

Salesforce.Field-Service-Consultant.v2023-05-08.q61

Exam Code:	Field-Service-Consultant
Exam Name:	Salesforce Certified Field Service Consultant
Certification Provider:	Salesforce
Free Question Number:	61
Version:	v2023-05-08
# of views:	1014
# of Questions views:	610
https://www.freepdfdumps.com/Salesforce.Field-Service-Consultant.v2023-05-08.q61.html	

NEW QUESTION: 1

Northern Trail Outfitters is investigating implementing MobileConnect to allow SMS messaging in their UK, Germany, and Swiss subsidiaries. Each subsidiary has its own business unit and they are trying to determine if a single long code could be used for all markets.

What functionality would tie to additional long code Implementation?

- A. Do they need to support UTF-8 characters in their SMS?
- B. Do they need to have independent reporting on SMS sends by country?
- C. Do they need to support inbound messages in each country?
- D. Do they need to support different From Names by country?

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 2

A customer has curated a list of known email addresses belonging to competitors. They want to ensure none of these competitors receive their emails.

What should a consultant recommend?

- A. Create an exclusion list with the known email addresses.
- B. Populate a list using a query to exclude the subscriber key.
- C. Create an auto-suppression list populated with the known email addresses.
- D. Create an auto-suppression list populated with subscriber keys.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 3

universal container UC want to track the asset lifecycle when equipment has been snapped out What should a consultant recommend to meet this requirement?

- A.** Add the field history tracking related list to the asset page and configure the product request object
- B.** Add the field history tracking related list to the assets page and configure the asset relationships object
- C.** Add the related asset related list to the asset page and configure the product request object
- D.** Add the related asset related list to the asset page and configure the asset relationships object

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 4

Service technicians at AW Computing use the Field Service mobile application when in the field. The technicians rely on Knowledge articles to assist them with completing assigned work.

How should the solution be configured to ensure technicians can access relevant Knowledge articles?

- A.** Add the Knowledge Lightning component to the Field Service mobile app.
- B.** Attach the relevant articles to the work order or work order line items.
- C.** Create a quick action on the work order to search the Knowledge base.
- D.** Update the Service Appointment page layout to include the Articles related list.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 5

Northern Trail Outfitters wants to send an email to one million contacts in Sales Cloud. The criteria to segment contacts Include using 10+ fields to segment.

Which process should the consultant utilize to minimize issues and maximize efficiency in the sending process?

- A.** Query Synchronized Data Extensions using a query activity to a Salesforce Data Extension, then send via Email Studio Send Flow.
- B.** Assign the one million contacts from the report to a Salesforce campaign, and use a Single Step journey with Salesforce Campaign as an entry event.
- C.** Import a report originating In Salesforce through an import activity to a Salesforce Data Extension, then send to data extension using Email Studio email send.
- D.** Create a report originating in Salesforce, then target and send to that report using the Marketing Cloud Email Studio Send Flow.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 6

An employee at universal container performs the role of a dispatcher and a technician How should a consultant configure the field service lightning to support this behavior?

- A.** Create two service resource and assign them to the employee

- B.** Create one service resource and assign the relevant permission set license
- C.** Create two skills records and assign them to service resources record
- D.** Create one service resource and assign the technician and dispatcher role

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 7

Northern Trail Outfitters (NTO) wants to create a relevant audience from a data extension for a daily send campaign. The audience will change from day-to-day. These emails contain a View As Web Page link and NTO wants to ensure this will not be broken when the audience is refreshed daily.

What configuration can meet this criteria?

- A.** Use a SQL Query to filter the audience into a new data extension that is overwritten each day.
- B.** Use SQL Query to filter the audience into a new data extension that is upserted every day.
- C.** Use exclusion lists for the send - excluding those that already were sent the email.
- D.** Use AMPscript inside the email to pull information from a send logging data extension to determine which content displays based on message context.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 8

A customer wants to send an email confirming opt-in when someone signs up for their emails via a form on their website. The email should arrive within a few minutes of completing the form, and all of the form data needs to be stored in Marketing Cloud to personalize the outgoing email. The customer has access to a developer for working with APIs, but they want to be able to change the email creative without involving the developer.

