requirements:

* Prevent users from saving a record if validation from a custom action fails.

* Query and update a list of records.

You need to configure processes for the app without using code.

Which processes should you use? To answer, drag the appropriate processes to the correct requirements. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

NEW QUESTION: 10

You set up a new instance of Dynamics 365 for Customer Service.

Users report a variety of issues working with cases on mobile devices.

You need to configure the mobile app to be able to view cases.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

1. User is able to login but can't see Case Records --> "Configure Mobile Settings on Case Entity Level"

2. Users can open cases but cannot see the subject of the case - "configure mobile settings at the field level within the case form"

3. User reports that they cannot access the system from Dynamics 365 mobile app --> Configure a security role in the mobile permission set of the appropriate user

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/mobile-app/set-up-dynamics-365-for-phon>

NEW QUESTION: 11

You are a Dynamics 365 Customer Service system administrator.

Your organization does not permit the use of custom code for solutions.

You need to create a view that can be viewed by all users in an organization.

Where should you create the view?

A. Microsoft Excel template

B. Entities component of a solution

C. Microsoft Visual Studio

D. Templates area

Answer: B (LEAVE A REPLY)

Entity: Refers to a table in Dataverse. Table and entity are often used interchangeably for data access.

Edit public views through tables

* In the solution create a new table or find an existing table that where the public views need to be edited.

* Expand Data, select Tables, select the table you want, and then select the Views area.

* On the toolbar, select Add view. Add view to table

* On the Create a view dialog, enter a name and, optionally, a description, and then select Create.

Reference:

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-edit-views-app-designer>

NEW QUESTION: 12

You have a business process flow.

You need to update the business process flow while minimizing administrative and maintenance efforts.

What should you implement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

NEW QUESTION: 13

You create a new Power Virtual Agents chatbot for an organization.

Testing and production deployment of the chatbot are not complete.

You need to ensure that appropriate users can access the chatbot.

Which methods should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Graphical user interface, application Description automatically generated

Box 1: Use the demo website

When publishing the bot to the web, you can publish to a prebuilt demo website (which you can use to share the bot with your teammates and stakeholders) and to your own live website.

Box 2: Share the chatbot to a security group containing all users.

A license for each user, also known as a "per user license" (or "Power Virtual Agent User License" as referred to on the Microsoft 365 admin center), should be assigned to individual users who need access to create and manage chatbots.

To simplify user license management, you can assign licenses to an Azure Active Directory (Azure AD) security group.

Box 3: Embed the chatbot code in an IFrame on your company's public website. You can add your bot to a live website as an IFrame. Your live website can be a customer-facing external website or an internal site, like a SharePoint or Yammer site.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels>

<https://docs.microsoft.com/en-us/power-virtual-agents/requirements-licensing>

NEW QUESTION: 14

A company has a portal. Users sign into the portal by using a social media account.

The company wants to replace the existing portal with a Power Apps portal. Users must sign up for access to the portal by using a Microsoft account and a unique invitation code that will be provided to the users.

You need to configure authentication for the home page.

Which values should you use? To answer, drag the appropriate values to the appropriate authentication settings. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

NO

NO

NEW QUESTION: 15

A company is configuring a Power Apps portal using Microsoft Dataverse.

The company requires the following:

Only authenticated users must be able to sign into the portal.

Authenticated users must have varying degrees of access to the different parts of the portal.

Users must enter one of several external identities when creating an account during the open registration process.

You need to configure user authentication and permissions.

Which component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/configure-portal-authentication>

NEW QUESTION: 16

You are a consultant. A client asks you to remove several solutions in one of their Microsoft Dataverse environments. The client wants to know what effect removing the solutions will have on the rest of the system.

You need to explain the results of removing the solutions.

Which components be affected? To answer, select the appropriate options in the answer are a.

NOTE: Each correct selection is worth one point.

Answer:

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NEW QUESTION: 17

A company is creating a canvas app and a model-driven app to manage their customer accounts. The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.

The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.

You need to configure the scope for the business rules.

Which scope should you use? To answer, drag the appropriate scopes to the correct business rules. Each scope may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Box 1: Table

The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.

Scope the business rule to Entity (Table).

Box 2: Specific form

The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.

For Model

The scope of the business rule determines which forms the business rule will be applied. You set the scope, according to the following:

If you select this item...

The scope is set to...

Entity- The table and all forms for the table

All Forms- All forms for the table

Specific form (account Main Form, for example) - Just that form

Reference: <https://debajmecrm.com/business-rules-in-powerapps-canvas-apps/>

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-business-rules-recommendations->

NEW QUESTION: 18

A company uses a Dataverse environment. The environment is accessed from canvas and model-driven apps.

The Dataverse environment contains a table that has the following columns:

* Name

* Company

* Contacted On

The company requires that the table not contain any duplicate rows when users create data in the environment.

You need to implement a solution that meets the requirement.

Solution: Create a duplicate detection rule for the columns.

Does the solution meet the goal?

A. No

B. Yes

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 19

You need to design and create the solution for gathering contact information from guests for marketing purposes.

What should you use? To answer, select the appropriate options In the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 20

You create a report by using Power BI Desktop and publish the report to the Power BI service.

You enable Power BI visualization embedding in a model-driven app.

You need to configure the model-driven app to display a Power BI tile

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Explanation:

1) Pin the Power BI report to a new dashboard in the Power BI service

2) Create a personal dashboard in the model-driven app (as Power BI dashboards are always personal dashboards (that can be shared))

3) Add a power BI tile to the dashboard and select the Power BI dashboard in the app.

NEW QUESTION: 21

You are examining several processes to determine if you can automate the processes by using Power Automate.

The processes must run without human intervention when possible.

You need to determine which flow type should be used for each process.

Which flow type should you use? To answer, drag the appropriate processes to the correct flow types. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Text Description automatically generated

Box 1: Attended desktop flow

Desktop flows are used to automate tasks on the Web or the desktop.

To run an attended desktop flow, you need to have an active Windows user session that matches the name of the user configured for your connection.

Note: Web applications are critical components of most organizations, and they are commonly used to access data from servers.

Most CRM and ERP platforms run through web browsers, while the most popular business productivity tools are web services. Web applications are unquestionably an integral part of the technological infrastructure of most companies.

To provide automation solutions for these applications, Power Automate Desktop supports all major browsers through its web automation actions.

Box 2: Unattended desktop flow.

Unattended desktop flows are best for applications that do not need human supervision.

References:

<https://docs.microsoft.com/en-us/learn/modules/pad-web/1-introduction>

<https://docs.microsoft.com/en-us/power-automate/desktop-flows/run-pad-flow>

NEW QUESTION: 22

A veterinary office plans to use Microsoft Power Platform to streamline customer experiences.

The customer creates a canvas app to manage appointments.

On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, a text field must appear so that staff members can add details about the pet.

You need to create a dynamically visible field.

What should you configure?

A. business rule

B. business process flow

C. workflow

Answer: A ([LEAVE A REPLY](#))

A business rule can be used to configure the visibility of a field based on the value selected in another field. In this case, a business rule could be created to make the text field for additional pet details visible when the

"Other" option is selected in the dropdown field for the type of pet. This can be done by going to the Power Apps portal, navigating to the Common Data Service, and creating a new business rule for the entity that contains the appointment form. Within the rule, you can set the visibility of the text field to be dependent on the value selected in the dropdown field. Reference:

<https://docs.microsoft.com/en-us/power-platform/model-driven-apps/model-driven-business-rules>
It's important to note that the above feature is only available in the PowerApps Model Driven App and not in Canvas App.

NEW QUESTION: 23

You plan to create a Power BI dataflow.

The Power BI dataflow has the following requirements:

- * Be able to create a copy of the dataflow to separate Power BI workspaces-
- * Schedule the dataflow to update every day at 11:00 AW.

You need to configure the dataflow.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 24

A company has locations in the United States, Brazil, India, and Japan. The company conducts financial transactions in all of these regions.

Financial transactions in Brazil are going to stop, but the office will remain open.

Users must no longer be able to create records associated with the Brazilian currency. Historical records must remain intact. You need to configure Microsoft Dataverse to meet the requirement.

What should you do?

- A. Rename the Brazilian currency.
- B. Delete the Brazilian currency record.
- C. Disable the Brazilian language pack.
- D. Deactivate the Brazilian currency record.

Answer: D (LEAVE A REPLY)

You can't delete currencies that are in use by other records; you can only deactivate them.

Deactivating currency records doesn't remove the currency information stored in existing records, such as opportunities or orders. However, you won't be able to select the deactivated currency for new transactions.

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple-currency>

NEW QUESTION: 25

A company uses a canvas app to manage production resources in a specific region. Employees must be at company locations to use the app.

Due to a sudden requirement for employees to work remotely, employees no longer commute to a specific location to conduct their work and cannot access the canvas app.

You must reconfigure the app to ensure that employees only access the app from a limited number of locations.

