

# Salesforce.Health-Cloud-Accredited-Professional.v2023-12-22.q102

<b>Exam Code:</b>	Health-Cloud-Accredited-Professional
<b>Exam Name:</b>	Salesforce Health Cloud Accredited Professional
<b>Certification Provider:</b>	Salesforce
<b>Free Question Number:</b>	102
<b>Version:</b>	v2023-12-22
<b># of views:</b>	1116
<b># of Questions views:</b>	1020
<a href="https://www.freepdfdumps.com/Salesforce.Health-Cloud-Accredited-Professional.v2023-12-22.q102.html">https://www.freepdfdumps.com/Salesforce.Health-Cloud-Accredited-Professional.v2023-12-22.q102.html</a>	

## NEW QUESTION: 1

A healthcare organization is launching a new gene therapy program, and an administrator needs to leverage Advanced Therapy Management.

In which two ways does Advanced Therapy Management assist the healthcare organization with its complex scheduling requirements?

- A. Schedule a telehealth appointment.
- B. Reschedule part of the appointment chain.
- C. Book multi-step appointments.
- D. Optimize appointment chain with Einstein.

**Answer: B,C (LEAVE A REPLY)**

Advanced Therapy Management assists the healthcare organization with its complex scheduling requirements by allowing them to reschedule part of the appointment chain and book multi-step appointments. Rescheduling part of the appointment chain enables the organization to adjust the dates and times of individual appointments within a chain without affecting the rest of the chain. Booking multi-step appointments enables the organization to create a series of related appointments that follow a predefined sequence and duration.

## NEW QUESTION: 2

If a Health Cloud administrator wanted to consume the content of an HL7 v2 - Simple Application message, which step would they need to take?

- A. Do Nothing - Health Cloud works out of the box with native HL7 message
- B. Use salesforce Connect
- C. Write a custom apex class to consume parse and store a native HL7 message
- D. Use an HL7 broker/engine to transform the text based HL7 message into JSON and pass it to the Health Cloud.

**Answer: (SHOW ANSWER)**

Health Cloud does not support native HL7 messages out of the box, so option A is incorrect. Option B is also incorrect, because Salesforce Connect is not designed to handle HL7 messages. Option C is possible, but it would require a lot of custom code and maintenance, and it is not recommended by Salesforce. Option D is the best option, because it uses an external HL7 broker/engine to convert the HL7 message into JSON, which can be easily consumed by Health Cloud using the standard REST API or the Health Cloud Data Loader<sup>12</sup>.

### **NEW QUESTION: 3**

Which resource within health cloud facilitates the easy exchange of data between Health Cloud and the client Electronic Medical Records

- A.** Health Cloud has a built in HL7 integration Engine
- B.** Health cloud has prebuilt connections for the top ten EMR's
- C.** Health cloud has a lightning component button automatically configured to 'Export to EMR'
- D.** Health cloud has published data mappings from commonly used HL7 message to the Health Cloud data model

**Answer: D (LEAVE A REPLY)**

Health Cloud does not have a built-in HL7 integration engine, so option A is incorrect. Option B is also incorrect, because Health Cloud does not have prebuilt connections for any EMRs. Option C is incorrect, because there is no such lightning component button automatically configured to export to EMR. Option D is correct, because Health Cloud provides data mappings from commonly used HL7 messages (such as ADT, ORU, and RDE) to the Health Cloud data model, which can help developers and integrators map the data from external systems to Health Cloud objects and fields<sup>12</sup>.

### **NEW QUESTION: 4**

Three steps required to configure HC?

- A.** Install HC unmanaged Package
- B.** Install HC managed package
- C.** Verify that chatter is enabled
- D.** Configure the console view
- E.** Enable the options for contact to related with multiple accounts

**Answer: B,C,D (LEAVE A REPLY)**

Install HC managed package (B), verify that chatter is enabled , and configure the console view (D) are three steps required to configure HC. Install HC unmanaged Package (A) is not a valid step, as there is no unmanaged package for HC. Enable the options for contact to related with multiple accounts (E) is not a required step, as it is only needed if using Contacts instead of Person Accounts.

### **NEW QUESTION: 5**

Bloomington Caregivers is implementing Home Health scheduling with Health Cloud. It must ensure that those who need to schedule the visits have the right permission set license.

Which permission set license should a consultant assign in this scenario?

- A. Field Dispatch Scheduler
- B. Manage Home Health
- C. Healthcare Visit Manager
- D. Execute Health Scheduling

**Answer: C (LEAVE A REPLY)**

To implement Home Health scheduling with Health Cloud, a consultant should assign Healthcare Visit Manager permission set license to users who need to schedule visits. This permission set license grants users access to objects and fields related to home health visits, such as Service Appointment, Service Resource, Service Territory, Service Report Template, etc<sup>7</sup>. This permission set license also enables users to use Salesforce Scheduler for Health Cloud feature, which allows users to schedule home health visits based on various criteria, such as availability, location, skills, etc<sup>8</sup>. Field Dispatch Scheduler, Manage Home Health, or Execute Health Scheduling are not permission set licenses that can fulfill this scenario.

#### **NEW QUESTION: 6**

Which 3 of the components are customizable in HC?

- A. Timeline
- B. EHR Data
- C. Life Events
- D. Patient Card
- E. Custom Label

**Answer: (SHOW ANSWER)**

Timeline (A), Life Events , and Patient Card (D) are components that are customizable in HC. EHR Data (B) is not a component, but a type of data that can be integrated with HC. Custom Label (E) is not a component, but a metadata type that can be used to create labels for components.

#### **NEW QUESTION: 7**

Which three activities does "The Social Determinants" feature in Health cloud help providers perform? (choose three.

- A. Integrate service such as transportation and meal delivery into their patient care plans and programs.
- B. Track determinants and barriers to care across their patient populations
- C. Automatically import credit scores and income information into the patient record in Health cloud
- D. Track the influence of the social network of the patient on the patients' health outcomes
- E. Plan interventions to help address the barriers to care within their patient populations

**Answer: A,B,E (LEAVE A REPLY)**

According to the Salesforce website, The Social Determinants feature in Health Cloud helps providers perform the following activities:

Integrate services such as transportation and meal delivery into their patient care plans and programs. The Social Determinants feature allows providers to connect patients with community resources that can help them overcome nonclinical barriers to care, such as lack of transportation, food insecurity, or social isolation.

Track determinants and barriers to care across their patient populations. The Social Determinants feature allows providers to collect and analyze data on various social factors that affect patients' health outcomes, such as income, education, housing, or environment.

Plan interventions to help address the barriers to care within their patient populations. The Social Determinants feature allows providers to create and manage action plans that target specific social needs of patients and measure their impact on health indicators.

### **NEW QUESTION: 8**

Bloomington Caregivers wants to use patient or member lists for its care coordinators in its current implementation. What is an important consideration when implementing this in Health Cloud?

- A.** An administrator can create an override filter field on the person account.
- B.** If a user cannot access a field used in a filter on a patient or member list, they will not be able to see the list
- C.** An administrator can create lists or add records to existing lists from the Campaign object
- D.** Filter logic for patient or member lists is controlled by formula fields on records.

**Answer: B (LEAVE A REPLY)**

B is correct because if a user cannot access a field used in a filter on a patient or member list, they will not be able to see the list. This is because the filter criteria are applied to the user's query, and if the user does not have permission to view the field, the query will return no results. To avoid this issue, the administrator should ensure that the user has the appropriate field-level security settings for the fields used in the filter.

### **NEW QUESTION: 9**

A customer wants to leverage dependent intervention tasks as part of their care coordination solution using Integrated Care Management.

Which feature should a consultant configure to accomplish this task?

- A.** Intervention Templates
- B.** Action Plan Templates
- C.** Care Plan Task Templates
- D.** Industry Template Library

**Answer: (SHOW ANSWER)**

The feature that the consultant should configure to leverage dependent intervention tasks as part of their care coordination solution using Integrated Care Management is Action Plan Templates. Action Plan Templates are reusable sets of tasks that can be assigned to patients or members

based on their care needs. Action Plan Templates can include dependent tasks that are triggered by the completion of other tasks.

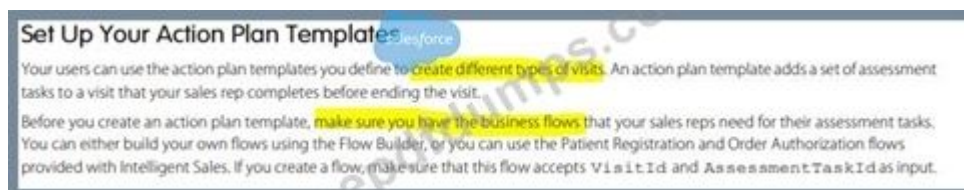
### NEW QUESTION: 10

Dr. Jill Mikel at Tahoe Hospital would like to improve the management of patient visits. Which steps should the salesforce Administrator complete to setup a patient visit Process? (Choose two)

- A. Create a Task and add task to an action plan template.
- B. Create flow for the business process.
- C. Create a task and add the task to visit creation.
- D. Create an action plan template add flow and published the template.

**Answer: B,D (LEAVE A REPLY)**

Reference and details below.



#### 2. Add task flows in an action plan template and publish it.

- a. In the Items tab of your action plan template, click **Add Flow**.



**Warning:** Only add task flows to your template. Intelligent Sales doesn't support assessment task definitions.

Consent can take place with the participant providing consent in person, using a tablet or mobile device. Patients and members who aren't physically present can log into their Experience Cloud site, then view and provide consent for documents related to the program.

### NEW QUESTION: 11

Which solution includes pre-built APIs, connectors, implementation templates, and a prescriptive end-to-end reference architecture to enable EHR connectivity and power a patient 360 from any HER into HC using HL7 V2 or FHIR standards?

- A. Mulesoft Accelerator for HealthCare
- B. Shield
- C. Specialty vendors
- D. Tableau CRM for HealthCare

**Answer: A (LEAVE A REPLY)**

Mulesoft Accelerator for Healthcare (A) is the solution that includes pre-built APIs, connectors, implementation templates, and a prescriptive end-to-end reference architecture to enable EHR connectivity and power a patient 360 from any EHR into Health Cloud using HL7 V2 or FHIR standards. Shield (B) is a solution that provides encryption and auditing capabilities for data security. Specialty vendors are not a solution, but a type of external partners that can provide integration services. Tableau CRM for Healthcare (D) is a solution that provides analytics and insights for healthcare data.

### NEW QUESTION: 12

Which two of the following statements are true about Care Teams? (Choose Two.)

- A. Care Team Members are optional on a Care Plan.
- B. A Care Plan must have a Coordinator as a member of the Care Team before a Care Plan Template can be applied.
- C. If the Problem and Goal objects use Private Sharing, Care Team Membership provides access to these objects.
- D. Communities must be enabled before External Care Team members can be added.

**Answer: A,B (LEAVE A REPLY)**

According to the Health Cloud Implementation Guide, two statements that are true about Care Teams are:

Care Team Members are optional on a Care Plan. This statement is true because a care plan can be created without any care team members assigned to it. However, adding care team members can help with collaboration and coordination of care.

A Care Plan must have a Coordinator as a member of the Care Team before a Care Plan Template can be applied. This statement is true because a coordinator is required to manage the tasks and goals of a care plan template. A coordinator can be either an internal or external user who has access to Health Cloud. If the Problem and Goal objects use Private Sharing, Care Team Membership provides access to these objects is not a true statement, as care team membership does not grant access to objects that use private sharing. Communities must be enabled before External Care Team members can be added is not a true statement, as external care team members can be added without enabling communities.

### **NEW QUESTION: 13**

Bloomington Caregivers is looking to migrate from Service Cloud to Health Cloud to take advantage of the prebuilt healthcare features and functionality.

Which three prerequisites should Bloomington Caregivers' administrators complete to successfully install the Health Cloud managed package in its org?

- A. Make data protection details available in records
- B. Enable person accounts from Setup.
- C. Enable Chatter settings from Setup.
- D. Enable contacts to relate to multiple accounts.
- E. Log a support case to have person accounts enabled

**Answer: B,C,D (LEAVE A REPLY)**

B is correct because enabling person accounts from Setup is a prerequisite to install the Health Cloud managed package. Person accounts are a special type of account that combines the attributes of an account and a contact. Health Cloud uses person accounts to represent patients and members, and to enable various features and functionality, such as household data model, clinical data model, care management, and provider network management.