What should a consultant recommend?

- A.** Use a SQL Query activity in Automation Studio to run hourly and deploy emails.
- B.** Use a Triggered Send Data Extension to capture form data and deploy the email.
- C.** Use a Send Email activity in Automation Studio to run hourly and deploy emails.
- D.** Use the WSPProxy via SSJS to deploy the email after capturing form data.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 9

Northern Trail Outfitters has determined they will Initially deploy messaging to email and SMS channels, but also plan for social advertising. Customer data originates within their point-of-sale system which communicates to Marketing Cloud in real-time via API. They want to configure their customer data for long-term cleanliness and maintainability.

Which two best practices should be utilized?

Choose 2 answers

- A. Define the subscriber key as a unique value that does not relate to a specific channel.
- B. Regularly merge duplicate contacts to keep tracking data accurately.
- C. Configure Contact Builder to automatically generate a unique subscriber key.
- D. When using an external database of record, utilize that system's identifier as the contact key.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 10

in which two scenarios should a consultant recommend multi day service appointment?

Choose 2 answers

- A. jobs require consecutive days of work and can span over weekends.
- B. Jobs can take longer than the available resources hours in a day.
- C. jobs need to be performed at the same site on the same day of the week.
- D. jobs require multiple stages of work performed by different resources.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 11

Service resources at Universal Containers (UC) frequently work in more than one service territory. The current scheduling policy looks only at primary territory. While UC still wants the optimizer to use the service resource's primary territory when scheduling, UC also wants the scheduling policy to look at the resource's secondary service territories.

Which two scheduling policy changes should a Consultant recommend?

Choose 2 answers

- A. Include the Match Territory Work Rule.
- B. Deselect Working Location Enable Primary on the Working Territories Work Rule.
- C. Select Working Location Enable Primary on the Working Territories Work Rule.
- D. Remove the Match Territory Work Rule.

Answer: C,D ([LEAVE A REPLY](#))

NEW QUESTION: 12

An agent has to create a Work Order for a complex installation. A Work Order Line Item is created for each required component so it can be tracked and priced separately. However, a few of the components are only on the company's Preferred Price Book while the others are on the U.S. Price Book.

Which solution should a Consultant recommend so the agent can meet this requirement?

- A. Create one Work Order and add Work Order Line Items based on the Price Book selected on the Work Type.
- B. Create one Work Order and override the price on Work Order Line Items for products on the Preferred Price Book.
- C. Create one Work Order for each Price Book and add Work Order Line Items to the appropriate Work Order based on its Price Book.

D. Create one Work Order for each Price Book and use Work Types to assign the Price Book to each Work Order Line Item.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 13

A customer has been having problems with SMS responses getting the default keyword response rather than the appropriate next keyword response.

What are two potential reasons for this unexpected response?

Choose 2 answers

- A.** Responses are not sent within the Conversation Window.
- B.** Next keyword was not specified on the outbound message.
- C.** Responses are not sent within 24 hours of the outbound message.
- D.** Response contained "stop" in the message content.

Answer: B,C ([LEAVE A REPLY](#))

NEW QUESTION: 14

A customer indicates their point-of-sale system can be configured to upload a file every fifteen minutes. The filename is not consistent for each upload. Their consultant recommends they use a File Drop Automation, Which two considerations should be made?

Choose 2 answers

- A.** The directory cannot contain more than five file triggers.
- B.** The directory is unable to be used by another File Drop Automation.
- C.** They may utilize an external FTP site.
- D.** The directory used by the file trigger should be inside the import directory.

Answer: B,D ([LEAVE A REPLY](#))

NEW QUESTION: 15

Org-Wide Default sharing is set to Private in a Salesforce org.

If the Field Service Lightning User Territory feature is enabled, which three objects will be visible to users who are part of the User Territory?

Choose 3 answers

- A.** Accounts
- B.** Service Resources
- C.** Resource Absences
- D.** Work Orders
- E.** Work Types

Answer: A,C,E ([LEAVE A REPLY](#))

NEW QUESTION: 16

Universal Containers would like to provide Field Service Technicians the ability to capture details and customer approval on completed work so that the details can be compiled and

sent to the customer electronically. What should a Consultant recommend to meet this requirement?