You need to restrict access to the app.

Which components should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/restrict-access-online-trusted-ip-rules>

NEW QUESTION: 26

You are a Dynamics 365 Customer Engagement administrator. You create a new solution in Dynamics 365.

You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps.

Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 27

You create a Power Apps app.

The app must be able to display a list of records that are sorted by category. The app must also expand or hide the list by subtopics.

You need to configure the app.

Which tool should you use?

- A. card
- B. expression
- C. Power BI dashboard
- D. gallery

Answer: D ([LEAVE A REPLY](#))

Explanation

A gallery control in Power Apps allows you to display a list of records, and can be configured to sort the records by a specific field, such as category. Additionally, the gallery control has built-in functionality for expanding or hiding a list of subtopics. This can be done by adding a toggle control within the gallery template to show or hide the subtopics based on user interaction.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/controls/control-gallery>

NEW QUESTION: 28

You are examining several processes to determine if you can automate the processes by using Power Automate.

The processes must run without human intervention when possible.

You need to determine which flow type should be used for each process.

Which flow type should you use? To answer, drag the appropriate processes to the correct flow types. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Text Description automatically generated

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<https://docs.microsoft.com/en-us/power-automate/desktop-flows/run-pad-flow>

NEW QUESTION: 29

You create workflows to automate business processes.

You need to create a workflow that automatically sends emails based on a mail merge template.

The workflow must contain the following configurations:

- * Run immediately.
- * Validate when a condition is met.
- * Perform an action when a condition is met.

To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

NEW QUESTION: 30

You create a model-driven app for an automobile parts help desk.

A help desk agent uses a form to gather information about customers' automobiles in two custom tables. The names of the tables are Client and Automobile, The form must prepopulate the following information about the customer from the client table:

* First name

* Last name

The agent must be able to type the following information about the automobile:

* Automobile make

* Automobile model

You need to implement the form.

What should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

NEW QUESTION: 31

You manage Dynamics 365 for a company.

You must prevent users from launching and using Power Automate.

You need to hide the Flow button on the user interface.

Which configuration setting should you change?

A. the SiteMap

B. the Customizations section of System Settings

C. the Entity component of the default solution

D. the Buttons tab of Flow

Answer: B (LEAVE A REPLY)

Explanation/Reference:

<https://www.inogic.com/blog/2018/10/show-or-hide-microsoft-flow-button-in-dynamics-365/>

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NEW QUESTION: 32

A company plans to implement Power Pages.

The company requests that you create demonstration sites based on the following requirements:

- * A website that supports automated scheduling
- * A website that supports event registration
- * A website that can be extended by using the company's branding

In addition, custom development work must be minimized.

You need to identify the appropriate Power Pages templates to use.

Which templates should you use? To answer, drag the appropriate templates to the correct requirements. Each template may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

NEW QUESTION: 33

You implement an editable grid for the Account entity.

The business team provides the following list of features that they would like you to implement:

Group by or sort columns in the current view.

Configure a business rule to show an error message.

Edit values in calculated fields.

Edit the Address composite field.

Use the editable grid on mobile phones.

Which actions can you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

NEW QUESTION: 34

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record.

You need to find the Note record.

Solution: Use Relevance Search to search for the word run.

Does the solution meet the goal?

A. Yes

B. No

Answer: A ([LEAVE A REPLY](#))

Explanation

Relevance Search brings the following benefits:

- * Finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."

* Includes the ability to search documents found in Notes and Attachments on Emails and Appointments Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva>

NEW QUESTION: 35

You are a Dynamics 365 Customer Service administrator.

Users report that the main form does not display data from other entities or allow them to edit data from other entities.

You need to embed information from other entities in the form and allow users to edit the data.

Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Graphical user interface, text, application, chat or text message Description automatically generated

Box 1: Add a quick create form

With quick create forms, your app can have a streamlined data entry experience with full support for logic defined by form scripts and business rules.

Box 2: Add a quick view

A quick view form can be added to another form as a quick view control. It provides a template to view information about a related entity record within a form for another entity record. This means your app users do not need to navigate to a different record to see the information needed to do their work.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-quick-create-forms>

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-edit-quick-vi>

NEW QUESTION: 36

You are a Dynamics 365 Customer Engagement administrator. You create a new solution in Dynamics 365.

You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps.

Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 37

You need to coordinate updates and deployment for managed solutions containing completed work without disrupting the system.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Box 1: Deploy a patch with the changes made from the current solution.

Scenario:

The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.

Box 2: Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

Scenario: All components required for the verification process must be included in a new solution. Corporate security requires that deployments to non-development environments must be automated using service accounts.

Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.

Note:

Upgrade This is the default option and upgrades your solution to the latest version and rolls up all previous patches in one step. Any components associated to the previous solution version that are not in the newer solution version will be deleted. This is the recommended option as it will ensure that your resulting configuration state is consistent with the importing solution including removal of components that are no longer part of the solution.

Update This option replaces your solution with this version. Components that are not in the newer solution won't be deleted and will remain in the system. This option is not recommended as your destination environment will differ in configuration from your source environment and could cause issues that are difficult to reproduce and diagnose.

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/data-platform/update-solutions>

NEW QUESTION: 38

You create a canvas app that uses data from a Microsoft SQL Server database.

You use a dataflow to move some of the data from the database to Microsoft Dataverse. Users will filter the data by using the app.

You need to filter data in the dataflow and in the canvas app.

Which tools should you use? To answer, drag the appropriate tools to the correct requirements.

Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Answer:

Explanation

First Box: Power Query

To filter data in a dataflow, you should use Power Query. Power Query is a data connection tool that is part of the Microsoft Power Platform, which allows you to connect to various data sources, transform, and load data into other applications such as Power BI, Excel, and Dataverse. It is a functional, case-sensitive, and data-transformation language that enables you to discover, connect, combine, and refine data sources to meet your business intelligence needs.

Power Query allows you to filter data by using its built-in functions and operators. You can filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using M code, which is the underlying language used by Power Query.

Reference: <https://docs.microsoft.com/en-us/power-query/>

<https://docs.microsoft.com/en-us/power-query/transform/filter-rows-by-condition>

2nd Box: Power Fx

To filter data in a canvas app, you should use Power Fx. Power Fx is a no-code, low-code, and code-based platform that enables you to build custom business logic and automate workflows in your Power Platform apps. It allows you to create custom formulas and expressions in the app using a functional language, which allows you to filter data in the app.

Power Fx can be used to create custom formulas and expressions in the app which can filter data in the app by using its built-in functions and operators. You can filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using Power Fx code.

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/canvas-apps/power-fx-formulas>

NEW QUESTION: 39

You need to design the resort portal's email registration process.

Which solutions should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 40

You are a Dynamics 365 administrator.

You create a new app.

You need to create the site map for the app.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Explanation

NEW QUESTION: 41

You need to design the guest check-in solution.

Which technologies should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 42

You need to embed the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Graphical user interface, application, Word Description automatically generated

Box 1: Power Apps Web Studio

Scenario: The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.

PowerApps Studio is a browser application used to edit your apps. PowerApps Studio includes a drag-and-drop canvas in the center of the screen and a screen or object list pane on the left.

Properties, Rules, and Advanced Properties for selected screens or controls are displayed in the right pane.

Box 2: in a tab

You can customize the Teams experience by adding Power Apps canvas apps to your channels in Teams using the PowerApps tab.

Topic 2, ADatum Corp.

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is

identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background

ADatum Corporation provides verification and investigation services that are used by insurance companies, law firms, and other organizations in the public sector. Services include verifying an individual's background, qualifications, and specific scenarios that require onsite visit.

The thorough work ADatum Corporation performs results in highly accurate cases with minimal critical information missing. Because of these high-quality results, ADatum Corporation is quickly proving itself as one of the best in the industry. In recent months, business has significantly increased, with most new business coming from high-profile companies and individuals.

Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment

Data storage and retention

All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.

Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database.

Team members currently have full access to all Service Request records.

Service requests

The Service Request table includes header information about the individual or organization that is the subject of verification.

New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.

A service request is assigned to a single user who will ensure that all qualifications are verified. This single user is the only one able to process Qualification records related to their own service requests.

Many required tasks when performing verification services are currently done by using manual processes.

To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification

The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.

A service request can have one or more Qualification records associated with it.

Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.

When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum Corporation's client.

In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.

To complete a service request, users perform the following actions:

Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.

Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.

Microsoft Power platform environment

The following environments exist: development, testing, user acceptance testing (UAT), and production.

Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.

Two managed solutions, Verification Process Automation and Onsite Visit, share several components.

All customizations to Power Platform components are performed by several power users who have received training and are certified as subject matter experts.

Power users have been granted the System Administrator security role in the development environment.

Corporate policy prohibits power users from writing code due to lack of a formal code review process.

Internal IT will not be able to supply any development resources for this project due to a lack of staff.

This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them.