C is correct because enabling Chatter settings from Setup is a prerequisite to install the Health Cloud managed package. Chatter is a collaboration tool that allows users to communicate and

share information with each other. Health Cloud uses Chatter to enable features such as care team collaboration, patient engagement, and social determinants of health.

D is correct because enabling contacts to relate to multiple accounts is a prerequisite to install the Health Cloud managed package. This feature allows users to create relationships between a contact and multiple accounts, and specify the role and status of each relationship. Health Cloud uses this feature to enable features such as actionable relationship center, patient provider relationship, and referral management.

A is incorrect because making data protection details available in records is not a prerequisite to install the Health Cloud managed package, but an optional step that can be done after the installation. Data protection details for records allow users to view and edit the data protection level and data classification for each record on leads, contacts, and person accounts.

E is incorrect because logging a support case to have person accounts enabled is not a prerequisite to install the Health Cloud managed package, but an alternative way to enable person accounts if they are not available in Setup. However, this method requires contacting Salesforce Customer Support and waiting for their response, which may take longer than enabling person accounts from Setup.

#### **NEW QUESTION: 14**

What is Health Cloud? (Choose two.)

- A. Health Cloud is an engagement layer.
- B. An AppExchange core package and third party service.
- C. Health Cloud is part managed package and part core services.
- D. Core services exposed by permission license.
- E. Health Cloud is a new type of Electronic Health Record.

**Answer: A,C (LEAVE A REPLY)**

According to the Salesforce documentation, Health Cloud is a health IT solution that helps healthcare organizations deliver personalized and collaborative care across every touchpoint.

Some of the characteristics of Health Cloud are:

Health Cloud is an engagement layer that connects patients, providers, payers, and partners on a single platform. It enables seamless communication and collaboration across the healthcare ecosystem.

Health Cloud is part managed package and part core services. The managed package contains custom objects, fields, tabs, apps, components, and more that are specific to healthcare use cases. The core services include standard Salesforce features and functionality that are available across all Salesforce products.

#### **NEW QUESTION: 15**

Bloomington Caregivers is looking to streamline the user experience for its call center agents On the patient's record, the company wants the ability to:

- \* Inform agents about changes in information
- \* View basic details about a patients insurance

\* Have a complete view of all engagement interactions in one place

Which three components from Contact Center for Health Cloud should a consultant use to achieve this?

- A. Member Plan FlexCard
- B. Identity Verification
- C. Record Alerts
- D. Action Launcher
- E. Timeline

**Answer: C,D,E (LEAVE A REPLY)**

Record Alerts can be used to inform agents about changes in information, such as a change in address or phone number. Record Alerts display a banner on the record page with a custom message and an optional link to another record or URL.

Action Launcher can be used to view basic details about a patient's insurance, such as the plan name, coverage type, and eligibility status. Action Launcher displays a FlexCard component that shows key information from a related record or external data source.

Timeline can be used to have a complete view of all engagement interactions in one place, such as calls, emails, tasks, and events. Timeline displays a chronological list of past and upcoming activities related to the record.

#### **NEW QUESTION: 16**

Which three steps should the Data Architect take to ensure a successful migration from the individual Model to person Accounts? (Choose three).

- A. Configure your person account record type in the individual Record type Migration
- B. Enable 'Individual to Person Account Migration' in custom setting
- C. Ensure Person Accounts is enabled on the org.
- D. Log a case with Salesforce to perform the conversion from the individual Model to Person Accounts.
- E. Use a CSV field a map PersonRecordTypeId to the Person Account Recordtype.....

**Answer: A,C,E (LEAVE A REPLY)**

To migrate from the individual model to person accounts, you need to do the following steps:  
Enable person accounts on your org.

Configure your person account record type in the Individual Record Type Migration custom setting.

Use a CSV file and map PersonRecordTypeId to the person account record type.

**Valid Health-Cloud-Accredited-Professional Dumps** shared by Actual4test.com for Helping Passing Health-Cloud-Accredited-Professional Exam! Actual4test.com now offer the **newest Health-Cloud-Accredited-Professional exam dumps**, the Actual4test.com Health-Cloud-Accredited-Professional exam **questions have been updated** and **answers have been**

**corrected** get the **newest** Actual4test.com Health-Cloud-Accredited-Professional dumps with Test Engine here: [https://www.actual4test.com/Health-Cloud-Accredited-Professional\\_examcollection.html](https://www.actual4test.com/Health-Cloud-Accredited-Professional_examcollection.html) (118 Q&As Dumps, **30%OFF Special Discount: Freepdfdumps**)

**NEW QUESTION: 17**

Which Three items can be a Life Science company track about a Care Programs using Program Management? (Choose Three. (Repeated question)

- A. The multiple marketing campaigns that enrollees are subjected to as part of the Care Program.
- B. The budget & Expenses of the company's associate Care Program
- C. The clinical indicators that need to be monitored in the care programs
- D. The products that are associate with a given Care Program
- E. The plans that enrollees have been engaged in as part of the care program

**Answer: A,D,E (LEAVE A REPLY)**

According to the Health Cloud Data Model Developer Guide, Program Management is a feature in Health Cloud that allows life science companies to track and manage care programs that offer products and services to patients and providers. With Program Management, life science companies can track the following three items about a care program:

The multiple marketing campaigns that enrollees are subjected to as part of the care program.

This item can be tracked by using the CareProgramEnrolleeCampaign object, which represents a marketing campaign that targets a specific care program enrollee.

The products that are associated with a given care program. This item can be tracked by using the CareProgramEnrolleeProduct object, which represents a product or service that is offered to a care program enrollee.

The plans that enrollees have been engaged in as part of the care program. This item can be tracked by using the CareProgramEnrolleePlan object, which represents a plan or package that contains one or more products or services for a care program enrollee. The budget and expenses of the company's associated care program is not an item that can be tracked by using Program Management. The clinical indicators that need to be monitored in the care programs is not an item that can be tracked by using Program Management.

**NEW QUESTION: 18**

How should a consultant recommend modeling a physician's locations of service, when the physician practices at clinics?

- A. Healthcare Practitioner Facility
- B. Healthcare Provider Relationship
- C. Healthcare Taxonomy
- D. Account Contact Relationship

**Answer: (SHOW ANSWER)**

The Healthcare Practitioner Facility object is used to model a physician's locations of service, such as clinics or hospitals. It stores information about the facility name, address, phone number, and type.

### **NEW QUESTION: 19**

A healthcare provider with multiple clinics and specialties is struggling to manage its appointment scheduling process efficiently. Patients are experiencing long wait times on the phone and want to leverage self-service options.

Which three Health Cloud capabilities should a consultant recommend configuring to provide a solution to improve patient satisfaction?

- A.** Intelligent Appointment Management
- B.** Intelligent Form Reader
- C.** Provider Search
- D.** Assessments and Recommendations
- E.** Experience Cloud for Health Cloud

**Answer: A,C,E (LEAVE A REPLY)**

A is correct because Intelligent Appointment Management (IAM) for Health Cloud helps patients schedule appointments through the channel of their choice: agent-assisted or self-service. IAM aggregates multiple scheduling engines, such as Salesforce Scheduler or Electronic Health Record (EHR) scheduling engines, or both, so that schedulers and patients can see all available appointments in one place.

Reference:

B is incorrect because Intelligent Form Reader is not a Health Cloud capability, but a Salesforce Platform capability that allows users to extract data from forms and documents using artificial intelligence.

C is correct because Provider Search helps patients find and connect with care providers that match their needs and preferences. Provider Search allows patients to search for providers by various criteria, such as name, location, specialty, availability, and ratings.

D is incorrect because Assessments and Recommendations are not Health Cloud capabilities that directly improve patient satisfaction with appointment scheduling. Assessments and Recommendations are tools that help users gather information and provide guidance for patients based on their responses.

E is correct because Experience Cloud for Health Cloud enables patients to schedule their own appointments using a self-service portal or website. Experience Cloud for Health Cloud provides a prebuilt template that integrates with IAM and Provider Search to allow patients to book appointments online.

### **NEW QUESTION: 20**

A provider is looking to view a patient's insurance coverage, including co-pay and deductible information, prior to their appointment. Using Health Cloud, which two steps should a consultant take to access this information in the Benefit Verification component?

- A. Configure the Connection Label with the source systems API details
- B. Create a new record for the HCBenVerConnect custom setting
- C. Configure the link to the clearinghouses endpoint using a Uniform Resource Identifier (URI) path.
- D. Create a named credential to support authenticated callouts.

**Answer: (SHOW ANSWER)**

B is correct because creating a new record for the HCBenVerConnect custom setting is required to access the Benefit Verification component in Health Cloud. The HCBenVerConnect custom setting stores the configuration details for the connection to the external benefit service that provides the patient's insurance coverage information.

D is correct because creating a named credential to support authenticated callouts is required to access the Benefit Verification component in Health Cloud. A named credential specifies the URL of the external benefit service and the authentication protocol and credentials to use for callouts to that service.

#### **NEW QUESTION: 21**

Which add-on license enhances Health Cloud to allow you to highlight times when a patient is most likely to attend an appointment ?

- A. Einstein Vision
- B. Einstein Analytics Predictions
- C. Einstein Bots
- D. Einstein Activity Capture

**Answer: B (LEAVE A REPLY)**

Einstein Analytics Predictions is an add-on license that enhances Health Cloud to allow you to highlight times when a patient is most likely to attend an appointment. It uses machine learning to analyze historical data and generate predictions based on various factors<sup>2</sup>. Einstein Vision, Einstein Bots, and Einstein Activity Capture are not related to this use case.

#### **NEW QUESTION: 22**

How Should Members and Patients be represented during the..... Managers as per the Salesforce recommendation?

- A. Leveraging Person Accounts is the recommended approach to .....
- B. The individual Data Model may be used to represent members .....
- C. Salesforce recommends using Member Accounts to represent members .....
- D. Leveraging Candidate Accounts are the recommended approach to .....

**Answer: B (LEAVE A REPLY)**

The individual Data Model may be used to represent members .....(B) is the recommended approach to represent members and patients during the implementation by Patient Managers as per the Salesforce recommendation. Leveraging Person Accounts is not the recommended approach to .....(A), as Person Accounts are used to represent providers, not members or patients. Salesforce does not recommend using Member Accounts to represent members ....., as

Member Accounts are used to represent payer organizations, not members or patients. Leveraging Candidate Accounts are not the recommended approach to .....(D), as Candidate Accounts are used to represent potential members or patients, not existing ones.

**NEW QUESTION: 23**

Bloomington Caregivers needs to monitor care plan adherence for the patients at various facilities within its network. What is available to extend the reporting capability of Health Cloud?

- A. Care Management Extension
- B. CRM Analytics for Health Cloud
- C. Insights for Health Cloud
- D. Reporting unmanaged package

**Answer: (SHOW ANSWER)**

To extend the reporting capability of Health Cloud, a consultant should recommend CRM Analytics for Health Cloud. This is a feature that provides pre-built dashboards and reports that help users analyze various aspects of health care delivery, such as care plan adherence, patient outcomes, referral management, network performance, and more<sup>12</sup>. CRM Analytics for Health Cloud also allows users to customize and create their own dashboards and reports based on their specific needs<sup>13</sup>. Care Management Extension, Insights for Health Cloud, or Reporting unmanaged package are not features that can extend the reporting capability of Health Cloud.

**NEW QUESTION: 24**

A provider would like to create Salesforce reports to analyze patient outcomes and patient referrals.

Which three steps should a consultant recommend as part of the reporting setup to ensure the provider can view this report appropriately?

- A. Enable the enhanced Analytics for Healthcare setting in Setup.
- B. Create custom report types for clinical objects.
- C. Assign appropriate permissions to internal users.
- D. Leverage the Patient Referral Management unmanaged package.
- E. Adjust template care management reports and dashboards.

**Answer: B,C,E (LEAVE A REPLY)**

To create Salesforce reports to analyze patient outcomes and patient referrals, a consultant should recommend the following steps:

Create custom report types for clinical objects, such as Condition, Medication, or Encounter, to access the data stored in Health Cloud's clinical data model<sup>1</sup>.

Assign appropriate permissions to internal users, such as the Health Cloud Analytics permission set, to enable them to view and create reports and dashboards<sup>2</sup>.

Adjust template care management reports and dashboards, such as Patient Outcomes or Patient Referrals, to customize them for the customer's specific needs<sup>34</sup>. Enabling the enhanced Analytics for Healthcare setting or leveraging the Patient Referral Management unmanaged package are not required steps for this requirement.