- A. Use the standard Work Order email template.
- B. Create a custom report.
- C. Use the standard Service Report
- D. Create a Process Builder to generate a report.

Answer: C ([LEAVE A REPLY](#))

Valid Field-Service-Consultant Dumps shared by Actual4test.com for Helping Passing Field-Service-Consultant Exam! Actual4test.com now offer the **newest Field-Service-Consultant exam dumps**, the Actual4test.com Field-Service-Consultant exam **questions have been updated** and **answers have been corrected** get the **newest** Actual4test.com Field-Service-Consultant dumps with Test Engine here:
https://www.actual4test.com/Field-Service-Consultant_examcollection.html (165 Q&As Dumps, **30%OFF** Special Discount: **Freepdfdumps**)

NEW QUESTION: 17

Universal Containers wants to dispatch groups of Service Appointments to their Technicians. The number of Service Appointments dispatched at a time varies among different Service Territories.

Which two settings should a Consultant enable to ensure Service Appointments are dispatched correctly?

Choose 2 answers

- A. Enable Sharing of Dispatched Service Appointments.
- B. Enable Drip Feed Dispatching in Field Service Settings.
- C. Set the Service Appointment to Dispatch in Field Service Settings.
- D. Set the Number of Services to Drip Feed on the Service Territory.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 18

Northern Trail Outfitters is implementing drip feed dispatching. When testing the new functionality, the drip does not dispatch appointments as expected. A consultant is engaged to troubleshoot the issue.

What is preventing the drip feed from triggering?

- A. The default drip feed setting is overriding the drip feed rate on a service territory.
- B. Other scheduled jobs are dispatching appointments and exceeding the drip feed value.
- C. The status on completed appointments can only be Canceled, Completed, or Cannot Complete.
- D. The appointment status is going from Scheduled to Completed.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 19

Northern Trail Outfitters (NTO) imports a file daily into Marketing Cloud of customers who have bought a tent from their website that day. They want to set up a month-long welcome Journey which sends emails specific to the purchase such as the type of tent, the available accessories for the tent, and care of the tent at different points throughout the Journey. NTO also recognizes that due to their competitive prices, they have had customers purchase more than one tent within a month.

What type of data should be used in the Decision Splits in their Journey to make sure the choices reflect the correct tent?

- A. Entry Data
- B. Salesforce Data
- C. Journey Data
- D. Contact Data

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 20

An analytics team wants to get real-time updates on transactional email metrics, specifically Sent and NotSent, to ensure they are fulfilling a legal obligation due to the nature of their messages.

What method should be suggested in this scenario?

- A. Platform Events API
- B. Data Retrieves on the Send Object
- C. Event Notification Service
- D. Data View Export with every send

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 21

For security reasons, Northern Trail Outfitters indicates they cannot store PII directly within their Marketing Cloud account. They are considering Implementing Tokenized Sending to pull PII from their data warehouse at send time. They indicate they send several large, time-sensitive messages per year.

Which two considerations should be made about Tokenized Sending?

Choose 2 answers

- A. Personalization Strings still allow PII to be displayed within an email.
- B. Service Level Agreements for email sends are unsupported with the inclusion of outside servers.
- C. Journey Builder Decision Splits provide a method to access data of Tokenized data natively.
- D. Tokenized Sending does not support Mobile Connect.

Answer: A,B ([LEAVE A REPLY](#))

NEW QUESTION: 22

Northern Trail Outfitters wants to include the body of marketing email replies captured by Reply Mail Management (RMM) within auto-forwarded messages to their Customer Success team.

How could they accomplish this?

- A.** Check the "Include Replies as Attachments" box in the RMM settings.
- B.** Use RMM dynamic content blocks to render the email reply body.
- C.** Use RMM personalization strings to render the email reply body.
- D.** Query the RMM data view for the reply body and reference it from a data extension.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 23

Northern Trail Outfitters' marketing team is made up of a marketing manager, a marketing specialist, and a graphic designer. The team is new to Marketing Cloud and has very little coding experience. Currently, they use Excel and VLOOKUP to segment their email audiences and Import them into Marketing Cloud.