Customizations created by power users are deployed by internal IT.

Requirements

Process automation

ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:

Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience.

Search page contents for a specified value to determine validity.

Update the corresponding Qualification record in Dataverse.

The new process for completing a service request must automate the following:

Set the Service Request record status to Complete when work on all Qualification records is finished.

Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification

Service request results will not be released to clients until all related Qualification records are set to a Complete status.

To check work done by a wide array of users, 10 percent of Qualification records must be double checked.

Qualification records must be automatically assigned to a queue.

Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.

Ensure that only QV team members can change the status from Assigned to In Progress to Complete.

Record the name of the QV team member who performed the work and the date completed.

Governance and security

All components required for the verification process must be included in a new solution.

Corporate security requires that deployments to non-development environments must be automated using service accounts.

User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment.

The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.

A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues

More employees than are required can access individual client information and continue to have access after a service request is completed.

When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.

Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.

NEW QUESTION: 43

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The

app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name:

Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: From Dynamics 365 Settings, select . In the active mailbox for the user, update the name.

Does the solution meet the goal?

A. Yes

B. No

Answer: ([SHOW ANSWER](#))

Explanation

Change the user name, not the email configuration.

Change a user's email address

You must be a global admin to complete these steps.

* In the admin center, go to the Users > Active users page.

* Select the user's name, and then on the Account tab select Manage username.

* In the first box, type the first part of the new email address. If you added your own domain to Microsoft

365, choose the domain for the new email alias by using the drop-down list. Learn how to add a domain.

* Select Save changes.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address>

NEW QUESTION: 44

You create a new Power Virtual Agents chatbot for an organization.

Testing and production deployment of the chatbot are not complete.

You need to ensure that appropriate users can access the chatbot.

Which methods should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels>

<https://docs.microsoft.com/en-us/power-virtual-agents/requirements-licensing>

NEW QUESTION: 45

You plan to create a canvas app.

The app must meet the following requirements:

* Send an email after a record is saved.

* Display the expiration column on a form if the creation date of the record is older than 90 days. You need to configure the app.

Which features should you use? To answer, select the appropriate options in the answer area.

Answer:

Explanation:

NEW QUESTION: 46

You need to embed the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Box 1: Power Apps Web Studio

Scenario: The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.

PowerApps Studio is a browser application used to edit your apps. PowerApps Studio includes a drag-and-drop canvas in the center of the screen and a screen or object list pane on the left.

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NEW QUESTION: 47

You manage the Dynamics 365 environment for a company.

You need to ensure that there are no leads for a customer before you create a new opportunity for the customer.

How can you use duplicate detection rules to achieve this goal? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 48

A company is creating a business process flow in Power Automate to analyze the probability that a customer will buy a specific product.

The company uses ratings from zero to one hundred. The company assigns likelihoods based on the following table:

You need to define the business process steps. All logic must be included in a single evaluation statement.

Which step should you use? To answer, drag the appropriate steps to the correct ratings. Each step may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content NOTE: Each correct selection is worth one point.

Answer:

Explanation:

NEW QUESTION: 49

You need to design the chat solution to answer the inquiry from Guest1.

Which three components can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Variables
- B. Escalations
- C. Smart match
- D. Synonyms
- E. Topics

Answer: A,C,D (LEAVE A REPLY)

Scenario: Guest1 inquires about snow conditions several times during each day of their stay.

Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.

Synonyms allows you to manually expand the matching logic by adding synonyms. Smart match and synonyms seamlessly work together to make your bot even smarter.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables>

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

Topic 2, ADatum Corp.

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Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment

Data storage and retention

- * All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.
- * Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database.
- * Team members currently have full access to all Service Request records.

Service requests

- * The Service Request table includes header information about the individual or organization that is the subject of verification.
- * New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.
- * A service request is assigned to a single user who will ensure that all qualifications are verified. This single user is the only one able to process Qualification records related to their own service requests.
- * Many required tasks when performing verification services are currently done by using manual processes.
- * To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification

- * The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.
- * A service request can have one or more Qualification records associated with it.
- * Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.
- * When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum Corporation's client.
- * In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.
- * To complete a service request, users perform the following actions:
- * Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.
- * Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.

Microsoft Power platform environment

- * The following environments exist: development, testing, user acceptance testing (UAT), and production.
- * Managed solutions are used to move customizations from the development environment to other higher- level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.
- * Two managed solutions, Verification Process Automation and Onsite Visit, share several components.
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Process automation

ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:

- * Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience.
- * Search page contents for a specified value to determine validity.

- * Update the corresponding Qualification record in Dataverse.

The new process for completing a service request must automate the following:

- * Set the Service Request record status to Complete when work on all Qualification records is finished.

- * Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification

Service request results will not be released to clients until all related Qualification records are set to a Complete status.

- * To check work done by a wide array of users, 10 percent of Qualification records must be double checked.

- * Qualification records must be automatically assigned to a queue.

- * Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.

- * Ensure that only QV team members can change the status from Assigned to In Progress to Complete.

- * Record the name of the QV team member who performed the work and the date completed.

Governance and security

- * All components required for the verification process must be included in a new solution.

- * Corporate security requires that deployments to non-development environments must be automated using service accounts.

- * User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment.

- * The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.

- * A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues

- * More employees than are required can access individual client information and continue to have access after a service request is completed.

- * When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

- * Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.

- * Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.

NEW QUESTION: 50

You are designing a Power Virtual Agents chatbot for a store.

You need to teach the chatbot to acknowledge the store's product categories and the variations within specific categories.

You need to create custom entities to provide the chatbot with the knowledge of the product categories.

Which features should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 51

You create a Power Apps app for Microsoft Teams using Microsoft Dataverse for Teams. Users report that they are unable to view the app in Teams. You need to ensure that users can access the app. What should you do?

- A. Share the app with individual users by using the Maker portal.
- B. Request that a tenant administrator pin the app to the app bar in Teams.
- C. Share the app with a security group by using the Maker portal.
- D. Publish the app by using the Maker portal.
- E. Share the app with a security group in Teams.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 52

You are using the Data import wizard to import records into the account table from a CSV file.

The CSV-to-table mapping is as following:

* Name column represents the account and maps to the Account column.

* TIE Parent Name column represents the holding company of the account with subsidiaries underneath Records that are imported into the table are only related to other records in the file.

You need to configure the import to create the relationship between records.

What should you do?

- A. Map Parent Name in the CSV file to the Parent Account column. Select Account as lookup criteria
- B. Lookup the record IDs Of the records in the ParentAccount column. Add the record IDs new column in the file. Map the new column to the ParentAccount column.
- C. Map Parent Name in the file to the Parent Account column. Select Parent Account as lookup criteria
- D. Create an alternate key the account table by using the Account Name column. DO not map parent Name in file.

Answer: C ([LEAVE A REPLY](#))

Explanation

Add a new column for the self-referential mapping.

Reference: <https://docs.microsoft.com/en-us/power-apps/developer/data-platform/import-data>

NEW QUESTION: 53

You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Box 1: Apply to each

You can use the Apply to each action to process a list of items periodically.

Box 2: Do until

The Do Until control in Power Automate is a loop that repeatedly forces an action until a certain condition becomes true.

Reference: <https://docs.microsoft.com/en-us/power-automate/apply-to-each>

<https://blog.enterprisedna.co/do-until-loop-control-in-power-automate/>

NEW QUESTION: 54

You are using power Automate to create a list of customers from a Microsoft Excel file, The list must contain customers who meet one of the following criteria:

Sales of less than \$500,000.

Customers who are on credit hold.

You need to create a condition to filter the list Of customers.

How should you complete the filter condition? To answer, select the appropriate options in the answer are a.

NOTE: Each correct selection is worth one point

Answer:

Reference:

<https://docs.microsoft.com/en-us/power-automate/use-expressions-in-conditions>

NEW QUESTION: 55

You make the following customizations to a Microsoft Dataverse Environment

* Create a new table

* Add data to the new table.

* Delete an unused area from the site map.

The components must be transported to a different environment.

You need to determine the method required to transport each component.

Which method should you use? To answer, drag the appropriate methods to the correct components. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

NEW QUESTION: 56

You are a Dynamics 365 Customer Service developer.

A salesperson creates a chart.

You need to ensure that the chart is available to all users on the team.

Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users.

Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

NEW QUESTION: 57

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled.

You need to recommend a storage solution that keeps storage costs low.

Solution: Enable server-based SharePoint integration.

Does the solution meet the goal?

A. Yes

B. No

Answer: A ([LEAVE A REPLY](#))

References:

<https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online>

Topic 1, Alpine SKi House

General

Booking at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guest. The company also plans to target corporate meetings and events. The company recently purchased a chatbot named FAQbot from AppSoure. The chatbot uses the resort's existing FAQs Communication

* Communication between staff members is primarily conducted through email and SMS text messages.

* Conversations between staff members and guest often lost.