**NEW QUESTION: 25**

An administrator for Salesforce Health Cloud wants to ensure that the files in their full sandbox instance are encrypted. Which encryption solution supports the encryption of files in this scenario?

- A. Industry Data Security
- B. Salesforce Data Mask
- C. Classic Encryption
- D. Salesforce Shield

**Answer: D (LEAVE A REPLY)**

Salesforce Shield is the encryption solution that supports the encryption of files in this scenario. Salesforce Shield provides platform encryption, which allows the administrator to encrypt files and attachments stored in Salesforce. Platform encryption supports full sandbox instances and complies with data protection regulations

**NEW QUESTION: 26**

A pharma company wants to leverage Provider Search to help patients find nearby infusion clinics. Which Health Cloud tool should a consultant leverage to drive performance and scalability?

- A. Flow for Industries
- B. Pipeline Analytics
- C. Business Rules Engine
- D. Data Processing Engine

**Answer: D (LEAVE A REPLY)**

To drive performance and scalability for Provider Search, a consultant should leverage the Data Processing Engine tool in Health Cloud. This tool allows pharma companies to map and transform the source data from the Provider Data Model into a searchable object called Care Provider Searchable Field. The Data Processing Engine also syncs the data with the Care Provider Searchable Field object once a day or manually as needed<sup>12</sup>. This process reduces the search time and improves the accuracy of the results. Flow for Industries, Pipeline Analytics, or Business Rules Engine are not tools that can fulfill this requirement.

**NEW QUESTION: 27**

A consultant is implementing Identity Verification for their customer's customer service representatives and needs to add a new search parameter.

Which record should the consultant configure to accomplish this?

- A. Linked Identity Search Detail
- B. Identity Verification Process Detail
- C. Verification Search Feature
- D. Identity Verification Parameter Item

**Answer: D (LEAVE A REPLY)**

D is correct because Identity Verification Parameter Item is the record that defines the search parameters for identity verification. A consultant can create and configure Identity Verification Parameter Items to add new search parameters or modify existing ones.

### **NEW QUESTION: 28**

During a sprint demo, a customer wants to update fields in the UI on the Patient Medication Manager component. Which two objects is a consultant able to add and/or remove fields from?

- A. Medication Dispense
- B. Medication Strength
- C. Medication Details
- D. Medication Request

**Answer: (SHOW ANSWER)**

The two objects that a consultant is able to add and/or remove fields from in the UI on the Patient Medication Manager component are Medication Dispense and Medication Request. These objects are part of the Health Cloud data model and store information about the medication orders and deliveries for a patient.

### **NEW QUESTION: 29**

Makana Pharmaceutical is planning to run a Patient support program on Health Cloud. A System Administrator has been tasked to ensure the platform encryption has been configured. The patient's name is stored on firstname and lastname fields on the person account record.

Firstname and Lastname field have been identified as holding PHI(Personal Health Information) data. They are also important search criteria commonly used by Users to find a patient record.

The Compliance team has indicated that all PHI Data must be encrypted at rest. What is the best practice for platform encryption configuration for this solution?

- A. Encrypt all PHI/PII data
- B. Encrypt all data
- C. Use Class Encryption to encrypt field identified as PHI
- D. Use a Deterministic Encryption Policy on Account FirstName & LastName fields.
- E. Use a Probabilistic Encryption Policy on Account FirstName & LastName fields.

**Answer: D (LEAVE A REPLY)**

Deterministic encryption is a type of encryption policy that allows you to encrypt fields that are used as search criteria, such as FirstName and LastName fields on the Account object.

Deterministic encryption ensures that identical plaintext values always result in identical ciphertext values, which enables searching and filtering on encrypted fields. This is suitable for PHI data that needs to be encrypted at rest but also searchable by users.

### **NEW QUESTION: 30**

During a design session, the client asks for best practices around when to use DataRaptors vs For which scenario should a consultant advise the client to use a single DataRaptor?

- A. The action must perform a SendMail task and check for any errors.

- B. The dataset requires connecting to an external data source, such as CSV or REST API
- C. The dataset required needs to read two SObjects with a clearly defined relationship.
- D. The task requires both a read and write of SObject data

**Answer: (SHOW ANSWER)**

C is correct because the dataset required needs to read two SObjects with a clearly defined relationship is a scenario where a single DataRaptor can be used. A DataRaptor Extract can query data from one or more Salesforce sObjects and their related fields using SOQL. A DataRaptor Load can save data to one or more Salesforce sObjects by creating or updating records.

### **NEW QUESTION: 31**

A MedTech company needs to manage its run rate business to ensure contract compliance for its customers. Which two features of Health Cloud should a consultant recommend the company use?

- A. Remote Device Monitoring
- B. MedTech Accelerator
- C. Advanced Account Forecasting
- D. Sales Agreements

**Answer: A,D (LEAVE A REPLY)**

A is correct because Remote Device Monitoring can help the MedTech company to manage its run rate business by enabling them to monitor the performance and usage of their devices remotely, and alert them of any issues or anomalies that may affect contract compliance.

B is incorrect because MedTech Accelerator is not a feature of Health Cloud, but a program that provides funding and mentorship for early-stage medical device and health technology companies.

C is incorrect because Advanced Account Forecasting is not a feature of Health Cloud, but a feature of Sales Cloud that helps sales teams to predict their revenue and quota attainment.

D is correct because Sales Agreements can help the MedTech company to manage its run rate business by allowing them to create contracts that commit the customer to buy products in a specific quantity or for a specific amount over time, and track the fulfillment and invoicing of those contracts.

**Valid Health-Cloud-Accredited-Professional Dumps** shared by Actual4test.com for Helping Passing Health-Cloud-Accredited-Professional Exam! Actual4test.com now offer the **newest Health-Cloud-Accredited-Professional exam dumps**, the Actual4test.com Health-Cloud-Accredited-Professional exam **questions have been updated** and **answers have been corrected** get the **newest** Actual4test.com Health-Cloud-Accredited-Professional dumps with Test Engine here: <https://www.actual4test.com/Health-Cloud-Accredited->

**NEW QUESTION: 32**

Which industry data standard should a with Health Cloud?

- A. Personal Health Record (PHR)
- B. Clinical Data Acquisition
- C. HL7 v1 Messaging
- D. FHIRR4

**Answer: ([SHOW ANSWER](#))**

FHIRR4 is the industry data standard that a consultant should use with Health Cloud. FHIRR4 stands for Fast Healthcare Interoperability Resources Release 4, and it is a standard for exchanging healthcare information electronically. FHIRR4 enables interoperability between different systems and applications, and supports a variety of use cases, such as clinical, administrative, and financial.

**NEW QUESTION: 33**

The Salesforce administrator for Lake Tahoe Hospital would like to implement Utilization Management. What are the design consideration that administrator has to be aware of when creating the application? (Choose two.)

- A. Path can not be used to visually represent the status of a care request.
- B. Care request functionality is included in the Health Cloud managed package.
- C. Each Care request has to have an associated case.
- D. New Care requests can be created using the 'create care request' component.
- E. Care requests has empower components that can be exposed within Communities.

**Answer: ([SHOW ANSWER](#))**

The design considerations that the administrator has to be aware of when creating the application for utilization management are:

Each care request has to have an associated case. A case is the standard Salesforce object that represents a care request in Health Cloud<sup>4</sup>.

New care requests can be created using the 'Create Care Request' component. This component allows users to create a new care request from any page in the Health Cloud console<sup>5</sup>.

Path can be used to visually represent the status of a care request. Path is a standard Salesforce feature that displays the stages of a process, such as a care request, and guides users along the steps in Salesforce Lightning Experience<sup>6</sup>.

Care request functionality is not included in the Health Cloud managed package. It requires installing the Utilization Management unmanaged package for Health Cloud and assigning the Health Cloud Utilization Management permission set to users along with Health Cloud permission set licenses.

Care requests do not have empower components that can be exposed within Communities.

Empower components are custom Lightning components that allow patients or members to view

and manage their health information in Communities. Care requests are not part of the empower components.

**NEW QUESTION: 34**

A payer is implementing Health Cloud and wants to leverage predefined rules for its prior authorization request review process. The payer would like to leverage out-of-the-box Health Cloud functionality to drive speed to value.

Which prebuilt feature should a consultant recommend the payer leverage?

- A. Integration Procedures
- B. OmniScript Templates
- C. FlexCards
- D. Expression Set Templates

**Answer: (SHOW ANSWER)**

Expression Set Templates are the prebuilt feature that the payer should leverage to implement predefined rules for its prior authorization request review process. Expression Set Templates are reusable sets of expressions that can be used to evaluate business logic and trigger actions based on the results.

**NEW QUESTION: 35**

An admin wants to enable their users to leverage Provider Search, which denormalized object holds data to support this feature

- A. HealthCare Provider Facility
- B. Provider Search Sync Logs
- C. HealthCare Provider
- D. Care Provider Searchable field

**Answer: D (LEAVE A REPLY)**

Care Provider Searchable Field is the denormalized object that holds data to support the Provider Search feature in Health Cloud. Care Provider Searchable Field is a custom object that stores searchable fields from the Healthcare Provider and Healthcare Provider Facility objects. It allows users to search for providers based on various criteria such as name, location, specialty, and availability. Healthcare Provider Facility, Provider Search Sync Logs, and Healthcare Provider are not denormalized objects in Health Cloud.

**NEW QUESTION: 36**

A new user story requires an OmniScript to update an existing field on a custom SObject. Which two components should a consultant use to satisfy the requirement?

- A. SOQL Query
- B. API Actions
- C. Integration Procedures
- D. DataRaptors

**Answer: (SHOW ANSWER)**

C is correct because Integration Procedures are components that can be used to update an existing field on a custom SObject. Integration Procedures are reusable processes that can perform various actions on data, such as reading, writing, transforming, or validating. Integration Procedures can be invoked from an OmniScript or a DataRaptor, and can accept input parameters and return output values.

D is correct because DataRaptors are components that can be used to update an existing field on a custom SObject. DataRaptors are data transformation tools that can extract, load, or transform data from any Salesforce object or external data source. DataRaptors can be invoked from an OmniScript or an Integration Procedure, and can accept input parameters and return output values.

### **NEW QUESTION: 37**

How does an administrator display device information on a patient card?

- A.** Create an Asset record and create a care registered device record that look up to the patient.
- B.** Create a custom field on the EHR\_Patient object with a formula that return the information.
- C.** Create a custom field on the EHR\_DeviceRequest object with a formula that return the information.
- D.** Create a custom field on the EHR\_MedicalDevice object with a formula that return the information.
- E.** Create a custom field on the FilterCondition\_\_c object with a formula that return the information.

**Answer: (SHOW ANSWER)**

According to the Salesforce documentation<sup>2</sup>, to display device information on a patient card, you need to create an asset record and a care registered device record that look up to the patient. An asset record represents the device that is used by the patient, such as a blood pressure monitor, a glucose meter, or a pulse oximeter. A care registered device record represents the relationship between the patient and the device, such as the device name, serial number, status, and start and end dates<sup>2</sup>.

### **NEW QUESTION: 38**

A payer is looking to optimize the workflow for its call center, which focuses primarily on members calling to check on the status of their prior authorization requests.

How should a consultant conduct discovery to define a workflow for these call center users?

- A.** Identify personas and ask them to walk through a day in their life, taking notes and identifying opportunities for optimization.
- B.** Use work from another project to inform the discovery, then review it with the IT department.
- C.** Build a proof of concept to present to the client and ask them for feedback.
- D.** Research industry trends and develop a point of view, then present it to the customer for validation.

**Answer: A (LEAVE A REPLY)**

The best way to conduct discovery to define a workflow for the call center users is to identify personas and ask them to walk through a day in their life, taking notes and identifying opportunities for optimization. This approach will help the consultant understand the current state of the process, the pain points and challenges, the goals and expectations, and the potential solutions.

**NEW QUESTION: 39**

A consultant needs to implement Health Cloud and is in the discovery stage of the project. Which three approaches should the consultant consider to collect information to understand where Health Cloud fits within the application architecture?

- A. Identify personas involved and their existing pain points.
- B. Start writing Apex code to customize Health Cloud
- C. Build an architecture diagram depicting Health Cloud integrations
- D. Create business process diagrams to understand information flow
- E. Identify key stakeholders and how they measure success

**Answer: A,C,E (LEAVE A REPLY)**

A is correct because identifying personas involved and their existing pain points can help the consultant understand the current state of the business and the needs and expectations of the users.