What solution should be recommended to allow for long-term self-sufficiency in segmentation?

- A.** Attribute Groups
- B.** Query Activities
- C.** Data Filters
- D.** Publication Lists

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 24

Universal Containers (UC) has 140 service resources who handle 2,400 service appointments per day.

How should UC define Service Territories to ensure a high quality of optimization and dispatcher experience?

- A.** Five Service Territories with fewer than 500 Service Appointments per day
- B.** Three Service Territories with fewer than 50 resources
- C.** Two Service Territories that split the Service Resources evenly
- D.** One Service Territory with four Polygons

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 25

A financial strivicts customtr wants to send emails to customers who log in for the first time on a new IP. The message should be deployed as fast as possible due to its sensitive content. The message contains Information related to the login IP.

What should a consultant recommend to deploy the email?

- A. Inject the subscriber into a Journey.
- B. Execute a Triggered Emails Interaction.
- C. Use a User-Initiated Emails Interaction.
- D. Use the Transactional Messaging API.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 26

Northern Trail Outfitters upgraded their Marketing Cloud account which now includes a Sender Authentication Package (SAP). They send roughly 300,000 emails a month.

What should they be aware of with respect to sender reputation?

- A. They should have one dedicated IP address for every 100,000 messages sent per month.
- B. They should have one SAP for transactional sends and another for commercial sends.
- C. They should request a shared IP since their volume is under 500,000 messages per month.
- D. They should send at least 100,000 messages per month to maintain their sender reputation.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 27

Northern Trail Outfitters has a customer login page on their website and wants to use Marketing Cloud to send an email to customers who need to reset their password. The email needs to be sent as quickly as possible. Their web server should receive a notification when the email is sent.

Which solution should they use?

- A. Single Send Journey with an API Event entry source
- B. Multi-Step Journey with an API Event entry source
- C. Transactional Messaging API
- D. Triggered Send Definition

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 28

Northern Trail Outfitters has several business units (BU) and each BU uses specific data extensions, like Product Information.

How should they configure these data sources?

- A. Create a local copy of the product data in each BU.
- B. Give users the Administrator Role so they can see all of the data.
- C. Use the File Transfer Activity to import data into each BU.
- D. Share data extensions from the top-level BU.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 29

time sheet entries can be associated to which two objects? Choose 2 answer

- A. Work order line item
- B. Service resource
- C. Work order
- D. assigned resources

Answer: A,C ([LEAVE A REPLY](#))

NEW QUESTION: 30

Northern Trail Outfitters wants to create a query to populate a data extension with email subscribers who belong to a specific publication list.

Which Data View could they use to achieve this?

- A. _ListSubscribers
- B. _EnterpriseAttribute
- C. _PublicationSubscriber
- D. Subscribers

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 31

Universal Containers wants to assign Service Appointment based on the Polygon of the child service territory in the hierarchy.

How should a Consultant assign Service Appointments to the Polygon?

- A. Set the Territory Assignment Policy to the Lowest Level.
- B. Set the Polygon Assignment Policy to the Highest Level.
- C. Set the Territory Assignment Policy to the Highest Level.
- D. Set the Polygon Assignment Policy to the Lowest Level.

Answer: A ([LEAVE A REPLY](#))

Valid Field-Service-Consultant Dumps shared by Actual4test.com for Helping Passing Field-Service-Consultant Exam! Actual4test.com now offer the **newest Field-Service-Consultant exam dumps**, the Actual4test.com Field-Service-Consultant exam **questions have been updated** and **answers have been corrected** get the **newest** Actual4test.com Field-Service-Consultant dumps with Test Engine here:
https://www.actual4test.com/Field-Service-Consultant_examcollection.html (165 Q&As Dumps, **30%OFF** Special Discount: **Freepdfdumps**)

NEW QUESTION: 32

Universal Containers typically performs installs, break-fix, and inspections for all clients. The Service Manager wants to create a template for common work requests. What should a Consultant implement to assist the dispatch team?