* Conference calls are used for all group meeting

Event Registration

* Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience or a seasonally appropriate outdoor activity.

- * Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting Check-in process
- * Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
- * For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Marketing

At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.

Resort policies and event inquiries

- * A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after-meeting event;
- * Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

General

Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members. All solutions must be simple to use, easy to maintain, and represent the brand of the resort.

You must implement the following solutions:

- * a centrally managed communication solution
- * a customer service solution
- * a resort portal
- * a chat solution
- * a check-in solution

Communication

- * Communication between team members must be centrally managed and unified in Microsoft Teams.
- * When the company confirms an event they, must provide a list of guest's names and email addresses.
- * You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.
- * Guests must receive a separate email to verify proof of ownership for their registration.

Event attendance

- * Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event
- * Prior to the event, guests must be able to identify any personal dietary restrictions.

Check-in processes

- * Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in Microsoft Excel.
- * The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
- * The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions.
- * Guests must physically interact with each answer before proceeding to the next screen. Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
- * Data must be entered in each screen before users move on to the next screen.

Marketing

- * To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
- * The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.

Hotel policies and event inquiries

The portal must allow the guest to ask questions about hotel policies, event information, weather reports, and current weather condition at the resort.

Chat solution

The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:

- * Snow reports
- * Weather conditions
- * Start time
- * End time
- * Event date
- * Outdoor activities
- * Indoor activities
- * Most popular

The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.

The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.

Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue

Guest1 inquires about snow conditions several times each day of their stay.

NEW QUESTION: 58

A company is using Dataverse with a custom table named Prospects. The Prospects table has a lookup to the Account table.

SharePoint document management is configured in the environment but is not configured for the Prospects table. All documents saved as part of the integration must be accessed by using an Account row linked to the Prospects table.

Based on new requirements from end users, the Prospects table must be reconfigured for use with the document management feature.

You need to configure the integration.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Explanation:

NEW QUESTION: 59

A company plans to implement chatbots by using Power Virtual Agents.

The company has the following requirements for the bots:

- * Users in the accounting department must be able to create a bot for frequently asked questions.
- * The support desk users must be able to use the bot.

The users must not be able to change environment parameters in the Microsoft Power Platform environment.

You need to configure the permissions for the bots.

Which actions should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

NEW QUESTION: 60

You create a canvas app that uses data from a Microsoft SQL Server database.

You use a dataflow to move some of the data from the database to Microsoft Dataverse. Users will filter the data by using the app.

You need to filter data in the dataflow and in the canvas app.

Which tools should you use? To answer, drag the appropriate tools to the correct requirements.

Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Answer:**NEW QUESTION: 61**

The app needs to store temporary data

* Each screen must maintain a separate copy of data and pass the data to another screen.

* The app must be able to update separate rows of a table independently.

You need to configure variables for the data.

Which variable types should you use? To answer, drag the appropriate variable types to the correct requirements. Each variable type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Graphical user interface, text, application Description automatically generated with medium confidence

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NEW QUESTION: 62

A company uses model-driven apps.

Users in the sales department enter the first name, last name, and phone number of customers in the app. The users request a single screen in the app to enter the customer data.

You need to configure the app.

What should you do?

- A. Create a canvas app.
- B. Create a Power Automate flow.
- C. Use a Power Virtual Agents app.
- D. Modify the site map.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 63

You are a Dynamics 365 Customer Service administrator.

You need to configure the following automation for the sales team:

- * Send an email when the status changes on an Opportunity.
- * Text the sales manager when an Opportunity is created.
- * Create a Wunderlist task when an Opportunity is open for 30 days.

Which tool should you use for each requirement? To answer, select the appropriate options in the answer area.

NOTE Each correct selection is worth one point.

Answer:

Explanation

NEW QUESTION: 64

A guest asks about the start time of a specific scheduled event and wants to know what the snow conditions will be like during their stay.

You need to determine how to design the chat solution to answer those questions.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Graphical user interface Description automatically generated

Box 1: Load the extracted topic into a variable

Power Virtual Agents uses entities to understand and identify a specific type of information from a user's responses. When saving the identified information to a variable, a variable type will be associated with it. The variable type is analogous with the entity.

In Power Virtual Agents, a topic defines a how a bot conversation plays out.

A topic has trigger phrases - these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue - and conversation nodes - these are what you use to define how a bot should respond and what it should do.

Box 2: Create a custom entity

The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION: 65

A company creates a Microsoft Power Apps app through the Power Apps designer portal for use in Microsoft Teams.

This app needs to be promoted to the user acceptance testing environment.

You need to complete the Microsoft recommended actions before you export the solution.

Which two actions should you complete? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A.** Write validation tests.
- B.** Set the Optimized embedding appearance field to true.
- C.** Publish all changes.

D. Run the solution checker.

E. Clone a solution.

Answer: ([SHOW ANSWER](#))

The Power Apps solution checker performs a rich static analysis check on your solutions against a set of best practice rules to quickly identify problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.

The solution checker analyzes these solution components:

Common Data Service plug-ins

Common Data Service custom workflow activities

Common Data Service web resources (HTML and JavaScript)

Common Data Service configurations, such as SDK message steps

NEW QUESTION: 66

A company is building a Power Virtual Agents chatbot.

Users in the accounting department require access to collaborate with the building of the bot.

Users in the sales department require access to only chat with the bot.

You need to configure the bot.

Which sharing options should you use? To answer, drag the appropriate sharing options to the correct requirements. Each sharing option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

NEW QUESTION: 67

You need to design the resort portal to meet the business requirements. Which data source should you use?

A. SQL Server

B. Common Data Service

C. Azure SQL Database

D. Microsoft Excel

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 68

You are implementing a model-driven app to support a new line of business.

There are several places where automated business logic must be applied.

You need to determine how to apply the business logic.

Which method should you use? To answer, drag the appropriate methods to the appropriate business logic statements. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Graphical user interface, text, application Description automatically generated

Box 1: Business rule

By combining conditions and actions, you can do any of the following with business rules:

NSE5_FSM-5.2 Set column values

Clear column values

Set column requirement levels

Show or hide columns

Enable or disable columns

Validate data and show error messages

Create business recommendations based on business intelligence.

Box 2: Real-time workflow

Real-time workflows:

Graphical user interface, text, application, email Description automatically generated

Box 3: Power Automate instant flow

Instant Flows don't have a trigger in the same way as the Automated flow. Instead, they are triggered manually or on-demand, such as a user clicking a Flow button in the mobile app.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-business-rules-recommendations-a>

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/configure-workflow-steps>

<https://carldesouza.com/difference-between-instant-automated-and-scheduled-flows-in-power-automate-and-how>

NEW QUESTION: 69

You create a desktop flow to interact with a certification authority's website.

You need to get data in and out of the desktop flow.

How should you set up the input and output parameters? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Box 1: Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data.

All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.

Qualification verification

The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.

A service request can have one or more Qualification records associated with it.

Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.

When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum Corporation's client.

In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.

Box 2: Send data from the desktop flow to a cloud flow to update the qualification record.

To complete a service request, users perform the following actions:

Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.

Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.

NEW QUESTION: 70

A company plans to implement a voice-enabled Power Virtual Agents bot. The company has the following requirements for the bot:

- * Recognize when a caller states Tennis or any variation of the word.
- * Provide options when a caller states the name of a sport.

You need to configure the bot.

Answer:

Explanation

NEW QUESTION: 71

You need to embed the business card solution in the check-in app.

What you use?

- A. Button control
- B. Custom component
- C. control
- D. AI Builder component

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 72

You have a business process flow (BPF) that interacts with the Account entity.

You configure a new version for the BPF and add a new stage at the beginning.

You need to identify the impact of the new version on the existing account records.

What is the outcome in each scenario? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/business-process-flows-overview>

NEW QUESTION: 73

The owner of a company needs to know who signs into the system.

You need to ensure that the owner can view the user audit logs.

Where does each action need to be performed? To answer, select the appropriate options in the answer area.

NOTE Each correct selection is worth one point.

Answer:

Explanation

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/audit-data-user-activity>

NEW QUESTION: 74

You configure and test a user interface (UI) flow. You plan to run the flow as a scheduled flow.

The UI flow must run on a Windows 10 device. As part of process automation, the UI flow must sign into the Windows 10 device with the credentials for a user account named User1.

You need to ensure that the flow runs during non-peak hours and requires no physical user intervention.

What should you do?

- A. Ensure that the User1 account has an active user session on the device.
- B. Ensure that all user sessions are signed out.
- C. Ensure that there are no active user sessions on the device.
- D. Ensure that all user sessions are signed out except for locked user sessions.

Answer: (SHOW ANSWER)

Answer B is incorrect because it will work if you have disconnected sessions. The sessions do not need to be signed out; they just cannot be active.

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/run-ui-flow>

NEW QUESTION: 75

You create a new solution for a business process.

The business process includes uploading specific file types to a web service.

You need to ensure that the business process works the same way anywhere the solution is deployed.