B is incorrect because writing Apex code to customize Health Cloud is not a discovery activity, but a development activity that should be done after the requirements and design are finalized.

C is correct because building an architecture diagram depicting Health Cloud integrations can help the consultant understand how Health Cloud fits within the application architecture and what data sources and systems need to be connected.

D is incorrect because creating business process diagrams to understand information flow is not a discovery activity, but a design activity that should be done after the requirements are gathered and validated.

E is correct because identifying key stakeholders and how they measure success can help the consultant understand the vision and goals of the project and the expected outcomes and benefits of Health Cloud.

**NEW QUESTION: 40**

A customer wants to view a patient's health conditions and clinical encounters as a sequence patient's Person Account page.

What should a consultant do to achieve this using the Enhanced Timeline functionality?

- A. Clone the HCTimeline FlexCard for customization.
- B. Add a record to the HealthCloudTimelineConfig custom setting.
- C. Create a new Timeline View Configuration record.
- D. Create a new Timeline record within Setup.

**Answer: C (LEAVE A REPLY)**

To use the Enhanced Timeline functionality, a consultant needs to create a new Timeline View Configuration record and specify the object, fields, and filters for the timeline view. This allows the customer to view a patient's health conditions and clinical encounters as a sequence on the patient's Person Account page. Cloning the HCTimeline FlexCard, adding a record to the HealthCloudTimelineConfig custom setting, or creating a new Timeline record within Setup are not required for this functionality<sup>1</sup>.

#### **NEW QUESTION: 41**

In which two ways can Makana health service administrator prevent unauthorized users accessing the data?(choose two)

- A. Encrypt the data using shield
- B. Install shield and enable mask.
- C. create sharing sets
- D. optimize data using mask
- E. use field level security setting, record access setting and object permission.

**Answer: A,E (LEAVE A REPLY)**

Encrypting the data using shield (A) and using field level security setting, record access setting and object permission (E) are two ways to prevent unauthorized users from accessing the data. Installing shield and enabling mask (B) is not enough to protect the data, as masking only obscures the data in reports and dashboards, but does not prevent access to the underlying data. Creating sharing sets and optimizing data using mask (D) are not relevant to data security.

#### **NEW QUESTION: 42**

In which three ways does Health Cloud meet compliance and regulatory requirements? (Choose three.)

- A. Health Cloud helps HIS organization achieve HIPAA compliance
- B. Health Cloud is HIPAA certified
- C. Health Cloud is HL7 compliant
- D. Health Cloud is HITRUST certified
- E. Health Cloud is GDPR certified

**Answer: A,C,D (LEAVE A REPLY)**

Health Cloud meets compliance and regulatory requirements in the following ways<sup>2</sup>:

Health Cloud helps healthcare organizations achieve HIPAA compliance. HIPAA is a US law that protects the privacy and security of patient health information. Health Cloud offers various features and tools to help customers comply with HIPAA, such as encryption, audit trails, data masking, and consent management. Customers who want to use Health Cloud for HIPAA purposes can sign a Business Associate Addendum (BAA) with Salesforce.

Health Cloud is HL7 compliant. HL7 is a set of standards for exchanging health information electronically. Health Cloud supports HL7 FHIR (Fast Healthcare Interoperability Resources), which is a modern specification for representing and sharing health data. Health Cloud allows

customers to integrate with external systems that use FHIR APIs and access FHIR resources within Salesforce.

Health Cloud is HITRUST certified. HITRUST is a framework that provides a comprehensive and flexible approach to security and privacy in the healthcare industry. HITRUST certification demonstrates that an organization meets the highest standards of data protection and compliance. Health Cloud has achieved HITRUST CSF certification for its core services and features.

Health Cloud is not HIPAA certified or GDPR certified. HIPAA certification does not exist as a formal process or accreditation. HIPAA compliance is a shared responsibility between Salesforce and its customers, and each party must implement appropriate safeguards and policies to protect patient data<sup>3</sup>. GDPR is a European law that regulates the processing of personal data of individuals in the EU. GDPR compliance depends on various factors, such as the type and purpose of data processing, the location of data subjects and processors, and the rights and obligations of data controllers<sup>4</sup>. Salesforce provides various tools and resources to help customers comply with GDPR, but it does not certify Health Cloud as GDPR compliant.

### **NEW QUESTION: 43**

A customer is looking to implement Discovery Framework to manage their intake and clinical assessments.

Which three capabilities should a consultant configure with Health Cloud out-of-the-box to enhance their assessment functionality?

- A. FHIR Question Bank
- B. Using Previously Submitted Responses
- C. Digital Signature Capture
- D. Adding a QR Code
- E. SMS Assessment Completion

**Answer: A,B,C (LEAVE A REPLY)**

To enhance their assessment functionality with Discovery Framework, a consultant should configure the following capabilities with Health Cloud out-of-the-box:

**Using Previously Submitted Responses:** This capability allows users to pre-populate assessment questions with responses from previous assessments, saving time and effort. Users can also edit the responses if needed<sup>1</sup>.

**Digital Signature Capture:** This capability allows users to capture electronic signatures from patients or other parties on the assessment form, ensuring consent and compliance. Users can also view and download the signed document as a PDF file<sup>2</sup>.

**Adding a QR Code:** This capability allows users to generate a QR code for the assessment form, which can be scanned by patients or other parties to access and complete the assessment on their mobile devices. Users can also track the status of the QR code and send reminders if needed<sup>3</sup>. FHIR Question Bank or SMS Assessment Completion are not capabilities that are available with Health Cloud out-of-the-box.

**NEW QUESTION: 44**

A customer wants to move its existing Patient-Reported Outcome Measures (PROMs) surveys to Health Cloud. It requires a solution that allows for question banks and version control for this standardized survey.

Which solution should a consultant recommend?

- A. Salesforce Feedback Management
- B. Health Cloud Forms
- C. Discovery Framework
- D. Salesforce Surveys

**Answer:** ([SHOW ANSWER](#))

Salesforce Surveys is the best solution for moving existing PROMs surveys to Health Cloud. It allows for question banks and version control for this standardized survey.

**NEW QUESTION: 45**

Bloomington Caregivers want to offer its patients remote monitoring to bring data from patient devices into Health Cloud. Which set of records should an administrator populate to implement this functionality?

- A. Units of Measure, Remote Monitoring Device Types, Care Observations, Code Sets
- B. Code Sets, Units of Measure, Care Metric Targets, Care Observations
- C. Code Sets, Biometrics, Care Observations, Chart Metrics
- D. Units of Measure, Code Sets, Remote Monitoring Device Types, Care Episodes

**Answer:** B ([LEAVE A REPLY](#))

To implement remote monitoring functionality in Health Cloud, an administrator should populate the following records:

**Code Sets:** These are records that define the codes and descriptions for various types of data, such as care metrics, care observations, or units of measure. Code sets help standardize the data and enable interoperability with external systems<sup>1</sup>.

**Units of Measure:** These are records that define the units of measurement for various types of data, such as weight, blood pressure, or temperature. Units of measure help convert the data into a common format and enable comparison and analysis<sup>2</sup>.

**Care Metric Targets:** These are records that define the target values or ranges for various types of care metrics, such as blood glucose level, heart rate, or oxygen saturation. Care metric targets help monitor the patient's health status and identify any deviations or risks<sup>3</sup>.

**Care Observations:** These are records that store the data collected from patient devices, such as blood pressure monitors, glucose meters, or pulse oximeters. Care observations help track the patient's health progress and provide insights for care management<sup>4</sup>. Remote Monitoring Device Types, Biometrics, Chart Metrics, or Care Episodes are not records that are required for remote monitoring functionality.

**NEW QUESTION: 46**

Which two fields are optional when creating a new Care plan task? (Choose Two)

- A. Status
- B. Due Date
- C. Goal
- D. Problem
- E. Task Owner

**Answer: C,D (LEAVE A REPLY)**

Goal and Problem (D) are optional fields when creating a new Care plan task. Status (A) and Task Owner (E) are required fields when creating a new Care plan task. Due Date (B) is not a field on Care plan task, but rather on Task object.

**Valid Health-Cloud-Accredited-Professional Dumps** shared by Actual4test.com for Helping Passing Health-Cloud-Accredited-Professional Exam! Actual4test.com now offer the **newest Health-Cloud-Accredited-Professional exam dumps**, the Actual4test.com Health-Cloud-Accredited-Professional exam **questions have been updated** and **answers have been corrected** get the **newest** Actual4test.com Health-Cloud-Accredited-Professional dumps with Test Engine here: [https://www.actual4test.com/Health-Cloud-Accredited-Professional\\_examcollection.html](https://www.actual4test.com/Health-Cloud-Accredited-Professional_examcollection.html) (118 Q&As Dumps, **30%OFF Special Discount: Freepdfdumps**)

#### **NEW QUESTION: 47**

Bloomington Caregivers currently has the organization-wide default controlling patient access set to Private. A new respiratory therapist is being added to support a patient at Bloomington Caregivers, and the therapist needs access to the patient's data. How should an administrator grant access to the respiratory therapist using out-of-the-box Health Cloud features?

- A. Add the respiratory therapist to the patient's Account Team and default access will be automatically granted.
- B. Add the respiratory therapist to the patient's Care Team and default access will be automatically granted.
- C. Add the respiratory therapist to the patient's Account Team and grant Read or Read/Write access as needed.
- D. Add the respiratory therapist to the patient's Care Team and grant Read or Read/Write access as needed.

**Answer: D (LEAVE A REPLY)**

The administrator should add the respiratory therapist to the patient's Care Team and grant Read or Read/Write access as needed. This is the out-of-the-box Health Cloud feature that allows the administrator to share patient data with other users who are involved in the patient's care. The Care Team is a group of users who can collaborate and communicate on a patient's health record.

**NEW QUESTION: 48**

As part of a post-visit summary, a client wants to send patients information documenting their visit and care plan. A patient advocate will select from templates to create personalized documents to send. Which tool should a developer use to provide the necessary functionality?

- A. Salesforce PDF Generator
- B. OmniStudio Document Generation
- C. Health Cloud Email Manager
- D. Contract Lifecycle Management

**Answer: B (LEAVE A REPLY)**

B is correct because OmniStudio Document Generation is the tool that can provide the necessary functionality to send patients information documenting their visit and care plan. OmniStudio Document Generation allows users to generate documents from Microsoft Word or PowerPoint templates that can include data from any Salesforce object or external data source. Users can select from predefined templates or create their own, and personalize the documents with conditional logic, data tokens, and tabulation. Users can also convert the documents to PDF format and send them via email or other channels.

**NEW QUESTION: 49**

A health plan provider would like to manage prior authorizations with predefined approval criteria. Which three features in Health Cloud should a consultant recommend in this case?

- A. Claims data model
- B. Business Rules Engine
- C. Utilization Management data model
- D. Intelligent Appointment Management
- E. Out-of-the-box Process libraries

**Answer: B,C,E (LEAVE A REPLY)**

The three features in Health Cloud that the consultant should recommend to the health plan provider are Business Rules Engine, Utilization Management data model, and Out-of-the-box Process libraries. These features enable the provider to manage prior authorizations with predefined approval criteria, store and track care requests, and leverage best practices and templates for common scenarios .

**NEW QUESTION: 50**

Bloomington Caregivers is launching a patient portal with contact tracing functionality as part of its Health Cloud implementation. Users require the ability to leverage advanced sharing and customizable dashboards. Which license should a consultant recommend for the external patient users?

- A. External Apps for Health Cloud
- B. Experience Cloud for Health Cloud
- C. Customer Community for Health Cloud
- D. Customer Community Plus for Health Cloud

**Answer: B (LEAVE A REPLY)**

To launch a patient portal with contact tracing functionality as part of its Health Cloud implementation, a consultant should recommend Experience Cloud for Health Cloud license for the external patient users. This license allows patients to access an Experience Cloud site that is integrated with Health Cloud and provides features such as self-service appointment scheduling, provider search, contact tracing surveys, chat support, and more<sup>7</sup>. Experience Cloud for Health Cloud license also supports advanced sharing and customizable dashboards for patient users<sup>8</sup>. External Apps for Health Cloud, Customer Community for Health Cloud, or Customer Community Plus for Health Cloud are not licenses that can fulfill this requirement.

**NEW QUESTION: 51**

Which three of the following features are included with a Health Cloud License?