- A. Work Order custom fields to define Install, Break-fix, and Inspections.
- B. Work Type Line Items for Install, Break-fix, and Inspections.
- C. Work Types and Skill Requirements for Install, Break-fix, and Inspections.
- D. Work Order Record Types for Break-fix, Install, and Inspection.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 33

Universal containers want technicians to view work progress through the work order line-item card in the field service lightning mobile app.

Which configuration steps should a consultant take to meet this requirement?

- A. create a custom visual force page and add an external link in the field service lightning mobile app to view the page in the mobile browser.
- B. create a report chart that summarizes work order line items and add a link to the service appointment layout.
- C. add the work order line items related list of the work order page layout and assign the layout to the technician 's profile.
- D. create a custom lightning component that displays work order progress and deploy it to technicians through the field lightning mobile app.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 34

A customer Is starting a new children's fashion brand and wants to use a dedicated business unit within their existing Enterprise 2.0 account. They anticipate many of their current Enterprise contacts will subscribe to the children's brand, however, they want to separate subscriber opt-outs of the Enterprise and children's brands. The customer has minimal technical resources available for implementation and support.

What should a consultant recommend to meet these criteria?

- A. Create attributes for each child business unit in 'Profile Management' to record unsubscribes
- B. A Select "Subscribers will be unsubscribed from this business unit only" in Settings
- C. Create a Business Unit Filter in 'All Subscribers' List to record unsubscribes
- D. Select "Use separate 'Subscription Center' for this business unit" in Settings

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 35

An inventory manager at Universal Containers wants to better understand the distribution of a critical and expensive part across all inventory locations as the part is reused and restocked.

What should the Consultant leverage to meet this requirement?

- A. Maintenance Plan
- B. Product Item
- C. Entitlement Plan
- D. Assets

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 36

A Dispatcher at Universal Containers has just been informed that one of their field employees, who has five services schedules for today, called in sick. How should the workload be assigned to other Field Technicians?

- A. Ask the Customer Service Rep to call the customers and manually re-schedule for another day.
- B. Drag and drop the Service Appointments to other available Resources and run Optimization.
- C. Update the Resource a not available, select the affected Service Appointments, and press "Schedule."
- D. Change the Scheduling Policy to "High Intensity" and activate the Background Optimization process.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 37

Universal Containers performs service on field assets that require a sequence of work tasks. A Consultant has recommended Work Order Line Items to manage the tasks and assets/parts necessary to manage the work. Which two of the following must be considered as part of this solution to ensure Work Orders are properly completed? Choose 2 answers

- A. Use of Work Order Line Items to link to a specific Asset within the Asset Hierarchy that represents the BoM.
- B. Use of Standard Reports to view Parent and Root Work Order Lines Items within Work Orders by Customer.
- C. Use of a parent-child Work Order Line Item to create a Work Order Line Item hierarchy.
- D. Use of Work Order Line Items that automatically inherit the hierarchy of Assets attached to Work Order.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 38

Northern Trail Outfitters (NTO) wants to implement an abandon cart Journey. The data for the journey exists in three separate data extensions (DE).

* The first DE is populated by web analytics data, and does not contain a Subscriber Key or Email Address value.

- * A Customer Reference DE is updated daily and holds subscriber information.
- * The third DE is populated by a file sent to the SFTP after five days if the customer has not purchased the abandoned items.
- * The third DE will be used in the Journey for a decision split, and it does not contain a Subscriber Key or Email Address.
- * If the web analytics file is empty, NTO does not want the automation to finish running.

Which order of activities should be used to fulfill this requirement?

- A.** File Drop Automation > Verification Activity > Query Activity for file one > Data Extension Entry > Query Activity for file two
- B.** A File Drop Automation > Import File Activity > Verification Activity > Query Activity for file one > Query Activity for file two > Data Extension Entry
- C.** Scheduled Automation > Import File Activity > Data Extension Entry > Query Activity for file one > Query Activity for file two
- D.** Scheduled Automation > Import File Activity > Verification Activity > Data Extension Entry > Query Activity for file one > Query Activity for file two

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 39

A Technician at Universal Containers (UC) is responsible for servicing multiple Assets at a customer site during a single visit. UC wants to minimize impact for the customer and consolidate work for its Technician.