Which option should you use? To answer, drag the appropriate options to the correct configurations. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/advanced-navigation>

<https://powerapps.microsoft.com/en-us/blog/environment-variables-available-in-preview/>

NEW QUESTION: 76

You implement an editable grid for the Account entity.

The business team provides the following list of features that they would like you to implement:

Group by or sort columns in the current view.

Configure a business rule to show an error message.

Edit values in calculated fields.

Edit the Address composite field.

Use the editable grid on mobile phones.

Which actions can you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

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NEW QUESTION: 77

A company is using Dataverse with a model-driven app. The app includes a table named Quotations.

Users in the system enter relevant details, such as customer, address, line items, and total amounts. The users then create a standardized report to manually populate the details.

The company requires the formatted report to be generated from the record and populated with the record details. The company does not want to purchase additional licenses.

You need to recommend a solution.

Which solution should you recommend?

A. an Excel template

B. an article template

C. a Word template

Answer: C (LEAVE A REPLY)

NEW QUESTION: 78

A company is creating a canvas app and a model-driven app to manage their customer accounts. The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.

The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.

You need to configure the scope for the business rules.

Which scope should you use? To answer, drag the appropriate scopes to the correct business rules. Each scope may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Box 1: Table

The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.

Scope the business rule to Entity (Table).

Box 2: Specific form

The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.

For Model

The scope of the business rule determines which forms the business rule will be applied. You set the scope, according to the following:

If you select this item...

The scope is set to...

Entity- The table and all forms for the table

All Forms- All forms for the table

Specific form (account Main Form, for example) - Just that form

Reference: <https://debajmecrm.com/business-rules-in-powerapps-canvas-apps/>

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-business-rules-recommendations->

NEW QUESTION: 79

You need to embed the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:**NEW QUESTION: 80**

You are modifying a model-driven app. You set up a customer table in Microsoft Power Platform to retrieve user data. You set up a form with the following columns for users to enter their data. The form includes the following columns:

The form must do the following:

- * The Country/region column must automatically populate with US when English is chosen as a language. If the user selects Other for this column, the column must remain blank so that user can enter a value.

- * The Passport expiration date column must appear only if the user selects Yes in the Passport ownership column.

You need to configure the app with the least amount of effort.

What should you configure? To answer, drag the appropriate solution component to the correct requirements.

Each solution component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Graphical user interface Description automatically generated with low confidence

NEW QUESTION: 81

A company uses Power Apps and Power Automate.

There is an issue with the existing flow in the test environment. Development changes are allowed in the test environment.

You need to troubleshoot the issue with the flow.

Which command should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 82

You create a desktop flow to interact with a certification authority's website.

You need to get data in and out of the desktop flow.

How should you set up the input and output parameters? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Box 1: Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data.

All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.

Qualification verification

The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.

A service request can have one or more Qualification records associated with it.

Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.

When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum Corporation's client.

In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.

Box 2: Send data from the desktop flow to a cloud flow to update the qualification record.

To complete a service request, users perform the following actions:

Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.

Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.

NEW QUESTION: 83

You need to be able to move a Power Automate desktop flow used in the verification process to the testing environment.

What should you do?

- A. Share a copy of the desktop flow with a member of internal IT.
- B. Use the Export option in the flow to get the flow identifier and provide it to internal IT.
- C. Send a copy of the desktop flow to a member of internal IT.
- D. Create the desktop flow in a solution and provide it to internal IT.

Answer: D (LEAVE A REPLY)

Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.

Flows with PowerApps steps

Flows that were created via Power Automate in the PowerApps menu or flows that have PowerApps steps added have a different issue than other Power Automate flows. As of the writing of this blog these flows are not able to be imported into another environment. This means that if you create flows with Power Apps steps within them you will need to recreate them in your destination environment.

Topic 3, Bellows College

Overview

Bellows College is a post-secondary school that wants to start a football team. The college uses Microsoft Power Platform to manage its recruiting efforts. The registration team and assistants use model-driven apps. The coaches use canvas apps on their mobile devices.

Prospects are considered underage if they are younger than 18 years old at the time of registration.

Environment

- * Custom code is not allowed in the system.
- * Server-side synchronization is configured for emails, appointments, contacts, and tasks.
- * The database and file storage of Dataverse must be minimized to keep costs low.

Contact table

- * Birthdate is a custom date and time field.
- * Age at Registration is a calculated field that displays the age of the prospect at the time of registration.
- * Current Age is a calculated field that displays the age of the prospect based on the current date and time.

Evaluation Table

- * The Evaluation table is a custom table used to track evaluation criteria.
- * Evaluation records cannot be manually created.
- * Users must not be able to continue until an evaluation record is created automatically for the prospect.

Consent table

- * The consent forms completed by the parents are stored as records in the Consent table.
- * Occasionally, a parent cannot complete the consent online and a paper copy must be printed. The signed copy must be scanned and stored with the consent record.

team website

- * The consent forms completed by the parents are stored as records in the Consent table.
- * Occasionally, a parent cannot complete the consent online and a paper copy must be printed. The signed copy must be scanned and stored with the consent record.

Requirements

- * The team website is created by using Power Pages.
- * A starter layout template was used to create the site.
- * The site consists of five pages:
 - o Home: A page open to everyone to view the announcements from the team,
 - o Schedule: A page open to everyone to view the tryout and game schedule,
 - o Evaluations: A page that displays tracking from the evaluation table.

Prospects are able to view their own information only.

- o Forms: A page that displays the consent form,
- o Contact Us: A page for anyone to submit questions and comments.
- * Two web roles for authenticated users are created: Primary Contact User and Prospect User.
- o All primary contacts and prospects are assigned to their respective roles.

Registration

- * Parents and prospects are created as contacts and must be linked.
- * The registration team must be able to rapidly create prospects without navigating away from the Parents form. Only the First Name, Last Name, and Birthdate fields should be displayed for the team.

* Assistants must be able to update prospect information and add teams that the prospect has previously played on to a subgrid.

Parent consent

* When a prospect is underage, a Primary Contact field will appear. The field must be populated before the prospect record can be saved.

* A view named Underage Prospects that lists all underaged prospects is required.

* The Underage Prospects view must run once a week without requiring modifications to display correct information.

* A consent email must meet the following requirements:

- o be sent to the primary contact of each new underage prospect

- o contain a link to the team website

- o be automatically sent weekly and tracked to the contact record in Dataverse
- o include the current date using the full month name, date, and year

* Coaches rate prospects each day on a scale of 1-10 in three categories: endurance, coordination, and skill.

* The total of the three categories is displayed at the bottom of the form. If the total for the day is greater than 25, the number should appear green.

NEW QUESTION: 84

A company is configuring a Power Apps portal using Microsoft Dataverse.

The company requires the following:

Only authenticated users must be able to sign into the portal.

Authenticated users must have varying degrees of access to the different parts of the portal.

Users must enter one of several external identities when creating an account during the open registration process.

You need to configure user authentication and permissions.

Which component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Box 1: Contact table record

In Power Apps portals, each authenticated portal user is associated with a contact record in Microsoft Dataverse.

Box 2: Web roles

Portal users must be assigned to web roles to gain permissions beyond unauthenticated users.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/configure-portal-authentication>

NEW QUESTION: 85

You use a dataflow to import data into Microsoft Dataverse. The data uses the following schema:

The data must load in the least amount of time.

You need to configure the incremental refresh settings for the dataflow.

Which columns should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

NEW QUESTION: 86

You are designing an app for a bank.

You must create entities for the app and configure relationships between entities:

Which relationship types should you use? To answer, drag the appropriate relationship types to the correct requirements. Each relationship type may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-entity-lookup>

NEW QUESTION: 87

You plan to automate several different processes by using Power Automate.

Each process has unique characteristics.

You need to recommend components for each process.

Which components should you recommend? To answer, drag the appropriate components to the correct processes. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 88

A company has a sales application that is supported by an Azure SQL database. You are developing a Power Apps app for use by customer service agents.

The app must reference customer data from the sales application. Data in the sales application is constantly changing and must not be replicated in Microsoft Dataverse. Some customer data is considered sensitive. You must protect data for specific fields when users view data in the app.

You need to configure table creation for the app.

How should you configure the app? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

NEW QUESTION: 89

You are designing a canvas app that connects to Common Data Service.

You need to configure the app to meet the requirements and ensure that the canvas app is available offline.

What should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps>

NEW QUESTION: 90

A company is implementing a data model by using Dataverse.

The company requires the following columns in a new custom table:

You need to choose the column type that uses the least amount of database storage for each column.

Which column types should you choose? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

NEW QUESTION: 91

You create a Power Platform help Desk solution.

You need to create a dashboard that displays information on help desk cases that are handled each week.

Which dashboard components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Box 1: Area chart

Box 2: System chart

System charts are organization-owned charts, which makes them available to anyone with access to read the data running the app. System charts can't be assigned or shared with specific app users.