- A. Care Cordination(Patient Services)
- B. Intelligent Form Reader with Amazon Textract
- C. Surveys
- D. Intelligent Document Automation
- E. EHR Mulesoft Templates

**Answer: A,C,D (LEAVE A REPLY)**

According to the Health Cloud Data Model Developer Guide, Surveys, Intelligent Document Automation, and Care Coordination (Patient Services) are three features that are included with a Health Cloud License. Surveys allow you to create and send surveys to patients and providers to collect feedback and data. Intelligent Document Automation allows you to digitize your document management processes and extract data from documents using artificial intelligence. Care Coordination (Patient Services) allows you to manage patient care across multiple care plans and teams. EHR Mulesoft Templates and Intelligent Form Reader with Amazon Textract are not features that are included with a Health Cloud License.

**NEW QUESTION: 52**

Which Data Model Leverages external objects to support the use Case?

- A. Care Observations
- B. Claims
- C. Member Plan
- D. Clinical Service Requests

**Answer: (SHOW ANSWER)**

Claims data model leverages external objects to support the use case of integrating claims data from external systems into Health Cloud. External objects are similar to custom objects, except that they map to data that's stored outside your Salesforce org<sup>1</sup>.

**NEW QUESTION: 53**

Which add-on license enhances Health Cloud to allow you to highlight times when a patient is most likely to attend an appointment ?

- A. Einstein Analytics Predictions
- B. Einstein Activity Capture
- C. Einstein Bots
- D. Einstein Vision

**Answer: (SHOW ANSWER)**

Einstein Analytics Predictions is an add-on license that enhances Health Cloud to allow you to highlight times when a patient is most likely to attend an appointment. It uses machine learning to analyze historical data and generate predictions based on various factors<sup>2</sup>. Einstein Vision, Einstein Bots, and Einstein Activity Capture are not related to this use case.

#### **NEW QUESTION: 54**

A payer needs to enable its agents to answer questions from members regarding their benefits coverage. The payer has already set up the required objects to be populated with the necessary information through an integration.

Which Health Cloud component should a consultant recommend for the Member record page?

- A. Benefits Verification
- B. Eligibility Validation
- C. Benefits Coverage
- D. Coverage Confirmation

**Answer: C (LEAVE A REPLY)**

To enable agents to answer questions from members regarding their benefits coverage, a consultant should recommend the Benefits Coverage component for the Member record page. This component displays information such as plan name, effective date, termination date, deductible amount, coinsurance percentage, copay amount, and out-of-pocket maximum for each benefit plan that the member is enrolled in. Benefits Verification, Eligibility Validation, or Coverage Confirmation are not components that exist in Health Cloud.

#### **NEW QUESTION: 55**

Which Health Cloud feature helps ensure compliance with Health Insurance Portability and Accountability Act (HIPAA) regulations?

- A. Real-time monitoring and alerts
- B. Social media integration
- C. Data visualization and analytics
- D. User authentication and access control

**Answer: D (LEAVE A REPLY)**

To ensure compliance with HIPAA regulations, a Health Cloud feature that is essential is user authentication and access control. This feature allows Health Cloud administrators to verify the identity of users who access patient health information and assign appropriate permissions and sharing rules to limit their access to the minimum necessary<sup>2</sup>. User authentication and access control helps protect patient privacy and prevent unauthorized access or disclosure of protected

health information (PHI). Real-time monitoring and alerts, social media integration, or data visualization and analytics are not features that directly help ensure HIPAA compliance.

### NEW QUESTION: 56

Which of the following Salesforce and Health Cloud objects can be used to represent Provider and their relationship in a Provider Management data model? (Choose Three.)

- A. Contact
- B. Healthcare Practitioner Facility
- C. Lead
- D. Case
- E. Healthcare Provider

**Answer: A,B,E (LEAVE A REPLY)**

Reference and details below.

### Set Up Data for Provider Cards

The data that helps users identify practitioners is stored in the provider objects. You can use Composite API requests to do populate these objects with provider and practitioner data.

You can create objects individually by using the Lightning Platform SOAP API or REST API. Or you can use the Composite resource in the REST API to create and link multiple records with a single API call. This lets you create 200 records per call.

Let's say we want to add healthcare provider Dr. Scott Kaplan to your records. This example shows how to use a single API call to create Account, Contact, HealthcareProvider, PersonEducation, HealthcareProviderNpi, HealthcarePractitionerFacility, HealthcareProviderSpeciality, HealthcareFacilityNetwork, and HealthcareProviderTaxonomy records with Dr. Scott Kaplan's data. It also shows how to use a composite request to link records using Dr. Kaplan's contactId as the practitionerId.

Execute this example using a composite request.

According to the Salesforce documentation<sup>3</sup>, the following Salesforce and Health Cloud objects can be used to represent providers and their relationships in a provider management data model:

**Contact:** A contact is a standard object in Salesforce that stores information about an individual person, such as name, phone, email, address, etc. A contact can be used to represent a provider who is a person, such as a physician, nurse, or therapist<sup>3</sup>.

**Healthcare Practitioner Facility:** A healthcare practitioner facility is a custom object in Health Cloud that stores information about the relationship between a provider and a facility where they practice, such as hospital, clinic, or pharmacy. A healthcare practitioner facility can be used to track each of the different locations where a provider practices<sup>3</sup>.

**Healthcare Provider:** A healthcare provider is a custom object in Health Cloud that stores information about a provider who is an organization or a group of providers, such as hospital system, clinic network, or physician group<sup>3</sup>.

### NEW QUESTION: 57

In which two ways can Life Science organizations capture consent from enrollees of Care Program? (2 - Simple Application correct options) Options not visible

- A. By engaging in a web chat with an agent who presents consent forms in chat window.
- B. By sending an email that then create a case using email-to-case.

- C. By talking to an agent via phone who then enrolls the patient
- D. By submitting consent Via SMS using Einstein Chat bot.
- E. By using a Self-Service portal via a Community.

**Answer: (SHOW ANSWER)**

According to the Salesforce documentation<sup>2</sup>, there are two ways to capture consent from enrollees of a care program:

By talking to an agent via phone who then enrolls the patient using the Enroll in Program quick action in Health Cloud<sup>2</sup>.

By using a self-service portal via a community where the enrollee can view and sign the consent document electronically using DocuSign or Adobe Sign<sup>2</sup>. Therefore, options C and E are correct. Option A is incorrect, because web chat is not a supported channel for capturing consent in Health Cloud. Option B is incorrect, because email-to-case is not a supported feature for enrolling in a care program. Option D is incorrect, because SMS is not a supported channel for capturing consent in Health Cloud.

#### **NEW QUESTION: 58**

Which three options explain why the new clinical data model in Health Cloud is labeled as FHIR aligned and not FHIR compliant? (Choose three)

- A. Some entities have additional non-FHIR attributes to increase the usability of the data within Salesforce.
- B. The cardinality of a few attributes has been changed (e.g. in picklist scenarios)
- C. Not all attributes in a given FHIR resource may be supported.
- D. It does not utilize the latest FHIR R4 standards.
- E. It only aligns with FHIR DSTU2 specs.

**Answer: A,B,C (LEAVE A REPLY)**

Some entities have additional non-FHIR attributes to increase the usability of the data within Salesforce (A), the cardinality of a few attributes has been changed (e.g. in picklist scenarios) (B), and not all attributes in a given FHIR resource may be supported are three options that explain why the new clinical data model in Health Cloud is labeled as FHIR aligned and not FHIR compliant. It does utilize the latest FHIR R4 standards (D), so this is not a reason for being FHIR aligned. It aligns with both FHIR DSTU2 and FHIR R4 specs (E), so this is not a reason for being FHIR aligned either.

#### **NEW QUESTION: 59**

Which two interoperability standards are supported by Salesforce to facilitate the exchange of health data? (Choose two)?

- A. EDI ANSI X12- Recall Concept/Remainder 2
- B. FHIR V4( Fast Healthcare interoperability Resources)
- C. The Direct Standard
- D. HL7 V2- Simple Application<sup>3</sup> - Apply to real world/Analyze / Evaluate(Health Level Seven)
- E. DICOM (Digital Imaging and communications In Medicine)

**Answer: (SHOW ANSWER)**

FHIR V4 and HL7 V2 are two interoperability standards that are supported by Salesforce to facilitate the exchange of health data<sup>32</sup>. Option A is incorrect, because EDI ANSI X12 is a standard for exchanging business transactions, not health data. Option C is incorrect, because The Direct Standard is a standard for secure email communication, not health data. Option E is incorrect, because DICOM (Digital Imaging and Communications in Medicine) is a standard for storing and transmitting medical images, not health data.

**NEW QUESTION: 60**

In which three ways can users access Provider Management standard objects? (Choose three)

- A. By using Service Cloud
- B. By assigning Health Cloud Platform Permission set licenses.
- C. By assigning Health Cloud Foundation Permission set.
- D. By assigning the Provider Permission set.
- E. By using Health Cloud.

**Answer: B,C,E (LEAVE A REPLY)**

Health Cloud Foundation

Assigns read access to additional Health Cloud platform capabilities, including the Provider Management data model.

The Health Cloud Provider Network Management permission set grants access to provider management objects so users can manage credentialing and recruiting.

To use the Provider Network Management features of Health Cloud, assign both the Provider Network Management permission set and the Health Cloud permission set to your users. Users can access Provider Management standard objects by using Health Cloud, by assigning Health Cloud Platform Permission set licenses, and by assigning Health Cloud Foundation Permission set. Health Cloud is the industry-specific solution that includes Provider Management features such as provider search, provider network management, and provider credentialing<sup>3</sup>. Health Cloud Platform Permission set licenses grant access to the Health Cloud platform objects and features, including the Provider Management data model<sup>4</sup>. Health Cloud Foundation Permission set assigns read access to additional Health Cloud platform capabilities, including the Provider Management data model<sup>5</sup>. Service Cloud is not required to access Provider Management standard objects, and the Provider Permission set is not a standard permission set in Health Cloud.

**NEW QUESTION: 61**

Which of the following capabilities of provider search would a customer service agent use to help prospective and returning patients for the right provider? (Choose three)

- A. Use custom fields defined in health care provider and health care practitioner facility entities as part of search experience.
- B. Use custom fields defined in any entity within the provider data model in health cloud as part of search experience.

- C. Use provider search in an authenticated community page
- D. Connect the list of fields displayed in the search panel and search results.
- E. Use provider search in an unauthenticated community page.

**Answer: (SHOW ANSWER)**

According to the Salesforce documentation, the following capabilities of provider search would a customer service agent use to help prospective and returning patients find the right provider: Use custom fields defined in healthcare provider and healthcare practitioner facility entities as part of search experience. The provider search allows customer service agents to use custom fields defined in healthcare provider and healthcare practitioner facility entities as part of the search criteria or filters. This helps them narrow down their search results based on specific attributes or preferences.

Use provider search in an authenticated community page. The provider search allows customer service agents to use provider search in an authenticated community page where they can log in with their credentials and access more features and information than an unauthenticated community page.

Control the list of fields displayed in the search panel and search results. The provider search allows customer service agents to customize which fields are displayed in the search panel and search results for different types of providers or facilities. This helps them find the most relevant information quickly and easily.

**Valid Health-Cloud-Accredited-Professional Dumps** shared by Actual4test.com for Helping Passing Health-Cloud-Accredited-Professional Exam! Actual4test.com now offer the **newest Health-Cloud-Accredited-Professional exam dumps**, the Actual4test.com Health-Cloud-Accredited-Professional exam **questions have been updated** and **answers have been corrected** get the **newest** Actual4test.com Health-Cloud-Accredited-Professional dumps with Test Engine here: [https://www.actual4test.com/Health-Cloud-Accredited-Professional\\_examcollection.html](https://www.actual4test.com/Health-Cloud-Accredited-Professional_examcollection.html) (118 Q&As Dumps, **30%OFF Special Discount: Freepdfdumps**)

#### **NEW QUESTION: 62**

Which format is acceptable for intelligent document automation upload?

- A. .PNG
- B. .CSV
- C. .DOC
- D. .MP4

**Answer: (SHOW ANSWER)**

Intelligent document automation supports the following file formats for upload: .jpg, .jpeg, .png, .pdf, and .tif2. Therefore, .png is the only acceptable format among the options.

**NEW QUESTION: 63**

Bloomington Caregivers has configured the Provider Network Management add-on license. Some of the users are reporting that they are unable to access some of the new functionality.

Which two permission sets should an administrator ensure are assigned so the users can access Provider Network Management?