What should the Consultant recommend to meet this requirement?

- A.** Create a single Work Order with Work Order Line Items for each Asset, each with a Service Appointment.
- B.** Create and schedule a Service Appointment with a single Work Order with Work Order Line Items for each Asset.
- C.** Create designated Time Slots to ensure appropriate time is held to accommodate these types of visits.
- D.** Create and schedule independent Work Orders for each Asset, each with a Service Appointment.

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 40

Northern Trail Outfitters is using Journey Builder to send emails to loyalty members based on recent activity. They anticipate that approximately half of their contacts will meet the entry criteria for their Journey.

How should they configure their entry source?

- A.** Use an Import Activity in Automation studio to filter the data as a Data Extension Entry Source.
- B.** Use a Contact Data Entry Source to segment the data configured in Attribute Groups in Contact Builder.

C. Use a Query Activity in Automation Studio to create a segment before entering the journey.

D. Use a Data Extension Entry Source with an applied filter based on recent member activity.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 41

Northern Trail Outfitters recently purchased Marketing Cloud to start running cross-channel campaigns. They are looking for guidance on which value to use as the subscriber key.

Which two options should the consultant recommend?

Choose 2 answers

A. Loyalty Program Number

B. Email

C. CRM ID

D. Mobile Device ID

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 42

Northern Trail Outfitters wants to automate a weekly SMS message to be sent to anyone who has a birthday that week. They have created the Outbound Message in MobileConnect and have a Filtered List created for every contact who provided birth date information.

Which activities would Marketing Cloud use to automate this campaign?

A. Refresh Mobile Filtered List and Outbound Send

B. Import Mobile Contacts and Outbound Send

C. Import Mobile Contacts and Send SMS

D. Refresh Mobile Filtered List and Send SMS

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 43

When customers call in for support at AW Computing, a case is always created. If the issue cannot be solved without dispatching a technician, a work order is created from the case. Milestones are currently being used on cases, and support operations would like to extend the use of milestones to the work orders. To meet this requirement, the system administrator added the milestone Lightning component to the work order Lightning record page. Technicians and managers are reporting that there are no milestones listed when viewing the record.

How should this issue be resolved?

A. Ensure the work order entitlement is related to the same process as the case entitlement.

B. Make sure the case entitlement record is being shared with the service resource.

- C. Add work order milestones after the case milestones to the entitlement process.
- D. Create a separate entitlement process associated to the work order object.

Answer: [\(SHOW ANSWER\)](#)

NEW QUESTION: 44

The field service administrator at Ursa Major Solar updates the skills required on the most common work types to adapt to the increasing complexity of jobs. This change has led to many service appointments to be in violation. There is a global optimization job set up to run nightly that has been working correctly up until this point. The administrator needs to understand why the jobs are still scheduled to resources that lack the appropriate skill level.

What are two reasons appointments remain in violation and are not reassigned?

Choose 2 answers

- A. The territory of the resources was not included in the global optimization request.
- B. The optimizer uses a scheduling policy different from what is used on the dispatch console.
- C. There are no service resources available with the required skill levels.
- D. Global optimization doesn't reschedule appointments that have rule violations.

Answer: A,B [\(LEAVE A REPLY\)](#)

NEW QUESTION: 45

Northern Trail Outfitters wants to provide near real-time data in a 30-day welcome Journey. Which data setup should they use for decision splits?

- A. Journey Data queried from main data extension
- B. Contact Data using Synchronized Data Sources
- C. Contact Data Mapped through Salesforce Marketing Cloud Profile Attributes
- D. Journey Data using CRM Report Import Activity to Salesforce Data Extension

Answer: B [\(LEAVE A REPLY\)](#)

NEW QUESTION: 46

Universal Containers performs multi-staged jobs, where the second job can only begin after completion of the first job. How should a Consultant recommend implementing this process?

