

SAP.E_C4HYCP_12.v2023-10-19.q18

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NEW QUESTION: 1

Which of the following cases should you treat as a support incident?Note: There are 2 correct answers to this question.

- A. A partner contacts Product Support for assistance with a custom solution.
- B. A partner contacts Product Support regarding a platform with slow performance.
- C. A partner requests information on how to customize the backoffice.
- D. A partner needs specialized advice regarding the architectural aspects of a project.

Answer: B,C (LEAVE A REPLY)

The cases that you should treat as a support incident are when a partner contacts Product Support regarding a platform with slow performance or when a partner requests information on how to customize the backoffice. These cases indicate that there might be a problem with the standard functionality of SAP Commerce Cloud or that the partner needs guidance on how to use the product features. The other cases are not support incidents because they involve custom solutions or architectural aspects that are beyond the scope of Product Support

NEW QUESTION: 2

You need to run a FlexibleSearchService query to get results without restrictions.To whom do you assign the session?Note: There are 2 correct answers to this question.

- A. Admin user
- B. Any user that does NOT have any restrictions
- C. Anonymous user
- D. Any member of the admingroup

Answer: (SHOW ANSWER)

You can assign the session to an admin user or any member of the admingroup to run a FlexibleSearchService query without restrictions. These users have the ROLE_ADMIN

assigned to them, which allows them to bypass any restrictions applied to other users or user groups.

NEW QUESTION: 3

A customer reports a performance problem with DefaultStockService. After checking the customer's system by running `SELECT COUNT(*) FROM {StockLevelHistoryEntry}`, you discover that there are hundreds of millions of instances of StockLevelHistoryEntry. What would you do to resolve this performance issue? Note: There are 2 correct answers to this question.

- A.** Delete the content of the StockLevelHistoryEntry table directly from the database to immediately improve performance.
- B.** Implement a CronJob that will clean the StockLevelHistoryEntry table according to customer business needs.
- C.** Suggest an improvement by creating a maintenance request for the customer.
- D.** Run Cleanup Type System in the SAP Commerce Administration Console.

Answer: B,C (LEAVE A REPLY)

You can resolve the performance issue with DefaultStockService by implementing a CronJob that will clean the StockLevelHistoryEntry table according to customer business needs and by suggesting an improvement by creating a maintenance request for the customer. The CronJob can help reduce the size of the table and improve the query performance. The maintenance request can help inform SAP about the issue and request a possible enhancement or fix. You should not delete the content of the table directly from the database, as this may cause data inconsistency or loss. You should not run Cleanup Type System in the SAP Commerce Administration Console, as this will not affect the StockLevelHistoryEntry table.

NEW QUESTION: 4

What should you do before you report incorrect software behavior to SAP (third-level support)? Note: There are 2 correct answers to this question.

- A.** Test the issue on the customer's SAP Commerce installation.
- B.** Document the complete technical environment information of the system where the incident occurred to provide to SAP.
- C.** Reproduce and validate the problem on the standard out-of-the-box SAP Commerce.
- D.** Tell the customer that the reported problem will be fixed in a future patch release.

Answer: B,C (LEAVE A REPLY)

The steps that you should do before you report incorrect software behavior to SAP (third-level support) are documenting the complete technical environment information of the system where the incident occurred and reproducing and validating the problem on the standard out-of-the-box SAP Commerce. These steps are necessary to provide SAP with enough information to analyze and resolve the issue and to ensure that the issue is not caused by customizations or extensions. Reference: 2

NEW QUESTION: 5

Which properties can you set to use Service Layer Direct?Note: There are 2 correct answers to this question.

- A. Set persistence.legacy.mode to False in core-spring.xml.
- B. Set the sld.enabled modifier to True in the ImpEx file.
- C. Set persistence.legacy.mode to False in the local.properties.
- D. Set persistence.legacy.mode and servicelayer.prefetch to False All in the local.properties.

Answer: ([SHOW ANSWER](#))

The properties that you can set to use Service Layer Direct are setting the sld.enabled modifier to True in the ImpEx file and setting persistence.legacy.mode and servicelayer.prefetch to False in the local.properties. Service Layer Direct is a feature that allows the service layer to interact with the persistence layer more efficiently and use fewer resources. It can be enabled on an as-needed basis in your Java code or when invoking ImpEx. You do not set persistence.legacy.mode to False in core-spring.xml, as this is not a valid configuration file for this property. Reference: 2

NEW QUESTION: 6

What are some of the benefits of using Service Layer Direct?Note: There are 3 correct answers to this question.

- A. It allows you to read data from and write data to the database.
- B. It bypasses the Jalo layer completely to persist data in the database.
- C. It works for global sessions and for current sessions.
- D. It combines the Jalo layer and service layer.
- E. It bypasses the interceptors to persist data in the database.