- A. Health Cloud Standard permission set
- B. Provider Network Management permission set
- C. Health Cloud Utilization Management permission set
- D. Health Cloud Foundation permission set

**Answer: A,B (LEAVE A REPLY)**

The two permission sets that an administrator should ensure are assigned so the users can access Provider Network Management are Health Cloud Standard permission set and Provider Network Management permission set. Health Cloud Standard permission set grants users access to Health Cloud features, such as Care Team, Care Plan, Timeline, etc. Provider Network Management permission set grants users access to Provider Network Management features, such as Provider Search, Provider Relationship Card, etc.

**NEW QUESTION: 64**

In which two ways can a Data Architect ensure PHI/PII data visibility is minimized during the migration of Patient Data from an existing Service Cloud org to a new HC org?(Choose 2)

- A. Use Salesforce Data Masking when moving data to a Sandbox.
- B. Use Data Templates to exclude PHI/PII data from being added to Partial Copy Sandboxes
- C. Export Data to a spreadsheet to remove PHI before importing it into a Sandbox
- D. Ensure Sandboxes have
- E. Platform Shield enabled.

**Answer: A,B (LEAVE A REPLY)**

According to the Health Cloud Data Model Developer Guide, two ways that a data architect can ensure PHI/PII data visibility is minimized during the migration of patient data from an existing Service Cloud org to a new Health Cloud org are:

Use Salesforce Data Masking when moving data to a sandbox. Data Masking is a tool that helps you protect sensitive data in sandboxes by masking it with anonymized values.

Use Data Templates to exclude PHI/PII data from being added to partial copy sandboxes. Data Templates are files that specify which objects and fields to include or exclude when creating a partial copy sandbox. Exporting data to a spreadsheet to remove PHI before importing it into a sandbox is not a recommended way, as it can introduce errors and security risks. Ensuring sandboxes have Platform Shield enabled is not a valid way, as Platform Shield is not a feature of sandboxes. Platform Shield is a product that allows encryption of data at rest in production orgs.

**NEW QUESTION: 65**

Which is true about choosing a care request type when setting up a new care request record?

- A. Any case record type can be chosen when creating care request.
- B. A care request type cannot be chosen when creating a new care request.
- C. A case record type can be chosen to identify a single care request type for each care request.
- D. Multiple care request types can be chosen for a single care request.

**Answer: C (LEAVE A REPLY)**

According to the Salesforce documentation<sup>3</sup>, when setting up a new care request record, you need to choose a case record type to identify the care request type. The care request type determines what fields and values are available on the care request record. There are four predefined care request types in Health Cloud: Physician Request, Drug Request, Admission Request, and Appeal Request. You can also create custom care request types to suit your business needs<sup>3</sup>.

### **NEW QUESTION: 66**

Healthcare companies face challenges from a variety of sources. What are three common challenges they could encounter that HC solves for? (Choose 3)

- A. There are not enough Providers for the amount of the Care Requests.
- B. Insufficient funds allocated to Research and Development.
- C. The need to drive sales while reducing cost.
- D. Growing customer expectations for delivery of care everywhere.
- E. Growing demand for a more personalized care experience.

**Answer: (SHOW ANSWER)**

According to the Salesforce website, Health Cloud solves for some of the common challenges that healthcare companies face from various sources. Some of these challenges are:

The need to drive sales while reducing cost: Health Cloud helps healthcare companies increase their revenue and efficiency by streamlining their processes, automating their workflows, and optimizing their resources.

Growing customer expectations for delivery of care everywhere: Health Cloud helps healthcare companies deliver personalized and collaborative care across every touchpoint, whether it is in person, online, or on mobile devices.

Growing demand for a more personalized care experience: Health Cloud helps healthcare companies provide tailored and holistic care for each customer by leveraging data insights, artificial intelligence, and digital engagement tools.

### **NEW QUESTION: 67**

Which entity in Health cloud is used to store the details of a vaccine being administered?

- A. Procedure
- B. Patient Immunization
- C. Medication
- D. Encounter

**Answer: (SHOW ANSWER)**

According to the Salesforce documentation, Patient Immunization is an object in Health Cloud that is used to store the details of a vaccine being administered. It includes information such as the vaccine name, lot number, manufacturer, route of administration, site of administration, dose quantity, dose unit, expiration date, and adverse reaction.

**NEW QUESTION: 68**

Which two steps can an administrator take to configure the care program enrollment flow?  
(choose two)

- A. Customize the out of box enrollment flow to match requirements
- B. Use the provider enrollment flow out of box.
- C. Customize the provider site flow.
- D. Identify the patient as approved candidate in the flow.
- E. Customize the care coordinator flow for patient.

**Answer: A,D (LEAVE A REPLY)**

Customizing the out of box enrollment flow to match requirements (A) and identifying the patient as approved candidate in the flow (D) are two steps that an administrator can take to configure the care program enrollment flow. Using the provider enrollment flow out of box (B) is not applicable, as it is for providers, not patients. Customizing the provider site flow and customizing the care coordinator flow for patient (E) are not related to the care program enrollment flow.

**NEW QUESTION: 69**

A pharma company runs personalized medicine programs and needs the ability to coordinate various steps involved in the process, like apheresis and infusion.

Which Health Cloud capability should help the company with this program?

- A. Advanced Therapy Management
- B. Intelligent Document Automation
- C. Integrated Care Management
- D. Intelligent Sales

**Answer: A (LEAVE A REPLY)**

Advanced Therapy Management can help the pharma company with its personalized medicine programs, as it enables them to coordinate the various steps involved in the process, such as apheresis and infusion. Advanced Therapy Management provides a set of features and tools that allow users to create and manage complex care plans, track the progress of each patient, and monitor the inventory and logistics of the therapy products.

**NEW QUESTION: 70**

Which three steps are needed to setup Care Requests? (Choose three).

- A. Create a new case record type for each Care Request type
- B. Install UM unmanaged package for Health Cloud. Then assign Health cloud Utilization management permission set to users along with Health cloud permission set licenses.
- C. All Care requests are pre-setup on all Health Cloud orgs by default.

- D. Choose any existing case record type for each Care Request type.
- E. Choose case Care Request record type for each Care Request configuration.

**Answer: (SHOW ANSWER)**

To set up care requests, you need to do the following steps3:

Install the Utilization Management unmanaged package for Health Cloud and assign the Health Cloud Utilization Management permission set to users along with Health Cloud permission set licenses.

Create a new case record type for each care request type.

Choose the Case Care Request record type for each care request configuration.

### **NEW QUESTION: 71**

Which action is Possible in the program enrollment flow when adding in 'Enroll in Program' quick action to a record? (Choose three)

- A. Starting a new blank care plan
- B. Signing enrollment consent form
- C. Seeing a list of all product and selecting applicable products
- D. Selecting the provider associate with a product
- E. Creating a new care program

**Answer: A,B,D (LEAVE A REPLY)**

According to the [Health Cloud Implementation Guide], the three actions that are possible in the program enrollment flow when adding in 'Enroll in Program' quick action to a record are:

Starting a new blank care plan. This action allows you to create a new care plan for the patient based on their needs and goals.

Signing enrollment consent form. This action allows you to capture the patient's consent for enrolling in a program using an e-signature tool.

Selecting the provider associated with a product. This action allows you to choose the provider who will deliver the product or service to the patient as part of the program. Seeing a list of all products and selecting applicable products is not an action in the program enrollment flow.

Creating a new care program is not an action in the program enrollment flow.

### **NEW QUESTION: 72**

With regards to Integration/Interoperability, which three statement are true about health cloud? (Choose Three)

- A. The New clinical data model in health cloud is aligned with FHIR R4 standards.
- B. Health cloud support data exchange with both HL7 and FHIR enabled systems.
- C. Most EHR (Electronic Health Record) data exchange today is still done via legacy HL7 v2 - simple application interface.
- D. Health cloud has a FHIR server.
- E. The new clinical data model in Health cloud is aligned with HL7 v2-simple application standard.

**Answer: A,B,C (LEAVE A REPLY)**

According to the [Health Cloud Integration and Interoperability Guide], the new clinical data model in Health Cloud is aligned with FHIR R4 standards, which is the latest version of the FHIR specification. Health Cloud supports data exchange with both HL7 and FHIR enabled systems, using different methods such as MuleSoft connectors, Salesforce APIs, or third-party integrations. Most EHR data exchange today is still done via legacy HL7 v2 - simple application interface, which is a widely adopted standard for exchanging clinical and administrative data. Health Cloud does not have a FHIR server, but it can connect to external FHIR servers using APIs or MuleSoft connectors. The new clinical data model in Health Cloud is not aligned with HL7 v2-simple application standard, which is a different standard from FHIR.

### **NEW QUESTION: 73**

Which of the standard objects are included in the Care Plan Data Model?

- A. Crae programs,Product,Patients
- B. Life Events
- C. Benifts,Barriers,Provider Education
- D. Case,Problems,Goals,Tasks,Care Plan Templates

**Answer: D (LEAVE A REPLY)**

Case, Problems, Goals, Tasks, Care Plan Templates (D) are the standard objects that are included in the Care Plan Data Model. Care programs, Product, Patients (A), Life Events (B), and Benefits, Barriers, Provider Education are not standard objects in the Care Plan Data Model.

### **NEW QUESTION: 74**

A sales Representative wants to request a Rep-to-Rep Transfer. What two paths are available to request the transfer? (Choose two)

- A. Under visit, choose to navigate to visit Products.
- B. The transfer can be requested while creating an Order Authorization for a Visit.
- C. To Request the transfer, navigate to product, then choose the specific inventory location against which to request the transfer.
- D. During Visit creation you can request the transfer while selecting products required for a visit.

**Answer: B,C (LEAVE A REPLY)**

According to the Salesforce documentation<sup>1</sup>, there are two ways to request a rep-to-rep transfer in Health Cloud:

When creating an order authorization for a visit, you can request a transfer from another rep's inventory location by selecting the Transfer option in the Product Selection screen<sup>1</sup>.

To request a transfer from a specific inventory location, you can navigate to Products, select the product you want to transfer, and then click Request Transfer in the Related list<sup>1</sup>.

### **NEW QUESTION: 75**

Bloomington Caregivers is implementing Health Cloud to reduce manual processes for its Contact Center agents. To help streamline caller authentication, the company plans to leverage out-of-the-box Health Cloud features.

Which Health Cloud feature should a consultant recommend the company use in this scenario?

- A. Customer Identity OmniScript Templates
- B. Reusable Verification FlexCards
- C. Verify Customer Identity Process Flow
- D. Identity Verification Flow Templates

**Answer: D (LEAVE A REPLY)**

To help streamline caller authentication for Contact Center agents, a consultant should recommend Bloomington Caregivers use the Identity Verification Flow Templates feature in Health Cloud. This feature allows agents to launch a flow from the utility bar or a record page to verify a caller's identity before processing their requests involving sensitive information. The flow prompts the agent to search for the caller in Health Cloud, select a reason for the call, ask verification questions based on predefined rules, and capture engagement details<sup>8</sup>. Customer Identity OmniScript Templates, Reusable Verification FlexCards, or Verify Customer Identity Process Flow are not features that exist in Health Cloud.

#### **NEW QUESTION: 76**

A developer needs to modify the out-of-the-box Advanced Patient Card to display the Category, SubjectID, and Date for active Clinical Alerts.

Which three steps should the developer take to accomplish this?

- A. Create and activate a new child card.
- B. Clone the parent card.
- C. Define session variables to control visibility of clinical data.
- D. Create a DataRaptor to extract necessary data.
- E. Change the child card state to show active.

**Answer: A,D,E (LEAVE A REPLY)**

To modify the out-of-the-box Advanced Patient Card to display the Category, SubjectID, and Date for active Clinical Alerts, a developer should take the following steps:

Create and activate a new child card: This step allows the developer to create a custom card that inherits the properties of the parent card and displays additional information from Clinical Alerts object<sup>4</sup>.

Create a DataRaptor to extract necessary data: This step allows the developer to create a DataRaptor Extract that queries the Clinical Alerts object and returns the Category, SubjectID, and Date fields for active records<sup>5</sup>.

Change the child card state to show active: This step allows the developer to change the state of the child card from inactive to active, so that it is visible on the Advanced Patient Card component<sup>6</sup>. Cloning the parent card, defining session variables, or creating an Integration Procedure are not required steps for this task.