- A. Create one Service Appointment with the total duration of the two jobs and assign two Resources.
- B. Create one Service Appointment and schedule it to two different Resources.
- C. Create two Service Appointments, set the Related Service Appointment and Time Dependency.
- D. Create two Service Appointments and schedule them to the same Resource.

Answer: C [\(LEAVE A REPLY\)](#)

Valid Field-Service-Consultant Dumps shared by Actual4test.com for Helping Passing Field-Service-Consultant Exam! Actual4test.com now offer the **newest Field-Service-Consultant exam dumps**, the Actual4test.com Field-Service-Consultant exam **questions have been updated** and **answers have been corrected** get the **newest** Actual4test.com Field-Service-Consultant dumps with Test Engine here:
https://www.actual4test.com/Field-Service-Consultant_examcollection.html (165 Q&As Dumps, **30%OFF** Special Discount: **Freepdfdumps**)

NEW QUESTION: 47

Universal Containers wants to prevent the lunch break from interfering with existing scheduled work.

How should a Consultant configure the Scheduling Policy to ensure a 30-minute lunch break that begins every day after 1 PM?

- A. Use the Resource Availability Rule.
- B. Use appropriate Resource Operating Hours.
- C. Create Resource Absences every day.
- D. Create a recurring Service Appointment.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 48

Universal Containers would like to report on the volume of products installed within a specific timeframe.

What solution will help meet the customer's requirement?

- A. Utilize a custom "Installation Date" field on Asset.
- B. Utilize Field History Tracking on Asset.
- C. Utilize a Work Order related list on Asset.
- D. Utilize the standard "Installation Date" field on Asset.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 49

Northern Trail Outfitters received a complaint today from a customer who received an email after unsubscribing last week. Today's email was sent using Marketing Cloud Connect (MCC), though last week was sent when an external system dropped a file on the Marketing Cloud SFTP and triggered a User-Initiated Send through an automation.

What could be the reason the customer received the email through MCC?

- A. Email Opt Out is only updated if the send originates in Salesforce.
- B. The previous send used Email Address as a Subscriber Key.
- C. The previous send's user needed to have edit permissions in Salesforce.
- D. The Email Opt Out field needs to be added to the Contact Page Layout.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 50

Northern Trail Outfitters wants a simple segmentation strategy for Identifying subscribers for their emails.

What solution should they use?

- A. Data Extension Entry Source In Journey Builder with a filter
- B. Attribute group in Contact Builder for segmentation
- C. List model and Groups in Single Send Journeys
- D. Relational data extensions with primary keys to match subscribers with their data

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 51

Universal containers products need to be traceable from the factory to customer sites. The products are installed using disposable kits.

How should the consultant configure this?

- A. Create the products and the installation kits as serialized inventory.
- B. Create the products and the installation kits as unsterilized inventory.
- C. Create the products and the installation kits as a single serialized product.
- D. Create the products as serialized inventory and the installation kits as unsterilized inventory.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 52

Northern Trail Outfitters wants to Import their Sales Cloud data into Marketing Cloud to leverage it within Journey Builder. They have approximately 10 million customers and the data needs to be available with a delay of no more than 30 minutes. Only customers where the consent checkbox is selected in Sales Cloud should be imported, which represents approximately half of their customer database.

What should they implement?

- A. Import from Salesforce Report in Automation Studio
- B. All Subscribers, since these are synchronized in real time
- C. Synchronized Data Extensions with a filter
- D. Event Data from the Entry Event in Journey Builder

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 53

Universal Containers plans to implement Crew Management to better support its clients. Which area does the Consultant need to consider as part of the recommendation?

Answer:

1. The Preferred Resource service objective is ignored for active Crew Members.

2. Capacity-based scheduling is supported for Service Crews.
3. A service resource can only be a member of a single Crew.
4. Salesforce Field Service considers the Recommended Crew Size when assigning appointments.

NEW QUESTION: 54

One of Universal Containers' customers reported that the Technician sent to their site left without cleaning up the work area afterward.

How can Universal Containers ensure that a different Technician is assigned all future work for that Customer?

- A. Create a new Work Order Validation Rule.
- B. Assign the Technician to a new Service Territory.
- C. Create an Excluded Resource for the Account.
- D. Remove the Technician as a Preferred Resource.