Box 3: Personal dashboard

Box 4: Personal dashboard

Box 5: Area chart

Reference:

<https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards>

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-system-chart>

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NEW QUESTION: 92

You create a parent entity and a child entity. The parent entity has a 1:N relationship with the child entity.

You need to ensure that when the owner changes on the parent record that all child records are assigned to the new owner.

You need to configure the relationship behavior type.

What should you use?

- A. Parental
- B. Referential, Restrict Delete
- C. Referential
- D. Restrict

Answer: (SHOW ANSWER)

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/create-and-edit-1n-relationships#relationship-behavior> Explanation:

A parental table relationship is any 1:N table relationship where one of the cascading options in the Parental column of the following table is true.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-entity-relationships>

NEW QUESTION: 93

A company plans to automate the following manual processes by using Power Automate.

You need to identify UI flow types for the two business processes.

Which desktop flow type should you use? To answer, drag the appropriate desktop flow types to the correct business processes. Each desktop flow type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Graphical user interface, application Description automatically generated

NEW QUESTION: 94

A company's sales staff wants a simplified way to manage their opportunities in Dynamics 365 Sales without adding custom code.

You need to provide a solution for each requirement.

Which solutions should you provide? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Reference:

<https://docs.microsoft.com/en-us/dynamics365-release-plan/2020wave1/dynamics365-sales/work-opportunities-kanban-view>

<https://crmtipoftheday.com/1206/view-any-dynamics-365-record-on-a-calendar/>

<https://fivep.com.au/how-to-get-visibility-and-report-on-an-opportunities-active-current-sales-stage-without-code-microsoft-dynamics-365/>

NEW QUESTION: 95

A company uses Common Data Service to store sales data.

For the past few quarters, the company has experienced a decrease in sales revenue. The company wants to improve sales forecasting.

The company plans to use AI Builder to implement the solution. You select fields that will be used for prediction.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

1 - Train the prediction AI model by using Common Data Service data

2 - Publish the AI model

3 - Use the model with Power Apps

Reference:

<https://docs.microsoft.com/en-us/ai-builder/prediction-train-model>

NEW QUESTION: 96

You plan to create a dataflow to import data into Microsoft Dataverse by using Power Query. The dataflow has the following requirements:

* A table of aggregated data must be created in dataflow storage.

* A unique identifier must be created for the table.

You need to configure the dataflow.

Which solutions should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

NEW QUESTION: 97

A veterinary office plans to use Microsoft Power Platform to streamline customer experiences. The customer creates a canvas app to manage appointments.

On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, a text field must appear so that staff members can add details about the pet.

You need to create a dynamically visible field.

What should you configure?

A. business process flow

B. workflow

C. business rule

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 98

You are a Dynamics 365 Customer Engagement administrator. You create workflows to automate business processes. You need to configure a workflow to meet the following requirements:

* Be triggered when a condition is met.

* Run immediately.

* Perform an action when a condition is met.

How should you configure the workflow? To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 99

You are customizing a model-driven app for a company. You create a Theme template to ensure the company logo and colors are properly used within these apps.

The theme must meet the following requirements:

Updated to add the logo

Downloaded by the makers to create the app

You need to configure the assets. To answer, drag the appropriate configurations to the correct requirements.

Each configuration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Box 1: Upload the theme elements as new web resources.

Each type of icon is stored as a web resource. Create a web resource first and then set the icons to use them.

Alternatively, you can add the icon by creating a new web resource when you define the table properties.

Box 2: Replace an existing UI item's hexadecimal number.

Copy and alter the existing theme

The easiest and quickest way to create a new theme is to clone and alter an existing theme. Then save, preview, and publish it.

Sign in to Power Apps, select Settings icon (upper right), and then select Advanced settings. Select Customizations, and then select Themes.

Under All themes, select the theme you want to clone, such as the CRM Default Theme. Select Clone on the command bar.

Replace an existing UI item's hexadecimal number, such as the Title Text Color, with the hexadecimal value that represents the color you want.

For example, the CRM Default Theme was cloned and changed using mostly varying shades of green color.

The following screenshots show the new colors for navigation and highlighting. A custom logo was also added that will appear in the upper left corner of an app.

Reference:

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-themes-organization-branding>

NEW QUESTION: 100

You are configuring Microsoft Dataverse security. You plan to assign users to teams.

Record ownership and permissions will differ based on business requirements.

You need to determine which team types meet the requirements.

Which team type should you use? To answer, drag the appropriate team types to the correct requirements.

Each team type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Box 1: Microsoft Teams team

Dataverse supports two types of record ownership. Organization owned, and User or Team owned. This is a choice that happens at the time the table is created and can't be changed. For security purposes, records that are organization owned, the only access level choices is either the user can do the operation or can't.

For user and team owned records, the access level choices for most privileges are tiered Organization, Business Unit, Business Unit and Child Business Unit or only the user's own records. That means for read privilege on contact, I could set user owned, and the user would only see their own records.

Box 2: Access team

An access team doesn't own records and doesn't have security roles assigned to the team. The team members have privileges defined by their individual security roles and by roles from the teams in which they are members. The records are shared with an access team and the team is granted access rights on the records, such as Read, Write or Append.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds>

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/use-access-teams-owner-teams-collaborate>

NEW QUESTION: 101

You need to recommend a role for users to perform several required tasks. The solution must use the principle of least privilege.

Which roles should you recommend? To answer, drag the appropriate roles to the correct functions. Each role may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/use-service-admin-role-manage-tenant>

<https://community.dynamics.com/crm/b/govandthecity/posts/understanding-dynamics-365-and-office-365-admin-roles>

NEW QUESTION: 102

A company creates a Microsoft Power Apps app through the Power Apps designer portal for use in Microsoft Teams.

This app needs to be promoted to the user acceptance testing environment.

You need to complete the Microsoft recommended actions before you export the solution.

Which two actions should you complete? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Write validation tests.
- B. Set the Optimized embedding appearance field to true.
- C. Publish all changes.
- D. Run the solution checker.
- E. Clone a solution.

Answer: (SHOW ANSWER)

The Power Apps solution checker performs a rich static analysis check on your solutions against a set of best practice rules to quickly identify problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.

The solution checker analyzes these solution components:

Common Data Service plug-ins

Common Data Service custom workflow activities
Common Data Service web resources (HTML and JavaScript)
Common Data Service configurations, such as SDK message steps
Reference: <https://www.eimagine.com/ui/>

NEW QUESTION: 103

You have a canvas app that contains the following text input fields: Id, FirstName, LastName. The app also has a button named Button1.

The OnSelect property for Button1 contains the following expression:

Collect(People, {Id:Id.Text, FirstName:FirstName.Text, LastName:LastName.Text}) For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-clear-collect-clearcollect>

NEW QUESTION: 104

You plan to automate several different processes by using Power Automate.

Each process has unique characteristics.

You need to recommend components for each process.

Which components should you recommend? To answer, drag the appropriate components to the correct processes. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

1: Custom connector (REST API access)

2: Unattended UI flow

NEW QUESTION: 105

You are a Dynamics 365 Customer Engagement administrator. You create a new solution in Dynamics 365.

You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps.

Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 106

You are a Dynamics 365 administrator.

You create a new app.

You need to create the site map for the app.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Explanation

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NEW QUESTION: 107

A company uses a canvas app to manage production resources in a specific region. Employees must be at company locations to use the app.

Due to a sudden requirement for employees to work remotely, employees no longer commute to a specific location to conduct their work and cannot access the canvas app.

You must reconfigure the app to ensure that employees only access the app from a limited number of locations.

You need to restrict access to the app.

Which components should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/restrict-access-online-trusted-ip-rules>

NEW QUESTION: 108

You need to embed the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Graphical user interface, application, Word Description automatically generated

Box 1: Power Apps Web Studio

Scenario: The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.

PowerApps Studio is a browser application used to edit your apps. PowerApps Studio includes a drag-and-drop canvas in the center of the screen and a screen or object list pane on the left.

Properties, Rules, and Advanced Properties for selected screens or controls are displayed in the right pane.

Box 2: in a tab

You can customize the Teams experience by adding Power Apps canvas apps to your channels in Teams using the PowerApps tab.

NEW QUESTION: 109

A company has employees in France, Mexico, and the United States. You are creating a Power Apps app to allow users to add client records to Microsoft Dataverse. The default language for the company is English.

The company wants the app to display each local language.

You need to add the Spanish and French languages.

Which four actions should you perform in sequence for each language? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Explanation:

Step 1: Select an unmanaged solution.

Export the localizable text

The scope of the localizable text that will be exported is the unmanaged solution that contains the localizable text.

* From Power Apps, select Solutions.

* In the All Solutions list, select the unmanaged solution that contains the localizable text you want.

* On the command bar, select Translations > Export Translations.

Step 2: Export translations.

Step 3: Add a language code column and a translated wording in the CrmTranslations.xml file.