**Valid Health-Cloud-Accredited-Professional Dumps** shared by Actual4test.com for Helping Passing Health-Cloud-Accredited-Professional Exam! Actual4test.com now offer the **newest Health-Cloud-Accredited-Professional exam dumps**, the Actual4test.com Health-Cloud-Accredited-Professional exam **questions have been updated** and **answers have been corrected** get the **newest** Actual4test.com Health-Cloud-Accredited-Professional dumps with Test Engine here: [https://www.actual4test.com/Health-Cloud-Accredited-Professional\\_examcollection.html](https://www.actual4test.com/Health-Cloud-Accredited-Professional_examcollection.html) (118 Q&As Dumps, **30%OFF Special Discount: Freepdfdumps**)

**NEW QUESTION: 77**

An external provider wants to get a patient's allergy information from Bloomington Caregivers' Health Cloud system. Which Health Cloud API should a consultant recommend?

- A. AllergyMedication API
- B. Patient Healthcare API
- C. Interoperability API
- D. Clinical Summary Healthcare API

**Answer: C (LEAVE A REPLY)**

To get a patient's allergy information from Bloomington Caregivers' Health Cloud system, an external provider should use the Interoperability API. This API allows external systems to access and exchange clinical data with Health Cloud using FHIR standards. The Interoperability API supports various FHIR resources, including AllergyIntolerance, which represents a patient's allergic or intolerant reaction to a substance<sup>1</sup>. AllergyMedication API, Patient Healthcare API, or Clinical Summary Healthcare API are not APIs that exist in Health Cloud.

**NEW QUESTION: 78**

Within Health Cloud Console, there are two apps available for use depending on work preferences, which console is available within Lightning Experience?

- A. Health Cloud - Worklist
- B. Health Cloud - Individual
- C. Health Cloud - Personal
- D. Health Cloud - Console

**Answer: A,D (LEAVE A REPLY)**

According to the Health Cloud Implementation Guide, Health Cloud - Console is the console that is available within Lightning Experience. It is a customizable workspace that allows users to view and manage multiple records on a single screen.

**NEW QUESTION: 79**

A provider uses an external appointment management system. The default solution provided by Health Cloud is not viable for the How should a consultant implement a robust system for the provider?

- A. Use an electronic health record (EHR) routing system to book the appointment in Health Cloud.
- B. Create a custom FHIR Adapter to make calls to Health Cloud.
- C. Use a package created by ISV (Independent Software Vendor) for Health Cloud.
- D. Create an Apex class and leverage Intelligent Appointment Management.

**Answer: C (LEAVE A REPLY)**

To implement a robust appointment management system for a provider that uses an external system, a consultant should use a package created by ISV (Independent Software Vendor) for Health Cloud. This would allow the provider to leverage existing solutions that are integrated with Health Cloud and offer features such as scheduling, reminders, cancellations, rescheduling, and confirmations. Using an EHR routing system, creating a custom FHIR Adapter, or creating an Apex class are not viable options for this requirement<sup>3</sup>.

### NEW QUESTION: 80

In which three ways does Health cloud meet compliance and regulatory requirements? (Choose three.)

- A. Health Cloud helps HLS organization achieve HIPAA Compliance
- B. Health cloud is HIPAA certified
- C. Health cloud is HITRUST certified
- D. Health cloud is GDPR certified
- E. Health cloud is HL-7 Compliant

**Answer: (SHOW ANSWER)**

Health Cloud helps HLS organizations achieve HIPAA compliance (A), Health Cloud is HITRUST certified , and Health Cloud is GDPR certified (D) are three ways that Health Cloud meets compliance and regulatory requirements. Health Cloud is not HIPAA certified (B), as HIPAA certification does not exist. Health Cloud is not HL-7 compliant (E), as HL-7 is a standard for exchanging health information, not a compliance requirement.

### NEW QUESTION: 81

A Salesforce technical architect is migrating a service cloud org to health cloud and needs to update existing integrations to create records in health cloud objects instead of creating records in custom objects. Which unique health cloud considerations apply regarding the use of APIs in this case?

- A. Health Cloud uses Business API's that should be used instead of object level API's
- B. Only object level APIs should be used as Business APIs are not used for record creation.
- C. Health cloud and custom objects both leverage the same object -level API approach. No unique health cloud considerations apply.
- D. Any combination of object-level APIs and business APIs may be used.

**Answer: A (LEAVE A REPLY)**

According to the Salesforce documentation<sup>2</sup>, Health Cloud uses Business APIs that should be used instead of object level APIs when creating records in Health Cloud objects. Business APIs

are custom REST APIs that perform complex business logic and validations on Health Cloud objects. Object level APIs are standard REST or SOAP APIs that perform CRUD operations on individual objects. Business APIs ensure data integrity and consistency across Health Cloud objects, while object level APIs may result in data errors or inconsistencies<sup>2</sup>.

### NEW QUESTION: 82

Which three of the following statements are true about Care Plan Templates? (Choose Three)

- A. When creating a care plan with a template you can unselect tasks so they will not be included.
- B. The sort order of the Task group by Fields can be changed under custom setting task group.
- C. Care plan templates must include at least 1 problem, 1 goal and 1 task.
- D. When creating a care plan with a template you can change the offsets of the tasks.
- E. Care plan templates can only be used when creating a new care plan.

**Answer: A,B,C (LEAVE A REPLY)**

When creating a care plan with a template you can unselect tasks so they will not be included (A), the sort order of the Task group by Fields can be changed under custom setting task group (B), and care plan templates must include at least 1 problem, 1 goal and 1 task are true statements about Care Plan Templates. When creating a care plan with a template you can change the offsets of the tasks (D) is false, as you can only change the offsets of the tasks when creating a care plan without a template. Care plan templates can only be used when creating a new care plan (E) is false, as you can also use care plan templates when editing an existing care plan.

### NEW QUESTION: 83

In which two ways can an administrator support the Health department so that the team can efficiently assess the individual, enroll them in a program, and monitor them during emergency? (Choose two)

- A. Create a healthcare provider enrollment flow
- B. Install emergency Response Management unmanaged package
- C. Leverage pre-configured flows provided with Health Cloud
- D. Create Patient Enrollment Console

**Answer: B,C (LEAVE A REPLY)**

Reference and details below.

Using the **Emergency Response Management Console**, create a consistent intake experience using **guided workflows** and pre-built assessments that can quickly adapt as protocols or guidelines change.

According to the Salesforce documentation<sup>3</sup>, there are two ways to support the health department so that the team can efficiently assess the individual, enroll them in a program, and monitor them during emergency:

Install Emergency Response Management unmanaged package, which provides prebuilt objects, fields, apps, tabs, reports, dashboards, and more to help health organizations manage emergency response<sup>3</sup>.

Leverage pre-configured flows provided with Health Cloud, such as Assess Individual Risk Level flow and Enroll in Program flow, which help health workers quickly assess and enroll individuals in

emergency programs<sup>3</sup>. Therefore, options B and C are correct. Option A is incorrect, because there is no such thing as a healthcare provider enrollment flow in Health Cloud. Option D is incorrect, because there is no such thing as a patient enrollment console in Health Cloud.

**NEW QUESTION: 84**

How should Members and Patients be represented during the basic set-up of Health Cloud console for Care Coordinators and Managers as per the Salesforce recommendation?

- A. The Individual data model may be used to represent Members and Patients.
- B. Leveraging Candidate Accounts are the recommended approach to represent Members and Patients.
- C. Salesforce recommends using Member Accounts to represent Members and Patients.
- D. Leveraging Person Accounts is the recommended approach to represent Members and Patients.

**Answer: D (LEAVE A REPLY)**

According to the Health Cloud Implementation Guide, leveraging Person Accounts is the recommended approach to represent Members and Patients during the basic set-up of Health Cloud console for Care Coordinators and Managers. Person Accounts are a type of account that combines account and contact information in a single record. They are suitable for representing individual consumers in healthcare and life sciences. The other options are not recommended approaches to represent Members and Patients.

**NEW QUESTION: 85**

Clinicians want to see an overview of the patient's life, like Starting a New Job, Birth of a Baby, Divorce, etC. to understand the patient better and help them with a personalized care plan. What should the administrator configure in the Health Cloud so the clinicians can access this information in one place?

- A. Life Goals
- B. Life Events
- C. Household Map
- D. Milestones
- E. Life Map

**Answer: (SHOW ANSWER)**

According to the Health Cloud Implementation Guide, Life Events are a feature in Health Cloud that allow clinicians to see an overview of the patient's life, such as Starting a New Job, Birth of a Baby, Divorce, etc. Life Events help clinicians understand the patient better and help them with a personalized care plan. Life Events can be added to the patient's timeline or life map. Life Goals, Household Map, Milestones, and Life Map are not features that show the patient's life events.

**NEW QUESTION: 86**

Which three steps should be followed when setting up Intelligent Sales in Health Cloud? (Choose three.

- A. Customize Visit Execution event object
- B. Customize the vendor product fulfillment flow
- C. Enable Intelligent Sales
- D. Set up permission set for Intelligent Sales
- E. Set Visit Inventory Management to enabled

**Answer: C,D,E (LEAVE A REPLY)**

According to the Salesforce documentation, there are three steps that should be followed when setting up Intelligent Sales in Health Cloud:

Enable Intelligent Sales: This step allows you to turn on the Intelligent Sales feature in Health Cloud and configure some settings such as default visit duration, visit report template, and visit report email template.

Set up permission set for Intelligent Sales: This step allows you to assign the appropriate permission sets to users who need access to Intelligent Sales features such as visit management, product catalog, order authorization, and inventory management.

Set Visit Inventory Management to enabled: This step allows you to enable the inventory management feature in Health Cloud and configure some settings such as default inventory location, default inventory transfer status, and default order authorization status.

**NEW QUESTION: 87**

Which underlying object helps with sales compliance with sales agreements?

- A. Opportunities
- B. Contacts
- C. Orders
- D. Forecasts

**Answer: (SHOW ANSWER)**

According to the Health Cloud Data Model Developer Guide, Orders is the underlying object that helps with sales compliance with sales agreements. Orders is a standard object that represents a confirmed request to purchase one or more products. Orders can be used to track the fulfillment and invoicing of products that are sold to customers. Orders can also be linked to contracts or agreements to ensure compliance with the terms and conditions of the sales. Opportunities, Contacts, and Forecasts are not objects that help with sales compliance with sales agreements. Reference and details below.

Over time, you can compare planned quantities to actual quantities as orders are booked and use this insight to monitor and enforce compliance to the agreement.

**NEW QUESTION: 88**

When Setting Up Intelligent Sales, which three types of record should be a ..... Records can be Created? (Choose Three)

- A. Accounts
- B. Contacts

- C. Assets
- D. Locations
- E. Opportunities

**Answer: A,B,D ([LEAVE A REPLY](#))**

According to the Salesforce documentation<sup>1</sup>, when setting up Intelligent Sales in Health Cloud, you need to create records for accounts, contacts, and locations. Accounts represent the organizations or individuals that you sell to, such as hospitals, clinics, or pharmacies. Contacts represent the people who work at those accounts, such as physicians, nurses, or pharmacists. Locations represent the physical places where you visit your contacts, such as offices, wards, or labs<sup>1</sup>.

### **NEW QUESTION: 89**

Which three type of basic Patient or Member information is displayed on the Patient info component? (Choose three.)

- A. Primary Care Coordinator
- B. List of Patient/Member Conditions
- C. Gender
- D. Thumbnail of Chatter Photo
- E. Date of Birth and Age

**Answer: B,C,E ([LEAVE A REPLY](#))**

List of Patient/Member Conditions (B), Gender , and Date of Birth and Age (E) are three types of basic Patient or Member information that are displayed on the Patient info component. Primary Care Coordinator (A) and Thumbnail of Chatter Photo (D) are not displayed on the Patient info component.

### **NEW QUESTION: 90**

Which three of the following features are included with a Health Cloud License?

- A. EHR Mulesoft Templates
- B. Surveys
- C. Intelligent Document Automation
- D. Care Cordination(Patient Services)
- E. Intelligent Form Reader with Amazon Textract

**Answer: B,C,D ([LEAVE A REPLY](#))**

According to the Health Cloud Data Model Developer Guide, Surveys, Intelligent Document Automation, and Care Coordination (Patient Services) are three features that are included with a Health Cloud License. Surveys allow you to create and send surveys to patients and providers to collect feedback and data. Intelligent Document Automation allows you to digitize your document management processes and extract data from documents using artificial intelligence. Care Coordination (Patient Services) allows you to manage patient care across multiple care plans and teams. EHR Mulesoft Templates and Intelligent Form Reader with Amazon Textract are not features that are included with a Health Cloud License.