Answer: ([SHOW ANSWER](#))

The benefits of using Service Layer Direct are allowing you to read data from and write data to the database, bypassing the Jalo layer completely to persist data in the database, and bypassing the interceptors to persist data in the database. Service Layer Direct is a feature that allows the service layer to interact with the persistence layer more efficiently and use fewer resources. It can be enabled on an as-needed basis in your Java code or when invoking ImpEx. It does not work for global sessions and for current sessions, nor does it combine the Jalo layer and service layer. Reference: 2

NEW QUESTION: 7

In the SAP Commerce cache, how does invalidation work on a product type?Note: There are 2 correct answers to this question.

- A. Cached Product items updated during the import are invalidated in all connected SAP Commerce cluster nodes and are reloaded from the database when it is used next.

- B.** All cached FlexibleSearch results where Product type is included are invalidated because the result set might have changed.
- C.** Cached Product items updated during the import are invalidated only in the node where the import is running.
- D.** All cached FlexibleSearch results are invalidated from the query results region because the result set might have changed.

Answer: A,B (LEAVE A REPLY)

In the SAP Commerce cache, invalidation works on a product type by invalidating cached Product items updated during the import in all connected SAP Commerce cluster nodes and by invalidating all cached FlexibleSearch results where Product type is included. This ensures that the cache only holds valid data and that the queries return consistent results. The invalidation is not limited to the node where the import is running, nor does it affect all cached FlexibleSearch results from the query results region. Reference: 1

NEW QUESTION: 8

What must you do before you can run CronJobs in SAP Commerce Cloud?

- A.** Set a reference to a specific job implementation within the CronJob.
- B.** Assign a CronJob to a group of nodes to run on a configured node group.
- C.** Configure a trigger to run at a specified time.
- D.** Assign a CronJob to run on a node with a specified ID.

Answer: A (LEAVE A REPLY)

You must set a reference to a specific job implementation within the CronJob before you can run it. The job implementation defines the logic and parameters of the CronJob. The other options are not mandatory for running a CronJob.

NEW QUESTION: 9

How are bug fixes provided to partners and customers?

- A.** SAP Commerce delivers small jar archives called Hot Fix for the extension that fixes a specific bug.
- B.** SAP Commerce provides an extension that contains bug fixes.
- C.** SAP Commerce provides SAP Notes with code corrections describing the best way to fix a specific bug.
- D.** SAP Commerce provides a patch release that contains only bug fixes and security patches.

Answer: D (LEAVE A REPLY)

SAP Commerce provides bug fixes to partners and customers through patch releases that contain only bug fixes and security patches. Patch releases are delivered on a regular basis and can be applied on top of the existing platform version without changing the functionality or requiring additional testing. SAP Commerce does not deliver small jar archives called Hot Fix, nor does it provide an extension that contains bug fixes or SAP Notes with code corrections for bug fixes. Reference: 1

NEW QUESTION: 10

A customer reports an error and provides the following snippet of a log file:INFO | jvm 1 | srvmain

| 2013/11/15 21:36:38.829 | ERROR [ImpExWorker<1/4>] (000000RS-ImpEx-Import)

[MultiThreadedImpExImportReader] line 11 at main script: worker 1 got error

com.microsoft.sqlserver.jdbc.SQLServerException: Violation of PRIMARY KEY constraint 'PK 3819157796645776366'. Cannot insert duplicate key in object 'dbo.users'. The duplicate key value is (8796126019588).INFO | jvm 1 | srvmain | 2013/11/15 21:36:38.876

| de.hybris.platform.jalo.JaloSystemException:

com.microsoft.sqlserver.jdbc.SQLServerException: Violation of PRIMARY KEY constraint 'PK 3819157796645776366'. Cannot insert duplicate key in object 'dbo.users'. The duplicate key value is (8796126019588).[HY--1]What could be the root cause of the error?

Note: There are 2 correct answers to this question.

- A. The current PK sequence value is corrupt.
- B. A primary key is used in the database instead of a unique index.
- C. SAP Commerce verifies that the key is NOT unique and reports an exception.
- D. The database engine verifies that the key is NOT unique and reports an exception

Answer: C,D ([LEAVE A REPLY](#))

The root cause of the error is that the database engine verifies that the key is not unique and reports an exception. This happens when an attempt is made to insert a duplicate primary key value in the users table. SAP Commerce also verifies that the key is not unique and reports an exception. The current PK sequence value is not corrupt, nor is a primary key used instead of a unique index.

NEW QUESTION: 11

Which of the following does Product Support consider to be a workaround?Note: There are 2 correct answers to this question.

- A. The support engineer provides guidelines on how to implement and configure a custom Spring bean overriding the default behavior in SAP Commerce.
- B. The support engineer provides guidelines on how to modify the code of the affected feature.
- C. The support engineer provides the customer with the official SAP Commerce patch that includes the fix.
- D. The support engineer provides an alternative solution that resolves at least the basic processes of the affected feature.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 12

You are troubleshooting a connection pool issue.How do you investigate this issue?Note: There are 3 correct answers to this question.

- A. Request heap dumps.
- B. Check the physical connections.
- C. Request console log files and thread dumps.
- D. Check the configuration parameters related to connection pool.
- E. Request database dumps.