Get the localizable text translated

You can send this file to a linguistic expert, translation agency, or localization firm.

If you have the knowledge to translate the text, or if you just want to see the format, you can extract the zip file that you exported you will see that it contains two XML files.

[Content_Types].xml

CrmTranslations.xml

You can open the CrmTranslations.xml file with Microsoft Office Excel.

When you view the data in Excel, look at the Localized Labels tab.

Graphical user interface, text, application, table, Excel Description automatically generated
Any custom tables or columns will have empty cells for the localizable text. Add the localized values for those items.

Step 4: Import translations.

Import the localized text

Importing the text requires compressing the files and importing them into the system.

Import the files

From the same unmanaged solution that you exported the translations from, in the menu choose Translations > Import Translations.

Note: If you have customized table or column text, such as column labels or drop-down list values, you can provide the users in your environment who are not working with the base language version of your environment with this customized text in their preferred languages.

The process has the following steps:

- * Enable other languages for your environment
- * Export the localizable text
- * Get the localizable text translated
- * Import the localized text

Reference:<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/translate-localizable-text>

NEW QUESTION: 110

A company deploys several model-driven apps. The company uses shared devices in their warehouse. The devices are always powered on. Users log on to the devices and then launch the apps to perform actions.

Unauthorized users recently uploaded several files after another user failed to log out of a device. The company needs to prevent these incidents from occurring in the future.

You need to configure the solution to prevent the reported security incidents.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Graphical user interface, text, application Description automatically generated

Box 1: Set a timeout in the Power Platform admin center.

To enforce users to reauthenticate after a pre-determined period of time, admins can set a session timeout for their individual environments. Users can only remain signed in the application for the duration of session. The application signs out the user when the session expires. Users need to sign in with their credentials to return to customer engagement apps.

Note: Configure session timeout

In the Power Platform admin center, select an environment.

Select Settings > Product > Privacy + Security.

Set Session Expiration and Inactivity timeout. These settings apply to all users.

Incorrect:

Configure inactivity timeout

In the Power Platform admin center, select an environment.

Select Settings > Product > Privacy + Security.

Set Session Expiration and Inactivity timeout. These settings apply to all users.

Box 2: Enter the restricted file types in the SharePoint admin center.

To block uploading of specific file types

Go to the Settings page of the new SharePoint admin center,

Select Sync.

Graphical user interface, text, application Description automatically generated

Select the Block upload of specific file types check box.

Enter the file name extensions you want to block, for example: exe or mp3.

Select Save.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/user-session-management>

<https://docs.microsoft.com/en-us/onedrive/block-file-types>

NEW QUESTION: 111

You need to embedded the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 112

A company uses Common Data Service to manage account and contact information.

The company plans to use the AI Builder model to make key business decision.

You need to integrate prebuilt AI Builder models with Power Automate.

Which models should you use? To answer, select the appropriate option the answer area.

NOTE Each correct selection is worth one point.

Answer:

Explanation

Reference:

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-sentiment-analysis>

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase>

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition>

NEW QUESTION: 113

A company uses a model-driven app for customer support. The company has the following requirements for the app:

- * Send an email in real-time to customers when they enter their email address.
- * Send an email to customers at the same time every day for cases that are open for more than 24 hours.

The solution should require the least amount of customization.

You need to configure the model-driven app.

Which components should you use?

Answer:

Explanation

NEW QUESTION: 114

You plan to create classic workflows for process automation on the Account table. The process automation has the following requirements:

- * If the Account Name column changes, a custom column named Previous Name must be updated with the original value.
- * If the Credit Limit column changes, an email must be sent to the record owner with the new value.
- * Asynchronous processes must be used whenever possible.

You need to implement the process automation.

What is the minimum number of workflows you should use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

NEW QUESTION: 115

You plan on implementing complex business logic in Microsoft Dataverse tables by using Power Automate flows.

You realize that the functionality required to implement the business logic is not available in a Power Automate flow.

The new business logic must work in multiple Dataverse tables. In addition, the operation must return a value after it finishes and must be able to run from an existing Dataverse action.

You need to recommend the method to implement the missing logic.

What should you recommend?

- A.** Scheduled workflow
- B.** Bound action
- C.** Custom API
- D.** Unbound action

Answer: ([SHOW ANSWER](#))

Explanation

<https://docs.microsoft.com/en-us/power-automate/dataverse/bound-unbound>

<https://docs.microsoft.com/en-us/power-apps/developer/data-platform/custom-api>

NEW QUESTION: 116

A company uses Common Data Service to manage account and contact information. The company plans to use the AI Builder model to make key business decision. You need to integrate prebuilt AI Builder models with Power Automate. Which models should you use? To answer, select the appropriate option the answer area. NOTE Each correct selection is worth one point.

Answer:

Reference:

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-sentiment-analysis>

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase>

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition>

NEW QUESTION: 117

You are a Dynamics 365 Customer Service system administrator. Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

- A. Microsoft Excel template
- B. Entities component of a solution
- C. Microsoft Virtual Studio
- D. Templates area

Answer: B (LEAVE A REPLY)

Explanation/Reference:

Create apps by using Power Apps

Testlet 2

Case Study

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Current environment. General

Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guests. The company also plans to target corporate meetings and events.

The company recently purchased a chatbot named FAQbot from AppSource. The chatbot uses the resort's existing FAQs.

Current environment. Communication

- * Communication between staff members is primarily conducted through email and SMS text messages.

- * Conversations between staff members and guests are often lost.

- * Conference calls are used for all group meetings.

Current environment. Event registration

- * Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience or a seasonally appropriate outdoor activity.

- * Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.

Current environment. Check-in progress

- * Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.

- * For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Current environment. Marketing

At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.

Current environment. Resort policies and event inquiries

- * A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after-meeting event.

- * Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

Requirements. General

Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members. All solutions must be simple to use, easy to maintain, and represent the brand of the resort.

You must implement the following solutions:

- * a centrally managed communication solution
- * a customer service solution
- * a resort portal
- * a chat solution
- * a check-in solution

Requirements. Communication

- * Communication between team members must be centrally managed and unified in Microsoft Teams.
- * When the company confirms an event, they must provide a list of guest's names and email addresses.
- * You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.
- * Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance

- * Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.
- * Prior to the event, guests must be able to identify any personal dietary restrictions.

Requirements. Check-in processes

- * Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in Microsoft Excel.
- * The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
- * The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions. Guests must physically interact with each answer before proceeding to the next screen.
- * Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
- * Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing

- * To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
- * The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.

Requirements. Hotel policies and event inquiries

The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

Requirements. Chat solution

The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:

- * Snow reports
- * Weather conditions
- * Start time
- * End time
- * Event date
- * Outdoor activities
- * Indoor activities
- * Most popular

The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.

The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ the chat solution must identify the issue and escalate to a staff member.

Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue

Guest1 inquires about snow conditions several times during each day of their stay.

NEW QUESTION: 118

A company uses Power Apps. You enable auditing in Microsoft Dataverse. Users report the following issues when viewing the audit logs:

- * Unable to view the read access audit logs.
- * Unable to view the Account table audit logs.

You need to troubleshoot the issues.

What are the causes of the issues? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 119

You need to embed the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 120

You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Box 1: Apply to each

You can use the Apply to each action to process a list of items periodically.

Box 2: Do until

The Do Until control in Power Automate is a loop that repeatedly forces an action until a certain condition becomes true.

Reference: <https://docs.microsoft.com/en-us/power-automate/apply-to-each>
<https://blog.enterprisedna.co/do-until-loop-control-in-power-automate/>

NEW QUESTION: 121

You plan to create classic workflows for process automation on the Account table. The process automation has the following requirements:

- * If the Account Name column changes, a custom column named Previous Name must be updated with the original value.
- * If the Credit Limit column changes, an email must be sent to the record owner with the new value.
- * Asynchronous processes must be used whenever possible.

You need to implement the process automation.

What is the minimum number of workflows you should use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

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NEW QUESTION: 122

You are a consultant. A client asks you to remove several solutions in one of their Microsoft Dataverse environments. The client wants to know what effect removing the solutions will have on the rest of the system.

You need to explain the results of removing the solutions.

Which components be affected? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Graphical user interface, text, application, email Description automatically generated

NEW QUESTION: 123

A company creates a Microsoft Power Apps app through the Power Apps designer portal for use in Microsoft Teams.

This app needs to be promoted to the user acceptance testing environment.

You need to complete the Microsoft recommended actions before you export the solution.

Which two actions should you complete? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Clone a solution.
- B. Set the Optimized embedding appearance field to true.
- C. Publish all changes.
- D. Write validation tests.
- E. Run the solution checker.

Answer: C,E ([LEAVE A REPLY](#))

NEW QUESTION: 124

You are a Dynamics 365 for Customer Service developer.

You must trigger a mobile notification whenever a specific hashtag is posted from Twitter. The notification will send email to the company's social media teams distribution list.