### NEW QUESTION: 91

A Health Cloud administrator is working on a call center implementation and has to ensure that the phone numbers passing through the CTI settings display the matching contact record via Screen Pop. Which custom metadata type within Health Cloud should the administrator update to achieve this requirement?

- A. Flow Session Setting -> CallCenterFlow
- B. Feature Flag Setting -> CTIDriverSetting
- C. Job Flow Setting -> ConsoleDisplayValue
- D. Health Cloud Setting -> HcFeatureDriver

**Answer: (SHOW ANSWER)**

According to the Salesforce documentation<sup>1</sup>, the Feature Flag Setting custom metadata type within Health Cloud allows you to enable or disable certain features of Health Cloud. One of the features that can be enabled or disabled is the CTIDriverSetting, which controls whether the CTI adapter is used to display phone numbers in the patient console. To ensure that the phone numbers passing through the CTI settings display the matching contact record via screen pop, the administrator should update the Feature Flag Setting -> CTIDriverSetting custom metadata type and set the value to true<sup>1</sup>.

**Valid Health-Cloud-Accredited-Professional Dumps** shared by Actual4test.com for Helping Passing Health-Cloud-Accredited-Professional Exam! Actual4test.com now offer the **newest Health-Cloud-Accredited-Professional exam dumps**, the Actual4test.com Health-Cloud-Accredited-Professional exam **questions have been updated** and **answers have been corrected** get the **newest** Actual4test.com Health-Cloud-Accredited-Professional dumps with Test Engine here: [https://www.actual4test.com/Health-Cloud-Accredited-Professional\\_examcollection.html](https://www.actual4test.com/Health-Cloud-Accredited-Professional_examcollection.html) (118 Q&As Dumps, **30%OFF Special Discount: Freepdfdumps**)

### NEW QUESTION: 92

An Health Cloud administrator has setup risk recalculation by setting the recalculate flag to true, but is not seeing the recalculation score for the patient. Which of the following is mostly likely the reason why the recalculation score for the patient is not displaying?

- A. CMS risk scores cannot be recalculated in Health Cloud.
- B. CMS risk scores should be recalculated using only third party APIs.
- C. Risk scores are recalculated only for patients that are affiliated with a Care Program.
- D. Risk scores can only be calculated using the CMS recalculation API.

**Answer: (SHOW ANSWER)**

Risk scores are recalculated only for patients that are affiliated with a Care Program is the most likely reason why the recalculation score for the patient is not displaying. CMS risk scores can be

recalculated in Health Cloud (A), so this is not a reason for the score not displaying. CMS risk scores can be recalculated using both third party APIs and Salesforce APIs (B), so this is not a reason for the score not displaying. Risk scores can be calculated using both the CMS recalculation API and other methods (D), so this is not a reason for the score not displaying.

### NEW QUESTION: 93

How can a Health Cloud administrator change the label 'Patient Card' to 'Member Card' to be more aligned with their specific business terminology and use case?

- A. Go to setup, navigate to Custom Labels, select the 'Patient\_Card\_Header' label, click the 'New Local Translation/Overrides' button, Select the language and enter the new label.
- B. Go to the Health Cloud - Admin Home page, select the Patient Card Configuration tab, and click 'New' to add a new configuration for 'Member'.
- C. Go to Setup, navigate to the Patient Card object, and edit the Patient field name.
- D. Edit the page layout where the Patient Card is shown, click on the attributes for the Patient Card component, and edit the name to 'Member'.
- E. The labels that come with the Health Cloud cannot be changed.

**Answer:** [\(SHOW ANSWER\)](#)

According to the Health Cloud Implementation Guide, the way to change the label 'Patient Card' to 'Member Card' to be more aligned with their specific business terminology and use case is to go to setup, navigate to Custom Labels, select the 'Patient\_Card\_Header' label, click the 'New Local Translation/Overrides' button, select the language and enter the new label. This method allows you to override the default label for a specific language. The other options are not valid ways to change the label.

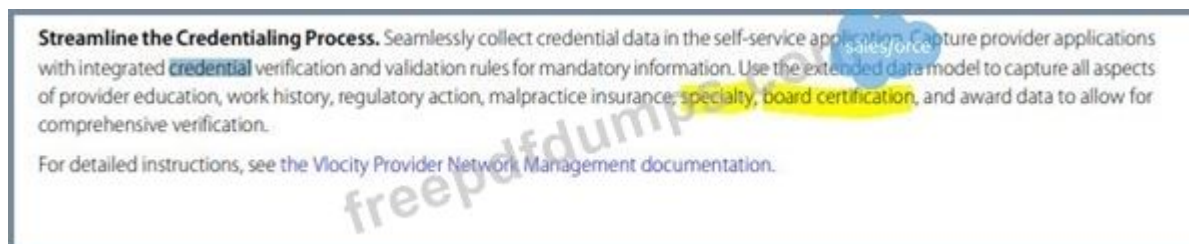
### NEW QUESTION: 94

Which credentials are available to track against providers with standard Health Cloud? (Choose two.)

- A. Specialties
- B. Facility Relationship
- C. Business License
- D. Board Certification

**Answer:** A,D [\(LEAVE A REPLY\)](#)

Reference and details below.



### NEW QUESTION: 95

While a consultant is implementing Integrated Care Management for a customer, the customer requests that a change is made to the Care Plan creation wizard.

Which underlying component should the consultant customize to achieve this?

- A. Field Sets
- B. FlexCard
- C. Flow
- D. OmniScript

**Answer: (SHOW ANSWER)**

The underlying component that the consultant should customize to achieve this is OmniScript. OmniScript is a component in OmniStudio that allows the consultant to create guided scripts or wizards for users to follow. OmniScript can be used to create the Care Plan creation wizard, and it can be customized using various elements, such as steps, prompts, inputs, outputs, and actions.

**NEW QUESTION: 96**

An insurance organization wants to be able to track specialties and sub-specialties related to practitioner to use in provider search. Which would they store these relationships? (Choose three).

- A. Care provider facility specialty
- B. Healthcare provider specialty
- C. Care Taxonomy
- D. Healthcare provider Taxonomy
- E. Care specialty

**Answer: A,D,E (LEAVE A REPLY)**

Reference and details below.

Field In Care Provider Searchable Field	Corresponding Field in Source Object
FacilityName	Account.Name
ProviderName	Contact.Name
Specialty	CareSpecialty.SpecialtyType
SubSpecialty	CareTaxonomy.TaxonomyType
PlanType	HealthcarePayerNetwork.NetworkType
IsAcceptingNewPatients	HealthcareFacilityNetwork.PanelStatus
ProviderType	HealthcareProvider.ProviderType
GenderRestriction	HealthcareFacilityNetwork.GenderRestriction
NationalProviderIdentifier	HealthcareProviderNpi.Npi

**NEW QUESTION: 97**

An administrator for Bloomington Caregivers has added an Enhanced Timeline to an existing Patient Lightning page showing patient interactions, including records from a custom object

developed to track caregiver preferences. What else should the administrator complete post deployment of the enhanced timeline?

- A. Assign the users permissions to be able to view the Timeline before adding it to the Timeline component.
- B. Add the Timeline component to the Patient Lightning page and activate the Timeline.
- C. Add the Timeline component to the Patient Lightning page and select the Timeline.
- D. Add the custom object to the Timeline after deployment, then add it to the Timeline component.

**Answer: D (LEAVE A REPLY)**

The administrator needs to add the custom object to the Timeline after deployment, then add it to the Timeline component. This will allow the custom object records to be displayed on the Enhanced Timeline2.

### **NEW QUESTION: 98**

Which of the following capabilities of the provider search would a customer service Agent use to help payers to find the right provider? (Choose Three.

- A. Use Provider search in an authenticated community page
- B. Use provider search in an unauthenticated community page
- C. Control the list of the fields displayed in the search panel and search results
- D. Use custom fields defined in healthcare provider and healthcare Practitioner Facility entities as part of the search provider.
- E. Use custom fields defined in any entities within the Provider data model in Health cloud as part of the search component.

**Answer: A,C,D (LEAVE A REPLY)**

According to the Salesforce documentation, the following capabilities of the provider search would a customer service agent use to help payers find the right provider:

Control the list of fields displayed in the search panel and search results. The provider search allows customer service agents to customize which fields are displayed in the search panel and search results for different types of providers or facilities. This helps them find the most relevant information quickly and easily.

Use custom fields defined in healthcare provider and healthcare practitioner facility entities as part of the search provider. The provider search allows customer service agents to use custom fields defined in healthcare provider and healthcare practitioner facility entities as part of the search criteria or filters. This helps them narrow down their search results based on specific attributes or preferences.

### **NEW QUESTION: 99**

Which Feature would an administrator setup to help their sales team view all provider related to a specific facility?

- A. Provider Search
- B. Practitioner Relationship

C. Provider Cards

D. Provider Relationship

**Answer: (SHOW ANSWER)**

According to the Salesforce documentation<sup>3</sup>, Practitioner Relationship is an object in Health Cloud that is used to track the relationship between a provider and another provider or a facility. Practitioner Relationship includes information such as the relationship type, start date, end date, and status. Practitioner Relationship can be used to help sales teams view all providers related to a specific facility<sup>3</sup>.

### **NEW QUESTION: 100**

A provider system wants to leverage Health Cloud to enable its care providers to conduct video visits socioeconomic factors that impact their care.

Which capability should a consultant recommend for this use case?

A. Integrated Care Management

B. Intelligent Appointment Management

C. Telehealth

D. Virtual Care

**Answer: (SHOW ANSWER)**

To enable care providers to conduct video visits with patients and capture socioeconomic factors that impact their care, a consultant should recommend the Telehealth capability in Health Cloud. Telehealth allows care providers to connect with patients through video calls, chat messages, and surveys within Health Cloud. Telehealth also enables care providers to collect and analyze social determinants of health (SDOH) data from patients using assessments and surveys<sup>3</sup>. Telehealth helps improve patient engagement, satisfaction, and outcomes by providing convenient and personalized care. Integrated Care Management, Intelligent Appointment Management, or Virtual Care are not capabilities that can fulfill this use case.

### **NEW QUESTION: 101**

Bloomington Caregivers wants to share details about a patient's medical condition with Bedrock Hospitals through an integration. What should a consultant recommend as the appropriate method for Bedrock to access the information leveraging Health Cloud functionality?

A. Expose the MedicalCondition object through an Apex class.

B. Integrate using the FHIR Clinical API

C. Use the FHIR Patient API through DataRaptor

D. Leverage the MedicalCondition Integration Procedure.

**Answer: B (LEAVE A REPLY)**

B is correct because integrating using the FHIR Clinical API is the appropriate method for Bedrock to access the information leveraging Health Cloud functionality. The FHIR Clinical API is a RESTful API that allows external systems to access and exchange clinical data stored in Health Cloud, such as AllergyIntolerance, Condition, MedicationOrder, and Procedure. The FHIR Clinical

API uses the FHIR standard, which is a widely adopted interoperability standard for healthcare data.

**NEW QUESTION: 102**

A customer wants to view medication data from Health Cloud leveraging FHIR standards. Which Health Cloud data model should a consultant use?

- A. Integrated Care Management data model
- B. Electronic health record (EHR) data model
- C. Virtual Care data model
- D. Clinical data model

**Answer: D (LEAVE A REPLY)**

To view medication data from Health Cloud leveraging FHIR standards, a consultant should use the clinical data model. This data model is built to align with HL7's FHIR R4 and provides objects and fields to store and access clinical information such as medications, conditions, encounters, observations, and more<sup>6</sup>. The clinical data model also supports FHIR APIs to enable interoperability between Health Cloud and external systems that use FHIR standards<sup>7</sup>. Integrated Care Management data model, Electronic health record (EHR) data model, or Virtual Care data model are not data models that can fulfill this requirement.

**Valid Health-Cloud-Accredited-Professional Dumps** shared by Actual4test.com for Helping Passing Health-Cloud-Accredited-Professional Exam! Actual4test.com now offer the **newest Health-Cloud-Accredited-Professional exam dumps**, the Actual4test.com Health-Cloud-Accredited-Professional exam **questions have been updated** and **answers have been corrected** get the **newest** Actual4test.com Health-Cloud-Accredited-Professional dumps with Test Engine here: [https://www.actual4test.com/Health-Cloud-Accredited-Professional\\_examcollection.html](https://www.actual4test.com/Health-Cloud-Accredited-Professional_examcollection.html) (118 Q&As Dumps, **30%OFF Special Discount: Freepdfdumps**)