Answer: (SHOW ANSWER)

You can investigate a connection pool issue by checking the physical connections, requesting console log files and thread dumps, and checking the configuration parameters related to connection pool. The physical connections can help you monitor the number and status of connections to the database. The console log files and thread dumps can help you identify any errors or exceptions related to connection pool. The configuration parameters can help you adjust the connection pool size, timeout, or validation settings. You do not need to request heap dumps or database dumps, as they are not relevant for connection pool issues.

NEW QUESTION: 13

Which ImpEx headers can you use to update an SAP Commerce Cloud item? Note: There are 2 correct answers to this question.

A. INSERT_UPDATE

UserGroup;UID[unique=true];locname[lang=en];locname[lang=de];groups(uid)
[mode=append]

B. INSERT_UPDATE

UserGroup;UID[unique=true];locname[lang=en];locname[lang=de];groups(uid)
[mode=append]

C. UPDATE UserGroup;UID[unique=true];locname;groups(uid)[mode=append]

D. INSERT_UPDATE UserGroup;UID;locname;groups(uid)[mode=append]

Answer: A,C (LEAVE A REPLY)

The ImpEx headers that you can use to update an SAP Commerce Cloud item are INSERT_UPDATE

UserGroup;UID[unique=true];locname[lang=en];locname[lang=de];groups(uid)
[mode=append] and UPDATE UserGroup;UID[unique=true];locname;groups(uid)
[mode=append]. These headers can modify existing items or create new items if they do not exist. The INSERT_UPDATE header can also specify the language for localized attributes using the lang modifier. The other headers are not valid because they either use an incorrect syntax for the lang modifier (B) or do not specify the unique attribute (D).

NEW QUESTION: 14

How do you persist changes to enable and disable JDBC logging?

- A. SAP Commerce Administration Console
- B. Java code
- C. Configuration properties file

D. Backoffice Administration Cockpit

Answer: C (LEAVE A REPLY)

The tool that you use to persist changes to enable and disable JDBC logging is configuration properties file. You can use this file to set various configuration parameters related to JDBC logging, such as `jdbc.log.enable`, `jdbc.log.level`, `jdbc.log.file.path`, or `jdbc.log.trace`. These parameters are persisted across server restarts and can be changed without modifying the source code. You do not use SAP Commerce Administration Console, Java code, or Backoffice Administration Cockpit to persist changes to enable and disable JDBC logging. Reference: 2

NEW QUESTION: 15

Which scripting languages are supported by the Backoffice application in SAP Commerce?

Note: There are 3 correct answers to this question.

- A. Groovy
- B. BeanShell
- C. Python
- D. JavaScript
- E. Bash

Answer: A,B,D (LEAVE A REPLY)

The scripting languages that are supported by the Backoffice application in SAP Commerce are Groovy, BeanShell, and JavaScript. These languages can be used to create scripts for various purposes such as data manipulation, testing, debugging, or automation. Python and Bash are not supported by the Backoffice application

NEW QUESTION: 16

What must you do when you provide a workaround for a code glitch in an existing service, for example, ProductService? Note: There are 3 correct answers to this question.

- A. Modify the existing bean definition with the new service.
- B. Add a new bean definition with a new ID for the new service.
- C. Implement a new custom service by extending the existing service.
- D. Override the alias of the original bean definition.
- E. Replace all injections with a new ID for the new service.

Answer: B,C,D (LEAVE A REPLY)

The steps that you must do when you provide a workaround for a code glitch in an existing service, such as ProductService, are adding a new bean definition with a new ID for the new service, implementing a new custom service by extending the existing service, and overriding the alias of the original bean definition. These steps can help you create a custom service that overrides the default behavior of an existing service without modifying its source code. You do not modify the existing bean definition with the new service, nor do you replace all injections with a new ID for the new service, as these steps may cause errors or inconsistencies.

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NEW QUESTION: 17

Where can you find SAP knowledge base articles (KBAs) to search for known issues?

Note: There are 2 correct answers to this question.

- A. SAP Community
- B. SAP Support Portal
- C. SAP Help Portal
- D. SAP ONE Support Launchpad

Answer: B,D (LEAVE A REPLY)

SAP knowledge base articles (KBAs) are available on the SAP Support Portal and the SAP ONE Support Launchpad. They provide information on known issues, troubleshooting guides, best practices, and tips for SAP products. The SAP Community and the SAP Help Portal do not contain KBAs.

NEW QUESTION: 18

Your customer reports an incident where the SAP Commerce system crashes in production. What would you ask for? Note: There are 2 correct answers to this question.

- A. The specific scenario to reproduce the issue
- B. The thread dumps taken right before the crash
- C. The database dump from the production system
- D. The thread dumps taken after the system reboot

Answer: A,B (LEAVE A REPLY)

The files that you would ask for when troubleshooting a system crash are the specific scenario to reproduce the issue and the thread dumps taken right before the crash. The specific scenario can help you identify the root cause of the issue and test possible solutions. The thread dumps can help you analyze the state of the threads and identify any deadlocks, memory leaks, or resource contention.

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