You need to create a connection to the Twitter service and build a solution.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

- 1 - Sign in to power Automate and create a new blank flow.
- 2 - Select the social media connector and enter the user credentials for the connection.
- 3 - Create an action to search for the new posts with the hashtag.
- 4 - Create a trigger to send a mobile notification.

NEW QUESTION: 125

You are a Dynamics 365 Customer Service developer.

A salesperson creates a chart.

You need to ensure that the chart is available to all users on the team.

What should you do?

- A. Export the user chart for import as a user chart.
- B. Export the user chart to Power BI. Import the chart as a Power BI visualization.

- C. Share the chart with the team.
- D. Assign the chart to each person on the team.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 126

You manage the Dynamics 365 Customer Service environment for an organization.

Microsoft SharePoint will not be deployed in the environment for a year.

You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.

Which three solutions can you currently implement? Each correct answer presents part of the solution. NOTE:

Each correct selection is worth one point.

NOTE: Each correct selection is worth one point.

- A. Microsoft OneDrive for Business
- B. Microsoft Yammer
- C. Microsoft OneNote
- D. Microsoft Skype for Business
- E. Microsoft Exchange Online

Answer: B,D,E ([LEAVE A REPLY](#))

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/add-office-365-online-services>

NEW QUESTION: 127

You have a business process flow.

You need to update the business process flow while minimizing administrative and maintenance efforts.

What should you implement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 128

You are designing a Power Virtual Agents chatbot for a store.

You need to teach the chatbot to acknowledge the store's product categories and the variations within specific categories.

You need to create custom entities to provide the chatbot with the knowledge of the product categories.

Which features should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Smart match

Synonyms

Topic

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION: 129

You configure an alert in Power BI.

You need to alert users when the value of a tile exceeds a threshold. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts>

NEW QUESTION: 130

A company plans to create a Power Virtual Agents chatbot.

The bot has the following requirements:

* Prompt for a location of the customer and the call must be routed to a support agent for the location.

* Transfer support calls at each location to a support bot that uses the Bot Framework.

You need to configure the bot.

Which components should you use? To answer, drag the appropriate components to the correct requirements.

Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct select is worth one point.

Answer:

Explanation

NEW QUESTION: 131

You are designing a desktop user interface (UI) flow.

The UI flow automates legacy software.

You need to prepare data for transfer to a Microsoft SharePoint list.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

1 - Select information to pass to the SharePoint list.

- 2 - Stop the recording and save the flow.
- 3 - On the Outputs menu of the UI flow, choose Select text on screen.
- 4 - Start recording the UI flow.
- 5 - Enter a name and description for the output.
- 6 - Copy and paste the text in the output definition window.

NEW QUESTION: 132

A company deploys a chatbot that is embedded in a Power Pages website. The company has the following requirements for the chatbot:

- * Azure AD users only must be able to use the chatbot when accessing sensitive data.
- * The chatbot must be accessible only from the Power Pages website.

You need to recommend a solution that meets the requirements.

Which two options should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Enable web channel security.
- B. Set up a new channel for the chatbot.
- C. Enable Manual authentication.
- D. Configure a data loss prevention policy.
- E. Enable Only for Teams authentication.

Answer: A,C ([LEAVE A REPLY](#))

NEW QUESTION: 133

You are a Dynamics 365 for Customer Service administrator.

You must create a form for team members to use. The form must provide the ability to:

Lock a field on a form.

Trigger business logic based on a field value.

Use existing business information to enhance data entry.

You need to implement business rule components to create the form.

Which components should you use? To answer, drag the appropriate components to the correct requirements.

Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Action

Condition

Recommendation

NEW QUESTION: 134

You need to embedded the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 135

You are a Dynamics 365 Customer Service administrator.

You need to configure the following automation for the sales team:

- * Send an email when the status changes on an Opportunity.
- * Text the sales manager when an Opportunity is created.
- * Create a Wunderlist task when an Opportunity is open for 30 days.

Which tool should you use for each requirement? To answer, select the appropriate options in the answer area.

NOTE Each correct selection is worth one point.

Answer:

Explanation

NEW QUESTION: 136

A company plans to implement AI Builder to add intelligence to several business processes.

Each business process uses different sources and produces different outputs.

You need to determine which AI Builder model types to use.

Which model types should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Reference:

<https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview>

<https://docs.microsoft.com/en-us/ai-builder/entity-extraction-overview>

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NEW QUESTION: 137

A company uses Power Apps. You enable auditing in Microsoft Dataverse. Users report the following issues when viewing the audit logs:

- * Unable to view the read access audit logs.
- * Unable to view the Account table audit logs.

You need to troubleshoot the issues.

What are the causes of the issues? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

NEW QUESTION: 138

You need to design the FAQ solution to handle unknown responses.

Which component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off>

NEW QUESTION: 139

You are creating a canvas app.

A user will click a button on each screen of a Power Apps app to proceed to the next screen.

You need to implement an action that selects the next screen that the user sees.

Which event should you handle?

- A. OnLoad
- B. OnCheck
- C. ScreenTransition
- D. OnSelect

Answer: ([SHOW ANSWER](#))

Add navigation

1. With the Source screen selected, open the Insert tab, select Icons, and then select Next arrow.
2. With the arrow still selected, select the Action tab, and then select Navigate.
3. The OnSelect property for the arrow is automatically set to a Navigate function.
4. When a user selects the arrow, the Target screen fades in.
5. On the Target screen, add a Back arrow, and set its OnSelect property to this formula:
6. Navigate(Source, ScreenTransition.Fade)
7. While holding down the Alt key, toggle between screens by selecting the arrow on each screen.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-screen-context-variables>

NEW QUESTION: 140

You are designing a canvas app that connects to Common Data Service.

You need to configure the app to meet the requirements and ensure that the canvas app is available offline.

What should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps>

NEW QUESTION: 141

A company plans to create two Microsoft Power Platform applications.

One of the applications requires a custom control layout without using code. The other application will be used primarily by external users.

You need to create the applications.

Which application types should you use? To answer, drag the appropriate application types to the correct requirements. Each application type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

NEW QUESTION: 142

You are a Dynamics 365 Customer Engagement administrator. You create a new solution in Dynamics 365.

You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps.

Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 143

A company plans to implement chatbots by using Power Virtual Agents.

The company has the following requirements for the bots:

- * Users in the accounting department must be able to create a bot for frequently asked questions.
- * The support desk users must be able to use the bot.

The users must not be able to change environment parameters in the Microsoft Power Platform environment.

You need to configure the permissions for the bots.

Which actions should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

NEW QUESTION: 144

You plan to create a dataflow to import data into Microsoft Dataverse by using Power Query. The dataflow has the following requirements:

- * A table of aggregated data must be created in dataflow storage.
- * A unique identifier must be created for the table.

You need to configure the dataflow.

Which solutions should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

NEW QUESTION: 145

You plan to create a Power Virtual Agents bot.

The bot must support single sign-on.

You need to publish the bot.

Which two locations should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Teams
- B. Azure Bot Service channels
- C. Mobile app developed for iOS and Android
- D. Website developed using pro developer tools

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 146

A company is implementing Power Apps and Power Automate.

Several components are created within Power Apps, Microsoft Dataverse, and Power Automate.

These components must be promoted from the development environment to the user acceptance test environment in a single solution package.

You need to create the solution package for promotion.

Where should you create the package?

- A. Microsoft Power Platform admin center
- B. Power Apps designer
- C. Office 365 admin center
- D. Azure portal
- E. Azure DevOps

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 147

You are designing a desktop user interface (UI) flow.

The UI flow automates legacy software.

You need to prepare data for transfer to a Microsoft SharePoint list.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-information-from-the-app>

NEW QUESTION: 148

You are creating a business process flow for a Power Apps app.

The business process flow must meet the following requirements:

- * Must be available offline.
- * Send an email to the team when a record is created.

You need to set up business process flow.

What should you do? To answer, select the appropriate options in the answer area.

Each correct selection is worth one point

Answer:

Explanation

Graphical user interface, text, application Description automatically generated

NEW QUESTION: 149

You have a Power Apps portal app that supports a sales community and a service community in the same environment. The only language configured in the environment is English. The company wants to add support for two more languages.

The solution must meet the following requirements:

- * Languages must be for both sales and service functions.
- * The company logo and colors must be used and apply to all screens.
- * Communities must be separate with different URLs and access lists.

You need to configure the solution.

What should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation

Box 1: Create two portals, one for each community

Power Apps portal app languages

Box 2: Add themes

You can create a custom look and feel (a theme), for your app by making changes to the default colors and visual elements provided in the uncustomized system. For example, you can create

your personal product branding by adding a company logo and providing table-specific coloring. A theme can be created by using the Themes area, without requiring a developer to write code. You can create, clone, change, or delete themes that are used in your environment.

Reference:

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-themes-organization-branding>

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