Answer: [\(SHOW ANSWER\)](#)

NEW QUESTION: 55

A consultant has implemented user territories at Northern Trail Outfitters (NTO) in a private sharing model. A new Midwest Service Territory has been created.

Which two actions should NTO take to give the dispatcher access to all relevant Midwest records? Choose 2 answers

- A. Add the resources assigned to the Service Territory's Member related list.
- B. Configure and run the User Territory Sharing Job in Field Service Settings.
- C. Assign a new user territory and add each of the assigned service resources.
- D. Create a new user territory associated with the Service Territory and dispatcher.

Answer: B,D [\(LEAVE A REPLY\)](#)

NEW QUESTION: 56

Northern Trail Outfitters has a master data extension of 880,000 subscribers they want to randomly split into 11 groups to test different messaging strategies.

How could this be accomplished?

- A. Use Journey Builder with a random split activity.
- B. Create a random data extension within Email Studio.
- C. Use Automation Studio with a random split activity.
- D. Create a random data extension within Contact Builder.

Answer: B [\(LEAVE A REPLY\)](#)

NEW QUESTION: 57

Universal Containers wants service managers to quickly Identify location and status changes in the lifecycle of a specific component in a customer's install base.

What should a Consultant utilize to track the lifecycle?

- A. Custom fields for change tracking on Assets
- B. A Work Order related list on Assets
- C. A Product related list on Assets
- D. Field History Tracking on Assets

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 58

A technician needs to get replacement part for damaged inventory on them for an upcoming job.

To which object should the technician add a product request record?

- A. service appointment
- B. service report
- C. work types
- D. work order

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 59

Universal containers wants to track when technicians need to visit a customer site multiple times to resolve an issue.

How should a consultant configure this using a single work order?

- A. Create a new product consumed for each site visit.
- B. Create a new service appointment for each site visit.
- C. Create a new child work order for each site visit.
- D. Create a new work order line item for each site visit.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 60

Universal Containers (UC) uses two contractors, Contractor 1 and Contractor 2, to perform repair work. Contractor 1 has provided services for UC for a longer period of time and is considered to have more repair work expertise than Contractor 2.

How should the Consultant configure the Contractors' experience?

- A. Assign Contractor 1 and 2 different Skill Levels for repair Work Type.
- B. Assign Contractor 2 as an Excluded Resource.
- C. Assign Contractor 1 and 2 different capacities for repair work.
- D. Assign Contractor 1 as a Preferred Resource.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 61

universal container requires trained inspectors to make 3 site visits per year to inspect the container customers' sites. These visits must be scheduled within 14 days of inspection due date.

What are two ways a Consultant can configure maintenance plans to meet the requirements?

Choose 2 answers

- A. Associate work type called site to maintenance plan
- B. Auto generate work order with 14-day generation time frame
- C. Associate a required skill call site visits to maintain plans
- D. Auto generate work order with a 14 days generation horizon

Answer: ([SHOW ANSWER](#))

Valid Field-Service-Consultant Dumps shared by Actual4test.com for Helping Passing Field-Service-Consultant Exam! Actual4test.com now offer the **newest Field-Service-Consultant exam dumps**, the Actual4test.com Field-Service-Consultant exam **questions have been updated** and **answers have been corrected** get the **newest** Actual4test.com Field-Service-Consultant dumps with Test Engine here:
https://www.actual4test.com/Field-Service-Consultant_examcollection.html (165 Q&As Dumps, **30%OFF** Special Discount: **Freepdfdumps**)

Valid Field-Service-Consultant Dumps shared by Actual4test.com for Helping Passing Field-Service-Consultant Exam! Actual4test.com now offer the **newest Field-Service-Consultant exam dumps**, the Actual4test.com Field-Service-Consultant exam **questions have been updated** and **answers have been corrected** get the **newest** Actual4test.com Field-Service-Consultant dumps with Test Engine here:
https://www.actual4test.com/Field-Service-Consultant_examcollection.html (165 Q&As Dumps, **30%OFF** Special Discount: **Freepdfdumps**)